



Ontario One Call Locate Status Definitions

NOTIFICATION SENT – The Ontario One Call Member has been notified of this locate request.

SENT TO LOCATOR – The notification has been sent to the Members Locate department or their Locate Service Provider to complete a physical locate; Ontario One Call has not been provided with a status update.

CHECK BOX CLEARED or **CASE ACQUITTEMENT/CLEARED CB** - The Member has indicated that based on the information you provided they do not believe your excavation poses a threat to their underground infrastructure. You will not receive any additional paperwork.

CLEARED BY LOOKUP CENTER – You should receive paperwork indicating that this Member's infrastructure will not be affected by your proposed dig area. You must review your paperwork carefully for conditions surrounding your clearance.

CLEARED – The Ontario One Call Member has indicated that a physical locate is not required; you should receive clearance paperwork from the Member or Locate Service Provider.

COMPLETED replaces MARKED / COMPLETED – The Member or Locate Service provider has physically marked the dig area with paint and/or flags to show where the infrastructure is present. You should receive paperwork directly from this Member/LSP with further instructions.

NOT COMPLETED replaces NOT COMPLETED / NEEDS ADDITIONAL INFORMATION - The Member or Locate Service provider has not completed this request. Please contact Member/Locate Service provider for more information.

REQUESTOR MUST PROVIDE MORE INFO – Excavator must contact the Ontario One Call Member with more information.

CONTACT MEMBER – The Ontario One Call Member would like to be contacted by the excavator.

RELOCATE – The Member has indicated that the locate is still valid and you are to follow the information provided on the previous locate.

SUPPRESSED – The Member has indicated that a locate is not required. You will not receive any additional paperwork.

RENEGOTIATED - The excavator has agreed in writing to a renegotiated date with the Member

