



# Locate Delivery Performance

Start Date: 2023-07-01  
 End Date: 2023-07-31

	Compliant	Non-Compliant	Non-Compliant No Response
Subtotal	309,103	28,974	21,705
	85.91%	8.05%	6.03%
Actionable Requests	359,782		

## Member

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			37	6.93%	8	1.50%
C   11-15			31	5.81%		
D   16+			22	4.12%	45	8.43%
A   0-5	391	73.22%				
Subtotal	391	73.22%	90	16.85%	53	9.93%
Actionable Requests	534					

### 156 Columbia St Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

### 1682468 Corp

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

### 180 Columbia Waterloo Incorporated

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

# Member

## 2825784 Ontario Inc.

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	1	100.00%				
Subtotal	1	100.00%	0		0	
Actionable Requests	1					

## 407 ETR Concession Company Limited

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	56	61.54%				
B   6-10			14	15.38%		
D   16+					21	23.08%
Subtotal	56	61.54%	14	15.38%	21	23.08%
Actionable Requests	91					

## Acronym Solutions Formerly Hydro One Telecom

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					20	5.88%
A   0-5	318	93.53%				
B   6-10			1	0.29%		
C   11-15			1	0.29%		
Subtotal	318	93.53%	2	0.59%	20	5.88%
Actionable Requests	340					

## Adelaide Wind Limited Partnership

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					3	100.00%
Subtotal	0		0		3	100.00%
Actionable Requests	3					

## Adelaide-Metcalf, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			6	10.53%		
C   11-15			3	5.26%		
D   16+					44	77.19%
A   0-5	4	7.02%				

# Member

Subtotal	4	7.02%	9	15.79%	44	77.19%
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Actionable Requests	57					
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## Adjala-Tosorontio, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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A   0-5	12	92.31%				
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B   6-10			1	7.69%		
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Subtotal	12	92.31%	1	7.69%	0	
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Actionable Requests	13					
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## Agilis

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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A   0-5	76	78.35%				
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D   16+					18	18.56%
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B   6-10			2	2.06%		
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C   11-15			1	1.03%		
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Subtotal	76	78.35%	3	3.09%	18	18.56%
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Actionable Requests	97					
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## AIM SOP Phase I LP

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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D   16+					1	100.00%
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Subtotal	0		0		1	100.00%
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Actionable Requests	1					
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## Air Liquide Canada

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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A   0-5	13	100.00%				
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Subtotal	13	100.00%	0		0	
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Actionable Requests	13					
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## Air Products Canada

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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A   0-5	4	100.00%				
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# Member

Subtotal	4	100.00%	0		0	
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Actionable Requests	4					
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## Ajax, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	521	79.30%				
D   16+			3	0.46%	66	10.05%
B   6-10			53	8.07%		
C   11-15			14	2.13%		
Subtotal	521	79.30%	70	10.65%	66	10.05%

Actionable Requests	657					
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## Alectra Brampton

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	1,591	99.19%				
B   6-10			8	0.50%		
C   11-15			2	0.12%		
D   16+			2	0.12%	1	0.06%
Subtotal	1591	99.19%	12	0.75%	1	0.06%

Actionable Requests	1604					
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## Alectra Mississauga (Formerly Enersource)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			126	4.51%	11	0.39%
C   11-15			18	0.64%	6	0.21%
A   0-5	2,569	92.01%				
D   16+			12	0.43%	50	1.79%
Subtotal	2569	92.01%	156	5.59%	67	2.40%

Actionable Requests	2792					
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## Alectra Utilities

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+			8	1.19%	4	0.59%
A   0-5	638	94.52%				
B   6-10			20	2.96%		

# Member

C   11-15			5	0.74%		
Subtotal	638	94.52%	33	4.89%	4	0.59%

Actionable Requests

675

## Alectra Utilities - Hamilton Hydro

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+		14	1.71%
C   11-15		10	0.65%
A   0-5	2,080	95.99%	
B   6-10		12	0.55%
Subtotal	2080	95.99%	36
		1.66%	51
			2.35%

Actionable Requests

2167

## Alectra Utilities - St Catharines Hydro

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	621	98.73%	
B   6-10		7	1.11%
C   11-15		1	0.16%
Subtotal	621	98.73%	8
		1.27%	0

Actionable Requests

629

## Alectra Utilities (Formerly Powerstream)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	3,940	95.61%	
B   6-10		155	3.76%
C   11-15		12	0.29%
D   16+		5	0.12%
Subtotal	3940	95.61%	172
		4.17%	9
			0.22%

Actionable Requests

4121

## Alfred and Plantagenet, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	47	97.92%	
B   6-10		1	2.08%

# Member

Subtotal	47	97.92%	1	2.08%	0	
Actionable Requests	48					

## Algoma Power

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					2	1.53%
A   0-5	129	98.47%				
Subtotal	129	98.47%	0		2	1.53%
Actionable Requests	131					

## Algonquin College

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	7	100.00%				
Subtotal	7	100.00%	0		0	
Actionable Requests	7					

## Algonquin Fiber

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	4	28.57%				
D   16+					10	71.43%
Subtotal	4	28.57%	0		10	71.43%
Actionable Requests	14					

## Alpine Ski Club

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	1	100.00%				
Subtotal	1	100.00%	0		0	
Actionable Requests	1					

## Amaranth, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	6	85.71%				
D   16+					1	14.29%
Subtotal	6	85.71%	0		1	14.29%
Actionable Requests	7					

# Member

## Amherstburg, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	247	100.00%				
Subtotal	247	100.00%	0		0	
Actionable Requests	247					

## Amherstburg, Town of (Traffic Signals)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

## Apotex

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	4	44.44%				
B   6-10			5	55.56%		
Subtotal	4	44.44%	5	55.56%	0	
Actionable Requests	9					

## Arlanxeo Canada Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	2	100.00%				
Subtotal	2	100.00%	0		0	
Actionable Requests	2					

## Armow Wind Ontario LP

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	4	100.00%				
Subtotal	4	100.00%	0		0	
Actionable Requests	4					

## Armstrong LSB

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					3	100.00%

# Member

Subtotal	0		0		3	100.00%
Actionable Requests	3					

## Armstrong, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					4	100.00%
Subtotal	0		0		4	100.00%
Actionable Requests	4					

## Arnprior, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	95	84.07%				
D   16+			1	0.88%	4	3.54%
B   6-10			12	10.62%		
C   11-15			1	0.88%		
Subtotal	95	84.07%	14	12.39%	4	3.54%
Actionable Requests	113					

## Arran-Elderslie, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	79	64.23%				
B   6-10			15	12.20%		
D   16+			11	8.94%	18	14.63%
Subtotal	79	64.23%	26	21.14%	18	14.63%
Actionable Requests	123					

## Ashfield-Colborne-Wawanosh, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	7	38.89%				
B   6-10			1	5.56%		
D   16+					10	55.56%
Subtotal	7	38.89%	1	5.56%	10	55.56%
Actionable Requests	18					



# Member

## Asphodel-Norwood, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	10	58.82%				
B   6-10			3	17.65%		
D   16+					4	23.53%
Subtotal	10	58.82%	3	17.65%	4	23.53%
Actionable Requests	17					

## Astrocom Cable

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	20	90.91%				
D   16+					2	9.09%
Subtotal	20	90.91%	0		2	9.09%
Actionable Requests	22					

## Athens, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					4	100.00%
Subtotal	0		0		4	100.00%
Actionable Requests	4					

## Atikokan Hydro

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	21	100.00%				
Subtotal	21	100.00%	0		0	
Actionable Requests	21					

## Atikokan, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	20	95.24%				
D   16+					1	4.76%
Subtotal	20	95.24%	0		1	4.76%
Actionable Requests	21					

# Member

## Atura Power formerly TC Energy

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	3	75.00%				
D   16+					1	25.00%
Subtotal	3	75.00%	0		1	25.00%
Actionable Requests	4					

## Augusta, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					4	100.00%
Subtotal	0		0		4	100.00%
Actionable Requests	4					

## Aurora, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	197	89.55%				
B   6-10			14	6.36%		
C   11-15			2	0.91%		
D   16+					7	3.18%
Subtotal	197	89.55%	16	7.27%	7	3.18%
Actionable Requests	220					

## Avetria Networks Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					28	100.00%
Subtotal	0		0		28	100.00%
Actionable Requests	28					

## Aylmer Area Secondary Water Supply

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	3	100.00%				
Subtotal	3	100.00%	0		0	
Actionable Requests	3					

# Member

## Aylmer, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					1	2.86%
A   0-5	28	80.00%				
B   6-10			6	17.14%		
Subtotal	28	80.00%	6	17.14%	1	2.86%
Actionable Requests	35					

## Bancroft, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			2	16.67%		
A   0-5	10	83.33%				
Subtotal	10	83.33%	2	16.67%	0	
Actionable Requests	12					

## Barrie, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	1,272	93.46%				
B   6-10			60	4.41%	4	0.29%
C   11-15					3	0.22%
D   16+					22	1.62%
Subtotal	1272	93.46%	60	4.41%	29	2.13%
Actionable Requests	1361					

## Bayham, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			1	2.94%		
D   16+					2	5.88%
A   0-5	31	91.18%				
Subtotal	31	91.18%	1	2.94%	2	5.88%
Actionable Requests	34					

## Bayview Explorations Ltd

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					2	100.00%

# Member

Subtotal	0		0		2	100.00%
Actionable Requests	2					

## Beanfield Technologies (Formerly Aptum)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	633	71.53%				
B   6-10			135	15.25%		
C   11-15			18	2.03%		
D   16+			5	0.56%	94	10.62%
Subtotal	633	71.53%	158	17.85%	94	10.62%
Actionable Requests	885					

## Beanfield Technologies Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
C   11-15			8	1.71%		
D   16+					44	9.40%
A   0-5	366	78.21%				
B   6-10			50	10.68%		
Subtotal	366	78.21%	58	12.39%	44	9.40%
Actionable Requests	468					

## Beischlag Farms Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					3	100.00%
Subtotal	0		0		3	100.00%
Actionable Requests	3					

## Bell Aliant

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	10,923	90.09%				
B   6-10			615	5.07%	82	0.68%
C   11-15			178	1.47%	9	0.07%
D   16+			133	1.10%	185	1.53%
Subtotal	10923	90.09%	926	7.64%	276	2.28%
Actionable Requests	12125					

# Member

## Bell Canada (Southern & Central Ontario)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	51,830	86.48%				
B   6-10			2437	4.07%	224	0.37%
C   11-15			900	1.50%	84	0.14%
D   16+			592	0.99%	3865	6.45%
Subtotal	51830	86.48%	3929	6.56%	4173	6.96%

Actionable Requests

59932

## Belleville, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	254	100.00%				
Subtotal	254	100.00%	0		0	

Actionable Requests

254

## Birch Hill Telecom

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			2	2.50%		
C   11-15			3	3.75%		
A   0-5	75	93.75%				
Subtotal	75	93.75%	5	6.25%	0	

Actionable Requests

80

## Blackriver-Matheson, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					1	9.09%
A   0-5	10	90.91%				
Subtotal	10	90.91%	0		1	9.09%

Actionable Requests

11

## Blandford-Blenheim, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	16	100.00%				

# Member

Subtotal	16	100.00%	0		0	
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Actionable Requests	16					
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## Blind River, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	21	77.78%				
B   6-10			4	14.81%		
C   11-15			2	7.41%		
Subtotal	21	77.78%	6	22.22%	0	

Actionable Requests	27					
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## Blue Mountain Resorts LP

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	7	87.50%				
D   16+					1	12.50%
Subtotal	7	87.50%	0		1	12.50%

Actionable Requests	8					
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## Blue Mountain Village Association

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					2	100.00%
Subtotal	0		0		2	100.00%

Actionable Requests	2					
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## Blue Mountains, The Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	184	100.00%				
Subtotal	184	100.00%	0		0	

Actionable Requests	184					
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## Bluewater Power

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	505	87.98%				
B   6-10			55	9.58%		
C   11-15			14	2.44%		

# Member

Subtotal	505	87.98%	69	12.02%	0	
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Actionable Requests	574					
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## Bluewater Regional Networks Fibre

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	24	82.76%				
B   6-10			4	13.79%		
C   11-15			1	3.45%		
Subtotal	24	82.76%	5	17.24%	0	

Actionable Requests	29					
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## BlueWater Wind Farm - Varna (NEE)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	16	64.00%				
C   11-15			8	32.00%		
D   16+					1	4.00%
Subtotal	16	64.00%	8	32.00%	1	4.00%

Actionable Requests	25					
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## Bluewater, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	59	84.29%				
D   16+					11	15.71%
Subtotal	59	84.29%	0		11	15.71%

Actionable Requests	70					
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## Boem Berry Farms Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	4	100.00%				
Subtotal	4	100.00%	0		0	

Actionable Requests	4					
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## Bonnechere Valley, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	7	100.00%				

# Member

Subtotal	7	100.00%	0		0	
Actionable Requests	7					

## Borex Wind Farm

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	7	100.00%	
Subtotal	7	100.00%	0
Actionable Requests	7		

## Bracebridge, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	50	84.75%	
B   6-10			1
D   16+			8
Subtotal	50	84.75%	1
Actionable Requests	59		

## Bradford West Gwillimbury

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
B   6-10		61	16.71%
A   0-5	304	83.29%	
Subtotal	304	83.29%	61
Actionable Requests	365		

## Brampton, City of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+		17	1.17%
C   11-15		35	2.40%
A   0-5	1,228	84.34%	
B   6-10		173	11.88%
Subtotal	1228	84.34%	225
Actionable Requests	1456		

## Brampton, City of (Storm Sewer)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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## Member

A   0-5	180	73.17%				
B   6-10			44	17.89%		
C   11-15			11	4.47%		
D   16+			10	4.07%	1	0.41%
Subtotal	180	73.17%	65	26.42%	1	0.41%
Actionable Requests	246					

## Brant County

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	184	82.88%	
B   6-10			21
C   11-15			6
D   16+			6
Subtotal	184	82.88%	33
Actionable Requests	222		

## Brant, County of - Fibre

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+			9
Subtotal	0	0	9
Actionable Requests	9		

## Brantford, City of - Sewer Water Storm

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+			1
B   6-10		5	1
A   0-5	220	96.92%	
Subtotal	220	96.92%	5
Actionable Requests	227		

## Brantford, City of - Streetlights

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
B   6-10		4	1
D   16+			1
A   0-5	250	98.04%	

# Member

Subtotal	250	98.04%	4	1.57%	1	0.39%
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Actionable Requests	255					
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## Brantford, City of - Traffic Lights

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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A   0-5	33	97.06%				
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B   6-10			1	2.94%		
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Subtotal	33	97.06%	1	2.94%	0	
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Actionable Requests	34					
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## Brighton, Municipality of (Public Works)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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A   0-5	24	18.90%				
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B   6-10			40	31.50%		
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C   11-15			16	12.60%		
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D   16+			8	6.30%	39	30.71%
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Subtotal	24	18.90%	64	50.39%	39	30.71%
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Actionable Requests	127					
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## Brighton, Municipality of (Water & Sewer)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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D   16+			6	6.25%	31	32.29%
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A   0-5	19	19.79%				
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B   6-10			26	27.08%		
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C   11-15			14	14.58%		
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Subtotal	19	19.79%	46	47.92%	31	32.29%
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Actionable Requests	96					
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## Brock University

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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A   0-5	15	88.24%				
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D   16+					2	11.76%
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Subtotal	15	88.24%	0		2	11.76%
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Actionable Requests	17					
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# Member

## Brock, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	38	97.44%				
B   6-10			1	2.56%		
Subtotal	38	97.44%	1	2.56%	0	
Actionable Requests	39					

## Brockton, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	59	98.33%				
D   16+					1	1.67%
Subtotal	59	98.33%	0		1	1.67%
Actionable Requests	60					

## Brockville, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	201	89.73%				
B   6-10			4	1.79%		
C   11-15			1	0.45%		
D   16+			10	4.46%	8	3.57%
Subtotal	201	89.73%	15	6.70%	8	3.57%
Actionable Requests	224					

## Brooke Alvinston

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	20	95.24%				
D   16+					1	4.76%
Subtotal	20	95.24%	0		1	4.76%
Actionable Requests	21					

## Brooke Telecom

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	143	99.31%				
D   16+					1	0.69%

# Member

Subtotal	143	99.31%	0		1	0.69%
Actionable Requests	144					

## Bruce County Transportation

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	199	100.00%	
Subtotal	199	100.00%	0
Actionable Requests	199		

## Bruce Mines, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+			1
A   0-5	6	85.71%	
Subtotal	6	85.71%	1
Actionable Requests	7		

## Bruce Street Technologies Limited

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	2	100.00%	
Subtotal	2	100.00%	0
Actionable Requests	2		

## Bruce Telecom

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	220	60.44%	
B   6-10			62
C   11-15			35
D   16+			22
Subtotal	220	60.44%	119
Actionable Requests	364		

## Burk's Falls, Village of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	6	66.67%	
B   6-10			1

# Member

D   16+			1	11.11%	1	11.11%
Subtotal	6	66.67%	2	22.22%	1	11.11%

Actionable Requests 9

## Burlington Hydro

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	1,120	93.33%	
B   6-10			57
C   11-15			11
D   16+			6
Subtotal	1120	93.33%	74

Actionable Requests 1200

## Burlington, City of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	794	100.00%	
Subtotal	794	100.00%	0

Actionable Requests 794

## Cable Cable

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+			210
Subtotal	0	0	210

Actionable Requests 210

## Caledon, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
B   6-10		8	2.88%
C   11-15		1	0.36%
D   16+			6
A   0-5	263	94.60%	
Subtotal	263	94.60%	9

Actionable Requests 278

# Member

## Callander, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	15	88.24%				
B   6-10			2	11.76%		
Subtotal	15	88.24%	2	11.76%	0	
Actionable Requests	17					

## Cambridge, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	611	96.52%				
B   6-10			16	2.53%		
D   16+			2	0.32%	4	0.63%
Subtotal	611	96.52%	18	2.84%	4	0.63%
Actionable Requests	633					

## Cameron Petroleum

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	4	80.00%				
D   16+					1	20.00%
Subtotal	4	80.00%	0		1	20.00%
Actionable Requests	5					

## Campbellford Memorial Hospital

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

## Canadian Niagara Power

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
C   11-15			2	0.38%		
D   16+					1	0.19%
A   0-5	511	97.89%				
B   6-10			8	1.53%		

# Member

Subtotal	511	97.89%	10	1.92%	1	0.19%
Actionable Requests	522					

## Canadian Nuclear Laboratories

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					133	100.00%
Subtotal	0		0		133	100.00%
Actionable Requests	133					

## Cardinal Power

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	4	100.00%				
Subtotal	4	100.00%	0		0	
Actionable Requests	4					

## Carleton Place, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	131	100.00%				
Subtotal	131	100.00%	0		0	
Actionable Requests	131					

## Cascara Energy - Formerly Guelph Municipal Holdings

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	5	100.00%				
Subtotal	5	100.00%	0		0	
Actionable Requests	5					

## Casselman, Village of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	31	86.11%				
B   6-10			4	11.11%		
D   16+					1	2.78%
Subtotal	31	86.11%	4	11.11%	1	2.78%
Actionable Requests	36					

# Member

## Cavan Monaghan, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	7	100.00%	
Subtotal	7	100.00%	0
Actionable Requests	7		

## Cedar Point II Wind Farm

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	4	100.00%	
Subtotal	4	100.00%	0
Actionable Requests	4		

## Celerity Telecom Inc

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+			1 33.33%
A   0-5	1	33.33%	
B   6-10			1 33.33%
Subtotal	1	33.33%	2 66.67%
Actionable Requests	3		

## Centennial College

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+			1 100.00%
Subtotal	0		1 100.00%
Actionable Requests	1		

## Centra Transmission Holdings Inc

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	16	100.00%	
Subtotal	16	100.00%	0
Actionable Requests	16		

## Central Elgin, Municipality of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	112	80.00%	



# Member

B   6-10			17	12.14%		
D   16+					11	7.86%
Subtotal	112	80.00%	17	12.14%	11	7.86%

Actionable Requests 140

## Central Huron, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	33	75.00%				
B   6-10			7	15.91%		
C   11-15			1	2.27%		
D   16+					3	6.82%
Subtotal	33	75.00%	8	18.18%	3	6.82%

Actionable Requests 44

## Central Manitoulin, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	4	100.00%				
Subtotal	4	100.00%	0		0	

Actionable Requests 4

## Centre Hastings, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	10	83.33%				
D   16+					2	16.67%
Subtotal	10	83.33%	0		2	16.67%

Actionable Requests 12

## Centre Wellington Communications

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					2	14.29%
A   0-5	10	71.43%				
B   6-10			2	14.29%		
Subtotal	10	71.43%	2	14.29%	2	14.29%

Actionable Requests 14

# Member

## Centre Wellington Hydro

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					1	0.97%
A   0-5	102	99.03%				
Subtotal	102	99.03%	0		1	0.97%
Actionable Requests	103					

## Centre Wellington Township

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	156	80.41%				
B   6-10			38	19.59%		
Subtotal	156	80.41%	38	19.59%	0	
Actionable Requests	194					

## Century Link

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	438	98.43%				
B   6-10			1	0.22%		
C   11-15			2	0.45%		
D   16+					4	0.90%
Subtotal	438	98.43%	3	0.67%	4	0.90%
Actionable Requests	445					

## Champion Pipeline Corp

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	1	100.00%				
Subtotal	1	100.00%	0		0	
Actionable Requests	1					

## Champlain, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	52	92.86%				
B   6-10			3	5.36%		
D   16+					1	1.79%

# Member

Subtotal	52	92.86%	3	5.36%	1	1.79%
Actionable Requests	56					

## Chapleau Public Utilities

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
A   0-5	5	100.00%			
Subtotal	5	100.00%	0		0
Actionable Requests	5				

## Chapleau, Township of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
A   0-5	5	100.00%			
Subtotal	5	100.00%	0		0
Actionable Requests	5				

## Chapple, Municipality of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
D   16+				1	100.00%
Subtotal	0		0	1	100.00%
Actionable Requests	1				

## Charlton and Dack

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
A   0-5	2	50.00%			
D   16+				2	50.00%
Subtotal	2	50.00%	0	2	50.00%
Actionable Requests	4				

## Chatham Kent PUC

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
A   0-5	606	89.51%			
B   6-10			70	10.34%	
C   11-15			1	0.15%	
Subtotal	606	89.51%	71	10.49%	0
Actionable Requests	677				

# Member

## Chatham Kent Ridgetown Division

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	19	67.86%				
B   6-10			6	21.43%		
C   11-15			3	10.71%		
Subtotal	19	67.86%	9	32.14%	0	
Actionable Requests	28					

## Chatham Resources

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	18	10.53%				
B   6-10			13	7.60%		
C   11-15			8	4.68%		
D   16+			12	7.02%	120	70.18%
Subtotal	18	10.53%	33	19.30%	120	70.18%
Actionable Requests	171					

## Chatham-Kent Engineering and Transportation

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	2	14.29%				
D   16+					12	85.71%
Subtotal	2	14.29%	0		12	85.71%
Actionable Requests	14					

## Chatsworth, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	4	80.00%				
D   16+			1	20.00%		
Subtotal	4	80.00%	1	20.00%	0	
Actionable Requests	5					

## Chippewas of Kettle & Stony Point

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					13	100.00%

# Member

Subtotal	0		0		13	100.00%
Actionable Requests	13					

## Chippewas of Rama

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	5	41.67%				
B   6-10			4	33.33%		
D   16+					3	25.00%
Subtotal	5	41.67%	4	33.33%	3	25.00%
Actionable Requests	12					

## Chrysler Canada

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

## CIK Telecom Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	123	91.11%				
B   6-10			8	5.93%		
D   16+					4	2.96%
Subtotal	123	91.11%	8	5.93%	4	2.96%
Actionable Requests	135					

## CKPW Chatham Township Garage

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	41	93.18%				
B   6-10			2	4.55%		
C   11-15			1	2.27%		
Subtotal	41	93.18%	3	6.82%	0	
Actionable Requests	44					

## CKPW Chatham Water Garage

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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# Member

A   0-5	84	95.45%				
B   6-10			4	4.55%		
Subtotal	84	95.45%	4	4.55%	0	

Actionable Requests 88

## CKPW Dover Township Garage

Completed within	Compliant	Non-Compliant	Non-Compliant No Response			
A   0-5	23	79.31%				
B   6-10			5	17.24%		
C   11-15			1	3.45%		
Subtotal	23	79.31%	6	20.69%	0	

Actionable Requests 29

## CKPW Kent Centre Garage

Completed within	Compliant	Non-Compliant	Non-Compliant No Response			
A   0-5	81	92.05%				
B   6-10			3	3.41%		
D   16+			2	2.27%	2	2.27%
Subtotal	81	92.05%	5	5.68%	2	2.27%

Actionable Requests 88

## CKPW Raleigh Garage

Completed within	Compliant	Non-Compliant	Non-Compliant No Response			
A   0-5	58	96.67%				
B   6-10			1	1.67%		
D   16+			1	1.67%		
Subtotal	58	96.67%	2	3.33%	0	

Actionable Requests 60

## CKPW Thamesville Garage

Completed within	Compliant	Non-Compliant	Non-Compliant No Response			
A   0-5	10	100.00%				
Subtotal	10	100.00%	0		0	

Actionable Requests 10

# Member

## CKPW Tilbury East Garage

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	48	96.00%				
B   6-10			1	2.00%		
D   16+					1	2.00%
Subtotal	48	96.00%	1	2.00%	1	2.00%
Actionable Requests	50					

## CKPW Wallaceburg Garage

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	22	88.00%				
B   6-10			3	12.00%		
Subtotal	22	88.00%	3	12.00%	0	
Actionable Requests	25					

## Clarence-Rockland, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	127	99.22%				
B   6-10			1	0.78%		
Subtotal	127	99.22%	1	0.78%	0	
Actionable Requests	128					

## Clarington, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	183	98.92%				
B   6-10			2	1.08%		
Subtotal	183	98.92%	2	1.08%	0	
Actionable Requests	185					

## Clearbeach Resources Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	14	87.50%				
B   6-10			2	12.50%		

# Member

Subtotal	14	87.50%	2	12.50%	0	
Actionable Requests	16					

## Clearford

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
A   0-5	4	100.00%			
Subtotal	4	100.00%	0		0
Actionable Requests	4				

## Clearview, Township of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
A   0-5	114	83.21%			
B   6-10			19	13.87%	
C   11-15			1	0.73%	
D   16+					3
Subtotal	114	83.21%	20	14.60%	3
Actionable Requests	137				

## Cobalt, Town of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
A   0-5	5	100.00%			
Subtotal	5	100.00%	0		0
Actionable Requests	5				

## Cobourg, Town of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
D   16+			3	1.56%	11
A   0-5	124	64.58%			
B   6-10			37	19.27%	
C   11-15			17	8.85%	
Subtotal	124	64.58%	57	29.69%	11
Actionable Requests	192				

## Cochrane Telecom Services

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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# Member

A   0-5	53	82.81%				
B   6-10			11	17.19%		
Subtotal	53	82.81%	11	17.19%	0	

Actionable Requests 64

## Cochrane, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	26	72.22%	
B   6-10			1
D   16+			9
Subtotal	26	72.22%	1

Actionable Requests 36

## Cogeco Connexion (CBT1)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	1,186	76.17%	
B   6-10			229
C   11-15			68
D   16+			32
Subtotal	1186	76.17%	329

Actionable Requests 1557

## Cogeco Connexion (COGOW01)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+		2	1.03%
A   0-5	177	91.24%	
B   6-10		10	5.15%
C   11-15		2	1.03%
Subtotal	177	91.24%	14

Actionable Requests 194

## Cogeco Connexion (CPVS1)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+		3	0.18%
C   11-15		9	0.53%

# Member

B   6-10			69	4.05%	26	1.52%
A   0-5	1,498	87.86%				
Subtotal	1498	87.86%	81	4.75%	126	7.39%

Actionable Requests 1705

## Cogeco Connexion (CPVS2)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	670	79.86%	
B   6-10			62
C   11-15			32
D   16+			11
Subtotal	670	79.86%	105

Actionable Requests 839

## Cogeco Connexion (Eastern & Northern)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
B   6-10		32	1.43%
C   11-15		4	0.18%
A   0-5	2,126	94.70%	
D   16+		3	0.13%
Subtotal	2126	94.70%	39

Actionable Requests 2245

## Cogeco Connexion (Windsor & Sarnia)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	1,559	87.58%	
B   6-10		146	8.20%
C   11-15		45	2.53%
D   16+		19	1.07%
Subtotal	1559	87.58%	210

Actionable Requests 1780

## Coleman, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+			3

# Member

Subtotal	0		0		3	100.00%
Actionable Requests	3					

## Collingwood Public Utilities

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					8	3.85%
A   0-5	196	94.23%				
B   6-10			4	1.92%		
Subtotal	196	94.23%	4	1.92%	8	3.85%
Actionable Requests	208					

## Comber Wind Farm

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					6	100.00%
Subtotal	0		0		6	100.00%
Actionable Requests	6					

## Communicate Freely

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	55	96.49%				
D   16+					2	3.51%
Subtotal	55	96.49%	0		2	3.51%
Actionable Requests	57					

## Connect The Dots Fibre Communications Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	42	41.18%				
B   6-10			56	54.90%		
D   16+					4	3.92%
Subtotal	42	41.18%	56	54.90%	4	3.92%
Actionable Requests	102					

## Cornwall Electric

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	335	98.82%				

# Member

B   6-10			4	1.18%		
Subtotal	335	98.82%	4	1.18%	0	
Actionable Requests	339					

## Cornwall, City of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	107	99.07%	
B   6-10			1
Subtotal	107	99.07%	1
Actionable Requests	108		

## Cornwall, City of (Water & Sewer)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	194	86.22%	
D   16+			15
C   11-15			3
B   6-10			13
Subtotal	194	86.22%	16
Actionable Requests	225		

## Craigleith Ski Club

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+			1
Subtotal	0	0	1
Actionable Requests	1		

## Cramahe Township - Colborne Water

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+			16
Subtotal	0	0	16
Actionable Requests	16		

## Cramahe, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	19	95.00%	

## Member

B   6-10			1	5.00%		
Subtotal	19	95.00%	1	5.00%	0	
Actionable Requests	20					

## CTV

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	2	100.00%	
Subtotal	2	100.00%	0
Actionable Requests	2		

## Dacoll Resources

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+			1
Subtotal	0	0	1
Actionable Requests	1		

## Dawn-Euphemia, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	48	82.76%	
B   6-10		7	12.07%
D   16+			3
Subtotal	48	7	3
Actionable Requests	58		

## DBI Services

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	9	100.00%	
Subtotal	9	0	0
Actionable Requests	9		

## Deep River, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+			30
A   0-5	7	18.92%	

# Member

Subtotal	7	18.92%	0		30	81.08%
Actionable Requests	37					

## Deseronto, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					10	100.00%
Subtotal	0		0		10	100.00%
Actionable Requests	10					

## Dofasco (ArcelorMittal)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					2	50.00%
B   6-10			2	50.00%		
Subtotal	0		2	50.00%	2	50.00%
Actionable Requests	4					

## Douro-Dummer, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	2	66.67%				
D   16+					1	33.33%
Subtotal	2	66.67%	0		1	33.33%
Actionable Requests	3					

## Dow Chemical Canada

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	2	100.00%				
Subtotal	2	100.00%	0		0	
Actionable Requests	2					

## Dowser Gas Company Ltd (Pipeline)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					3	100.00%
Subtotal	0		0		3	100.00%
Actionable Requests	3					

# Member

## Dryden, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	69	94.52%				
B   6-10			1	1.37%		
D   16+					3	4.11%
Subtotal	69	94.52%	1	1.37%	3	4.11%
Actionable Requests	73					

## Dubreuilville, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					2	100.00%
Subtotal	0		0		2	100.00%
Actionable Requests	2					

## Dufferin County

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	44	100.00%				
Subtotal	44	100.00%	0		0	
Actionable Requests	44					

## Dufferin Wind Power Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					4	44.44%
A   0-5	5	55.56%				
Subtotal	5	55.56%	0		4	44.44%
Actionable Requests	9					

## Dufferin-Peel Catholic District School Board

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					2	100.00%
Subtotal	0		0		2	100.00%
Actionable Requests	2					

## Durham, Region of - Traffic Signals

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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# Member

A   0-5	299	87.68%				
B   6-10			36	10.56%		
D   16+					6	1.76%
Subtotal	299	87.68%	36	10.56%	6	1.76%

Actionable Requests 341

## Durham, Region of (Water & Sewer)

Completed within Compliant Non-Compliant Non-Compliant No Response

A   0-5	1,359	99.63%				
B   6-10			2	0.15%		
D   16+					3	0.22%
Subtotal	1359	99.63%	2	0.15%	3	0.22%

Actionable Requests 1364

## Dutton-Dunwich, Municipality of

Completed within Compliant Non-Compliant Non-Compliant No Response

A   0-5	11	61.11%				
B   6-10			7	38.89%		
Subtotal	11	61.11%	7	38.89%	0	

Actionable Requests 18

## Dysart et al, Municipality of

Completed within Compliant Non-Compliant Non-Compliant No Response

D   16+					5	100.00%
Subtotal	0		0		5	100.00%

Actionable Requests 5

## E L K Energy Inc

Completed within Compliant Non-Compliant Non-Compliant No Response

D   16+			1	0.61%		
A   0-5	66	40.00%				
B   6-10			90	54.55%		
C   11-15			8	4.85%		
Subtotal	66	40.00%	99	60.00%	0	

Actionable Requests 165



# Member

## Ear Falls, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					3	100.00%
Subtotal	0		0		3	100.00%
Actionable Requests	3					

## East Gwillimbury, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			6	1.09%		
D   16+					270	48.91%
A   0-5	276	50.00%				
Subtotal	276	50.00%	6	1.09%	270	48.91%
Actionable Requests	552					

## East Hawkesbury, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					2	100.00%
Subtotal	0		0		2	100.00%
Actionable Requests	2					

## East Lake St Clair Wind Farm LP

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	4	100.00%				
Subtotal	4	100.00%	0		0	
Actionable Requests	4					

## East Zorra Tavistock, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	78	100.00%				
Subtotal	78	100.00%	0		0	
Actionable Requests	78					

## Eastern Ontario Power

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	51	94.44%				

# Member

B   6-10			3	5.56%		
Subtotal	51	94.44%	3	5.56%	0	
Actionable Requests	54					

## Eastern Power Inc

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	5	100.00%	
Subtotal	5	100.00%	0
Actionable Requests	5		

## Eastlink

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	2,171	61.43%	
B   6-10			311
C   11-15			36
D   16+			27
Subtotal	2171	61.43%	374
Actionable Requests	3534		

## ED Smith Foods

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	3	100.00%	
Subtotal	3	100.00%	0
Actionable Requests	3		

## Edwardsburgh-Cardinal, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	22	100.00%	
Subtotal	22	100.00%	0
Actionable Requests	22		

## EHtel Networks Inc

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	105	90.52%	
B   6-10			8

# Member

C   11-15			1	0.86%		
D   16+			1	0.86%	1	0.86%
Subtotal	105	90.52%	10	8.62%	1	0.86%

Actionable Requests 116

## Elxicon Energy Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	1,726	87.79%				
B   6-10			155	7.88%	19	0.97%
C   11-15			39	1.98%	1	0.05%
D   16+			13	0.66%	13	0.66%
Subtotal	1726	87.79%	207	10.53%	33	1.68%

Actionable Requests 1966

## Elgin Area Primary Water Supply

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	16	94.12%				
D   16+					1	5.88%
Subtotal	16	94.12%	0		1	5.88%

Actionable Requests 17

## Elgin, County of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	11	100.00%				
Subtotal	11	100.00%	0		0	

Actionable Requests 11

## Elliot Lake, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			9	12.68%		
C   11-15			1	1.41%		
A   0-5	54	76.06%				
D   16+			3	4.23%	4	5.63%
Subtotal	54	76.06%	13	18.31%	4	5.63%

Actionable Requests 71

# Member

## Emerald Energy from Waste Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					4	100.00%
Subtotal	0		0		4	100.00%
Actionable Requests	4					

## Emo, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	4	80.00%				
D   16+					1	20.00%
Subtotal	4	80.00%	0		1	20.00%
Actionable Requests	5					

## Enbridge Gas (Legacy Union Gas)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	24,422	92.05%				
B   6-10			835	3.15%	215	0.81%
C   11-15			313	1.18%	45	0.17%
D   16+			166	0.63%	534	2.01%
Subtotal	24422	92.05%	1314	4.95%	794	2.99%
Actionable Requests	26530					

## Enbridge Gas Distribution

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	28,598	80.31%				
B   6-10			989	2.78%	93	0.26%
C   11-15			194	0.54%	40	0.11%
D   16+			103	0.29%	5593	15.71%
Subtotal	28598	80.31%	1286	3.61%	5726	16.08%
Actionable Requests	35610					

## Enbridge Gas Distribution - Vital Mains

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+			4	0.42%	13	1.37%
A   0-5	867	91.17%				

# Member

B   6-10			44	4.63%	13	1.37%
C   11-15			7	0.74%	3	0.32%
Subtotal	867	91.17%	55	5.78%	29	3.05%

Actionable Requests 951

## Enbridge Gas Distribution (Gas Storage)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	46	100.00%	
Subtotal	46	100.00%	0

Actionable Requests 46

## Enbridge Gas Storage and Transmission (Legacy Union Gas)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	177	97.25%	
B   6-10		3	1.65%
C   11-15		1	0.55%
D   16+		1	0.55%
Subtotal	177	97.25%	5

Actionable Requests 182

## Enbridge NEB Mains

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	72	93.51%	
B   6-10		4	5.19%
C   11-15		1	1.30%
Subtotal	72	93.51%	5

Actionable Requests 77

## Enbridge Pipelines

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+		5	0.63%
A   0-5	741	93.21%	
B   6-10		15	1.89%
C   11-15		9	1.13%

# Member

Subtotal	741	93.21%	29	3.65%	25	3.14%
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Actionable Requests	795					
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## Enbridge Wind Power

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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D   16+					1	100.00%
Subtotal	0		0		1	100.00%

Actionable Requests	1					
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## Englehart, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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D   16+					1	25.00%
A   0-5	3	75.00%				
Subtotal	3	75.00%	0		1	25.00%

Actionable Requests	4					
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## Enniskillen, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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A   0-5	85	97.70%				
D   16+					2	2.30%
Subtotal	85	97.70%	0		2	2.30%

Actionable Requests	87					
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## Enova Power

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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A   0-5	1,943	90.25%				
B   6-10			138	6.41%	1	0.05%
C   11-15			29	1.35%	3	0.14%
D   16+			13	0.60%	26	1.21%
Subtotal	1943	90.25%	180	8.36%	30	1.39%

Actionable Requests	2153					
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## Entegrus

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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A   0-5	801	98.77%				
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# Member

B   6-10			6	0.74%		
C   11-15			2	0.25%		
D   16+			2	0.25%		
Subtotal	801	98.77%	10	1.23%	0	

Actionable Requests 811

## Entegrus Powerlines Inc – St. Thomas

Completed within Compliant Non-Compliant Non-Compliant No Response

C   11-15			2	1.11%	3	1.67%
B   6-10			10	5.56%		
A   0-5	164	91.11%				
D   16+			1	0.56%		
Subtotal	164	91.11%	13	7.22%	3	1.67%

Actionable Requests 180

## ENVI Networks Ltd

Completed within Compliant Non-Compliant Non-Compliant No Response

A   0-5	21	77.78%				
B   6-10			6	22.22%		
Subtotal	21	77.78%	6	22.22%	0	

Actionable Requests 27

## Enwave Energy Corporation

Completed within Compliant Non-Compliant Non-Compliant No Response

A   0-5	175	87.94%				
B   6-10			19	9.55%	4	2.01%
D   16+					1	0.50%
Subtotal	175	87.94%	19	9.55%	5	2.51%

Actionable Requests 199

## Enwave Windsor Holdings LP

Completed within Compliant Non-Compliant Non-Compliant No Response

D   16+					9	100.00%
Subtotal	0		0		9	100.00%

Actionable Requests 9

# Member

## Enwin Utilities - Electrical

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	193	98.97%				
B   6-10			2	1.03%		
Subtotal	193	98.97%	2	1.03%	0	
Actionable Requests	195					

## Enwin Utilities - Hydro

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	112	100.00%				
Subtotal	112	100.00%	0		0	
Actionable Requests	112					

## EPCOR Electricity Distribution Ontario Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	217	100.00%				
Subtotal	217	100.00%	0		0	
Actionable Requests	217					

## Epcor Natural Gas LP

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
C   11-15			17	1.59%	2	0.19%
D   16+			14	1.31%	6	0.56%
B   6-10			181	16.93%	1	0.09%
A   0-5	848	79.33%				
Subtotal	848	79.33%	212	19.83%	9	0.84%
Actionable Requests	1069					

## Erie Shores Wind Farm

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					1	4.55%
A   0-5	21	95.45%				
Subtotal	21	95.45%	0		1	4.55%
Actionable Requests	22					



# Member

## Erieau Wind Farm

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	4	40.00%				
B   6-10			5	50.00%		
D   16+					1	10.00%
Subtotal	4	40.00%	5	50.00%	1	10.00%
Actionable Requests	10					

## Erin, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			12	9.38%		
C   11-15			5	3.91%		
D   16+			35	27.34%	76	59.38%
Subtotal	0		52	40.63%	76	59.38%
Actionable Requests	128					

## ERTH Power Corporation

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	396	91.67%				
B   6-10			32	7.41%		
C   11-15			2	0.46%		
D   16+			2	0.46%		
Subtotal	396	91.67%	36	8.33%	0	
Actionable Requests	432					

## Espanola Hydro

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
C   11-15			1	2.04%		
D   16+			1	2.04%		
A   0-5	47	95.92%				
Subtotal	47	95.92%	2	4.08%	0	
Actionable Requests	49					

## Espanola, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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## Member

B   6-10			1	2.22%		
D   16+					1	2.22%
A   0-5	43	95.56%				
Subtotal	43	95.56%	1	2.22%	1	2.22%
Actionable Requests	45					

## Essex, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	9	9.38%				
B   6-10			32	33.33%		
C   11-15			1	1.04%		
D   16+			22	22.92%	32	33.33%
Subtotal	9	9.38%	55	57.29%	32	33.33%
Actionable Requests	96					

## Essex County Highways

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	24	77.42%				
B   6-10			2	6.45%		
D   16+					5	16.13%
Subtotal	24	77.42%	2	6.45%	5	16.13%
Actionable Requests	31					

## Essex Power

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
C   11-15			36	6.29%		
D   16+			16	2.80%	1	0.17%
B   6-10			88	15.38%		
A   0-5	431	75.35%				
Subtotal	431	75.35%	140	24.48%	1	0.17%
Actionable Requests	572					

## Essex, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			13	13.40%		

## Member

D   16+			2	2.06%	7	7.22%
A   0-5	75	77.32%				
Subtotal	75	77.32%	15	15.46%	7	7.22%
Actionable Requests	97					

## Execulink Telecom

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
C   11-15			24	3.83%		
D   16+			5	0.80%	3	0.48%
B   6-10			70	11.16%	1	0.16%
A   0-5	524	83.57%				
Subtotal	524	83.57%	99	15.79%	4	0.64%
Actionable Requests	627					

## Fanshawe College

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			1	33.33%		
D   16+					1	33.33%
A   0-5	1	33.33%				
Subtotal	1	33.33%	1	33.33%	1	33.33%
Actionable Requests	3					

## Fanshawe College - Private Property

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					2	100.00%
Subtotal	0		0		2	100.00%
Actionable Requests	2					

## Faraday Resources Group Inc formerly Taqa North LTD (TAQA)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	8	88.89%				
D   16+					1	11.11%
Subtotal	8	88.89%	0		1	11.11%
Actionable Requests	9					

# Member

## Fauquier-Strickland, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+			3	75.00%	1	25.00%
Subtotal	0		3	75.00%	1	25.00%
Actionable Requests	4					

## Festival Hydro

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			1	0.29%		
A   0-5	341	99.71%				
Subtotal	341	99.71%	1	0.29%	0	
Actionable Requests	342					

## FibreSpeed Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					9	100.00%
Subtotal	0		0		9	100.00%
Actionable Requests	9					

## Fort Erie, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	416	97.88%				
B   6-10			9	2.12%		
Subtotal	416	97.88%	9	2.12%	0	
Actionable Requests	425					

## Fort Frances Power

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	14	35.90%				
D   16+					25	64.10%
Subtotal	14	35.90%	0		25	64.10%
Actionable Requests	39					

## Fort Frances, The Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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# Member

A   0-5	41	100.00%				
Subtotal	41	100.00%	0		0	

Actionable Requests 41

## French River, Municipality of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+			3
Subtotal	0	0	3

Actionable Requests 3

## FU Fiber Inc

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
C   11-15		1	9.09%
D   16+			10
Subtotal	0	1	9.09%

Actionable Requests 11

## Gananoque, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	39	84.78%	
B   6-10		7	15.22%
Subtotal	39	7	15.22%

Actionable Requests 46

## GBTEL Inc

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
B   6-10		2	2.86%
A   0-5	68	97.14%	
Subtotal	68	2	2.86%

Actionable Requests 70

## Georgian Bay, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	13	100.00%	

# Member

Subtotal	13	100.00%	0		0	
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Actionable Requests	13					
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## Georgian Bluffs, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
C   11-15			1	3.57%		
D   16+					24	85.71%
A   0-5	3	10.71%				
Subtotal	3	10.71%	1	3.57%	24	85.71%

Actionable Requests	28					
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## Georgian College

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					4	100.00%
Subtotal	0		0		4	100.00%

Actionable Requests	4					
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## Georgian Peaks Ski Club

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			1	50.00%		
D   16+			1	50.00%		
Subtotal	0		2	100.00%	0	

Actionable Requests	2					
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## Georgina, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	352	98.60%				
B   6-10			5	1.40%		
Subtotal	352	98.60%	5	1.40%	0	

Actionable Requests	357					
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## Glenfred Gas Wells

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					12	100.00%

# Member

Subtotal	0		0		12	100.00%
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Actionable Requests	12					
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## Goderich, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	126	87.50%				
B   6-10			7	4.86%		
D   16+					11	7.64%
Subtotal	126	87.50%	7	4.86%	11	7.64%

Actionable Requests	144					
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## Gosfield North Communications

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
C   11-15			1	1.00%		
D   16+			6	6.00%	6	6.00%
B   6-10			29	29.00%		
A   0-5	58	58.00%				
Subtotal	58	58.00%	36	36.00%	6	6.00%

Actionable Requests	100					
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## Gosfield Wind Limited Partnership

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					1	100.00%
Subtotal	0		0		1	100.00%

Actionable Requests	1					
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## Government of Canada

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	10	100.00%				
Subtotal	10	100.00%	0		0	

Actionable Requests	10					
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## Grand Bend Wind LP

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	2	33.33%				

# Member

B   6-10			1	16.67%		
D   16+			1	16.67%	2	33.33%
Subtotal	2	33.33%	2	33.33%	2	33.33%

Actionable Requests 6

## Grand Renewable Wind Farm

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	10	62.50%	
B   6-10		6	37.50%
Subtotal	10	62.50%	6

Actionable Requests 16

## Grand River Hospital Corp. - KW Campus and Freeport Campus

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+			6
Subtotal	0	0	6

Actionable Requests 6

## Grand Valley Wind Farm

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	10	16.67%	
D   16+			50
Subtotal	10	16.67%	50

Actionable Requests 60

## Grand Valley, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	97	96.04%	
D   16+			4
Subtotal	97	96.04%	4

Actionable Requests 101

## GrandBridge Energy (Legacy Brantford Power)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	571	98.45%	



# Member

B   6-10			7	1.21%	1	0.17%
C   11-15			1	0.17%		
Subtotal	571	98.45%	8	1.38%	1	0.17%

Actionable Requests 580

## GrandBridge Energy (Legacy Energy Plus)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	1,317	99.77%				
B   6-10			2	0.15%		
D   16+			1	0.08%		
Subtotal	1317	99.77%	3	0.23%	0	

Actionable Requests 1320

## Grasshopper Solar

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					1	100.00%
Subtotal	0		0		1	100.00%

Actionable Requests 1

## Gravenhurst, Town of (SL)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	130	100.00%				
Subtotal	130	100.00%	0		0	

Actionable Requests 130

## Gravenhurst, Town of (SS)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	130	100.00%				
Subtotal	130	100.00%	0		0	

Actionable Requests 130

## Greater Essex County District School Board - Facility

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					1	100.00%

# Member

Subtotal	0		0		1	100.00%
Actionable Requests	1					

## Greater Madawaska, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					2	100.00%
Subtotal	0		0		2	100.00%
Actionable Requests	2					

## Greater Napanee, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	47	70.15%				
B   6-10			16	23.88%		
D   16+					4	5.97%
Subtotal	47	70.15%	16	23.88%	4	5.97%
Actionable Requests	67					

## Greater Sudbury Hydro (SH01)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
C   11-15			2	0.35%		
B   6-10			22	3.81%		
A   0-5	553	95.67%				
D   16+					1	0.17%
Subtotal	553	95.67%	24	4.15%	1	0.17%
Actionable Requests	578					

## Greater Sudbury Hydro Inc. - Sturgeon Falls Cache Bay

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	39	95.12%				
B   6-10			2	4.88%		
Subtotal	39	95.12%	2	4.88%	0	
Actionable Requests	41					

## Greater Sudbury Hydro Plus Inc. - Street Lights - Sudbury

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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# Member

A   0-5	411	98.09%				
B   6-10			2	0.48%		
D   16+					6	1.43%
Subtotal	411	98.09%	2	0.48%	6	1.43%

Actionable Requests 419

## Greater Sudbury Hydro Plus Inc. - Street Lights West Nippissin

Completed within Compliant Non-Compliant Non-Compliant No Response

A   0-5	31	100.00%				
Subtotal	31	100.00%	0		0	

Actionable Requests 31

## Greater Sudbury, City of

Completed within Compliant Non-Compliant Non-Compliant No Response

A   0-5	1,099	95.48%				
B   6-10			34	2.95%		
C   11-15			15	1.30%		
D   16+			3	0.26%		
Subtotal	1099	95.48%	52	4.52%	0	

Actionable Requests 1151

## Greater Toronto Airports Authority

Completed within Compliant Non-Compliant Non-Compliant No Response

C   11-15			1	9.09%		
D   16+					1	9.09%
B   6-10			1	9.09%		
A   0-5	8	72.73%				
Subtotal	8	72.73%	2	18.18%	1	9.09%

Actionable Requests 11

## Greenfield South Power Corporation

Completed within Compliant Non-Compliant Non-Compliant No Response

D   16+					4	100.00%
Subtotal	0		0		4	100.00%

Actionable Requests 4

# Member

## Greenstone, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	2	11.11%				
D   16+					16	88.89%
Subtotal	2	11.11%	0		16	88.89%
Actionable Requests	18					

## Grey County

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					3	27.27%
A   0-5	7	63.64%				
B   6-10			1	9.09%		
Subtotal	7	63.64%	1	9.09%	3	27.27%
Actionable Requests	11					

## Grey Highlands, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+			1	3.33%	6	20.00%
A   0-5	22	73.33%				
C   11-15			1	3.33%		
Subtotal	22	73.33%	2	6.67%	6	20.00%
Actionable Requests	30					

## Grimsby Power

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	222	95.28%				
B   6-10			9	3.86%		
D   16+					2	0.86%
Subtotal	222	95.28%	9	3.86%	2	0.86%
Actionable Requests	233					

## Grimsby, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			20	7.75%		
C   11-15			9	3.49%		

## Member

A   0-5	226	87.60%				
D   16+			3	1.16%		
Subtotal	226	87.60%	32	12.40%	0	
Actionable Requests	258					

### Guelph, City of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	786	97.88%	
B   6-10			13
C   11-15			1
D   16+			3
Subtotal	786	97.88%	17
Actionable Requests	803		

### Guelph, University of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+			5
Subtotal	0	0	5
Actionable Requests	5		

### Guelph-Eramosa Township

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	11	100.00%	
Subtotal	11	100.00%	0
Actionable Requests	11		

### Gunns Hill LP

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	2	100.00%	
Subtotal	2	100.00%	0
Actionable Requests	2		

### Haldimand, County of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	411	79.65%	

# Member

B   6-10			6	1.16%		
D   16+					99	19.19%
Subtotal	411	79.65%	6	1.16%	99	19.19%

Actionable Requests 516

## Haliburton, County of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+			3
Subtotal	0	0	3

Actionable Requests 3

## Halton Hills Hydro

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
B   6-10		24	6.43%
D   16+			1
A   0-5	348	93.30%	
Subtotal	348	24	6.43%

Actionable Requests 373

## Halton Hills, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
B   6-10		21	17.95%
C   11-15		14	11.97%
D   16+		1	0.85%
A   0-5	81	69.23%	
Subtotal	81	36	30.77%

Actionable Requests 117

## Halton Region - Burlington

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	181	89.60%	
B   6-10		21	10.40%
Subtotal	181	21	10.40%

Actionable Requests 202

# Member

## Halton Region - Halton Hills - Traffic

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	24	82.76%				
B   6-10			3	10.34%		
C   11-15			2	6.90%		
Subtotal	24	82.76%	5	17.24%	0	
Actionable Requests	29					

## Halton Region - Milton

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	41	36.94%				
B   6-10			19	17.12%		
C   11-15			17	15.32%		
D   16+			30	27.03%	4	3.60%
Subtotal	41	36.94%	66	59.46%	4	3.60%
Actionable Requests	111					

## Halton Region - Oakville

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	93	45.59%				
D   16+			26	12.75%	5	2.45%
C   11-15			18	8.82%		
B   6-10			62	30.39%		
Subtotal	93	45.59%	106	51.96%	5	2.45%
Actionable Requests	204					

## Halton Region Water

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	754	79.87%				
B   6-10			110	11.65%		
C   11-15			37	3.92%	1	0.11%
D   16+			29	3.07%	13	1.38%
Subtotal	754	79.87%	176	18.64%	14	1.48%
Actionable Requests	944					

# Member

## Halton, Region of - Fibre

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	2	20.00%				
B   6-10			8	80.00%		
Subtotal	2	20.00%	8	80.00%	0	
Actionable Requests	10					

## Halton, Region of - MTO - Burlington Milton

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	2	100.00%				
Subtotal	2	100.00%	0		0	
Actionable Requests	2					

## Halton, Region of - MTO - Oakville Halton Hills

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	2	50.00%				
B   6-10			1	25.00%		
C   11-15			1	25.00%		
Subtotal	2	50.00%	2	50.00%	0	
Actionable Requests	4					

## Halton, Region of - Storm Sewer - Halton Hills

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			7	23.33%		
C   11-15			4	13.33%		
A   0-5	18	60.00%				
D   16+			1	3.33%		
Subtotal	18	60.00%	12	40.00%	0	
Actionable Requests	30					

## Hamilton - P & C ROW

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	263	76.23%				
D   16+			1	0.29%	81	23.48%



# Member

Subtotal	263	76.23%	1	0.29%	81	23.48%
Actionable Requests	345					

## Hamilton Community Energy

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	2	20.00%				
D   16+					8	80.00%
Subtotal	2	20.00%	0		8	80.00%
Actionable Requests	10					

## Hamilton Health Sciences

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	1	11.11%				
B   6-10			8	88.89%		
Subtotal	1	11.11%	8	88.89%	0	
Actionable Requests	9					

## Hamilton, City of (Street Lighting)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	1,795	100.00%				
Subtotal	1795	100.00%	0		0	
Actionable Requests	1795					

## Hamilton, City of (Traffic Ops)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					2	0.64%
A   0-5	254	81.15%				
B   6-10			51	16.29%		
C   11-15			6	1.92%		
Subtotal	254	81.15%	57	18.21%	2	0.64%
Actionable Requests	313					

## Hamilton, City of (Water)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+			49	2.13%	38	1.65%

# Member

C   11-15			69	3.00%	15	0.65%
B   6-10			181	7.87%		
A   0-5	1,948	84.70%				
Subtotal	1948	84.70%	299	13.00%	53	2.30%
Actionable Requests	2300					

## Hamilton, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	140	96.55%				
D   16+			4	2.76%	1	0.69%
Subtotal	140	96.55%	4	2.76%	1	0.69%
Actionable Requests	145					

## Hanover, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	43	97.73%				
B   6-10			1	2.27%		
Subtotal	43	97.73%	1	2.27%	0	
Actionable Requests	44					

## Havelock-Belmont-Methuen, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	8	88.89%				
D   16+					1	11.11%
Subtotal	8	88.89%	0		1	11.11%
Actionable Requests	9					

## Hawkesbury, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	61	89.71%				
B   6-10			5	7.35%		
C   11-15			1	1.47%		
D   16+					1	1.47%
Subtotal	61	89.71%	6	8.82%	1	1.47%
Actionable Requests	68					

# Member

## Hay Communications

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			23	8.55%		
C   11-15			8	2.97%		
A   0-5	238	88.48%				
Subtotal	238	88.48%	31	11.52%	0	
Actionable Requests	269					

## HCE Telecom

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			10	12.99%		
C   11-15			3	3.90%	3	3.90%
D   16+			1	1.30%	7	9.09%
A   0-5	53	68.83%				
Subtotal	53	68.83%	14	18.18%	10	12.99%
Actionable Requests	77					

## Hearst Connect Corporation

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	8	100.00%				
Subtotal	8	100.00%	0		0	
Actionable Requests	8					

## Hearst Power

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	47	97.92%				
D   16+					1	2.08%
Subtotal	47	97.92%	0		1	2.08%
Actionable Requests	48					

## Hearst, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	37	100.00%				

# Member

Subtotal	37	100.00%	0		0	
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Actionable Requests	37					
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## Highbury Canco Corp

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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D   16+					12	100.00%
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Subtotal	0		0		12	100.00%
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Actionable Requests	12					
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## Highlands East, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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A   0-5	2	66.67%				
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D   16+					1	33.33%
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Subtotal	2	66.67%	0		1	33.33%
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Actionable Requests	3					
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## Hilton Beach, Village of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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D   16+					2	100.00%
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Subtotal	0		0		2	100.00%
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Actionable Requests	2					
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## Home Hardware Stores Ltd

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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D   16+					2	100.00%
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Subtotal	0		0		2	100.00%
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Actionable Requests	2					
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## Homewood Health Services

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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D   16+					2	100.00%
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Subtotal	0		0		2	100.00%
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Actionable Requests	2					
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## Hornepayne, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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# Member

D   16+					2	25.00%
A   0-5	6	75.00%				
Subtotal	6	75.00%	0		2	25.00%

Actionable Requests 8

## Horton, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	2	66.67%	
D   16+			1
Subtotal	2	66.67%	1

Actionable Requests 3

## Howick, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	31	67.39%	
B   6-10		12	26.09%
C   11-15		2	4.35%
D   16+			1
Subtotal	31	67.39%	14

Actionable Requests 46

## Huntsville, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	17	70.83%	
B   6-10		1	4.17%
D   16+			6
Subtotal	17	70.83%	1

Actionable Requests 24

## Huron East, Municipality of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	42	97.67%	
B   6-10		1	2.33%
Subtotal	42	97.67%	1

Actionable Requests 43

# Member

## Huron Perth Healthcare Alliance

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					3	100.00%
Subtotal	0		0		3	100.00%
Actionable Requests	3					

## Huron Shores, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

## Huron, County of (Auburn)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					4	100.00%
Subtotal	0		0		4	100.00%
Actionable Requests	4					

## Huron, County of (Traffic Signals)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					2	100.00%
Subtotal	0		0		2	100.00%
Actionable Requests	2					

## Huron, County of (Wroxeter)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	12	100.00%				
Subtotal	12	100.00%	0		0	
Actionable Requests	12					

## Huron, County of (Zurich)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	15	78.95%				
B   6-10			1	5.26%		
C   11-15			1	5.26%		

# Member

D   16+					2	10.53%
Subtotal	15	78.95%	2	10.53%	2	10.53%

Actionable Requests 19

## Huron-Kinloss, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	53	85.48%	
C   11-15			2
			3.23%
D   16+			7
			11.29%
Subtotal	53	85.48%	2
			3.23%
			7
			11.29%

Actionable Requests 62

## Hurontel

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+		3	0.68%
A   0-5	374	84.81%	
B   6-10		47	10.66%
C   11-15		5	1.13%
Subtotal	374	84.81%	55
			12.47%
			12
			2.72%

Actionable Requests 441

## Hydro 2000

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	5	100.00%	
Subtotal	5	100.00%	0

Actionable Requests 5

## Hydro Embrun

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	41	77.36%	
B   6-10			8
			15.09%
D   16+			4
			7.55%
Subtotal	41	77.36%	8
			15.09%
			4
			7.55%

Actionable Requests 53

# Member

## Hydro Hawkesbury

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	32	96.97%				
D   16+					1	3.03%
Subtotal	32	96.97%	0		1	3.03%
Actionable Requests	33					

## Hydro One Networks Inc - Fibre

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	37	94.87%				
B   6-10			2	5.13%		
Subtotal	37	94.87%	2	5.13%	0	
Actionable Requests	39					

## Hydro One Networks Inc (Distribution)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	18,898	85.24%				
B   6-10			2124	9.58%	117	0.53%
C   11-15			498	2.25%	14	0.06%
D   16+			233	1.05%	286	1.29%
Subtotal	18898	85.24%	2855	12.88%	417	1.88%
Actionable Requests	22170					

## Hydro One Networks Inc (Haldimand)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			181	16.16%	85	7.59%
C   11-15			28	2.50%		
A   0-5	677	60.45%				
D   16+			2	0.18%	147	13.13%
Subtotal	677	60.45%	211	18.84%	232	20.71%
Actionable Requests	1120					

## Hydro One Networks Inc (Norfolk)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	202	85.59%				



## Member

B   6-10			21	8.90%		
C   11-15			8	3.39%		
D   16+			5	2.12%		
Subtotal	202	85.59%	34	14.41%	0	

Actionable Requests

236

### Hydro One Networks Inc (Orillia)

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

A   0-5	124	78.48%				
B   6-10			22	13.92%		
C   11-15			7	4.43%		
D   16+			4	2.53%	1	0.63%
Subtotal	124	78.48%	33	20.89%	1	0.63%

Actionable Requests

158

### Hydro One Networks Inc (Peterborough)

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

A   0-5	312	86.19%				
B   6-10			50	13.81%		
Subtotal	312	86.19%	50	13.81%	0	

Actionable Requests

362

### Hydro One Networks Inc (Transmission)

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

C   11-15			4	0.55%	4	0.55%
D   16+			5	0.68%	78	10.67%
A   0-5	629	86.05%				
B   6-10			9	1.23%	2	0.27%
Subtotal	629	86.05%	18	2.46%	84	11.49%

Actionable Requests

731

### Hydro One Networks Inc (Woodstock)

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

A   0-5	213	89.12%				
B   6-10			21	8.79%		

# Member

C   11-15			4	1.67%		
D   16+			1	0.42%		
Subtotal	213	89.12%	26	10.88%	0	

Actionable Requests 239

## Hydro One Remote Communities Inc

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+			6 100.00%
Subtotal	0	0	6 100.00%

Actionable Requests 6

## Hydro Ottawa

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	4,323 92.81%		
B   6-10		250 5.37%	3 0.06%
C   11-15		45 0.97%	2 0.04%
D   16+		17 0.36%	18 0.39%
Subtotal	4323 92.81%	312 6.70%	23 0.49%

Actionable Requests 4658

## Ignace, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+			18 100.00%
Subtotal	0	0	18 100.00%

Actionable Requests 18

## Imperial Oil Pipelines (I002)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
C   11-15		3 1.08%	
D   16+		15 5.40%	76 27.34%
A   0-5	176 63.31%		
B   6-10		5 1.80%	3 1.08%
Subtotal	176 63.31%	23 8.27%	79 28.42%

Actionable Requests 278

# Member

## Imperial Oil Pipelines (I003)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	7	100.00%	
Subtotal	7	100.00%	0
Actionable Requests	7		

## Imperial Oil Refinery and Chemicals (IM02)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	5	100.00%	
Subtotal	5	100.00%	0
Actionable Requests	5		

## Index Energy Ajax Corporation

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	11	100.00%	
Subtotal	11	100.00%	0
Actionable Requests	11		

## Ingersoll, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	68	97.14%	
D   16+			2
Subtotal	68	97.14%	2
Actionable Requests	70		

## InnPower

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	459	99.57%	
B   6-10			2
Subtotal	459	99.57%	2
Actionable Requests	461		

## InnServices Utilities Inc

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	262	100.00%	

# Member

Subtotal	262	100.00%	0		0	
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Actionable Requests	262					
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## Integrated Gas Recovery Services

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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A   0-5	1	100.00%				
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Subtotal	1	100.00%	0		0	
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Actionable Requests	1					
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## Internet Access Solutions Ltd

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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A   0-5	237	98.75%				
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D   16+					3	1.25%
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Subtotal	237	98.75%	0		3	1.25%
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Actionable Requests	240					
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## Iroquois Falls, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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D   16+			2	3.45%		
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A   0-5	36	62.07%				
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B   6-10			14	24.14%		
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C   11-15			6	10.34%		
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Subtotal	36	62.07%	22	37.93%	0	
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Actionable Requests	58					
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## James, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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D   16+					2	100.00%
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Subtotal	0		0		2	100.00%
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Actionable Requests	2					
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## Jogues Service Board

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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D   16+					1	100.00%
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# Member

Subtotal	0		0		1	100.00%
Actionable Requests	1					

## Johnson, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	3	100.00%	
Subtotal	3	100.00%	0
Actionable Requests	3		

## K2 Wind Farm Ontario

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	2	100.00%	
Subtotal	2	100.00%	0
Actionable Requests	2		

## Kapuskasing, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	9	10.98%	
D   16+			73
Subtotal	9	10.98%	73
Actionable Requests	82		

## Kawartha Lakes, City of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	320	94.96%	
B   6-10			17
Subtotal	320	94.96%	17
Actionable Requests	337		

## Kawartha Pine Ridge District Schoolboard

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	8	88.89%	
B   6-10			1
Subtotal	8	88.89%	1
Actionable Requests	9		

# Member

## Kenora, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	108	90.76%				
B   6-10			9	7.56%		
D   16+					2	1.68%
Subtotal	108	90.76%	9	7.56%	2	1.68%
Actionable Requests	119					

## Killaloe, Hagarty & Richards, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	9	100.00%				
Subtotal	9	100.00%	0		0	
Actionable Requests	9					

## Kincardine, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	127	100.00%				
Subtotal	127	100.00%	0		0	
Actionable Requests	127					

## Kinder Morgan Pipeline

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					5	100.00%
Subtotal	0		0		5	100.00%
Actionable Requests	5					

## King, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					1	0.34%
A   0-5	296	99.66%				
Subtotal	296	99.66%	0		1	0.34%
Actionable Requests	297					

## Kings University College

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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# Member

D   16+					7	100.00%
Subtotal	0		0		7	100.00%

Actionable Requests 7

## Kingsbridge Wind Farm

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+		1	100.00%
Subtotal	0	1	100.00%

Actionable Requests 1

## Kingston General Hospital

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	1	100.00%	
Subtotal	1	100.00%	0

Actionable Requests 1

## Kingston, City of (Utilities Kingston)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	294	57.20%	
B   6-10		177	34.44%
C   11-15		5	0.97%
D   16+		2	0.39%
Subtotal	294	57.20%	184

Actionable Requests 514

## Kingsville, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+		55	40.74%
A   0-5	22	16.30%	
B   6-10		4	2.96%
C   11-15		13	9.63%
Subtotal	22	16.30%	72

Actionable Requests 135

# Member

## Kirkland Lake, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					2	6.90%
B   6-10			3	10.34%		
A   0-5	24	82.76%				
Subtotal	24	82.76%	3	10.34%	2	6.90%
Actionable Requests	29					

## Kitchener Utilities

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	1,508	99.74%				
B   6-10			4	0.26%		
Subtotal	1508	99.74%	4	0.26%	0	
Actionable Requests	1512					

## Kitchener Utilities - Gas and Water

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	330	98.80%				
B   6-10			4	1.20%		
Subtotal	330	98.80%	4	1.20%	0	
Actionable Requests	334					

## Kitchener, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	370	56.15%				
B   6-10			272	41.27%		
C   11-15			15	2.28%		
D   16+			2	0.30%		
Subtotal	370	56.15%	289	43.85%	0	
Actionable Requests	659					

## Kruger Energy

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	1	100.00%				



# Member

Subtotal	1	100.00%	0		0	
Actionable Requests	1					

## KWIC Internet

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
C   11-15			1	12.50%		
D   16+			1	12.50%		
A   0-5	3	37.50%				
B   6-10			3	37.50%		
Subtotal	3	37.50%	5	62.50%	0	
Actionable Requests	8					

## Lagasco Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			10	18.52%		
C   11-15			3	5.56%		
D   16+					21	38.89%
A   0-5	20	37.04%				
Subtotal	20	37.04%	13	24.07%	21	38.89%
Actionable Requests	54					

## Lagasco Limited

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	11	100.00%				
Subtotal	11	100.00%	0		0	
Actionable Requests	11					

## Lake Huron Primary Water Supply System

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	27	77.14%				
D   16+					5	14.29%
B   6-10			1	2.86%		
C   11-15			2	5.71%		
Subtotal	27	77.14%	3	8.57%	5	14.29%
Actionable Requests	35					

# Member

## Lake of Bays, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	2	100.00%				
Subtotal	2	100.00%	0		0	
Actionable Requests	2					

## Lakefront Utilities

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	190	96.94%				
B   6-10			3	1.53%		
D   16+			3	1.53%		
Subtotal	190	96.94%	6	3.06%	0	
Actionable Requests	196					

## Lakefront Utilities - Grafton Water

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	14	93.33%				
B   6-10			1	6.67%		
Subtotal	14	93.33%	1	6.67%	0	
Actionable Requests	15					

## Lakefront Utilities - Town of Cobourg Water

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	180	98.36%				
B   6-10			3	1.64%		
Subtotal	180	98.36%	3	1.64%	0	
Actionable Requests	183					

## Lakeland Networks

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	84	71.19%				
B   6-10			19	16.10%	1	0.85%
C   11-15			12	10.17%		
D   16+			2	1.69%		

# Member

Subtotal	84	71.19%	33	27.97%	1	0.85%
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Actionable Requests	118					
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## Lakeland Power

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	139	85.80%				
B   6-10			19	11.73%	3	1.85%
C   11-15			1	0.62%		
Subtotal	139	85.80%	20	12.35%	3	1.85%

Actionable Requests	162					
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## Lakeshore, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	247	98.80%				
D   16+					3	1.20%
Subtotal	247	98.80%	0		3	1.20%

Actionable Requests	250					
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## Lakeview Water System

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					5	71.43%
A   0-5	2	28.57%				
Subtotal	2	28.57%	0		5	71.43%

Actionable Requests	7					
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## Lambton Area Water Supply System

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	104	100.00%				
Subtotal	104	100.00%	0		0	

Actionable Requests	104					
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## Lambton County

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			4	44.44%		
C   11-15			1	11.11%		

# Member

A   0-5	4	44.44%				
Subtotal	4	44.44%	5	55.56%	0	
Actionable Requests	9					

## Lambton Shores, Municipality of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	124	77.99%	
B   6-10			29
C   11-15			5
D   16+			1
Subtotal	124	77.99%	34
Actionable Requests	159		

## LamSar for SXL (Sunoco Logistics)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	2	100.00%	
Subtotal	2	100.00%	0
Actionable Requests	2		

## Lanark Highlands, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+			2
Subtotal	0	0	2
Actionable Requests	2		

## Lanark, County of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	8	100.00%	
Subtotal	8	100.00%	0
Actionable Requests	8		

## Lansdowne Rural Telephone

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+			1
			100.00%

# Member

Subtotal	0		0		1	100.00%
Actionable Requests	1					

## Lanxess Canada

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	1	33.33%				
B   6-10			2	66.67%		
Subtotal	1	33.33%	2	66.67%	0	
Actionable Requests	3					

## Larder Lake, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	2	66.67%				
D   16+					1	33.33%
Subtotal	2	66.67%	0		1	33.33%
Actionable Requests	3					

## LaSalle, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	110	96.49%				
B   6-10			1	0.88%		
D   16+			3	2.63%		
Subtotal	110	96.49%	4	3.51%	0	
Actionable Requests	114					

## Latchford, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	2	100.00%				
Subtotal	2	100.00%	0		0	
Actionable Requests	2					

## Laurentian Hills, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					7	100.00%

# Member

Subtotal	0		0		7	100.00%
Actionable Requests	7					

## Laurentian University

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	1	100.00%	
Subtotal	1	100.00%	0
Actionable Requests	1		

## Laurentian Valley, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	31	96.88%	
B   6-10			1
Subtotal	31	96.88%	1
Actionable Requests	32		

## Leamington Area Drip Irrigation

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	4	100.00%	
Subtotal	4	100.00%	0
Actionable Requests	4		

## Leamington Sewer and Traffic

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	147	93.63%	
B   6-10			8
D   16+			2
Subtotal	147	93.63%	8
Actionable Requests	157		

## Leamington Water Services

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
B   6-10			16
C   11-15			9
A   0-5	115	64.97%	

# Member

D   16+			25	14.12%	12	6.78%
Subtotal	115	64.97%	50	28.25%	12	6.78%

Actionable Requests 177

## Leeds & Grenville, United Counties of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	76	98.70%	
B   6-10			1
Subtotal	76	98.70%	1

Actionable Requests 77

## Leeds & Thousand Islands, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+			3
Subtotal	0	0	3

Actionable Requests 3

## Lennox and Addington, County of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+			24
Subtotal	0	0	24

Actionable Requests 24

## Levant Exploration and production Corp

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+			1
Subtotal	0	0	1

Actionable Requests 1

## Liberty Oil and Gas

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	1	100.00%	
Subtotal	1	100.00%	0

Actionable Requests 1

# Member

## Limestone District School Board

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

## Lincoln, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	272	100.00%				
Subtotal	272	100.00%	0		0	
Actionable Requests	272					

## Linde - Mississauga

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

## Linde Canada Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	5	100.00%				
Subtotal	5	100.00%	0		0	
Actionable Requests	5					

## Linde Canada Inc - Scarborough

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	10	90.91%				
D   16+					1	9.09%
Subtotal	10	90.91%	0		1	9.09%
Actionable Requests	11					

## London District Energy

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			2	4.65%		
A   0-5	41	95.35%				



# Member

Subtotal	41	95.35%	2	4.65%	0	
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Actionable Requests	43					
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## London Health Sciences

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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A   0-5	1	50.00%				
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D   16+			1	50.00%		
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Subtotal	1	50.00%	1	50.00%	0	
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Actionable Requests	2					
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## London Hydro

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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A   0-5	1,580	75.85%				
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B   6-10			221	10.61%	5	0.24%
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C   11-15			85	4.08%	1	0.05%
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D   16+			111	5.33%	80	3.84%
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Subtotal	1580	75.85%	417	20.02%	86	4.13%
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Actionable Requests	2083					
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## London, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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A   0-5	1,518	75.90%				
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B   6-10			209	10.45%	5	0.25%
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C   11-15			77	3.85%	1	0.05%
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D   16+			120	6.00%	70	3.50%
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Subtotal	1518	75.90%	406	20.30%	76	3.80%
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Actionable Requests	2000					
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## Lowland 460 Phillip Street GP Ltd

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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D   16+					2	100.00%
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Subtotal	0		0		2	100.00%
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Actionable Requests	2					
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# Member

## Loyalist Township

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	338	100.00%	
Subtotal	338	100.00%	0
Actionable Requests	338		

## Lucan-Biddulph, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	62	98.41%	
D   16+			1
Subtotal	62	98.41%	1
Actionable Requests	63		

## MacDonald, Meredith, and Aberdeen, Mun. of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+		2	25.00%
A   0-5	4	50.00%	
Subtotal	4	50.00%	2
Actionable Requests	8		

## Machin, Municipality of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+			1
Subtotal	0	0	1
Actionable Requests	1		

## Madawaska Valley, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	11	84.62%	
C   11-15		1	7.69%
D   16+			1
Subtotal	11	84.62%	1
Actionable Requests	13		

# Member

## Malahide, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	9	100.00%	
Subtotal	9	100.00%	0
Actionable Requests	9		

## Manitouwadge, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+			2
Subtotal	0		2
Actionable Requests	2		

## Mapleton, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	20	100.00%	
Subtotal	20	100.00%	0
Actionable Requests	20		

## Marathon, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	24	100.00%	
Subtotal	24	100.00%	0
Actionable Requests	24		

## Markham District Energy

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	27	93.10%	
D   16+			2
Subtotal	27	93.10%	2
Actionable Requests	29		

## Markham Stouffville Hospital

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+			1
			100.00%

# Member

Subtotal	0		0		1	100.00%
Actionable Requests	1					

## Markham, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	998	99.30%				
B   6-10			7	0.70%		
Subtotal	998	99.30%	7	0.70%	0	
Actionable Requests	1005					

## Markham, City of - Traffic Signals

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	97	97.98%				
B   6-10			2	2.02%		
Subtotal	97	97.98%	2	2.02%	0	
Actionable Requests	99					

## Markham, City of - Water and Sewer

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	1,151	99.91%				
D   16+					1	0.09%
Subtotal	1151	99.91%	0		1	0.09%
Actionable Requests	1152					

## Markstay-Warren, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	3	23.08%				
D   16+					10	76.92%
Subtotal	3	23.08%	0		10	76.92%
Actionable Requests	13					

## Marmora and Lake, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	7	77.78%				
D   16+					2	22.22%

# Member

Subtotal	7	77.78%	0		2	22.22%
Actionable Requests	9					

## Matachewan, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	2	66.67%				
B   6-10			1	33.33%		
Subtotal	2	66.67%	1	33.33%	0	
Actionable Requests	3					

## Mattawa, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					13	100.00%
Subtotal	0		0		13	100.00%
Actionable Requests	13					

## Mattice-Val Cote, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	1	100.00%				
Subtotal	1	100.00%	0		0	
Actionable Requests	1					

## McCann Solar

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	1	100.00%				
Subtotal	1	100.00%	0		0	
Actionable Requests	1					

## McDougall, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	7	100.00%				
Subtotal	7	100.00%	0		0	
Actionable Requests	7					

## McLeans Mountain Windfarm

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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# Member

D   16+					1	100.00%
Subtotal	0		0		1	100.00%

Actionable Requests 1

## McNab Braeside, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+			137
Subtotal	0	0	137

Actionable Requests 137

## Meaford, Municipality of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	15	44.12%	
B   6-10		1	2.94%
D   16+			18
Subtotal	15	44.12%	18

Actionable Requests 34

## Melancthon Windfarm

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	25	23.81%	
B   6-10		28	26.67%
C   11-15		51	48.57%
D   16+			1
Subtotal	25	23.81%	79

Actionable Requests 105

## Melancthon Wolfe Wind LP

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+			3
Subtotal	0	0	3

Actionable Requests 3

## Merrickville-Wolford, Village of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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# Member

D   16+			8	88.89%	1	11.11%
Subtotal	0		8	88.89%	1	11.11%

Actionable Requests 9

## Metalore Resources

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	9	75.00%				
B   6-10			3	25.00%		
Subtotal	9	75.00%	3	25.00%	0	

Actionable Requests 12

## Metro Fibrewerx

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	10	100.00%				
Subtotal	10	100.00%	0		0	

Actionable Requests 10

## Middlesex Centre, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	69	81.18%				
D   16+					13	15.29%
B   6-10			3	3.53%		
Subtotal	69	81.18%	3	3.53%	13	15.29%

Actionable Requests 85

## Middlesex County

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	53	91.38%				
B   6-10			2	3.45%		
D   16+					3	5.17%
Subtotal	53	91.38%	2	3.45%	3	5.17%

Actionable Requests 58

## Midland Water and Wastewater Services

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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## Member

A   0-5	92	96.84%				
D   16+					3	3.16%
Subtotal	92	96.84%	0		3	3.16%

Actionable Requests

95

### Midland, Town of - Street lights

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
B   6-10		1 1.89%	
C   11-15		5 9.43%	
D   16+		16 30.19%	31 58.49%
Subtotal	0	22 41.51%	31 58.49%

Actionable Requests

53

### Milton Hydro

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+		7 1.17%	5 0.84%
A   0-5	450 75.38%		
B   6-10		113 18.93%	
C   11-15		22 3.69%	
Subtotal	450 75.38%	142 23.79%	5 0.84%

Actionable Requests

597

### Milton, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+		3 1.44%	5 2.39%
C   11-15		9 4.31%	
A   0-5	151 72.25%		
B   6-10		41 19.62%	
Subtotal	151 72.25%	53 25.36%	5 2.39%

Actionable Requests

209

### Minden Hills, Township of - Water

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	5 100.00%		



# Member

Subtotal	5	100.00%	0		0	
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Actionable Requests	5					
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## Minto, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	51	96.23%				
D   16+					2	3.77%
Subtotal	51	96.23%	0		2	3.77%

Actionable Requests	53					
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## Mississauga, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	936	100.00%				
Subtotal	936	100.00%	0		0	

Actionable Requests	936					
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## Mississauga, City of - Traffic Signals

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	270	94.08%				
B   6-10			17	5.92%		
Subtotal	270	94.08%	17	5.92%	0	

Actionable Requests	287					
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## Mississaugas of Scugog Island First Nation

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	2	25.00%				
B   6-10			6	75.00%		
Subtotal	2	25.00%	6	75.00%	0	

Actionable Requests	8					
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## Mississippi Mills, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	92	97.87%				
D   16+					2	2.13%

# Member

Subtotal	92	97.87%	0		2	2.13%
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Actionable Requests	94					
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## MNSI Managed Network Systems Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	814	90.95%				
B   6-10			73	8.16%		
D   16+			1	0.11%	7	0.78%
Subtotal	814	90.95%	74	8.27%	7	0.78%

Actionable Requests	895					
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## Mohawk on the Bay of Quinte Fibre (7GEN01)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	17	35.42%				
B   6-10			18	37.50%		
C   11-15			1	2.08%		
D   16+					12	25.00%
Subtotal	17	35.42%	19	39.58%	12	25.00%

Actionable Requests	48					
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## Mohawks of the Bay of Quinte - Water and Sewer

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+			44	100.00%		
Subtotal	0		44	100.00%	0	

Actionable Requests	44					
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## Mono, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	24	66.67%				
D   16+					3	8.33%
B   6-10			3	8.33%		
C   11-15			6	16.67%		
Subtotal	24	66.67%	9	25.00%	3	8.33%

Actionable Requests	36					
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# Member

## Montez Office Fund II Limited Partnership

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	1	50.00%				
B   6-10			1	50.00%		
Subtotal	1	50.00%	1	50.00%	0	
Actionable Requests	2					

## Moonbeam, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			2	100.00%		
Subtotal	0		2	100.00%	0	
Actionable Requests	2					

## Moose Factory Service Board

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	3	100.00%				
Subtotal	3	100.00%	0		0	
Actionable Requests	3					

## Mornington Communications

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+			17	4.29%	125	31.57%
C   11-15			31	7.83%		
A   0-5	184	46.46%				
B   6-10			38	9.60%	1	0.25%
Subtotal	184	46.46%	86	21.72%	126	31.82%
Actionable Requests	396					

## Morris-Turnberry, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	61	100.00%				
Subtotal	61	100.00%	0		0	
Actionable Requests	61					

# Member

## Mt Sinai Hospital

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					7	100.00%
Subtotal	0		0		7	100.00%
Actionable Requests	7					

## Mulmur, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

## Muskoka Algonquin Healthcare

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	1	100.00%				
Subtotal	1	100.00%	0		0	
Actionable Requests	1					

## Muskoka Lakes, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	5	100.00%				
Subtotal	5	100.00%	0		0	
Actionable Requests	5					

## Muskoka, District of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	189	56.93%				
B   6-10			86	25.90%		
C   11-15			21	6.33%		
D   16+			10	3.01%	26	7.83%
Subtotal	189	56.93%	117	35.24%	26	7.83%
Actionable Requests	332					

## Muskoka, District of (Traffic)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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# Member

D   16+					5	100.00%
Subtotal	0		0		5	100.00%

Actionable Requests 5

## Nairn and Hyman, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	2	66.67%				
D   16+					1	33.33%
Subtotal	2	66.67%	0		1	33.33%

Actionable Requests 3

## Nation Rise Wind Farm Limited Partnership

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					1	100.00%
Subtotal	0		0		1	100.00%

Actionable Requests 1

## Nation, Municipality of the

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	12	22.22%				
B   6-10			14	25.93%		
C   11-15			10	18.52%		
D   16+			1	1.85%	17	31.48%
Subtotal	12	22.22%	25	46.30%	17	31.48%

Actionable Requests 54

## Net Optiks - Brantford Hydro

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	28	100.00%				
Subtotal	28	100.00%	0		0	

Actionable Requests 28

## Netflash Internet Solutions

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	23	74.19%				

## Member

B   6-10			4	12.90%		
C   11-15			1	3.23%		
D   16+			2	6.45%	1	3.23%
Subtotal	23	74.19%	7	22.58%	1	3.23%

Actionable Requests 31

### New Tecumseth, Town of

Completed within Compliant Non-Compliant Non-Compliant No Response

A   0-5	183	100.00%				
Subtotal	183	100.00%	0		0	

Actionable Requests 183

### Newbury, Village of

Completed within Compliant Non-Compliant Non-Compliant No Response

D   16+					5	100.00%
Subtotal	0		0		5	100.00%

Actionable Requests 5

### Newmarket, Town of

Completed within Compliant Non-Compliant Non-Compliant No Response

A   0-5	110	100.00%				
Subtotal	110	100.00%	0		0	

Actionable Requests 110

### Newmarket-Tay Power (Midland)

Completed within Compliant Non-Compliant Non-Compliant No Response

A   0-5	86	90.53%				
B   6-10			9	9.47%		
Subtotal	86	90.53%	9	9.47%	0	

Actionable Requests 95

### Newmarket-Tay Power (Newmarket)

Completed within Compliant Non-Compliant Non-Compliant No Response

A   0-5	542	100.00%				
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# Member

Subtotal	542	100.00%	0		0	
Actionable Requests	542					

## Newmarket-Tay Power (Tay)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	34	89.47%				
B   6-10			4	10.53%		
Subtotal	34	89.47%	4	10.53%	0	
Actionable Requests	38					

## Nexicom Telecommunications

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	194	94.17%				
B   6-10			12	5.83%		
Subtotal	194	94.17%	12	5.83%	0	
Actionable Requests	206					

## Niagara Falls, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	776	69.22%				
B   6-10			104	9.28%		
C   11-15			41	3.66%		
D   16+			51	4.55%	149	13.29%
Subtotal	776	69.22%	196	17.48%	149	13.29%
Actionable Requests	1121					

## Niagara Parks Commission

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	25	100.00%				
Subtotal	25	100.00%	0		0	
Actionable Requests	25					

## Niagara Peninsula Energy

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+			1	0.10%	112	10.89%

## Member

C   11-15			13	1.26%		
B   6-10			44	4.28%	31	3.02%
A   0-5	827	80.45%				
Subtotal	827	80.45%	58	5.64%	143	13.91%

Actionable Requests 1028

### Niagara Region Water Sanitary Storm

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			8	0.58%		
D   16+			1	0.07%		
A   0-5	1,361	99.34%				
Subtotal	1361	99.34%	9	0.66%	0	

Actionable Requests 1370

### Niagara Region Wind Farm

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					27	100.00%
Subtotal	0		0		27	100.00%

Actionable Requests 27

### Niagara Regional Broadband Network

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	562	81.21%				
B   6-10			42	6.07%	20	2.89%
C   11-15			8	1.16%		
D   16+			1	0.14%	59	8.53%
Subtotal	562	81.21%	51	7.37%	79	11.42%

Actionable Requests 692

### Niagara, Region of - Transportation Services

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	502	80.71%				
B   6-10			35	5.63%	4	0.64%
C   11-15			9	1.45%		
D   16+					72	11.58%



# Member

Subtotal	502	80.71%	44	7.07%	76	12.22%
Actionable Requests	622					

## Niagara-On-The-Lake Hydro

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	277	86.56%				
B   6-10			4	1.25%	39	12.19%
Subtotal	277	86.56%	4	1.25%	39	12.19%
Actionable Requests	320					

## Niagara-On-The-Lake, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			4	1.48%	39	14.44%
A   0-5	227	84.07%				
Subtotal	227	84.07%	4	1.48%	39	14.44%
Actionable Requests	270					

## Nipigon, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					3	100.00%
Subtotal	0		0		3	100.00%
Actionable Requests	3					

## Nor-Del

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	192	86.10%				
B   6-10			29	13.00%		
D   16+					2	0.90%
Subtotal	192	86.10%	29	13.00%	2	0.90%
Actionable Requests	223					

## Norfolk County

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	495	92.70%				
D   16+			6	1.12%		

## Member

B   6-10			21	3.93%		
C   11-15			12	2.25%		
Subtotal	495	92.70%	39	7.30%	0	

Actionable Requests 534

### Norfolk Oil & Gas Ltd

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	5	29.41%	
C   11-15			7
D   16+			5
Subtotal	5	29.41%	12

Actionable Requests 17

### North Bay Hydro

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
B   6-10		41	15.65%
C   11-15		3	1.15%
A   0-5	215	82.06%	
D   16+		1	0.38%
Subtotal	215	82.06%	45

Actionable Requests 262

### North Bay, City of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	32	31.68%	
B   6-10		44	43.56%
C   11-15		14	13.86%
D   16+		10	9.90%
Subtotal	32	31.68%	68

Actionable Requests 101

### North Bay, City of - Private Hydro Lines

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	4	44.44%	
C   11-15			1

# Member

D   16+					4	44.44%
Subtotal	4	44.44%	1	11.11%	4	44.44%

Actionable Requests

9

## North Dundas, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	21	44.68%	
B   6-10			15
C   11-15			2
D   16+			2
Subtotal	21	44.68%	19

Actionable Requests

47

## North Frontenac Telephone Company

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
B   6-10		4	1.43%
D   16+			19
A   0-5	256	91.76%	
Subtotal	256	91.76%	4

Actionable Requests

279

## North Glengarry, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
B   6-10		8	38.10%
D   16+			2
A   0-5	11	52.38%	
Subtotal	11	52.38%	8

Actionable Requests

21

## North Grenville, Municipality of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	77	83.70%	
B   6-10		9	9.78%
D   16+			6

# Member

Subtotal	77	83.70%	9	9.78%	6	6.52%
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Actionable Requests	92					
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## North Huron, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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A   0-5	20	80.00%				
B   6-10			3	12.00%		
D   16+					2	8.00%
Subtotal	20	80.00%	3	12.00%	2	8.00%

Actionable Requests	25					
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## North Kent Wind 1 LP

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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A   0-5	1	50.00%				
D   16+					1	50.00%
Subtotal	1	50.00%	0		1	50.00%

Actionable Requests	2					
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## North Middlesex, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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D   16+					214	100.00%
Subtotal	0		0		214	100.00%

Actionable Requests	214					
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## North Perth, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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A   0-5	106	95.50%				
D   16+					1	0.90%
C   11-15			1	0.90%		
B   6-10			3	2.70%		
Subtotal	106	95.50%	4	3.60%	1	0.90%

Actionable Requests	111					
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## North Renfrew Telecom Company (NRTC)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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# Member

A   0-5	225	83.64%				
B   6-10			20	7.43%		
C   11-15			1	0.37%		
D   16+			1	0.37%	22	8.18%
Subtotal	225	83.64%	22	8.18%	22	8.18%

Actionable Requests 269

## North Stormont, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	9	37.50%	
B   6-10			5
D   16+			1
Subtotal	9	37.50%	6

Actionable Requests 24

## North York General Hospital

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+			4
Subtotal	0	0	4

Actionable Requests 4

## Northeastern Manitoulin and the Islands, Town

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	6	100.00%	
Subtotal	6	100.00%	0

Actionable Requests 6

## Northern Bruce Peninsula, Municipality of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	8	36.36%	
D   16+			14
Subtotal	8	36.36%	14

Actionable Requests 22

# Member

## Northern Cross Energy

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	7	100.00%				
Subtotal	7	100.00%	0		0	
Actionable Requests	7					

## Northern Ontario Wires

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	107	99.07%				
B   6-10			1	0.93%		
Subtotal	107	99.07%	1	0.93%	0	
Actionable Requests	108					

## Northern Tel Limited Partnership

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	269	85.67%				
B   6-10			35	11.15%		
C   11-15			4	1.27%		
D   16+			5	1.59%	1	0.32%
Subtotal	269	85.67%	44	14.01%	1	0.32%
Actionable Requests	314					

## Northumberland, County of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	90	90.91%				
C   11-15			3	3.03%		
D   16+					6	6.06%
Subtotal	90	90.91%	3	3.03%	6	6.06%
Actionable Requests	99					

## Norwich, Township Of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	67	93.06%				
B   6-10			5	6.94%		

# Member

Subtotal	67	93.06%	5	6.94%	0	
Actionable Requests	72					

## Nova Chemicals Corporation

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	11	78.57%				
D   16+					3	21.43%
Subtotal	11	78.57%	0		3	21.43%
Actionable Requests	14					

## Oakville Hydro

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+			35	2.30%	55	3.62%
C   11-15			68	4.47%		
B   6-10			234	15.39%	21	1.38%
A   0-5	1,107	72.83%				
Subtotal	1107	72.83%	337	22.17%	76	5.00%
Actionable Requests	1520					

## Oakville, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			195	11.64%	24	1.43%
C   11-15			65	3.88%		
D   16+			44	2.63%	50	2.99%
A   0-5	1,297	77.43%				
Subtotal	1297	77.43%	304	18.15%	74	4.42%
Actionable Requests	1675					

## Oil Springs, Village of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	2	22.22%				
B   6-10			1	11.11%		
D   16+					6	66.67%
Subtotal	2	22.22%	1	11.11%	6	66.67%
Actionable Requests	9					

# Member

## Oliver Paipoonge, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	1	50.00%				
B   6-10			1	50.00%		
Subtotal	1	50.00%	1	50.00%	0	
Actionable Requests	2					

## ON-Energy Corp

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
C   11-15			2	9.09%		
D   16+					2	9.09%
B   6-10			2	9.09%		
A   0-5	16	72.73%				
Subtotal	16	72.73%	4	18.18%	2	9.09%
Actionable Requests	22					

## Ontario Power Generation - Darlington

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

## Ontario Power Generation - Niagara

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	6	60.00%				
B   6-10			3	30.00%		
D   16+					1	10.00%
Subtotal	6	60.00%	3	30.00%	1	10.00%
Actionable Requests	10					

## Ontera - A Division of NorthernTel

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			18	7.41%	1	0.41%
C   11-15			5	2.06%		
A   0-5	185	76.13%				



# Member

D   16+			3	1.23%	31	12.76%
Subtotal	185	76.13%	26	10.70%	32	13.17%

Actionable Requests 243

## Opasatika, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+			1
Subtotal	0	0	1

Actionable Requests 1

## Orangeville Hydro

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	197	96.10%	
B   6-10			7
D   16+			1
Subtotal	197	96.10%	8

Actionable Requests 205

## Orangeville, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
C   11-15		115	52.75%
D   16+		22	10.09%
B   6-10		67	30.73%
A   0-5	9	4.13%	
Subtotal	9	4.13%	204

Actionable Requests 218

## Orangeville, Town of - Fibre

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
C   11-15		2	3.51%
A   0-5	55	96.49%	
Subtotal	55	96.49%	2

Actionable Requests 57

# Member

## Orillia, City of (EIS Dept)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	351	93.10%				
B   6-10			24	6.37%		
D   16+					2	0.53%
Subtotal	351	93.10%	24	6.37%	2	0.53%
Actionable Requests	377					

## Oro-Medonte, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	28	100.00%				
Subtotal	28	100.00%	0		0	
Actionable Requests	28					

## Oshawa PUC Networks Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+			2	0.41%	2	0.41%
C   11-15			3	0.62%		
A   0-5	436	89.53%				
B   6-10			44	9.03%		
Subtotal	436	89.53%	49	10.06%	2	0.41%
Actionable Requests	487					

## Oshawa, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+			2	0.54%	1	0.27%
A   0-5	337	91.33%				
B   6-10			28	7.59%		
C   11-15			1	0.27%		
Subtotal	337	91.33%	31	8.40%	1	0.27%
Actionable Requests	369					

## Oshawa, City of - Catch Basins

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			1	8.33%		

## Member

A   0-5	11	91.67%				
Subtotal	11	91.67%	1	8.33%	0	

Actionable Requests

12

### Osler Bluff Ski-Club

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

D   16+					4	100.00%
Subtotal	0		0		4	100.00%

Actionable Requests

4

### Otonabee-South Monaghan

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

A   0-5	1	9.09%				
B   6-10			3	27.27%		
C   11-15			4	36.36%		
D   16+					3	27.27%
Subtotal	1	9.09%	7	63.64%	3	27.27%

Actionable Requests

11

### Ottawa Carleton District School Board

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

D   16+					1	100.00%
Subtotal	0		0		1	100.00%

Actionable Requests

1

### Ottawa River Power

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

A   0-5	148	87.57%				
B   6-10			21	12.43%		
Subtotal	148	87.57%	21	12.43%	0	

Actionable Requests

169

### Ottawa, City of - Street Lights

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

A   0-5	3,513	97.23%				
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# Member

B   6-10			99	2.74%		
C   11-15			1	0.03%		
Subtotal	3513	97.23%	100	2.77%	0	

Actionable Requests 3613

## Ottawa, City of - Traffic Signals -976

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			1	0.13%		
A   0-5	759	99.87%				
Subtotal	759	99.87%	1	0.13%	0	

Actionable Requests 760

## Ottawa, City of - Water-Sewer - 975

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					2	0.05%
A   0-5	3,923	99.87%				
B   6-10			3	0.08%		
Subtotal	3923	99.87%	3	0.08%	2	0.05%

Actionable Requests 3928

## Ottawa, University of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					8	100.00%
Subtotal	0		0		8	100.00%

Actionable Requests 8

## Owen Sound, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	56	31.82%				
B   6-10			67	38.07%		
C   11-15			27	15.34%		
D   16+			25	14.20%	1	0.57%
Subtotal	56	31.82%	119	67.61%	1	0.57%

Actionable Requests 176

# Member

## Oxford, County of - Fiber

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	6	85.71%				
B   6-10			1	14.29%		
Subtotal	6	85.71%	1	14.29%	0	
Actionable Requests	7					

## Oxford, County of - Street Lights

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	2	100.00%				
Subtotal	2	100.00%	0		0	
Actionable Requests	2					

## Oxford, County of - Traffic

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	11	73.33%				
B   6-10			3	20.00%		
C   11-15			1	6.67%		
Subtotal	11	73.33%	4	26.67%	0	
Actionable Requests	15					

## Oxford, County of - Water & Sewer

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	300	98.68%				
B   6-10			4	1.32%		
Subtotal	300	98.68%	4	1.32%	0	
Actionable Requests	304					

## Packet Works

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	6	85.71%				
B   6-10			1	14.29%		
Subtotal	6	85.71%	1	14.29%	0	
Actionable Requests	7					

# Member

## Parkhill Wind Farm (Nextera)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	88	96.70%				
D   16+					3	3.30%
Subtotal	88	96.70%	0		3	3.30%
Actionable Requests	91					

## Parry Sound, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	30	90.91%				
B   6-10			3	9.09%		
Subtotal	30	90.91%	3	9.09%	0	
Actionable Requests	33					

## Pearson (PIFF) and GTAA

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	4	80.00%				
B   6-10			1	20.00%		
Subtotal	4	80.00%	1	20.00%	0	
Actionable Requests	5					

## Peel Region - Monitored Sites

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	7	26.92%				
C   11-15			2	7.69%		
D   16+					17	65.38%
Subtotal	7	26.92%	2	7.69%	17	65.38%
Actionable Requests	26					

## Peel, Region of - Brampton - Sanitary

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+			10	3.83%	2	0.77%
A   0-5	196	75.10%				
B   6-10			44	16.86%		
C   11-15			7	2.68%	2	0.77%

# Member

Subtotal	196	75.10%	61	23.37%	4	1.53%
Actionable Requests	261					

## Peel, Region of - Brampton - Storm

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					6	9.52%
C   11-15			3	4.76%		
A   0-5	41	65.08%				
B   6-10			12	19.05%	1	1.59%
Subtotal	41	65.08%	15	23.81%	7	11.11%
Actionable Requests	63					

## Peel, Region of - Brampton - Water

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	373	77.23%				
B   6-10			81	16.77%	2	0.41%
C   11-15			6	1.24%		
D   16+			7	1.45%	14	2.90%
Subtotal	373	77.23%	94	19.46%	16	3.31%
Actionable Requests	483					

## Peel, Region of - Caledon - Sanitary

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			10	13.89%		
C   11-15			5	6.94%		
A   0-5	48	66.67%				
D   16+			6	8.33%	3	4.17%
Subtotal	48	66.67%	21	29.17%	3	4.17%
Actionable Requests	72					

## Peel, Region of - Caledon - Storm

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+			4	4.94%	3	3.70%
A   0-5	49	60.49%				
B   6-10			14	17.28%		

# Member

C   11-15			11	13.58%		
Subtotal	49	60.49%	29	35.80%	3	3.70%

Actionable Requests 81

## Peel, Region of - Caledon - Water

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+			33	5.91%	18	3.23%
C   11-15			29	5.20%		
A   0-5	380	68.10%				
B   6-10			98	17.56%		
Subtotal	380	68.10%	160	28.67%	18	3.23%

Actionable Requests 558

## Peel, Region of - Mississauga - Sanitary

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	383	81.66%				
B   6-10			34	7.25%	6	1.28%
C   11-15			6	1.28%	3	0.64%
D   16+			5	1.07%	32	6.82%
Subtotal	383	81.66%	45	9.59%	41	8.74%

Actionable Requests 469

## Peel, Region of - Mississauga - Storm

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					7	8.24%
A   0-5	66	77.65%				
B   6-10			8	9.41%	3	3.53%
C   11-15			1	1.18%		
Subtotal	66	77.65%	9	10.59%	10	11.76%

Actionable Requests 85

## Peel, Region of - Mississauga - Water

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+			4	0.51%	21	2.69%
C   11-15			5	0.64%	1	0.13%



## Member

B   6-10			36	4.62%	1	0.13%
A   0-5	712	91.28%				
Subtotal	712	91.28%	45	5.77%	23	2.95%
Actionable Requests	780					

## Peel, Region of - Traffic Signals

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	205	97.62%	
B   6-10			4
D   16+			1
Subtotal	205	97.62%	4
Actionable Requests	210		

## Peel, Region of (Peel Fibre Optics)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	382	57.62%	
B   6-10			121
C   11-15			80
D   16+			72
Subtotal	382	57.62%	273
Actionable Requests	663		

## Pelee, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+			1
Subtotal	0	0	1
Actionable Requests	1		

## Pelham, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	120	84.51%	
B   6-10			10
C   11-15			1
D   16+			10

# Member

Subtotal	120	84.51%	11	7.75%	11	7.75%
Actionable Requests	142					

## Pembina Pipeline

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	3	100.00%	
Subtotal	3	100.00%	0
Actionable Requests	3		

## Pembroke, City of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	101	98.06%	
D   16+			2
Subtotal	101	98.06%	2
Actionable Requests	103		

## Penetanguishene, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	21	44.68%	
B   6-10			5
C   11-15			1
D   16+			7
Subtotal	21	44.68%	13
Actionable Requests	47		

## Perth East, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	50	96.15%	
D   16+			2
Subtotal	50	96.15%	2
Actionable Requests	52		

## Perth South, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	2	66.67%	

## Member

B   6-10			1	33.33%		
Subtotal	2	66.67%	1	33.33%	0	
Actionable Requests	3					

### Perth, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	21	87.50%				
B   6-10			2	8.33%		
D   16+					1	4.17%
Subtotal	21	87.50%	2	8.33%	1	4.17%
Actionable Requests	24					

### Petawawa, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	191	81.97%				
D   16+					17	7.30%
C   11-15			14	6.01%		
B   6-10			11	4.72%		
Subtotal	191	81.97%	25	10.73%	17	7.30%
Actionable Requests	233					

### Peterborough Utilities (water, wastewater)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	350	89.74%				
B   6-10			39	10.00%		
D   16+					1	0.26%
Subtotal	350	89.74%	39	10.00%	1	0.26%
Actionable Requests	390					

### Peterborough, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	423	96.14%				
B   6-10			16	3.64%		
D   16+			1	0.23%		

# Member

Subtotal	423	96.14%	17	3.86%	0	
Actionable Requests	440					

## Peterborough, County of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	121	100.00%				
Subtotal	121	100.00%	0		0	
Actionable Requests	121					

## Petrolia, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	37	84.09%				
B   6-10			5	11.36%		
D   16+					2	4.55%
Subtotal	37	84.09%	5	11.36%	2	4.55%
Actionable Requests	44					

## Pickering, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					247	100.00%
Subtotal	0		0		247	100.00%
Actionable Requests	247					

## Pickle Lake, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					3	100.00%
Subtotal	0		0		3	100.00%
Actionable Requests	3					

## Pine Valley Drive - Private owner

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

# Member

## Plains Midstream Pipeline

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			1	2.08%		
A   0-5	47	97.92%				
Subtotal	47	97.92%	1	2.08%	0	
Actionable Requests	48					

## Plympton-Wyoming, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	79	83.16%				
B   6-10			13	13.68%		
D   16+					3	3.16%
Subtotal	79	83.16%	13	13.68%	3	3.16%
Actionable Requests	95					

## Point Edward, Village of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	15	68.18%				
B   6-10			6	27.27%		
C   11-15			1	4.55%		
Subtotal	15	68.18%	7	31.82%	0	
Actionable Requests	22					

## Pointe-aux-Roches Wind Farm

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	4	100.00%				
Subtotal	4	100.00%	0		0	
Actionable Requests	4					

## Port Burwell Area Secondary Water Supply

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	44	63.77%				
B   6-10			25	36.23%		

# Member

Subtotal	44	63.77%	25	36.23%	0	
Actionable Requests	69					

## Port Colborne, Municipality of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	137	100.00%	
Subtotal	137	100.00%	0
Actionable Requests	137		

## Port Dover and Nanticoke Wind Project

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	9	45.00%	
B   6-10			10
Subtotal	9	45.00%	10
Actionable Requests	20		

## Port Hope, Municipality of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
B   6-10		1	50.00%
A   0-5	108	99.08%	
Subtotal	108	99.08%	1
Actionable Requests	109		

## Powassan, Municipality of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+			5
Subtotal	0	0	5
Actionable Requests	5		

## Prescott & Russell, United Counties of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+			20
Subtotal	0	0	20
Actionable Requests	20		

# Member

## Prescott, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	18	50.00%				
D   16+					18	50.00%
Subtotal	18	50.00%	0		18	50.00%
Actionable Requests	36					

## Primus Management ULC

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					11	100.00%
Subtotal	0		0		11	100.00%
Actionable Requests	11					

## Prince Edward, County of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	136	97.14%				
B   6-10			4	2.86%		
Subtotal	136	97.14%	4	2.86%	0	
Actionable Requests	140					

## Prince, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

## Public Services and Procurement Canada - Services publics et

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	27	43.55%				
B   6-10			2	3.23%		
D   16+					33	53.23%
Subtotal	27	43.55%	2	3.23%	33	53.23%
Actionable Requests	62					

# Member

## Puslinch, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	3	50.00%				
D   16+					3	50.00%
Subtotal	3	50.00%	0		3	50.00%
Actionable Requests	6					

## Q9 Networks

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					17	85.00%
A   0-5	3	15.00%				
Subtotal	3	15.00%	0		17	85.00%
Actionable Requests	20					

## Quadro Communications

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	360	99.72%				
B   6-10			1	0.28%		
Subtotal	360	99.72%	1	0.28%	0	
Actionable Requests	361					

## Queen's University

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	12	100.00%				
Subtotal	12	100.00%	0		0	
Actionable Requests	12					

## Queens University Fibre

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					4	33.33%
A   0-5	8	66.67%				
Subtotal	8	66.67%	0		4	33.33%
Actionable Requests	12					



# Member

## Quinte West, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+			6	0.85%		
C   11-15			13	1.85%		
A   0-5	594	84.38%				
B   6-10			91	12.93%		
Subtotal	594	84.38%	110	15.63%	0	
Actionable Requests	704					

## Rainy River, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	2	100.00%				
Subtotal	2	100.00%	0		0	
Actionable Requests	2					

## Raleigh Wind Energy Centre

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

## Ramara, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+			2	10.53%		
C   11-15			1	5.26%		
B   6-10			5	26.32%		
A   0-5	11	57.89%				
Subtotal	11	57.89%	8	42.11%	0	
Actionable Requests	19					

## Real Oil Enterprises

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	1	100.00%				

# Member

Subtotal	1	100.00%	0		0	
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Actionable Requests	1					
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## Red Lake, Municipality of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	23	95.83%	
D   16+			1 4.17%
Subtotal	23	95.83%	0 1 4.17%

Actionable Requests	24					
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## Red Rock, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	2	100.00%	
Subtotal	2	100.00%	0

Actionable Requests	2					
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## Region of Waterloo (North Dumfries Wellesley Sewer)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	36	78.26%	
B   6-10			9 19.57%
D   16+			1 2.17%
Subtotal	36	78.26%	10 21.74%

Actionable Requests	46					
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## Region of Waterloo, Rapid Transit

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	50	86.21%	
B   6-10			2 3.45%
C   11-15			1 1.72%
D   16+			2 3.45%
Subtotal	50	86.21%	5 8.62%

Actionable Requests	58					
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## Renfrew Hydro

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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# Member

A   0-5	89	100.00%				
Subtotal	89	100.00%	0		0	

Actionable Requests 89

## Renfrew, County of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	48	82.76%	
B   6-10			10
Subtotal	48	82.76%	10

Actionable Requests 58

## Renfrew, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	77	87.50%	
B   6-10			8
C   11-15			1
D   16+			2
Subtotal	77	87.50%	9

Actionable Requests 88

## Richmond Hill, City of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	659	100.00%	
Subtotal	659	100.00%	0

Actionable Requests 659

## Richmond Hill, City of - Traffic Signals

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+			8
Subtotal	0	0	8

Actionable Requests 8

## Rideau Lakes, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
C   11-15		1	50.00%

# Member

D   16+			1	50.00%		
Subtotal	0		2	100.00%	0	

Actionable Requests

2

## Rideau St Lawrence Utilities

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	88	88.00%				
B   6-10			12	12.00%		
Subtotal	88	88.00%	12	12.00%	0	

Actionable Requests

100

## Rogers Communications

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	18,869	88.46%				
D   16+			254	1.19%	812	3.81%
C   11-15			353	1.65%	14	0.07%
B   6-10			1027	4.81%	1	0.00%
Subtotal	18869	88.46%	1634	7.66%	827	3.88%

Actionable Requests

21330

## Romney Wind Energy Centre LP

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	4	100.00%				
Subtotal	4	100.00%	0		0	

Actionable Requests

4

## Rowe Energy Corporation

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	2	66.67%				
B   6-10			1	33.33%		
Subtotal	2	66.67%	1	33.33%	0	

Actionable Requests

3

## Roxborough Telephone Co Ltd

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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## Member

A   0-5	1	11.11%				
B   6-10			2	22.22%		
D   16+					6	66.67%
Subtotal	1	11.11%	2	22.22%	6	66.67%
Actionable Requests	9					

## Ruralwave

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	131	95.62%				
B   6-10			5	3.65%		
D   16+					1	0.73%
Subtotal	131	95.62%	5	3.65%	1	0.73%
Actionable Requests	137					

## Russell, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					3	3.41%
A   0-5	81	92.05%				
B   6-10			4	4.55%		
Subtotal	81	92.05%	4	4.55%	3	3.41%
Actionable Requests	88					

## Sables-Spanish Rivers, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+			5	83.33%	1	16.67%
Subtotal	0		5	83.33%	1	16.67%
Actionable Requests	6					

## Sarnia, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			3	0.69%		
D   16+					1	0.23%
A   0-5	432	99.08%				
Subtotal	432	99.08%	3	0.69%	1	0.23%
Actionable Requests	436					

# Member

## Saugeen First Nations Fibre

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					3	100.00%
Subtotal	0		0		3	100.00%
Actionable Requests	3					

## Saugeen First Nations Water

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					5	100.00%
Subtotal	0		0		5	100.00%
Actionable Requests	5					

## Saugeen Shores, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	296	97.37%				
B   6-10			5	1.64%		
D   16+					3	0.99%
Subtotal	296	97.37%	5	1.64%	3	0.99%
Actionable Requests	304					

## Sault Ste Marie PUC

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	920	96.03%				
B   6-10			34	3.55%		
C   11-15			2	0.21%		
D   16+			2	0.21%		
Subtotal	920	96.03%	38	3.97%	0	
Actionable Requests	958					

## Sault Ste Marie, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					2	1.77%
B   6-10			16	14.16%		
A   0-5	95	84.07%				

# Member

Subtotal	95	84.07%	16	14.16%	2	1.77%
Actionable Requests	113					

## Scugog, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			2	2.20%		
D   16+					3	3.30%
A   0-5	86	94.51%				
Subtotal	86	94.51%	2	2.20%	3	3.30%
Actionable Requests	91					

## Selwyn, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	23	95.83%				
D   16+					1	4.17%
Subtotal	23	95.83%	0		1	4.17%
Actionable Requests	24					

## Severn, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	74	90.24%				
B   6-10			8	9.76%		
Subtotal	74	90.24%	8	9.76%	0	
Actionable Requests	82					

## Shaw Cable Systems

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	947	95.85%				
B   6-10			17	1.72%		
C   11-15			3	0.30%		
D   16+					21	2.13%
Subtotal	947	95.85%	20	2.02%	21	2.13%
Actionable Requests	988					

# Member

## Shelburne, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	25	100.00%	
Subtotal	25	100.00%	0
Actionable Requests	25		

## Shell Canada

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	4	100.00%	
Subtotal	4	100.00%	0
Actionable Requests	4		

## Shell Canada - Sault Ste. Marie

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+			4
Subtotal	0	0	4
Actionable Requests	4		

## Sheridan College

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	1	100.00%	
Subtotal	1	100.00%	0
Actionable Requests	1		

## Sick Kids Hospital

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+			9
Subtotal	0	0	9
Actionable Requests	9		

## Silver Bay Water

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+			5
Subtotal	0	0	5
Actionable Requests	5		



# Member

## Silvercreek Nominee Inc

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	34	100.00%	
Subtotal	34	100.00%	0
Actionable Requests	34		

## Simcoe, County of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	24	92.31%	
B   6-10			1
C   11-15			1
Subtotal	24	92.31%	2
Actionable Requests	26		

## Sioux Lookout Hydro

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	17	94.44%	
B   6-10			1
Subtotal	17	94.44%	1
Actionable Requests	18		

## Sioux Lookout, Municipality of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	12	100.00%	
Subtotal	12	100.00%	0
Actionable Requests	12		

## Six Nations Gas

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	4	4.12%	
B   6-10			61
C   11-15			25
D   16+			7

# Member

Subtotal	4	4.12%	93	95.88%	0	
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Actionable Requests	97					
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## Sky Generation (Sprott Power)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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B   6-10			1	100.00%		
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Subtotal	0		1	100.00%	0	
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Actionable Requests	1					
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## Skyway 8

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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B   6-10			1	50.00%		
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D   16+					1	50.00%
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Subtotal	0		1	50.00%	1	50.00%
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Actionable Requests	2					
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## Smiths Falls, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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A   0-5	58	66.67%				
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B   6-10			28	32.18%		
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C   11-15			1	1.15%		
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Subtotal	58	66.67%	29	33.33%	0	
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Actionable Requests	87					
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## Smooth Rock Falls, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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A   0-5	1	7.69%				
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D   16+					12	92.31%
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Subtotal	1	7.69%	0		12	92.31%
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Actionable Requests	13					
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## Snowy Ridge Wind Farm

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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A   0-5	1	50.00%				
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B   6-10			1	50.00%		
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# Member

Subtotal	1	50.00%	1	50.00%	0	
Actionable Requests	2					

## South Bruce Peninsula, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	19	20.65%				
B   6-10			27	29.35%		
C   11-15			35	38.04%		
D   16+			7	7.61%	4	4.35%
Subtotal	19	20.65%	69	75.00%	4	4.35%
Actionable Requests	92					

## South Bruce, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			16	17.78%		
C   11-15			12	13.33%		
A   0-5	23	25.56%				
D   16+			38	42.22%	1	1.11%
Subtotal	23	25.56%	66	73.33%	1	1.11%
Actionable Requests	90					

## South Dundas, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	37	67.27%				
B   6-10			11	20.00%		
C   11-15			4	7.27%		
D   16+					3	5.45%
Subtotal	37	67.27%	15	27.27%	3	5.45%
Actionable Requests	55					

## South Frontenac, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	38	74.51%				
B   6-10			7	13.73%		
D   16+					6	11.76%

# Member

Subtotal	38	74.51%	7	13.73%	6	11.76%
Actionable Requests	51					

## South Glengarry, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	29	80.56%				
B   6-10			1	2.78%		
D   16+					6	16.67%
Subtotal	29	80.56%	1	2.78%	6	16.67%
Actionable Requests	36					

## South Huron Hospital

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					1	50.00%
A   0-5	1	50.00%				
Subtotal	1	50.00%	0		1	50.00%
Actionable Requests	2					

## South Huron, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					3	2.75%
B   6-10			18	16.51%		
A   0-5	88	80.73%				
Subtotal	88	80.73%	18	16.51%	3	2.75%
Actionable Requests	109					

## South Kent Wind Project

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	15	88.24%				
D   16+					2	11.76%
Subtotal	15	88.24%	0		2	11.76%
Actionable Requests	17					

## South River, Village of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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# Member

A   0-5	12	92.31%				
D   16+					1	7.69%
Subtotal	12	92.31%	0		1	7.69%

Actionable Requests 13

## South Stormont, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	83	91.21%	
D   16+			8
Subtotal	83	91.21%	8

Actionable Requests 91

## Southgate, Township

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	13	39.39%	
B   6-10			1
D   16+			19
Subtotal	13	39.39%	20

Actionable Requests 33

## Southwest Middlesex, Municipality of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
C   11-15		1	1.01%
D   16+			8
A   0-5	76	76.77%	
B   6-10		13	13.13%
Subtotal	76	14	9

Actionable Requests 99

## South-West Oxford, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+			38
Subtotal	0	0	38

Actionable Requests 38

# Member

## Southwold, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					88	100.00%
Subtotal	0		0		88	100.00%
Actionable Requests	88					

## SP Belle River Wind LP

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	3	100.00%				
Subtotal	3	100.00%	0		0	
Actionable Requests	3					

## Spanish, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

## Spectrum Telecom Group Ltd

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					14	87.50%
A   0-5	2	12.50%				
Subtotal	2	12.50%	0		14	87.50%
Actionable Requests	16					

## Springwater, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+			1	5.56%	1	5.56%
C   11-15			1	5.56%		
A   0-5	12	66.67%				
B   6-10			3	16.67%		
Subtotal	12	66.67%	5	27.78%	1	5.56%
Actionable Requests	18					

# Member

## Sprucedale Youth Centre

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

## St. Catharines, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
C   11-15			2	0.36%		
A   0-5	553	98.40%				
B   6-10			7	1.25%		
Subtotal	553	98.40%	9	1.60%	0	
Actionable Requests	562					

## St. Charles, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	3	100.00%				
Subtotal	3	100.00%	0		0	
Actionable Requests	3					

## St. Clair, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					37	25.17%
A   0-5	110	74.83%				
Subtotal	110	74.83%	0		37	25.17%
Actionable Requests	147					

## St. Joseph, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	1	100.00%				
Subtotal	1	100.00%	0		0	
Actionable Requests	1					

## St. Josephs Health Care (London)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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# Member

B   6-10			2	100.00%		
Subtotal	0		2	100.00%	0	
Actionable Requests	2					

## St. Josephs Healthcare (Hamilton)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

## St. Marys General Hospital

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			1	100.00%		
Subtotal	0		1	100.00%	0	
Actionable Requests	1					

## St. Marys, Separated Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	57	100.00%				
Subtotal	57	100.00%	0		0	
Actionable Requests	57					

## St. Michael's Hospital

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					9	100.00%
Subtotal	0		0		9	100.00%
Actionable Requests	9					

## St. Thomas, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	402	71.28%				
B   6-10			103	18.26%		
C   11-15			35	6.21%		
D   16+			18	3.19%	6	1.06%



# Member

Subtotal	402	71.28%	156	27.66%	6	1.06%
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Actionable Requests	564					
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## Start Communications

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			51	14.96%		
C   11-15			11	3.23%		
A   0-5	207	60.70%				
D   16+			23	6.74%	49	14.37%
Subtotal	207	60.70%	85	24.93%	49	14.37%

Actionable Requests	341					
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## Stelco Steel Hamilton Works

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					5	100.00%
Subtotal	0		0		5	100.00%

Actionable Requests	5					
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## Stirling-Rawdon, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	34	100.00%				
Subtotal	34	100.00%	0		0	

Actionable Requests	34					
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## Stone Mills, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					2	100.00%
Subtotal	0		0		2	100.00%

Actionable Requests	2					
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## Stonebridge Golf and Country Club

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					2	100.00%
Subtotal	0		0		2	100.00%

Actionable Requests	2					
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# Member

## Storm Internet

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	19	50.00%				
B   6-10			5	13.16%		
D   16+					14	36.84%
Subtotal	19	50.00%	5	13.16%	14	36.84%
Actionable Requests	38					

## Stormont, Dundas & Glengarry, United Counties (SDG01)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	1	100.00%				
Subtotal	1	100.00%	0		0	
Actionable Requests	1					

## Stormont, Dundas & Glengarry, United Counties (SDG02)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	12	100.00%				
Subtotal	12	100.00%	0		0	
Actionable Requests	12					

## Stratford, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
C   11-15			5	2.10%		
D   16+			232	97.48%	1	0.42%
Subtotal	0		237	99.58%	1	0.42%
Actionable Requests	238					

## Strathroy-Caradoc, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					1	0.72%
A   0-5	138	99.28%				
Subtotal	138	99.28%	0		1	0.72%
Actionable Requests	139					

# Member

## Stubbs Communications

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	3	100.00%	
Subtotal	3	100.00%	0
Actionable Requests	3		

## Sudbury District Energy

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	6	85.71%	
D   16+			1
Subtotal	6	85.71%	1
Actionable Requests	7		

## Summer Haven Wind

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	6	85.71%	
D   16+			1
Subtotal	6	85.71%	1
Actionable Requests	7		

## Sun Canadian Pipelines

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	357	96.75%	
B   6-10			1
D   16+			11
Subtotal	357	96.75%	1
Actionable Requests	369		

## Sun Canadian Pipelines - Sarnia Area

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	24	85.71%	
D   16+			4
Subtotal	24	85.71%	4
Actionable Requests	28		

# Member

## Suncor Energy

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	1	100.00%				
Subtotal	1	100.00%	0		0	
Actionable Requests	1					

## Suncor Energy Products (SNCP02)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	1	100.00%				
Subtotal	1	100.00%	0		0	
Actionable Requests	1					

## Suncor Energy Products (SNCP03)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
C   11-15			1	16.67%		
D   16+					2	33.33%
A   0-5	2	33.33%				
B   6-10			1	16.67%		
Subtotal	2	33.33%	2	33.33%	2	33.33%
Actionable Requests	6					

## Suncor Energy Products (SNCP04)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	2	100.00%				
Subtotal	2	100.00%	0		0	
Actionable Requests	2					

## Suncor Energy Products (SNCP05)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
C   11-15			1	33.33%		
D   16+					2	66.67%
Subtotal	0		1	33.33%	2	66.67%
Actionable Requests	3					

# Member

## Sundridge, Village of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	6	100.00%				
Subtotal	6	100.00%	0		0	
Actionable Requests	6					

## Superior View Gas Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					2	100.00%
Subtotal	0		0		2	100.00%
Actionable Requests	2					

## Synergy North - Kenora

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	32	91.43%				
D   16+					3	8.57%
Subtotal	32	91.43%	0		3	8.57%
Actionable Requests	35					

## Synergy North - Thunder Bay

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			33	3.54%		
C   11-15			3	0.32%		
D   16+					1	0.11%
A   0-5	896	96.03%				
Subtotal	896	96.03%	36	3.86%	1	0.11%
Actionable Requests	933					

## Talbot Windfarm

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	3	100.00%				
Subtotal	3	100.00%	0		0	
Actionable Requests	3					

# Member

## Tay, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	29	76.32%				
D   16+					3	7.89%
C   11-15			1	2.63%		
B   6-10			5	13.16%		
Subtotal	29	76.32%	6	15.79%	3	7.89%

Actionable Requests

38

## TBayTel

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	797	91.40%				
B   6-10			64	7.34%		
C   11-15			3	0.34%		
D   16+					8	0.92%
Subtotal	797	91.40%	67	7.68%	8	0.92%

Actionable Requests

872

## Tecumseh, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			20	16.67%		
C   11-15			1	0.83%		
A   0-5	94	78.33%				
D   16+			2	1.67%	3	2.50%
Subtotal	94	78.33%	23	19.17%	3	2.50%

Actionable Requests

120

## TekSavvy Solutions Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					13	5.22%
A   0-5	225	90.36%				
B   6-10			10	4.02%		
C   11-15			1	0.40%		

# Member

Subtotal	225	90.36%	11	4.42%	13	5.22%
Actionable Requests	249					

## telMAX Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+			2	1.02%	5	2.54%
C   11-15			7	3.55%		
A   0-5	172	87.31%				
B   6-10			11	5.58%		
Subtotal	172	87.31%	20	10.15%	5	2.54%
Actionable Requests	197					

## Telus

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	2,447	91.61%				
B   6-10			173	6.48%		
C   11-15			27	1.01%		
D   16+			12	0.45%	12	0.45%
Subtotal	2447	91.61%	212	7.94%	12	0.45%
Actionable Requests	2671					

## Temagami, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	4	80.00%				
B   6-10			1	20.00%		
Subtotal	4	80.00%	1	20.00%	0	
Actionable Requests	5					

## Temiskaming Shores, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	47	100.00%				
Subtotal	47	100.00%	0		0	
Actionable Requests	47					

# Member

## TeraGo Networks Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
C   11-15			1	14.29%		
D   16+					6	85.71%
Subtotal	0		1	14.29%	6	85.71%
Actionable Requests	7					

## Teraspan Networks

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	28	100.00%				
Subtotal	28	100.00%	0		0	
Actionable Requests	28					

## Terrace Bay, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	5	83.33%				
D   16+					1	16.67%
Subtotal	5	83.33%	0		1	16.67%
Actionable Requests	6					

## Thames Centre, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	34	53.13%				
B   6-10			20	31.25%		
C   11-15			3	4.69%		
D   16+			3	4.69%	4	6.25%
Subtotal	34	53.13%	26	40.63%	4	6.25%
Actionable Requests	64					

## Thames Centre, Municipality of – Storm Sewer, Drains, Streetli

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	94	86.24%				
B   6-10			10	9.17%		
D   16+					5	4.59%



# Member

Subtotal	94	86.24%	10	9.17%	5	4.59%
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Actionable Requests	109					
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## Thames Valley District Schoolboard

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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D   16+					1	100.00%
Subtotal	0		0		1	100.00%

Actionable Requests	1					
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## Thessalon, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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A   0-5	3	50.00%				
B   6-10			1	16.67%		
D   16+			1	16.67%	1	16.67%
Subtotal	3	50.00%	2	33.33%	1	16.67%

Actionable Requests	6					
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## Thorold, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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B   6-10			41	9.47%		
C   11-15			18	4.16%		
A   0-5	264	60.97%				
D   16+			76	17.55%	34	7.85%
Subtotal	264	60.97%	135	31.18%	34	7.85%

Actionable Requests	433					
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## Thunder Bay, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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A   0-5	556	63.54%				
B   6-10			238	27.20%		
C   11-15			34	3.89%		
D   16+			1	0.11%	46	5.26%
Subtotal	556	63.54%	273	31.20%	46	5.26%

Actionable Requests	875					
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# Member

## Thunder Bay, City of - Parks Property

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	121	99.18%				
B   6-10			1	0.82%		
Subtotal	121	99.18%	1	0.82%	0	
Actionable Requests	122					

## Tillsonburg Hydro

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	166	100.00%				
Subtotal	166	100.00%	0		0	
Actionable Requests	166					

## Tillsonburg, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	152	100.00%				
Subtotal	152	100.00%	0		0	
Actionable Requests	152					

## Timmins, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	169	100.00%				
Subtotal	169	100.00%	0		0	
Actionable Requests	169					

## Timmins, City of - Traffic and Street Lights

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	55	88.71%				
D   16+					7	11.29%
Subtotal	55	88.71%	0		7	11.29%
Actionable Requests	62					

## Tiny, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			2	3.85%		

# Member

A   0-5	50	96.15%				
Subtotal	50	96.15%	2	3.85%	0	
Actionable Requests	52					

## Toronto Community Housing

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+			2
Subtotal	0	0	2
Actionable Requests	2		

## Toronto Gas Extraction

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	1	100.00%	
Subtotal	1	100.00%	0
Actionable Requests	1		

## Toronto Hydro

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	7,839	90.75%	
B   6-10			466
C   11-15			123
D   16+			56
Subtotal	7839	90.75%	645
Actionable Requests	8638		

## Toronto Metropolitan University

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	2	66.67%	
B   6-10			1
Subtotal	2	66.67%	1
Actionable Requests	3		

## Toronto Transit Commission (TTC) - Communications

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	186	81.58%	

## Member

B   6-10			16	7.02%		
C   11-15			1	0.44%		
D   16+					25	10.96%
Subtotal	186	81.58%	17	7.46%	25	10.96%

Actionable Requests 228

### Toronto Transit Commission (TTC) - Electrical Lines

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
C   11-15			26	4.58%		
D   16+			5	0.88%	404	71.13%
B   6-10			69	12.15%		
A   0-5	64	11.27%				
Subtotal	64	11.27%	100	17.61%	404	71.13%

Actionable Requests 568

### Toronto Transit Commission (TTC) - Rail Structures

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	518	100.00%				
Subtotal	518	100.00%	0		0	

Actionable Requests 518

### Toronto, City of - BIA

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	151	71.90%				
B   6-10			16	7.62%	1	0.48%
D   16+					42	20.00%
Subtotal	151	71.90%	16	7.62%	43	20.48%

Actionable Requests 210

### Toronto, City of - Traffic

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			117	7.11%	17	1.03%
C   11-15			38	2.31%	8	0.49%
A   0-5	1,395	84.75%				
D   16+			25	1.52%	46	2.79%

# Member

Subtotal	1395	84.75%	180	10.94%	71	4.31%
Actionable Requests	1646					

## Toronto, City of - Water and Sewer

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	2,978	90.19%				
B   6-10			173	5.24%	20	0.61%
C   11-15			42	1.27%	7	0.21%
D   16+			29	0.88%	53	1.61%
Subtotal	2978	90.19%	244	7.39%	80	2.42%
Actionable Requests	3302					

## Toronto, University of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			14	22.95%		
C   11-15			3	4.92%		
A   0-5	44	72.13%				
Subtotal	44	72.13%	17	27.87%	0	
Actionable Requests	61					

## Trans Canada Utilities for York Region Fibre

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			87	14.12%		
C   11-15			38	6.17%		
D   16+			4	0.65%	2	0.32%
A   0-5	485	78.73%				
Subtotal	485	78.73%	129	20.94%	2	0.32%
Actionable Requests	616					

## TransCanada Pipelines - East

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	959	86.94%				
B   6-10			22	1.99%	3	0.27%
C   11-15			5	0.45%	2	0.18%
D   16+			24	2.18%	88	7.98%

# Member

Subtotal	959	86.94%	51	4.62%	93	8.43%
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Actionable Requests	1103					
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## TransCanada Pipelines - North

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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A   0-5	50	63.29%				
B   6-10			9	11.39%		
C   11-15			6	7.59%		
D   16+			2	2.53%	12	15.19%
Subtotal	50	63.29%	17	21.52%	12	15.19%

Actionable Requests	79					
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## Trans-Northern Pipelines (TN01)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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B   6-10			6	0.93%	14	2.17%
C   11-15			1	0.16%		
A   0-5	491	76.24%				
D   16+			1	0.16%	131	20.34%
Subtotal	491	76.24%	8	1.24%	145	22.52%

Actionable Requests	644					
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## Trans-Northern Pipelines (TN02)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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A   0-5	66	84.62%				
B   6-10			1	1.28%	1	1.28%
D   16+					10	12.82%
Subtotal	66	84.62%	1	1.28%	11	14.10%

Actionable Requests	78					
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## Trent Hills, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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A   0-5	49	98.00%				
D   16+					1	2.00%
Subtotal	49	98.00%	0		1	2.00%

Actionable Requests	50					
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# Member

## Trent Lakes, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	1	12.50%				
D   16+					7	87.50%
Subtotal	1	12.50%	0		7	87.50%
Actionable Requests	8					

## Trent University

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	1	12.50%				
B   6-10			1	12.50%		
C   11-15			2	25.00%		
D   16+					4	50.00%
Subtotal	1	12.50%	3	37.50%	4	50.00%
Actionable Requests	8					

## Tribute Gas

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			36	33.96%		
C   11-15			2	1.89%		
A   0-5	67	63.21%				
D   16+			1	0.94%		
Subtotal	67	63.21%	39	36.79%	0	
Actionable Requests	106					

## Tuckersmith Communications

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	247	100.00%				
Subtotal	247	100.00%	0		0	
Actionable Requests	247					

## Tweed, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					8	100.00%

# Member

Subtotal	0		0		8	100.00%
Actionable Requests	8					

## University Health Network

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	7	87.50%				
B   6-10			1	12.50%		
Subtotal	7	87.50%	1	12.50%	0	
Actionable Requests	8					

## University Health Network - Princess Margaret

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					8	100.00%
Subtotal	0		0		8	100.00%
Actionable Requests	8					

## University Health Network - Toronto General

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					10	100.00%
Subtotal	0		0		10	100.00%
Actionable Requests	10					

## University Health Network - Toronto Western

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	6	100.00%				
Subtotal	6	100.00%	0		0	
Actionable Requests	6					

## University of Western Ontario

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
C   11-15			11	19.64%		
D   16+			3	5.36%	42	75.00%
Subtotal	0		14	25.00%	42	75.00%
Actionable Requests	56					



# Member

## University of Windsor

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					6	100.00%
Subtotal	0		0		6	100.00%
Actionable Requests	6					

## UpLink Communications Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					6	28.57%
A   0-5	14	66.67%				
B   6-10			1	4.76%		
Subtotal	14	66.67%	1	4.76%	6	28.57%
Actionable Requests	21					

## Upper Canada District School Board

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					5	100.00%
Subtotal	0		0		5	100.00%
Actionable Requests	5					

## Uxbridge, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	141	91.56%				
C   11-15			1	0.65%		
D   16+					12	7.79%
Subtotal	141	91.56%	1	0.65%	12	7.79%
Actionable Requests	154					

## Vale Canada

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	18	90.00%				
D   16+					2	10.00%
Subtotal	18	90.00%	0		2	10.00%
Actionable Requests	20					

# Member

## Vaughan, City of (Street Lights)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			66	11.98%		
C   11-15			57	10.34%		
A   0-5	247	44.83%				
D   16+			11	2.00%	170	30.85%
Subtotal	247	44.83%	134	24.32%	170	30.85%
Actionable Requests	551					

## Vaughan, City of (Traffic Signals)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	16	61.54%				
B   6-10			9	34.62%		
D   16+			1	3.85%		
Subtotal	16	61.54%	10	38.46%	0	
Actionable Requests	26					

## Vaughan, City of (Water, Sewer)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	472	100.00%				
Subtotal	472	100.00%	0		0	
Actionable Requests	472					

## Vianet (768812 Ontario Inc)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	677	96.44%				
D   16+			8	1.14%		
C   11-15			15	2.14%		
B   6-10			1	0.14%	1	0.14%
Subtotal	677	96.44%	24	3.42%	1	0.14%
Actionable Requests	702					

## Videotron Senc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	186	47.33%				

## Member

B   6-10			20	5.09%	1	0.25%
C   11-15			10	2.54%		
D   16+			1	0.25%	175	44.53%
Subtotal	186	47.33%	31	7.89%	176	44.78%

Actionable Requests 393

### Wainfleet Wind Power

Completed within Compliant Non-Compliant Non-Compliant No Response

D   16+					2	100.00%
Subtotal	0		0		2	100.00%

Actionable Requests 2

### Walker Environmental Group Inc

Completed within Compliant Non-Compliant Non-Compliant No Response

A   0-5	3	100.00%				
Subtotal	3	100.00%	0		0	

Actionable Requests 3

### Warwick, Township of

Completed within Compliant Non-Compliant Non-Compliant No Response

A   0-5	2	9.09%				
B   6-10			10	45.45%		
C   11-15			5	22.73%		
D   16+					5	22.73%
Subtotal	2	9.09%	15	68.18%	5	22.73%

Actionable Requests 22

### Wasaga Beach Distribution

Completed within Compliant Non-Compliant Non-Compliant No Response

A   0-5	182	100.00%				
Subtotal	182	100.00%	0		0	

Actionable Requests 182

### Wasaga Beach, Town of

Completed within Compliant Non-Compliant Non-Compliant No Response

## Member

A   0-5	173	98.30%				
B   6-10			2	1.14%		
D   16+					1	0.57%
Subtotal	173	98.30%	2	1.14%	1	0.57%
Actionable Requests	176					

## Waste Connections of Canada

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+			3 100.00%
Subtotal	0	0	3 100.00%
Actionable Requests	3		

## Waste Management Canada

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	1 20.00%		
D   16+			4 80.00%
Subtotal	1 20.00%	0	4 80.00%
Actionable Requests	5		

## Waterloo Fibre

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	29 96.67%		
B   6-10		1 3.33%	
Subtotal	29 96.67%	1 3.33%	0
Actionable Requests	30		

## Waterloo, City of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	627 95.29%		
B   6-10		8 1.22%	
C   11-15		3 0.46%	
D   16+		1 0.15%	19 2.89%
Subtotal	627 95.29%	12 1.82%	19 2.89%
Actionable Requests	658		

# Member

## Waterloo, Region of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			6	2.41%		
A   0-5	243	97.59%				
Subtotal	243	97.59%	6	2.41%	0	
Actionable Requests	249					

## Waterloo, Region of - Rural Storm Sewers

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+			2	2.90%	5	7.25%
C   11-15			5	7.25%		
B   6-10			4	5.80%	1	1.45%
A   0-5	52	75.36%				
Subtotal	52	75.36%	11	15.94%	6	8.70%
Actionable Requests	69					

## Waterloo, Region of (North Dumfries Wellesley Water)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	179	79.56%				
B   6-10			22	9.78%		
C   11-15			13	5.78%		
D   16+			7	3.11%	4	1.78%
Subtotal	179	79.56%	42	18.67%	4	1.78%
Actionable Requests	225					

## Waterloo, University of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	1	100.00%				
Subtotal	1	100.00%	0		0	
Actionable Requests	1					

## WaveDirect Telecommunications

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					5	100.00%

# Member

Subtotal	0		0		5	100.00%
Actionable Requests	5					

## Wawa, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	4	80.00%				
D   16+					1	20.00%
Subtotal	4	80.00%	0		1	20.00%
Actionable Requests	5					

## Welland Hydro

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	293	91.85%				
B   6-10			22	6.90%		
C   11-15			4	1.25%		
Subtotal	293	91.85%	26	8.15%	0	
Actionable Requests	319					

## Welland, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	417	85.63%				
D   16+			1	0.21%	1	0.21%
B   6-10			67	13.76%		
C   11-15			1	0.21%		
Subtotal	417	85.63%	69	14.17%	1	0.21%
Actionable Requests	487					

## Welland, City of - Streetlights

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	441	93.04%				
B   6-10			29	6.12%		
C   11-15			4	0.84%		
Subtotal	441	93.04%	33	6.96%	0	
Actionable Requests	474					

# Member

## Wellesley, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	42	56.00%				
B   6-10			17	22.67%		
C   11-15			6	8.00%		
D   16+					10	13.33%
Subtotal	42	56.00%	23	30.67%	10	13.33%

Actionable Requests

75

## Wellington North Power Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	101	100.00%				
Subtotal	101	100.00%	0		0	

Actionable Requests

101

## Wellington North, Township Of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	90	100.00%				
Subtotal	90	100.00%	0		0	

Actionable Requests

90

## Wellington, County of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			1	3.33%		
A   0-5	29	96.67%				
Subtotal	29	96.67%	1	3.33%	0	

Actionable Requests

30

## West Elgin, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					5	20.83%
B   6-10			1	4.17%		
A   0-5	18	75.00%				

# Member

Subtotal	18	75.00%	1	4.17%	5	20.83%
Actionable Requests	24					

## West Grey, Municipality of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	17	85.00%	
D   16+			3
Subtotal	17	85.00%	3
			15.00%
Actionable Requests	20		

## West Lincoln, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	31	96.88%	
D   16+			1
Subtotal	31	96.88%	1
			3.13%
Actionable Requests	32		

## West Nipissing, Municipality of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	70	94.59%	
D   16+			4
Subtotal	70	94.59%	4
			5.41%
Actionable Requests	74		

## West Perth, Municipality of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	33	100.00%	
Subtotal	33	100.00%	0
Actionable Requests	33		

## West Windsor Power

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	6	100.00%	
Subtotal	6	100.00%	0
Actionable Requests	6		



# Member

## Westario Power

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+			4	1.10%	1	0.28%
A   0-5	236	65.01%				
B   6-10			85	23.42%	1	0.28%
C   11-15			36	9.92%		
Subtotal	236	65.01%	125	34.44%	2	0.55%

Actionable Requests 363

## Westport, Village of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	2	100.00%				
Subtotal	2	100.00%	0		0	

Actionable Requests 2

## Whitby, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			4	0.63%		
D   16+			1	0.16%	52	8.13%
A   0-5	583	91.09%				
Subtotal	583	91.09%	5	0.78%	52	8.13%

Actionable Requests 640

## Whitchurch-Stouffville, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	362	82.09%				
B   6-10			78	17.69%		
D   16+					1	0.23%
Subtotal	362	82.09%	78	17.69%	1	0.23%

Actionable Requests 441

## White River, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	5	62.50%				
B   6-10			1	12.50%		

# Member

D   16+					2	25.00%
Subtotal	5	62.50%	1	12.50%	2	25.00%

Actionable Requests 8

## Whitewater Region, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	14	82.35%	
D   16+			3
Subtotal	14	82.35%	3

Actionable Requests 17

## Wightman Telecom Fibre Ltd

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
C   11-15		69	5.53%
D   16+		49	3.93%
A   0-5	896	71.85%	
B   6-10		155	12.43%
Subtotal	896	71.85%	273

Actionable Requests 1247

## Wilfrid Laurier University

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	7	63.64%	
D   16+			4
Subtotal	7	63.64%	4

Actionable Requests 11

## Wilmot, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	96	93.20%	
D   16+			7
Subtotal	96	93.20%	7

Actionable Requests 103

# Member

## Windsor Utilities Commission

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			4	1.42%		
A   0-5	277	98.58%				
Subtotal	277	98.58%	4	1.42%	0	
Actionable Requests	281					

## Windsor, City of - Sewer

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	496	99.20%				
B   6-10			4	0.80%		
Subtotal	496	99.20%	4	0.80%	0	
Actionable Requests	500					

## Windsor, City of - Streetlights

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	681	99.56%				
B   6-10			3	0.44%		
Subtotal	681	99.56%	3	0.44%	0	
Actionable Requests	684					

## Windsor, City of - Traffic

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	115	99.14%				
B   6-10			1	0.86%		
Subtotal	115	99.14%	1	0.86%	0	
Actionable Requests	116					

## Wingham & Listowel Hospitals

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

# Member

## Wireless Farm Inc.

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					3	37.50%
A   0-5	2	25.00%				
C   11-15			3	37.50%		
Subtotal	2	25.00%	3	37.50%	3	37.50%
Actionable Requests	8					

## Woodstock, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	330	95.38%				
B   6-10			2	0.58%		
C   11-15			2	0.58%		
D   16+					12	3.47%
Subtotal	330	95.38%	4	1.16%	12	3.47%
Actionable Requests	346					

## Woodstock, City of (Sanitary & Storm Sewer)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	307	94.46%				
B   6-10			2	0.62%		
C   11-15			2	0.62%		
D   16+					14	4.31%
Subtotal	307	94.46%	4	1.23%	14	4.31%
Actionable Requests	325					

## Woodstock, City of (Street lights)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					8	4.19%
A   0-5	179	93.72%				
B   6-10			2	1.05%		
C   11-15			2	1.05%		
Subtotal	179	93.72%	4	2.09%	8	4.19%
Actionable Requests	191					

# Member

## Woolwich, township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	254	99.61%				
B   6-10			1	0.39%		
Subtotal	254	99.61%	1	0.39%	0	
Actionable Requests	255					

## WTC Communications

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	47	95.92%				
B   6-10			1	2.04%		
D   16+					1	2.04%
Subtotal	47	95.92%	1	2.04%	1	2.04%
Actionable Requests	49					

## Xplore Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
C   11-15			3	1.40%		
D   16+					5	2.33%
B   6-10			8	3.72%		
A   0-5	199	92.56%				
Subtotal	199	92.56%	11	5.12%	5	2.33%
Actionable Requests	215					

## Xplore Inc - formerly Metroloop

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			151	24.71%		
C   11-15			11	1.80%		
D   16+			21	3.44%	6	0.98%
A   0-5	422	69.07%				
Subtotal	422	69.07%	183	29.95%	6	0.98%
Actionable Requests	611					

## Xstrata

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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# Member

A   0-5	1	100.00%				
Subtotal	1	100.00%	0		0	

Actionable Requests: 1

## York University

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+			3
Subtotal	0	0	3

Actionable Requests: 3

## York, Region of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+		1	0.16%
A   0-5	607	99.51%	
B   6-10		1	0.16%
Subtotal	607	99.51%	2

Actionable Requests: 610

## York, Region of (Traffic, St Lights, Storm Sewer, Culverts)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	1,052	79.70%	
B   6-10		246	18.64%
C   11-15		13	0.98%
D   16+		7	0.53%
Subtotal	1052	79.70%	266

Actionable Requests: 1320

## Zayo Canada Inc

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	897	70.85%	
B   6-10		137	10.82%
C   11-15		82	6.48%
D   16+		109	8.61%
Subtotal	897	70.85%	328

Actionable Requests: 1266

# Member

## Zayo Canada Inc (ZAYOON10)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	76	45.51%				
D   16+					91	54.49%
Subtotal	76	45.51%	0		91	54.49%
Actionable Requests	167					

## Zibi Community Utility LP

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					4	100.00%
Subtotal	0		0		4	100.00%
Actionable Requests	4					

## Zorra, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	130	100.00%				
Subtotal	130	100.00%	0		0	
Actionable Requests	130					