



Ontario One Call Compliance Summary

Members Perspective

% of notifications compliant

360_geographicRegion	Compliant	Non-Compliant	Non-Compliant No Response
Toronto	74.68%	13.72%	11.61%
Sarnia	83.28%	13.80%	2.92%
ON-West	87.05%	9.82%	3.14%
ON-Southeast	81.44%	7.87%	10.69%
ON-Northwest	84.65%	7.18%	8.17%
ON-North	89.69%	5.93%	4.38%
ON-East	82.36%	5.78%	11.86%
ON-Central	80.02%	10.78%	9.20%
London-St. Thomas	72.73%	20.57%	6.70%
Hamilton-Niagara	77.82%	15.51%	6.68%
GTA-East	70.78%	10.58%	18.64%
Grey-Bruce	86.82%	10.70%	2.48%
Chatham-Essex	78.00%	15.16%	6.83%
Total	78.03%	12.59%	9.38%

Volume of notifications and Renegotiated due dates

360_geographicRegion	Notifications	Renegotiated
Toronto	61783	20369
Sarnia	2673	567
ON-West	17757	4660
ON-Southeast	3610	482
ON-Northwest	1101	243
ON-North	3103	649
ON-East	16109	2382
ON-Central	8969	2338
London-St. Thomas	7408	2195
Hamilton-Niagara	32755	8476
GTA-East	13077	4649
Grey-Bruce	3514	957
Chatham-Essex	9733	2118
Total	181592	50085

% of notifications by days to close

360_geographicRegion	0-5	11 - 15	6 - 10	15+
Toronto	74.68%	3.86%	8.55%	12.91%
Sarnia	83.28%	3.22%	7.56%	5.95%
ON-West	87.05%	2.09%	6.12%	4.74%
ON-Southeast	81.44%	1.97%	4.60%	11.99%
ON-Northwest	84.65%	1.36%	4.90%	9.08%
ON-North	89.69%	1.16%	4.64%	4.51%
ON-East	82.36%	1.15%	4.06%	12.42%
ON-Central	80.02%	1.71%	6.36%	11.92%
London-St. Thomas	72.73%	5.08%	12.16%	10.03%
Hamilton-Niagara	77.82%	3.82%	8.96%	9.40%
GTA-East	70.78%	2.62%	7.07%	19.52%
Grey-Bruce	86.82%	1.91%	7.88%	3.39%
Chatham-Essex	78.00%	3.52%	8.64%	9.83%
Total	78.03%	3.13%	7.73%	11.11%

processed_date

1/1/2023

1/31/2023

master_stationCode, m...

All

This report excludes data for PLANNING,PRIORITY 0,SEWER LATERAL, EMERGENCY and cancel, test and void



Ontario One Call Compliance Summary

Excavators Perspective

% of requests compliant

360_geographicRegion	Compliant	Non-Compliant	Non-Compliant No Response	Total
Toronto	41.73%	36.81%	21.46%	100.00%
Sarnia	61.38%	31.03%	7.59%	100.00%
ON-West	69.19%	23.64%	7.17%	100.00%
ON-Southeast	52.67%	20.42%	26.91%	100.00%
ON-Northwest	65.65%	21.28%	13.07%	100.00%
ON-North	75.52%	13.45%	11.03%	100.00%
ON-East	46.07%	18.29%	35.64%	100.00%
ON-Central	53.76%	28.21%	18.02%	100.00%
London-St. Thomas	60.21%	30.69%	9.10%	100.00%
Hamilton-Niagara	59.97%	22.64%	17.39%	100.00%
GTA-East	34.59%	25.11%	40.30%	100.00%
Grey-Bruce	68.51%	25.77%	5.73%	100.00%
Chatham-Essex	46.25%	41.94%	11.81%	100.00%
Total	51.64%	28.37%	19.98%	100.00%

% of requests by days to close

360_geographicRegion	0-5	11 - 15	6 - 10	15+	Total
Toronto	41.73%	6.27%	23.77%	28.23%	100.00%
Sarnia	61.38%	1.85%	22.60%	14.17%	100.00%
ON-West	69.19%	2.54%	16.24%	12.02%	100.00%
ON-Southeast	52.67%	3.82%	12.40%	31.11%	100.00%
ON-Northwest	65.65%	4.26%	14.59%	15.50%	100.00%
ON-North	75.52%	1.65%	11.25%	11.58%	100.00%
ON-East	46.07%	3.00%	13.27%	37.65%	100.00%
ON-Central	53.76%	2.96%	14.51%	28.76%	100.00%
London-St. Thomas	60.21%	2.27%	22.27%	15.25%	100.00%
Hamilton-Niagara	59.97%	2.08%	16.95%	21.00%	100.00%
GTA-East	34.59%	3.78%	17.64%	43.98%	100.00%
Grey-Bruce	68.51%	2.25%	20.45%	8.79%	100.00%
Chatham-Essex	46.25%	3.61%	28.03%	22.10%	100.00%
Total	51.64%	3.81%	19.22%	25.33%	100.00%

1/1/2023

1/31/2023

contractor_type

All

This report excludes data for PLANNING,PRIORITY 0,SEWER LATERAL, EMERGENCY and cancel, test and void