



# Locate Delivery Performance

Start Date: 2023-03-01  
End Date: 2023-03-31

	Compliant	Non-Compliant	Non-Compliant No Response
Subtotal	236,013	24,862	21,572
	83.56%	8.80%	7.64%
Actionable Requests	282,447		

## Member

### 156 Columbia St Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					3	100.00%
Subtotal	0		0		3	100.00%
Actionable Requests	3					

### 1682468 Corp

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	50.00%				
6 - 10					1	50.00%
Subtotal	1	50.00%	0		1	50.00%
Actionable Requests	2					

### 2390541 Ontario Inc.

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					5	100.00%
Subtotal	0		0		5	100.00%
Actionable Requests	5					

### 2825784 Ontario Inc.

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				
Subtotal	1	100.00%	0		0	
Actionable Requests	1					

### 407 ETR Concession Company Limited

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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## Member

0-5	72	74.23%				
6 - 10			7	7.22%	1	1.03%
11 - 15					7	7.22%
15+					10	10.31%
Subtotal	72	74.23%	7	7.22%	18	18.56%

Actionable Requests 97

### Acronym Solutions Formerly Hydro One Telecom

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	294	96.71%	
6 - 10			2
11 - 15			3
15+			1
Subtotal	294	96.71%	6

Actionable Requests 304

### Adelaide Wind Limited Partnership

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
6 - 10			2
11 - 15			2
15+			2
Subtotal	0	0	6

Actionable Requests 6

### Adelaide-Metcalfe, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	13	15.12%	
6 - 10			3
11 - 15			14
15+			2
Subtotal	13	15.12%	19

Actionable Requests 86

### Adjala-Tosorontio, Municipality of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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# Member

0-5	11	100.00%				
Subtotal	11	100.00%	0		0	

Actionable Requests 11

## Agilis

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	28	63.64%	
6 - 10			4
11 - 15			3
15+			8
Subtotal	28	63.64%	15

Actionable Requests 44

## Air Liquide Canada

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	19	95.00%	
11 - 15			1
Subtotal	19	95.00%	1

Actionable Requests 20

## Air Products Canada

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	13	100.00%	
Subtotal	13	100.00%	0

Actionable Requests 13

## Ajax, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	524	95.97%	
6 - 10			19
11 - 15			3
Subtotal	524	95.97%	22

Actionable Requests 546

## Alectra Brampton

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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## Member

0-5	988	78.23%				
6 - 10			187	14.81%	20	1.58%
11 - 15			36	2.85%	10	0.79%
15+			17	1.35%	5	0.40%
Subtotal	988	78.23%	240	19.00%	35	2.77%

Actionable Requests

1263

### Alectra Mississauga (Formerly Enersource)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	1,298	63.19%	
6 - 10			275
			13.39%
11 - 15			83
			4.04%
15+			107
			5.21%
15+			76
			3.70%
Subtotal	1298	63.19%	458
			22.30%
			298
			14.51%

Actionable Requests

2054

### Alectra Utilities

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	511	87.95%	
6 - 10			48
			8.26%
11 - 15			6
			1.03%
15+			10
			1.72%
Subtotal	511	87.95%	54
			9.29%
			16
			2.75%

Actionable Requests

581

### Alectra Utilities - Hamilton Hydro

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	1,793	76.66%	
6 - 10			347
			14.84%
11 - 15			58
			2.48%
15+			21
			0.90%
Subtotal	1793	76.66%	426
			18.21%
			120
			5.13%

Actionable Requests

2339

# Member

## Alectra Utilities - St Catharines Hydro

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	446	97.81%				
6 - 10			7	1.54%	1	0.22%
11 - 15					1	0.22%
15+			1	0.22%		
Subtotal	446	97.81%	8	1.75%	2	0.44%
Actionable Requests	456					

## Alectra Utilities (Formerly Powerstream)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	3,594	94.28%				
6 - 10			117	3.07%	40	1.05%
11 - 15			14	0.37%	26	0.68%
15+					21	0.55%
Subtotal	3594	94.28%	131	3.44%	87	2.28%
Actionable Requests	3812					

## Alfred and Plantagenet, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	23	92.00%				
15+					2	8.00%
Subtotal	23	92.00%	0		2	8.00%
Actionable Requests	25					

## Algoma Power

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	34	97.14%				
15+					1	2.86%
Subtotal	34	97.14%	0		1	2.86%
Actionable Requests	35					

## Algonquin College

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	5	50.00%				

# Member

6 - 10			1	10.00%		
15+					4	40.00%
Subtotal	5	50.00%	1	10.00%	4	40.00%
Actionable Requests	10					

## Algonquin Fiber

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	2	9.09%	
6 - 10			4
11 - 15		2	9.09%
15+		1	4.55%
Subtotal	2	9.09%	3
Actionable Requests	22		

## Alpine Ski Club

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	6	100.00%	
Subtotal	6	100.00%	0
Actionable Requests	6		

## Amaranth, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	2	100.00%	
Subtotal	2	100.00%	0
Actionable Requests	2		

## Amherstburg, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	176	100.00%	
Subtotal	176	100.00%	0
Actionable Requests	176		

## Amherstburg, Town of (Traffic Signals)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
11 - 15			1
			100.00%

# Member

Subtotal	0		0		1	100.00%
Actionable Requests	1					

## Apotex

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	6	100.00%	
Subtotal	6	100.00%	0
Actionable Requests	6		

## Arlanxeo Canada Inc

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	1	100.00%	
Subtotal	1	100.00%	0
Actionable Requests	1		

## Armow Wind Ontario LP

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	3	100.00%	
Subtotal	3	100.00%	0
Actionable Requests	3		

## Arnprior, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	8	53.33%	
6 - 10		5	33.33%
11 - 15		2	13.33%
Subtotal	8	53.33%	7
Actionable Requests	15		

## Arran-Elderslie, Municipality of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	22	95.65%	
15+			1
Subtotal	22	95.65%	1
Actionable Requests	23		

# Member

## Ashfield-Colborne-Wawanosh, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2	28.57%				
6 - 10					2	28.57%
11 - 15			1	14.29%		
15+					2	28.57%
Subtotal	2	28.57%	1	14.29%	4	57.14%
Actionable Requests	7					

## Asphodel-Norwood, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	11	52.38%				
6 - 10			2	9.52%	2	9.52%
11 - 15			1	4.76%	3	14.29%
15+					2	9.52%
Subtotal	11	52.38%	3	14.29%	7	33.33%
Actionable Requests	21					

## Astrocom Cable

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+			1	50.00%	1	50.00%
Subtotal	0		1	50.00%	1	50.00%
Actionable Requests	2					

## Athens, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
11 - 15					2	100.00%
Subtotal	0		0		2	100.00%
Actionable Requests	2					

## Atikokan Hydro

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2	100.00%				
Subtotal	2	100.00%	0		0	
Actionable Requests	2					



# Member

## Atikokan, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	2	100.00%	
Subtotal	2	100.00%	0
Actionable Requests	2		

## Atura Power formerly TC Energy

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	7	100.00%	
Subtotal	7	100.00%	0
Actionable Requests	7		

## Augusta, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
15+			1
Subtotal	0	0	1
Actionable Requests	1		

## Aurora, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	243	71.47%	
6 - 10			58
11 - 15			27
15+			5
Subtotal	243	71.47%	90
Actionable Requests	340		

## Avetria Networks Inc

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	5	17.24%	
6 - 10			1
11 - 15			4
15+			3
Subtotal	5	17.24%	8
Actionable Requests	29		

# Member

## Aylmer, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	15	93.75%				
15+					1	6.25%
Subtotal	15	93.75%	0		1	6.25%
Actionable Requests	16					

## Bancroft, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	6	85.71%				
6 - 10			1	14.29%		
Subtotal	6	85.71%	1	14.29%	0	
Actionable Requests	7					

## Barrie, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	639	81.40%				
6 - 10			19	2.42%	29	3.69%
11 - 15			21	2.68%	31	3.95%
15+			11	1.40%	35	4.46%
Subtotal	639	81.40%	51	6.50%	95	12.10%
Actionable Requests	785					

## Bayham, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	46	92.00%				
6 - 10			4	8.00%		
Subtotal	46	92.00%	4	8.00%	0	
Actionable Requests	50					

## Beanfield Technologies (Formerly Aptum)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	117	10.59%				
6 - 10			103	9.32%	61	5.52%
11 - 15			13	1.18%	211	19.10%

# Member

15+			18	1.63%	582	52.67%
Subtotal	117	10.59%	134	12.13%	854	77.29%

Actionable Requests 1105

## Beanfield Technologies Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	82	11.08%				
6 - 10			105	14.19%	55	7.43%
11 - 15			37	5.00%	211	28.51%
15+			9	1.22%	241	32.57%
Subtotal	82	11.08%	151	20.41%	507	68.51%

Actionable Requests 740

## Beischlag Farms Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					1	100.00%
Subtotal	0		0		1	100.00%

Actionable Requests 1

## Bell Aliant

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	6,006	84.76%				
6 - 10			558	7.87%	106	1.50%
11 - 15			150	2.12%	61	0.86%
15+			85	1.20%	120	1.69%
Subtotal	6006	84.76%	793	11.19%	287	4.05%

Actionable Requests 7086

## Bell Canada (Southern & Central Ontario)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	39,755	82.45%				
6 - 10			2750	5.70%	681	1.41%
11 - 15			769	1.59%	1209	2.51%
15+			386	0.80%	2665	5.53%

# Member

Subtotal	39755	82.45%	3905	8.10%	4555	9.45%
Actionable Requests	48215					

## Belleville, City of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	132	100.00%	
Subtotal	132	100.00%	0
Actionable Requests	132		

## Billings, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
6 - 10		1	33.33%
11 - 15		1	33.33%
15+		1	33.33%
Subtotal	0	3	100.00%
Actionable Requests	3		

## Birch Hill Telecom

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	66	98.51%	
11 - 15		1	1.49%
Subtotal	66	98.51%	1
Actionable Requests	67		

## Blackriver-Matheson, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
15+			1
Subtotal	0	0	1
Actionable Requests	1		

## Blandford-Blenheim, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	29	100.00%	
Subtotal	29	100.00%	0
Actionable Requests	29		

# Member

## Blind River, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	1	100.00%	
Subtotal	1	100.00%	0
Actionable Requests	1		

## Blue Mountain Resorts LP

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	3	60.00%	
6 - 10			1
15+			1
Subtotal	3	60.00%	2
Actionable Requests	5		

## Blue Mountain Village Association

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
6 - 10			1
Subtotal	0	0	1
Actionable Requests	1		

## Blue Mountains, The Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	174	100.00%	
Subtotal	174	100.00%	0
Actionable Requests	174		

## BluEarth Asset Management Inc - Lunar Light Solar

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
15+			1
Subtotal	0	0	1
Actionable Requests	1		

## Bluewater Power

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	567	95.78%	
6 - 10			12
			2.03%

# Member

11 - 15			10	1.69%	1	0.17%
15+			1	0.17%	1	0.17%
Subtotal	567	95.78%	23	3.89%	2	0.34%

Actionable Requests 592

## Bluewater Regional Networks Fibre

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
6 - 10			4 10.81%
11 - 15			11 29.73%
15+			22 59.46%
Subtotal	0	0	37 100.00%

Actionable Requests 37

## BlueWater Wind Farm - Varna (NEE)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	2 100.00%	0	0
Subtotal	2 100.00%	0	0

Actionable Requests 2

## Bluewater, Municipality of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	67 97.10%	0	2 2.90%
15+			
Subtotal	67 97.10%	0	2 2.90%

Actionable Requests 69

## Boem Berry Farms Inc

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	3 75.00%	1 25.00%	0
6 - 10			
Subtotal	3 75.00%	1 25.00%	0

Actionable Requests 4

## Boralex Wind Farm

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	4 80.00%		

# Member

6 - 10			1	20.00%		
Subtotal	4	80.00%	1	20.00%	0	

Actionable Requests 5

## Bracebridge, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	31	100.00%	
Subtotal	31	100.00%	0

Actionable Requests 31

## Bradford West Gwillimbury

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	299	100.00%	
Subtotal	299	100.00%	0

Actionable Requests 299

## Brampton, City of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	1,173	84.21%	
6 - 10			145 10.41%
11 - 15			32 2.30%
15+			12 0.86%
Subtotal	1173	84.21%	189 13.57%

Actionable Requests 1393

## Brampton, City of (Storm Sewer)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	281	77.41%	
6 - 10			38 10.47%
11 - 15			11 3.03%
15+			8 2.20%
Subtotal	281	77.41%	57 15.70%

Actionable Requests 363

## Brant County

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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## Member

0-5	154	75.86%				
6 - 10			30	14.78%	2	0.99%
11 - 15			9	4.43%	2	0.99%
15+			1	0.49%	5	2.46%
Subtotal	154	75.86%	40	19.70%	9	4.43%

Actionable Requests 203

### Brant, County of - Fibre

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
11 - 15			1 33.33%
15+			2 66.67%
Subtotal	0	0	3 100.00%

Actionable Requests 3

### Brantford, City of - Sewer Water Storm

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	157	71.36%	
6 - 10		33 15.00%	
11 - 15		15 6.82%	7 3.18%
15+		2 0.91%	6 2.73%
Subtotal	157	71.36%	50 22.73%

Actionable Requests 220

### Brantford, City of - Streetlights

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	263	81.93%	
6 - 10		38 11.84%	1 0.31%
11 - 15		9 2.80%	6 1.87%
15+		2 0.62%	2 0.62%
Subtotal	263	81.93%	49 15.26%

Actionable Requests 321

### Brantford, City of - Traffic Lights

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	15	55.56%	



## Member

6 - 10			5	18.52%		
11 - 15			3	11.11%	2	7.41%
15+			1	3.70%	1	3.70%
Subtotal	15	55.56%	9	33.33%	3	11.11%

Actionable Requests 27

### Brighton, Municipality of (Public Works)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	47	54.65%				
6 - 10			3	3.49%	2	2.33%
11 - 15			1	1.16%	2	2.33%
15+			4	4.65%	27	31.40%
Subtotal	47	54.65%	8	9.30%	31	36.05%

Actionable Requests 86

### Brighton, Municipality of (Water & Sewer)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	34	48.57%				
6 - 10			3	4.29%	1	1.43%
11 - 15			1	1.43%	2	2.86%
15+			3	4.29%	26	37.14%
Subtotal	34	48.57%	7	10.00%	29	41.43%

Actionable Requests 70

### Brock University

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	8	72.73%				
6 - 10			2	18.18%		
15+					1	9.09%
Subtotal	8	72.73%	2	18.18%	1	9.09%

Actionable Requests 11

### Brock, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	35	100.00%				

# Member

Subtotal	35	100.00%	0		0	
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Actionable Requests	35					
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## Brockton, Municipality of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	40	100.00%				
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Subtotal	40	100.00%	0		0	
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Actionable Requests	40					
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## Brockville, City of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	76	90.48%				
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6 - 10			3	3.57%	1	1.19%
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11 - 15			1	1.19%	1	1.19%
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15+					2	2.38%
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Subtotal	76	90.48%	4	4.76%	4	4.76%
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Actionable Requests	84					
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## Brooke Alvinston

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	17	89.47%				
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6 - 10					1	5.26%
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11 - 15					1	5.26%
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Subtotal	17	89.47%	0		2	10.53%
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Actionable Requests	19					
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## Brooke Telecom

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	99	90.00%				
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6 - 10			2	1.82%	1	0.91%
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11 - 15					3	2.73%
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15+					5	4.55%
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Subtotal	99	90.00%	2	1.82%	9	8.18%
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Actionable Requests	110					
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# Member

## Bruce County Transportation

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	98	100.00%	
Subtotal	98	100.00%	0
Actionable Requests	98		

## Bruce Mines, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	12	92.31%	
11 - 15			1
Subtotal	12	92.31%	1
Actionable Requests	13		

## Bruce Street Technologies Limited

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	1	100.00%	
Subtotal	1	100.00%	0
Actionable Requests	1		

## Bruce Telecom

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	224	74.67%	
6 - 10			57
11 - 15			4
15+			4
Subtotal	224	74.67%	65
Actionable Requests	300		

## Burk's Falls, Village of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	3	100.00%	
Subtotal	3	100.00%	0
Actionable Requests	3		

## Burlington Hydro

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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## Member

0-5	1,251	98.35%				
6 - 10			7	0.55%		
11 - 15			1	0.08%	2	0.16%
15+					11	0.86%
Subtotal	1251	98.35%	8	0.63%	13	1.02%
Actionable Requests	1272					

## Burlington, City of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	1,034	94.09%	
6 - 10			55
11 - 15			5.00%
15+			1
Subtotal	1034	94.09%	55
Actionable Requests	1099		

## Cable Cable

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
6 - 10			9
11 - 15			7.09%
15+			13
Subtotal	0	0	105
Actionable Requests	127		

## Caledon, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	186	94.42%	
6 - 10			2
15+			1.02%
Subtotal	186	94.42%	3
Actionable Requests	197		

## Cambridge, City of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	621	97.34%	

## Member

6 - 10			8	1.25%		
11 - 15			1	0.16%	1	0.16%
15+					7	1.10%
Subtotal	621	97.34%	9	1.41%	8	1.25%

Actionable Requests

638

## Canadian Niagara Power

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	549	88.12%				
6 - 10			4	0.64%	2	0.32%
11 - 15			2	0.32%		
15+					66	10.59%
Subtotal	549	88.12%	6	0.96%	68	10.91%

Actionable Requests

623

## Canadian Nuclear Laboratories

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
6 - 10					11	14.67%
11 - 15					25	33.33%
15+					39	52.00%
Subtotal	0		0		75	100.00%

Actionable Requests

75

## Cardinal Power

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
6 - 10					1	100.00%
Subtotal	0		0		1	100.00%

Actionable Requests

1

## Carleton Place, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	78	100.00%				
Subtotal	78	100.00%	0		0	

Actionable Requests

78

# Member

## Cascara Energy - Formerly Guelph Municipal Holdings

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	5	71.43%				
6 - 10			1	14.29%		
11 - 15			1	14.29%		
Subtotal	5	71.43%	2	28.57%	0	
Actionable Requests	7					

## Casselman, Village of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	8	80.00%				
6 - 10			1	10.00%		
11 - 15			1	10.00%		
Subtotal	8	80.00%	2	20.00%	0	
Actionable Requests	10					

## Cavan Monaghan, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	50.00%				
6 - 10			1	50.00%		
Subtotal	1	50.00%	1	50.00%	0	
Actionable Requests	2					

## Cedar Point II Wind Farm

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				
Subtotal	1	100.00%	0		0	
Actionable Requests	1					

## Centennial College

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

# Member

## Centra Transmission Holdings Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	3	75.00%				
15+					1	25.00%
Subtotal	3	75.00%	0		1	25.00%
Actionable Requests	4					

## Central Elgin, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	80	76.19%				
6 - 10			19	18.10%		
11 - 15			2	1.90%	4	3.81%
Subtotal	80	76.19%	21	20.00%	4	3.81%
Actionable Requests	105					

## Central Huron, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	17	68.00%				
6 - 10			7	28.00%		
11 - 15			1	4.00%		
Subtotal	17	68.00%	8	32.00%	0	
Actionable Requests	25					

## Centre Hastings, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2	16.67%				
6 - 10			4	33.33%	2	16.67%
15+					4	33.33%
Subtotal	2	16.67%	4	33.33%	6	50.00%
Actionable Requests	12					

## Centre Wellington Communications

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	7	70.00%				
6 - 10			3	30.00%		

# Member

Subtotal	7	70.00%	3	30.00%	0	
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Actionable Requests	10					
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## Centre Wellington Hydro

Completed within	Compliant	Non-Compliant		Non-Compliant No Response		
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0-5	52	100.00%				
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Subtotal	52	100.00%	0		0	
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Actionable Requests	52					
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## Centre Wellington Township

Completed within	Compliant	Non-Compliant		Non-Compliant No Response		
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0-5	20	18.87%				
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6 - 10					6	5.66%
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11 - 15					26	24.53%
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15+					54	50.94%
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Subtotal	20	18.87%	0		86	81.13%
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Actionable Requests	106					
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## Century Link

Completed within	Compliant	Non-Compliant		Non-Compliant No Response		
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0-5	475	96.35%				
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6 - 10			2	0.41%	1	0.20%
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11 - 15			2	0.41%	1	0.20%
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15+			1	0.20%	11	2.23%
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Subtotal	475	96.35%	5	1.01%	13	2.64%
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Actionable Requests	493					
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## Champion Pipeline Corp

Completed within	Compliant	Non-Compliant		Non-Compliant No Response		
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0-5	1	50.00%				
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6 - 10			1	50.00%		
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Subtotal	1	50.00%	1	50.00%	0	
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Actionable Requests	2					
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## Champlain, Township of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response		
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## Member

0-5	3	15.79%				
6 - 10			8	42.11%	2	10.53%
15+					6	31.58%
Subtotal	3	15.79%	8	42.11%	8	42.11%

Actionable Requests 19

### Charlton and Dack

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	3	100.00%				
Subtotal	3	100.00%	0		0	

Actionable Requests 3

### Chatham Kent PUC

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	456	81.72%				
6 - 10			48	8.60%		
11 - 15			3	0.54%		
15+			18	3.23%	33	5.91%
Subtotal	456	81.72%	69	12.37%	33	5.91%

Actionable Requests 558

### Chatham Kent Ridgetown Division

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	25	100.00%				
Subtotal	25	100.00%	0		0	

Actionable Requests 25

### Chatham Resources

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	7	87.50%				
15+			1	12.50%		
Subtotal	7	87.50%	1	12.50%	0	

Actionable Requests 8

### Chatsworth, Township of

Completed within Compliant Non-Compliant Non-Compliant No Response

# Member

0-5	2	33.33%				
6 - 10			1	16.67%		
11 - 15			3	50.00%		
Subtotal	2	33.33%	4	66.67%	0	
Actionable Requests	6					

## Chippewas of Kettle & Stony Point

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
11 - 15			5 50.00%
15+			5 50.00%
Subtotal	0	0	10 100.00%
Actionable Requests	10		

## Chippewas of Rama

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
15+			7 100.00%
Subtotal	0	0	7 100.00%
Actionable Requests	7		

## CIK Telecom Inc

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	220	91.29%	
6 - 10		4	1.66%
11 - 15		2	0.83%
15+			5 2.07%
Subtotal	220	91.29%	6 2.49%
			15 6.22%
Actionable Requests	241		

## CKPW Chatham Township Garage

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	23	62.16%	
6 - 10		14	37.84%
Subtotal	23	62.16%	14 37.84%
			0
Actionable Requests	37		

# Member

## CKPW Chatham Water Garage

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	71	100.00%	
Subtotal	71	100.00%	0
Actionable Requests	71		

## CKPW Dover Township Garage

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	22	91.67%	
6 - 10			2
Subtotal	22	91.67%	2
Actionable Requests	24		

## CKPW Kent Centre Garage

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	102	93.58%	
6 - 10			6
15+			1
Subtotal	102	93.58%	6
Actionable Requests	109		

## CKPW Raleigh Garage

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	36	90.00%	
11 - 15			2
15+			1
Subtotal	36	90.00%	2
Actionable Requests	40		

## CKPW Thamesville Garage

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	16	100.00%	
Subtotal	16	100.00%	0
Actionable Requests	16		

# Member

## CKPW Tilbury East Garage

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	44	88.00%				
6 - 10			6	12.00%		
Subtotal	44	88.00%	6	12.00%	0	
Actionable Requests	50					

## CKPW Wallaceburg Garage

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	31	86.11%				
6 - 10			5	13.89%		
Subtotal	31	86.11%	5	13.89%	0	
Actionable Requests	36					

## Clarence-Rockland, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	48	100.00%				
Subtotal	48	100.00%	0		0	
Actionable Requests	48					

## Clarington, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	176	85.02%				
6 - 10					3	1.45%
11 - 15					13	6.28%
15+					15	7.25%
Subtotal	176	85.02%	0		31	14.98%
Actionable Requests	207					

## Clearbeach Resources Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	5	100.00%				
Subtotal	5	100.00%	0		0	
Actionable Requests	5					

# Member

Clearford						
Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	8	100.00%				
Subtotal	8	100.00%	0		0	
Actionable Requests	8					

Clearview, Township of						
Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	128	91.43%				
6 - 10			7	5.00%		
11 - 15			3	2.14%	1	0.71%
15+					1	0.71%
Subtotal	128	91.43%	10	7.14%	2	1.43%
Actionable Requests	140					

Cobalt, Town of						
Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				
Subtotal	1	100.00%	0		0	
Actionable Requests	1					

Cobourg, Town of						
Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	56	51.85%				
6 - 10			38	35.19%	2	1.85%
11 - 15			2	1.85%	3	2.78%
15+					7	6.48%
Subtotal	56	51.85%	40	37.04%	12	11.11%
Actionable Requests	108					

Cochrane Telecom Services						
Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	15	88.24%				
6 - 10			2	11.76%		

# Member

Subtotal	15	88.24%	2	11.76%	0	
Actionable Requests	17					

## Cochrane, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	7	100.00%	
Subtotal	7	100.00%	0
Actionable Requests	7		

## Cogeco Connexion (CBT1)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	907	61.37%	
6 - 10			342
11 - 15			110
15+			20
Subtotal	907	61.37%	472
Actionable Requests	1478		

## Cogeco Connexion (COGOW01)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	98	81.67%	
6 - 10			17
11 - 15			2
15+			1
Subtotal	98	81.67%	20
Actionable Requests	120		

## Cogeco Connexion (CPVS1)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	1,805	95.20%	
6 - 10			24
11 - 15			4
15+			1
Subtotal	1805	95.20%	29
Actionable Requests	1896		

# Member

## Cogeco Connexion (CPVS2)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1,102	80.56%				
6 - 10			122	8.92%	48	3.51%
11 - 15			23	1.68%	26	1.90%
15+			11	0.80%	36	2.63%
Subtotal	1102	80.56%	156	11.40%	110	8.04%
Actionable Requests	1368					

## Cogeco Connexion (Eastern & Northern)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2,080	99.33%				
6 - 10			11	0.53%		
11 - 15			1	0.05%	1	0.05%
15+			1	0.05%		
Subtotal	2080	99.33%	13	0.62%	1	0.05%
Actionable Requests	2094					

## Cogeco Connexion (Windsor & Sarnia)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1,739	86.73%				
6 - 10			174	8.68%	6	0.30%
11 - 15			37	1.85%	28	1.40%
15+			20	1.00%	1	0.05%
Subtotal	1739	86.73%	231	11.52%	35	1.75%
Actionable Requests	2005					

## Collingwood Public Utilities

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	97	78.86%				
6 - 10			10	8.13%	4	3.25%
11 - 15					7	5.69%
15+					5	4.07%

# Member

Subtotal	97	78.86%	10	8.13%	16	13.01%
Actionable Requests	123					

## Comber Wind Farm

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
6 - 10					1	20.00%
15+					4	80.00%
Subtotal	0		0		5	100.00%
Actionable Requests	5					

## Communicate Freely

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	59	96.72%				
6 - 10			2	3.28%		
Subtotal	59	96.72%	2	3.28%	0	
Actionable Requests	61					

## Connect The Dots Fibre Communications Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	10	17.54%				
6 - 10			22	38.60%	5	8.77%
11 - 15			16	28.07%	1	1.75%
15+					3	5.26%
Subtotal	10	17.54%	38	66.67%	9	15.79%
Actionable Requests	57					

## Cornwall Electric

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	134	99.26%				
15+			1	0.74%		
Subtotal	134	99.26%	1	0.74%	0	
Actionable Requests	135					

## Cornwall, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	42	89.36%				



# Member

6 - 10			5	10.64%		
Subtotal	42	89.36%	5	10.64%	0	

Actionable Requests 47

## Cornwall, City of (Water & Sewer)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	90	96.77%	
11 - 15			3
Subtotal	90	96.77%	3

Actionable Requests 93

## Craigleith Ski Club

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	2	100.00%	
Subtotal	2	100.00%	0

Actionable Requests 2

## Cramahe Township - Colborne Water

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	5	71.43%	
11 - 15			1
15+			1
Subtotal	5	71.43%	2

Actionable Requests 7

## Cramahe, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
6 - 10			1
11 - 15			2
15+			7
Subtotal	0	0	10

Actionable Requests 10

## Dawn-Euphemia, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	32	69.57%	

## Member

6 - 10			11	23.91%		
11 - 15			1	2.17%		
15+					2	4.35%
Subtotal	32	69.57%	12	26.09%	2	4.35%

Actionable Requests 46

## DBI Services

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	12	85.71%				
6 - 10			2	14.29%		
Subtotal	12	85.71%	2	14.29%	0	

Actionable Requests 14

## Deep River, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2	20.00%				
11 - 15					6	60.00%
15+					2	20.00%
Subtotal	2	20.00%	0		8	80.00%

Actionable Requests 10

## Deseronto, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
6 - 10					1	20.00%
11 - 15					2	40.00%
15+					2	40.00%
Subtotal	0		0		5	100.00%

Actionable Requests 5

## Dofasco (ArcelorMittal)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2	25.00%				
6 - 10			5	62.50%		
15+					1	12.50%

# Member

Subtotal	2	25.00%	5	62.50%	1	12.50%
Actionable Requests	8					
<b>Dotto One</b>						
Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	3	100.00%				
Subtotal	3	100.00%	0		0	
Actionable Requests	3					
<b>Douro-Dummer, Township of</b>						
Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				
Subtotal	1	100.00%	0		0	
Actionable Requests	1					
<b>Dow Chemical Canada</b>						
Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	4	100.00%				
Subtotal	4	100.00%	0		0	
Actionable Requests	4					
<b>Dryden, City of</b>						
Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	8	88.89%				
15+					1	11.11%
Subtotal	8	88.89%	0		1	11.11%
Actionable Requests	9					
<b>Dufferin County</b>						
Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	18	100.00%				
Subtotal	18	100.00%	0		0	
Actionable Requests	18					
<b>Dufferin Wind Power Inc</b>						
Completed within	Compliant		Non-Compliant		Non-Compliant No Response	

## Member

0-5	2	50.00%				
15+					2	50.00%
Subtotal	2	50.00%	0		2	50.00%

Actionable Requests 4

### Dufferin-Peel Catholic District School Board

Completed within Compliant Non-Compliant Non-Compliant No Response

15+					3	100.00%
Subtotal	0		0		3	100.00%

Actionable Requests 3

### Durham, Region of - Traffic Signals

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	561	97.57%				
15+					14	2.43%
Subtotal	561	97.57%	0		14	2.43%

Actionable Requests 575

### Durham, Region of (Water & Sewer)

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	1,606	99.20%				
6 - 10			6	0.37%	1	0.06%
11 - 15					1	0.06%
15+			1	0.06%	4	0.25%
Subtotal	1606	99.20%	7	0.43%	6	0.37%

Actionable Requests 1619

### Dutton-Dunwich, Municipality of

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	53	85.48%				
6 - 10			9	14.52%		
Subtotal	53	85.48%	9	14.52%	0	

Actionable Requests 62

### E L K Energy Inc

Completed within Compliant Non-Compliant Non-Compliant No Response

# Member

0-5	120	78.95%				
6 - 10			32	21.05%		
Subtotal	120	78.95%	32	21.05%	0	

Actionable Requests 152

## Ear Falls, Township of

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	1	100.00%				
Subtotal	1	100.00%	0		0	

Actionable Requests 1

## East Garafraxa, Township of

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	1	100.00%				
Subtotal	1	100.00%	0		0	

Actionable Requests 1

## East Gwillimbury, Town of

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	153	48.57%				
6 - 10			6	1.90%	14	4.44%
11 - 15			2	0.63%	64	20.32%
15+					76	24.13%
Subtotal	153	48.57%	8	2.54%	154	48.89%

Actionable Requests 315

## East Lake St Clair Wind Farm LP

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	8	88.89%				
6 - 10			1	11.11%		
Subtotal	8	88.89%	1	11.11%	0	

Actionable Requests 9

## East Zorra Tavistock, Municipality of

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	76	100.00%				
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# Member

Subtotal	76	100.00%	0		0	
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Actionable Requests	76					
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## Eastern Ontario Power

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	40	97.56%				
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6 - 10			1	2.44%		
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Subtotal	40	97.56%	1	2.44%	0	
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Actionable Requests	41					
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## Eastern Power Inc

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	2	100.00%				
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Subtotal	2	100.00%	0		0	
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Actionable Requests	2					
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## Eastlink

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	1,176	81.27%				
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6 - 10			65	4.49%	24	1.66%
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11 - 15			10	0.69%	88	6.08%
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15+			9	0.62%	75	5.18%
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Subtotal	1176	81.27%	84	5.81%	187	12.92%
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Actionable Requests	1447					
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## ED Smith Foods

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	3	75.00%				
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6 - 10					1	25.00%
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Subtotal	3	75.00%	0		1	25.00%
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Actionable Requests	4					
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## Edwardsburgh-Cardinal, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	3	100.00%				
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# Member

Subtotal	3	100.00%	0		0	
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Actionable Requests	3					
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## EHtel Networks Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	100	96.15%				
6 - 10			3	2.88%		
15+			1	0.96%		
Subtotal	100	96.15%	4	3.85%	0	

Actionable Requests	104					
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## Ellexicon Energy Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1,266	91.34%				
6 - 10			81	5.84%	6	0.43%
11 - 15			20	1.44%	10	0.72%
15+			1	0.07%	2	0.14%
Subtotal	1266	91.34%	102	7.36%	18	1.30%

Actionable Requests	1386					
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## Elgin Area Primary Water Supply

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	7	53.85%				
6 - 10			2	15.38%		
11 - 15					1	7.69%
15+					3	23.08%
Subtotal	7	53.85%	2	15.38%	4	30.77%

Actionable Requests	13					
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## Elgin, County of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	14	100.00%				
Subtotal	14	100.00%	0		0	

Actionable Requests	14					
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# Member

## Elliot Lake, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	6	75.00%				
6 - 10			1	12.50%		
15+			1	12.50%		
Subtotal	6	75.00%	2	25.00%	0	
Actionable Requests	8					

## Emerald Energy from Waste Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
11 - 15					1	50.00%
15+					1	50.00%
Subtotal	0		0		2	100.00%
Actionable Requests	2					

## Enbridge Gas (Legacy Union Gas)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	19,574	90.88%				
6 - 10			631	2.93%	372	1.73%
11 - 15			127	0.59%	376	1.75%
15+			47	0.22%	411	1.91%
Subtotal	19574	90.88%	805	3.74%	1159	5.38%
Actionable Requests	21538					

## Enbridge Gas Distribution

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	21,359	80.30%				
6 - 10			1103	4.15%	533	2.00%
11 - 15			252	0.95%	974	3.66%
15+			102	0.38%	2277	8.56%
Subtotal	21359	80.30%	1457	5.48%	3784	14.23%
Actionable Requests	26600					

## Enbridge Gas Distribution - Vital Mains

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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# Member

0-5	891	81.30%				
6 - 10			68	6.20%	18	1.64%
11 - 15			17	1.55%	28	2.55%
15+			7	0.64%	67	6.11%
Subtotal	891	81.30%	92	8.39%	113	10.31%

Actionable Requests 1096

## Enbridge Gas Distribution (Gas Storage)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	35	100.00%	
Subtotal	35	100.00%	0

Actionable Requests 35

## Enbridge Gas Storage and Transmission (Legacy Union Gas)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	168	97.67%	
6 - 10			3
15+			1
Subtotal	168	97.67%	3

Actionable Requests 172

## Enbridge NEB Mains

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	60	98.36%	
15+			1
Subtotal	60	98.36%	1

Actionable Requests 61

## Enbridge Pipelines

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	580	91.92%	
6 - 10			5
11 - 15			3
15+			5

# Member

Subtotal	580	91.92%	13	2.06%	38	6.02%
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Actionable Requests	631					
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## Englehart, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	50.00%				
15+			1	50.00%		
Subtotal	1	50.00%	1	50.00%	0	

Actionable Requests	2					
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## Enniskillen, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	65	94.20%				
6 - 10			3	4.35%	1	1.45%
Subtotal	65	94.20%	3	4.35%	1	1.45%

Actionable Requests	69					
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## Enova Power

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1,195	81.79%				
6 - 10			117	8.01%	46	3.15%
11 - 15			40	2.74%	46	3.15%
15+			5	0.34%	12	0.82%
Subtotal	1195	81.79%	162	11.09%	104	7.12%

Actionable Requests	1461					
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## Entegrus

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	597	87.15%				
6 - 10			26	3.80%	10	1.46%
11 - 15			13	1.90%	29	4.23%
15+			9	1.31%	1	0.15%
Subtotal	597	87.15%	48	7.01%	40	5.84%

Actionable Requests	685					
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# Member

## Entegrus Powerlines Inc – St. Thomas

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	143	94.08%				
6 - 10			8	5.26%		
11 - 15			1	0.66%		
Subtotal	143	94.08%	9	5.92%	0	
Actionable Requests	152					

## ENVI Networks Ltd

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	12	52.17%				
6 - 10			3	13.04%	2	8.70%
11 - 15					3	13.04%
15+			3	13.04%		
Subtotal	12	52.17%	6	26.09%	5	21.74%
Actionable Requests	23					

## Enwave Energy Corporation

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	212	85.83%				
6 - 10			28	11.34%	2	0.81%
11 - 15					5	2.02%
Subtotal	212	85.83%	28	11.34%	7	2.83%
Actionable Requests	247					

## Enwave Windsor Holdings LP

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
11 - 15					1	33.33%
15+					2	66.67%
Subtotal	0		0		3	100.00%
Actionable Requests	3					

## Enwin Utilities - Electrical

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	181	89.16%				

# Member

6 - 10			21	10.34%		
11 - 15			1	0.49%		
Subtotal	181	89.16%	22	10.84%	0	

Actionable Requests 203

## Enwin Utilities - Hydro

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	100	88.50%	
6 - 10			
Subtotal	100	88.50%	13

Actionable Requests 113

## EPCOR Electricity Distribution Ontario Inc

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	182	100.00%	
Subtotal	182	100.00%	0

Actionable Requests 182

## Epcor Natural Gas LP

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	408	81.11%	
6 - 10			
11 - 15			
15+			
Subtotal	408	81.11%	73

Actionable Requests 503

## Erie Shores Wind Farm

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	2	100.00%	
Subtotal	2	100.00%	0

Actionable Requests 2

## Erieau Wind Farm

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	10	90.91%	

# Member

6 - 10			1	9.09%		
Subtotal	10	90.91%	1	9.09%	0	

Actionable Requests 11

## Erin, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
6 - 10			2
11 - 15			17
15+			38
Subtotal	0	0	57

Actionable Requests 57

## ERTH Power Corporation

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	261	79.82%	
6 - 10		49	14.98%
11 - 15		4	1.22%
15+		7	2.14%
Subtotal	261	79.82%	60

Actionable Requests 327

## Espanola Hydro

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	21	95.45%	
15+			1
Subtotal	21	95.45%	0

Actionable Requests 22

## Espanola, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	22	100.00%	
Subtotal	22	100.00%	0

Actionable Requests 22

## Essa, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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## Member

0-5	26	74.29%				
6 - 10			6	17.14%		
11 - 15			1	2.86%	1	2.86%
15+					1	2.86%
Subtotal	26	74.29%	7	20.00%	2	5.71%

Actionable Requests

35

## Essex County Highways

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	28	93.33%	
11 - 15			1
15+			1
Subtotal	28	93.33%	2

Actionable Requests

30

## Essex Power

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	357	79.69%	
6 - 10			1
11 - 15			7
15+			2
Subtotal	357	79.69%	10

Actionable Requests

448

## Essex, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	81	28.52%	
6 - 10			12
11 - 15			56
15+			59
Subtotal	81	28.52%	127

Actionable Requests

284

## Execulink Telecom

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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## Member

0-5	401	75.23%				
6 - 10			79	14.82%	10	1.88%
11 - 15			23	4.32%	7	1.31%
15+			10	1.88%	3	0.56%
Subtotal	401	75.23%	112	21.01%	20	3.75%

Actionable Requests

533

### Fanshawe College

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	3	30.00%	
6 - 10			2
11 - 15			3
15+			2
Subtotal	3	30.00%	2

Actionable Requests

10

### Fanshawe College - Private Property

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	1	50.00%	
6 - 10			1
Subtotal	1	50.00%	1

Actionable Requests

2

### Faraday Resources Group Inc formerly Taqa North LTD (TAQA)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	6	85.71%	
15+			1
Subtotal	6	85.71%	1

Actionable Requests

7

### Faraday Resources Group Inc formerly Taqa North LTD (TAQA)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
15+			1
Subtotal	0	0	1

Actionable Requests

1

# Member

## Festival Hydro

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	247	99.20%				
6 - 10			2	0.80%		
Subtotal	247	99.20%	2	0.80%	0	
Actionable Requests	249					

## Fibre Noire Internet Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2	10.00%				
6 - 10			1	5.00%		
15+					17	85.00%
Subtotal	2	10.00%	1	5.00%	17	85.00%
Actionable Requests	20					

## FibreSpeed Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
11 - 15					5	33.33%
15+					10	66.67%
Subtotal	0		0		15	100.00%
Actionable Requests	15					

## Forest Estates 394075 Ontario Ltd.

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					3	100.00%
Subtotal	0		0		3	100.00%
Actionable Requests	3					

## Fort Erie, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	306	85.24%				
6 - 10			51	14.21%		
11 - 15			1	0.28%		
15+					1	0.28%



# Member

Subtotal	306	85.24%	52	14.48%	1	0.28%
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Actionable Requests	359					
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## Fort Frances Power

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
11 - 15					1	50.00%
15+					1	50.00%
Subtotal	0		0		2	100.00%

Actionable Requests	2					
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## Fort Frances, The Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2	100.00%				
Subtotal	2	100.00%	0		0	

Actionable Requests	2					
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## Gananoque, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	31	100.00%				
Subtotal	31	100.00%	0		0	

Actionable Requests	31					
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## GBTEL Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	37	97.37%				
15+					1	2.63%
Subtotal	37	97.37%	0		1	2.63%

Actionable Requests	38					
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## Georgian Bay, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	8	100.00%				
Subtotal	8	100.00%	0		0	

Actionable Requests	8					
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# Member

## Georgian Bluffs, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2	7.14%				
6 - 10					10	35.71%
11 - 15					6	21.43%
15+			2	7.14%	8	28.57%
Subtotal	2	7.14%	2	7.14%	24	85.71%
Actionable Requests	28					

## Georgian College

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
11 - 15					1	50.00%
15+					1	50.00%
Subtotal	0		0		2	100.00%
Actionable Requests	2					

## Georgian Peaks Ski Club

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2	50.00%				
11 - 15					2	50.00%
Subtotal	2	50.00%	0		2	50.00%
Actionable Requests	4					

## Georgina, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	236	80.55%				
6 - 10			34	11.60%		
11 - 15			4	1.37%	19	6.48%
Subtotal	236	80.55%	38	12.97%	19	6.48%
Actionable Requests	293					

## Glenfred Gas Wells

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
6 - 10					1	16.67%
15+					5	83.33%

# Member

Subtotal	0		0		6	100.00%
Actionable Requests	6					

## Goderich, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	47	54.65%				
6 - 10			5	5.81%	2	2.33%
11 - 15			8	9.30%	3	3.49%
15+			5	5.81%	16	18.60%
Subtotal	47	54.65%	18	20.93%	21	24.42%
Actionable Requests	86					

## Gore Bay, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					6	100.00%
Subtotal	0		0		6	100.00%
Actionable Requests	6					

## Gosfield North Communications

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	94	88.68%				
6 - 10			9	8.49%		
11 - 15					1	0.94%
15+					2	1.89%
Subtotal	94	88.68%	9	8.49%	3	2.83%
Actionable Requests	106					

## Gosfield Wind Limited Partnership

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

## Government of Canada

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	9	100.00%				

# Member

Subtotal	9	100.00%	0		0	
Actionable Requests	9					

## Grand Bend Wind LP

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	2	100.00%	
Subtotal	2	100.00%	0
Actionable Requests	2		

## Grand Renewable Wind Farm

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	37	94.87%	
6 - 10			2
Subtotal	37	94.87%	2
Actionable Requests	39		

## Grand River Hospital Corp. - KW Campus and Freeport Campus

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	3	50.00%	
15+			3
Subtotal	3	50.00%	3
Actionable Requests	6		

## Grand Valley Wind Farm

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
15+			1
Subtotal	0	0	1
Actionable Requests	1		

## Grand Valley, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
15+		14	2
Subtotal	0	14	2
Actionable Requests	16		

# Member

## GrandBridge Energy (Legacy Brantford Power)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	592	97.53%				
6 - 10			13	2.14%		
11 - 15			2	0.33%		
Subtotal	592	97.53%	15	2.47%	0	
Actionable Requests	607					

## GrandBridge Energy (Legacy Energy Plus)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1,022	99.90%				
6 - 10			1	0.10%		
Subtotal	1022	99.90%	1	0.10%	0	
Actionable Requests	1023					

## Gravenhurst, Town of (SL)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	20	100.00%				
Subtotal	20	100.00%	0		0	
Actionable Requests	20					

## Gravenhurst, Town of (SS)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	19	95.00%				
15+			1	5.00%		
Subtotal	19	95.00%	1	5.00%	0	
Actionable Requests	20					

## Greater Essex County District School Board

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
6 - 10					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

## Greater Napanee, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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# Member

0-5	35	87.50%				
11 - 15					1	2.50%
15+			3	7.50%	1	2.50%
Subtotal	35	87.50%	3	7.50%	2	5.00%

Actionable Requests 40

## Greater Sudbury Hydro (SH01)

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	163	97.02%				
6 - 10			1	0.60%	4	2.38%
Subtotal	163	97.02%	1	0.60%	4	2.38%

Actionable Requests 168

## Greater Sudbury Hydro Inc. - Sturgeon Falls Cache Bay

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	5	100.00%				
Subtotal	5	100.00%	0		0	

Actionable Requests 5

## Greater Sudbury Hydro Plus Inc. - Street Lights - Sudbury

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	152	98.06%				
15+					3	1.94%
Subtotal	152	98.06%	0		3	1.94%

Actionable Requests 155

## Greater Sudbury Hydro Plus Inc. - Street Lights West Nippissin

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	2	100.00%				
Subtotal	2	100.00%	0		0	

Actionable Requests 2

## Greater Sudbury, City of

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	350	98.87%				
6 - 10			3	0.85%		

# Member

15+					1	0.28%
Subtotal	350	98.87%	3	0.85%	1	0.28%

Actionable Requests 354

## Greater Toronto Airports Authority

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	16	84.21%	
6 - 10			2
15+			1
Subtotal	16	84.21%	3

Actionable Requests 19

## Greenfield Energy

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	2	100.00%	
Subtotal	2	100.00%	0

Actionable Requests 2

## Greenfield South Power Corporation

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	1	12.50%	
11 - 15			1
15+			6
Subtotal	1	12.50%	7

Actionable Requests 8

## Greenstone, Municipality of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	1	25.00%	
11 - 15			1
15+			2
Subtotal	1	25.00%	3

Actionable Requests 4

## Grey County

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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## Member

0-5	4	80.00%				
6 - 10			1	20.00%		
Subtotal	4	80.00%	1	20.00%	0	
Actionable Requests	5					

## Grey Highlands, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	12	50.00%				
6 - 10			1	4.17%	1	4.17%
11 - 15			2	8.33%	5	20.83%
15+					3	12.50%
Subtotal	12	50.00%	3	12.50%	9	37.50%
Actionable Requests	24					

## Grimsby Power

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	178	98.34%				
6 - 10			1	0.55%		
15+					2	1.10%
Subtotal	178	98.34%	1	0.55%	2	1.10%
Actionable Requests	181					

## Grimsby, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	143	100.00%				
Subtotal	143	100.00%	0		0	
Actionable Requests	143					

## Guelph, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	671	89.11%				
6 - 10			81	10.76%		
11 - 15					1	0.13%
Subtotal	671	89.11%	81	10.76%	1	0.13%
Actionable Requests	753					



# Member

## Guelph, University of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	14.29%				
6 - 10					1	14.29%
11 - 15					4	57.14%
15+					1	14.29%
Subtotal	1	14.29%	0		6	85.71%
Actionable Requests	7					

## Guelph-Eramosa Township

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	5	100.00%				
Subtotal	5	100.00%	0		0	
Actionable Requests	5					

## Gunns Hill LP

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				
Subtotal	1	100.00%	0		0	
Actionable Requests	1					

## Haldimand, County of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	199	75.38%				
6 - 10			5	1.89%	9	3.41%
11 - 15					22	8.33%
15+					29	10.98%
Subtotal	199	75.38%	5	1.89%	60	22.73%
Actionable Requests	264					

## Halton Hills Hydro

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	299	97.39%				
6 - 10			6	1.95%		
15+					2	0.65%

# Member

Subtotal	299	97.39%	6	1.95%	2	0.65%
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Actionable Requests	307					
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## Halton Hills, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	76	82.61%				
6 - 10			8	8.70%	1	1.09%
11 - 15			2	2.17%		
15+			1	1.09%	4	4.35%
Subtotal	76	82.61%	11	11.96%	5	5.43%

Actionable Requests	92					
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## Halton Region - Burlington

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	71	83.53%				
6 - 10			10	11.76%	4	4.71%
Subtotal	71	83.53%	10	11.76%	4	4.71%

Actionable Requests	85					
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## Halton Region - Halton Hills - Traffic

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
------------------	-----------	--	---------------	--	---------------------------	--

0-5	9	39.13%				
6 - 10			10	43.48%		
11 - 15					1	4.35%
15+			2	8.70%	1	4.35%
Subtotal	9	39.13%	12	52.17%	2	8.70%

Actionable Requests	23					
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## Halton Region - Milton

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
------------------	-----------	--	---------------	--	---------------------------	--

0-5	151	92.07%				
6 - 10			8	4.88%		
11 - 15			1	0.61%	3	1.83%
15+					1	0.61%

# Member

Subtotal	151	92.07%	9	5.49%	4	2.44%
Actionable Requests	164					

## Halton Region - Oakville

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	25	21.19%				
6 - 10			47	39.83%	9	7.63%
11 - 15			16	13.56%	8	6.78%
15+			8	6.78%	5	4.24%
Subtotal	25	21.19%	71	60.17%	22	18.64%
Actionable Requests	118					

## Halton Region Water

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	789	93.48%				
6 - 10			40	4.74%	2	0.24%
11 - 15			5	0.59%	1	0.12%
15+			1	0.12%	6	0.71%
Subtotal	789	93.48%	46	5.45%	9	1.07%
Actionable Requests	844					

## Halton, Region of - Fibre

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	25.00%				
6 - 10			2	50.00%	1	25.00%
Subtotal	1	25.00%	2	50.00%	1	25.00%
Actionable Requests	4					

## Halton, Region of - MTO - Burlington Milton

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	9	100.00%				
Subtotal	9	100.00%	0		0	
Actionable Requests	9					

## Halton, Region of - MTO - Oakville Halton Hills

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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## Member

0-5	4	57.14%				
6 - 10			3	42.86%		
Subtotal	4	57.14%	3	42.86%	0	

Actionable Requests 7

### Halton, Region of - Storm Sewer - Halton Hills

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	22	91.67%	
6 - 10			1
11 - 15			1
Subtotal	22	91.67%	2

Actionable Requests 24

### Hamilton - P & C ROW

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	213	65.54%	
6 - 10			7
11 - 15			2
15+			53
Subtotal	213	65.54%	9

Actionable Requests 325

### Hamilton Community Energy

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	3	21.43%	
6 - 10			1
11 - 15			2
15+			8
Subtotal	3	21.43%	0

Actionable Requests 14

### Hamilton Health Sciences

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	7	70.00%	
6 - 10			3

# Member

Subtotal	7	70.00%	3	30.00%	0	
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Actionable Requests	10					
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## Hamilton, City of (Street Lighting)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	1,595	77.54%				
6 - 10					263	12.79%
11 - 15					199	9.67%
Subtotal	1595	77.54%	0		462	22.46%

Actionable Requests	2057					
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## Hamilton, City of (Traffic Ops)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	331	88.03%				
6 - 10			43	11.44%		
11 - 15			1	0.27%	1	0.27%
Subtotal	331	88.03%	44	11.70%	1	0.27%

Actionable Requests	376					
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## Hamilton, City of (Water)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	1,860	76.57%				
6 - 10			346	14.24%	83	3.42%
11 - 15			59	2.43%	30	1.24%
15+			26	1.07%	25	1.03%
Subtotal	1860	76.57%	431	17.74%	138	5.68%

Actionable Requests	2429					
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## Hamilton, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	62	98.41%				
6 - 10			1	1.59%		
Subtotal	62	98.41%	1	1.59%	0	

Actionable Requests	63					
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# Member

## Hanover, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	18	94.74%				
15+					1	5.26%
Subtotal	18	94.74%	0		1	5.26%
Actionable Requests	19					

## Havelock-Belmont-Methuen, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	7	100.00%				
Subtotal	7	100.00%	0		0	
Actionable Requests	7					

## Hawkesbury, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	30	83.33%				
6 - 10			4	11.11%		
11 - 15					1	2.78%
15+					1	2.78%
Subtotal	30	83.33%	4	11.11%	2	5.56%
Actionable Requests	36					

## Hay Communications

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	140	92.72%				
6 - 10			8	5.30%		
11 - 15			3	1.99%		
Subtotal	140	92.72%	11	7.28%	0	
Actionable Requests	151					

## HCE Telecom

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	61	67.03%				
6 - 10			10	10.99%	1	1.10%
11 - 15			6	6.59%	4	4.40%

## Member

15+			1	1.10%	8	8.79%
Subtotal	61	67.03%	17	18.68%	13	14.29%

Actionable Requests

91

## Hearst Power

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2	66.67%				
11 - 15					1	33.33%
Subtotal	2	66.67%	0		1	33.33%

Actionable Requests

3

## Hearst, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				
Subtotal	1	100.00%	0		0	

Actionable Requests

1

## Highbury Canco Corp

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
11 - 15					2	25.00%
15+					6	75.00%
Subtotal	0		0		8	100.00%

Actionable Requests

8

## Hiram Walker & Sons

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					1	100.00%
Subtotal	0		0		1	100.00%

Actionable Requests

1

## Home Hardware Stores Ltd

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
11 - 15					4	80.00%
15+					1	20.00%

# Member

Subtotal	0		0		5	100.00%
Actionable Requests	5					

## Horton, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				
Subtotal	1	100.00%	0		0	
Actionable Requests	1					

## Howick, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	3	16.67%				
6 - 10			8	44.44%		
11 - 15			4	22.22%		
15+			3	16.67%		
Subtotal	3	16.67%	15	83.33%	0	
Actionable Requests	18					

## Humber College

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				
Subtotal	1	100.00%	0		0	
Actionable Requests	1					

## Huntsville, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
11 - 15					4	30.77%
15+					9	69.23%
Subtotal	0		0		13	100.00%
Actionable Requests	13					

## Huron East, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	34	97.14%				
6 - 10			1	2.86%		



# Member

Subtotal	34	97.14%	1	2.86%	0	
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Actionable Requests	35					
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## Huron Shores, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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15+					1	100.00%
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Subtotal	0		0		1	100.00%
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Actionable Requests	1					
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## Huron, County of (Auburn)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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11 - 15					1	50.00%
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15+					1	50.00%
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Subtotal	0		0		2	100.00%
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Actionable Requests	2					
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## Huron, County of (Traffic Signals)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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11 - 15					3	75.00%
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15+					1	25.00%
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Subtotal	0		0		4	100.00%
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Actionable Requests	4					
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## Huron, County of (Wroxeter)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	5	100.00%				
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Subtotal	5	100.00%	0		0	
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Actionable Requests	5					
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## Huron, County of (Zurich)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	3	100.00%				
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Subtotal	3	100.00%	0		0	
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Actionable Requests	3					
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# Member

## Huron-Kinloss, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	21	75.00%				
6 - 10			3	10.71%		
11 - 15					1	3.57%
15+					3	10.71%
Subtotal	21	75.00%	3	10.71%	4	14.29%
Actionable Requests	28					

## Hurontel

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	384	84.21%				
6 - 10			62	13.60%	7	1.54%
11 - 15					2	0.44%
15+			1	0.22%		
Subtotal	384	84.21%	63	13.82%	9	1.97%
Actionable Requests	456					

## Hydro 2000

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2	66.67%				
11 - 15			1	33.33%		
Subtotal	2	66.67%	1	33.33%	0	
Actionable Requests	3					

## Hydro Embrun

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	10	25.64%				
6 - 10					4	10.26%
11 - 15					15	38.46%
15+			3	7.69%	7	17.95%
Subtotal	10	25.64%	3	7.69%	26	66.67%
Actionable Requests	39					

# Member

## Hydro Hawkesbury

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	16	94.12%				
6 - 10			1	5.88%		
Subtotal	16	94.12%	1	5.88%	0	
Actionable Requests	17					

## Hydro One Networks Inc - Fibre

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	25	86.21%				
6 - 10			4	13.79%		
Subtotal	25	86.21%	4	13.79%	0	
Actionable Requests	29					

## Hydro One Networks Inc (Distribution)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	11,411	83.47%				
6 - 10			1301	9.52%	213	1.56%
11 - 15			276	2.02%	181	1.32%
15+			124	0.91%	164	1.20%
Subtotal	11411	83.47%	1701	12.44%	558	4.08%
Actionable Requests	13670					

## Hydro One Networks Inc (Haldimand)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	788	94.71%				
6 - 10					3	0.36%
11 - 15			1	0.12%		
15+					40	4.81%
Subtotal	788	94.71%	1	0.12%	43	5.17%
Actionable Requests	832					

## Hydro One Networks Inc (Norfolk)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	174	76.99%				

# Member

6 - 10			29	12.83%	9	3.98%
11 - 15			3	1.33%	5	2.21%
15+			2	0.88%	4	1.77%
Subtotal	174	76.99%	34	15.04%	18	7.96%

Actionable Requests

226

## Hydro One Networks Inc (Orillia)

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	61	68.54%				
6 - 10			22	24.72%	3	3.37%
11 - 15			2	2.25%		
15+					1	1.12%
Subtotal	61	68.54%	24	26.97%	4	4.49%

Actionable Requests

89

## Hydro One Networks Inc (Peterborough)

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	478	99.38%				
6 - 10			3	0.62%		
Subtotal	478	99.38%	3	0.62%	0	

Actionable Requests

481

## Hydro One Networks Inc (Transmission)

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	716	88.83%				
6 - 10			13	1.61%	12	1.49%
11 - 15			3	0.37%	15	1.86%
15+			1	0.12%	46	5.71%
Subtotal	716	88.83%	17	2.11%	73	9.06%

Actionable Requests

806

## Hydro One Networks Inc (Woodstock)

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	162	68.35%				
6 - 10			58	24.47%	1	0.42%

## Member

11 - 15			10	4.22%	3	1.27%
15+			2	0.84%	1	0.42%
Subtotal	162	68.35%	70	29.54%	5	2.11%

Actionable Requests 237

### Hydro One Remote Communities Inc

Completed within Compliant Non-Compliant Non-Compliant No Response

15+					11	100.00%
Subtotal	0		0		11	100.00%

Actionable Requests 11

### Hydro Ottawa

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	2,249	87.58%				
6 - 10			211	8.22%	19	0.74%
11 - 15			43	1.67%	26	1.01%
15+			13	0.51%	7	0.27%
Subtotal	2249	87.58%	267	10.40%	52	2.02%

Actionable Requests 2568

### Ignace, Township of

Completed within Compliant Non-Compliant Non-Compliant No Response

11 - 15					1	100.00%
Subtotal	0		0		1	100.00%

Actionable Requests 1

### Imperial Oil Pipelines (I002)

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	154	55.80%				
6 - 10			9	3.26%	6	2.17%
11 - 15			9	3.26%	26	9.42%
15+			21	7.61%	51	18.48%
Subtotal	154	55.80%	39	14.13%	83	30.07%

Actionable Requests 276

# Member

## Imperial Oil Pipelines (I003)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	2	100.00%	
Subtotal	2	100.00%	0
Actionable Requests	2		

## Imperial Oil Pipelines (I004)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
15+			1
Subtotal	0	0	1
Actionable Requests	1		

## Imperial Oil Refinery and Chemicals (IM02)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	8	100.00%	
Subtotal	8	100.00%	0
Actionable Requests	8		

## Index Energy Ajax Corporation

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	8	100.00%	
Subtotal	8	100.00%	0
Actionable Requests	8		

## Ingersoll, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	47	88.68%	
6 - 10		6	11.32%
Subtotal	47	88.68%	6
Actionable Requests	53		

## InnPower

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	518	99.81%	
6 - 10		1	0.19%

# Member

Subtotal	518	99.81%	1	0.19%	0	
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Actionable Requests	519					
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## InnServices Utilities Inc

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	239	100.00%				
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Subtotal	239	100.00%	0		0	
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Actionable Requests	239					
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## Integrated Gas Recovery Services

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	2	50.00%				
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11 - 15					1	25.00%
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15+					1	25.00%
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Subtotal	2	50.00%	0		2	50.00%
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Actionable Requests	4					
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## Internet Access Solutions Ltd

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	28	96.55%				
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15+					1	3.45%
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Subtotal	28	96.55%	0		1	3.45%
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Actionable Requests	29					
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## Iroquois Falls, Town of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	5	83.33%				
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6 - 10			1	16.67%		
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Subtotal	5	83.33%	1	16.67%	0	
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Actionable Requests	6					
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## Johnson, Township of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	2	100.00%				
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# Member

Subtotal	2	100.00%	0		0	
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Actionable Requests	2					
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## Kapuskasing, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	1	33.33%	
11 - 15			1
15+			1
Subtotal	1	33.33%	2

Actionable Requests	3					
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## Kawartha Lakes, City of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	250	99.60%	
6 - 10			1
Subtotal	250	99.60%	1

Actionable Requests	251					
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## Kawartha Pine Ridge District Schoolboard

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	8	72.73%	
15+			3
Subtotal	8	72.73%	3

Actionable Requests	11					
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## Kenora, City of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	24	77.42%	
6 - 10			4
11 - 15			1
15+			1
Subtotal	24	77.42%	4

Actionable Requests	31					
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## Kent Breeze Wind Farm

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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## Member

0-5	3	100.00%				
Subtotal	3	100.00%	0		0	

Actionable Requests 3

### Killaloe, Hagarty & Richards, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	3	100.00%	
Subtotal	3	100.00%	0

Actionable Requests 3

### Kincardine, Municipality of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	224	100.00%	
Subtotal	224	100.00%	0

Actionable Requests 224

### Kinder Morgan Pipeline

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
6 - 10			1 16.67%
15+			5 83.33%
Subtotal	0	0	6 100.00%

Actionable Requests 6

### King, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	173	100.00%	
Subtotal	173	100.00%	0

Actionable Requests 173

### Kings University College

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
11 - 15			3 50.00%
15+			3 50.00%
Subtotal	0	0	6 100.00%

Actionable Requests 6

# Member

## Kingston General Hospital

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				
Subtotal	1	100.00%	0		0	
Actionable Requests	1					

## Kingston, City of (Utilities Kingston)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	263	71.86%				
6 - 10			80	21.86%		
11 - 15			3	0.82%	1	0.27%
15+			1	0.27%	18	4.92%
Subtotal	263	71.86%	84	22.95%	19	5.19%
Actionable Requests	366					

## Kingsville, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	49	51.58%				
6 - 10			33	34.74%		
11 - 15			5	5.26%		
15+			8	8.42%		
Subtotal	49	51.58%	46	48.42%	0	
Actionable Requests	95					

## Kirkland Lake, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	6	100.00%				
Subtotal	6	100.00%	0		0	
Actionable Requests	6					

## Kitchener Utilities

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	631	96.78%				
6 - 10			19	2.91%	1	0.15%
15+					1	0.15%

# Member

Subtotal	631	96.78%	19	2.91%	2	0.31%
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Actionable Requests	652					
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## Kitchener Utilities - Gas and Water

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
------------------	-----------	--	---------------	--	---------------------------	--

0-5	220	100.00%				
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Subtotal	220	100.00%	0		0	
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Actionable Requests	220					
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## Kitchener, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	643	90.56%				
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6 - 10			66	9.30%		
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15+					1	0.14%
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Subtotal	643	90.56%	66	9.30%	1	0.14%
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Actionable Requests	710					
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## Kruger Energy

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
------------------	-----------	--	---------------	--	---------------------------	--

15+					4	100.00%
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Subtotal	0		0		4	100.00%
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Actionable Requests	4					
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## KWIC Internet

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
------------------	-----------	--	---------------	--	---------------------------	--

0-5	10	83.33%				
-----	----	--------	--	--	--	--

6 - 10			2	16.67%		
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Subtotal	10	83.33%	2	16.67%	0	
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Actionable Requests	12					
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## Lagasco Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
------------------	-----------	--	---------------	--	---------------------------	--

0-5	29	87.88%				
-----	----	--------	--	--	--	--

6 - 10			4	12.12%		
--------	--	--	---	--------	--	--

# Member

Subtotal	29	87.88%	4	12.12%	0	
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Actionable Requests	33					
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## Lagasco Limited

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
------------------	-----------	---------------	--	---------------------------	--

0-5	9	100.00%				
-----	---	---------	--	--	--	--

Subtotal	9	100.00%	0		0	
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Actionable Requests	9					
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## Lake Huron Primary Water Supply System

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
------------------	-----------	---------------	--	---------------------------	--

0-5	13	54.17%				
-----	----	--------	--	--	--	--

6 - 10			6	25.00%	1	4.17%
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11 - 15					3	12.50%
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15+					1	4.17%
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Subtotal	13	54.17%	6	25.00%	5	20.83%
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Actionable Requests	24					
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## Lakefront Utilities

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	114	100.00%				
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Subtotal	114	100.00%	0		0	
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Actionable Requests	114					
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## Lakefront Utilities - Grafton Water

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
------------------	-----------	---------------	--	---------------------------	--

0-5	9	100.00%				
-----	---	---------	--	--	--	--

Subtotal	9	100.00%	0		0	
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Actionable Requests	9					
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## Lakefront Utilities - Town of Cobourg Water

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
------------------	-----------	---------------	--	---------------------------	--

0-5	111	98.23%				
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11 - 15					1	0.88%
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15+					1	0.88%
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# Member

Subtotal	111	98.23%	0		2	1.77%
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Actionable Requests	113					
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## Lakeland Networks

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
------------------	-----------	--	---------------	--	---------------------------	--

0-5	22	70.97%				
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6 - 10			9	29.03%		
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Subtotal	22	70.97%	9	29.03%	0	
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Actionable Requests	31					
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## Lakeland Power

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
------------------	-----------	--	---------------	--	---------------------------	--

0-5	37	88.10%				
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6 - 10			5	11.90%		
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Subtotal	37	88.10%	5	11.90%	0	
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Actionable Requests	42					
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## Lakeshore, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
------------------	-----------	--	---------------	--	---------------------------	--

0-5	316	99.37%				
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6 - 10					1	0.31%
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15+					1	0.31%
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Subtotal	316	99.37%	0		2	0.63%
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Actionable Requests	318					
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## Lakeview Water System

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
------------------	-----------	--	---------------	--	---------------------------	--

6 - 10			2	100.00%		
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Subtotal	0		2	100.00%	0	
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Actionable Requests	2					
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## Lambton Area Water Supply System

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
------------------	-----------	--	---------------	--	---------------------------	--

0-5	116	99.15%				
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6 - 10					1	0.85%
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# Member

Subtotal	116	99.15%	0		1	0.85%
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Actionable Requests	117					
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## Lambton County

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	8	88.89%				
-----	---	--------	--	--	--	--

6 - 10			1	11.11%		
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Subtotal	8	88.89%	1	11.11%	0	
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Actionable Requests	9					
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## Lambton Shores, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
------------------	-----------	--	---------------	--	---------------------------	--

0-5	112	89.60%				
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6 - 10			12	9.60%		
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15+					1	0.80%
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Subtotal	112	89.60%	12	9.60%	1	0.80%
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Actionable Requests	125					
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## LamSar for SXL (Sunoco Logistics)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	3	100.00%				
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Subtotal	3	100.00%	0		0	
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Actionable Requests	3					
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## Lanark Highlands, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
------------------	-----------	--	---------------	--	---------------------------	--

15+					1	100.00%
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Subtotal	0		0		1	100.00%
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Actionable Requests	1					
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## Lanark, County of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
------------------	-----------	--	---------------	--	---------------------------	--

0-5	11	91.67%				
-----	----	--------	--	--	--	--

15+					1	8.33%
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# Member

Subtotal	11	91.67%	0		1	8.33%
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Actionable Requests	12					
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## Lanxess Canada

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
------------------	-----------	--	---------------	--	---------------------------	--

6 - 10					1	25.00%
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15+					3	75.00%
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Subtotal	0		0		4	100.00%
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Actionable Requests	4					
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## LaSalle, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	123	91.11%				
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6 - 10			11	8.15%	1	0.74%
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Subtotal	123	91.11%	11	8.15%	1	0.74%
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Actionable Requests	135					
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## Laurentian Valley, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	4	100.00%				
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Subtotal	4	100.00%	0		0	
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Actionable Requests	4					
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## Leamington Area Drip Irrigation

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	21	87.50%				
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15+					3	12.50%
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Subtotal	21	87.50%	0		3	12.50%
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Actionable Requests	24					
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## Leamington District Memorial Hospital

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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6 - 10					1	100.00%
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Subtotal	0		0		1	100.00%
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Actionable Requests	1					
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# Member

## Leamington Sewer and Traffic

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	145	95.39%				
11 - 15					4	2.63%
15+					3	1.97%
Subtotal	145	95.39%	0		7	4.61%
Actionable Requests	152					

## Leamington Water Services

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	166	60.14%				
6 - 10			14	5.07%		
11 - 15			1	0.36%	39	14.13%
15+			13	4.71%	43	15.58%
Subtotal	166	60.14%	28	10.14%	82	29.71%
Actionable Requests	276					

## Leeds & Grenville, United Counties of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	38	95.00%				
6 - 10			1	2.50%		
15+					1	2.50%
Subtotal	38	95.00%	1	2.50%	1	2.50%
Actionable Requests	40					

## Leeds & Thousand Islands, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
11 - 15					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

## Lennox and Addington, County of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	15	83.33%				
6 - 10			1	5.56%		



# Member

11 - 15					2	11.11%
Subtotal	15	83.33%	1	5.56%	2	11.11%

Actionable Requests 18

## Levant Exploration and production Corp

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					1	100.00%
Subtotal	0		0		1	100.00%

Actionable Requests 1

## Liberty Oil and Gas

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				
Subtotal	1	100.00%	0		0	

Actionable Requests 1

## Lincoln, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	105	98.13%				
6 - 10			1	0.93%		
15+			1	0.93%		
Subtotal	105	98.13%	2	1.87%	0	

Actionable Requests 107

## Linde Canada Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	11	100.00%				
Subtotal	11	100.00%	0		0	

Actionable Requests 11

## Linde Canada Inc - Scarborough

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	16	80.00%				
15+					4	20.00%

# Member

Subtotal	16	80.00%	0		4	20.00%
Actionable Requests	20					

## London District Energy

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	64	95.52%				
6 - 10			2	2.99%	1	1.49%
Subtotal	64	95.52%	2	2.99%	1	1.49%
Actionable Requests	67					

## London Health Sciences

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	50.00%				
6 - 10			1	50.00%		
Subtotal	1	50.00%	1	50.00%	0	
Actionable Requests	2					

## London Hydro

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2,137	84.33%				
6 - 10			211	8.33%	27	1.07%
11 - 15			65	2.57%	36	1.42%
15+			24	0.95%	34	1.34%
Subtotal	2137	84.33%	300	11.84%	97	3.83%
Actionable Requests	2534					

## London, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2,056	84.78%				
6 - 10			201	8.29%	21	0.87%
11 - 15			62	2.56%	32	1.32%
15+			22	0.91%	31	1.28%
Subtotal	2056	84.78%	285	11.75%	84	3.46%
Actionable Requests	2425					

# Member

## Lowland 460 Phillip Street GP Ltd

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
11 - 15					2	100.00%
Subtotal	0		0		2	100.00%
Actionable Requests	2					

## Loyalist Township

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	201	100.00%				
Subtotal	201	100.00%	0		0	
Actionable Requests	201					

## Lucan-Biddulph, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	50	96.15%				
6 - 10			1	1.92%		
11 - 15					1	1.92%
Subtotal	50	96.15%	1	1.92%	1	1.92%
Actionable Requests	52					

## Madawaska Valley, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
11 - 15					2	66.67%
15+					1	33.33%
Subtotal	0		0		3	100.00%
Actionable Requests	3					

## Malahide, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	5	100.00%				
Subtotal	5	100.00%	0		0	
Actionable Requests	5					

## Manitouwadge, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2	100.00%				

# Member

Subtotal	2	100.00%	0		0	
Actionable Requests	2					

## Mapleton, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	6	100.00%	
Subtotal	6	100.00%	0
Actionable Requests	6		

## Marathon, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	2	100.00%	
Subtotal	2	100.00%	0
Actionable Requests	2		

## Markham District Energy

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	39	90.70%	
6 - 10			2
15+			2
Subtotal	39	90.70%	2
Actionable Requests	43		

## Markham, City of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	928	93.17%	
6 - 10			11
11 - 15			3
15+			54
Subtotal	928	93.17%	68
Actionable Requests	996		

## Markham, City of - Traffic Signals

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	100	100.00%	

# Member

Subtotal	100	100.00%	0		0	
Actionable Requests	100					

## Markham, City of - Water and Sewer

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1,100	100.00%				
Subtotal	1100	100.00%	0		0	
Actionable Requests	1100					

## Markstay-Warren, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	50.00%				
6 - 10			1	50.00%		
Subtotal	1	50.00%	1	50.00%	0	
Actionable Requests	2					

## Marmora and Lake, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	4	100.00%				
Subtotal	4	100.00%	0		0	
Actionable Requests	4					

## Marwood Metals

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	50.00%				
15+					1	50.00%
Subtotal	1	50.00%	0		1	50.00%
Actionable Requests	2					

## Mattawa, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
6 - 10					1	50.00%
11 - 15			1	50.00%		
Subtotal	0		1	50.00%	1	50.00%
Actionable Requests	2					

# Member

## McCann Solar

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				
Subtotal	1	100.00%	0		0	
Actionable Requests	1					

## McDougall, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
6 - 10					1	33.33%
11 - 15					2	66.67%
Subtotal	0		0		3	100.00%
Actionable Requests	3					

## McNab Braeside, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
6 - 10					1	3.45%
11 - 15					4	13.79%
15+					24	82.76%
Subtotal	0		0		29	100.00%
Actionable Requests	29					

## Meaford, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	7	28.00%				
6 - 10			12	48.00%		
11 - 15			5	20.00%		
15+					1	4.00%
Subtotal	7	28.00%	17	68.00%	1	4.00%
Actionable Requests	25					

## Melancthon Wolfe Wind LP

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					2	100.00%
Subtotal	0		0		2	100.00%
Actionable Requests	2					

# Member

## Merrickville-Wolford, Village of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	6	85.71%				
6 - 10			1	14.29%		
Subtotal	6	85.71%	1	14.29%	0	
Actionable Requests	7					

## Metalore Resources

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	8	72.73%				
6 - 10			1	9.09%		
15+			1	9.09%	1	9.09%
Subtotal	8	72.73%	2	18.18%	1	9.09%
Actionable Requests	11					

## Metro Fibrewerx

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	15	100.00%				
Subtotal	15	100.00%	0		0	
Actionable Requests	15					

## Middlesex Centre, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	60	88.24%				
6 - 10			3	4.41%		
15+					5	7.35%
Subtotal	60	88.24%	3	4.41%	5	7.35%
Actionable Requests	68					

## Middlesex County

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	49	96.08%				
6 - 10					1	1.96%
11 - 15					1	1.96%

# Member

Subtotal	49	96.08%	0		2	3.92%
Actionable Requests	51					

## Midland Water and Wastewater Services

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	102	79.69%				
6 - 10			24	18.75%		
11 - 15					1	0.78%
15+					1	0.78%
Subtotal	102	79.69%	24	18.75%	2	1.56%
Actionable Requests	128					

## Midland, Town of - Street lights

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	8	20.51%				
6 - 10			3	7.69%	10	25.64%
11 - 15			4	10.26%	2	5.13%
15+			6	15.38%	6	15.38%
Subtotal	8	20.51%	13	33.33%	18	46.15%
Actionable Requests	39					

## Milton Hydro

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	343	51.58%				
6 - 10			251	37.74%	6	0.90%
11 - 15			47	7.07%	9	1.35%
15+			5	0.75%	4	0.60%
Subtotal	343	51.58%	303	45.56%	19	2.86%
Actionable Requests	665					

## Milton, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	148	49.17%				
6 - 10			117	38.87%	2	0.66%
11 - 15			12	3.99%	3	1.00%



# Member

15+			2	0.66%	17	5.65%
Subtotal	148	49.17%	131	43.52%	22	7.31%

Actionable Requests 301

## Minden Hills, Township of - Water

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	33.33%				
11 - 15					2	66.67%
Subtotal	1	33.33%	0		2	66.67%

Actionable Requests 3

## Minto, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	32	96.97%				
6 - 10					1	3.03%
Subtotal	32	96.97%	0		1	3.03%

Actionable Requests 33

## Mississauga, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1,179	100.00%				
Subtotal	1179	100.00%	0		0	

Actionable Requests 1179

## Mississauga, City of - Traffic Signals

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	241	96.40%				
6 - 10			8	3.20%		
15+					1	0.40%
Subtotal	241	96.40%	8	3.20%	1	0.40%

Actionable Requests 250

## Mississaugas of Scugog Island First Nation

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	5	100.00%				

# Member

Subtotal	5	100.00%	0		0	
Actionable Requests	5					

## Mississippi Mills, Municipality of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	27	100.00%	
Subtotal	27	100.00%	0
Actionable Requests	27		

## MNSI Managed Network Systems Inc

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	683	97.29%	
6 - 10			18
			2.56%
Subtotal	683	97.29%	18
			2.56%
			1
			0.14%
Subtotal	683	97.29%	18
			2.56%
			1
			0.14%
Actionable Requests	702		

## Mohawk on the Bay of Quinte Fibre (7GEN01)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	8	47.06%	
11 - 15			1
			5.88%
15+			2
			11.76%
Subtotal	8	47.06%	1
			5.88%
			8
			47.06%
Actionable Requests	17		

## Mohawks of the Bay of Quinte - Water and Sewer

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
15+			8
			100.00%
Subtotal	0		8
			100.00%
			0
Actionable Requests	8		

## Mono, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	15	83.33%	
6 - 10			3
			16.67%

# Member

Subtotal	15	83.33%	3	16.67%	0	
Actionable Requests	18					

## Montague, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
11 - 15			1
Subtotal	0	0	1
Actionable Requests	1		

## Montez Office Fund II Limited Partnership

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
11 - 15			1
Subtotal	0	0	1
Actionable Requests	1		

## Mornington Communications

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	103	91.15%	
6 - 10			5
11 - 15			2
Subtotal	103	91.15%	7
Actionable Requests	113		

## Morris-Turnberry, Municipality of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	23	76.67%	
11 - 15			2
15+			5
Subtotal	23	76.67%	7
Actionable Requests	30		

## Mt Sinai Hospital

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
11 - 15			1
15+			9

# Member

Subtotal	0		0		10	100.00%
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Actionable Requests	10					
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## Mulmur, Township of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	2	100.00%				
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Subtotal	2	100.00%	0		0	
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Actionable Requests	2					
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## Muskoka, District of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	37	43.02%				
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6 - 10			4	4.65%	1	1.16%
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11 - 15					14	16.28%
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15+					30	34.88%
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Subtotal	37	43.02%	4	4.65%	45	52.33%
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Actionable Requests	86					
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## Nairn and Hyman, Township of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	1	100.00%				
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Subtotal	1	100.00%	0		0	
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Actionable Requests	1					
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## Nation, Municipality of the

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	2	22.22%				
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6 - 10			5	55.56%		
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15+			2	22.22%		
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Subtotal	2	22.22%	7	77.78%	0	
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Actionable Requests	9					
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## Net Optiks - Brantford Hydro

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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6 - 10					5	14.71%
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11 - 15					8	23.53%
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# Member

15+					21	61.76%
Subtotal	0		0		34	100.00%

Actionable Requests 34

## Netflash Internet Solutions

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	11	57.89%				
6 - 10			7	36.84%		
15+			1	5.26%		
Subtotal	11	57.89%	8	42.11%	0	

Actionable Requests 19

## New Tecumseth, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	136	99.27%				
6 - 10			1	0.73%		
Subtotal	136	99.27%	1	0.73%	0	

Actionable Requests 137

## Newmarket, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	105	81.40%				
6 - 10			1	0.78%		
15+					23	17.83%
Subtotal	105	81.40%	1	0.78%	23	17.83%

Actionable Requests 129

## Newmarket-Tay Power (Midland)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	51	83.61%				
6 - 10			10	16.39%		
Subtotal	51	83.61%	10	16.39%	0	

Actionable Requests 61

## Newmarket-Tay Power (Newmarket)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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## Member

0-5	242	100.00%				
Subtotal	242	100.00%	0		0	

Actionable Requests

242

### Newmarket-Tay Power (Tay)

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	24	100.00%				
Subtotal	24	100.00%	0		0	

Actionable Requests

24

### Nexicom Telecommunications

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	192	98.46%				
6 - 10			2	1.03%	1	0.51%
Subtotal	192	98.46%	2	1.03%	1	0.51%

Actionable Requests

195

### Niagara Falls, City of

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	501	97.85%				
6 - 10			11	2.15%		
Subtotal	501	97.85%	11	2.15%	0	

Actionable Requests

512

### Niagara Parks Commission

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	28	100.00%				
Subtotal	28	100.00%	0		0	

Actionable Requests

28

### Niagara Peninsula Energy

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	656	97.19%				
6 - 10			8	1.19%	5	0.74%
11 - 15			2	0.30%		
15+					4	0.59%

# Member

Subtotal	656	97.19%	10	1.48%	9	1.33%
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Actionable Requests	675					
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## Niagara Region Water Sanitary Storm

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	804	93.93%				
6 - 10			47	5.49%		
15+					5	0.58%
Subtotal	804	93.93%	47	5.49%	5	0.58%

Actionable Requests	856					
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## Niagara Region Wind Farm

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	3	15.79%				
6 - 10					2	10.53%
15+					14	73.68%
Subtotal	3	15.79%	0		16	84.21%

Actionable Requests	19					
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## Niagara Regional Broadband Network

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	468	94.74%				
6 - 10			12	2.43%	5	1.01%
11 - 15			3	0.61%		
15+					6	1.21%
Subtotal	468	94.74%	15	3.04%	11	2.23%

Actionable Requests	494					
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## Niagara, Region of - Transportation Services

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	426	94.46%				
6 - 10			13	2.88%	3	0.67%
11 - 15			1	0.22%		
15+			1	0.22%	7	1.55%

# Member

Subtotal	426	94.46%	15	3.33%	10	2.22%
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Actionable Requests	451					
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## Niagara-On-The-Lake Hydro

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	236	99.58%				
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6 - 10			1	0.42%		
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Subtotal	236	99.58%	1	0.42%	0	
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Actionable Requests	237					
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## Niagara-On-The-Lake, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	160	99.38%				
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6 - 10			1	0.62%		
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Subtotal	160	99.38%	1	0.62%	0	
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Actionable Requests	161					
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## Nor-Del

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	174	89.69%				
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6 - 10			15	7.73%		
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11 - 15			3	1.55%	1	0.52%
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15+					1	0.52%
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Subtotal	174	89.69%	18	9.28%	2	1.03%
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Actionable Requests	194					
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## Norfolk County

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	424	88.33%				
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6 - 10			39	8.13%	8	1.67%
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11 - 15			5	1.04%	1	0.21%
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15+			2	0.42%	1	0.21%
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Subtotal	424	88.33%	46	9.58%	10	2.08%
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Actionable Requests	480					
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# Member

## Norfolk Oil & Gas Ltd

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	3	42.86%				
6 - 10			4	57.14%		
Subtotal	3	42.86%	4	57.14%	0	
Actionable Requests	7					

## North Bay Hydro

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	39	76.47%				
6 - 10			10	19.61%		
11 - 15					1	1.96%
15+			1	1.96%		
Subtotal	39	76.47%	11	21.57%	1	1.96%
Actionable Requests	51					

## North Bay, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	13	39.39%				
6 - 10			14	42.42%		
11 - 15			2	6.06%	3	9.09%
15+			1	3.03%		
Subtotal	13	39.39%	17	51.52%	3	9.09%
Actionable Requests	33					

## North Bay, City of - Private Hydro Lines

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	3	75.00%				
6 - 10					1	25.00%
Subtotal	3	75.00%	0		1	25.00%
Actionable Requests	4					

## North Dundas, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	12	52.17%				

## Member

6 - 10			7	30.43%		
11 - 15			2	8.70%		
15+			1	4.35%	1	4.35%
Subtotal	12	52.17%	10	43.48%	1	4.35%

Actionable Requests 23

### North Frontenac Telephone Company

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	192	77.73%				
6 - 10			31	12.55%	1	0.40%
11 - 15			2	0.81%	3	1.21%
15+			4	1.62%	14	5.67%
Subtotal	192	77.73%	37	14.98%	18	7.29%

Actionable Requests 247

### North Glengarry, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	20	100.00%				
Subtotal	20	100.00%	0		0	

Actionable Requests 20

### North Grenville, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	17	62.96%				
6 - 10			1	3.70%	1	3.70%
11 - 15					3	11.11%
15+					5	18.52%
Subtotal	17	62.96%	1	3.70%	9	33.33%

Actionable Requests 27

### North Huron, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	26	86.67%				
6 - 10			3	10.00%		
11 - 15					1	3.33%

# Member

Subtotal	26	86.67%	3	10.00%	1	3.33%
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Actionable Requests	30					
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## North Kent Wind 1 LP

Completed within	Compliant	Non-Compliant		Non-Compliant No Response		
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0-5	5	100.00%				
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Subtotal	5	100.00%	0		0	
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Actionable Requests	5					
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## North Middlesex, Municipality of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response		
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6 - 10					20	13.25%
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11 - 15					39	25.83%
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15+					92	60.93%
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Subtotal	0		0		151	100.00%
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Actionable Requests	151					
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## North Perth, Municipality of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response		
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0-5	52	98.11%				
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15+					1	1.89%
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Subtotal	52	98.11%	0		1	1.89%
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Actionable Requests	53					
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## North Renfrew Telecom Company (NRTC)

Completed within	Compliant	Non-Compliant		Non-Compliant No Response		
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0-5	46	80.70%				
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6 - 10			8	14.04%		
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11 - 15					1	1.75%
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15+					2	3.51%
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Subtotal	46	80.70%	8	14.04%	3	5.26%
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Actionable Requests	57					
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## North Stormont, Township of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response		
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0-5	3	42.86%				
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## Member

6 - 10			3	42.86%		
15+					1	14.29%
Subtotal	3	42.86%	3	42.86%	1	14.29%

Actionable Requests 7

### North York General Hospital

Completed within Compliant Non-Compliant Non-Compliant No Response

15+					3	100.00%
Subtotal	0		0		3	100.00%

Actionable Requests 3

### Northeastern Manitoulin and the Islands, Town

Completed within Compliant Non-Compliant Non-Compliant No Response

15+					1	100.00%
Subtotal	0		0		1	100.00%

Actionable Requests 1

### Northern Bruce Peninsula, Municipality of

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	2	25.00%				
6 - 10			6	75.00%		
Subtotal	2	25.00%	6	75.00%	0	

Actionable Requests 8

### Northern Ontario Wires

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	11	100.00%				
Subtotal	11	100.00%	0		0	

Actionable Requests 11

### Northern Tel Limited Partnership

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	78	92.86%				
6 - 10			1	1.19%	4	4.76%
11 - 15			1	1.19%		

# Member

Subtotal	78	92.86%	2	2.38%	4	4.76%
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Actionable Requests	84					
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## Northumberland, County of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	34	91.89%				
11 - 15					1	2.70%
15+					2	5.41%
Subtotal	34	91.89%	0		3	8.11%

Actionable Requests	37					
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## Norwich, Township Of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
------------------	-----------	---------------	--	---------------------------	--

0-5	81	97.59%				
6 - 10			1	1.20%		
15+					1	1.20%
Subtotal	81	97.59%	1	1.20%	1	1.20%

Actionable Requests	83					
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## Nova Chemicals Corporation

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	28	87.50%				
11 - 15			1	3.13%	2	6.25%
15+					1	3.13%
Subtotal	28	87.50%	1	3.13%	3	9.38%

Actionable Requests	32					
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## O'Connor, Township of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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15+					1	100.00%
Subtotal	0		0		1	100.00%

Actionable Requests	1					
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## Oakville Hydro

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	905	54.26%				
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## Member

6 - 10			569	34.11%	25	1.50%
11 - 15			92	5.52%	29	1.74%
15+			25	1.50%	23	1.38%
Subtotal	905	54.26%	686	41.13%	77	4.62%

Actionable Requests 1668

### Oakville, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1,135	67.88%				
6 - 10			327	19.56%	28	1.67%
11 - 15			86	5.14%	40	2.39%
15+			24	1.44%	32	1.91%
Subtotal	1135	67.88%	437	26.14%	100	5.98%

Actionable Requests 1672

### Oil Springs, Village of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2	22.22%				
6 - 10			1	11.11%		
15+					6	66.67%
Subtotal	2	22.22%	1	11.11%	6	66.67%

Actionable Requests 9

### ON-Energy Corp

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	4	50.00%				
6 - 10			3	37.50%		
15+					1	12.50%
Subtotal	4	50.00%	3	37.50%	1	12.50%

Actionable Requests 8

### Ontario Power Generation - Lambton

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					1	100.00%

# Member

Subtotal	0		0		1	100.00%
Actionable Requests	1					

## Ontario Power Generation - Niagara

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	5	83.33%	
15+			1
Subtotal	5	83.33%	1
Actionable Requests	6		

## Ontera - A Division of NorthernTel

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	68	88.31%	
6 - 10		3	1
11 - 15			1
15+			4
Subtotal	68	3	6
Actionable Requests	77		

## Orangeville Hydro

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	48	78.69%	
6 - 10		7	1
11 - 15		3	
15+			3
Subtotal	48	10	3
Actionable Requests	61		

## Orangeville, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	21	25.30%	
6 - 10		48	1
11 - 15		10	1
15+			2

# Member

Subtotal	21	25.30%	58	69.88%	4	4.82%
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Actionable Requests	83					
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## Orangeville, Town of - Fibre

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	29	100.00%				
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Subtotal	29	100.00%	0		0	
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Actionable Requests	29					
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## Orillia, City of (EIS Dept)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	163	85.79%				
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6 - 10			16	8.42%	4	2.11%
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11 - 15			3	1.58%	3	1.58%
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15+					1	0.53%
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Subtotal	163	85.79%	19	10.00%	8	4.21%
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Actionable Requests	190					
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## Oro-Medonte, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	11	100.00%				
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Subtotal	11	100.00%	0		0	
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Actionable Requests	11					
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## Oshawa PUC Networks Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	359	94.72%				
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6 - 10			12	3.17%	3	0.79%
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11 - 15			1	0.26%	4	1.06%
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Subtotal	359	94.72%	13	3.43%	7	1.85%
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Actionable Requests	379					
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## Oshawa, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	281	95.58%				
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6 - 10			7	2.38%	1	0.34%
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# Member

11 - 15			3	1.02%	2	0.68%
Subtotal	281	95.58%	10	3.40%	3	1.02%

Actionable Requests 294

## Oshawa, City of - Catch Basins

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	17	100.00%	
Subtotal	17	100.00%	0

Actionable Requests 17

## Otonabee-South Monaghan

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	4	80.00%	
6 - 10		1	20.00%
Subtotal	4	80.00%	1

Actionable Requests 5

## Ottawa River Power

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	42	93.33%	
6 - 10		3	6.67%
Subtotal	42	93.33%	3

Actionable Requests 45

## Ottawa, City of - Street Lights

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	1,491	74.40%	
6 - 10		360	17.96%
11 - 15		55	2.74%
15+			1
Subtotal	1491	74.40%	415

Actionable Requests 2004

## Ottawa, City of - Traffic Signals -976

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	487	99.59%	

# Member

6 - 10			2	0.41%		
Subtotal	487	99.59%	2	0.41%	0	

Actionable Requests 489

## Ottawa, City of - Water-Sewer - 975

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2,550	99.88%				
6 - 10			1	0.04%		
11 - 15			1	0.04%		
15+			1	0.04%		
Subtotal	2550	99.88%	3	0.12%	0	

Actionable Requests 2553

## Ottawa, University of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
11 - 15					3	42.86%
15+					4	57.14%
Subtotal	0		0		7	100.00%

Actionable Requests 7

## Owen Sound, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	74	40.66%				
6 - 10			18	9.89%	12	6.59%
11 - 15			34	18.68%	23	12.64%
15+			21	11.54%		
Subtotal	74	40.66%	73	40.11%	35	19.23%

Actionable Requests 182

## Oxford, County of - Fiber

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2	50.00%				
6 - 10			2	50.00%		
Subtotal	2	50.00%	2	50.00%	0	

Actionable Requests 4

# Member

## Oxford, County of - Traffic

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	4	40.00%				
6 - 10			4	40.00%		
11 - 15			1	10.00%		
15+					1	10.00%
Subtotal	4	40.00%	5	50.00%	1	10.00%
Actionable Requests	10					

## Oxford, County of - Water & Sewer

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	281	97.91%				
6 - 10			2	0.70%		
11 - 15			1	0.35%		
15+					3	1.05%
Subtotal	281	97.91%	3	1.05%	3	1.05%
Actionable Requests	287					

## Packet Works

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	9	64.29%				
6 - 10			4	28.57%	1	7.14%
Subtotal	9	64.29%	4	28.57%	1	7.14%
Actionable Requests	14					

## Parkhill Wind Farm (Nextera)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	73	98.65%				
15+			1	1.35%		
Subtotal	73	98.65%	1	1.35%	0	
Actionable Requests	74					

## Parkland Fuel Corporation

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					1	100.00%

# Member

Subtotal	0		0		1	100.00%
Actionable Requests	1					

## Parry Sound, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	17	94.44%				
6 - 10			1	5.56%		
Subtotal	17	94.44%	1	5.56%	0	
Actionable Requests	18					

## Pearson (PIFF) and GTAA

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				
Subtotal	1	100.00%	0		0	
Actionable Requests	1					

## Peel Region - Monitored Sites

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	5	17.86%				
6 - 10			3	10.71%	1	3.57%
11 - 15			5	17.86%	4	14.29%
15+			1	3.57%	9	32.14%
Subtotal	5	17.86%	9	32.14%	14	50.00%
Actionable Requests	28					

## Peel, Region of - Brampton - Sanitary

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	207	72.89%				
6 - 10			49	17.25%	4	1.41%
11 - 15			8	2.82%	8	2.82%
15+			2	0.70%	6	2.11%
Subtotal	207	72.89%	59	20.77%	18	6.34%
Actionable Requests	284					

## Peel, Region of - Brampton - Storm

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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## Member

0-5	45	66.18%				
6 - 10			9	13.24%	4	5.88%
11 - 15			4	5.88%	2	2.94%
15+					4	5.88%
Subtotal	45	66.18%	13	19.12%	10	14.71%

Actionable Requests

68

### Peel, Region of - Brampton - Water

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	308	69.84%	
6 - 10			73
11 - 15			13
15+			4
Subtotal	308	69.84%	90

Actionable Requests

441

### Peel, Region of - Caledon - Sanitary

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	35	48.61%	
6 - 10			13
11 - 15			5
15+			4
Subtotal	35	48.61%	22

Actionable Requests

72

### Peel, Region of - Caledon - Storm

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	33	60.00%	
6 - 10			10
11 - 15			2
15+			2
Subtotal	33	60.00%	14

Actionable Requests

55

# Member

## Peel, Region of - Caledon - Water

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	468	55.45%				
6 - 10			225	26.66%	9	1.07%
11 - 15			27	3.20%	24	2.84%
15+			25	2.96%	66	7.82%
Subtotal	468	55.45%	277	32.82%	99	11.73%
Actionable Requests	844					

## Peel, Region of - Dedicated Locator (Mississauga)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

## Peel, Region of - Mississauga - Sanitary

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	364	53.93%				
6 - 10			87	12.89%	61	9.04%
11 - 15			44	6.52%	44	6.52%
15+			14	2.07%	61	9.04%
Subtotal	364	53.93%	145	21.48%	166	24.59%
Actionable Requests	675					

## Peel, Region of - Mississauga - Storm

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	45	48.39%				
6 - 10			17	18.28%	9	9.68%
11 - 15			7	7.53%	6	6.45%
15+			2	2.15%	7	7.53%
Subtotal	45	48.39%	26	27.96%	22	23.66%
Actionable Requests	93					

## Peel, Region of - Mississauga - Water

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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## Member

0-5	531	57.47%				
6 - 10			134	14.50%	63	6.82%
11 - 15			44	4.76%	59	6.39%
15+			15	1.62%	78	8.44%
Subtotal	531	57.47%	193	20.89%	200	21.65%

Actionable Requests

924

### Peel, Region of - Traffic Signals

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	194	95.10%	
6 - 10			10
Subtotal	194	95.10%	10

Actionable Requests

204

### Peel, Region of (Peel Fibre Optics)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	493	78.88%	
6 - 10			101
11 - 15			18
15+			7
Subtotal	493	78.88%	126

Actionable Requests

625

### Pelham, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	86	97.73%	
6 - 10			2
Subtotal	86	97.73%	2

Actionable Requests

88

### Pembina Pipeline

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	3	60.00%	
15+			2

# Member

Subtotal	3	60.00%	0		2	40.00%
Actionable Requests	5					

## Pembroke, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	26	96.30%				
15+					1	3.70%
Subtotal	26	96.30%	0		1	3.70%
Actionable Requests	27					

## Penetanguishene, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	28	87.50%				
6 - 10			2	6.25%	2	6.25%
Subtotal	28	87.50%	2	6.25%	2	6.25%
Actionable Requests	32					

## Perth East, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	17	77.27%				
6 - 10			2	9.09%		
15+					3	13.64%
Subtotal	17	77.27%	2	9.09%	3	13.64%
Actionable Requests	22					

## Perth South, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2	50.00%				
6 - 10			2	50.00%		
Subtotal	2	50.00%	2	50.00%	0	
Actionable Requests	4					

## Perth, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	11	64.71%				
6 - 10			6	35.29%		



# Member

Subtotal	11	64.71%	6	35.29%	0	
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Actionable Requests	17					
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## Petawawa, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	44	57.14%				
6 - 10			21	27.27%		
11 - 15			1	1.30%	2	2.60%
15+					9	11.69%
Subtotal	44	57.14%	22	28.57%	11	14.29%

Actionable Requests	77					
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## Peterborough Utilities (water, wastewater)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	473	99.16%				
6 - 10			4	0.84%		
Subtotal	473	99.16%	4	0.84%	0	

Actionable Requests	477					
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## Peterborough, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	577	100.00%				
Subtotal	577	100.00%	0		0	

Actionable Requests	577					
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## Peterborough, County of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	124	100.00%				
Subtotal	124	100.00%	0		0	

Actionable Requests	124					
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## Petro-Canada Lubricants

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	1	100.00%				
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# Member

Subtotal	1	100.00%	0		0	
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Actionable Requests	1					
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## Petrolia, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	38	79.17%				
6 - 10			1	2.08%	1	2.08%
15+					8	16.67%
Subtotal	38	79.17%	1	2.08%	9	18.75%

Actionable Requests	48					
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## Pickering, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
6 - 10					45	9.66%
11 - 15					137	29.40%
15+					284	60.94%
Subtotal	0		0		466	100.00%

Actionable Requests	466					
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## Pine Valley Drive - Private owner

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
11 - 15					3	60.00%
15+					2	40.00%
Subtotal	0		0		5	100.00%

Actionable Requests	5					
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## Plains Midstream Pipeline

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	78	98.73%				
11 - 15			1	1.27%		
Subtotal	78	98.73%	1	1.27%	0	

Actionable Requests	79					
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## Plateau Wind Farm

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					1	100.00%

# Member

Subtotal	0		0		1	100.00%
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Actionable Requests	1					
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## Plympton-Wyoming, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	127	95.49%				
6 - 10			3	2.26%	2	1.50%
15+					1	0.75%
Subtotal	127	95.49%	3	2.26%	3	2.26%

Actionable Requests	133					
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## Point Edward, Village of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	3	21.43%				
6 - 10					1	7.14%
11 - 15			2	14.29%		
15+			8	57.14%		
Subtotal	3	21.43%	10	71.43%	1	7.14%

Actionable Requests	14					
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## Pointe-aux-Roches Wind Farm

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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6 - 10			1	100.00%		
Subtotal	0		1	100.00%	0	

Actionable Requests	1					
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## Port Burwell Area Secondary Water Supply

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	4	100.00%				
Subtotal	4	100.00%	0		0	

Actionable Requests	4					
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## Port Colborne, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	109	100.00%				
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# Member

Subtotal	109	100.00%	0		0	
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Actionable Requests	109					
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## Port Dover and Nanticoke Wind Project

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	8	100.00%				
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Subtotal	8	100.00%	0		0	
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Actionable Requests	8					
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## Port Hope, Municipality of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	69	100.00%				
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Subtotal	69	100.00%	0		0	
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Actionable Requests	69					
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## Powassan, Municipality of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	2	100.00%				
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Subtotal	2	100.00%	0		0	
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Actionable Requests	2					
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## Prescott & Russell, United Counties of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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6 - 10					1	16.67%
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11 - 15					2	33.33%
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15+					3	50.00%
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Subtotal	0		0		6	100.00%
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Actionable Requests	6					
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## Prescott, Town of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	4	28.57%				
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11 - 15					3	21.43%
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15+					7	50.00%
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# Member

Subtotal	4	28.57%	0		10	71.43%
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Actionable Requests	14					
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## Primus Management ULC

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
6 - 10					1	8.33%
11 - 15					5	41.67%
15+					6	50.00%
Subtotal	0		0		12	100.00%

Actionable Requests	12					
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## Prince Edward, County of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	98	95.15%				
6 - 10			1	0.97%	2	1.94%
11 - 15					1	0.97%
15+					1	0.97%
Subtotal	98	95.15%	1	0.97%	4	3.88%

Actionable Requests	103					
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## Public Services and Procurement Canada - Services publics et

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	33	56.90%				
6 - 10					6	10.34%
11 - 15					6	10.34%
15+					13	22.41%
Subtotal	33	56.90%	0		25	43.10%

Actionable Requests	58					
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## Puslinch, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	3	100.00%				
Subtotal	3	100.00%	0		0	

Actionable Requests	3					
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# Member

## Q9 Networks

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	6	17.65%				
6 - 10					1	2.94%
11 - 15					13	38.24%
15+					14	41.18%
Subtotal	6	17.65%	0		28	82.35%
Actionable Requests	34					

## Quadro Communications

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	228	99.13%				
6 - 10			2	0.87%		
Subtotal	228	99.13%	2	0.87%	0	
Actionable Requests	230					

## Queen's University

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	11	91.67%				
15+					1	8.33%
Subtotal	11	91.67%	0		1	8.33%
Actionable Requests	12					

## Queens University Fibre

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	7	77.78%				
11 - 15					1	11.11%
15+					1	11.11%
Subtotal	7	77.78%	0		2	22.22%
Actionable Requests	9					

## Quinte West, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	304	94.70%				
6 - 10			15	4.67%		

# Member

15+					2	0.62%
Subtotal	304	94.70%	15	4.67%	2	0.62%

Actionable Requests 321

## Rainy River, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	1	100.00%	
Subtotal	1	100.00%	0

Actionable Requests 1

## Ramara, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	27	87.10%	
6 - 10			3
15+			1
Subtotal	27	87.10%	3

Actionable Requests 31

## Real Oil Enterprises

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	2	100.00%	
Subtotal	2	100.00%	0

Actionable Requests 2

## Red Lake, Municipality of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	7	100.00%	
Subtotal	7	100.00%	0

Actionable Requests 7

## Red Rock, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
11 - 15		1	50.00%
Subtotal	0	1	50.00%

Actionable Requests 2

# Member

## Region of Waterloo (North Dumfries Wellesley Sewer)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	36	92.31%				
6 - 10			1	2.56%		
11 - 15			1	2.56%		
15+					1	2.56%
Subtotal	36	92.31%	2	5.13%	1	2.56%
Actionable Requests	39					

## Region of Waterloo, Rapid Transit

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	42	97.67%				
6 - 10			1	2.33%		
Subtotal	42	97.67%	1	2.33%	0	
Actionable Requests	43					

## Renfrew Hydro

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	9	69.23%				
6 - 10			4	30.77%		
Subtotal	9	69.23%	4	30.77%	0	
Actionable Requests	13					

## Renfrew, County of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	12	92.31%				
6 - 10			1	7.69%		
Subtotal	12	92.31%	1	7.69%	0	
Actionable Requests	13					

## Renfrew, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	12	92.31%				
6 - 10					1	7.69%



# Member

Subtotal	12	92.31%	0		1	7.69%
Actionable Requests	13					

## Richmond Hill, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	651	99.69%				
6 - 10			2	0.31%		
Subtotal	651	99.69%	2	0.31%	0	
Actionable Requests	653					

## Rideau Lakes, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
11 - 15					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

## Rideau St Lawrence Utilities

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	37	90.24%				
6 - 10			4	9.76%		
Subtotal	37	90.24%	4	9.76%	0	
Actionable Requests	41					

## Rogers Communications

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	15,539	87.46%				
6 - 10			982	5.53%	107	0.60%
11 - 15			318	1.79%	287	1.62%
15+			133	0.75%	400	2.25%
Subtotal	15539	87.46%	1433	8.07%	794	4.47%
Actionable Requests	17766					

## Rowe Energy Corporation

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	3	75.00%				
6 - 10			1	25.00%		

# Member

Subtotal	3	75.00%	1	25.00%	0	
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Actionable Requests	4					
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## Roxborough Telephone Co Ltd

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
------------------	-----------	--	---------------	--	---------------------------	--

0-5	6	54.55%				
6 - 10			3	27.27%	2	18.18%
Subtotal	6	54.55%	3	27.27%	2	18.18%

Actionable Requests	11					
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## Ruralwave

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
------------------	-----------	--	---------------	--	---------------------------	--

0-5	96	94.12%				
6 - 10			4	3.92%		
11 - 15			1	0.98%		
15+			1	0.98%		
Subtotal	96	94.12%	6	5.88%	0	

Actionable Requests	102					
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## Russell, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
------------------	-----------	--	---------------	--	---------------------------	--

0-5	30	56.60%				
6 - 10			10	18.87%	4	7.55%
15+					9	16.98%
Subtotal	30	56.60%	10	18.87%	13	24.53%

Actionable Requests	53					
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## Ryerson University

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
------------------	-----------	--	---------------	--	---------------------------	--

0-5	14	100.00%				
Subtotal	14	100.00%	0		0	

Actionable Requests	14					
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## Sarnia, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
------------------	-----------	--	---------------	--	---------------------------	--

0-5	467	100.00%				
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# Member

Subtotal	467	100.00%	0		0	
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Actionable Requests	467					
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## Saugeen First Nations Fibre

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
------------------	-----------	--	---------------	--	---------------------------	--

15+					1	100.00%
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Subtotal	0		0		1	100.00%
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Actionable Requests	1					
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## Saugeen First Nations Water

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
------------------	-----------	--	---------------	--	---------------------------	--

11 - 15					1	50.00%
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15+					1	50.00%
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Subtotal	0		0		2	100.00%
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Actionable Requests	2					
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## Saugeen Shores, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
------------------	-----------	--	---------------	--	---------------------------	--

0-5	281	98.60%				
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6 - 10			4	1.40%		
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Subtotal	281	98.60%	4	1.40%	0	
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Actionable Requests	285					
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## Sault Ste Marie PUC

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	225	97.40%				
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6 - 10			6	2.60%		
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Subtotal	225	97.40%	6	2.60%	0	
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Actionable Requests	231					
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## Sault Ste Marie, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
------------------	-----------	--	---------------	--	---------------------------	--

0-5	31	96.88%				
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6 - 10			1	3.13%		
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# Member

Subtotal	31	96.88%	1	3.13%	0	
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Actionable Requests	32					
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## Scugog, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
------------------	-----------	--	---------------	--	---------------------------	--

0-5	69	82.14%				
6 - 10			14	16.67%		
11 - 15					1	1.19%
Subtotal	69	82.14%	14	16.67%	1	1.19%

Actionable Requests	84					
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## Selwyn, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
------------------	-----------	--	---------------	--	---------------------------	--

0-5	11	73.33%				
6 - 10			2	13.33%	1	6.67%
15+					1	6.67%
Subtotal	11	73.33%	2	13.33%	2	13.33%

Actionable Requests	15					
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## Severn, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	28	93.33%				
11 - 15					1	3.33%
15+			1	3.33%		
Subtotal	28	93.33%	1	3.33%	1	3.33%

Actionable Requests	30					
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## Shaw Cable Systems

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	234	95.51%				
6 - 10			3	1.22%	1	0.41%
11 - 15					3	1.22%
15+					4	1.63%
Subtotal	234	95.51%	3	1.22%	8	3.27%

Actionable Requests	245					
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# Member

## Shelburne, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	20	100.00%				
Subtotal	20	100.00%	0		0	
Actionable Requests	20					

## Shell Canada

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	7	58.33%				
6 - 10			1	8.33%		
11 - 15					2	16.67%
15+					2	16.67%
Subtotal	7	58.33%	1	8.33%	4	33.33%
Actionable Requests	12					

## Shell Canada - Sault Ste. Marie

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

## Sick Kids Hospital

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					11	100.00%
Subtotal	0		0		11	100.00%
Actionable Requests	11					

## Silver Bay Water

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	33.33%				
6 - 10			2	66.67%		
Subtotal	1	33.33%	2	66.67%	0	
Actionable Requests	3					

## Silvercreek Nominee Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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## Member

0-5	3	75.00%				
6 - 10			1	25.00%		
Subtotal	3	75.00%	1	25.00%	0	
Actionable Requests	4					

## Simcoe County District School Board

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
11 - 15			1
Subtotal	0	0	1
Actionable Requests	1		

## Simcoe, County of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	363	98.37%	
11 - 15			1
15+			5
Subtotal	363	98.37%	6
Actionable Requests	369		

## Sioux Lookout Hydro

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	1	100.00%	
Subtotal	1	100.00%	0
Actionable Requests	1		

## Six Nations Gas

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	36	49.32%	
6 - 10		20	27.40%
11 - 15		13	17.81%
Subtotal	36	49.32%	33
Actionable Requests	73		

## Sky Generation (Sprott Power)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	1	50.00%	

# Member

6 - 10			1	50.00%		
Subtotal	1	50.00%	1	50.00%	0	

Actionable Requests

2

## Smiths Falls, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	33	50.00%	
6 - 10		31	46.97%
11 - 15		1	1.52%
Subtotal	33	50.00%	32

Actionable Requests

66

## Smooth Rock Falls, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	1	100.00%	
Subtotal	1	100.00%	0

Actionable Requests

1

## South Bruce Peninsula, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	32	71.11%	
6 - 10		1	2.22%
11 - 15			5
15+			6
Subtotal	32	71.11%	1

Actionable Requests

45

## South Bruce, Municipality of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	14	87.50%	
6 - 10		2	12.50%
Subtotal	14	87.50%	2

Actionable Requests

16

## South Dundas, Municipality of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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## Member

0-5	12	46.15%				
6 - 10			2	7.69%	3	11.54%
11 - 15					8	30.77%
15+					1	3.85%
Subtotal	12	46.15%	2	7.69%	12	46.15%

Actionable Requests

26

### South Frontenac, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	30	93.75%	
11 - 15			2
Subtotal	30	93.75%	2

Actionable Requests

32

### South Glengarry, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	10	100.00%	
Subtotal	10	100.00%	0

Actionable Requests

10

### South Huron, Municipality of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	42	56.76%	
6 - 10			11
11 - 15			4
15+			1
Subtotal	42	56.76%	12

Actionable Requests

74

### South Kent Wind Project

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	25	92.59%	
11 - 15			1
15+			1



# Member

Subtotal	25	92.59%	0		2	7.41%
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Actionable Requests	27					
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## South River, Village of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	3	33.33%	
15+			6
Subtotal	3	33.33%	6

Actionable Requests	9					
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## South Stormont, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
6 - 10			4
11 - 15			12
15+			21
Subtotal	0	0	37

Actionable Requests	37					
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## Southgate Solar LP

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	1	100.00%	
Subtotal	1	100.00%	0

Actionable Requests	1					
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## Southgate, Township

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	14	41.18%	
6 - 10		14	41.18%
11 - 15		3	8.82%
15+			1
Subtotal	14	41.18%	17

Actionable Requests	34					
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## Southwest Middlesex, Municipality of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	71	95.95%	

## Member

6 - 10			2	2.70%		
15+					1	1.35%
Subtotal	71	95.95%	2	2.70%	1	1.35%

Actionable Requests 74

### South-West Oxford, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	3.23%				
6 - 10					1	3.23%
11 - 15					5	16.13%
15+					24	77.42%
Subtotal	1	3.23%	0		30	96.77%

Actionable Requests 31

### Southwold, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
6 - 10					3	4.29%
11 - 15					23	32.86%
15+					44	62.86%
Subtotal	0		0		70	100.00%

Actionable Requests 70

### SP Belle River Wind LP

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	3	100.00%				
Subtotal	3	100.00%	0		0	

Actionable Requests 3

### Springwater, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	7	25.93%				
6 - 10			2	7.41%	2	7.41%
11 - 15			6	22.22%		
15+			8	29.63%	2	7.41%

# Member

Subtotal	7	25.93%	16	59.26%	4	14.81%
Actionable Requests	27					

## Sprucedale Youth Centre

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

## St. Catharines, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	349	98.59%				
6 - 10			3	0.85%	1	0.28%
15+			1	0.28%		
Subtotal	349	98.59%	4	1.13%	1	0.28%
Actionable Requests	354					

## St. Charles, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2	100.00%				
Subtotal	2	100.00%	0		0	
Actionable Requests	2					

## St. Clair, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	119	56.94%				
6 - 10					8	3.83%
11 - 15					53	25.36%
15+					29	13.88%
Subtotal	119	56.94%	0		90	43.06%
Actionable Requests	209					

## St. Joseph, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				

# Member

Subtotal	1	100.00%	0		0	
Actionable Requests	1					

## St. Josephs Health Care (London)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					2	100.00%
Subtotal	0		0		2	100.00%
Actionable Requests	2					

## St. Marys General Hospital

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

## St. Marys, Separated Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	37	100.00%				
Subtotal	37	100.00%	0		0	
Actionable Requests	37					

## St. Michael's Hospital

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
11 - 15					2	40.00%
15+					3	60.00%
Subtotal	0		0		5	100.00%
Actionable Requests	5					

## St. Thomas, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	324	68.21%				
6 - 10			59	12.42%		
11 - 15			6	1.26%	2	0.42%
15+			30	6.32%	54	11.37%

# Member

Subtotal	324	68.21%	95	20.00%	56	11.79%
Actionable Requests	475					

## Start Communications

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	231	64.89%				
6 - 10			48	13.48%	11	3.09%
11 - 15			12	3.37%	13	3.65%
15+			5	1.40%	36	10.11%
Subtotal	231	64.89%	65	18.26%	60	16.85%
Actionable Requests	356					

## Stelco Steel Hamilton Works

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	33.33%				
11 - 15					2	66.67%
Subtotal	1	33.33%	0		2	66.67%
Actionable Requests	3					

## Stirling-Rawdon, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	10	100.00%				
Subtotal	10	100.00%	0		0	
Actionable Requests	10					

## Storm Internet

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	5	83.33%				
15+					1	16.67%
Subtotal	5	83.33%	0		1	16.67%
Actionable Requests	6					

## Stormont, Dundas & Glengarry, United Counties ( SDG02)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	12	85.71%				
15+					2	14.29%

# Member

Subtotal	12	85.71%	0		2	14.29%
Actionable Requests	14					

## Stratford, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	145	85.29%				
6 - 10			6	3.53%	1	0.59%
11 - 15			1	0.59%	5	2.94%
15+			3	1.76%	9	5.29%
Subtotal	145	85.29%	10	5.88%	15	8.82%
Actionable Requests	170					

## Strathroy-Caradoc, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	97	93.27%				
6 - 10					7	6.73%
Subtotal	97	93.27%	0		7	6.73%
Actionable Requests	104					

## Stubbs Communications

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

## Sudbury District Energy

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	4	100.00%				
Subtotal	4	100.00%	0		0	
Actionable Requests	4					

## Summer Haven Wind

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				

# Member

Subtotal	1	100.00%	0		0	
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Actionable Requests	1					
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## Sun Canadian Pipelines

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	314	94.58%				
6 - 10			2	0.60%	2	0.60%
11 - 15			1	0.30%	6	1.81%
15+			1	0.30%	6	1.81%
Subtotal	314	94.58%	4	1.20%	14	4.22%

Actionable Requests	332					
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## Sun Canadian Pipelines - Sarnia Area

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	19	100.00%				
Subtotal	19	100.00%	0		0	

Actionable Requests	19					
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## Suncor Energy

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				
Subtotal	1	100.00%	0		0	

Actionable Requests	1					
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## Suncor Energy Products (SNCP02)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2	66.67%				
11 - 15					1	33.33%
Subtotal	2	66.67%	0		1	33.33%

Actionable Requests	3					
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## Suncor Energy Products (SNCP03)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	25.00%				
6 - 10			1	25.00%		
15+					2	50.00%

# Member

Subtotal	1	25.00%	1	25.00%	2	50.00%
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Actionable Requests	4					
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## Suncor Energy Products (SNCP04)

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	1	33.33%				
6 - 10					1	33.33%
11 - 15					1	33.33%
Subtotal	1	33.33%	0		2	66.67%

Actionable Requests	3					
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## Suncor Energy Products (SNCP05)

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
------------------	-----------	---------------	--	---------------------------	--

11 - 15					1	100.00%
Subtotal	0		0		1	100.00%

Actionable Requests	1					
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## Superior View Gas Inc

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
------------------	-----------	---------------	--	---------------------------	--

0-5	5	83.33%				
15+					1	16.67%
Subtotal	5	83.33%	0		1	16.67%

Actionable Requests	6					
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## Synergy North - Kenora

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
------------------	-----------	---------------	--	---------------------------	--

0-5	7	100.00%				
Subtotal	7	100.00%	0		0	

Actionable Requests	7					
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## Synergy North - Thunder Bay

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	185	96.86%				
6 - 10			6	3.14%		



# Member

Subtotal	185	96.86%	6	3.14%	0	
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Actionable Requests	191					
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## Talbot Windfarm

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	3	100.00%				
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Subtotal	3	100.00%	0		0	
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Actionable Requests	3					
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## Tay, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	8	32.00%				
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6 - 10			1	4.00%	1	4.00%
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11 - 15					14	56.00%
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15+					1	4.00%
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Subtotal	8	32.00%	1	4.00%	16	64.00%
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Actionable Requests	25					
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## Tay, Township of - Street Lights

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	1	100.00%				
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Subtotal	1	100.00%	0		0	
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Actionable Requests	1					
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## TBayTel

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	194	91.51%				
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6 - 10			8	3.77%		
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11 - 15					1	0.47%
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15+					9	4.25%
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Subtotal	194	91.51%	8	3.77%	10	4.72%
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Actionable Requests	212					
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## Tecumseh, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	86	56.95%				
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## Member

6 - 10			62	41.06%		
11 - 15			1	0.66%		
15+					2	1.32%
Subtotal	86	56.95%	63	41.72%	2	1.32%

Actionable Requests 151

## TekSavvy Solutions Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	178	97.80%				
6 - 10			1	0.55%	1	0.55%
15+					2	1.10%
Subtotal	178	97.80%	1	0.55%	3	1.65%

Actionable Requests 182

## telMAX Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	53	51.46%				
6 - 10			13	12.62%	6	5.83%
11 - 15			8	7.77%	10	9.71%
15+			1	0.97%	12	11.65%
Subtotal	53	51.46%	22	21.36%	28	27.18%

Actionable Requests 103

## Telus

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2,013	88.48%				
6 - 10			218	9.58%	3	0.13%
11 - 15			32	1.41%	5	0.22%
15+			3	0.13%	1	0.04%
Subtotal	2013	88.48%	253	11.12%	9	0.40%

Actionable Requests 2275

## Temiskaming Shores, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	15	100.00%				

# Member

Subtotal	15	100.00%	0		0	
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Actionable Requests	15					
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## TeraGo Networks Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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15+					1	100.00%
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Subtotal	0		0		1	100.00%
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Actionable Requests	1					
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## Teraspan Networks

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	27	84.38%				
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15+					5	15.63%
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Subtotal	27	84.38%	0		5	15.63%
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Actionable Requests	32					
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## Thames Centre, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	15	53.57%				
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6 - 10			13	46.43%		
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Subtotal	15	53.57%	13	46.43%	0	
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Actionable Requests	28					
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## Thames Centre, Municipality of – Storm Sewer, Drains, Streetl

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	44	70.97%				
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6 - 10			13	20.97%	1	1.61%
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11 - 15					3	4.84%
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15+					1	1.61%
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Subtotal	44	70.97%	13	20.97%	5	8.06%
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Actionable Requests	62					
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## Thames Valley District Schoolboard

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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15+					1	100.00%
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# Member

Subtotal	0		0		1	100.00%
Actionable Requests	1					

## Thessalon, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

## Thorold, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	185	92.96%				
6 - 10			13	6.53%	1	0.50%
Subtotal	185	92.96%	13	6.53%	1	0.50%
Actionable Requests	199					

## Thunder Bay, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	155	80.73%				
6 - 10			2	1.04%	1	0.52%
11 - 15					8	4.17%
15+					26	13.54%
Subtotal	155	80.73%	2	1.04%	35	18.23%
Actionable Requests	192					

## Thunder Bay, City of - Parks Property

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	24	96.00%				
6 - 10			1	4.00%		
Subtotal	24	96.00%	1	4.00%	0	
Actionable Requests	25					

## Tillsonburg Hydro

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	221	100.00%				

# Member

Subtotal	221	100.00%	0		0	
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Actionable Requests	221					
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## Tillsonburg, Town of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	203	100.00%				
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Subtotal	203	100.00%	0		0	
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Actionable Requests	203					
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## Timmins, City of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	27	100.00%				
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Subtotal	27	100.00%	0		0	
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Actionable Requests	27					
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## Timmins, City of - Traffic and Street Lights

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	6	85.71%				
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15+					1	14.29%
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Subtotal	6	85.71%	0		1	14.29%
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Actionable Requests	7					
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## Tiny, Township of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	43	84.31%				
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6 - 10			5	9.80%	2	3.92%
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15+					1	1.96%
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Subtotal	43	84.31%	5	9.80%	3	5.88%
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Actionable Requests	51					
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## Toronto Community Housing

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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11 - 15					2	28.57%
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15+					5	71.43%
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# Member

Subtotal	0		0		7	100.00%
Actionable Requests	7					

## Toronto East Health Network

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
6 - 10					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

## Toronto Gas Extraction

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	3	60.00%				
6 - 10			1	20.00%		
11 - 15					1	20.00%
Subtotal	3	60.00%	1	20.00%	1	20.00%
Actionable Requests	5					

## Toronto Hydro

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	5,536	87.61%				
6 - 10			469	7.42%	40	0.63%
11 - 15			103	1.63%	58	0.92%
15+			38	0.60%	75	1.19%
Subtotal	5536	87.61%	610	9.65%	173	2.74%
Actionable Requests	6319					

## Toronto Transit Commission (TTC) - Communications

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	168	61.09%				
6 - 10			58	21.09%	4	1.45%
11 - 15			10	3.64%	20	7.27%
15+			1	0.36%	14	5.09%
Subtotal	168	61.09%	69	25.09%	38	13.82%
Actionable Requests	275					

# Member

## Toronto Transit Commission (TTC) - Electrical Lines

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	495	81.68%				
6 - 10			64	10.56%	1	0.17%
11 - 15			20	3.30%	10	1.65%
15+			2	0.33%	14	2.31%
Subtotal	495	81.68%	86	14.19%	25	4.13%
Actionable Requests	606					

## Toronto Transit Commission (TTC) - Rail Structures

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	399	100.00%				
Subtotal	399	100.00%	0		0	
Actionable Requests	399					

## Toronto, City of - BIA

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	195	70.91%				
6 - 10			23	8.36%	4	1.45%
11 - 15			11	4.00%	10	3.64%
15+			1	0.36%	31	11.27%
Subtotal	195	70.91%	35	12.73%	45	16.36%
Actionable Requests	275					

## Toronto, City of - Traffic

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1,372	88.29%				
6 - 10			97	6.24%	8	0.51%
11 - 15			27	1.74%	17	1.09%
15+			17	1.09%	16	1.03%
Subtotal	1372	88.29%	141	9.07%	41	2.64%
Actionable Requests	1554					

## Toronto, City of - Water and Sewer

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
------------------	-----------	---------------	---------------------------

## Member

0-5	2,804	88.71%				
6 - 10			204	6.45%	17	0.54%
11 - 15			64	2.02%	23	0.73%
15+			25	0.79%	24	0.76%
Subtotal	2804	88.71%	293	9.27%	64	2.02%

Actionable Requests 3161

### Toronto, University of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	47	92.16%	
6 - 10			4
Subtotal	47	92.16%	4

Actionable Requests 51

### Trans Canada Utilities for York Region Fibre

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	447	71.86%	
6 - 10			120
11 - 15			23
15+			8
Subtotal	447	71.86%	151

Actionable Requests 622

### TransCanada Pipelines - East

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	587	80.63%	
6 - 10			28
11 - 15			14
15+			16
Subtotal	587	80.63%	58

Actionable Requests 728

### TransCanada Pipelines - North

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	19	57.58%	



# Member

6 - 10			5	15.15%		
11 - 15			2	6.06%	3	9.09%
15+			1	3.03%	3	9.09%
Subtotal	19	57.58%	8	24.24%	6	18.18%

Actionable Requests

33

## Trans-Northern Pipelines (TN01)

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	339	95.22%				
6 - 10			1	0.28%	1	0.28%
11 - 15					4	1.12%
15+					11	3.09%
Subtotal	339	95.22%	1	0.28%	16	4.49%

Actionable Requests

356

## Trans-Northern Pipelines (TN02)

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	27	90.00%				
6 - 10					1	3.33%
15+					2	6.67%
Subtotal	27	90.00%	0		3	10.00%

Actionable Requests

30

## Trent Hills, Municipality of

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	46	100.00%				
Subtotal	46	100.00%	0		0	

Actionable Requests

46

## Trent Lakes, Municipality of

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	1	25.00%				
6 - 10			1	25.00%	1	25.00%
15+					1	25.00%

# Member

Subtotal	1	25.00%	1	25.00%	2	50.00%
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Actionable Requests	4					
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## Trent University

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	25.00%				
11 - 15					1	25.00%
15+					2	50.00%
Subtotal	1	25.00%	0		3	75.00%

Actionable Requests	4					
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## Tribute Gas

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	4	40.00%				
6 - 10			4	40.00%		
11 - 15			1	10.00%		
15+					1	10.00%
Subtotal	4	40.00%	5	50.00%	1	10.00%

Actionable Requests	10					
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## Tuckersmith Communications

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	218	97.32%				
11 - 15					2	0.89%
15+					4	1.79%
Subtotal	218	97.32%	0		6	2.68%

Actionable Requests	224					
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## Tweed, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
6 - 10					1	14.29%
11 - 15					1	14.29%
15+					5	71.43%
Subtotal	0		0		7	100.00%

Actionable Requests	7					
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# Member

## University Health Network

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	15	88.24%				
6 - 10			2	11.76%		
Subtotal	15	88.24%	2	11.76%	0	
Actionable Requests	17					

## University Health Network - Princess Margaret

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					12	100.00%
Subtotal	0		0		12	100.00%
Actionable Requests	12					

## University Health Network - Toronto General

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					17	100.00%
Subtotal	0		0		17	100.00%
Actionable Requests	17					

## University Health Network - Toronto Western

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	4	66.67%				
6 - 10			2	33.33%		
Subtotal	4	66.67%	2	33.33%	0	
Actionable Requests	6					

## University of Western Ontario

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
6 - 10					4	8.89%
11 - 15					16	35.56%
15+					25	55.56%
Subtotal	0		0		45	100.00%
Actionable Requests	45					

## University of Windsor

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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# Member

11 - 15					3	42.86%
15+					4	57.14%
Subtotal	0		0		7	100.00%

Actionable Requests 7

## UpLink Communications Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	4	44.44%				
15+					5	55.56%
Subtotal	4	44.44%	0		5	55.56%

Actionable Requests 9

## Upper Canada District School Board

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					1	100.00%
Subtotal	0		0		1	100.00%

Actionable Requests 1

## Uxbridge, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
6 - 10					6	6.45%
11 - 15					16	17.20%
15+					71	76.34%
Subtotal	0		0		93	100.00%

Actionable Requests 93

## Vale Canada

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	3	100.00%				
Subtotal	3	100.00%	0		0	

Actionable Requests 3

## Vaughan, City of (Street Lights)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	508	48.52%				
6 - 10			106	10.12%	32	3.06%

# Member

11 - 15			91	8.69%	81	7.74%
15+			28	2.67%	201	19.20%
Subtotal	508	48.52%	225	21.49%	314	29.99%

Actionable Requests 1047

## Vaughan, City of (Traffic Signals)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	12	63.16%	
6 - 10		7	36.84%
Subtotal	12	63.16%	7

Actionable Requests 19

## Vaughan, City of (Water, Sewer)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	720	99.04%	
6 - 10		7	0.96%
Subtotal	720	99.04%	7

Actionable Requests 727

## Vianet (768812 Ontario Inc)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	465	99.15%	
6 - 10		4	0.85%
Subtotal	465	99.15%	4

Actionable Requests 469

## Videotron Senc

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	94	48.70%	
6 - 10		5	2.59%
11 - 15		3	1.55%
15+			54
Subtotal	94	48.70%	8

Actionable Requests 193

# Member

## Wainfleet Wind Power

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	3	50.00%	
15+			3 50.00%
Subtotal	3	50.00%	0 3 50.00%
Actionable Requests	6		

## Walker Environmental Group Inc

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	1	100.00%	
Subtotal	1	100.00%	0
Actionable Requests	1		

## Warwick, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	1	4.55%	
6 - 10			4 18.18%
11 - 15			6 27.27%
15+			11 50.00%
Subtotal	1	4.55%	0 21 95.45%
Actionable Requests	22		

## Wasaga Beach Distribution

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	146	99.32%	
6 - 10			1 0.68%
Subtotal	146	99.32%	1 0.68% 0
Actionable Requests	147		

## Wasaga Beach, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	144	97.30%	
6 - 10			1 0.68%
15+			1 0.68%

# Member

Subtotal	144	97.30%	2	1.35%	2	1.35%
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Actionable Requests	148					
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## Waste Connections of Canada

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					2	100.00%
Subtotal	0		0		2	100.00%

Actionable Requests	2					
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## Waterloo Fibre

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	29	100.00%				
Subtotal	29	100.00%	0		0	

Actionable Requests	29					
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## Waterloo, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	425	85.86%				
6 - 10			52	10.51%		
11 - 15			4	0.81%	9	1.82%
15+			1	0.20%	4	0.81%
Subtotal	425	85.86%	57	11.52%	13	2.63%

Actionable Requests	495					
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## Waterloo, Region of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	200	100.00%				
Subtotal	200	100.00%	0		0	

Actionable Requests	200					
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## Waterloo, Region of - Rural Storm Sewers

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	55	78.57%				
6 - 10			14	20.00%		
11 - 15			1	1.43%		

# Member

Subtotal	55	78.57%	15	21.43%	0	
Actionable Requests	70					

## Waterloo, Region of (North Dumfries Wellesley Water)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	173	94.02%				
6 - 10			11	5.98%		
Subtotal	173	94.02%	11	5.98%	0	
Actionable Requests	184					

## Waterloo, University of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				
Subtotal	1	100.00%	0		0	
Actionable Requests	1					

## WaveDirect Telecommunications

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					18	100.00%
Subtotal	0		0		18	100.00%
Actionable Requests	18					

## Wawa, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				
Subtotal	1	100.00%	0		0	
Actionable Requests	1					

## Welland Hydro

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	297	95.50%				
6 - 10			14	4.50%		
Subtotal	297	95.50%	14	4.50%	0	
Actionable Requests	311					



# Member

## Welland, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	568	97.43%				
6 - 10			9	1.54%		
11 - 15			1	0.17%	5	0.86%
Subtotal	568	97.43%	10	1.72%	5	0.86%
Actionable Requests	583					

## Welland, City of - Streetlights

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	4	4.76%				
6 - 10					28	33.33%
11 - 15					52	61.90%
Subtotal	4	4.76%	0		80	95.24%
Actionable Requests	84					

## Wellesley, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	38	62.30%				
6 - 10			19	31.15%		
15+					4	6.56%
Subtotal	38	62.30%	19	31.15%	4	6.56%
Actionable Requests	61					

## Wellington North Power Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	38	100.00%				
Subtotal	38	100.00%	0		0	
Actionable Requests	38					

## Wellington North, Township Of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	27	90.00%				
6 - 10			2	6.67%		
11 - 15					1	3.33%

# Member

Subtotal	27	90.00%	2	6.67%	1	3.33%
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Actionable Requests	30					
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## Wellington, County of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	21	87.50%				
11 - 15			1	4.17%		
15+					2	8.33%
Subtotal	21	87.50%	1	4.17%	2	8.33%

Actionable Requests	24					
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## West Elgin, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	42	93.33%				
15+					3	6.67%
Subtotal	42	93.33%	0		3	6.67%

Actionable Requests	45					
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## West Grey, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	5	45.45%				
6 - 10			6	54.55%		
Subtotal	5	45.45%	6	54.55%	0	

Actionable Requests	11					
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## West Lincoln, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	35	97.22%				
15+					1	2.78%
Subtotal	35	97.22%	0		1	2.78%

Actionable Requests	36					
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## West Nipissing, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	11	100.00%				

# Member

Subtotal	11	100.00%	0		0	
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Actionable Requests	11					
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## West Perth, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	18	85.71%				
6 - 10			3	14.29%		
Subtotal	18	85.71%	3	14.29%	0	

Actionable Requests	21					
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## West Windsor Power

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	5	83.33%				
15+					1	16.67%
Subtotal	5	83.33%	0		1	16.67%

Actionable Requests	6					
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## Westario Power

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	177	76.96%				
6 - 10			44	19.13%		
11 - 15			2	0.87%	1	0.43%
15+			2	0.87%	4	1.74%
Subtotal	177	76.96%	48	20.87%	5	2.17%

Actionable Requests	230					
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## Westport, Village of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				
Subtotal	1	100.00%	0		0	

Actionable Requests	1					
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## Whitby, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	548	98.56%				
6 - 10			5	0.90%	1	0.18%

# Member

11 - 15			1	0.18%		
15+					1	0.18%
Subtotal	548	98.56%	6	1.08%	2	0.36%

Actionable Requests 556

## Whitchurch-Stouffville, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	514	82.77%	
6 - 10		103	16.59%
11 - 15			1
15+			3
Subtotal	514	82.77%	103

Actionable Requests 621

## White River, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	1	100.00%	
Subtotal	1	100.00%	0

Actionable Requests 1

## Whitewater Region, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
6 - 10			1
Subtotal	0	0	1

Actionable Requests 1

## Wightman Telecom Fibre Ltd

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	532	91.10%	
6 - 10		13	2.23%
11 - 15		2	0.34%
15+			16
Subtotal	532	91.10%	15

Actionable Requests 584

# Member

## Wilfrid Laurier University

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	3	75.00%	
15+			1 25.00%
Subtotal	3	75.00%	0 1 25.00%
Actionable Requests	4		

## Wilmot, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	38	71.70%	
6 - 10			2 3.77%
11 - 15			4 7.55%
15+			8 15.09%
Subtotal	38	71.70%	2 3.77% 13 24.53%
Actionable Requests	53		

## Windlectric Inc

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	1	100.00%	
Subtotal	1	100.00%	0
Actionable Requests	1		

## Windsor Utilities Commission

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	302	88.56%	
6 - 10			37 10.85%
11 - 15			1 0.29%
15+			1 0.29%
Subtotal	302	88.56%	39 11.44% 0
Actionable Requests	341		

## Windsor, City of - Sewer

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	514	96.62%	
6 - 10			17 3.20%

# Member

15+			1	0.19%		
Subtotal	514	96.62%	18	3.38%	0	

Actionable Requests 532

## Windsor, City of - Streetlights

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	659	100.00%	
Subtotal	659	100.00%	0

Actionable Requests 659

## Windsor, City of - Traffic

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	103	100.00%	
Subtotal	103	100.00%	0

Actionable Requests 103

## Wingham & Listowel Hospitals

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	1	100.00%	
Subtotal	1	100.00%	0

Actionable Requests 1

## Wireless Farm Inc.

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
11 - 15			1
Subtotal	0	0	1

Actionable Requests 1

## Woodstock, City of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	377	80.90%	
6 - 10		46	9.87%
11 - 15		21	4.51%
15+			7

# Member

Subtotal	377	80.90%	67	14.38%	22	4.72%
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Actionable Requests	466					
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## Woodstock, City of (Sanitary & Storm Sewer)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	363	81.39%				
6 - 10			41	9.19%	4	0.90%
11 - 15			21	4.71%	11	2.47%
15+					6	1.35%
Subtotal	363	81.39%	62	13.90%	21	4.71%

Actionable Requests	446					
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## Woodstock, City of (Street lights)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	190	74.80%				
6 - 10			29	11.42%	4	1.57%
11 - 15			19	7.48%	8	3.15%
15+					4	1.57%
Subtotal	190	74.80%	48	18.90%	16	6.30%

Actionable Requests	254					
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## Woolwich, township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	193	98.47%				
6 - 10			2	1.02%		
15+			1	0.51%		
Subtotal	193	98.47%	3	1.53%	0	

Actionable Requests	196					
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## WTC Communications

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	24	68.57%				
6 - 10			1	2.86%		
11 - 15					4	11.43%
15+					6	17.14%

# Member

Subtotal	24	68.57%	1	2.86%	10	28.57%
Actionable Requests	35					

## Xplore Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	170	89.95%				
6 - 10			11	5.82%		
11 - 15			3	1.59%	2	1.06%
15+					3	1.59%
Subtotal	170	89.95%	14	7.41%	5	2.65%
Actionable Requests	189					

## Xplore Inc - formerly Metroloop

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	358	91.09%				
6 - 10			35	8.91%		
Subtotal	358	91.09%	35	8.91%	0	
Actionable Requests	393					

## Xstrata

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				
Subtotal	1	100.00%	0		0	
Actionable Requests	1					

## York University

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
11 - 15					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

## York, Region of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	704	99.29%				
6 - 10			2	0.28%		
11 - 15			1	0.14%		



# Member

15+			2	0.28%		
Subtotal	704	99.29%	5	0.71%	0	

Actionable Requests 709

## York, Region of (Traffic, St Lights, Storm Sewer, Culverts)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	709	54.88%	
6 - 10			18
11 - 15			42
15+			11
Subtotal	709	54.88%	71

Actionable Requests 1292

## Zayo Canada Inc

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	824	63.73%	
6 - 10			8
11 - 15			12
15+			42
Subtotal	824	63.73%	62

Actionable Requests 1293

## Zayo Canada Inc (ZAYOON10)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	41	37.96%	
6 - 10			6
11 - 15			17
15+			44
Subtotal	41	37.96%	67

Actionable Requests 108

## Zibi Community Utility LP

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
15+			5

# Member

Subtotal	0		0		5	100.00%
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Actionable Requests	5					
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**Zorra, Township of**

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	84	100.00%				
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Subtotal	84	100.00%	0		0	
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Actionable Requests	84					
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