

# ONTARIO ONE CALL OPERATIONS COMMITTEE MEETING MINUTES



**Meeting Date:** Thursday June 02, 2022  
**Location:** Teleconference  
**Time:** 9:00 a.m. – 12:00 p.m.  
**In Attendance:** Nectar Tampacopoulos (Chair), Katie Gotsman (Secretary), Andrew Kottelenberg, Bav Mistry, Chris Faith, Eric Boere, Jason Meyer, Josie Trapani, Malcolm Robertson, Nick DeStefano, Reza Habibollahi

**Also in Attendance:** Brandon Denton, Ben Hamilton, Kim Smith & Monika Patel (Note Taker)

**Absent:** Michael McGivery (Vice-Chair), and Terry Hall

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The Chair called the meeting to order at 9:00 and quorum confirmed.

Previous minutes were reviewed and approved by the Committee members.

The Chair emailed B. Hamilton a request to extend the terms of B. Mistry and M. McGivery on the Operations Committee for Board approval at the June meeting.

Update on Dedicated Locator Working Group Initiatives – Ontario One Call held a webinar on May 6 that outlined the Dedicated Locator model and processes for stakeholders. The committee sub-groups to review the webinar feedback in the upcoming weeks. The majority of the webinar feedback related to legal contract and training. B. Hamilton indicated a need for administration staff at LAC (Locate Alliance Consortium) to handle the day-to-day coordination for DL and LSPs resources. The LAC coordinator should also be responsible for monitoring compliance and communicating LAC performance to the members.

Automated Clearances – The Chair provided a brief overview of the automated clearance document. The Hydro-Vac excavation measurement corrected from 15000 psi to 1500 psi. B. Mistry suggested an additional benefit to include for the member. M. McGivery to present at the next meeting. – A/R

OOE Emergency Wait Time – On the May long weekend, a storm swept through the province requiring extensive utility remediation. The Chair suggested Ontario One Call develop a disaster protocol to assist utilities and LSPs in the aftermath supported by the Board. Hydro One is planning a debrief session with ON1Call and LSPs to discuss the strategies and a better approach to handle such situation in the future. The Chair suggested involvement from the Ministry in a declared state of emergency. Regulatory relief may provide the resources to focus on emergency locates that occur due to natural disasters. An ON1Call disaster communication to the industry provides insight on the situation and helps manage expectations. A Committee member requested an activity report from ON1Call that compared emergency requests two weeks before and two weeks after the storm – A/R

Goals for 2022 – Dedicated Locator Working Group developments continue. In 2022, the outputs from the DL sub-committees may become part of Operation Committee goals in the upcoming months. M. Robertson suggested focusing the committee efforts to establish long-term goals over the next 3 – 5 years. B. Mistry felt a workshop sessions with a consultant to discuss the goals and revisit the completed work. The Operations Committee Chair to prepare high level strategic plan that aligns with Board direction for their review. – A/R

The review of the Executive summary deferred to the next meeting.

The Chair reviewed the Action Registry.

- Project Locate Initiative – will be discussed later
- Valid Locate Request – deferred to the next Operations meeting
- Automated Clearances – Presented by N. Tampacopoulos and will be reviewed by M. McGivery in the next meeting.
- Sharing Member Contact Info – To be followed up in the next meeting.
- Reporting Enhancement Recommendations – B. Denton presented the Consolidated Reporting Enhancements which demonstrate how the Dashboard will look and what Raw Data Export will contain. B. Denton to send the documents to

Committee members to provide their feedback within 4 working business days. The finalized proposal will be submitted to the Pelican to analyze and provide a timeline.

- Goals for 2022 – The Chair to reach out to the Board to discuss 5 years strategic plan.

N. Tampacopoulos closed the meeting at 11:14 am.