



March 31, 2023

The Honourable Kaleed Rasheed, MPP
Minister of Public and Business Service Delivery
Ministry of Public and Business Service Delivery
5th Floor, 777 Bay St.
Toronto, ON
M5G 2C8

Dear Minister Rasheed,

I am writing to provide an update on the implementation of Ontario One Call's administrative penalty (AP) authority that becomes effective on April 1, 2023. On behalf of the Board of Ontario One Call, I wanted to reiterate the organization's preparedness and commitment to collaboration with the industry as the new administrative penalty regulation has come into force. We believe the AP regulation provides an important tool to promote safe excavation and timely locates throughout Ontario.

Ontario One Call will issue a press release marking the fresh start and emphasizing the measured and proportional approach One Call compliance staff will take when working across the industry to encourage better locate performance. Under this approach, administrative penalties are intended to be used as one of the various compliance tools that the organization can utilize to encourage compliance with the *Ontario Underground Notification System Act, 2012*.

The Board and management agree that the best approach to overcoming the issue of late locates is a more concerted effort on the part of the industry to improve their performance. In addition to encouraging better locate performance, Ontario One Call's work will focus on these areas in 2023: accelerating priority projects, reducing ticket dumping and most importantly, reducing digging without locates.

Ontario One Call has developed a framework to implementation of its AP authority that focuses on progressive compliance, using APs as a tool that seeks to motivate individual performance improvement rather than issuing APs indiscriminately. These goals will guide the organization's pursuit of better locate performance, over time, using all of the communications, education and compliance tools available to us.

In so doing, our objective is to usher in a new era of collaboration between industry participants that delivers industry performance improvement and allows projects to be completed on schedule. As such, our focus remains on ensuring individuals are aware of their responsibilities under the Act and working



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with them towards a common goal of compliance with the law. As a result, One Call will take a first approach to educate individuals on their responsibilities under the Act.

Ontario One Call has been and continues to work closely with the industry to communicate our compliance approach and ensure that all impacted parties are aware of their responsibilities prior to the new rules taking effect. For example, on February 13, 2023, we hosted a webinar for stakeholders providing specific details on how the AP system will be implemented. It was a very successful event, with over 800 individuals attending the session and participating in a live and engaging Q&A discussion. We continue to meet with stakeholders as they prepare for implementation and remain committed to supporting the industry as it adapts to these new changes.

Minister, we believe the path forward is a productive working relationship between infrastructure owners and excavators, within an integrated delivery system, as Ontario continues to prioritize building more housing, expanding its transit systems, and increasing broadband access.

That is our commitment to the Government, to our stakeholders and industry partners and, to the public.

We wish you continued success in your role and as always, welcome your thoughts on the work of Ontario One Call.

Best regards,

A handwritten signature in black ink, appearing to read "Dean Dalpe".

Dean Dalpe

Chair of the Board
Ontario One Call

c.c. Jim Keech, President and CEO
Michele Sanborn, ADM, MPBSD
Michelle Stock, Chief of Staff

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