

**Ministry of Public and  
Business Service Delivery**

Office of the Minister  
5<sup>th</sup> Floor, 777 Bay Street  
Toronto ON M5B 2H7  
Tel.: 416 212-2665  
TTY: 416 915-0001

**Ministère des Services au  
public et aux entreprises**

Bureau du ministre  
5<sup>e</sup> étage, 777, rue Bay  
Toronto ON M5B 2H7  
Tél. : 416 212-2665  
ATS : 416 915-0001



March 31, 2023

Mr. Dean Dalpe  
Chair, Board of Directors  
Ontario One Call  
104 Cooper Drive, Suite 1  
Guelph, Ontario  
N1C 0A4

Dear Mr. Dalpe:

Thank you for taking the time to confirm Ontario One Call's readiness to implement its new administrative penalty system, which comes into effect on April 1, 2023.

Ontario One Call plays a vital role in the success of the province's construction activities. Not only do you help educate Ontarians on the need for safe digging practices, but your organization is also key in helping this government deliver on some of its most critical infrastructure commitments. I know the changes Ontario One Call are facing are significant as it embarks on a transformation journey from service provider to modern regulator.

I would like to acknowledge the work you have been leading to prepare the industry for the new administrative penalty regime. Ontario One Call's role as a public safety regulator is critical in supporting the delivery of key priorities for this government, which includes new home construction, building better public transit and expanding high-speed internet access throughout the province.

I am pleased to hear Ontario One Call will continue to work with the industry to improve their locate performance through the use of a variety of compliance tools intended to encourage compliance with the Ontario Underground Infrastructure Notification System Act, 2012, and appreciate that addressing the issue of late locates requires a concerted collaborative effort with all partners. I am aware that your organization's success is dependent on the industry working together, from underground infrastructure owners to excavators, as joint delivery partners.

Ontario One Call's role as a public safety regulator puts it at the crux of key priorities for this government, such as new home construction, building better public transit and laying the infrastructure for high-speed internet in underserved areas. Expanding Ontario One Call's compliance tools can help support construction in Ontario by getting locates done safely and more quickly. Ontario has an ambitious capital plan. We need to build these projects in a timely manner, and we need to do it safely. Together, we can deliver on the many infrastructure projects that are helping Ontarians and fueling our economic growth.

As you enter the 2023 dig season, I want to wish you success in what will surely be a busy few months. I also look forward to hearing about the activities you and the industry have planned to mark Dig Safe month in April, a very important message that cannot be championed enough.

Thank you again for your efforts in keeping the citizens of Ontario safe and for supporting the province's construction activities. Together, we can continue building a thriving province.

Sincerely,

A handwritten signature in black ink, appearing to read 'Kaleed Rasheed', written in a cursive style.

The Honourable Kaleed Rasheed  
Minister of Public and Business Service Delivery

c:

Michelle Stock - Chief of Staff, Minister's Office, Ministry of Public and Business Service Delivery

Renu Kulendran - Deputy Minister, Ministry of Public and Business Service Delivery

Michèle Sanborn - Assistant Deputy Minister, Policy, Planning and Oversight Division, Ministry of Public and Business Service Delivery

Jim Keech - President and Chief Executive Officer, Ontario One Call