



Know Risk Training Program

TRAINING PROGRAM OVERVIEW

The online Know Risk Training Program has been designed to help Underground Infrastructure Owners (UIOs), Excavators, and Locate Service Providers recognize and understand risky behaviours that could harm workers, communities, and infrastructure.

Upon successful completion of this training program, learners will be able to:

- Recognize various risky behaviours.
- Elaborate on how their behaviours can impact stakeholders and communities.
- Generalize the consequences of risky behaviours.
- Infer solutions to decrease the risk for the discussed behaviors.

This training program is online only, and it is made up of 10 courses. To complete the program the learner must complete the Risky Business course, 4 courses of their choice, and then the recap course.

TRAINING PROGRAM TOPICS

Mandatory courses:

- Risky Business
 - Ontario One Call's role in safe excavation.
 - Other stakeholders' roles in safe excavation.
- Recap
 - Recap of main topics covered.
 - Additional resources and links.

Elective Courses. Learners must choose 4 of the following:

- Getting a locate is the safest thing to do (Excavator focused course)
 - How the *OUIINS Act* reduces unsafe digging.
 - Myth busting about *the Act*.
- When to Submit a locate request (Excavator focused course)



- Late locates.
 - Ticket dumping.
 - Project management.
- Precise and concise locates are safer locates (Excavator focused course)
 - Problems that unclear communications can cause.
 - Problems caused by not being precise and/or concise in your locate request.
- You can't rush safety (Excavator focused course)
 - How safety and productivity are connected.
 - Looking at Locate documentation from an excavator point of view.
- What happens with inaccurate maps? (UIO focused course)
 - Problems caused by inaccurate maps.
 - Abandoned infrastructure best practices.
 - Validating a new map using Maps on the Web.
- Up to date keeps people safe (UIO focused course)
 - Notification Instruction Forms.
 - Problems caused by out-of-date information.
- Providing a Response (UIO focused course)
 - Importance of providing an accurate response.
 - Looking at Locate documentation from a UIO point of view.
- Updating 360 (UIO focused course)
 - The importance of 360 Feedback in reducing risk.
 - Practice manually modifying an entry in 360 Feedback.

ONLINE PROGRAM DURATION

The estimated learning time is 2 hours. Learners have 60 days to complete the courses. During the 60 days, learners can go through every course at their own pace. If the learner hasn't completed the program within 60 days, the learner will need to complete all the courses again.



PASS MARK

This voluntary training certificate is being assessed formatively through each module. There is no final exam.

CERTIFICATE OF ACHIEVEMENT

Upon successful completion of all courses, certificates are available for download and printing. Certificates are valid for 3 years from the last course completion date indicated on the certificate.

COMPATIBILITY

Coursettra works best using the Google Chrome web browser. Internet Explorer and Microsoft Edge are not recommended. Know Risk was created to be used on most internet-capable devices with standard web browsing capabilities. It is recommended you use a desktop, laptop, or tablet with an up-to-date web browser.

REGISTER TODAY

<https://ontarioonecall.ca/contractors/knowrisk/>

QUESTIONS

Training@OntarioOneCall.ca

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104 Cooper Drive Δ Suite 1, Guelph, Ontario N1C 0A4
t. 844-257-9490
f. 519-837-5410

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