

## KnowR!sk 2025 Training Program

### **Program Overview**

KnowR!sk 2025 is designed to help Underground Infrastructure Owners (UIOs), Excavators, and Locate Service Providers recognize and understand risky behaviours that could harm workers, communities, the industry, and infrastructure.

This is a micro-learning program, available only online.

Upon successful completion of all micro-learning, students will be able to:

- Recognize various risky behaviours.
- Elaborate on how their behaviours can impact other stakeholders and communities.
- Generalize the consequences of risky behaviours.
- Devise solutions to decrease the risks.

### **Available Micro-learning:**

The **Safe Excavation Practices micro-learning** consists of the following lessons:

- a. Understanding Excavation Responsibilities
- b. Role of Ontario One Call
- c. Assessment

The **Incident Analysis and Legal Framework micro-learning** consists of the following lessons:

- a. Analyzing Excavation Incidents
- b. Applying the Act to your work
- c. Assessment

The **Communication and Stakeholder Impact micro-learning** consists of the following lessons:

- a. Stakeholder Impact of Untimely Locate Requests
- b. Resolving Ambiguous Instructions
- c. Assessment

After completing these micro-learning courses, learners are encouraged to complete the **Mid-certificate Assessment** and Survey.



The **Technical Skills for Map Validation micro-learning** consists of the following lessons:

- a. Risks of Incorrect Maps
- b. Validating Maps
- c. Assessment

The **Documentation and Compliance micro-learning** consists of the following lessons:

- a. Key Elements of a Notification Instruction Form
- b. Risks of Outdated Information
- c. Assessment

The **Locate Responses and Locate Documentation micro-learning** consists of the following lessons:

- a. Risks of Improper Locate Responses
- b. Evaluating Locate Documentation
- c. Assessment

The **360 Feedback Practices micro-learning** consists of the following lessons:

- a. Keeping 360 Feedback Up to Date
- b. Editing 360 Feedback Entries
- c. Assessment

After completing these micro-learning courses, learners are encouraged to complete the **Final Assessment and Survey**.

## ONLINE COURSE DURATION

The estimated learning time for each lesson is 15 minutes, and each micro-learning course is around 45 minutes. Learners have 60 days to complete each micro-learning course once started. During the 60 days, learners can go through every module at their own pace. If the learner hasn't completed the micro-learning within 60 days, the learner will need to complete all the lessons again.

## PASS MARK

A mark of 80% on the final exam is required to obtain the certificate of completion. Learners may take the exam up to 3 times to achieve a passing mark.

## CERTIFICATE OF COMPLETION

Upon successful completion of each micro-learning module, learners will receive a Certificate of Completion, available for download and printing, along with a digital badge that can be shared on professional platforms.





Those who complete all micro-learning modules and required assessments will earn an additional Program Certificate of Completion and corresponding digital badge. All certificates are valid for 3 years from the date of completion listed on the certificate.

## COMPATIBILITY

Thinking Cap supports the following browsers: Apple Safari, Google Chrome, Internet Explorer, and Mozilla Firefox. The course was created to be used on most internet-capable devices with standard web browsing capabilities. It is recommended you use a desktop, laptop, or tablet with an up-to-date web browser.

## REGISTER TODAY

[KnowR!sk](#)

## QUESTIONS

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