KnowR!sk 2025 Training Program

Program Overview

KnowR!sk 2025 is designed to help Underground Infrastructure Owners (UIOs), Excavators, and Locate Service Providers recognize and understand risky behaviours that could harm workers, communities, the industry, and infrastructure.

This is a micro-learning program, available only online.

Upon successful completion of all micro-learning, students will be able to:

- Recognize various risky behaviours.
- Elaborate on how their behaviours can impact other stakeholders and communities.
- Generalize the consequences of risky behaviours.
- Devise solutions to decrease the risks.

Available Micro-learning:

The **Safe Excavation Practices micro-learning** consists of the following lessons:
   a. Understanding Excavation Responsibilities
   b. Role of Ontario One Call
   c. Assessment

The **Incident Analysis and Legal Framework micro-learning** consists of the following lessons:
   a. Analyzing Excavation Incidents
   b. Applying the Act to your work
   c. Assessment

The **Communication and Stakeholder Impact micro-learning** consists of the following lessons:
   a. Stakeholder Impact of Untimely Locate Requests
   b. Resolving Ambiguous Instructions
   c. Assessment

After completing these micro-learning courses, learners are encouraged to complete the **Mid-certificate Assessment** and Survey**.**

The **Technical Skills for Map Validation micro-learning** consists of the following lessons:
   a. Risks of Incorrect Maps
   b. Validating Maps
   c. Assessment

The **Documentation and Compliance micro-learning** consists of the following lessons:
   a. Key Elements of a Notification Instruction Form
   b. Risks of Outdated Information
   c. Assessment

The **Locate Responses and Locate Documentation micro-learning** consists of the following lessons:
   a. Risks of Improper Locate Responses
   b. Evaluating Locate Documentation
   c. Assessment

The **360 Feedback Practices micro-learning** consists of the following lessons:
   a. Keeping 360 Feedback Up to Date
   b. Editing 360 Feedback Entries
   c. Assessment

After completing these micro-learning courses, learners are encouraged to complete the **Final Assessment** and Survey**.**

ONLINE COURSE DURATION

The estimated learning time for each lesson is 15 minutes, and each micro-learning course is around 45 minutes. Learners have 60 days to complete each micro-learning course once started. During the 60 days, learners can go through every module at their own pace. If the learner hasn't completed the micro-learning within 60 days, the learner will need to complete all the lessons again.

PASS MARK

A mark of 80% on the final exam is required to obtain the certificate of completion. Learners may take the exam up to 3 times to achieve a passing mark.

CERTIFICATE OF COMPLETION

Upon successful completion of each micro-learning course, a certificate of completion is available for download and printing. Learners who complete all micro-learning courses and assessments will receive an additional certificate of completion. Certificates are valid for 3 years from the course completion date indicated on the certificate.

COMPATIBILITY

Coursettra works best using the Google Chrome web browser. Internet Explorer and Microsoft Edge are not recommended. The course was created to be used on most internet-capable devices with standard web browsing capabilities. It is recommended you use a desktop, laptop, or tablet with an up-to-date web browser.

REGISTER TODAY

KnowR!sk

QUESTIONS

Training@OntarioOneCall.ca