



Ontario One Call Fee Schedule

Effective January 1, 2021~~3~~

The Board of Directors shall determine the required annual income for the organization (the “revenue requirement”) and this amount shall be assessed upon each member ~~based on their share of usage of the system, as measured by the percentage of overall notifications each member received in the previous calendar year.~~ based on their performance in delivering timely locates, as measured by formula below. Data will be provided by members via the 360 Feedback tool. Members will be assessed based on their share of the overall points total from the previous calendar year.

Category (Days)	Points Allocation
0 - 5	1.00
6 -10	2.00
11 - 15	3.00
15 +	4.00
Abandoned tickets*	1.00

A member’s fees may not vary by more than +/- 30% versus the previous year.

Members shall be billed in twelve equal monthly instalments.

The revenue requirement for 2023 is \$9.078 million. The Board may elect to maintain or lower the 2023 revenue requirement in future years, but any increase must be approved by the membership as outlined in the by-laws.

Additional Services

Confirmation Phone Call (typically for emergencies)	\$2.75
Analytical reports (per hour)	\$55.00
Mapping consulting/GIS assistance) beyond members’ Standard Allowance)	\$65.00

Annual Credit

Members who did not receive 500 notifications in 2022 will receive no bills in 2023. Members above that threshold will have the \$500 credit applied against their 2023 fees at the start of the year.