



**Ontario One Call (OOC)
Stakeholder Advisory Council (SAC)
Meeting Minutes – January 23rd, 2025**

The following provides meeting minutes from the first SAC meeting of 2025 of the Stakeholder Advisory Council (SAC), which was held on January 23rd, 2025, at the Ontario Energy Association Headquarters - 121 Richmond Street West, Toronto.

Attendance:

SAC Members -

- Karen Nesbitt as Chair (AMO), Tom Aiken (IO), Nameer Rahman (OEA), Nadia Todorova (RCCAO), Moranne McDonnell (Promark-Telecon), Enrico Scalera (City of Burlington), Ryan Quesnel (Thomas Cavanagh Construction), Ted Wigdor (for Teresa Sarkesian, Electricity Distributors Association)

OOC Officials -

- Jim Keech (CEO and President), Jean Lepine (Chief Strategy Officer), Samantha Pinto (Chief Regulatory Officer), Anthony Martinello (Chief Financial Officer), Ryan McAfee (Director- Compliance and Industry Performance), Adam Mordaunt (Director- Member Services), James Ban (Senior Legislative and Regulatory Policy Development Lead), Natalie Schnarr (Senior Project Manager)

Special Guest(s) / Standing Invitee(s) -

- Mary Beth Fazzari (MPBSDP, Government of Ontario)

Regrets -

- Patrick McManus as Vice Chair (OSWCA), Kirstin Jensen (OHBA)

Agenda Item One – OOC’s Business Model Review

- The CFO presented an overview of OOC’s evolving business model, outlining the impact of legislative changes and the Strategic plan.
 - Discussions focused on three guiding pillars: fairness, regulatory effectiveness, and stakeholder value.
 - Importance of transparency in funding allocation was highlighted by the Council, as well as long-term planning (five-year increments), and clear communication to help stakeholders prepare for funding changes.

Agenda Item Two – Collaborative Opportunities in the Locate Process





- The Director of Compliance and Industry Performance provided an overview of 2024 dig season performance, highlighting successes, challenges, and areas for improved planning and predictability.
- As OOC enhances its portal functionality, a desire for user training to ensure accurate ticket submissions and prevent inefficiencies was noted as something that may be beneficial.
- Discussions also explored implementing a risk-based approach to locates, prioritizing high-risk projects based on public safety impact.

Agenda Item Three – Enhancing Planning Tools and Project Insights

- The Director of Member Services introduced potential solutions to improve planning efficiency, with a strong focus on reducing system burdens by decreasing ticket volume.

Agenda Item Four – Engaging in Future Consultations

- The Chief Regulatory Officer facilitated discussions on best practices for stakeholder engagement regarding potential legislative amendments.
 - Interest from the Council in being involved early in the process, suggesting roundtables, focus groups, written submissions, and sector-specific interviews as effective consultation methods.
 - A balance of multi-sector discussions (to encourage collaboration) and individual sector sessions (to address specific needs) was recommended.
 - OOC’s webinars were highlighted as a valuable engagement tool that should be fully integrated into consultation efforts.

Agenda Item Five – Summary and Next Steps

- Members emphasized the value of ongoing discussions and their role in shaping OOC’s future direction.
- The Secretariat will distribute meeting minutes and schedule the 2025 meeting series.
- The Chair formally adjourned the meeting.

