



Ontario One Call Locate Status Definitions

NOTIFICATION SENT – The Ontario One Call Member has been notified of this locate request.

SENT TO LOCATOR – The notification has been sent to the Members Locate department or their Locate Service Provider to complete a physical locate; Ontario One Call has not been provided with a status update.

CHECK BOX CLEARED - The Member has indicated that based on the information you provided they do not believe your excavation poses a threat to their underground infrastructure. You will not receive any additional paperwork.

CLEARED – The Ontario One Call Member has indicated that a physical locate is not required; you should receive clearance paperwork from the Member or Locate Service Provider.

COMPLETED – The Member or Locate Service provider has physically marked the dig area with paint and/or flags to show where the infrastructure is present. You should receive paperwork directly from this Member/LSP with further instructions.

NOT COMPLETED - The Member or Locate Service provider has not completed this request. Please contact Member/Locate Service provider for more information.

REQUESTOR MUST PROVIDE MORE INFO – Excavator must contact the Ontario One Call Member with more information.

CONTACT MEMBER – The Ontario One Call Member would like to be contacted by the excavator.

CLEARED BY RELOCATE DELAY– The Member has indicated that the locate is still valid and you are to follow the information provided on the previous locate.

SUPPRESSED – The Member has indicated that a locate is not required. You will not receive any additional paperwork.

RENEGOTIATED - The excavator has agreed in writing to a renegotiated date with the Member

**CLICK
BEFORE
YOU DIG**
FOR ANY SIZE
PROJECT

104 Cooper Drive Δ Suite 1, Guelph, Ontario N1C 0A4
t. 844-257-9490
f. 519-837-5410

Available 24/7

OntarioOneCall.ca