



Dedicated Locator MEMBER RESOURCE

Searching for Dedicated Locator Requests

The web portal allows you to search and view requests processed with your Member Station code(s) suppressed.

You can use “basic search” when you have a specific request # or you may use the “advanced search” to view all requests by Station codes(s).

Please note, you may only search for 31 days at a time, and you may add multiple Station Codes by clicking on the Station Code field and adding each code from the list one at a time.

Unfortunately, you cannot search by contractor ID however, you can search by the excavator contact name, number, and/or City to help narrow down the results.

You may search the fields individually, or more than one at the same time. ? Basic Search

If you are not searching for specific request numbers, you **must** pick a date range.

REQUEST INFO

Request #

Received Date Last 30 days

CONTACT INFO

Main or Alternate Contact Name

Phone #

DIG LOCATION

City

Street

Civic #

DIG INFO

Priority

Type of Work

Request Type

Project #

GENERAL INFO

Station Code

Locate Status

Save Filters Export Reset Search Search Close

Please note, you may use a “*” as a wildcard search for the Dig Location (i.e. Vau* will return results for Vaughan, *onto will return results for Toronto). Community names, such as Woodbridge and Etobicoke are found in Vaughan and Toronto, as the System searches for single tier or lower tier Municipality/City names only.

**CLICK
BEFORE
YOU DIG**
FOR ANY SIZE
PROJECT

Available 24/7

OntarioOneCall.ca



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We recommend switching to the expanded list as this will provide more options for sorting the data and allow you to search by the Company name.

You can “Export” the information to an Excel sheet for internal office use.

If you have any further questions related to Dedicated Locator, please contact us by email at DL@OntarioOneCall.ca or phone at 1-844-257-9490 Ext. 8221.

Please feel free to contact us if you would like to walk through any of this over the phone.

