



Locate Delivery Performance

Start Date 11/1/2022
End Date 11/30/2022

	Compliant	Non-Compliant	Non-Compliant No Response
Subtotal	164,529	54,721	19,363
	68.95%	22.93%	8.11%
Actionable Requests	238,613		

Member

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					22	100.00%
Subtotal	0		0		22	100.00%
Actionable Requests	22					

156 Columbia St Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					5	100.00%
Subtotal	0		0		5	100.00%
Actionable Requests	5					

1682468 Corp

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

407 ETR Concession Company Limited

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	62	65.26%				
6 - 10			21	22.11%		
11 - 15			1	1.05%		
15+					11	11.58%
Subtotal	62	65.26%	22	23.16%	11	11.58%
Actionable Requests	95					

Member

Acronym Solutions Formerly Hydro One Telecom

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	101	43.35%				
6 - 10			4	1.72%		
11 - 15			2	0.86%		
15+			3	1.29%	123	52.79%
Subtotal	101	43.35%	9	3.86%	123	52.79%
Actionable Requests	233					

Adelaide-Metcalfe, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2	5.13%				
11 - 15			1	2.56%		
15+			25	64.10%	11	28.21%
Subtotal	2	5.13%	26	66.67%	11	28.21%
Actionable Requests	39					

Adjala-Tosorontio, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	5	23.81%				
6 - 10			13	61.90%		
11 - 15			1	4.76%		
15+					2	9.52%
Subtotal	5	23.81%	14	66.67%	2	9.52%
Actionable Requests	21					

Admaston-Bromley, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

Agilis

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	26	48.15%				

Member

6 - 10			1	1.85%		
15+					27	50.00%
Subtotal	26	48.15%	1	1.85%	27	50.00%

Actionable Requests 54

AIM Harrow Wind Farm

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	1	100.00%				
Subtotal	1	100.00%	0		0	

Actionable Requests 1

Air Liquide Canada

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	6	100.00%				
Subtotal	6	100.00%	0		0	

Actionable Requests 6

Air Products Canada

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	12	100.00%				
Subtotal	12	100.00%	0		0	

Actionable Requests 12

Ajax, Town of

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	149	44.35%				
6 - 10			101	30.06%	4	1.19%
11 - 15			57	16.96%		
15+			21	6.25%	4	1.19%
Subtotal	149	44.35%	179	53.27%	8	2.38%

Actionable Requests 336

Alectra Brampton

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	669	71.94%				
6 - 10			6	0.65%		

Member

11 - 15			8	0.86%		
15+			20	2.15%	227	24.41%
Subtotal	669	71.94%	34	3.66%	227	24.41%

Actionable Requests 930

Alectra Mississauga (Formerly Enersource)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1,031	65.92%				
6 - 10			26	1.66%		
11 - 15			29	1.85%		
15+			34	2.17%	444	28.39%
Subtotal	1031	65.92%	89	5.69%	444	28.39%

Actionable Requests 1564

Alectra Utilities

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	326	77.99%				
6 - 10			45	10.77%		
11 - 15			10	2.39%		
15+			35	8.37%	2	0.48%
Subtotal	326	77.99%	90	21.53%	2	0.48%

Actionable Requests 418

Alectra Utilities - Hamilton Hydro

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	942	61.89%				
6 - 10			264	17.35%		
11 - 15			124	8.15%	14	0.92%
15+			130	8.54%	48	3.15%
Subtotal	942	61.89%	518	34.03%	62	4.07%

Actionable Requests 1522

Alectra Utilities - St Catharines Hydro

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	423	91.36%				

Member

6 - 10			30	6.48%	1	0.22%
11 - 15			6	1.30%		
15+			2	0.43%	1	0.22%
Subtotal	423	91.36%	38	8.21%	2	0.43%

Actionable Requests

463

Alectra Utilities (Formerly Powerstream)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2,317	89.29%				
6 - 10			147	5.66%	2	0.08%
11 - 15			48	1.85%	22	0.85%
15+			23	0.89%	36	1.39%
Subtotal	2317	89.29%	218	8.40%	60	2.31%

Actionable Requests

2595

Alfred and Plantagenet, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	30	100.00%				
Subtotal	30	100.00%	0		0	

Actionable Requests

30

Algoma Power

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	46	97.87%				
6 - 10			1	2.13%		
Subtotal	46	97.87%	1	2.13%	0	

Actionable Requests

47

Algonquin College

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	6	100.00%				
Subtotal	6	100.00%	0		0	

Actionable Requests

6

Algonquin Fiber

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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Member

15+					7	100.00%
Subtotal	0		0		7	100.00%

Actionable Requests

7

Amaranth, Township of

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

15+					1	100.00%
Subtotal	0		0		1	100.00%

Actionable Requests

1

Amherstburg, Town of

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	237	99.58%				
15+			1	0.42%		
Subtotal	237	99.58%	1	0.42%	0	

Actionable Requests

238

Amherstburg, Town of (Traffic Signals)

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

15+					2	100.00%
Subtotal	0		0		2	100.00%

Actionable Requests

2

Apotex

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	3	75.00%				
6 - 10			1	25.00%		
Subtotal	3	75.00%	1	25.00%	0	

Actionable Requests

4

Arlanxeo Canada Inc

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	7	87.50%				
6 - 10			1	12.50%		

Member

Subtotal	7	87.50%	1	12.50%	0	
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Actionable Requests	8					
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Armow Wind Ontario LP

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	1	100.00%				
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Subtotal	1	100.00%	0		0	
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Actionable Requests	1					
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Armstrong, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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15+					2	100.00%
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Subtotal	0		0		2	100.00%
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Actionable Requests	2					
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Arnprior, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	24	64.86%				
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6 - 10			10	27.03%		
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11 - 15			1	2.70%		
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15+					2	5.41%
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Subtotal	24	64.86%	11	29.73%	2	5.41%
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Actionable Requests	37					
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Arran-Elderslie, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	39	81.25%				
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6 - 10			6	12.50%		
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15+			1	2.08%	2	4.17%
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Subtotal	39	81.25%	7	14.58%	2	4.17%
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Actionable Requests	48					
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Ashfield-Colborne-Wawanosh, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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15+					6	100.00%
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Member

Subtotal	0		0		6	100.00%
Actionable Requests	6					

Asphodel-Norwood, Township of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response		
15+			3	60.00%	2	40.00%
Subtotal	0		3	60.00%	2	40.00%
Actionable Requests	5					

Astrocom Cable

Completed within	Compliant	Non-Compliant		Non-Compliant No Response		
15+					10	100.00%
Subtotal	0		0		10	100.00%
Actionable Requests	10					

Athens, Township of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response		
15+					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

Atikokan Hydro

Completed within	Compliant	Non-Compliant		Non-Compliant No Response		
0-5	1	100.00%				
Subtotal	1	100.00%	0		0	
Actionable Requests	1					

Atikokan, Town of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response		
0-5	1	50.00%				
15+					1	50.00%
Subtotal	1	50.00%	0		1	50.00%
Actionable Requests	2					

Atura Power formerly TC Energy

Completed within	Compliant	Non-Compliant		Non-Compliant No Response		
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Member

0-5	3	100.00%				
Subtotal	3	100.00%	0		0	

Actionable Requests 3

Augusta, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
15+			1
Subtotal	0	0	1

Actionable Requests 1

Aurora, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	149		
6 - 10		4	
15+		1	2
Subtotal	149	5	2

Actionable Requests 156

Avetria Networks Inc

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
11 - 15		1	
15+		1	29
Subtotal	0	2	29

Actionable Requests 31

Aylmer Area Secondary Water Supply

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	2		
Subtotal	2	0	0

Actionable Requests 2

Aylmer, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	26		
6 - 10		1	
15+			1

Member

Subtotal	26	92.86%	1	3.57%	1	3.57%
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Actionable Requests	28					
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Bancroft, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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15+					26	100.00%
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Subtotal	0		0		26	100.00%
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Actionable Requests	26					
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Barrie, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	519	85.22%				
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6 - 10			9	1.48%		
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11 - 15			3	0.49%	22	3.61%
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15+			1	0.16%	55	9.03%
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Subtotal	519	85.22%	13	2.13%	77	12.64%
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Actionable Requests	609					
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Bayham, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	30	78.95%				
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6 - 10			7	18.42%		
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15+					1	2.63%
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Subtotal	30	78.95%	7	18.42%	1	2.63%
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Actionable Requests	38					
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Bayview Explorations Ltd

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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15+					2	100.00%
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Subtotal	0		0		2	100.00%
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Actionable Requests	2					
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Beanfield Technologies (Formerly Aptum)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	137	13.26%				
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6 - 10			140	13.55%		
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Member

11 - 15			151	14.62%		
15+			105	10.16%	500	48.40%
Subtotal	137	13.26%	396	38.33%	500	48.40%

Actionable Requests 1033

Beanfield Technologies Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	26	5.52%				
6 - 10			91	19.32%		
11 - 15			96	20.38%		
15+			14	2.97%	244	51.80%
Subtotal	26	5.52%	201	42.68%	244	51.80%

Actionable Requests 471

Beischlag Farms Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	6	85.71%				
15+					1	14.29%
Subtotal	6	85.71%	0		1	14.29%

Actionable Requests 7

Bell Aliant

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	3,231	45.89%				
6 - 10			309	4.39%	1	0.01%
11 - 15			151	2.14%	107	1.52%
15+			3195	45.38%	46	0.65%
Subtotal	3231	45.89%	3655	51.92%	154	2.19%

Actionable Requests 7040

Bell Canada (Southern & Central Ontario)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	18,391	47.43%				
6 - 10			1358	3.50%	34	0.09%
11 - 15			762	1.97%	268	0.69%

Member

15+			15799	40.75%	2160	5.57%
Subtotal	18391	47.43%	17919	46.22%	2462	6.35%

Actionable Requests

38772

Belleville, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	137	100.00%				
Subtotal	137	100.00%	0		0	

Actionable Requests

137

BIA Billing Code

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	103	68.21%				
6 - 10			7	4.64%	1	0.66%
11 - 15			3	1.99%	1	0.66%
15+			4	2.65%	32	21.19%
Subtotal	103	68.21%	14	9.27%	34	22.52%

Actionable Requests

151

Billings, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				
Subtotal	1	100.00%	0		0	

Actionable Requests

1

Birch Hill Telecom

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	66	91.67%				
6 - 10			4	5.56%		
11 - 15			1	1.39%		
15+			1	1.39%		
Subtotal	66	91.67%	6	8.33%	0	

Actionable Requests

72

Blackriver-Matheson, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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Member

15+					3	100.00%
Subtotal	0		0		3	100.00%

Actionable Requests

3

Blandford-Blenheim, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	17	100.00%				
Subtotal	17	100.00%	0		0	

Actionable Requests

17

Blind River, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	9	64.29%				
6 - 10			4	28.57%		
15+					1	7.14%
Subtotal	9	64.29%	4	28.57%	1	7.14%

Actionable Requests

14

Blue Mountain Resorts LP

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	11	91.67%				
15+					1	8.33%
Subtotal	11	91.67%	0		1	8.33%

Actionable Requests

12

Blue Mountain Village Association

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					2	100.00%
Subtotal	0		0		2	100.00%

Actionable Requests

2

Blue Mountains, The Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	148	100.00%				

Member

Subtotal	148	100.00%	0		0	
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Actionable Requests	148
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Bluewater Power

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	400	89.49%				
6 - 10			47	10.51%		
Subtotal	400	89.49%	47	10.51%	0	

Actionable Requests	447
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Bluewater Regional Networks Fibre

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	10	38.46%				
6 - 10			5	19.23%		
11 - 15			3	11.54%	2	7.69%
15+			6	23.08%		
Subtotal	10	38.46%	14	53.85%	2	7.69%

Actionable Requests	26
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BlueWater Wind Farm - Varna (NEE)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	1	100.00%				
Subtotal	1	100.00%	0		0	

Actionable Requests	1
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Bluewater, Municipality of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	44	95.65%				
6 - 10			1	2.17%		
15+					1	2.17%
Subtotal	44	95.65%	1	2.17%	1	2.17%

Actionable Requests	46
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Boem Berry Farms Inc

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	1	33.33%				
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Member

15+					2	66.67%
Subtotal	1	33.33%	0		2	66.67%

Actionable Requests 3

Bonnechere Valley, Township of

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	1	100.00%				
Subtotal	1	100.00%	0		0	

Actionable Requests 1

Boralex Wind Farm

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	7	100.00%				
Subtotal	7	100.00%	0		0	

Actionable Requests 7

Bracebridge, Town of

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	32	88.89%				
15+					4	11.11%
Subtotal	32	88.89%	0		4	11.11%

Actionable Requests 36

Bradford West Gwillimbury

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	196	81.33%				
15+			2	0.83%	43	17.84%
Subtotal	196	81.33%	2	0.83%	43	17.84%

Actionable Requests 241

Brampton, City of

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	824	81.75%				
6 - 10			101	10.02%		
11 - 15			34	3.37%	1	0.10%
15+			26	2.58%	22	2.18%

Member

Subtotal	824	81.75%	161	15.97%	23	2.28%
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Actionable Requests	1008					
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Brampton, City of (Storm Sewer)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	286	77.93%				
6 - 10			41	11.17%		
11 - 15			14	3.81%	1	0.27%
15+			18	4.90%	7	1.91%
Subtotal	286	77.93%	73	19.89%	8	2.18%

Actionable Requests	367					
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Brant County

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	133	73.89%				
6 - 10			26	14.44%		
11 - 15			10	5.56%		
15+			4	2.22%	7	3.89%
Subtotal	133	73.89%	40	22.22%	7	3.89%

Actionable Requests	180					
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Brant Municipal Enterprises

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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15+					3	100.00%
Subtotal	0		0		3	100.00%

Actionable Requests	3					
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Brantford, City of - Sewer Water Storm

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	116	62.70%				
6 - 10			20	10.81%		
11 - 15			11	5.95%		
15+			31	16.76%	7	3.78%
Subtotal	116	62.70%	62	33.51%	7	3.78%

Actionable Requests	185					
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Member

Brantford, City of - Streetlights

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	90	68.18%				
6 - 10			13	9.85%		
11 - 15			4	3.03%		
15+			23	17.42%	2	1.52%
Subtotal	90	68.18%	40	30.30%	2	1.52%
Actionable Requests	132					

Brantford, City of - Traffic Lights

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	12	63.16%				
6 - 10			2	10.53%		
11 - 15			1	5.26%		
15+			3	15.79%	1	5.26%
Subtotal	12	63.16%	6	31.58%	1	5.26%
Actionable Requests	19					

Brighton, Municipality of (Public Works)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	42	30.43%				
6 - 10			2	1.45%		
11 - 15			5	3.62%		
15+			50	36.23%	39	28.26%
Subtotal	42	30.43%	57	41.30%	39	28.26%
Actionable Requests	138					

Brighton, Municipality of (Water & Sewer)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	17	17.35%				
6 - 10			1	1.02%		
11 - 15			4	4.08%		
15+			38	38.78%	38	38.78%

Member

Subtotal	17	17.35%	43	43.88%	38	38.78%
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Actionable Requests	98					
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Brock University

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	4	100.00%				
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Subtotal	4	100.00%	0		0	
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Actionable Requests	4					
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Brock, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	6	23.08%				
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15+					20	76.92%
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Subtotal	6	23.08%	0		20	76.92%
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Actionable Requests	26					
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Brockton, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	43	89.58%				
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6 - 10			3	6.25%		
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15+					2	4.17%
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Subtotal	43	89.58%	3	6.25%	2	4.17%
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Actionable Requests	48					
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Brockville, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	71	60.17%				
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6 - 10			30	25.42%		
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11 - 15			2	1.69%		
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15+					15	12.71%
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Subtotal	71	60.17%	32	27.12%	15	12.71%
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Actionable Requests	118					
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Brooke Alvinston

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	4	28.57%				
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Member

15+					10	71.43%
Subtotal	4	28.57%	0		10	71.43%

Actionable Requests

14

Brooke Telecom

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	90	91.84%				
6 - 10			4	4.08%		
11 - 15			1	1.02%		
15+					3	3.06%
Subtotal	90	91.84%	5	5.10%	3	3.06%

Actionable Requests

98

Bruce County Transportation

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	114	99.13%				
6 - 10			1	0.87%		
Subtotal	114	99.13%	1	0.87%	0	

Actionable Requests

115

Bruce Mines, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2	100.00%				
Subtotal	2	100.00%	0		0	

Actionable Requests

2

Bruce Street Technologies Limited

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				
Subtotal	1	100.00%	0		0	

Actionable Requests

1

Bruce Telecom

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	102	57.30%	
6 - 10		8	4.49%

Member

11 - 15			8	4.49%		
15+			59	33.15%	1	0.56%
Subtotal	102	57.30%	75	42.13%	1	0.56%

Actionable Requests 178

Burk's Falls, Village of

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	5	100.00%				
Subtotal	5	100.00%	0		0	

Actionable Requests 5

Burlington Hydro

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	546	87.78%				
6 - 10			59	9.49%	1	0.16%
11 - 15			8	1.29%		
15+			7	1.13%	1	0.16%
Subtotal	546	87.78%	74	11.90%	2	0.32%

Actionable Requests 622

Burlington, City of

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	235	52.46%				
6 - 10			166	37.05%		
11 - 15			44	9.82%		
15+			3	0.67%		
Subtotal	235	52.46%	213	47.54%	0	

Actionable Requests 448

Cable Cable

Completed within Compliant Non-Compliant Non-Compliant No Response

15+					128	100.00%
Subtotal	0		0		128	100.00%

Actionable Requests 128

Member

Caledon, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	176	52.54%				
6 - 10			56	16.72%		
11 - 15			5	1.49%	96	28.66%
15+			2	0.60%		
Subtotal	176	52.54%	63	18.81%	96	28.66%
Actionable Requests	335					

Callander, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	20.00%				
15+					4	80.00%
Subtotal	1	20.00%	0		4	80.00%
Actionable Requests	5					

Cambridge, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	548	95.47%				
6 - 10			20	3.48%		
15+			2	0.35%	4	0.70%
Subtotal	548	95.47%	22	3.83%	4	0.70%
Actionable Requests	574					

Cameron Petroleum

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					6	100.00%
Subtotal	0		0		6	100.00%
Actionable Requests	6					

Canadian Niagara Power

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	477	97.55%				
6 - 10			7	1.43%	1	0.20%
11 - 15			4	0.82%		

Member

Subtotal	477	97.55%	11	2.25%	1	0.20%
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Actionable Requests	489					
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Canadian Nuclear Laboratories

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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15+					53	100.00%
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Subtotal	0		0		53	100.00%
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Actionable Requests	53					
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Canderel Management Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	2	100.00%				
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Subtotal	2	100.00%	0		0	
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Actionable Requests	2					
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Carleton Place, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	68	100.00%				
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Subtotal	68	100.00%	0		0	
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Actionable Requests	68					
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Cascara Energy - Formerly Guelph Municipal Holdings

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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6 - 10			2	100.00%		
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Subtotal	0		2	100.00%	0	
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Actionable Requests	2					
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Casselman, Village of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	27	77.14%				
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6 - 10			8	22.86%		
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Subtotal	27	77.14%	8	22.86%	0	
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Actionable Requests	35					
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Cavan Monaghan, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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Member

0-5	2	50.00%				
6 - 10			1	25.00%		
11 - 15			1	25.00%		
Subtotal	2	50.00%	2	50.00%	0	

Actionable Requests 4

Cedar Point II Wind Farm

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	1	100.00%				
Subtotal	1	100.00%	0		0	

Actionable Requests 1

Centennial College

Completed within Compliant Non-Compliant Non-Compliant No Response

15+					1	100.00%
Subtotal	0		0		1	100.00%

Actionable Requests 1

Centra Transmission Holdings Inc

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	2	100.00%				
Subtotal	2	100.00%	0		0	

Actionable Requests 2

Central Elgin, Municipality of

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	58	81.69%				
15+					13	18.31%
Subtotal	58	81.69%	0		13	18.31%

Actionable Requests 71

Central Frontenac Township

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	2	100.00%				
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Member

Subtotal	2	100.00%	0		0	
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Actionable Requests	2					
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Central Huron, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	13	56.52%				
6 - 10			3	13.04%		
11 - 15			1	4.35%		
15+					6	26.09%
Subtotal	13	56.52%	4	17.39%	6	26.09%

Actionable Requests	23					
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Central Manitoulin, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
6 - 10			17	100.00%		
Subtotal	0		17	100.00%	0	

Actionable Requests	17					
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Centre Hastings, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
6 - 10			7	23.33%		
15+			10	33.33%	13	43.33%
Subtotal	0		17	56.67%	13	43.33%

Actionable Requests	30					
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Centre Wellington Communications

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2	33.33%				
6 - 10			1	16.67%		
11 - 15			1	16.67%		
15+			2	33.33%		
Subtotal	2	33.33%	4	66.67%	0	

Actionable Requests	6					
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Centre Wellington Hydro

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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Member

0-5	49	100.00%				
Subtotal	49	100.00%	0		0	

Actionable Requests

49

Centre Wellington Township

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	68	56.20%				
6 - 10			45	37.19%		
11 - 15			2	1.65%		
15+			1	0.83%	5	4.13%
Subtotal	68	56.20%	48	39.67%	5	4.13%

Actionable Requests

121

Century Link

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	258	71.27%				
6 - 10			1	0.28%		
11 - 15			1	0.28%		
15+			98	27.07%	4	1.10%
Subtotal	258	71.27%	100	27.62%	4	1.10%

Actionable Requests

362

Champlain, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	4	5.41%				
6 - 10			6	8.11%		
15+					64	86.49%
Subtotal	4	5.41%	6	8.11%	64	86.49%

Actionable Requests

74

Chapleau Public Utilities

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				
Subtotal	1	100.00%	0		0	

Actionable Requests

1

Member

Chapleau, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				
Subtotal	1	100.00%	0		0	
Actionable Requests	1					

Chapple, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

Chatham Kent Health Alliance

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				
Subtotal	1	100.00%	0		0	
Actionable Requests	1					

Chatham Kent PUC

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	395	81.11%				
6 - 10			33	6.78%		
11 - 15			9	1.85%		
15+			15	3.08%	35	7.19%
Subtotal	395	81.11%	57	11.70%	35	7.19%
Actionable Requests	487					

Chatham Kent Ridgetown Division

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	55	100.00%				
Subtotal	55	100.00%	0		0	
Actionable Requests	55					

Chatham Resources

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
6 - 10			1	8.33%		

Member

11 - 15			1	8.33%		
15+			3	25.00%	7	58.33%
Subtotal	0		5	41.67%	7	58.33%

Actionable Requests 12

Chatsworth, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	55	90.16%				
6 - 10			2	3.28%		
11 - 15			1	1.64%		
15+					3	4.92%
Subtotal	55	90.16%	3	4.92%	3	4.92%

Actionable Requests 61

Chippewas of Kettle & Stony Point

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					7	100.00%
Subtotal	0		0		7	100.00%

Actionable Requests 7

Chippewas of Rama

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	4	57.14%				
15+					3	42.86%
Subtotal	4	57.14%	0		3	42.86%

Actionable Requests 7

Chrysler Canada

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					1	100.00%
Subtotal	0		0		1	100.00%

Actionable Requests 1

CIK Telecom Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	26	86.67%				

Member

11 - 15			4	13.33%		
Subtotal	26	86.67%	4	13.33%	0	

Actionable Requests 30

CKPW Chatham Township Garage

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	42	97.67%				
6 - 10			1	2.33%		
Subtotal	42	97.67%	1	2.33%	0	

Actionable Requests 43

CKPW Chatham Water Garage

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	74	96.10%				
6 - 10			3	3.90%		
Subtotal	74	96.10%	3	3.90%	0	

Actionable Requests 77

CKPW Dover Township Garage

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	32	96.97%				
6 - 10			1	3.03%		
Subtotal	32	96.97%	1	3.03%	0	

Actionable Requests 33

CKPW Kent Centre Garage

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	69	95.83%				
6 - 10			3	4.17%		
Subtotal	69	95.83%	3	4.17%	0	

Actionable Requests 72

CKPW Raleigh Garage

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	90	76.92%				
6 - 10			27	23.08%		

Member

Subtotal	90	76.92%	27	23.08%	0	
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Actionable Requests	117					
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CKPW Thamesville Garage

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	33	94.29%				
6 - 10			2	5.71%		
Subtotal	33	94.29%	2	5.71%	0	

Actionable Requests	35					
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CKPW Tilbury East Garage

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	55	83.33%				
6 - 10			9	13.64%		
11 - 15			2	3.03%		
Subtotal	55	83.33%	11	16.67%	0	

Actionable Requests	66					
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CKPW Wallaceburg Garage

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	24	82.76%				
6 - 10			5	17.24%		
Subtotal	24	82.76%	5	17.24%	0	

Actionable Requests	29					
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Clarence-Rockland, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	74	96.10%				
6 - 10			3	3.90%		
Subtotal	74	96.10%	3	3.90%	0	

Actionable Requests	77					
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Clarington, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	81	71.68%				
6 - 10			3	2.65%		

Member

15+					29	25.66%
Subtotal	81	71.68%	3	2.65%	29	25.66%

Actionable Requests 113

Clearbeach Resources Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	11	91.67%				
6 - 10			1	8.33%		
Subtotal	11	91.67%	1	8.33%	0	

Actionable Requests 12

Clearford

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	5	100.00%				
Subtotal	5	100.00%	0		0	

Actionable Requests 5

Clearview, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	40	57.97%				
6 - 10			18	26.09%		
15+					11	15.94%
Subtotal	40	57.97%	18	26.09%	11	15.94%

Actionable Requests 69

Cobalt, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				
Subtotal	1	100.00%	0		0	

Actionable Requests 1

Cobourg, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	23	19.17%				
6 - 10			71	59.17%		
11 - 15			22	18.33%		

Member

15+					4	3.33%
Subtotal	23	19.17%	93	77.50%	4	3.33%

Actionable Requests

120

Cochrane Telecom Services

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	7	70.00%				
6 - 10			1	10.00%		
15+					2	20.00%
Subtotal	7	70.00%	1	10.00%	2	20.00%

Actionable Requests

10

Cochrane, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	33.33%				
6 - 10			2	66.67%		
Subtotal	1	33.33%	2	66.67%	0	

Actionable Requests

3

Cogeco Cable (Eastern & Northern)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1,771	98.33%				
6 - 10			15	0.83%		
11 - 15			5	0.28%	4	0.22%
15+			5	0.28%	1	0.06%
Subtotal	1771	98.33%	25	1.39%	5	0.28%

Actionable Requests

1801

Cogeco Cable (Windsor & Sarnia)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1,333	79.58%				
6 - 10			149	8.90%	3	0.18%
11 - 15			79	4.72%	16	0.96%
15+			84	5.01%	11	0.66%

Member

Subtotal	1333	79.58%	312	18.63%	30	1.79%
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Actionable Requests	1675
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Cogeco Cable Canada (CBT1)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	666	50.49%				
6 - 10			418	31.69%	2	0.15%
11 - 15			132	10.01%		
15+			93	7.05%	8	0.61%
Subtotal	666	50.49%	643	48.75%	10	0.76%

Actionable Requests	1319
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Cogeco Cable Canada (CPVS1)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	1,555	94.07%				
6 - 10			71	4.30%	2	0.12%
11 - 15			14	0.85%	1	0.06%
15+			7	0.42%	3	0.18%
Subtotal	1555	94.07%	92	5.57%	6	0.36%

Actionable Requests	1653
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Cogeco Cable Canada (CPVS2)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	645	66.91%				
6 - 10			122	12.66%		
11 - 15			66	6.85%	2	0.21%
15+			95	9.85%	34	3.53%
Subtotal	645	66.91%	283	29.36%	36	3.73%

Actionable Requests	964
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Coleman, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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15+					1	100.00%
Subtotal	0		0		1	100.00%

Actionable Requests	1
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Member

College Boreal							
Completed within		Compliant		Non-Compliant		Non-Compliant No Response	
0-5		1	50.00%				
6 - 10				1	50.00%		
Subtotal		1	50.00%	1	50.00%	0	
Actionable Requests		2					

Collingwood Public Utilities							
Completed within		Compliant		Non-Compliant		Non-Compliant No Response	
0-5		102	66.67%				
6 - 10				39	25.49%		
15+						12	7.84%
Subtotal		102	66.67%	39	25.49%	12	7.84%
Actionable Requests		153					

Comber Wind Farm							
Completed within		Compliant		Non-Compliant		Non-Compliant No Response	
15+						4	100.00%
Subtotal		0		0		4	100.00%
Actionable Requests		4					

Communicate Freely							
Completed within		Compliant		Non-Compliant		Non-Compliant No Response	
0-5		35	68.63%				
15+						16	31.37%
Subtotal		35	68.63%	0		16	31.37%
Actionable Requests		51					

Connect The Dots Fibre Communications Inc							
Completed within		Compliant		Non-Compliant		Non-Compliant No Response	
0-5		13	39.39%				
6 - 10				11	33.33%		
11 - 15				1	3.03%		
15+				7	21.21%	1	3.03%

Member

Subtotal	13	39.39%	19	57.58%	1	3.03%
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Actionable Requests	33					
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Cornwall Electric

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	382	100.00%				
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Subtotal	382	100.00%	0		0	
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Actionable Requests	382					
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Cornwall, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	80	76.92%				
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6 - 10			10	9.62%		
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15+					14	13.46%
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Subtotal	80	76.92%	10	9.62%	14	13.46%
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Actionable Requests	104					
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Cornwall, City of (Water & Sewer)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
------------------	-----------	--	---------------	--	---------------------------	--

0-5	91	30.85%				
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6 - 10			172	58.31%		
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11 - 15			12	4.07%		
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15+			1	0.34%	19	6.44%
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Subtotal	91	30.85%	185	62.71%	19	6.44%
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Actionable Requests	295					
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Craigleith Ski Club

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	1	20.00%				
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15+			1	20.00%	3	60.00%
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Subtotal	1	20.00%	1	20.00%	3	60.00%
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Actionable Requests	5					
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Cramahe Township - Colborne Water

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
------------------	-----------	--	---------------	--	---------------------------	--

0-5	3	100.00%				
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Member

Subtotal	3	100.00%	0		0	
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Actionable Requests	3					
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Cramahe, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					7	100.00%
Subtotal	0		0		7	100.00%

Actionable Requests	7					
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CTV

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	50.00%				
6 - 10			1	50.00%		
Subtotal	1	50.00%	1	50.00%	0	

Actionable Requests	2					
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Dawn-Euphemia, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	18	45.00%				
6 - 10			16	40.00%		
15+					6	15.00%
Subtotal	18	45.00%	16	40.00%	6	15.00%

Actionable Requests	40					
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DBI Services

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	3	75.00%				
6 - 10			1	25.00%		
Subtotal	3	75.00%	1	25.00%	0	

Actionable Requests	4					
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Deep River, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	6	50.00%				
15+					6	50.00%

Member

Subtotal	6	50.00%	0		6	50.00%
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Actionable Requests	12					
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Deseronto, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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15+					1	100.00%
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Subtotal	0		0		1	100.00%
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Actionable Requests	1					
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Dofasco (ArcelorMittal)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
------------------	-----------	--	---------------	--	---------------------------	--

0-5	1	100.00%				
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Subtotal	1	100.00%	0		0	
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Actionable Requests	1					
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Dotto One

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
------------------	-----------	--	---------------	--	---------------------------	--

15+					1	100.00%
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Subtotal	0		0		1	100.00%
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Actionable Requests	1					
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Douro-Dummer, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
------------------	-----------	--	---------------	--	---------------------------	--

0-5	2	100.00%				
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Subtotal	2	100.00%	0		0	
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Actionable Requests	2					
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Dover Coast

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
------------------	-----------	--	---------------	--	---------------------------	--

15+					3	100.00%
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Subtotal	0		0		3	100.00%
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Actionable Requests	3					
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Dow Chemical Canada

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
------------------	-----------	--	---------------	--	---------------------------	--

0-5	1	25.00%				
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Member

6 - 10			1	25.00%		
11 - 15			1	25.00%		
15+			1	25.00%		
Subtotal	1	25.00%	3	75.00%	0	

Actionable Requests 4

Dryden, City of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	16	94.12%	
15+			1
Subtotal	16	94.12%	1

Actionable Requests 17

Dubreuilville, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
15+			1
Subtotal	0	0	1

Actionable Requests 1

Dufferin County

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	8	17.78%	
15+			37
Subtotal	8	0	37

Actionable Requests 45

Dufferin Wind Power Inc

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	8	100.00%	
Subtotal	8	0	0

Actionable Requests 8

Durham, Region of - Traffic Signals

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	419	97.22%	
15+			12

Member

Subtotal	419	97.22%	0		12	2.78%
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Actionable Requests	431					
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Durham, Region of (Water & Sewer)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
------------------	-----------	--	---------------	--	---------------------------	--

0-5	1,272	99.92%				
6 - 10			1	0.08%		
Subtotal	1272	99.92%	1	0.08%	0	

Actionable Requests	1273					
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Dutton-Dunwich, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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6 - 10			4	26.67%		
11 - 15			8	53.33%		
15+			3	20.00%		
Subtotal	0		15	100.00%	0	

Actionable Requests	15					
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E L K Energy Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
------------------	-----------	--	---------------	--	---------------------------	--

0-5	10	6.71%				
6 - 10			13	8.72%		
11 - 15			14	9.40%		
15+			21	14.09%	91	61.07%
Subtotal	10	6.71%	48	32.21%	91	61.07%

Actionable Requests	149					
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Ear Falls, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	5	100.00%				
Subtotal	5	100.00%	0		0	

Actionable Requests	5					
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East Garafraxa, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
------------------	-----------	--	---------------	--	---------------------------	--

0-5	1	100.00%				
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Member

Subtotal	1	100.00%	0		0	
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Actionable Requests	1
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East Gwillimbury, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	233	61.48%				
6 - 10			4	1.06%		
15+					142	37.47%
Subtotal	233	61.48%	4	1.06%	142	37.47%

Actionable Requests	379
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East Hawkesbury, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					1	100.00%
Subtotal	0		0		1	100.00%

Actionable Requests	1
---------------------	---

East Lake St Clair Wind Farm LP

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	8	100.00%				
Subtotal	8	100.00%	0		0	

Actionable Requests	8
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East Zorra Tavistock, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	74	100.00%				
Subtotal	74	100.00%	0		0	

Actionable Requests	74
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Eastern Ontario Power

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	46	92.00%				
6 - 10			4	8.00%		
Subtotal	46	92.00%	4	8.00%	0	

Actionable Requests	50
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Member

Eastern Power Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	3	100.00%				
Subtotal	3	100.00%	0		0	
Actionable Requests	3					

Eastlink

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1,238	91.57%				
6 - 10			99	7.32%		
11 - 15			13	0.96%		
15+					2	0.15%
Subtotal	1238	91.57%	112	8.28%	2	0.15%
Actionable Requests	1352					

ED Smith Foods

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	3	100.00%				
Subtotal	3	100.00%	0		0	
Actionable Requests	3					

Edwardsburgh-Cardinal, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	7	87.50%				
15+					1	12.50%
Subtotal	7	87.50%	0		1	12.50%
Actionable Requests	8					

EHtel Networks Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	54	88.52%				
6 - 10			7	11.48%		
Subtotal	54	88.52%	7	11.48%	0	
Actionable Requests	61					

Member

Ellexicon Energy Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	835	64.63%				
6 - 10			242	18.73%	5	0.39%
11 - 15			101	7.82%		
15+			75	5.80%	34	2.63%
Subtotal	835	64.63%	418	32.35%	39	3.02%
Actionable Requests	1292					

Elgin Area Primary Water Supply

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	4	80.00%				
15+					1	20.00%
Subtotal	4	80.00%	0		1	20.00%
Actionable Requests	5					

Elgin, County of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	4	66.67%				
6 - 10			2	33.33%		
Subtotal	4	66.67%	2	33.33%	0	
Actionable Requests	6					

Elliot Lake, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	26	81.25%				
15+					6	18.75%
Subtotal	26	81.25%	0		6	18.75%
Actionable Requests	32					

Emerald Energy from Waste Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+			3	100.00%		
Subtotal	0		3	100.00%	0	
Actionable Requests	3					

Member

Emo, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				
Subtotal	1	100.00%	0		0	
Actionable Requests	1					

Enbridge Gas (Legacy Union Gas)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	13,321	77.07%				
6 - 10			1315	7.61%	30	0.17%
11 - 15			752	4.35%	249	1.44%
15+			687	3.97%	930	5.38%
Subtotal	13321	77.07%	2754	15.93%	1209	6.99%
Actionable Requests	17284					

Enbridge Gas Distribution

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	16,481	71.88%				
6 - 10			1213	5.29%	38	0.17%
11 - 15			542	2.36%	64	0.28%
15+			538	2.35%	4052	17.67%
Subtotal	16481	71.88%	2293	10.00%	4154	18.12%
Actionable Requests	22928					

Enbridge Gas Distribution - Vital Mains

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	518	53.18%				
6 - 10			48	4.93%		
11 - 15			20	2.05%	1	0.10%
15+			22	2.26%	365	37.47%
Subtotal	518	53.18%	90	9.24%	366	37.58%
Actionable Requests	974					

Enbridge Gas Distribution (Gas Storage)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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Member

0-5	27	100.00%				
Subtotal	27	100.00%	0		0	

Actionable Requests

27

Enbridge Gas Storage and Transmission (Legacy Union Gas)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	168	98.82%				
6 - 10			1	0.59%		
15+					1	0.59%
Subtotal	168	98.82%	1	0.59%	1	0.59%

Actionable Requests

170

Enbridge NEB Mains

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	18	38.30%				
15+			1	2.13%	28	59.57%
Subtotal	18	38.30%	1	2.13%	28	59.57%

Actionable Requests

47

Enbridge Pipelines

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	346	58.45%				
6 - 10			15	2.53%		
11 - 15			10	1.69%		
15+			201	33.95%	20	3.38%
Subtotal	346	58.45%	226	38.18%	20	3.38%

Actionable Requests

592

Englehart, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
6 - 10			2	66.67%		
11 - 15			1	33.33%		
Subtotal	0		3	100.00%	0	

Actionable Requests

3

Member

Enniskillen, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	55	100.00%				
Subtotal	55	100.00%	0		0	
Actionable Requests	55					

Entegrus

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	391	89.27%				
6 - 10			27	6.16%		
11 - 15			11	2.51%		
15+			7	1.60%	2	0.46%
Subtotal	391	89.27%	45	10.27%	2	0.46%
Actionable Requests	438					

Entegrus Powerlines Inc – St. Thomas

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	77	71.30%				
6 - 10			14	12.96%		
11 - 15			11	10.19%		
15+			6	5.56%		
Subtotal	77	71.30%	31	28.70%	0	
Actionable Requests	108					

ENVI Networks Ltd

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	7	41.18%				
6 - 10			7	41.18%		
15+			3	17.65%		
Subtotal	7	41.18%	10	58.82%	0	
Actionable Requests	17					

Enwave Energy Corporation

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	136	83.95%				

Member

6 - 10			26	16.05%		
Subtotal	136	83.95%	26	16.05%	0	

Actionable Requests 162

Enwave Windsor Holdings LP

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
15+			3
Subtotal	0	0	3

Actionable Requests 3

Enwin Utilities - Electrical

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	137	88.39%	
6 - 10		9	5.81%
11 - 15		5	3.23%
15+		4	2.58%
Subtotal	137	88.39%	18

Actionable Requests 155

Enwin Utilities - Hydro

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	73	76.84%	
6 - 10		3	3.16%
11 - 15		7	7.37%
15+		3	3.16%
Subtotal	73	76.84%	13

Actionable Requests 95

EPCOR Electricity Distribution Ontario Inc

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	196	100.00%	
Subtotal	196	100.00%	0

Actionable Requests 196

Epcor Natural Gas LP

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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Member

0-5	283	80.63%				
6 - 10			38	10.83%		
11 - 15			15	4.27%		
15+			4	1.14%	11	3.13%
Subtotal	283	80.63%	57	16.24%	11	3.13%
Actionable Requests	351					

Erieau Wind Farm

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	12	92.31%	
6 - 10		1	7.69%
Subtotal	12	92.31%	1
Actionable Requests	13		

Erin, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
15+			24
Subtotal	0	0	24
Actionable Requests	24		

ERTH Power Corporation

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	224	73.44%	
6 - 10		43	14.10%
11 - 15		20	6.56%
15+		17	5.57%
Subtotal	224	73.44%	80
Actionable Requests	305		

Espanola Hydro

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	15	100.00%	
Subtotal	15	100.00%	0
Actionable Requests	15		

Member

Espanola, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	3	25.00%				
15+					9	75.00%
Subtotal	3	25.00%	0		9	75.00%
Actionable Requests	12					

Essa, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	7	30.43%				
6 - 10			16	69.57%		
Subtotal	7	30.43%	16	69.57%	0	
Actionable Requests	23					

Essex County Highways

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	28	93.33%				
6 - 10			2	6.67%		
Subtotal	28	93.33%	2	6.67%	0	
Actionable Requests	30					

Essex Power

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	302	72.42%				
6 - 10			50	11.99%	2	0.48%
11 - 15			25	6.00%		
15+			33	7.91%	5	1.20%
Subtotal	302	72.42%	108	25.90%	7	1.68%
Actionable Requests	417					

Essex, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	66	48.53%				
6 - 10			39	28.68%		
15+					31	22.79%

Member

Subtotal	66	48.53%	39	28.68%	31	22.79%
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Actionable Requests	136					
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Execulink Telecom

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	215	53.09%				
6 - 10			79	19.51%		
11 - 15			44	10.86%	2	0.49%
15+			60	14.81%	5	1.23%
Subtotal	215	53.09%	183	45.19%	7	1.73%

Actionable Requests	405					
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Fanshawe College

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2	50.00%				
6 - 10			1	25.00%		
11 - 15			1	25.00%		
Subtotal	2	50.00%	2	50.00%	0	

Actionable Requests	4					
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Fanshawe College - Private Property

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	50.00%				
15+					1	50.00%
Subtotal	1	50.00%	0		1	50.00%

Actionable Requests	2					
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Faraday Resources Group Inc formerly Taqa North LTD (TAQA

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	9	81.82%				
15+					2	18.18%
Subtotal	9	81.82%	0		2	18.18%

Actionable Requests	11					
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Faraday Resources Group Inc formerly Taqa North LTD (TAQA

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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Member

15+					1	100.00%
Subtotal	0		0		1	100.00%

Actionable Requests 1

Fauquier-Strickland, Township of

Completed within Compliant Non-Compliant Non-Compliant No Response

15+					1	100.00%
Subtotal	0		0		1	100.00%

Actionable Requests 1

Festival Hydro

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	192	94.12%				
6 - 10			12	5.88%		
Subtotal	192	94.12%	12	5.88%	0	

Actionable Requests 204

Fibre Noire Internet Inc

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	7	15.22%				
15+					39	84.78%
Subtotal	7	15.22%	0		39	84.78%

Actionable Requests 46

FibreSpeed Inc

Completed within Compliant Non-Compliant Non-Compliant No Response

15+					10	100.00%
Subtotal	0		0		10	100.00%

Actionable Requests 10

First Nations Cable

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	34	97.14%				
15+					1	2.86%

Member

Subtotal	34	97.14%	0		1	2.86%
Actionable Requests	35					

Fisher Wavy Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2	100.00%				
Subtotal	2	100.00%	0		0	
Actionable Requests	2					

Fort Erie, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	217	88.57%				
6 - 10			25	10.20%		
11 - 15			3	1.22%		
Subtotal	217	88.57%	28	11.43%	0	
Actionable Requests	245					

Fort Frances Power

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	5	62.50%				
15+					3	37.50%
Subtotal	5	62.50%	0		3	37.50%
Actionable Requests	8					

Fort Frances, The Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	8	100.00%				
Subtotal	8	100.00%	0		0	
Actionable Requests	8					

French River, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					2	100.00%
Subtotal	0		0		2	100.00%
Actionable Requests	2					

Member

Gananoque, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	41	100.00%				
Subtotal	41	100.00%	0		0	
Actionable Requests	41					

GBTEL Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	44	91.67%				
15+					4	8.33%
Subtotal	44	91.67%	0		4	8.33%
Actionable Requests	48					

Georgian Bay, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	5	100.00%				
Subtotal	5	100.00%	0		0	
Actionable Requests	5					

Georgian Bluffs, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	9	32.14%				
6 - 10			1	3.57%		
11 - 15			1	3.57%		
15+			1	3.57%	16	57.14%
Subtotal	9	32.14%	3	10.71%	16	57.14%
Actionable Requests	28					

Georgian College

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

Georgina, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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Member

0-5	139	93.29%				
6 - 10			10	6.71%		
Subtotal	139	93.29%	10	6.71%	0	

Actionable Requests 149

Glenfred Gas Wells

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
15+			4 100.00%
Subtotal	0	0	4 100.00%

Actionable Requests 4

Goderich, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	30 51.72%		
6 - 10		6 10.34%	
11 - 15		3 5.17%	
15+		7 12.07%	12 20.69%
Subtotal	30 51.72%	16 27.59%	12 20.69%

Actionable Requests 58

Gore Bay, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	1 100.00%		
Subtotal	1 100.00%	0	0

Actionable Requests 1

Gosfield North Communications

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	75 71.43%		
6 - 10		24 22.86%	
11 - 15		3 2.86%	
15+			3 2.86%
Subtotal	75 71.43%	27 25.71%	3 2.86%

Actionable Requests 105

Member

Government of Canada

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	8	100.00%				
Subtotal	8	100.00%	0		0	
Actionable Requests	8					

Grand Bend Wind LP

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	3	100.00%				
Subtotal	3	100.00%	0		0	
Actionable Requests	3					

Grand Renewable Wind Farm

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	34	79.07%				
6 - 10			7	16.28%		
15+					2	4.65%
Subtotal	34	79.07%	7	16.28%	2	4.65%
Actionable Requests	43					

Grand River Hospital Corp. - KW Campus and Freeport Campus

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2	40.00%				
15+					3	60.00%
Subtotal	2	40.00%	0		3	60.00%
Actionable Requests	5					

Grand Valley Wind Farm

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					2	100.00%
Subtotal	0		0		2	100.00%
Actionable Requests	2					

Grand Valley, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					21	100.00%

Member

Subtotal	0		0		21	100.00%
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Actionable Requests	21					
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GrandBridge Energy (Legacy Brantford Power)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	287	80.17%				
6 - 10			62	17.32%		
11 - 15			5	1.40%		
15+			4	1.12%		
Subtotal	287	80.17%	71	19.83%	0	

Actionable Requests	358					
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GrandBridge Energy (Legacy Energy Plus)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	798	99.01%				
6 - 10			5	0.62%		
11 - 15			1	0.12%		
15+			2	0.25%		
Subtotal	798	99.01%	8	0.99%	0	

Actionable Requests	806					
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Gravenhurst, Town of (SL)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	18	66.67%				
6 - 10			5	18.52%		
15+					4	14.81%
Subtotal	18	66.67%	5	18.52%	4	14.81%

Actionable Requests	27					
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Gravenhurst, Town of (SS)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	24	88.89%				
15+					3	11.11%
Subtotal	24	88.89%	0		3	11.11%

Actionable Requests	27					
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Member

Greater Essex County District School Board - Facility

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					2	100.00%
Subtotal	0		0		2	100.00%
Actionable Requests	2					

Greater Napanee, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	28	87.50%				
6 - 10			2	6.25%		
15+					2	6.25%
Subtotal	28	87.50%	2	6.25%	2	6.25%
Actionable Requests	32					

Greater Sudbury Hydro (SH01)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	223	99.11%				
15+			1	0.44%	1	0.44%
Subtotal	223	99.11%	1	0.44%	1	0.44%
Actionable Requests	225					

Greater Sudbury Hydro Inc. - Sturgeon Falls Cache Bay

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	21	100.00%				
Subtotal	21	100.00%	0		0	
Actionable Requests	21					

Greater Sudbury Hydro Plus Inc. - Street Lights - Sudbury

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	144	100.00%				
Subtotal	144	100.00%	0		0	
Actionable Requests	144					

Greater Sudbury Hydro Plus Inc. - Street Lights West Nippissin

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	7	100.00%				

Member

Subtotal	7	100.00%	0		0	
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Actionable Requests	7
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Greater Sudbury, City of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	408	95.10%				
6 - 10			19	4.43%		
15+					2	0.47%
Subtotal	408	95.10%	19	4.43%	2	0.47%

Actionable Requests	429
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Greater Toronto Airports Authority

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	3	11.54%				
6 - 10			3	11.54%		
11 - 15			5	19.23%		
15+			15	57.69%		
Subtotal	3	11.54%	23	88.46%	0	

Actionable Requests	26
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Greenfield South Power Corporation

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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15+					4	100.00%
Subtotal	0		0		4	100.00%

Actionable Requests	4
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Greenstone, Municipality of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	1	16.67%				
6 - 10			1	16.67%		
15+					4	66.67%
Subtotal	1	16.67%	1	16.67%	4	66.67%

Actionable Requests	6
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Grey County

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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Member

0-5	6	75.00%				
6 - 10			1	12.50%		
11 - 15			1	12.50%		
Subtotal	6	75.00%	2	25.00%	0	

Actionable Requests

8

Grey Highlands, Municipality of

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	4	36.36%				
6 - 10			2	18.18%		
11 - 15			2	18.18%		
15+					3	27.27%
Subtotal	4	36.36%	4	36.36%	3	27.27%

Actionable Requests

11

Grimsby Power

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	180	99.45%				
15+			1	0.55%		
Subtotal	180	99.45%	1	0.55%	0	

Actionable Requests

181

Grimsby, Town of

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	153	99.35%				
6 - 10			1	0.65%		
Subtotal	153	99.35%	1	0.65%	0	

Actionable Requests

154

Guelph, City of

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	549	99.28%				
6 - 10			1	0.18%		
11 - 15			3	0.54%		

Member

Subtotal	549	99.28%	4	0.72%	0	
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Actionable Requests	553					
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Guelph, University of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					6	100.00%
Subtotal	0		0		6	100.00%

Actionable Requests	6					
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Guelph-Eramosa Township

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	7	46.67%				
6 - 10			5	33.33%		
11 - 15			3	20.00%		
Subtotal	7	46.67%	8	53.33%	0	

Actionable Requests	15					
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Haldimand, County of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	81	43.32%				
6 - 10			2	1.07%		
15+			5	2.67%	99	52.94%
Subtotal	81	43.32%	7	3.74%	99	52.94%

Actionable Requests	187					
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Haliburton, County of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					11	100.00%
Subtotal	0		0		11	100.00%

Actionable Requests	11					
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Halton Hills Hydro

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	206	98.56%				
6 - 10			3	1.44%		

Member

Subtotal	206	98.56%	3	1.44%	0	
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Actionable Requests	209
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Halton Hills, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	55	84.62%				
6 - 10			5	7.69%	1	1.54%
11 - 15			1	1.54%		
15+			1	1.54%	2	3.08%
Subtotal	55	84.62%	7	10.77%	3	4.62%

Actionable Requests	65
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Halton Region

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	22	84.62%				
6 - 10			1	3.85%		
15+					3	11.54%
Subtotal	22	84.62%	1	3.85%	3	11.54%

Actionable Requests	26
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Halton Region - Burlington

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	82	94.25%				
6 - 10			5	5.75%		
Subtotal	82	94.25%	5	5.75%	0	

Actionable Requests	87
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Halton Region - Milton

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	120	85.71%				
6 - 10			20	14.29%		
Subtotal	120	85.71%	20	14.29%	0	

Actionable Requests	140
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Halton Region - MTO

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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Member

0-5	11	91.67%				
15+					1	8.33%
Subtotal	11	91.67%	0		1	8.33%

Actionable Requests 12

Halton Region - Oakville

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	84	29.17%	
6 - 10		121	42.01%
11 - 15		44	15.28%
15+		26	9.03%
Subtotal	84	29.17%	191
		66.32%	13
			4.51%

Actionable Requests 288

Halton Region (HaltonHills) Traffic Com

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	5	25.00%	
6 - 10		6	30.00%
11 - 15		4	20.00%
15+		5	25.00%
Subtotal	5	25.00%	15
		75.00%	0

Actionable Requests 20

Halton Region Water

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	711	94.67%	
6 - 10		33	4.39%
11 - 15		2	0.27%
15+		2	0.27%
Subtotal	711	94.67%	37
		4.93%	3
			0.40%

Actionable Requests 751

Hamilton - P & C ROW

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	250	83.06%	

Member

6 - 10			2	0.66%		
11 - 15			1	0.33%		
15+					48	15.95%
Subtotal	250	83.06%	3	1.00%	48	15.95%

Actionable Requests

301

Hamilton Community Energy

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	1	100.00%				
Subtotal	1	100.00%	0		0	

Actionable Requests

1

Hamilton Health Sciences

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	2	50.00%				
6 - 10			2	50.00%		
Subtotal	2	50.00%	2	50.00%	0	

Actionable Requests

4

Hamilton, City of (Street Lighting)

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	1,383	100.00%				
Subtotal	1383	100.00%	0		0	

Actionable Requests

1383

Hamilton, City of (Traffic Ops)

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	238	97.54%				
6 - 10			6	2.46%		
Subtotal	238	97.54%	6	2.46%	0	

Actionable Requests

244

Hamilton, City of (Water)

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	911	55.62%				
6 - 10			289	17.64%		

Member

11 - 15			163	9.95%	19	1.16%
15+			191	11.66%	65	3.97%
Subtotal	911	55.62%	643	39.26%	84	5.13%

Actionable Requests 1638

Hamilton, Township of

Completed within Compliant Non-Compliant Non-Compliant No Response

15+			2	3.85%	50	96.15%
Subtotal	0		2	3.85%	50	96.15%

Actionable Requests 52

Hanover, Town of

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	11	91.67%				
6 - 10			1	8.33%		
Subtotal	11	91.67%	1	8.33%	0	

Actionable Requests 12

Havelock-Belmont-Methuen, Township of

Completed within Compliant Non-Compliant Non-Compliant No Response

11 - 15			2	33.33%		
15+					4	66.67%
Subtotal	0		2	33.33%	4	66.67%

Actionable Requests 6

Hawkesbury, Town of

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	22	78.57%				
6 - 10			3	10.71%		
11 - 15			2	7.14%		
15+			1	3.57%		
Subtotal	22	78.57%	6	21.43%	0	

Actionable Requests 28

Hay Communications

Completed within Compliant Non-Compliant Non-Compliant No Response

Member

0-5	87	73.11%				
6 - 10			29	24.37%		
11 - 15			3	2.52%		
Subtotal	87	73.11%	32	26.89%	0	

Actionable Requests 119

HCE Telecom

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	36	60.00%				
6 - 10			14	23.33%		
11 - 15			5	8.33%		
15+			4	6.67%	1	1.67%
Subtotal	36	60.00%	23	38.33%	1	1.67%

Actionable Requests 60

Hearst Power

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	8	100.00%	
Subtotal	8	100.00%	0

Actionable Requests 8

Hearst, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	5	100.00%	
Subtotal	5	100.00%	0

Actionable Requests 5

Highbury Canco Corp

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					1	100.00%
Subtotal	0		0		1	100.00%

Actionable Requests 1

Highlands East, Municipality of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	9	100.00%	

Member

Subtotal	9	100.00%	0		0	
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Actionable Requests	9					
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Hilton Beach, Village of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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6 - 10			1	100.00%		
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Subtotal	0		1	100.00%	0	
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Actionable Requests	1					
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Hiram Walker & Sons

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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15+					1	100.00%
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Subtotal	0		0		1	100.00%
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Actionable Requests	1					
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Howick, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	2	14.29%				
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6 - 10			1	7.14%		
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11 - 15			3	21.43%		
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15+			8	57.14%		
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Subtotal	2	14.29%	12	85.71%	0	
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Actionable Requests	14					
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Humber College

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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15+					3	100.00%
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Subtotal	0		0		3	100.00%
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Actionable Requests	3					
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Huntsville, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	6	85.71%				
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15+					1	14.29%
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Member

Subtotal	6	85.71%	0		1	14.29%
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Actionable Requests	7
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Huron East, Municipality of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	17	68.00%				
6 - 10			8	32.00%		
Subtotal	17	68.00%	8	32.00%	0	

Actionable Requests	25
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Huron Shores, Municipality of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	2	100.00%				
Subtotal	2	100.00%	0		0	

Actionable Requests	2
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Huron, County of (Auburn)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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15+					5	100.00%
Subtotal	0		0		5	100.00%

Actionable Requests	5
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Huron, County of (Traffic Signals)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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15+					5	100.00%
Subtotal	0		0		5	100.00%

Actionable Requests	5
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Huron, County of (Wroxeter)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	7	87.50%				
6 - 10			1	12.50%		
Subtotal	7	87.50%	1	12.50%	0	

Actionable Requests	8
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Member

Huron, County of (Zurich)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	9	90.00%				
15+					1	10.00%
Subtotal	9	90.00%	0		1	10.00%
Actionable Requests	10					

Huron-Kinloss, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	5	29.41%				
6 - 10			5	29.41%		
11 - 15			4	23.53%		
15+					3	17.65%
Subtotal	5	29.41%	9	52.94%	3	17.65%
Actionable Requests	17					

Hurontel

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	205	89.13%				
6 - 10			15	6.52%		
11 - 15			4	1.74%		
15+			5	2.17%	1	0.43%
Subtotal	205	89.13%	24	10.43%	1	0.43%
Actionable Requests	230					

Hydro 2000

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	3	60.00%				
6 - 10			2	40.00%		
Subtotal	3	60.00%	2	40.00%	0	
Actionable Requests	5					

Hydro Embrun

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	9	18.75%				

Member

6 - 10			13	27.08%		
15+					26	54.17%
Subtotal	9	18.75%	13	27.08%	26	54.17%

Actionable Requests 48

Hydro Hawkesbury

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	11	78.57%				
6 - 10			2	14.29%		
15+					1	7.14%
Subtotal	11	78.57%	2	14.29%	1	7.14%

Actionable Requests 14

Hydro One Networks Inc - Fibre

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	42	95.45%				
15+			1	2.27%	1	2.27%
Subtotal	42	95.45%	1	2.27%	1	2.27%

Actionable Requests 44

Hydro One Networks Inc (Distribution)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	9,552	71.72%				
6 - 10			1795	13.48%	3	0.02%
11 - 15			793	5.95%	136	1.02%
15+			774	5.81%	266	2.00%
Subtotal	9552	71.72%	3362	25.24%	405	3.04%

Actionable Requests 13319

Hydro One Networks Inc (Haldimand)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	589	98.33%	
6 - 10		7	1.17%
11 - 15		2	0.33%
15+		1	0.17%

Member

Subtotal	589	98.33%	10	1.67%	0	
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Actionable Requests	599					
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Hydro One Networks Inc (Norfolk)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	70	40.70%				
6 - 10			34	19.77%		
11 - 15			17	9.88%		
15+			50	29.07%	1	0.58%
Subtotal	70	40.70%	101	58.72%	1	0.58%

Actionable Requests	172					
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Hydro One Networks Inc (Orillia)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	70	76.92%				
6 - 10			15	16.48%		
11 - 15			4	4.40%		
15+			2	2.20%		
Subtotal	70	76.92%	21	23.08%	0	

Actionable Requests	91					
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Hydro One Networks Inc (Peterborough)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	89	55.63%				
6 - 10			57	35.63%		
11 - 15			10	6.25%		
15+			4	2.50%		
Subtotal	89	55.63%	71	44.38%	0	

Actionable Requests	160					
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Hydro One Networks Inc (Transmission)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	513	85.22%				
6 - 10			13	2.16%		
11 - 15			2	0.33%		

Member

15+			2	0.33%	72	11.96%
Subtotal	513	85.22%	17	2.82%	72	11.96%

Actionable Requests

602

Hydro One Networks Inc (Woodstock)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	179	74.58%				
6 - 10			26	10.83%		
11 - 15			20	8.33%		
15+			14	5.83%	1	0.42%
Subtotal	179	74.58%	60	25.00%	1	0.42%

Actionable Requests

240

Hydro One Remote Communities Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					2	100.00%
Subtotal	0		0		2	100.00%

Actionable Requests

2

Hydro Ottawa

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2,787	87.48%				
6 - 10			271	8.51%	9	0.28%
11 - 15			58	1.82%		
15+			44	1.38%	17	0.53%
Subtotal	2787	87.48%	373	11.71%	26	0.82%

Actionable Requests

3186

Ignace, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					2	100.00%
Subtotal	0		0		2	100.00%

Actionable Requests

2

Imperial Oil Pipelines (I002)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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Member

0-5	80	38.28%				
6 - 10			5	2.39%		
11 - 15			1	0.48%		
15+			41	19.62%	82	39.23%
Subtotal	80	38.28%	47	22.49%	82	39.23%

Actionable Requests

209

Imperial Oil Pipelines (I003)

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

15+			3	100.00%		
Subtotal	0		3	100.00%	0	

Actionable Requests

3

Imperial Oil Pipelines (I004)

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

15+					2	100.00%
Subtotal	0		0		2	100.00%

Actionable Requests

2

Imperial Oil Refinery and Chemicals (IM01)

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	1	100.00%				
Subtotal	1	100.00%	0		0	

Actionable Requests

1

Imperial Oil Refinery and Chemicals (IM02)

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	13	92.86%				
15+			1	7.14%		
Subtotal	13	92.86%	1	7.14%	0	

Actionable Requests

14

Index Energy Ajax Corporation

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	11	100.00%				
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Member

Subtotal	11	100.00%	0		0	
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Actionable Requests	11
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Ingersoll, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	84	98.82%	
15+			1
Subtotal	84	98.82%	1

Actionable Requests	85
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InnPower

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	260	74.50%	
15+			89
Subtotal	260	74.50%	89

Actionable Requests	349
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InnServices Utilities Inc

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	149	77.60%	
15+			43
Subtotal	149	77.60%	43

Actionable Requests	192
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Integrated Gas Recovery Services

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
15+			1
Subtotal	0	0	1

Actionable Requests	1
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Internet Access Solutions Ltd

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	31	91.18%	
6 - 10		3	8.82%

Member

Subtotal	31	91.18%	3	8.82%	0	
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Actionable Requests	34					
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Iroquois Falls, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	50.00%				
15+			1	50.00%		
Subtotal	1	50.00%	1	50.00%	0	

Actionable Requests	2					
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James, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					1	100.00%
Subtotal	0		0		1	100.00%

Actionable Requests	1					
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K2 Wind Farm Ontario

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	4	80.00%				
6 - 10			1	20.00%		
Subtotal	4	80.00%	1	20.00%	0	

Actionable Requests	5					
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Kap Power Corp

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					1	100.00%
Subtotal	0		0		1	100.00%

Actionable Requests	1					
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Kapuskasing, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	10	90.91%				
11 - 15			1	9.09%		
Subtotal	10	90.91%	1	9.09%	0	

Actionable Requests	11					
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Member

Kawartha Lakes, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	251	99.21%				
6 - 10			2	0.79%		
Subtotal	251	99.21%	2	0.79%	0	
Actionable Requests	253					

Kawartha Pine Ridge District Schoolboard

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					22	100.00%
Subtotal	0		0		22	100.00%
Actionable Requests	22					

Kenora, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	36	76.60%				
6 - 10			2	4.26%		
11 - 15			2	4.26%		
15+					7	14.89%
Subtotal	36	76.60%	4	8.51%	7	14.89%
Actionable Requests	47					

Killaloe, Hagarty & Richards, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	7	100.00%				
Subtotal	7	100.00%	0		0	
Actionable Requests	7					

Kincardine, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	64	100.00%				
Subtotal	64	100.00%	0		0	
Actionable Requests	64					

Kinder Morgan Pipeline

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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Member

15+					9	100.00%
Subtotal	0		0		9	100.00%
Actionable Requests	9					

King, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	207	67.87%				
6 - 10			3	0.98%		
11 - 15			1	0.33%		
15+			1	0.33%	93	30.49%
Subtotal	207	67.87%	5	1.64%	93	30.49%
Actionable Requests	305					

Kings University College

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					6	100.00%
Subtotal	0		0		6	100.00%
Actionable Requests	6					

Kingsbridge Wind Farm

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				
Subtotal	1	100.00%	0		0	
Actionable Requests	1					

Kingston General Hospital

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+			2	66.67%	1	33.33%
Subtotal	0		2	66.67%	1	33.33%
Actionable Requests	3					

Kingston, City of (Utilities Kingston)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	228	69.09%				
6 - 10			86	26.06%		
11 - 15			10	3.03%		

Member

15+			2	0.61%	4	1.21%
Subtotal	228	69.09%	98	29.70%	4	1.21%

Actionable Requests

330

Kingsville, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	65	29.55%				
6 - 10			48	21.82%		
11 - 15			40	18.18%		
15+			60	27.27%	7	3.18%
Subtotal	65	29.55%	148	67.27%	7	3.18%

Actionable Requests

220

Kirkland Lake, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					18	100.00%
Subtotal	0		0		18	100.00%

Actionable Requests

18

Kitchener Utilities

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	721	95.88%				
6 - 10			31	4.12%		
Subtotal	721	95.88%	31	4.12%	0	

Actionable Requests

752

Kitchener Utilities - Gas and Water

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	149	98.68%				
6 - 10			2	1.32%		
Subtotal	149	98.68%	2	1.32%	0	

Actionable Requests

151

Kitchener, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	23	4.29%				

Member

15+					513	95.71%
Subtotal	23	4.29%	0		513	95.71%

Actionable Requests

536

Kitchener-Wilmot Hydro

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	492	67.40%	
6 - 10		212	29.04%
11 - 15		24	3.29%
15+		1	0.14%
Subtotal	492	67.40%	237
		32.47%	1

Actionable Requests

730

Kitchener-Wilmot Hydro (LSP)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	2	1.06%	
6 - 10		8	4.23%
11 - 15		29	15.34%
15+		85	44.97%
Subtotal	2	1.06%	122
		64.55%	65

Actionable Requests

189

Kruger Energy

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
15+		5	100.00%
Subtotal	0	5	100.00%
			0

Actionable Requests

5

KWIC Internet

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	4	30.77%	
6 - 10		3	23.08%
11 - 15		1	7.69%
15+		5	38.46%

Member

Subtotal	4	30.77%	9	69.23%	0	
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Actionable Requests	13					
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Lagasco Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	9	69.23%				
6 - 10			1	7.69%		
11 - 15			1	7.69%		
15+			1	7.69%	1	7.69%
Subtotal	9	69.23%	3	23.08%	1	7.69%

Actionable Requests	13					
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Lagasco Limited

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	3	60.00%				
6 - 10			2	40.00%		
Subtotal	3	60.00%	2	40.00%	0	

Actionable Requests	5					
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Lake Huron Primary Water Supply System

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	11	100.00%				
Subtotal	11	100.00%	0		0	

Actionable Requests	11					
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Lake of Bays, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+			1	100.00%		
Subtotal	0		1	100.00%	0	

Actionable Requests	1					
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Lakefront Utilities

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	114	98.28%				
6 - 10			1	0.86%		
11 - 15			1	0.86%		

Member

Subtotal	114	98.28%	2	1.72%	0	
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Actionable Requests	116					
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Lakefront Utilities - Grafton Water

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	6	100.00%				
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Subtotal	6	100.00%	0		0	
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Actionable Requests	6					
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Lakefront Utilities - Town of Cobourg Water

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	113	98.26%				
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6 - 10			1	0.87%		
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11 - 15			1	0.87%		
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Subtotal	113	98.26%	2	1.74%	0	
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Actionable Requests	115					
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Lakeland Networks

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	37	75.51%				
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6 - 10			9	18.37%		
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11 - 15			1	2.04%	1	2.04%
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15+					1	2.04%
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Subtotal	37	75.51%	10	20.41%	2	4.08%
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Actionable Requests	49					
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Lakeland Power

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	70	86.42%				
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6 - 10			8	9.88%		
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11 - 15					2	2.47%
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15+			1	1.23%		
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Subtotal	70	86.42%	9	11.11%	2	2.47%
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Actionable Requests	81					
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Member

Lakeshore, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	204	94.44%				
6 - 10			9	4.17%		
15+					3	1.39%
Subtotal	204	94.44%	9	4.17%	3	1.39%
Actionable Requests	216					

Lakeview Water System

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					3	100.00%
Subtotal	0		0		3	100.00%
Actionable Requests	3					

Lambton Area Water Supply System

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					119	100.00%
Subtotal	0		0		119	100.00%
Actionable Requests	119					

Lambton County

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2	40.00%				
6 - 10			1	20.00%		
11 - 15			1	20.00%		
15+			1	20.00%		
Subtotal	2	40.00%	3	60.00%	0	
Actionable Requests	5					

Lambton Shores, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	84	94.38%				
6 - 10			5	5.62%		
Subtotal	84	94.38%	5	5.62%	0	
Actionable Requests	89					

Member

LamSar for SXL (Sunoco Logistics)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
6 - 10			1	100.00%		
Subtotal	0		1	100.00%	0	
Actionable Requests	1					

Lanark, County of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	50.00%				
15+					1	50.00%
Subtotal	1	50.00%	0		1	50.00%
Actionable Requests	2					

Lanxess Canada

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	6	46.15%				
6 - 10			7	53.85%		
Subtotal	6	46.15%	7	53.85%	0	
Actionable Requests	13					

LaSalle, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	127	99.22%				
6 - 10			1	0.78%		
Subtotal	127	99.22%	1	0.78%	0	
Actionable Requests	128					

Laurentian Hills, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					5	100.00%
Subtotal	0		0		5	100.00%
Actionable Requests	5					

Laurentian University

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	4	100.00%				

Member

Subtotal	4	100.00%	0		0	
Actionable Requests	4					

Laurentian Valley, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	15	100.00%	
Subtotal	15	100.00%	0
Actionable Requests	15		

Leamington Area Drip Irrigation

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	11	100.00%	
Subtotal	11	100.00%	0
Actionable Requests	11		

Leamington District Memorial Hospital

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
15+			3
Subtotal	0	0	3
Actionable Requests	3		

Leamington Sewer and Traffic

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
15+			115
Subtotal	0	0	115
Actionable Requests	115		

Leamington Water Services

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	132	85.71%	
11 - 15		5	3.25%
15+			17
Subtotal	132	85.71%	5
Actionable Requests	154		

Member

Leeds & Grenville, United Counties of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					25	100.00%
Subtotal	0		0		25	100.00%
Actionable Requests	25					

Leeds & Thousand Islands, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					2	100.00%
Subtotal	0		0		2	100.00%
Actionable Requests	2					

Lennox and Addington, County of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	9	100.00%				
Subtotal	9	100.00%	0		0	
Actionable Requests	9					

Liberty Oil and Gas

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				
Subtotal	1	100.00%	0		0	
Actionable Requests	1					

Lincoln, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	315	100.00%				
Subtotal	315	100.00%	0		0	
Actionable Requests	315					

Linde Canada Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	10	83.33%				
6 - 10			1	8.33%		
15+			1	8.33%		

Member

Subtotal	10	83.33%	2	16.67%	0	
Actionable Requests	12					

Linde Canada Inc - Scarborough

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+			5	41.67%	7	58.33%
Subtotal	0		5	41.67%	7	58.33%
Actionable Requests	12					

London District Energy

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	50	89.29%				
6 - 10			4	7.14%		
11 - 15			2	3.57%		
Subtotal	50	89.29%	6	10.71%	0	
Actionable Requests	56					

London Health Sciences

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	6	85.71%				
6 - 10			1	14.29%		
Subtotal	6	85.71%	1	14.29%	0	
Actionable Requests	7					

London Hydro

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1,004	67.02%				
6 - 10			170	11.35%	2	0.13%
11 - 15			100	6.68%	53	3.54%
15+			150	10.01%	19	1.27%
Subtotal	1004	67.02%	420	28.04%	74	4.94%
Actionable Requests	1498					

London, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1,073	67.61%				

Member

6 - 10			169	10.65%	2	0.13%
11 - 15			93	5.86%	75	4.73%
15+			155	9.77%	20	1.26%
Subtotal	1073	67.61%	417	26.28%	97	6.11%

Actionable Requests

1587

Lowland 450 Phillip Street GP Ltd

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

15+					1	100.00%
Subtotal	0		0		1	100.00%

Actionable Requests

1

Loyalist Township

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	136	72.73%				
6 - 10			29	15.51%		
11 - 15			22	11.76%		
Subtotal	136	72.73%	51	27.27%	0	

Actionable Requests

187

Lucan-Biddulph, Township of

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	45	91.84%				
6 - 10			2	4.08%		
15+			1	2.04%	1	2.04%
Subtotal	45	91.84%	3	6.12%	1	2.04%

Actionable Requests

49

MacDonald, Meredith, and Aberdeen, Mun. of

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

15+					1	100.00%
Subtotal	0		0		1	100.00%

Actionable Requests

1

Machin, Municipality of

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

Member

15+					1	100.00%
Subtotal	0		0		1	100.00%

Actionable Requests 1

Madawaska Valley, Township of

Completed within Compliant Non-Compliant Non-Compliant No Response

15+					7	100.00%
Subtotal	0		0		7	100.00%

Actionable Requests 7

Malahide, Township of

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	14	100.00%				
Subtotal	14	100.00%	0		0	

Actionable Requests 14

Manitouwadge, Township of

Completed within Compliant Non-Compliant Non-Compliant No Response

15+					1	100.00%
Subtotal	0		0		1	100.00%

Actionable Requests 1

Mapleton, Township of

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	9	56.25%				
6 - 10			6	37.50%		
15+			1	6.25%		
Subtotal	9	56.25%	7	43.75%	0	

Actionable Requests 16

Marathon, Town of

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	20	100.00%				
Subtotal	20	100.00%	0		0	

Actionable Requests 20

Member

Markham District Energy

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	25	96.15%				
15+					1	3.85%
Subtotal	25	96.15%	0		1	3.85%
Actionable Requests	26					

Markham Stouffville Hospital

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

Markham, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	583	84.25%				
6 - 10			29	4.19%		
11 - 15			19	2.75%		
15+			61	8.82%		
Subtotal	583	84.25%	109	15.75%	0	
Actionable Requests	692					

Markham, City of - Traffic Signals

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	68	86.08%				
6 - 10			3	3.80%		
11 - 15			3	3.80%		
15+			5	6.33%		
Subtotal	68	86.08%	11	13.92%	0	
Actionable Requests	79					

Markham, City of - Water and Sewer

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	840	98.13%				
15+					16	1.87%

Member

Subtotal	840	98.13%	0		16	1.87%
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Actionable Requests	856					
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Markstay-Warren, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	3	60.00%				
15+					2	40.00%
Subtotal	3	60.00%	0		2	40.00%

Actionable Requests	5					
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Marmora and Lake, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	3	100.00%				
Subtotal	3	100.00%	0		0	

Actionable Requests	3					
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Mattawa, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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15+					4	100.00%
Subtotal	0		0		4	100.00%

Actionable Requests	4					
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Mattice-Val Cote, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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15+					1	100.00%
Subtotal	0		0		1	100.00%

Actionable Requests	1					
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McDougall, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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15+					1	100.00%
Subtotal	0		0		1	100.00%

Actionable Requests	1					
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McGarry Township

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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Member

0-5	1	50.00%				
15+					1	50.00%
Subtotal	1	50.00%	0		1	50.00%

Actionable Requests 2

McNab Braeside, Township of

Completed within Compliant Non-Compliant Non-Compliant No Response

15+					21	100.00%
Subtotal	0		0		21	100.00%

Actionable Requests 21

Meaford, Municipality of

Completed within Compliant Non-Compliant Non-Compliant No Response

15+			15	100.00%		
Subtotal	0		15	100.00%	0	

Actionable Requests 15

Melancthon Windfarm

Completed within Compliant Non-Compliant Non-Compliant No Response

15+					2	100.00%
Subtotal	0		0		2	100.00%

Actionable Requests 2

Merrickville-Wolford, Village of

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	3	37.50%				
6 - 10			2	25.00%		
15+					3	37.50%
Subtotal	3	37.50%	2	25.00%	3	37.50%

Actionable Requests 8

Metalore Resources

Completed within Compliant Non-Compliant Non-Compliant No Response

15+					13	100.00%
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Member

Subtotal	0		0		13	100.00%
Actionable Requests	13					

Metro Fibrewerx

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	4	100.00%				
Subtotal	4	100.00%	0		0	
Actionable Requests	4					

Metro Loop

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	348	77.68%				
6 - 10			52	11.61%		
11 - 15			22	4.91%		
15+			4	0.89%	22	4.91%
Subtotal	348	77.68%	78	17.41%	22	4.91%
Actionable Requests	448					

Middlesex Centre, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	44	86.27%				
6 - 10			7	13.73%		
Subtotal	44	86.27%	7	13.73%	0	
Actionable Requests	51					

Middlesex County

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	52	98.11%				
15+					1	1.89%
Subtotal	52	98.11%	0		1	1.89%
Actionable Requests	53					

Midland Water and Wastewater Services

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	45	93.75%				
6 - 10			1	2.08%		

Member

15+					2	4.17%
Subtotal	45	93.75%	1	2.08%	2	4.17%

Actionable Requests

48

Midland, Town of - Street lights

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
15+			22
Subtotal	0	0	22

Actionable Requests

22

Milton Hydro

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	191	45.15%	
6 - 10		188	44.44%
11 - 15		26	6.15%
15+		16	3.78%
Subtotal	191	230	2

Actionable Requests

423

Milton, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	67	32.68%	
6 - 10		119	58.05%
11 - 15		11	5.37%
15+		8	3.90%
Subtotal	67	138	0

Actionable Requests

205

Minden Hills, Township of - Water

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	1	14.29%	
15+			6
Subtotal	1	0	6

Actionable Requests

7

Member

Minto, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	25	100.00%				
Subtotal	25	100.00%	0		0	
Actionable Requests	25					

Mississauga, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	841	100.00%				
Subtotal	841	100.00%	0		0	
Actionable Requests	841					

Mississauga, City of - Traffic Signals

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	151	93.79%				
6 - 10			10	6.21%		
Subtotal	151	93.79%	10	6.21%	0	
Actionable Requests	161					

Mississippi Mills, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	4	12.90%				
15+					27	87.10%
Subtotal	4	12.90%	0		27	87.10%
Actionable Requests	31					

MNSI Managed Network Systems Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	505	92.66%				
6 - 10			34	6.24%		
11 - 15			3	0.55%		
15+					3	0.55%
Subtotal	505	92.66%	37	6.79%	3	0.55%
Actionable Requests	545					

Member

Mohawk on the Bay of Quinte Fibre (7GEN01)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	15	53.57%				
6 - 10			4	14.29%		
11 - 15			1	3.57%		
15+					8	28.57%
Subtotal	15	53.57%	5	17.86%	8	28.57%
Actionable Requests	28					

Mohawks of the Bay of Quinte - Water and Sewer

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	20	95.24%				
6 - 10			1	4.76%		
Subtotal	20	95.24%	1	4.76%	0	
Actionable Requests	21					

Mono, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	3	25.00%				
15+					9	75.00%
Subtotal	3	25.00%	0		9	75.00%
Actionable Requests	12					

Montague, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

Moosonee, Corporation of the Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

Member

Mornington Communications

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	100	46.08%				
6 - 10			45	20.74%	1	0.46%
11 - 15			7	3.23%	2	0.92%
15+			58	26.73%	4	1.84%
Subtotal	100	46.08%	110	50.69%	7	3.23%
Actionable Requests	217					

Morris-Turnberry, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	25	96.15%				
6 - 10			1	3.85%		
Subtotal	25	96.15%	1	3.85%	0	
Actionable Requests	26					

MPV Wifi Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					3	100.00%
Subtotal	0		0		3	100.00%
Actionable Requests	3					

Mt Sinai Hospital

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

Mulmur, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					2	100.00%
Subtotal	0		0		2	100.00%
Actionable Requests	2					

Muskoka Algonquin Healthcare

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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Member

15+					1	100.00%
Subtotal	0		0		1	100.00%

Actionable Requests 1

Muskoka Lakes, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				
Subtotal	1	100.00%	0		0	

Actionable Requests 1

Muskoka, District of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	96	74.42%				
6 - 10			13	10.08%		
11 - 15			1	0.78%	2	1.55%
15+			3	2.33%	14	10.85%
Subtotal	96	74.42%	17	13.18%	16	12.40%

Actionable Requests 129

Muskoka, District of (Traffic)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					2	100.00%
Subtotal	0		0		2	100.00%

Actionable Requests 2

Nation Rise Wind Farm Limited Partnership

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	33.33%				
15+					2	66.67%
Subtotal	1	33.33%	0		2	66.67%

Actionable Requests 3

Nation, Municipality of the

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	19	79.17%				
6 - 10			4	16.67%		

Member

15+					1	4.17%
Subtotal	19	79.17%	4	16.67%	1	4.17%

Actionable Requests

24

Net Optiks - Brantford Hydro

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	19	82.61%				
6 - 10			2	8.70%		
15+			2	8.70%		
Subtotal	19	82.61%	4	17.39%	0	

Actionable Requests

23

Netflash Internet Solutions

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	8	40.00%				
6 - 10			1	5.00%		
11 - 15			2	10.00%		
15+			9	45.00%		
Subtotal	8	40.00%	12	60.00%	0	

Actionable Requests

20

New Tecumseth, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	179	98.90%				
6 - 10			2	1.10%		
Subtotal	179	98.90%	2	1.10%	0	

Actionable Requests

181

Newbury, Village of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					4	100.00%
Subtotal	0		0		4	100.00%

Actionable Requests

4

Newmarket, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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Member

0-5	64	47.06%				
6 - 10			1	0.74%		
15+			2	1.47%	69	50.74%
Subtotal	64	47.06%	3	2.21%	69	50.74%

Actionable Requests

136

Newmarket-Tay Power (Midland)

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

15+					55	100.00%
Subtotal	0		0		55	100.00%

Actionable Requests

55

Newmarket-Tay Power (Newmarket)

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

15+					237	100.00%
Subtotal	0		0		237	100.00%

Actionable Requests

237

Newmarket-Tay Power (Tay)

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

15+					19	100.00%
Subtotal	0		0		19	100.00%

Actionable Requests

19

Nexicom Telecommunications

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

15+					134	100.00%
Subtotal	0		0		134	100.00%

Actionable Requests

134

Niagara Falls, City of

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	452	95.76%				
6 - 10			18	3.81%		
15+					2	0.42%

Member

Subtotal	452	95.76%	18	3.81%	2	0.42%
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Actionable Requests	472
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Niagara Parks Commission

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	31	100.00%				
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Subtotal	31	100.00%	0		0	
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Actionable Requests	31
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Niagara Peninsula Energy

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	586	91.42%				
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6 - 10			41	6.40%	2	0.31%
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11 - 15			5	0.78%	2	0.31%
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15+			5	0.78%		
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Subtotal	586	91.42%	51	7.96%	4	0.62%
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Actionable Requests	641
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Niagara Region Water Sanitary Storm

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	814	98.55%				
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6 - 10			12	1.45%		
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Subtotal	814	98.55%	12	1.45%	0	
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Actionable Requests	826
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Niagara Region Wind Farm

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	3	15.79%				
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6 - 10			4	21.05%		
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15+					12	63.16%
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Subtotal	3	15.79%	4	21.05%	12	63.16%
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Actionable Requests	19
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Niagara Regional Broadband Network

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	437	93.38%				
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Member

6 - 10			23	4.91%	2	0.43%
11 - 15			2	0.43%	1	0.21%
15+			3	0.64%		
Subtotal	437	93.38%	28	5.98%	3	0.64%

Actionable Requests

468

Niagara, Region of - Transportation Services

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	399	89.46%				
6 - 10			36	8.07%	3	0.67%
11 - 15			3	0.67%	1	0.22%
15+			3	0.67%	1	0.22%
Subtotal	399	89.46%	42	9.42%	5	1.12%

Actionable Requests

446

Niagara-On-The-Lake Hydro

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	209	86.01%				
6 - 10			23	9.47%		
11 - 15			7	2.88%		
15+			4	1.65%		
Subtotal	209	86.01%	34	13.99%	0	

Actionable Requests

243

Niagara-On-The-Lake, Town of

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	158	84.95%				
6 - 10			18	9.68%		
11 - 15			6	3.23%		
15+			4	2.15%		
Subtotal	158	84.95%	28	15.05%	0	

Actionable Requests

186

Nipigon, Town of

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

Member

15+					1	100.00%
Subtotal	0		0		1	100.00%

Actionable Requests 1

Nor-Del

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	147	97.35%				
6 - 10			3	1.99%		
15+					1	0.66%
Subtotal	147	97.35%	3	1.99%	1	0.66%

Actionable Requests 151

Norfolk County

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	283	73.32%				
6 - 10			35	9.07%		
11 - 15			20	5.18%		
15+			47	12.18%	1	0.26%
Subtotal	283	73.32%	102	26.42%	1	0.26%

Actionable Requests 386

Norfolk Oil & Gas Ltd

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					3	100.00%
Subtotal	0		0		3	100.00%

Actionable Requests 3

North Bay Hydro

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	81	86.17%				
6 - 10			5	5.32%		
11 - 15			4	4.26%		
15+			4	4.26%		
Subtotal	81	86.17%	13	13.83%	0	

Actionable Requests 94

Member

North Bay, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	21	42.00%				
6 - 10			15	30.00%		
11 - 15			7	14.00%		
15+			2	4.00%	5	10.00%
Subtotal	21	42.00%	24	48.00%	5	10.00%
Actionable Requests	50					

North Bay, City of - Private Hydro Lines

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	6	100.00%				
Subtotal	6	100.00%	0		0	
Actionable Requests	6					

North Dundas, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	5	17.24%				
6 - 10			4	13.79%		
11 - 15			2	6.90%		
15+			2	6.90%	16	55.17%
Subtotal	5	17.24%	8	27.59%	16	55.17%
Actionable Requests	29					

North Frontenac Telephone Company

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	133	95.68%				
6 - 10			4	2.88%		
11 - 15			2	1.44%		
Subtotal	133	95.68%	6	4.32%	0	
Actionable Requests	139					

North Glengarry, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	6	37.50%				

Member

6 - 10			2	12.50%		
11 - 15			2	12.50%		
15+			2	12.50%	4	25.00%
Subtotal	6	37.50%	6	37.50%	4	25.00%

Actionable Requests 16

North Grenville, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					33	100.00%
Subtotal	0		0		33	100.00%

Actionable Requests 33

North Huron, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	5.56%				
6 - 10			7	38.89%		
11 - 15			2	11.11%		
15+					8	44.44%
Subtotal	1	5.56%	9	50.00%	8	44.44%

Actionable Requests 18

North Kent Wind 1 LP

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	9	90.00%				
6 - 10			1	10.00%		
Subtotal	9	90.00%	1	10.00%	0	

Actionable Requests 10

North Middlesex, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					86	100.00%
Subtotal	0		0		86	100.00%

Actionable Requests 86

North Perth, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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Member

0-5	73	94.81%				
15+					4	5.19%
Subtotal	73	94.81%	0		4	5.19%

Actionable Requests

77

North Renfrew Telecom Company (NRTC)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	107	78.68%				
6 - 10			9	6.62%		
11 - 15			1	0.74%		
15+					19	13.97%
Subtotal	107	78.68%	10	7.35%	19	13.97%

Actionable Requests

136

North Stormont, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	7.69%				
6 - 10			1	7.69%		
15+			2	15.38%	9	69.23%
Subtotal	1	7.69%	3	23.08%	9	69.23%

Actionable Requests

13

North York General Hospital

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					1	100.00%
Subtotal	0		0		1	100.00%

Actionable Requests

1

Northeastern Manitoulin and the Islands, Town

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					2	100.00%
Subtotal	0		0		2	100.00%

Actionable Requests

2

Northern Bruce Peninsula, Municipality of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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Member

0-5	3	25.00%				
15+			2	16.67%	7	58.33%
Subtotal	3	25.00%	2	16.67%	7	58.33%

Actionable Requests 12

Northern Cross Energy

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	2	100.00%				
Subtotal	2	100.00%	0		0	

Actionable Requests 2

Northern Ontario Wires

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	5	62.50%				
15+					3	37.50%
Subtotal	5	62.50%	0		3	37.50%

Actionable Requests 8

Northern Shores Medical Clinic

Completed within Compliant Non-Compliant Non-Compliant No Response

15+					1	100.00%
Subtotal	0		0		1	100.00%

Actionable Requests 1

Northern Tel Limited Partnership

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	28	36.36%				
6 - 10			4	5.19%		
11 - 15			5	6.49%		
15+			39	50.65%	1	1.30%
Subtotal	28	36.36%	48	62.34%	1	1.30%

Actionable Requests 77

Northumberland, County of

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	16	80.00%				
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Member

6 - 10			3	15.00%		
11 - 15			1	5.00%		
Subtotal	16	80.00%	4	20.00%	0	
Actionable Requests	20					

Norwich, Township Of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	68	98.55%				
15+					1	1.45%
Subtotal	68	98.55%	0		1	1.45%
Actionable Requests	69					

Nova Chemicals Corporation

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	30	100.00%				
Subtotal	30	100.00%	0		0	
Actionable Requests	30					

Oakville Hydro

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	318	25.75%				
6 - 10			634	51.34%	1	0.08%
11 - 15			173	14.01%		
15+			98	7.94%	11	0.89%
Subtotal	318	25.75%	905	73.28%	12	0.97%
Actionable Requests	1235					

Oakville, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	438	37.34%				
6 - 10			470	40.07%	1	0.09%
11 - 15			152	12.96%		
15+			101	8.61%	11	0.94%
Subtotal	438	37.34%	723	61.64%	12	1.02%
Actionable Requests	1173					

Member

Oil Springs, Village of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
6 - 10			1	50.00%		
15+					1	50.00%
Subtotal	0		1	50.00%	1	50.00%
Actionable Requests	2					

Oliver Paipoonge, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	4	36.36%				
6 - 10			7	63.64%		
Subtotal	4	36.36%	7	63.64%	0	
Actionable Requests	11					

ON-Energy Corp

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	8	72.73%				
6 - 10			3	27.27%		
Subtotal	8	72.73%	3	27.27%	0	
Actionable Requests	11					

Ontario Power Generation - Niagara

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	33.33%				
6 - 10			1	33.33%		
15+					1	33.33%
Subtotal	1	33.33%	1	33.33%	1	33.33%
Actionable Requests	3					

Ontera - A Division of NorthernTel

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	33	37.08%				
6 - 10			3	3.37%		
15+			45	50.56%	8	8.99%

Member

Subtotal	33	37.08%	48	53.93%	8	8.99%
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Actionable Requests	89					
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Orangeville Hydro

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	91	97.85%				
6 - 10			1	1.08%		
15+			1	1.08%		
Subtotal	91	97.85%	2	2.15%	0	

Actionable Requests	93					
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Orangeville, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	51	62.96%				
6 - 10			28	34.57%		
11 - 15			2	2.47%		
Subtotal	51	62.96%	30	37.04%	0	

Actionable Requests	81					
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Orillia, City of (EIS Dept)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	170	76.23%				
6 - 10			41	18.39%		
11 - 15			10	4.48%		
15+			1	0.45%	1	0.45%
Subtotal	170	76.23%	52	23.32%	1	0.45%

Actionable Requests	223					
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Oro-Medonte, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	18	100.00%				
Subtotal	18	100.00%	0		0	

Actionable Requests	18					
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Oshawa Hydro

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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Member

0-5	201	61.28%				
6 - 10			85	25.91%		
11 - 15			11	3.35%		
15+			24	7.32%	7	2.13%
Subtotal	201	61.28%	120	36.59%	7	2.13%

Actionable Requests

328

Oshawa, City of

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	205	70.69%				
6 - 10			50	17.24%		
11 - 15			8	2.76%		
15+			21	7.24%	6	2.07%
Subtotal	205	70.69%	79	27.24%	6	2.07%

Actionable Requests

290

Oshawa, City of - Catch Basins

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	15	75.00%				
6 - 10			3	15.00%		
11 - 15			1	5.00%		
15+			1	5.00%		
Subtotal	15	75.00%	5	25.00%	0	

Actionable Requests

20

Otonabee-South Monaghan

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

11 - 15			2	33.33%		
15+			4	66.67%		
Subtotal	0		6	100.00%	0	

Actionable Requests

6

Ottawa River Power

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	72	82.76%				
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Member

6 - 10			13	14.94%		
11 - 15			2	2.30%		
Subtotal	72	82.76%	15	17.24%	0	

Actionable Requests 87

Ottawa, City of - Street Lights

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	2,612	97.68%	
6 - 10		60	2.24%
11 - 15		2	0.07%
Subtotal	2612	97.68%	62

Actionable Requests 2674

Ottawa, City of - Traffic Signals -976

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	499	99.01%	
6 - 10		5	0.99%
Subtotal	499	99.01%	5

Actionable Requests 504

Ottawa, City of - Water-Sewer - 975

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	2,114	86.25%	
6 - 10		320	13.06%
11 - 15		17	0.69%
Subtotal	2114	86.25%	337

Actionable Requests 2451

Ottawa, University of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
15+			5
Subtotal	0	0	5

Actionable Requests 5

Owen Sound, City of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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Member

0-5	47	48.45%				
6 - 10			17	17.53%		
11 - 15			6	6.19%		
15+			18	18.56%	9	9.28%
Subtotal	47	48.45%	41	42.27%	9	9.28%

Actionable Requests 97

Oxford, County of - Fiber

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	1	20.00%	
6 - 10		20.00%	
11 - 15		20.00%	
15+		20.00%	1
Subtotal	1	20.00%	3

Actionable Requests 5

Oxford, County of - Street Lights

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	2	66.67%	
6 - 10		33.33%	
Subtotal	2	66.67%	1

Actionable Requests 3

Oxford, County of - Traffic

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	11	78.57%	
6 - 10		7.14%	
15+		14.29%	
Subtotal	11	78.57%	3

Actionable Requests 14

Oxford, County of - Water & Sewer

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	274	99.64%	
6 - 10		0.36%	

Member

Subtotal	274	99.64%	1	0.36%	0	
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Actionable Requests	275					
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Packet Works

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	5	55.56%				
6 - 10			1	11.11%		
15+			2	22.22%	1	11.11%
Subtotal	5	55.56%	3	33.33%	1	11.11%

Actionable Requests	9					
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Parkhill Wind Farm (Nextera)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					57	100.00%
Subtotal	0		0		57	100.00%

Actionable Requests	57					
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Parkland Fuel Corporation

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					2	100.00%
Subtotal	0		0		2	100.00%

Actionable Requests	2					
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Parry Sound, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	11	91.67%				
6 - 10			1	8.33%		
Subtotal	11	91.67%	1	8.33%	0	

Actionable Requests	12					
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Pearson (PIFF) and GTAA

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	50.00%				
6 - 10			1	50.00%		

Member

Subtotal	1	50.00%	1	50.00%	0	
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Actionable Requests	2					
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Peel Region - Monitored Sites

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	3	8.82%				
6 - 10			5	14.71%		
11 - 15			3	8.82%		
15+			9	26.47%	14	41.18%
Subtotal	3	8.82%	17	50.00%	14	41.18%

Actionable Requests	34					
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Peel, Region of - Brampton - Sanitary

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	109	32.63%				
6 - 10			60	17.96%		
11 - 15			43	12.87%		
15+			76	22.75%	46	13.77%
Subtotal	109	32.63%	179	53.59%	46	13.77%

Actionable Requests	334					
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Peel, Region of - Brampton - Storm

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	35	36.46%				
6 - 10			17	17.71%		
11 - 15			12	12.50%		
15+			20	20.83%	12	12.50%
Subtotal	35	36.46%	49	51.04%	12	12.50%

Actionable Requests	96					
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Peel, Region of - Brampton - Water

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	169	33.47%				
6 - 10			99	19.60%	6	1.19%
11 - 15			80	15.84%		

Member

15+			110	21.78%	41	8.12%
Subtotal	169	33.47%	289	57.23%	47	9.31%

Actionable Requests

505

Peel, Region of - Caledon - Sanitary

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
6 - 10			1	1.67%		
11 - 15			12	20.00%		
15+			26	43.33%	21	35.00%
Subtotal	0		39	65.00%	21	35.00%

Actionable Requests

60

Peel, Region of - Caledon - Storm

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2	2.22%				
6 - 10			4	4.44%		
11 - 15			8	8.89%		
15+			42	46.67%	34	37.78%
Subtotal	2	2.22%	54	60.00%	34	37.78%

Actionable Requests

90

Peel, Region of - Caledon - Water

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	15	5.81%				
6 - 10			12	4.65%		
11 - 15			15	5.81%		
15+			44	17.05%	172	66.67%
Subtotal	15	5.81%	71	27.52%	172	66.67%

Actionable Requests

258

Peel, Region of - Dedicated Locator (Mississauga)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					1	100.00%
Subtotal	0		0		1	100.00%

Actionable Requests

1

Member

Peel, Region of - Mississauga - Sanitary

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	224	48.48%				
6 - 10			64	13.85%		
11 - 15			51	11.04%		
15+			66	14.29%	57	12.34%
Subtotal	224	48.48%	181	39.18%	57	12.34%
Actionable Requests	462					

Peel, Region of - Mississauga - Storm

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	45	44.55%				
6 - 10			11	10.89%		
11 - 15			13	12.87%		
15+			13	12.87%	19	18.81%
Subtotal	45	44.55%	37	36.63%	19	18.81%
Actionable Requests	101					

Peel, Region of - Mississauga - Water

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	314	52.77%				
6 - 10			90	15.13%		
11 - 15			59	9.92%		
15+			77	12.94%	55	9.24%
Subtotal	314	52.77%	226	37.98%	55	9.24%
Actionable Requests	595					

Peel, Region of - Traffic Signals

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	219	95.63%				
6 - 10			9	3.93%		
15+					1	0.44%
Subtotal	219	95.63%	9	3.93%	1	0.44%
Actionable Requests	229					

Member

Peel, Region of (Peel Fibre Optics)							
Completed within		Compliant		Non-Compliant		Non-Compliant No Response	
	0-5	420	85.19%				
	6 - 10			20	4.06%		
	11 - 15			18	3.65%		
	15+			22	4.46%	13	2.64%
Subtotal		420	85.19%	60	12.17%	13	2.64%
Actionable Requests		493					
Pelham, Town of							
Completed within		Compliant		Non-Compliant		Non-Compliant No Response	
	0-5	74	93.67%				
	6 - 10			4	5.06%		
	15+			1	1.27%		
Subtotal		74	93.67%	5	6.33%	0	
Actionable Requests		79					
Pembina Pipeline							
Completed within		Compliant		Non-Compliant		Non-Compliant No Response	
	0-5	5	41.67%				
	15+			3	25.00%	4	33.33%
Subtotal		5	41.67%	3	25.00%	4	33.33%
Actionable Requests		12					
Pembroke, City of							
Completed within		Compliant		Non-Compliant		Non-Compliant No Response	
	0-5	47	92.16%				
	6 - 10			2	3.92%		
	15+					2	3.92%
Subtotal		47	92.16%	2	3.92%	2	3.92%
Actionable Requests		51					
Penetanguishene, Town of							
Completed within		Compliant		Non-Compliant		Non-Compliant No Response	
	0-5	10	35.71%				

Member

6 - 10			8	28.57%		
11 - 15			2	7.14%		
15+			5	17.86%	3	10.71%
Subtotal	10	35.71%	15	53.57%	3	10.71%

Actionable Requests 28

Perth East, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	13	76.47%				
6 - 10			4	23.53%		
Subtotal	13	76.47%	4	23.53%	0	

Actionable Requests 17

Perth, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	12	54.55%				
6 - 10			9	40.91%		
15+					1	4.55%
Subtotal	12	54.55%	9	40.91%	1	4.55%

Actionable Requests 22

Petawawa, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	35	41.67%				
6 - 10			1	1.19%		
15+					48	57.14%
Subtotal	35	41.67%	1	1.19%	48	57.14%

Actionable Requests 84

Peterborough Utilities (water, wastewater)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	93	56.36%				
6 - 10			57	34.55%		
11 - 15			11	6.67%		
15+			4	2.42%		

Member

Subtotal	93	56.36%	72	43.64%	0	
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Actionable Requests	165
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Peterborough, City of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	181	100.00%				
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Subtotal	181	100.00%	0		0	
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Actionable Requests	181
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Peterborough, County of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	80	95.24%				
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15+					4	4.76%
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Subtotal	80	95.24%	0		4	4.76%
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Actionable Requests	84
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Petrolia, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	16	100.00%				
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Subtotal	16	100.00%	0		0	
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Actionable Requests	16
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Pickering, City of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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15+					307	100.00%
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Subtotal	0		0		307	100.00%
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Actionable Requests	307
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Plains Midstream Pipeline

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	51	62.20%				
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11 - 15			1	1.22%		
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15+			30	36.59%		
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Subtotal	51	62.20%	31	37.80%	0	
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Actionable Requests	82
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Member

Plympton-Wyoming, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	64	88.89%				
6 - 10			3	4.17%		
11 - 15			2	2.78%		
15+			1	1.39%	2	2.78%
Subtotal	64	88.89%	6	8.33%	2	2.78%
Actionable Requests	72					

Point Edward, Village of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	7	70.00%				
11 - 15			2	20.00%		
15+					1	10.00%
Subtotal	7	70.00%	2	20.00%	1	10.00%
Actionable Requests	10					

Port Burwell Area Secondary Water Supply

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2	100.00%				
Subtotal	2	100.00%	0		0	
Actionable Requests	2					

Port Colborne, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	99	100.00%				
Subtotal	99	100.00%	0		0	
Actionable Requests	99					

Port Dover and Nanticoke Wind Project

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2	40.00%				
6 - 10			1	20.00%		
11 - 15			1	20.00%		
15+			1	20.00%		

Member

Subtotal	2	40.00%	3	60.00%	0	
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Actionable Requests	5					
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Port Hope, Municipality of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	46	100.00%				
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Subtotal	46	100.00%	0		0	
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Actionable Requests	46					
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Powassan, Municipality of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	1	16.67%				
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15+			4	66.67%	1	16.67%
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Subtotal	1	16.67%	4	66.67%	1	16.67%
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Actionable Requests	6					
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Prescott & Russell, United Counties of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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15+					11	100.00%
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Subtotal	0		0		11	100.00%
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Actionable Requests	11					
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Prescott, Town of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	8	100.00%				
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Subtotal	8	100.00%	0		0	
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Actionable Requests	8					
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Primus Management ULC

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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15+					7	100.00%
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Subtotal	0		0		7	100.00%
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Actionable Requests	7					
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Prince Edward, County of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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Member

0-5	180	86.96%				
15+					27	13.04%
Subtotal	180	86.96%	0		27	13.04%

Actionable Requests 207

Prince, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
15+			1
Subtotal	0	0	1

Actionable Requests 1

Public Services and Procurement Canada - Services publics et

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	36	67.92%	
15+			17
Subtotal	36	0	17

Actionable Requests 53

Puslinch, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	1	100.00%	
Subtotal	1	0	0

Actionable Requests 1

Q9 Networks

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	6	23.08%	
15+			20
Subtotal	6	0	20

Actionable Requests 26

Quadro Communications

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	167	98.82%	
6 - 10		2	1.18%

Member

Subtotal	167	98.82%	2	1.18%	0	
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Actionable Requests	169
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Queen's University

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	13	68.42%	
15+			6
Subtotal	13	68.42%	31.58%

Actionable Requests	19
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Queens University Fibre

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	16	84.21%	
15+			3
Subtotal	16	84.21%	15.79%

Actionable Requests	19
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Quinte West, City of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	284	81.61%	
6 - 10		36	10.34%
11 - 15		4	1.15%
15+		9	2.59%
Subtotal	284	14.08%	4.31%

Actionable Requests	348
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Rainy River, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
15+			1
Subtotal	0		100.00%

Actionable Requests	1
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Ramara, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	2	16.67%	
15+			10
			83.33%

Member

Subtotal	2	16.67%	0		10	83.33%
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Actionable Requests	12					
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Real Oil Enterprises

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	2	100.00%				
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Subtotal	2	100.00%	0		0	
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Actionable Requests	2					
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Red Lake, Municipality of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	5	100.00%				
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Subtotal	5	100.00%	0		0	
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Actionable Requests	5					
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Red Rock, Township of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
------------------	-----------	---------------	--	---------------------------	--

15+					1	100.00%
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Subtotal	0		0		1	100.00%
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Actionable Requests	1					
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Region of Waterloo (North Dumfries Wellesley Sewer)

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
------------------	-----------	---------------	--	---------------------------	--

0-5	83	86.46%				
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6 - 10			7	7.29%		
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11 - 15			4	4.17%		
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15+			2	2.08%		
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Subtotal	83	86.46%	13	13.54%	0	
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Actionable Requests	96					
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Region of Waterloo, Rapid Transit

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	49	92.45%				
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6 - 10			2	3.77%		
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15+			2	3.77%		
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Member

Subtotal	49	92.45%	4	7.55%	0	
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Actionable Requests	53					
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Renfrew Hydro

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	27	96.43%				
15+					1	3.57%
Subtotal	27	96.43%	0		1	3.57%

Actionable Requests	28					
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Renfrew, County of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	44	97.78%				
6 - 10			1	2.22%		
Subtotal	44	97.78%	1	2.22%	0	

Actionable Requests	45					
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Renfrew, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	26	92.86%				
15+			1	3.57%	1	3.57%
Subtotal	26	92.86%	1	3.57%	1	3.57%

Actionable Requests	28					
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Richmond Hill, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	524	92.91%				
6 - 10			40	7.09%		
Subtotal	524	92.91%	40	7.09%	0	

Actionable Requests	564					
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Rideau Lakes, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					1	100.00%

Member

Subtotal	0		0		1	100.00%
Actionable Requests	1					

Rideau St Lawrence Utilities

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					31	100.00%
Subtotal	0		0		31	100.00%
Actionable Requests	31					

Rogers Communications

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	11,395	78.93%				
6 - 10			1052	7.29%	1	0.01%
11 - 15			472	3.27%	10	0.07%
15+			542	3.75%	964	6.68%
Subtotal	11395	78.93%	2066	14.31%	975	6.75%
Actionable Requests	14436					

Romney Wind Energy Centre LP

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	3	100.00%				
Subtotal	3	100.00%	0		0	
Actionable Requests	3					

Rowe Energy Corporation

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	50.00%				
6 - 10			1	50.00%		
Subtotal	1	50.00%	1	50.00%	0	
Actionable Requests	2					

Roxborough Telephone Co Ltd

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	7	87.50%				
6 - 10			1	12.50%		

Member

Subtotal	7	87.50%	1	12.50%	0	
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Actionable Requests	8					
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Ruralwave

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	50	74.63%				
6 - 10			13	19.40%		
11 - 15			1	1.49%		
15+			1	1.49%	2	2.99%
Subtotal	50	74.63%	15	22.39%	2	2.99%

Actionable Requests	67					
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Russell, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	71	71.00%				
6 - 10			16	16.00%		
11 - 15			1	1.00%		
15+					12	12.00%
Subtotal	71	71.00%	17	17.00%	12	12.00%

Actionable Requests	100					
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Ryerson University

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	9	100.00%				
Subtotal	9	100.00%	0		0	

Actionable Requests	9					
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Sables-Spanish Rivers, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+			6	100.00%		
Subtotal	0		6	100.00%	0	

Actionable Requests	6					
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Sarnia, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	322	96.12%				

Member

6 - 10			13	3.88%		
Subtotal	322	96.12%	13	3.88%	0	

Actionable Requests

335

Saugeen First Nations Fibre

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					3	100.00%
Subtotal	0		0		3	100.00%

Actionable Requests

3

Saugeen First Nations Water

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					3	100.00%
Subtotal	0		0		3	100.00%

Actionable Requests

3

Saugeen Shores, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	80	67.80%				
6 - 10			26	22.03%		
11 - 15			3	2.54%		
15+			1	0.85%	8	6.78%
Subtotal	80	67.80%	30	25.42%	8	6.78%

Actionable Requests

118

Sault Ste Marie PUC

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	353	96.19%				
6 - 10			12	3.27%		
15+			2	0.54%		
Subtotal	353	96.19%	14	3.81%	0	

Actionable Requests

367

Sault Ste Marie, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	78	100.00%				

Member

Subtotal	78	100.00%	0		0	
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Actionable Requests	78
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Schreiber, Municipality of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	3	100.00%	
Subtotal	3	100.00%	0

Actionable Requests	3
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Scugog, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	70	97.22%				
6 - 10			1	1.39%		
15+					1	1.39%
Subtotal	70	97.22%	1	1.39%	1	1.39%

Actionable Requests	72
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Selwyn, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2	28.57%				
6 - 10			2	28.57%		
15+			1	14.29%	2	28.57%
Subtotal	2	28.57%	3	42.86%	2	28.57%

Actionable Requests	7
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Severn, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	82	83.67%				
6 - 10			2	2.04%		
11 - 15			9	9.18%		
15+			4	4.08%	1	1.02%
Subtotal	82	83.67%	15	15.31%	1	1.02%

Actionable Requests	98
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Shaw Cable Systems

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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Member

0-5	321	90.68%				
6 - 10			5	1.41%		
15+			1	0.28%	27	7.63%
Subtotal	321	90.68%	6	1.69%	27	7.63%

Actionable Requests

354

Shelburne, Town of

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	7	87.50%				
15+					1	12.50%
Subtotal	7	87.50%	0		1	12.50%

Actionable Requests

8

Shell Canada

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	14	77.78%				
6 - 10			1	5.56%		
15+					3	16.67%
Subtotal	14	77.78%	1	5.56%	3	16.67%

Actionable Requests

18

Shell Canada - Sault Ste. Marie

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

15+					1	100.00%
Subtotal	0		0		1	100.00%

Actionable Requests

1

Sick Kids Hospital

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

15+					3	100.00%
Subtotal	0		0		3	100.00%

Actionable Requests

3

Silver Bay Water

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	4	100.00%				
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Member

Subtotal	4	100.00%	0		0	
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Actionable Requests	4
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Silvercreek Nominee Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	33.33%				
6 - 10			2	66.67%		
Subtotal	1	33.33%	2	66.67%	0	

Actionable Requests	3
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Simcoe County District School Board

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					2	100.00%
Subtotal	0		0		2	100.00%

Actionable Requests	2
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Simcoe, County of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	249	97.65%				
15+					6	2.35%
Subtotal	249	97.65%	0		6	2.35%

Actionable Requests	255
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Sioux Lookout Hydro

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	3	60.00%				
15+					2	40.00%
Subtotal	3	60.00%	0		2	40.00%

Actionable Requests	5
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Sioux Lookout, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				
Subtotal	1	100.00%	0		0	

Actionable Requests	1
---------------------	---

Member

Six Nations Gas

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	44	53.01%				
6 - 10			32	38.55%		
11 - 15			6	7.23%		
15+					1	1.20%
Subtotal	44	53.01%	38	45.78%	1	1.20%
Actionable Requests	83					

Sky Generation (Sprott Power)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2	100.00%				
Subtotal	2	100.00%	0		0	
Actionable Requests	2					

Smiths Falls, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	33	86.84%				
6 - 10			5	13.16%		
Subtotal	33	86.84%	5	13.16%	0	
Actionable Requests	38					

Smooth Rock Falls, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
6 - 10			1	25.00%		
15+					3	75.00%
Subtotal	0		1	25.00%	3	75.00%
Actionable Requests	4					

South Branch Wind Farm

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

Member

South Bruce Peninsula, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					34	100.00%
Subtotal	0		0		34	100.00%
Actionable Requests	34					

South Bruce, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	17	77.27%				
6 - 10			3	13.64%		
15+			1	4.55%	1	4.55%
Subtotal	17	77.27%	4	18.18%	1	4.55%
Actionable Requests	22					

South Dundas, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					14	100.00%
Subtotal	0		0		14	100.00%
Actionable Requests	14					

South Frontenac, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	22	91.67%				
15+					2	8.33%
Subtotal	22	91.67%	0		2	8.33%
Actionable Requests	24					

South Glengarry, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	22	84.62%				
6 - 10			1	3.85%		
15+					3	11.54%
Subtotal	22	84.62%	1	3.85%	3	11.54%
Actionable Requests	26					

Member

South Huron, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	5	7.69%				
6 - 10			5	7.69%		
15+					55	84.62%
Subtotal	5	7.69%	5	7.69%	55	84.62%
Actionable Requests	65					

South Kent Wind Project

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	28	96.55%				
6 - 10			1	3.45%		
Subtotal	28	96.55%	1	3.45%	0	
Actionable Requests	29					

South River, Village of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

South Stormont, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					57	100.00%
Subtotal	0		0		57	100.00%
Actionable Requests	57					

Southgate, Township

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	5	45.45%				
15+					6	54.55%
Subtotal	5	45.45%	0		6	54.55%
Actionable Requests	11					

Southwest Middlesex, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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Member

0-5	200	90.91%				
6 - 10			14	6.36%		
11 - 15			3	1.36%		
15+			1	0.45%	2	0.91%
Subtotal	200	90.91%	18	8.18%	2	0.91%

Actionable Requests

220

South-West Oxford, Township of

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

15+					32	100.00%
Subtotal	0		0		32	100.00%

Actionable Requests

32

Southwold, Township of

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

15+					32	100.00%
Subtotal	0		0		32	100.00%

Actionable Requests

32

SP Belle River Wind LP

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	7	100.00%				
Subtotal	7	100.00%	0		0	

Actionable Requests

7

Springwater, Township of

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	10	37.04%				
6 - 10			4	14.81%		
11 - 15			1	3.70%		
15+					12	44.44%
Subtotal	10	37.04%	5	18.52%	12	44.44%

Actionable Requests

27

Sprucedale Youth Centre

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

Member

0-5	1	50.00%				
15+					1	50.00%
Subtotal	1	50.00%	0		1	50.00%

Actionable Requests 2

St. Catharines, City of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	376	89.74%	
6 - 10		35	8.35%
11 - 15		5	1.19%
15+		1	0.24%
Subtotal	376	89.74%	41
		9.79%	2

Actionable Requests 419

St. Charles, Municipality of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	1	100.00%	
Subtotal	1	100.00%	0

Actionable Requests 1

St. Clair, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	126	67.38%	
6 - 10			2
15+			59
Subtotal	126	67.38%	0
			61

Actionable Requests 187

St. Columban Wind Farms LP

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
15+		1	100.00%
Subtotal	0	1	100.00%
			0

Actionable Requests 1

St. Joseph, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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Member

15+					1	100.00%
Subtotal	0		0		1	100.00%

Actionable Requests 1

St. Josephs Healthcare (Hamilton)

Completed within Compliant Non-Compliant Non-Compliant No Response

15+					1	100.00%
Subtotal	0		0		1	100.00%

Actionable Requests 1

St. Marys, Separated Town of

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	21	70.00%				
6 - 10			9	30.00%		
Subtotal	21	70.00%	9	30.00%	0	

Actionable Requests 30

St. Michael's Hospital

Completed within Compliant Non-Compliant Non-Compliant No Response

15+					7	100.00%
Subtotal	0		0		7	100.00%

Actionable Requests 7

St. Thomas, City of

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	209	90.48%				
6 - 10			16	6.93%		
11 - 15			4	1.73%		
15+			2	0.87%		
Subtotal	209	90.48%	22	9.52%	0	

Actionable Requests 231

Start Communications

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	207	65.51%				
6 - 10			41	12.97%	3	0.95%

Member

11 - 15			21	6.65%		
15+			24	7.59%	20	6.33%
Subtotal	207	65.51%	86	27.22%	23	7.28%

Actionable Requests 316

Stirling-Rawdon, Township of

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	17	100.00%				
Subtotal	17	100.00%	0		0	

Actionable Requests 17

Storm Internet

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	5	12.82%				
15+					34	87.18%
Subtotal	5	12.82%	0		34	87.18%

Actionable Requests 39

Stormont, Dundas & Glengarry, United Counties (SDG01)

Completed within Compliant Non-Compliant Non-Compliant No Response

11 - 15			1	100.00%		
Subtotal	0		1	100.00%	0	

Actionable Requests 1

Stormont, Dundas & Glengarry, United Counties (SDG02)

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	4	80.00%				
11 - 15			1	20.00%		
Subtotal	4	80.00%	1	20.00%	0	

Actionable Requests 5

Stratford, City of

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	109	85.83%				
6 - 10			4	3.15%		
11 - 15			2	1.57%		

Member

15+					12	9.45%
Subtotal	109	85.83%	6	4.72%	12	9.45%

Actionable Requests

127

Strathroy-Caradoc, Municipality of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
0-5	39	100.00%			
Subtotal	39	100.00%	0		0

Actionable Requests

39

Stubbs Communications

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
15+				3	100.00%
Subtotal	0		0	3	100.00%

Actionable Requests

3

Sudbury District Energy

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
0-5	2	66.67%			
15+				1	33.33%
Subtotal	2	66.67%	0	1	33.33%

Actionable Requests

3

Summer Haven Wind

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
0-5	6	54.55%			
15+				5	45.45%
Subtotal	6	54.55%	0	5	45.45%

Actionable Requests

11

Sun Canadian Pipelines

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
0-5	289	96.66%			
11 - 15			1	0.33%	
15+			3	1.00%	2.01%

Member

Subtotal	289	96.66%	4	1.34%	6	2.01%
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Actionable Requests	299					
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Sun Canadian Pipelines - Sarnia Area

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	23	100.00%				
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Subtotal	23	100.00%	0		0	
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Actionable Requests	23					
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Suncor Adelaide Wind Farm

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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15+					1	100.00%
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Subtotal	0		0		1	100.00%
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Actionable Requests	1					
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Suncor Energy

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	2	50.00%				
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6 - 10			1	25.00%		
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15+			1	25.00%		
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Subtotal	2	50.00%	2	50.00%	0	
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Actionable Requests	4					
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Suncor Energy Products (SNCP03)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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15+					4	100.00%
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Subtotal	0		0		4	100.00%
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Actionable Requests	4					
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Suncor Energy Products (SNCP04)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	1	50.00%				
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15+					1	50.00%
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Subtotal	1	50.00%	0		1	50.00%
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Actionable Requests	2					
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Member

Suncor Energy Products (SNCP05)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
6 - 10			2	66.67%		
15+					1	33.33%
Subtotal	0		2	66.67%	1	33.33%
Actionable Requests	3					

Sundridge, Village of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	3	100.00%				
Subtotal	3	100.00%	0		0	
Actionable Requests	3					

Superior View Gas Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2	50.00%				
15+					2	50.00%
Subtotal	2	50.00%	0		2	50.00%
Actionable Requests	4					

SWNS LP - Napier Wind Farm

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				
Subtotal	1	100.00%	0		0	
Actionable Requests	1					

Synergy North - Kenora

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	10	100.00%				
Subtotal	10	100.00%	0		0	
Actionable Requests	10					

Synergy North - Thunder Bay

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	242	93.08%				
6 - 10			15	5.77%		

Member

11 - 15			2	0.77%		
15+					1	0.38%
Subtotal	242	93.08%	17	6.54%	1	0.38%

Actionable Requests 260

Talbot Windfarm

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	15	93.75%	
6 - 10		1	6.25%
Subtotal	15	93.75%	1

Actionable Requests 16

Tay, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	16	94.12%	
15+			1
Subtotal	16	94.12%	1

Actionable Requests 17

Tay, Township of - Street Lights

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	1	50.00%	
6 - 10		1	50.00%
Subtotal	1	50.00%	1

Actionable Requests 2

TBayTel

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	260	86.96%	
6 - 10		19	6.35%
11 - 15		1	0.33%
15+			19
Subtotal	260	86.96%	20

Actionable Requests 299

Member

Tecumseh, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	12	7.19%				
6 - 10			103	61.68%		
11 - 15			40	23.95%		
15+			7	4.19%	5	2.99%
Subtotal	12	7.19%	150	89.82%	5	2.99%
Actionable Requests	167					

TekSavvy Solutions Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	166	82.59%				
6 - 10			18	8.96%	1	0.50%
11 - 15			10	4.98%		
15+			6	2.99%		
Subtotal	166	82.59%	34	16.92%	1	0.50%
Actionable Requests	201					

telMAX Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	34	40.00%				
6 - 10			25	29.41%	5	5.88%
11 - 15			5	5.88%		
15+					16	18.82%
Subtotal	34	40.00%	30	35.29%	21	24.71%
Actionable Requests	85					

Telus

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1,349	60.30%				
6 - 10			162	7.24%		
11 - 15			40	1.79%		
15+			683	30.53%	3	0.13%

Member

Subtotal	1349	60.30%	885	39.56%	3	0.13%
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Actionable Requests	2237					
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Temagami, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	1	100.00%				
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Subtotal	1	100.00%	0		0	
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Actionable Requests	1					
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Temiskaming Shores, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	11	91.67%				
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15+					1	8.33%
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Subtotal	11	91.67%	0		1	8.33%
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Actionable Requests	12					
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TeraGo Networks Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	1	50.00%				
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15+					1	50.00%
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Subtotal	1	50.00%	0		1	50.00%
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Actionable Requests	2					
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Teraspan Networks

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	30	81.08%				
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15+					7	18.92%
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Subtotal	30	81.08%	0		7	18.92%
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Actionable Requests	37					
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Terrace Bay, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	1	100.00%				
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Subtotal	1	100.00%	0		0	
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Actionable Requests	1					
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Member

Thames Centre, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	18	64.29%				
6 - 10			5	17.86%		
15+			1	3.57%	4	14.29%
Subtotal	18	64.29%	6	21.43%	4	14.29%
Actionable Requests	28					

Thames Centre, Municipality of – Storm Sewer, Drains, Streetli

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	22	39.29%				
6 - 10			28	50.00%		
15+					6	10.71%
Subtotal	22	39.29%	28	50.00%	6	10.71%
Actionable Requests	56					

Thames Valley District Schoolboard

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

Thessalon, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2	66.67%				
6 - 10			1	33.33%		
Subtotal	2	66.67%	1	33.33%	0	
Actionable Requests	3					

Thorold, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	158	100.00%				
Subtotal	158	100.00%	0		0	
Actionable Requests	158					

Member

Thunder Bay, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	158	64.49%				
6 - 10			54	22.04%		
11 - 15			6	2.45%		
15+			1	0.41%	26	10.61%
Subtotal	158	64.49%	61	24.90%	26	10.61%
Actionable Requests	245					

Thunder Bay, City of - Parks Property

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	32	86.49%				
6 - 10			4	10.81%		
11 - 15			1	2.70%		
Subtotal	32	86.49%	5	13.51%	0	
Actionable Requests	37					

Tillsonburg Hydro

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	173	100.00%				
Subtotal	173	100.00%	0		0	
Actionable Requests	173					

Tillsonburg, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	135	100.00%				
Subtotal	135	100.00%	0		0	
Actionable Requests	135					

Timmins, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	41	100.00%				
Subtotal	41	100.00%	0		0	
Actionable Requests	41					

Member

Timmins, City of - Traffic and Street Lights

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	8	80.00%				
6 - 10			1	10.00%		
15+					1	10.00%
Subtotal	8	80.00%	1	10.00%	1	10.00%
Actionable Requests	10					

Tiny, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	45	60.00%				
6 - 10			29	38.67%		
11 - 15			1	1.33%		
Subtotal	45	60.00%	30	40.00%	0	
Actionable Requests	75					

Toronto Community Housing

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					4	100.00%
Subtotal	0		0		4	100.00%
Actionable Requests	4					

Toronto Hydro

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	3,777	68.86%				
6 - 10			747	13.62%	13	0.24%
11 - 15			376	6.86%	19	0.35%
15+			418	7.62%	135	2.46%
Subtotal	3777	68.86%	1541	28.09%	167	3.04%
Actionable Requests	5485					

Toronto Traffic Signals

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1,009	69.92%				
6 - 10			145	10.05%	9	0.62%

Member

11 - 15			74	5.13%	1	0.07%
15+			155	10.74%	50	3.47%
Subtotal	1009	69.92%	374	25.92%	60	4.16%

Actionable Requests 1443

Toronto Transit Commission (TTC) - Communications

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	126	85.14%				
6 - 10			8	5.41%		
11 - 15			2	1.35%		
15+			4	2.70%	8	5.41%
Subtotal	126	85.14%	14	9.46%	8	5.41%

Actionable Requests 148

Toronto Transit Commission (TTC) - Electrical Lines

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	452	78.88%				
6 - 10			35	6.11%		
11 - 15			9	1.57%		
15+			30	5.24%	47	8.20%
Subtotal	452	78.88%	74	12.91%	47	8.20%

Actionable Requests 573

Toronto Transit Commission (TTC) - Rail Structures

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	392	98.99%				
6 - 10			4	1.01%		
Subtotal	392	98.99%	4	1.01%	0	

Actionable Requests 396

Toronto, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1,853	68.63%				
6 - 10			308	11.41%	14	0.52%
11 - 15			148	5.48%	30	1.11%

Member

15+			274	10.15%	73	2.70%
Subtotal	1853	68.63%	730	27.04%	117	4.33%

Actionable Requests

2700

Toronto, University of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	47	90.38%				
6 - 10			5	9.62%		
Subtotal	47	90.38%	5	9.62%	0	

Actionable Requests

52

Town of Orangeville - Fibre

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	26	100.00%				
Subtotal	26	100.00%	0		0	

Actionable Requests

26

Trans Canada Utilities for York Region Fibre

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	364	82.17%				
6 - 10			44	9.93%		
11 - 15			17	3.84%		
15+			17	3.84%	1	0.23%
Subtotal	364	82.17%	78	17.61%	1	0.23%

Actionable Requests

443

TransCanada Pipelines - East

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	314	50.56%				
6 - 10			31	4.99%		
11 - 15			8	1.29%		
15+			227	36.55%	41	6.60%
Subtotal	314	50.56%	266	42.83%	41	6.60%

Actionable Requests

621

Member

TransCanada Pipelines - North

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	29	31.18%				
6 - 10			2	2.15%		
15+			56	60.22%	6	6.45%
Subtotal	29	31.18%	58	62.37%	6	6.45%
Actionable Requests	93					

Trans-Northern Pipelines (TN01)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	229	78.42%				
6 - 10			14	4.79%		
11 - 15			4	1.37%		
15+			2	0.68%	43	14.73%
Subtotal	229	78.42%	20	6.85%	43	14.73%
Actionable Requests	292					

Trans-Northern Pipelines (TN02)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	38	74.51%				
6 - 10			1	1.96%		
11 - 15			2	3.92%		
15+			1	1.96%	9	17.65%
Subtotal	38	74.51%	4	7.84%	9	17.65%
Actionable Requests	51					

Trent Hills, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	25	75.76%				
6 - 10			5	15.15%		
11 - 15			3	9.09%		
Subtotal	25	75.76%	8	24.24%	0	
Actionable Requests	33					

Member

Trent Lakes, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					2	100.00%
Subtotal	0		0		2	100.00%
Actionable Requests	2					

Trent University

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					6	100.00%
Subtotal	0		0		6	100.00%
Actionable Requests	6					

Tribute Gas

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	3	27.27%				
6 - 10			1	9.09%		
11 - 15			3	27.27%		
15+			2	18.18%	2	18.18%
Subtotal	3	27.27%	6	54.55%	2	18.18%
Actionable Requests	11					

Tuckersmith Communications

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
6 - 10			2	1.67%		
11 - 15			1	0.83%		
15+			1	0.83%	116	96.67%
Subtotal	0		4	3.33%	116	96.67%
Actionable Requests	120					

Tweed, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					6	100.00%
Subtotal	0		0		6	100.00%
Actionable Requests	6					

Member

University Health Network

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	7	100.00%				
Subtotal	7	100.00%	0		0	
Actionable Requests	7					

University Health Network - Toronto General

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

University Health Network - Toronto Western

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2	100.00%				
Subtotal	2	100.00%	0		0	
Actionable Requests	2					

University of Western Ontario

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	17	28.33%				
6 - 10			3	5.00%		
11 - 15			12	20.00%		
15+			25	41.67%	3	5.00%
Subtotal	17	28.33%	40	66.67%	3	5.00%
Actionable Requests	60					

University of Windsor

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					2	100.00%
Subtotal	0		0		2	100.00%
Actionable Requests	2					

UpLink Communications Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
6 - 10			1	100.00%		

Member

Subtotal	0		1	100.00%	0	
Actionable Requests	1					

Upper Canada District School Board

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					3	100.00%
Subtotal	0		0		3	100.00%
Actionable Requests	3					

Uxbridge, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	1.32%				
6 - 10			3	3.95%		
15+					72	94.74%
Subtotal	1	1.32%	3	3.95%	72	94.74%
Actionable Requests	76					

Val Rita-Harty, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

Vale Canada

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	15	93.75%				
6 - 10			1	6.25%		
Subtotal	15	93.75%	1	6.25%	0	
Actionable Requests	16					

Vaughan, City of (Street Lights)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	425	47.75%				
6 - 10			36	4.04%		
11 - 15			79	8.88%		
15+			95	10.67%	255	28.65%

Member

Subtotal	425	47.75%	210	23.60%	255	28.65%
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Actionable Requests	890					
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Vaughan, City of (Traffic Signals)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	9	32.14%				
6 - 10			13	46.43%		
11 - 15			6	21.43%		
Subtotal	9	32.14%	19	67.86%	0	

Actionable Requests	28					
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Vaughan, City of (Water, Sewer)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	679	100.00%				
Subtotal	679	100.00%	0		0	

Actionable Requests	679					
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Vianet (768812 Ontario Inc)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	418	99.29%				
6 - 10			2	0.48%		
15+					1	0.24%
Subtotal	418	99.29%	2	0.48%	1	0.24%

Actionable Requests	421					
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Videotron Senc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	86	40.76%				
6 - 10			25	11.85%		
11 - 15			8	3.79%		
15+			8	3.79%	84	39.81%
Subtotal	86	40.76%	41	19.43%	84	39.81%

Actionable Requests	211					
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Walker Environmental Group Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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Member

0-5	2	100.00%				
Subtotal	2	100.00%	0		0	

Actionable Requests

2

Warwick, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	14	66.67%				
6 - 10			4	19.05%		
11 - 15			2	9.52%		
15+					1	4.76%
Subtotal	14	66.67%	6	28.57%	1	4.76%

Actionable Requests

21

Wasaga Beach Distribution

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	78	98.73%				
6 - 10			1	1.27%		
Subtotal	78	98.73%	1	1.27%	0	

Actionable Requests

79

Wasaga Beach, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	79	91.86%				
6 - 10			1	1.16%		
11 - 15			1	1.16%		
15+			1	1.16%	4	4.65%
Subtotal	79	91.86%	3	3.49%	4	4.65%

Actionable Requests

86

Wasdell Falls Power Line

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					1	100.00%
Subtotal	0		0		1	100.00%

Actionable Requests

1

Member

Waste Connections of Canada

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					9	100.00%
Subtotal	0		0		9	100.00%
Actionable Requests	9					

Waste Management Canada

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					2	100.00%
Subtotal	0		0		2	100.00%
Actionable Requests	2					

Waterloo Fibre

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	22	84.62%				
6 - 10			2	7.69%		
11 - 15			1	3.85%		
15+			1	3.85%		
Subtotal	22	84.62%	4	15.38%	0	
Actionable Requests	26					

Waterloo North Hydro

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	555	80.67%				
6 - 10			70	10.17%		
11 - 15			34	4.94%	2	0.29%
15+			27	3.92%		
Subtotal	555	80.67%	131	19.04%	2	0.29%
Actionable Requests	688					

Waterloo, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	407	95.32%				
6 - 10			1	0.23%		
15+					19	4.45%

Member

Subtotal	407	95.32%	1	0.23%	19	4.45%
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Actionable Requests	427					
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Waterloo, Region of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	233	98.73%				
6 - 10			1	0.42%		
15+					2	0.85%
Subtotal	233	98.73%	1	0.42%	2	0.85%

Actionable Requests	236					
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Waterloo, Region of - Rural Storm Sewers

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	40	67.80%				
6 - 10			15	25.42%		
11 - 15			1	1.69%		
15+			3	5.08%		
Subtotal	40	67.80%	19	32.20%	0	

Actionable Requests	59					
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Waterloo, Region of (North Dumfries Wellesley Water)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	199	83.97%				
6 - 10			22	9.28%		
11 - 15			9	3.80%		
15+			7	2.95%		
Subtotal	199	83.97%	38	16.03%	0	

Actionable Requests	237					
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Waterloo, University of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2	100.00%				
Subtotal	2	100.00%	0		0	

Actionable Requests	2					
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Member

WaveDirect Telecommunications

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					5	100.00%
Subtotal	0		0		5	100.00%
Actionable Requests	5					

Wawa, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2	66.67%				
11 - 15			1	33.33%		
Subtotal	2	66.67%	1	33.33%	0	
Actionable Requests	3					

Welland Hydro

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	237	84.04%				
6 - 10			32	11.35%		
11 - 15			7	2.48%		
15+			4	1.42%	2	0.71%
Subtotal	237	84.04%	43	15.25%	2	0.71%
Actionable Requests	282					

Welland, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	467	97.70%				
6 - 10			8	1.67%		
11 - 15			3	0.63%		
Subtotal	467	97.70%	11	2.30%	0	
Actionable Requests	478					

Wellesley, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	81	61.83%				
6 - 10			10	7.63%		
11 - 15			15	11.45%		

Member

15+			7	5.34%	18	13.74%
Subtotal	81	61.83%	32	24.43%	18	13.74%

Actionable Requests 131

Wellington North Power Inc

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	28	93.33%	
15+			2
Subtotal	28	93.33%	2

Actionable Requests 30

Wellington North, Township Of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	22	95.65%	
6 - 10		1	4.35%
Subtotal	22	95.65%	1

Actionable Requests 23

Wellington, County of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
6 - 10		4	57.14%
11 - 15		1	14.29%
15+			2
Subtotal	0	5	71.43%

Actionable Requests 7

West Elgin, Municipality of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	9	56.25%	
6 - 10		1	6.25%
15+			6
Subtotal	9	56.25%	6

Actionable Requests 16

West Grey, Municipality of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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Member

0-5	91	78.45%				
6 - 10			25	21.55%		
Subtotal	91	78.45%	25	21.55%	0	

Actionable Requests 116

West Lincoln, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	25	65.79%	
15+		1	2.63%
Subtotal	25	65.79%	1
			2.63%
			12
			31.58%
Subtotal	25	65.79%	1
			2.63%
			12
			31.58%

Actionable Requests 38

West Nipissing, Municipality of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	31	96.88%	
6 - 10		1	3.13%
Subtotal	31	96.88%	1
			3.13%
			0
Subtotal	31	96.88%	1
			3.13%
			0

Actionable Requests 32

West Perth, Municipality of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	16	80.00%	
6 - 10		3	15.00%
15+			1
Subtotal	16	80.00%	3
			15.00%
			1
			5.00%
Subtotal	16	80.00%	3
			15.00%
			1
			5.00%

Actionable Requests 20

West Windsor Power

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	6	100.00%	
Subtotal	6	100.00%	0
			0
			0
Subtotal	6	100.00%	0
			0
			0

Actionable Requests 6

Westario Power

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	164	76.28%	

Member

6 - 10			27	12.56%		
11 - 15			12	5.58%		
15+			12	5.58%		
Subtotal	164	76.28%	51	23.72%	0	

Actionable Requests 215

Westport, Village of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
15+			5 100.00%
Subtotal	0	0	5 100.00%

Actionable Requests 5

Whitby, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	397 88.81%		
6 - 10		28 6.26%	
11 - 15		13 2.91%	
15+		6 1.34%	3 0.67%
Subtotal	397 88.81%	47 10.51%	3 0.67%

Actionable Requests 447

Whitchurch-Stouffville, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	433 90.21%		
6 - 10		39 8.13%	
15+		3 0.63%	5 1.04%
Subtotal	433 90.21%	42 8.75%	5 1.04%

Actionable Requests 480

White River, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
6 - 10		1 100.00%	
Subtotal	0	1 100.00%	0

Actionable Requests 1

Member

Whitewater Region, Township of							
Completed within		Compliant		Non-Compliant		Non-Compliant No Response	
	0-5	12	92.31%				
	11 - 15			1	7.69%		
	Subtotal	12	92.31%	1	7.69%	0	
Actionable Requests		13					
Wightman Telecom Fibre Ltd							
Completed within		Compliant		Non-Compliant		Non-Compliant No Response	
	0-5	483	67.27%				
	6 - 10			184	25.63%		
	11 - 15			36	5.01%	1	0.14%
	15+			12	1.67%	2	0.28%
Subtotal		483	67.27%	232	32.31%	3	0.42%
Actionable Requests		718					
Wilfrid Laurier University							
Completed within		Compliant		Non-Compliant		Non-Compliant No Response	
	0-5	5	71.43%				
	11 - 15			1	14.29%		
	15+					1	14.29%
Subtotal		5	71.43%	1	14.29%	1	14.29%
Actionable Requests		7					
Wilmot, Township of							
Completed within		Compliant		Non-Compliant		Non-Compliant No Response	
	0-5	39	70.91%				
	6 - 10			14	25.45%		
	15+			2	3.64%		
Subtotal		39	70.91%	16	29.09%	0	
Actionable Requests		55					
Windlectric Inc							
Completed within		Compliant		Non-Compliant		Non-Compliant No Response	
	15+					1	100.00%

Member

Subtotal	0		0		1	100.00%
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Actionable Requests	1					
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Windsor Utilities Commission

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	238	80.41%				
6 - 10			26	8.78%		
11 - 15			20	6.76%		
15+			12	4.05%		
Subtotal	238	80.41%	58	19.59%	0	

Actionable Requests	296					
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Windsor, City of - Sewer

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	412	98.56%				
6 - 10			3	0.72%		
11 - 15			3	0.72%		
Subtotal	412	98.56%	6	1.44%	0	

Actionable Requests	418					
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Windsor, City of - Streetlights

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	103	23.15%				
6 - 10			207	46.52%		
11 - 15			118	26.52%		
15+			17	3.82%		
Subtotal	103	23.15%	342	76.85%	0	

Actionable Requests	445					
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Windsor, City of - Traffic

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	80	94.12%				
6 - 10			1	1.18%		
15+			4	4.71%		

Member

Subtotal	80	94.12%	5	5.88%	0	
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Actionable Requests	85					
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Woodstock, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	282	90.97%				
6 - 10			24	7.74%		
11 - 15			2	0.65%		
15+			1	0.32%	1	0.32%
Subtotal	282	90.97%	27	8.71%	1	0.32%

Actionable Requests	310					
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Woodstock, City of (Sanitary & Storm Sewer)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	276	90.20%				
6 - 10			24	7.84%		
11 - 15			2	0.65%		
15+			1	0.33%	3	0.98%
Subtotal	276	90.20%	27	8.82%	3	0.98%

Actionable Requests	306					
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Woodstock, City of (Street lights)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	158	96.34%				
6 - 10			6	3.66%		
Subtotal	158	96.34%	6	3.66%	0	

Actionable Requests	164					
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Woolwich, township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	186	77.50%				
6 - 10			54	22.50%		
Subtotal	186	77.50%	54	22.50%	0	

Actionable Requests	240					
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Member

WTC Communications

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	24	72.73%				
6 - 10			7	21.21%		
15+					2	6.06%
Subtotal	24	72.73%	7	21.21%	2	6.06%
Actionable Requests	33					

Xplornet Communications Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	114	95.00%				
6 - 10			4	3.33%		
15+					2	1.67%
Subtotal	114	95.00%	4	3.33%	2	1.67%
Actionable Requests	120					

York University

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					5	100.00%
Subtotal	0		0		5	100.00%
Actionable Requests	5					

York, Region of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	523	99.62%				
15+					2	0.38%
Subtotal	523	99.62%	0		2	0.38%
Actionable Requests	525					

York, Region of (Traffic, St Lights, Storm Sewer, Culverts)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	597	48.50%				
6 - 10			326	26.48%		
11 - 15			99	8.04%		
15+			88	7.15%	121	9.83%

Member

Subtotal	597	48.50%	513	41.67%	121	9.83%
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Actionable Requests	1231
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Zayo Canada Inc

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	698	63.57%				
6 - 10			38	3.46%		
11 - 15			147	13.39%		
15+			97	8.83%	118	10.75%
Subtotal	698	63.57%	282	25.68%	118	10.75%

Actionable Requests	1098
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Zayo Canada Inc (ZAYOON10)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	66	50.00%				
6 - 10			1	0.76%		
15+					65	49.24%
Subtotal	66	50.00%	1	0.76%	65	49.24%

Actionable Requests	132
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Zibi Community Utility LP

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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15+					6	100.00%
Subtotal	0		0		6	100.00%

Actionable Requests	6
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Zorra, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	74	100.00%				
Subtotal	74	100.00%	0		0	

Actionable Requests	74
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