



Locate Delivery Performance

| | | | | | |
|------------|------------|---------------------|-----------|---------------|---------------------------|
| Start Date | 2022-12-01 | Subtotal | Compliant | Non-Compliant | Non-Compliant No Response |
| End Date | 2022-12-31 | | 103,528 | 16,249 | 14,226 |
| | | | 77.26% | 12.13% | 10.62% |
| | | Actionable Requests | 134,003 | | |

Member

156 Columbia St Inc

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--|---------------|--|---------------------------|---------|
| 15+ | | | | | 2 | 100.00% |
| Subtotal | 0 | | 0 | | 2 | 100.00% |
| Actionable Requests | 2 | | | | | |

2390541 Ontario Inc.

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--|---------------|--|---------------------------|---------|
| 15+ | | | | | 6 | 100.00% |
| Subtotal | 0 | | 0 | | 6 | 100.00% |
| Actionable Requests | 6 | | | | | |

407 ETR Concession Company Limited

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--------|---------------------------|--------|
| 0-5 | 51 | 69.86% | | | | |
| 6 - 10 | | | 13 | 17.81% | | |
| 15+ | | | | | 9 | 12.33% |
| Subtotal | 51 | 69.86% | 13 | 17.81% | 9 | 12.33% |
| Actionable Requests | 73 | | | | | |

Acronym Solutions Formerly Hydro One Telecom

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|-------|---------------------------|--------|
| 0-5 | 74 | 46.84% | | | | |
| 6 - 10 | | | 2 | 1.27% | | |
| 15+ | | | | | 82 | 51.90% |
| Subtotal | 74 | 46.84% | 2 | 1.27% | 82 | 51.90% |
| Actionable Requests | 158 | | | | | |

Member

Adelaide-Metcalf, Township of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--------|---------------------------|--------|
| 0-5 | 7 | 33.33% | | | | |
| 6 - 10 | | | 1 | 4.76% | | |
| 11 - 15 | | | 7 | 33.33% | | |
| 15+ | | | 1 | 4.76% | 5 | 23.81% |
| Subtotal | 7 | 33.33% | 9 | 42.86% | 5 | 23.81% |
| Actionable Requests | 21 | | | | | |

Adjala-Tosorontio, Municipality of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--|---------------|--|---------------------------|---------|
| 15+ | | | | | 13 | 100.00% |
| Subtotal | 0 | | 0 | | 13 | 100.00% |
| Actionable Requests | 13 | | | | | |

Agilis

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|-------|---------------------------|--------|
| 0-5 | 15 | 41.67% | | | | |
| 6 - 10 | | | 1 | 2.78% | | |
| 15+ | | | | | 20 | 55.56% |
| Subtotal | 15 | 41.67% | 1 | 2.78% | 20 | 55.56% |
| Actionable Requests | 36 | | | | | |

Air Liquide Canada

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|---------|---------------|--|---------------------------|--|
| 0-5 | 11 | 100.00% | | | | |
| Subtotal | 11 | 100.00% | 0 | | 0 | |
| Actionable Requests | 11 | | | | | |

Air Products Canada

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--|---------------------------|-------|
| 0-5 | 11 | 91.67% | | | | |
| 15+ | | | | | 1 | 8.33% |
| Subtotal | 11 | 91.67% | 0 | | 1 | 8.33% |
| Actionable Requests | 12 | | | | | |

Member

Ajax, Town of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|-------|---------------------------|--|
| 0-5 | 85 | 90.43% | | | | |
| 6 - 10 | | | 8 | 8.51% | | |
| 11 - 15 | | | 1 | 1.06% | | |
| Subtotal | 85 | 90.43% | 9 | 9.57% | 0 | |
| Actionable Requests | 94 | | | | | |

Alectra Brampton

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|-------|---------------------------|--------|
| 0-5 | 338 | 59.30% | | | | |
| 6 - 10 | | | 17 | 2.98% | | |
| 11 - 15 | | | 10 | 1.75% | | |
| 15+ | | | 13 | 2.28% | 192 | 33.68% |
| Subtotal | 338 | 59.30% | 40 | 7.02% | 192 | 33.68% |
| Actionable Requests | 570 | | | | | |

Alectra Mississauga (Formerly Enersource)

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|-------|---------------------------|--------|
| 0-5 | 520 | 57.08% | | | | |
| 6 - 10 | | | 36 | 3.95% | | |
| 11 - 15 | | | 18 | 1.98% | | |
| 15+ | | | 19 | 2.09% | 318 | 34.91% |
| Subtotal | 520 | 57.08% | 73 | 8.01% | 318 | 34.91% |
| Actionable Requests | 911 | | | | | |

Alectra Utilities

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|-------|---------------------------|-------|
| 0-5 | 177 | 87.62% | | | | |
| 6 - 10 | | | 11 | 5.45% | 1 | 0.50% |
| 11 - 15 | | | 7 | 3.47% | 1 | 0.50% |
| 15+ | | | 1 | 0.50% | 4 | 1.98% |
| Subtotal | 177 | 87.62% | 19 | 9.41% | 6 | 2.97% |
| Actionable Requests | 202 | | | | | |

Member

Alectra Utilities - Hamilton Hydro

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--------|---------------------------|-------|
| 0-5 | 642 | 64.65% | | | | |
| 6 - 10 | | | 126 | 12.69% | 3 | 0.30% |
| 11 - 15 | | | 91 | 9.16% | | |
| 15+ | | | 59 | 5.94% | 72 | 7.25% |
| Subtotal | 642 | 64.65% | 276 | 27.79% | 75 | 7.55% |
| Actionable Requests | 993 | | | | | |

Alectra Utilities - St Catharines Hydro

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|-------|---------------------------|--|
| 0-5 | 318 | 93.81% | | | | |
| 6 - 10 | | | 16 | 4.72% | | |
| 11 - 15 | | | 1 | 0.29% | | |
| 15+ | | | 4 | 1.18% | | |
| Subtotal | 318 | 93.81% | 21 | 6.19% | 0 | |
| Actionable Requests | 339 | | | | | |

Alectra Utilities (Formerly Powerstream)

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|-------|---------------------------|-------|
| 0-5 | 1,431 | 88.66% | | | | |
| 6 - 10 | | | 106 | 6.57% | 6 | 0.37% |
| 11 - 15 | | | 28 | 1.73% | 16 | 0.99% |
| 15+ | | | 13 | 0.81% | 14 | 0.87% |
| Subtotal | 1431 | 88.66% | 147 | 9.11% | 36 | 2.23% |
| Actionable Requests | 1614 | | | | | |

Alfred and Plantagenet, Township of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--|---------------------------|-------|
| 0-5 | 40 | 97.56% | | | | |
| 15+ | | | | | 1 | 2.44% |
| Subtotal | 40 | 97.56% | 0 | | 1 | 2.44% |
| Actionable Requests | 41 | | | | | |

Member

Algoma Power

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--------|---------------------------|--|
| 0-5 | 8 | 88.89% | | | | |
| 6 - 10 | | | 1 | 11.11% | | |
| Subtotal | 8 | 88.89% | 1 | 11.11% | 0 | |
| Actionable Requests | 9 | | | | | |

Algonquin College

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|---------|---------------|--|---------------------------|--|
| 0-5 | 6 | 100.00% | | | | |
| Subtotal | 6 | 100.00% | 0 | | 0 | |
| Actionable Requests | 6 | | | | | |

Algonquin Fiber

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--|---------------|--|---------------------------|---------|
| 15+ | | | | | 4 | 100.00% |
| Subtotal | 0 | | 0 | | 4 | 100.00% |
| Actionable Requests | 4 | | | | | |

Amaranth, Township of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|---------|---------------|--|---------------------------|--|
| 0-5 | 25 | 100.00% | | | | |
| Subtotal | 25 | 100.00% | 0 | | 0 | |
| Actionable Requests | 25 | | | | | |

Amherstburg, Town of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|-------|---------------------------|--|
| 0-5 | 122 | 99.19% | | | | |
| 6 - 10 | | | 1 | 0.81% | | |
| Subtotal | 122 | 99.19% | 1 | 0.81% | 0 | |
| Actionable Requests | 123 | | | | | |

Apotex

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--------|---------------------------|--|
| 0-5 | 4 | 80.00% | | | | |
| 6 - 10 | | | 1 | 20.00% | | |

Member

| | | | | | | |
|----------|---|--------|---|--------|---|--|
| Subtotal | 4 | 80.00% | 1 | 20.00% | 0 | |
|----------|---|--------|---|--------|---|--|

| | | | | | | |
|---------------------|---|--|--|--|--|--|
| Actionable Requests | 5 | | | | | |
|---------------------|---|--|--|--|--|--|

Arlanxeo Canada Inc

| | | | | | | |
|------------------|-----------|---------------|--|---------------------------|--|--|
| Completed within | Compliant | Non-Compliant | | Non-Compliant No Response | | |
|------------------|-----------|---------------|--|---------------------------|--|--|

| | | | | | | |
|----------|---|--------|---|--------|---|--|
| 0-5 | 7 | 87.50% | | | | |
| 11 - 15 | | | 1 | 12.50% | | |
| Subtotal | 7 | 87.50% | 1 | 12.50% | 0 | |

| | | | | | | |
|---------------------|---|--|--|--|--|--|
| Actionable Requests | 8 | | | | | |
|---------------------|---|--|--|--|--|--|

Arnprior, Town of

| | | | | | | |
|------------------|-----------|---------------|--|---------------------------|--|--|
| Completed within | Compliant | Non-Compliant | | Non-Compliant No Response | | |
|------------------|-----------|---------------|--|---------------------------|--|--|

| | | | | | | |
|----------|----|--------|---|--------|---|--|
| 0-5 | 11 | 55.00% | | | | |
| 6 - 10 | | | 5 | 25.00% | | |
| 11 - 15 | | | 4 | 20.00% | | |
| Subtotal | 11 | 55.00% | 9 | 45.00% | 0 | |

| | | | | | | |
|---------------------|----|--|--|--|--|--|
| Actionable Requests | 20 | | | | | |
|---------------------|----|--|--|--|--|--|

Arran-Elderslie, Municipality of

| | | | | | | |
|------------------|-----------|---------------|--|---------------------------|--|--|
| Completed within | Compliant | Non-Compliant | | Non-Compliant No Response | | |
|------------------|-----------|---------------|--|---------------------------|--|--|

| | | | | | | |
|----------|---|--------|---|--------|---|--------|
| 0-5 | 8 | 80.00% | | | | |
| 6 - 10 | | | 1 | 10.00% | | |
| 15+ | | | | | 1 | 10.00% |
| Subtotal | 8 | 80.00% | 1 | 10.00% | 1 | 10.00% |

| | | | | | | |
|---------------------|----|--|--|--|--|--|
| Actionable Requests | 10 | | | | | |
|---------------------|----|--|--|--|--|--|

Ashfield-Colborne-Wawanosh, Township of

| | | | | | | |
|------------------|-----------|---------------|--|---------------------------|--|--|
| Completed within | Compliant | Non-Compliant | | Non-Compliant No Response | | |
|------------------|-----------|---------------|--|---------------------------|--|--|

| | | | | | | |
|----------|---|--|---|--|---|---------|
| 15+ | | | | | 1 | 100.00% |
| Subtotal | 0 | | 0 | | 1 | 100.00% |

| | | | | | | |
|---------------------|---|--|--|--|--|--|
| Actionable Requests | 1 | | | | | |
|---------------------|---|--|--|--|--|--|

Asphodel-Norwood, Township of

| | | | | | | |
|------------------|-----------|---------------|--|---------------------------|--|--|
| Completed within | Compliant | Non-Compliant | | Non-Compliant No Response | | |
|------------------|-----------|---------------|--|---------------------------|--|--|

| | | | | | | |
|-----|---|---------|--|--|--|--|
| 0-5 | 4 | 100.00% | | | | |
|-----|---|---------|--|--|--|--|

Member

| | | | | | | |
|----------|---|---------|---|--|---|--|
| Subtotal | 4 | 100.00% | 0 | | 0 | |
|----------|---|---------|---|--|---|--|

| | |
|---------------------|---|
| Actionable Requests | 4 |
|---------------------|---|

Astrocom Cable

| | | | |
|------------------|-----------|---------------|---------------------------|
| Completed within | Compliant | Non-Compliant | Non-Compliant No Response |
|------------------|-----------|---------------|---------------------------|

| | | | | | | |
|-----|--|--|--|--|---|---------|
| 15+ | | | | | 2 | 100.00% |
|-----|--|--|--|--|---|---------|

| | | | | | | |
|----------|---|--|---|--|---|---------|
| Subtotal | 0 | | 0 | | 2 | 100.00% |
|----------|---|--|---|--|---|---------|

| | |
|---------------------|---|
| Actionable Requests | 2 |
|---------------------|---|

Atikokan Hydro

| | | | |
|------------------|-----------|---------------|---------------------------|
| Completed within | Compliant | Non-Compliant | Non-Compliant No Response |
|------------------|-----------|---------------|---------------------------|

| | | | | | | |
|-----|---|---------|--|--|--|--|
| 0-5 | 2 | 100.00% | | | | |
|-----|---|---------|--|--|--|--|

| | | | | | | |
|----------|---|---------|---|--|---|--|
| Subtotal | 2 | 100.00% | 0 | | 0 | |
|----------|---|---------|---|--|---|--|

| | |
|---------------------|---|
| Actionable Requests | 2 |
|---------------------|---|

Atikokan, Town of

| | | | |
|------------------|-----------|---------------|---------------------------|
| Completed within | Compliant | Non-Compliant | Non-Compliant No Response |
|------------------|-----------|---------------|---------------------------|

| | | | | | | |
|-----|---|--------|--|--|--|--|
| 0-5 | 2 | 66.67% | | | | |
|-----|---|--------|--|--|--|--|

| | | | | | | |
|-----|--|--|--|--|---|--------|
| 15+ | | | | | 1 | 33.33% |
|-----|--|--|--|--|---|--------|

| | | | | | | |
|----------|---|--------|---|--|---|--------|
| Subtotal | 2 | 66.67% | 0 | | 1 | 33.33% |
|----------|---|--------|---|--|---|--------|

| | |
|---------------------|---|
| Actionable Requests | 3 |
|---------------------|---|

Atura Power formerly TC Energy

| | | | |
|------------------|-----------|---------------|---------------------------|
| Completed within | Compliant | Non-Compliant | Non-Compliant No Response |
|------------------|-----------|---------------|---------------------------|

| | | | | | | |
|-----|---|---------|--|--|--|--|
| 0-5 | 2 | 100.00% | | | | |
|-----|---|---------|--|--|--|--|

| | | | | | | |
|----------|---|---------|---|--|---|--|
| Subtotal | 2 | 100.00% | 0 | | 0 | |
|----------|---|---------|---|--|---|--|

| | |
|---------------------|---|
| Actionable Requests | 2 |
|---------------------|---|

Aurora, Town of

| | | | |
|------------------|-----------|---------------|---------------------------|
| Completed within | Compliant | Non-Compliant | Non-Compliant No Response |
|------------------|-----------|---------------|---------------------------|

| | | | | | | |
|-----|----|--------|--|--|--|--|
| 0-5 | 70 | 86.42% | | | | |
|-----|----|--------|--|--|--|--|

| | | | | | | |
|--------|--|--|---|-------|--|--|
| 6 - 10 | | | 3 | 3.70% | | |
|--------|--|--|---|-------|--|--|

| | | | | | | |
|---------|--|--|---|-------|--|--|
| 11 - 15 | | | 1 | 1.23% | | |
|---------|--|--|---|-------|--|--|

| | | | | | | |
|-----|--|--|--|--|---|-------|
| 15+ | | | | | 7 | 8.64% |
|-----|--|--|--|--|---|-------|

Member

| | | | | | | |
|----------|----|--------|---|-------|---|-------|
| Subtotal | 70 | 86.42% | 4 | 4.94% | 7 | 8.64% |
|----------|----|--------|---|-------|---|-------|

| | | | | | | |
|---------------------|----|--|--|--|--|--|
| Actionable Requests | 81 | | | | | |
|---------------------|----|--|--|--|--|--|

Avetria Networks Inc

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--|---------------------------|--------|
| 0-5 | 1 | 50.00% | | | | |
| 15+ | | | | | 1 | 50.00% |
| Subtotal | 1 | 50.00% | 0 | | 1 | 50.00% |

| | | | | | | |
|---------------------|---|--|--|--|--|--|
| Actionable Requests | 2 | | | | | |
|---------------------|---|--|--|--|--|--|

Aylmer Area Secondary Water Supply

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--|---------------|---------|---------------------------|--|
| 6 - 10 | | | 1 | 100.00% | | |
| Subtotal | 0 | | 1 | 100.00% | 0 | |

| | | | | | | |
|---------------------|---|--|--|--|--|--|
| Actionable Requests | 1 | | | | | |
|---------------------|---|--|--|--|--|--|

Aylmer, Town of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|---------|---------------|--|---------------------------|--|
| 0-5 | 12 | 100.00% | | | | |
| Subtotal | 12 | 100.00% | 0 | | 0 | |

| | | | | | | |
|---------------------|----|--|--|--|--|--|
| Actionable Requests | 12 | | | | | |
|---------------------|----|--|--|--|--|--|

Bancroft, Town of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--|---------------|--|---------------------------|---------|
| 15+ | | | | | 8 | 100.00% |
| Subtotal | 0 | | 0 | | 8 | 100.00% |

| | | | | | | |
|---------------------|---|--|--|--|--|--|
| Actionable Requests | 8 | | | | | |
|---------------------|---|--|--|--|--|--|

Barrie, City of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|-------|---------------------------|--------|
| 0-5 | 336 | 71.49% | | | | |
| 6 - 10 | | | 8 | 1.70% | | |
| 11 - 15 | | | 6 | 1.28% | | |
| 15+ | | | 2 | 0.43% | 118 | 25.11% |

Member

| | | | | | | |
|----------|-----|--------|----|-------|-----|--------|
| Subtotal | 336 | 71.49% | 16 | 3.40% | 118 | 25.11% |
|----------|-----|--------|----|-------|-----|--------|

| | | | | | | |
|---------------------|-----|--|--|--|--|--|
| Actionable Requests | 470 | | | | | |
|---------------------|-----|--|--|--|--|--|

Bayham, Municipality of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--------|---------------------------|-------|
| 0-5 | 16 | 55.17% | | | | |
| 6 - 10 | | | 1 | 3.45% | | |
| 11 - 15 | | | 1 | 3.45% | | |
| 15+ | | | 10 | 34.48% | 1 | 3.45% |
| Subtotal | 16 | 55.17% | 12 | 41.38% | 1 | 3.45% |

| | | | | | | |
|---------------------|----|--|--|--|--|--|
| Actionable Requests | 29 | | | | | |
|---------------------|----|--|--|--|--|--|

Bayview Explorations Ltd

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--|---------------|--|---------------------------|---------|
| 15+ | | | | | 1 | 100.00% |
| Subtotal | 0 | | 0 | | 1 | 100.00% |

| | | | | | | |
|---------------------|---|--|--|--|--|--|
| Actionable Requests | 1 | | | | | |
|---------------------|---|--|--|--|--|--|

Beanfield Technologies (Formerly Aptum)

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--------|---------------------------|--------|
| 0-5 | 109 | 17.22% | | | | |
| 6 - 10 | | | 162 | 25.59% | | |
| 11 - 15 | | | 39 | 6.16% | | |
| 15+ | | | 22 | 3.48% | 301 | 47.55% |
| Subtotal | 109 | 17.22% | 223 | 35.23% | 301 | 47.55% |

| | | | | | | |
|---------------------|-----|--|--|--|--|--|
| Actionable Requests | 633 | | | | | |
|---------------------|-----|--|--|--|--|--|

Beanfield Technologies Inc

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--------|---------------------------|--------|
| 0-5 | 77 | 20.98% | | | | |
| 6 - 10 | | | 104 | 28.34% | | |
| 11 - 15 | | | 19 | 5.18% | | |
| 15+ | | | 1 | 0.27% | 166 | 45.23% |
| Subtotal | 77 | 20.98% | 124 | 33.79% | 166 | 45.23% |

| | | | | | | |
|---------------------|-----|--|--|--|--|--|
| Actionable Requests | 367 | | | | | |
|---------------------|-----|--|--|--|--|--|

Member

| Bell Aliant | | | | | | | |
|--|---------------------|-----------|---------|---------------|--------|---------------------------|--------|
| Completed within | | Compliant | | Non-Compliant | | Non-Compliant No Response | |
| | 0-5 | 3,252 | 83.86% | | | | |
| | 6 - 10 | | | 289 | 7.45% | 2 | 0.05% |
| | 11 - 15 | | | 108 | 2.78% | 2 | 0.05% |
| | 15+ | | | 113 | 2.91% | 112 | 2.89% |
| | Subtotal | 3252 | 83.86% | 510 | 13.15% | 116 | 2.99% |
| | Actionable Requests | 3878 | | | | | |
| Bell Canada (Southern & Central Ontario) | | | | | | | |
| Completed within | | Compliant | | Non-Compliant | | Non-Compliant No Response | |
| | 0-5 | 17,749 | 79.29% | | | | |
| | 6 - 10 | | | 1201 | 5.36% | 38 | 0.17% |
| | 11 - 15 | | | 579 | 2.59% | 75 | 0.34% |
| | 15+ | | | 570 | 2.55% | 2174 | 9.71% |
| | Subtotal | 17749 | 79.29% | 2350 | 10.50% | 2287 | 10.22% |
| | Actionable Requests | 22386 | | | | | |
| Belleville, City of | | | | | | | |
| Completed within | | Compliant | | Non-Compliant | | Non-Compliant No Response | |
| | 0-5 | 35 | 100.00% | | | | |
| | Subtotal | 35 | 100.00% | 0 | | 0 | |
| | Actionable Requests | 35 | | | | | |
| Birch Hill Telecom | | | | | | | |
| Completed within | | Compliant | | Non-Compliant | | Non-Compliant No Response | |
| | 0-5 | 55 | 94.83% | | | | |
| | 6 - 10 | | | 1 | 1.72% | | |
| | 11 - 15 | | | 1 | 1.72% | | |
| | 15+ | | | | | 1 | 1.72% |
| | Subtotal | 55 | 94.83% | 2 | 3.45% | 1 | 1.72% |
| | Actionable Requests | 58 | | | | | |
| Blandford-Blenheim, Township of | | | | | | | |
| Completed within | | Compliant | | Non-Compliant | | Non-Compliant No Response | |

Member

| | | | | | | |
|----------|---|---------|---|--|---|--|
| 0-5 | 6 | 100.00% | | | | |
| Subtotal | 6 | 100.00% | 0 | | 0 | |

Actionable Requests

6

Blind River, Town of

| Completed within | Compliant | Non-Compliant | Non-Compliant No Response |
|------------------|-----------|---------------|---------------------------|
| 0-5 | 2 | 100.00% | |
| Subtotal | 2 | 100.00% | 0 |

Actionable Requests

2

Blue Mountain Resorts LP

| Completed within | Compliant | Non-Compliant | Non-Compliant No Response |
|------------------|-----------|---------------|---------------------------|
| 0-5 | 4 | 80.00% | |
| 15+ | | | 1 |
| Subtotal | 4 | 80.00% | 1 |

Actionable Requests

5

Blue Mountains, The Town of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--------|---------------------------|--|
| 0-5 | 36 | 43.37% | | | | |
| 6 - 10 | | | 2 | 2.41% | | |
| 11 - 15 | | | 28 | 33.73% | | |
| 15+ | | | 17 | 20.48% | | |
| Subtotal | 36 | 43.37% | 47 | 56.63% | 0 | |

Actionable Requests

83

Bluewater Power

| Completed within | Compliant | Non-Compliant | Non-Compliant No Response |
|------------------|-----------|---------------|---------------------------|
| 0-5 | 152 | 100.00% | |
| Subtotal | 152 | 100.00% | 0 |

Actionable Requests

152

Bluewater Regional Networks Fibre

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--------|---------------------------|--|
| 0-5 | 7 | 77.78% | | | | |
| 6 - 10 | | | 1 | 11.11% | | |

Member

| | | | | | | |
|----------|---|--------|---|--------|---|--|
| 11 - 15 | | | 1 | 11.11% | | |
| Subtotal | 7 | 77.78% | 2 | 22.22% | 0 | |

Actionable Requests 9

BlueWater Wind Farm - Varna (NEE)

| | | | | | | |
|------------------|-----------|---------|---------------|--|---------------------------|--|
| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
| 0-5 | 1 | 100.00% | | | | |
| Subtotal | 1 | 100.00% | 0 | | 0 | |

Actionable Requests 1

Bluewater, Municipality of

| | | | | | | |
|------------------|-----------|---------|---------------|--|---------------------------|--|
| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
| 0-5 | 25 | 100.00% | | | | |
| Subtotal | 25 | 100.00% | 0 | | 0 | |

Actionable Requests 25

Boem Berry Farms Inc

| | | | | | | |
|------------------|-----------|---------|---------------|--|---------------------------|--|
| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
| 0-5 | 2 | 100.00% | | | | |
| Subtotal | 2 | 100.00% | 0 | | 0 | |

Actionable Requests 2

Bonnechere Valley, Township of

| | | | | | | |
|------------------|-----------|--|---------------|--|---------------------------|---------|
| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
| 15+ | | | | | 1 | 100.00% |
| Subtotal | 0 | | 0 | | 1 | 100.00% |

Actionable Requests 1

Boralex Wind Farm

| | | | | | | |
|------------------|-----------|---------|---------------|--|---------------------------|--|
| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
| 0-5 | 12 | 100.00% | | | | |
| Subtotal | 12 | 100.00% | 0 | | 0 | |

Actionable Requests 12

Bracebridge, Town of

| | | | | | | |
|------------------|-----------|--|---------------|--|---------------------------|--|
| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--|---------------|--|---------------------------|--|

Member

| | | | | | | |
|----------|----|---------|---|--|---|--|
| 0-5 | 24 | 100.00% | | | | |
| Subtotal | 24 | 100.00% | 0 | | 0 | |

Actionable Requests

24

Bradford West Gwillimbury

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--------|---------------------------|--------|
| 0-5 | 200 | 65.57% | | | | |
| 6 - 10 | | | 58 | 19.02% | | |
| 11 - 15 | | | 6 | 1.97% | | |
| 15+ | | | | | 41 | 13.44% |
| Subtotal | 200 | 65.57% | 64 | 20.98% | 41 | 13.44% |

Actionable Requests

305

Brampton, City of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--------|---------------------------|--------|
| 0-5 | 428 | 74.18% | | | | |
| 6 - 10 | | | 60 | 10.40% | 28 | 4.85% |
| 11 - 15 | | | 16 | 2.77% | 14 | 2.43% |
| 15+ | | | 11 | 1.91% | 20 | 3.47% |
| Subtotal | 428 | 74.18% | 87 | 15.08% | 62 | 10.75% |

Actionable Requests

577

Brampton, City of (Storm Sewer)

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--------|---------------------------|--------|
| 0-5 | 140 | 71.07% | | | | |
| 6 - 10 | | | 26 | 13.20% | 9 | 4.57% |
| 11 - 15 | | | 4 | 2.03% | 2 | 1.02% |
| 15+ | | | 7 | 3.55% | 9 | 4.57% |
| Subtotal | 140 | 71.07% | 37 | 18.78% | 20 | 10.15% |

Actionable Requests

197

Brant County

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--------|---------------------------|--|
| 0-5 | 97 | 71.85% | | | | |
| 6 - 10 | | | 28 | 20.74% | | |

Member

| | | | | | | |
|----------|----|--------|----|--------|---|-------|
| 11 - 15 | | | 6 | 4.44% | | |
| 15+ | | | | | 4 | 2.96% |
| Subtotal | 97 | 71.85% | 34 | 25.19% | 4 | 2.96% |

Actionable Requests 135

Brant, County of - Fibre

Completed within Compliant Non-Compliant Non-Compliant No Response

| | | | | | | |
|----------|---|--|---|--|----|---------|
| 15+ | | | | | 13 | 100.00% |
| Subtotal | 0 | | 0 | | 13 | 100.00% |

Actionable Requests 13

Brantford, City of - Sewer Water Storm

Completed within Compliant Non-Compliant Non-Compliant No Response

| | | | | | | |
|----------|----|--------|----|--------|---|-------|
| 0-5 | 34 | 39.53% | | | | |
| 6 - 10 | | | 16 | 18.60% | | |
| 11 - 15 | | | 11 | 12.79% | | |
| 15+ | | | 21 | 24.42% | 4 | 4.65% |
| Subtotal | 34 | 39.53% | 48 | 55.81% | 4 | 4.65% |

Actionable Requests 86

Brantford, City of - Streetlights

Completed within Compliant Non-Compliant Non-Compliant No Response

| | | | | | | |
|----------|----|--------|----|--------|---|-------|
| 0-5 | 11 | 37.93% | | | | |
| 6 - 10 | | | 5 | 17.24% | | |
| 11 - 15 | | | 1 | 3.45% | | |
| 15+ | | | 10 | 34.48% | 2 | 6.90% |
| Subtotal | 11 | 37.93% | 16 | 55.17% | 2 | 6.90% |

Actionable Requests 29

Brantford, City of - Traffic Lights

Completed within Compliant Non-Compliant Non-Compliant No Response

| | | | | | | |
|---------|---|--------|---|--------|--|--|
| 0-5 | 1 | 12.50% | | | | |
| 6 - 10 | | | 2 | 25.00% | | |
| 11 - 15 | | | 1 | 12.50% | | |
| 15+ | | | 4 | 50.00% | | |

Member

| | | | | | | |
|----------|---|--------|---|--------|---|--|
| Subtotal | 1 | 12.50% | 7 | 87.50% | 0 | |
|----------|---|--------|---|--------|---|--|

| | | | | | | |
|---------------------|---|--|--|--|--|--|
| Actionable Requests | 8 | | | | | |
|---------------------|---|--|--|--|--|--|

Brighton, Municipality of (Public Works)

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|-------|---------------|--------|---------------------------|--------|
| 0-5 | 3 | 6.52% | | | | |
| 6 - 10 | | | 4 | 8.70% | | |
| 11 - 15 | | | 15 | 32.61% | | |
| 15+ | | | 5 | 10.87% | 19 | 41.30% |
| Subtotal | 3 | 6.52% | 24 | 52.17% | 19 | 41.30% |

| | | | | | | |
|---------------------|----|--|--|--|--|--|
| Actionable Requests | 46 | | | | | |
|---------------------|----|--|--|--|--|--|

Brighton, Municipality of (Water & Sewer)

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|-------|---------------|--------|---------------------------|--------|
| 0-5 | 1 | 3.23% | | | | |
| 6 - 10 | | | 3 | 9.68% | | |
| 11 - 15 | | | 6 | 19.35% | | |
| 15+ | | | 4 | 12.90% | 17 | 54.84% |
| Subtotal | 1 | 3.23% | 13 | 41.94% | 17 | 54.84% |

| | | | | | | |
|---------------------|----|--|--|--|--|--|
| Actionable Requests | 31 | | | | | |
|---------------------|----|--|--|--|--|--|

Brock University

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--|---------------------------|--------|
| 0-5 | 2 | 40.00% | | | | |
| 15+ | | | | | 3 | 60.00% |
| Subtotal | 2 | 40.00% | 0 | | 3 | 60.00% |

| | | | | | | |
|---------------------|---|--|--|--|--|--|
| Actionable Requests | 5 | | | | | |
|---------------------|---|--|--|--|--|--|

Brock, Township of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|-------|---------------------------|--|
| 0-5 | 13 | 92.86% | | | | |
| 11 - 15 | | | 1 | 7.14% | | |
| Subtotal | 13 | 92.86% | 1 | 7.14% | 0 | |

| | | | | | | |
|---------------------|----|--|--|--|--|--|
| Actionable Requests | 14 | | | | | |
|---------------------|----|--|--|--|--|--|

Member

Brockton, Municipality of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--------|---------------------------|--|
| 0-5 | 8 | 53.33% | | | | |
| 6 - 10 | | | 7 | 46.67% | | |
| Subtotal | 8 | 53.33% | 7 | 46.67% | 0 | |
| Actionable Requests | 15 | | | | | |

Brockville, City of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--------|---------------------------|--------|
| 0-5 | 13 | 26.00% | | | | |
| 6 - 10 | | | 16 | 32.00% | | |
| 11 - 15 | | | 1 | 2.00% | | |
| 15+ | | | 2 | 4.00% | 18 | 36.00% |
| Subtotal | 13 | 26.00% | 19 | 38.00% | 18 | 36.00% |
| Actionable Requests | 50 | | | | | |

Brooke Alvinston

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|---------|---------------|--|---------------------------|--|
| 0-5 | 5 | 100.00% | | | | |
| Subtotal | 5 | 100.00% | 0 | | 0 | |
| Actionable Requests | 5 | | | | | |

Brooke Telecom

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--|---------------------------|-------|
| 0-5 | 32 | 91.43% | | | | |
| 15+ | | | | | 3 | 8.57% |
| Subtotal | 32 | 91.43% | 0 | | 3 | 8.57% |
| Actionable Requests | 35 | | | | | |

Bruce County Transportation

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|---------|---------------|--|---------------------------|--|
| 0-5 | 39 | 100.00% | | | | |
| Subtotal | 39 | 100.00% | 0 | | 0 | |
| Actionable Requests | 39 | | | | | |

Member

Bruce Street Technologies Limited

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|---------|---------------|--|---------------------------|--|
| 0-5 | 2 | 100.00% | | | | |
| Subtotal | 2 | 100.00% | 0 | | 0 | |
| Actionable Requests | 2 | | | | | |

Bruce Telecom

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--------|---------------------------|--|
| 0-5 | 45 | 68.18% | | | | |
| 6 - 10 | | | 11 | 16.67% | | |
| 11 - 15 | | | 3 | 4.55% | | |
| 15+ | | | 7 | 10.61% | | |
| Subtotal | 45 | 68.18% | 21 | 31.82% | 0 | |
| Actionable Requests | 66 | | | | | |

Burk's Falls, Village of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--------|---------------------------|--|
| 0-5 | 6 | 66.67% | | | | |
| 6 - 10 | | | 3 | 33.33% | | |
| Subtotal | 6 | 66.67% | 3 | 33.33% | 0 | |
| Actionable Requests | 9 | | | | | |

Burlington Hydro

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|-------|---------------------------|--|
| 0-5 | 306 | 93.58% | | | | |
| 6 - 10 | | | 18 | 5.50% | | |
| 11 - 15 | | | 1 | 0.31% | | |
| 15+ | | | 2 | 0.61% | | |
| Subtotal | 306 | 93.58% | 21 | 6.42% | 0 | |
| Actionable Requests | 327 | | | | | |

Burlington, City of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--------|---------------------------|--|
| 0-5 | 174 | 59.18% | | | | |
| 6 - 10 | | | 80 | 27.21% | | |

Member

| | | | | | | |
|---------------------|-----|--------|-----|--------|----|-------|
| 11 - 15 | | | 22 | 7.48% | | |
| 15+ | | | | | 18 | 6.12% |
| Subtotal | 174 | 59.18% | 102 | 34.69% | 18 | 6.12% |
| Actionable Requests | 294 | | | | | |

Cable Cable

| | | | | | | |
|---------------------|-----------|---------------|---|---------------------------|----|---------|
| Completed within | Compliant | Non-Compliant | | Non-Compliant No Response | | |
| 15+ | | | | | 51 | 100.00% |
| Subtotal | 0 | | 0 | | 51 | 100.00% |
| Actionable Requests | 51 | | | | | |

Caledon, Town of

| | | | | | | |
|---------------------|-----------|---------------|----|---------------------------|---|--|
| Completed within | Compliant | Non-Compliant | | Non-Compliant No Response | | |
| 0-5 | 49 | 79.03% | | | | |
| 6 - 10 | | | 12 | 19.35% | | |
| 11 - 15 | | | 1 | 1.61% | | |
| Subtotal | 49 | 79.03% | 13 | 20.97% | 0 | |
| Actionable Requests | 62 | | | | | |

Callander, Municipality of

| | | | | | | |
|---------------------|-----------|---------------|---|---------------------------|---|--------|
| Completed within | Compliant | Non-Compliant | | Non-Compliant No Response | | |
| 0-5 | 1 | 50.00% | | | | |
| 15+ | | | | | 1 | 50.00% |
| Subtotal | 1 | 50.00% | 0 | | 1 | 50.00% |
| Actionable Requests | 2 | | | | | |

Cambridge, City of

| | | | | | | |
|---------------------|-----------|---------------|---|---------------------------|---|--|
| Completed within | Compliant | Non-Compliant | | Non-Compliant No Response | | |
| 0-5 | 260 | 99.24% | | | | |
| 15+ | | | 2 | 0.76% | | |
| Subtotal | 260 | 99.24% | 2 | 0.76% | 0 | |
| Actionable Requests | 262 | | | | | |

Cameron Petroleum

| | | | | | | |
|------------------|-----------|---------------|--|---------------------------|---|---------|
| Completed within | Compliant | Non-Compliant | | Non-Compliant No Response | | |
| 15+ | | | | | 2 | 100.00% |

Member

| | | | | | | |
|---------------------|---|--|---|--|---|---------|
| Subtotal | 0 | | 0 | | 2 | 100.00% |
| Actionable Requests | 2 | | | | | |

Canadian Niagara Power

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|-------|---------------------------|--|
| 0-5 | 360 | 97.30% | | | | |
| 6 - 10 | | | 8 | 2.16% | | |
| 11 - 15 | | | 2 | 0.54% | | |
| Subtotal | 360 | 97.30% | 10 | 2.70% | 0 | |
| Actionable Requests | 370 | | | | | |

Canadian Nuclear Laboratories

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--|---------------|--|---------------------------|---------|
| 15+ | | | | | 42 | 100.00% |
| Subtotal | 0 | | 0 | | 42 | 100.00% |
| Actionable Requests | 42 | | | | | |

Canderel Management Inc

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|---------|---------------|--|---------------------------|--|
| 0-5 | 1 | 100.00% | | | | |
| Subtotal | 1 | 100.00% | 0 | | 0 | |
| Actionable Requests | 1 | | | | | |

Carleton Place, Town of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|---------|---------------|--|---------------------------|--|
| 0-5 | 31 | 100.00% | | | | |
| Subtotal | 31 | 100.00% | 0 | | 0 | |
| Actionable Requests | 31 | | | | | |

Cascara Energy - Formerly Guelph Municipal Holdings

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|---------|---------------|--|---------------------------|--|
| 0-5 | 2 | 100.00% | | | | |
| Subtotal | 2 | 100.00% | 0 | | 0 | |
| Actionable Requests | 2 | | | | | |

Member

Casselman, Village of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--------|---------------------------|--|
| 0-5 | 10 | 76.92% | | | | |
| 6 - 10 | | | 2 | 15.38% | | |
| 11 - 15 | | | 1 | 7.69% | | |
| Subtotal | 10 | 76.92% | 3 | 23.08% | 0 | |
| Actionable Requests | 13 | | | | | |

Cavan Monaghan, Township of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--|---------------|--|---------------------------|---------|
| 15+ | | | | | 3 | 100.00% |
| Subtotal | 0 | | 0 | | 3 | 100.00% |
| Actionable Requests | 3 | | | | | |

CCS for Orangeville Hydro

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|-------|---------------------------|--|
| 0-5 | 27 | 96.43% | | | | |
| 6 - 10 | | | 1 | 3.57% | | |
| Subtotal | 27 | 96.43% | 1 | 3.57% | 0 | |
| Actionable Requests | 28 | | | | | |

Celerity Telecom Inc

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|---------|---------------|--|---------------------------|--|
| 0-5 | 2 | 100.00% | | | | |
| Subtotal | 2 | 100.00% | 0 | | 0 | |
| Actionable Requests | 2 | | | | | |

Centra Transmission Holdings Inc

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|---------|---------------|--|---------------------------|--|
| 0-5 | 3 | 100.00% | | | | |
| Subtotal | 3 | 100.00% | 0 | | 0 | |
| Actionable Requests | 3 | | | | | |

Central Elgin, Municipality of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|---------|---------------|--|---------------------------|--|
| 0-5 | 30 | 100.00% | | | | |

Member

| | | | | | | |
|----------|----|---------|---|--|---|--|
| Subtotal | 30 | 100.00% | 0 | | 0 | |
|----------|----|---------|---|--|---|--|

| | |
|---------------------|----|
| Actionable Requests | 30 |
|---------------------|----|

Central Frontenac Township

| | | | |
|------------------|-----------|---------------|---------------------------|
| Completed within | Compliant | Non-Compliant | Non-Compliant No Response |
|------------------|-----------|---------------|---------------------------|

| | | | | | | |
|-----|---|---------|--|--|--|--|
| 0-5 | 1 | 100.00% | | | | |
|-----|---|---------|--|--|--|--|

| | | | | | | |
|----------|---|---------|---|--|---|--|
| Subtotal | 1 | 100.00% | 0 | | 0 | |
|----------|---|---------|---|--|---|--|

| | |
|---------------------|---|
| Actionable Requests | 1 |
|---------------------|---|

Central Huron, Municipality of

| | | | |
|------------------|-----------|---------------|---------------------------|
| Completed within | Compliant | Non-Compliant | Non-Compliant No Response |
|------------------|-----------|---------------|---------------------------|

| | | | | | | |
|-----|----|---------|--|--|--|--|
| 0-5 | 11 | 100.00% | | | | |
|-----|----|---------|--|--|--|--|

| | | | | | | |
|----------|----|---------|---|--|---|--|
| Subtotal | 11 | 100.00% | 0 | | 0 | |
|----------|----|---------|---|--|---|--|

| | |
|---------------------|----|
| Actionable Requests | 11 |
|---------------------|----|

Centre Hastings, Municipality of

| | | | |
|------------------|-----------|---------------|---------------------------|
| Completed within | Compliant | Non-Compliant | Non-Compliant No Response |
|------------------|-----------|---------------|---------------------------|

| | | | | | | |
|-----|---|--------|--|--|--|--|
| 0-5 | 5 | 62.50% | | | | |
|-----|---|--------|--|--|--|--|

| | | | | | | |
|-----|--|--|--|--|---|--------|
| 15+ | | | | | 3 | 37.50% |
|-----|--|--|--|--|---|--------|

| | | | | | | |
|----------|---|--------|---|--|---|--------|
| Subtotal | 5 | 62.50% | 0 | | 3 | 37.50% |
|----------|---|--------|---|--|---|--------|

| | |
|---------------------|---|
| Actionable Requests | 8 |
|---------------------|---|

Centre Wellington Communications

| | | | |
|------------------|-----------|---------------|---------------------------|
| Completed within | Compliant | Non-Compliant | Non-Compliant No Response |
|------------------|-----------|---------------|---------------------------|

| | | | | | | |
|-----|---|--------|--|--|--|--|
| 0-5 | 4 | 80.00% | | | | |
|-----|---|--------|--|--|--|--|

| | | | | | | |
|--------|--|--|---|--------|--|--|
| 6 - 10 | | | 1 | 20.00% | | |
|--------|--|--|---|--------|--|--|

| | | | | | | |
|----------|---|--------|---|--------|---|--|
| Subtotal | 4 | 80.00% | 1 | 20.00% | 0 | |
|----------|---|--------|---|--------|---|--|

| | |
|---------------------|---|
| Actionable Requests | 5 |
|---------------------|---|

Centre Wellington Hydro

| | | | |
|------------------|-----------|---------------|---------------------------|
| Completed within | Compliant | Non-Compliant | Non-Compliant No Response |
|------------------|-----------|---------------|---------------------------|

| | | | | | | |
|-----|----|---------|--|--|--|--|
| 0-5 | 40 | 100.00% | | | | |
|-----|----|---------|--|--|--|--|

| | | | | | | |
|----------|----|---------|---|--|---|--|
| Subtotal | 40 | 100.00% | 0 | | 0 | |
|----------|----|---------|---|--|---|--|

| | |
|---------------------|----|
| Actionable Requests | 40 |
|---------------------|----|

Member

Centre Wellington Township

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--------|---------------------------|--------|
| 0-5 | 53 | 44.92% | | | | |
| 6 - 10 | | | 35 | 29.66% | | |
| 15+ | | | | | 30 | 25.42% |
| Subtotal | 53 | 44.92% | 35 | 29.66% | 30 | 25.42% |
| Actionable Requests | 118 | | | | | |

Century Link

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|-------|---------------------------|-------|
| 0-5 | 211 | 97.69% | | | | |
| 15+ | | | 1 | 0.46% | 4 | 1.85% |
| Subtotal | 211 | 97.69% | 1 | 0.46% | 4 | 1.85% |
| Actionable Requests | 216 | | | | | |

Champlain, Township of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--|---------------------------|--------|
| 0-5 | 6 | 21.43% | | | | |
| 15+ | | | | | 22 | 78.57% |
| Subtotal | 6 | 21.43% | 0 | | 22 | 78.57% |
| Actionable Requests | 28 | | | | | |

Charlton and Dack

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|---------|---------------|--|---------------------------|--|
| 0-5 | 1 | 100.00% | | | | |
| Subtotal | 1 | 100.00% | 0 | | 0 | |
| Actionable Requests | 1 | | | | | |

Chatham Kent PUC

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|-------|---------------------------|--|
| 0-5 | 318 | 94.08% | | | | |
| 6 - 10 | | | 12 | 3.55% | | |
| 11 - 15 | | | 7 | 2.07% | | |
| 15+ | | | 1 | 0.30% | | |

Member

| | | | | | | |
|----------|-----|--------|----|-------|---|--|
| Subtotal | 318 | 94.08% | 20 | 5.92% | 0 | |
|----------|-----|--------|----|-------|---|--|

| | | | | | | |
|---------------------|-----|--|--|--|--|--|
| Actionable Requests | 338 | | | | | |
|---------------------|-----|--|--|--|--|--|

Chatham Kent Ridgetown Division

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|-------|---------------------------|-------|
| 0-5 | 36 | 90.00% | | | | |
| 6 - 10 | | | 3 | 7.50% | | |
| 15+ | | | | | 1 | 2.50% |
| Subtotal | 36 | 90.00% | 3 | 7.50% | 1 | 2.50% |

| | | | | | | |
|---------------------|----|--|--|--|--|--|
| Actionable Requests | 40 | | | | | |
|---------------------|----|--|--|--|--|--|

Chatham Resources

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--------|---------------------------|--|
| 0-5 | 1 | 33.33% | | | | |
| 6 - 10 | | | 2 | 66.67% | | |
| Subtotal | 1 | 33.33% | 2 | 66.67% | 0 | |

| | | | | | | |
|---------------------|---|--|--|--|--|--|
| Actionable Requests | 3 | | | | | |
|---------------------|---|--|--|--|--|--|

Chatsworth, Township of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--|---------------|---------|---------------------------|--|
| 15+ | | | 6 | 100.00% | | |
| Subtotal | 0 | | 6 | 100.00% | 0 | |

| | | | | | | |
|---------------------|---|--|--|--|--|--|
| Actionable Requests | 6 | | | | | |
|---------------------|---|--|--|--|--|--|

Chippewas of Kettle & Stony Point

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--|---------------|--|---------------------------|---------|
| 15+ | | | | | 11 | 100.00% |
| Subtotal | 0 | | 0 | | 11 | 100.00% |

| | | | | | | |
|---------------------|----|--|--|--|--|--|
| Actionable Requests | 11 | | | | | |
|---------------------|----|--|--|--|--|--|

Chippewas of Rama

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--------|---------------------------|--------|
| 0-5 | 1 | 16.67% | | | | |
| 6 - 10 | | | 2 | 33.33% | | |
| 11 - 15 | | | 2 | 33.33% | | |
| 15+ | | | | | 1 | 16.67% |

Member

| | | | | | | |
|----------|---|--------|---|--------|---|--------|
| Subtotal | 1 | 16.67% | 4 | 66.67% | 1 | 16.67% |
|----------|---|--------|---|--------|---|--------|

| | | | | | | |
|---------------------|---|--|--|--|--|--|
| Actionable Requests | 6 | | | | | |
|---------------------|---|--|--|--|--|--|

CIK Telecom Inc

| | | | | | | |
|------------------|-----------|--|---------------|--|---------------------------|--|
| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--|---------------|--|---------------------------|--|

| | | | | | | |
|-----|--|--|--|--|---|---------|
| 15+ | | | | | 1 | 100.00% |
|-----|--|--|--|--|---|---------|

| | | | | | | |
|----------|---|--|---|--|---|---------|
| Subtotal | 0 | | 0 | | 1 | 100.00% |
|----------|---|--|---|--|---|---------|

| | | | | | | |
|---------------------|---|--|--|--|--|--|
| Actionable Requests | 1 | | | | | |
|---------------------|---|--|--|--|--|--|

CKPW Chatham Township Garage

| | | | | | | |
|------------------|-----------|--|---------------|--|---------------------------|--|
| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--|---------------|--|---------------------------|--|

| | | | | | | |
|-----|----|--------|--|--|--|--|
| 0-5 | 34 | 85.00% | | | | |
|-----|----|--------|--|--|--|--|

| | | | | | | |
|--------|--|--|---|--------|--|--|
| 6 - 10 | | | 5 | 12.50% | | |
|--------|--|--|---|--------|--|--|

| | | | | | | |
|---------|--|--|---|-------|--|--|
| 11 - 15 | | | 1 | 2.50% | | |
|---------|--|--|---|-------|--|--|

| | | | | | | |
|----------|----|--------|---|--------|---|--|
| Subtotal | 34 | 85.00% | 6 | 15.00% | 0 | |
|----------|----|--------|---|--------|---|--|

| | | | | | | |
|---------------------|----|--|--|--|--|--|
| Actionable Requests | 40 | | | | | |
|---------------------|----|--|--|--|--|--|

CKPW Chatham Water Garage

| | | | | | | |
|------------------|-----------|--|---------------|--|---------------------------|--|
| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--|---------------|--|---------------------------|--|

| | | | | | | |
|-----|----|--------|--|--|--|--|
| 0-5 | 74 | 98.67% | | | | |
|-----|----|--------|--|--|--|--|

| | | | | | | |
|--------|--|--|---|-------|--|--|
| 6 - 10 | | | 1 | 1.33% | | |
|--------|--|--|---|-------|--|--|

| | | | | | | |
|----------|----|--------|---|-------|---|--|
| Subtotal | 74 | 98.67% | 1 | 1.33% | 0 | |
|----------|----|--------|---|-------|---|--|

| | | | | | | |
|---------------------|----|--|--|--|--|--|
| Actionable Requests | 75 | | | | | |
|---------------------|----|--|--|--|--|--|

CKPW Dover Township Garage

| | | | | | | |
|------------------|-----------|--|---------------|--|---------------------------|--|
| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--|---------------|--|---------------------------|--|

| | | | | | | |
|-----|----|--------|--|--|--|--|
| 0-5 | 30 | 88.24% | | | | |
|-----|----|--------|--|--|--|--|

| | | | | | | |
|--------|--|--|---|-------|--|--|
| 6 - 10 | | | 2 | 5.88% | | |
|--------|--|--|---|-------|--|--|

| | | | | | | |
|---------|--|--|---|-------|--|--|
| 11 - 15 | | | 1 | 2.94% | | |
|---------|--|--|---|-------|--|--|

| | | | | | | |
|-----|--|--|--|--|---|-------|
| 15+ | | | | | 1 | 2.94% |
|-----|--|--|--|--|---|-------|

| | | | | | | |
|----------|----|--------|---|-------|---|-------|
| Subtotal | 30 | 88.24% | 3 | 8.82% | 1 | 2.94% |
|----------|----|--------|---|-------|---|-------|

| | | | | | | |
|---------------------|----|--|--|--|--|--|
| Actionable Requests | 34 | | | | | |
|---------------------|----|--|--|--|--|--|

CKPW Kent Centre Garage

| | | | | | | |
|------------------|-----------|--|---------------|--|---------------------------|--|
| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--|---------------|--|---------------------------|--|

| | | | | | | |
|-----|----|--------|--|--|--|--|
| 0-5 | 45 | 93.75% | | | | |
|-----|----|--------|--|--|--|--|

Member

| | | | | | | |
|----------|----|--------|---|-------|---|--|
| 6 - 10 | | | 3 | 6.25% | | |
| Subtotal | 45 | 93.75% | 3 | 6.25% | 0 | |

Actionable Requests 48

CKPW Raleigh Garage

| Completed within | Compliant | Non-Compliant | Non-Compliant No Response |
|------------------|-----------|---------------|---------------------------|
| 0-5 | 29 | 100.00% | |
| Subtotal | 29 | 100.00% | 0 |

Actionable Requests 29

CKPW Thamesville Garage

| Completed within | Compliant | Non-Compliant | Non-Compliant No Response |
|------------------|-----------|---------------|---------------------------|
| 0-5 | 13 | 100.00% | |
| Subtotal | 13 | 100.00% | 0 |

Actionable Requests 13

CKPW Tilbury East Garage

| Completed within | Compliant | Non-Compliant | Non-Compliant No Response |
|------------------|-----------|---------------|---------------------------|
| 0-5 | 50 | 89.29% | |
| 6 - 10 | | 3 | 5.36% |
| 11 - 15 | | 2 | 3.57% |
| 15+ | | | 1 |
| Subtotal | 50 | 89.29% | 5 |

Actionable Requests 56

CKPW Wallaceburg Garage

| Completed within | Compliant | Non-Compliant | Non-Compliant No Response |
|------------------|-----------|---------------|---------------------------|
| 0-5 | 18 | 94.74% | |
| 6 - 10 | | 1 | 5.26% |
| Subtotal | 18 | 94.74% | 1 |

Actionable Requests 19

Clarence-Rockland, City of

| Completed within | Compliant | Non-Compliant | Non-Compliant No Response |
|------------------|-----------|---------------|---------------------------|
| 0-5 | 23 | 92.00% | |
| 6 - 10 | | 2 | 8.00% |

Member

| | | | | | | |
|----------|----|--------|---|-------|---|--|
| Subtotal | 23 | 92.00% | 2 | 8.00% | 0 | |
|----------|----|--------|---|-------|---|--|

| | | | | | | |
|---------------------|----|--|--|--|--|--|
| Actionable Requests | 25 | | | | | |
|---------------------|----|--|--|--|--|--|

Clarington, Municipality of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--|---------------------------|--------|
| 0-5 | 111 | 68.52% | | | | |
| 15+ | | | | | 51 | 31.48% |
| Subtotal | 111 | 68.52% | 0 | | 51 | 31.48% |

| | | | | | | |
|---------------------|-----|--|--|--|--|--|
| Actionable Requests | 162 | | | | | |
|---------------------|-----|--|--|--|--|--|

Clearbeach Resources Inc

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--------|---------------------------|--|
| 0-5 | 4 | 66.67% | | | | |
| 6 - 10 | | | 2 | 33.33% | | |
| Subtotal | 4 | 66.67% | 2 | 33.33% | 0 | |

| | | | | | | |
|---------------------|---|--|--|--|--|--|
| Actionable Requests | 6 | | | | | |
|---------------------|---|--|--|--|--|--|

Clearview, Township of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--------|---------------------------|--------|
| 0-5 | 6 | 15.79% | | | | |
| 6 - 10 | | | 14 | 36.84% | | |
| 15+ | | | | | 18 | 47.37% |
| Subtotal | 6 | 15.79% | 14 | 36.84% | 18 | 47.37% |

| | | | | | | |
|---------------------|----|--|--|--|--|--|
| Actionable Requests | 38 | | | | | |
|---------------------|----|--|--|--|--|--|

Cobourg, Town of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--------|---------------------------|--------|
| 0-5 | 7 | 23.33% | | | | |
| 6 - 10 | | | 4 | 13.33% | | |
| 11 - 15 | | | 3 | 10.00% | | |
| 15+ | | | | | 16 | 53.33% |
| Subtotal | 7 | 23.33% | 7 | 23.33% | 16 | 53.33% |

| | | | | | | |
|---------------------|----|--|--|--|--|--|
| Actionable Requests | 30 | | | | | |
|---------------------|----|--|--|--|--|--|

Cochrane Telecom Services

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--|---------------|--|---------------------------|--|
|------------------|-----------|--|---------------|--|---------------------------|--|

Member

| | | | | | | |
|----------|---|--------|---|--------|---|--|
| 0-5 | 3 | 75.00% | | | | |
| 6 - 10 | | | 1 | 25.00% | | |
| Subtotal | 3 | 75.00% | 1 | 25.00% | 0 | |

Actionable Requests 4

Cochrane, Town of

Completed within Compliant Non-Compliant Non-Compliant No Response

| | | | | | | |
|----------|---|---------|---|--|---|--|
| 0-5 | 2 | 100.00% | | | | |
| Subtotal | 2 | 100.00% | 0 | | 0 | |

Actionable Requests 2

Cogeco Cable (Eastern & Northern)

Completed within Compliant Non-Compliant Non-Compliant No Response

| | | | | | | |
|----------|-----|--------|----|-------|---|-------|
| 0-5 | 850 | 98.61% | | | | |
| 6 - 10 | | | 7 | 0.81% | | |
| 11 - 15 | | | 1 | 0.12% | | |
| 15+ | | | 2 | 0.23% | 2 | 0.23% |
| Subtotal | 850 | 98.61% | 10 | 1.16% | 2 | 0.23% |

Actionable Requests 862

Cogeco Cable (Windsor & Sarnia)

Completed within Compliant Non-Compliant Non-Compliant No Response

| | | | | | | |
|----------|-----|--------|----|-------|----|-------|
| 0-5 | 955 | 90.18% | | | | |
| 6 - 10 | | | 54 | 5.10% | | |
| 11 - 15 | | | 17 | 1.61% | 2 | 0.19% |
| 15+ | | | 17 | 1.61% | 14 | 1.32% |
| Subtotal | 955 | 90.18% | 88 | 8.31% | 16 | 1.51% |

Actionable Requests 1059

Cogeco Cable Canada (CBT1)

Completed within Compliant Non-Compliant Non-Compliant No Response

| | | | | | | |
|---------|-----|--------|-----|--------|----|-------|
| 0-5 | 528 | 72.93% | | | | |
| 6 - 10 | | | 110 | 15.19% | 2 | 0.28% |
| 11 - 15 | | | 29 | 4.01% | 1 | 0.14% |
| 15+ | | | 16 | 2.21% | 38 | 5.25% |

Member

| | | | | | | |
|----------|-----|--------|-----|--------|----|-------|
| Subtotal | 528 | 72.93% | 155 | 21.41% | 41 | 5.66% |
|----------|-----|--------|-----|--------|----|-------|

| | |
|---------------------|-----|
| Actionable Requests | 724 |
|---------------------|-----|

Cogeco Cable Canada (CPVS1)

| Completed within | Compliant | Non-Compliant | Non-Compliant No Response |
|------------------|-----------|---------------|---------------------------|
|------------------|-----------|---------------|---------------------------|

| | | | | | | |
|----------|-------|--------|----|-------|---|-------|
| 0-5 | 1,105 | 95.51% | | | | |
| 6 - 10 | | | 44 | 3.80% | | |
| 11 - 15 | | | 4 | 0.35% | | |
| 15+ | | | 3 | 0.26% | 1 | 0.09% |
| Subtotal | 1105 | 95.51% | 51 | 4.41% | 1 | 0.09% |

| | |
|---------------------|------|
| Actionable Requests | 1157 |
|---------------------|------|

Cogeco Cable Canada (CPVS2)

| Completed within | Compliant | Non-Compliant | Non-Compliant No Response |
|------------------|-----------|---------------|---------------------------|
|------------------|-----------|---------------|---------------------------|

| | | | | | | |
|----------|-----|--------|-----|--------|----|-------|
| 0-5 | 478 | 73.43% | | | | |
| 6 - 10 | | | 63 | 9.68% | | |
| 11 - 15 | | | 46 | 7.07% | | |
| 15+ | | | 34 | 5.22% | 30 | 4.61% |
| Subtotal | 478 | 73.43% | 143 | 21.97% | 30 | 4.61% |

| | |
|---------------------|-----|
| Actionable Requests | 651 |
|---------------------|-----|

Coleman, Township of

| Completed within | Compliant | Non-Compliant | Non-Compliant No Response |
|------------------|-----------|---------------|---------------------------|
|------------------|-----------|---------------|---------------------------|

| | | | | | | |
|----------|---|--|---|--|---|---------|
| 15+ | | | | | 1 | 100.00% |
| Subtotal | 0 | | 0 | | 1 | 100.00% |

| | |
|---------------------|---|
| Actionable Requests | 1 |
|---------------------|---|

Collingwood Public Utilities

| Completed within | Compliant | Non-Compliant | Non-Compliant No Response |
|------------------|-----------|---------------|---------------------------|
|------------------|-----------|---------------|---------------------------|

| | | | | | | |
|----------|----|--------|---|-------|---|-------|
| 0-5 | 86 | 89.58% | | | | |
| 6 - 10 | | | 8 | 8.33% | | |
| 11 - 15 | | | 1 | 1.04% | | |
| 15+ | | | | | 1 | 1.04% |
| Subtotal | 86 | 89.58% | 9 | 9.38% | 1 | 1.04% |

| | |
|---------------------|----|
| Actionable Requests | 96 |
|---------------------|----|

Member

Comber Wind Farm

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--|---------------|--|---------------------------|---------|
| 15+ | | | | | 2 | 100.00% |
| Subtotal | 0 | | 0 | | 2 | 100.00% |
| Actionable Requests | 2 | | | | | |

Communicate Freely

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--|---------------------------|--------|
| 0-5 | 8 | 57.14% | | | | |
| 15+ | | | | | 6 | 42.86% |
| Subtotal | 8 | 57.14% | 0 | | 6 | 42.86% |
| Actionable Requests | 14 | | | | | |

Connect The Dots Fibre Communications Inc

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--------|---------------------------|--|
| 0-5 | 2 | 25.00% | | | | |
| 6 - 10 | | | 4 | 50.00% | | |
| 11 - 15 | | | 2 | 25.00% | | |
| Subtotal | 2 | 25.00% | 6 | 75.00% | 0 | |
| Actionable Requests | 8 | | | | | |

Cornwall Electric

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|-------|---------------------------|-------|
| 0-5 | 69 | 93.24% | | | | |
| 6 - 10 | | | 4 | 5.41% | | |
| 15+ | | | | | 1 | 1.35% |
| Subtotal | 69 | 93.24% | 4 | 5.41% | 1 | 1.35% |
| Actionable Requests | 74 | | | | | |

Cornwall, City of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--|---------------------------|--------|
| 0-5 | 13 | 86.67% | | | | |
| 15+ | | | | | 2 | 13.33% |
| Subtotal | 13 | 86.67% | 0 | | 2 | 13.33% |
| Actionable Requests | 15 | | | | | |

Member

Cornwall, City of (Water & Sewer)

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|-------|---------------------------|-------|
| 0-5 | 46 | 90.20% | | | | |
| 6 - 10 | | | 4 | 7.84% | | |
| 15+ | | | | | 1 | 1.96% |
| Subtotal | 46 | 90.20% | 4 | 7.84% | 1 | 1.96% |
| Actionable Requests | 51 | | | | | |

Craigleith Ski Club

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--|---------------|--|---------------------------|---------|
| 15+ | | | | | 3 | 100.00% |
| Subtotal | 0 | | 0 | | 3 | 100.00% |
| Actionable Requests | 3 | | | | | |

Cramahe Township - Colborne Water

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|---------|---------------|--|---------------------------|--|
| 0-5 | 6 | 100.00% | | | | |
| Subtotal | 6 | 100.00% | 0 | | 0 | |
| Actionable Requests | 6 | | | | | |

Cramahe, Township of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--|---------------|--|---------------------------|---------|
| 15+ | | | | | 18 | 100.00% |
| Subtotal | 0 | | 0 | | 18 | 100.00% |
| Actionable Requests | 18 | | | | | |

Dawn-Euphemia, Township of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|-------|---------------------------|-------|
| 0-5 | 16 | 88.89% | | | | |
| 6 - 10 | | | 1 | 5.56% | | |
| 15+ | | | | | 1 | 5.56% |
| Subtotal | 16 | 88.89% | 1 | 5.56% | 1 | 5.56% |
| Actionable Requests | 18 | | | | | |

DBI Services

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--|---------------|--|---------------------------|--|
|------------------|-----------|--|---------------|--|---------------------------|--|

Member

| | | | | | | |
|----------|---|--------|---|--------|---|--|
| 0-5 | 2 | 66.67% | | | | |
| 11 - 15 | | | 1 | 33.33% | | |
| Subtotal | 2 | 66.67% | 1 | 33.33% | 0 | |

Actionable Requests 3

Deep River, Town of

Completed within Compliant Non-Compliant Non-Compliant No Response

| | | | | | | |
|----------|---|--------|---|--|---|--------|
| 0-5 | 1 | 16.67% | | | | |
| 15+ | | | | | 5 | 83.33% |
| Subtotal | 1 | 16.67% | 0 | | 5 | 83.33% |

Actionable Requests 6

Dofasco (ArcelorMittal)

Completed within Compliant Non-Compliant Non-Compliant No Response

| | | | | | | |
|----------|---|---------|---|--|---|--|
| 0-5 | 2 | 100.00% | | | | |
| Subtotal | 2 | 100.00% | 0 | | 0 | |

Actionable Requests 2

Douro-Dummer, Township of

Completed within Compliant Non-Compliant Non-Compliant No Response

| | | | | | | |
|----------|---|---------|---|--|---|--|
| 0-5 | 5 | 100.00% | | | | |
| Subtotal | 5 | 100.00% | 0 | | 0 | |

Actionable Requests 5

Dow Chemical Canada

Completed within Compliant Non-Compliant Non-Compliant No Response

| | | | | | | |
|----------|---|--------|---|--------|---|--|
| 0-5 | 3 | 60.00% | | | | |
| 6 - 10 | | | 1 | 20.00% | | |
| 11 - 15 | | | 1 | 20.00% | | |
| Subtotal | 3 | 60.00% | 2 | 40.00% | 0 | |

Actionable Requests 5

Dryden, City of

Completed within Compliant Non-Compliant Non-Compliant No Response

| | | | | | | |
|-----|---|---------|--|--|--|--|
| 0-5 | 7 | 100.00% | | | | |
|-----|---|---------|--|--|--|--|

Member

| | | | | | | |
|----------|---|---------|---|--|---|--|
| Subtotal | 7 | 100.00% | 0 | | 0 | |
|----------|---|---------|---|--|---|--|

| | |
|---------------------|---|
| Actionable Requests | 7 |
|---------------------|---|

Dufferin County

| | | | |
|------------------|-----------|---------------|---------------------------|
| Completed within | Compliant | Non-Compliant | Non-Compliant No Response |
|------------------|-----------|---------------|---------------------------|

| | | | | | | |
|----------|-----|--------|---|-------|---|-------|
| 0-5 | 130 | 98.48% | | | | |
| 15+ | | | 1 | 0.76% | 1 | 0.76% |
| Subtotal | 130 | 98.48% | 1 | 0.76% | 1 | 0.76% |

| | |
|---------------------|-----|
| Actionable Requests | 132 |
|---------------------|-----|

Dufferin-Peel Catholic District School Board

| | | | |
|------------------|-----------|---------------|---------------------------|
| Completed within | Compliant | Non-Compliant | Non-Compliant No Response |
|------------------|-----------|---------------|---------------------------|

| | | | | | | |
|----------|---|--------|---|--|---|--------|
| 0-5 | 1 | 33.33% | | | | |
| 15+ | | | | | 2 | 66.67% |
| Subtotal | 1 | 33.33% | 0 | | 2 | 66.67% |

| | |
|---------------------|---|
| Actionable Requests | 3 |
|---------------------|---|

Durham, Region of - Traffic Signals

| | | | |
|------------------|-----------|---------------|---------------------------|
| Completed within | Compliant | Non-Compliant | Non-Compliant No Response |
|------------------|-----------|---------------|---------------------------|

| | | | | | | |
|----------|-----|--------|---|-------|----|--------|
| 0-5 | 184 | 87.20% | | | | |
| 11 - 15 | | | 1 | 0.47% | | |
| 15+ | | | | | 26 | 12.32% |
| Subtotal | 184 | 87.20% | 1 | 0.47% | 26 | 12.32% |

| | |
|---------------------|-----|
| Actionable Requests | 211 |
|---------------------|-----|

Durham, Region of (Water & Sewer)

| | | | |
|------------------|-----------|---------------|---------------------------|
| Completed within | Compliant | Non-Compliant | Non-Compliant No Response |
|------------------|-----------|---------------|---------------------------|

| | | | | | | |
|----------|-----|---------|---|--|---|--|
| 0-5 | 842 | 100.00% | | | | |
| Subtotal | 842 | 100.00% | 0 | | 0 | |

| | |
|---------------------|-----|
| Actionable Requests | 842 |
|---------------------|-----|

Dutton-Dunwich, Municipality of

| | | | |
|------------------|-----------|---------------|---------------------------|
| Completed within | Compliant | Non-Compliant | Non-Compliant No Response |
|------------------|-----------|---------------|---------------------------|

| | | | | | | |
|--------|---|--------|---|--------|--|--|
| 0-5 | 6 | 66.67% | | | | |
| 6 - 10 | | | 3 | 33.33% | | |

Member

| | | | | | | |
|----------|---|--------|---|--------|---|--|
| Subtotal | 6 | 66.67% | 3 | 33.33% | 0 | |
|----------|---|--------|---|--------|---|--|

| | | | | | | |
|---------------------|---|--|--|--|--|--|
| Actionable Requests | 9 | | | | | |
|---------------------|---|--|--|--|--|--|

E L K Energy Inc

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|-------|---------------|--------|---------------------------|--------|
| 0-5 | 2 | 1.31% | | | | |
| 6 - 10 | | | 5 | 3.27% | | |
| 11 - 15 | | | 1 | 0.65% | | |
| 15+ | | | 97 | 63.40% | 48 | 31.37% |
| Subtotal | 2 | 1.31% | 103 | 67.32% | 48 | 31.37% |

| | | | | | | |
|---------------------|-----|--|--|--|--|--|
| Actionable Requests | 153 | | | | | |
|---------------------|-----|--|--|--|--|--|

Ear Falls, Township of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|---------|---------------|--|---------------------------|--|
| 0-5 | 2 | 100.00% | | | | |
| Subtotal | 2 | 100.00% | 0 | | 0 | |

| | | | | | | |
|---------------------|---|--|--|--|--|--|
| Actionable Requests | 2 | | | | | |
|---------------------|---|--|--|--|--|--|

East Durham Wind Energy Centre

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|---------|---------------|--|---------------------------|--|
| 0-5 | 1 | 100.00% | | | | |
| Subtotal | 1 | 100.00% | 0 | | 0 | |

| | | | | | | |
|---------------------|---|--|--|--|--|--|
| Actionable Requests | 1 | | | | | |
|---------------------|---|--|--|--|--|--|

East Gwillimbury, Town of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--------|---------------------------|--------|
| 0-5 | 99 | 49.50% | | | | |
| 6 - 10 | | | 2 | 1.00% | | |
| 11 - 15 | | | 5 | 2.50% | | |
| 15+ | | | 22 | 11.00% | 72 | 36.00% |
| Subtotal | 99 | 49.50% | 29 | 14.50% | 72 | 36.00% |

| | | | | | | |
|---------------------|-----|--|--|--|--|--|
| Actionable Requests | 200 | | | | | |
|---------------------|-----|--|--|--|--|--|

East Hawkesbury, Township of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--|---------------|--|---------------------------|---------|
| 15+ | | | | | 1 | 100.00% |

Member

| | | | | | | |
|---------------------|---|--|---|--|---|---------|
| Subtotal | 0 | | 0 | | 1 | 100.00% |
| Actionable Requests | 1 | | | | | |

East Lake St Clair Wind Farm LP

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--|---------------------------|--------|
| 0-5 | 3 | 75.00% | | | | |
| 15+ | | | | | 1 | 25.00% |
| Subtotal | 3 | 75.00% | 0 | | 1 | 25.00% |
| Actionable Requests | 4 | | | | | |

East Zorra Tavistock, Municipality of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--|---------------------------|-------|
| 0-5 | 42 | 97.67% | | | | |
| 15+ | | | | | 1 | 2.33% |
| Subtotal | 42 | 97.67% | 0 | | 1 | 2.33% |
| Actionable Requests | 43 | | | | | |

Eastern Ontario Power

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--------|---------------------------|--|
| 0-5 | 15 | 78.95% | | | | |
| 6 - 10 | | | 4 | 21.05% | | |
| Subtotal | 15 | 78.95% | 4 | 21.05% | 0 | |
| Actionable Requests | 19 | | | | | |

Eastlink

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|-------|---------------------------|--|
| 0-5 | 574 | 93.79% | | | | |
| 6 - 10 | | | 27 | 4.41% | | |
| 11 - 15 | | | 6 | 0.98% | | |
| 15+ | | | 5 | 0.82% | | |
| Subtotal | 574 | 93.79% | 38 | 6.21% | 0 | |
| Actionable Requests | 612 | | | | | |

ED Smith Foods

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|---------|---------------|--|---------------------------|--|
| 0-5 | 5 | 100.00% | | | | |

Member

| | | | | | | |
|----------|---|---------|---|--|---|--|
| Subtotal | 5 | 100.00% | 0 | | 0 | |
|----------|---|---------|---|--|---|--|

| | |
|---------------------|---|
| Actionable Requests | 5 |
|---------------------|---|

Edwardsburgh-Cardinal, Township of

| | | | |
|------------------|-----------|---------------|---------------------------|
| Completed within | Compliant | Non-Compliant | Non-Compliant No Response |
|------------------|-----------|---------------|---------------------------|

| | | | | | | |
|-----|---|---------|--|--|--|--|
| 0-5 | 2 | 100.00% | | | | |
|-----|---|---------|--|--|--|--|

| | | | | | | |
|----------|---|---------|---|--|---|--|
| Subtotal | 2 | 100.00% | 0 | | 0 | |
|----------|---|---------|---|--|---|--|

| | |
|---------------------|---|
| Actionable Requests | 2 |
|---------------------|---|

EHtel Networks Inc

| | | | |
|------------------|-----------|---------------|---------------------------|
| Completed within | Compliant | Non-Compliant | Non-Compliant No Response |
|------------------|-----------|---------------|---------------------------|

| | | | | | | |
|-----|----|--------|--|--|--|--|
| 0-5 | 46 | 83.64% | | | | |
|-----|----|--------|--|--|--|--|

| | | | | | | |
|--------|--|--|---|--------|--|--|
| 6 - 10 | | | 8 | 14.55% | | |
|--------|--|--|---|--------|--|--|

| | | | | | | |
|---------|--|--|---|-------|--|--|
| 11 - 15 | | | 1 | 1.82% | | |
|---------|--|--|---|-------|--|--|

| | | | | | | |
|----------|----|--------|---|--------|---|--|
| Subtotal | 46 | 83.64% | 9 | 16.36% | 0 | |
|----------|----|--------|---|--------|---|--|

| | |
|---------------------|----|
| Actionable Requests | 55 |
|---------------------|----|

Ellexicon Energy Inc

| | | | |
|------------------|-----------|---------------|---------------------------|
| Completed within | Compliant | Non-Compliant | Non-Compliant No Response |
|------------------|-----------|---------------|---------------------------|

| | | | | | | |
|-----|-----|--------|--|--|--|--|
| 0-5 | 548 | 76.97% | | | | |
|-----|-----|--------|--|--|--|--|

| | | | | | | |
|--------|--|--|----|-------|---|-------|
| 6 - 10 | | | 69 | 9.69% | 1 | 0.14% |
|--------|--|--|----|-------|---|-------|

| | | | | | | |
|---------|--|--|----|-------|---|-------|
| 11 - 15 | | | 10 | 1.40% | 1 | 0.14% |
|---------|--|--|----|-------|---|-------|

| | | | | | | |
|-----|--|--|---|-------|----|--------|
| 15+ | | | 8 | 1.12% | 75 | 10.53% |
|-----|--|--|---|-------|----|--------|

| | | | | | | |
|----------|-----|--------|----|--------|----|--------|
| Subtotal | 548 | 76.97% | 87 | 12.22% | 77 | 10.81% |
|----------|-----|--------|----|--------|----|--------|

| | |
|---------------------|-----|
| Actionable Requests | 712 |
|---------------------|-----|

Elgin Area Primary Water Supply

| | | | |
|------------------|-----------|---------------|---------------------------|
| Completed within | Compliant | Non-Compliant | Non-Compliant No Response |
|------------------|-----------|---------------|---------------------------|

| | | | | | | |
|-----|---|---------|--|--|--|--|
| 0-5 | 2 | 100.00% | | | | |
|-----|---|---------|--|--|--|--|

| | | | | | | |
|----------|---|---------|---|--|---|--|
| Subtotal | 2 | 100.00% | 0 | | 0 | |
|----------|---|---------|---|--|---|--|

| | |
|---------------------|---|
| Actionable Requests | 2 |
|---------------------|---|

Elgin, County of

| | | | |
|------------------|-----------|---------------|---------------------------|
| Completed within | Compliant | Non-Compliant | Non-Compliant No Response |
|------------------|-----------|---------------|---------------------------|

| | | | | | | |
|-----|---|--------|--|--|--|--|
| 0-5 | 1 | 50.00% | | | | |
|-----|---|--------|--|--|--|--|

| | | | | | | |
|-----|--|--|--|--|---|--------|
| 15+ | | | | | 1 | 50.00% |
|-----|--|--|--|--|---|--------|

Member

| | | | | | | |
|----------|---|--------|---|--|---|--------|
| Subtotal | 1 | 50.00% | 0 | | 1 | 50.00% |
|----------|---|--------|---|--|---|--------|

| | | | | | | |
|---------------------|---|--|--|--|--|--|
| Actionable Requests | 2 | | | | | |
|---------------------|---|--|--|--|--|--|

Elliot Lake, City of

| | | | | | |
|------------------|-----------|---------------|--|---------------------------|--|
| Completed within | Compliant | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|---------------|--|---------------------------|--|

| | | | | | | |
|-----|---|---------|--|--|--|--|
| 0-5 | 2 | 100.00% | | | | |
|-----|---|---------|--|--|--|--|

| | | | | | | |
|----------|---|---------|---|--|---|--|
| Subtotal | 2 | 100.00% | 0 | | 0 | |
|----------|---|---------|---|--|---|--|

| | | | | | | |
|---------------------|---|--|--|--|--|--|
| Actionable Requests | 2 | | | | | |
|---------------------|---|--|--|--|--|--|

Emerald Energy from Waste Inc

| | | | | | |
|------------------|-----------|---------------|--|---------------------------|--|
| Completed within | Compliant | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|---------------|--|---------------------------|--|

| | | | | | | |
|-----|---|---------|--|--|--|--|
| 0-5 | 1 | 100.00% | | | | |
|-----|---|---------|--|--|--|--|

| | | | | | | |
|----------|---|---------|---|--|---|--|
| Subtotal | 1 | 100.00% | 0 | | 0 | |
|----------|---|---------|---|--|---|--|

| | | | | | | |
|---------------------|---|--|--|--|--|--|
| Actionable Requests | 1 | | | | | |
|---------------------|---|--|--|--|--|--|

Emo, Township of

| | | | | | |
|------------------|-----------|---------------|--|---------------------------|--|
| Completed within | Compliant | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|---------------|--|---------------------------|--|

| | | | | | | |
|-----|---|---------|--|--|--|--|
| 0-5 | 1 | 100.00% | | | | |
|-----|---|---------|--|--|--|--|

| | | | | | | |
|----------|---|---------|---|--|---|--|
| Subtotal | 1 | 100.00% | 0 | | 0 | |
|----------|---|---------|---|--|---|--|

| | | | | | | |
|---------------------|---|--|--|--|--|--|
| Actionable Requests | 1 | | | | | |
|---------------------|---|--|--|--|--|--|

Enbridge Gas (Legacy Union Gas)

| | | | | | |
|------------------|-----------|---------------|--|---------------------------|--|
| Completed within | Compliant | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|---------------|--|---------------------------|--|

| | | | | | | |
|-----|-------|--------|--|--|--|--|
| 0-5 | 6,733 | 81.25% | | | | |
|-----|-------|--------|--|--|--|--|

| | | | | | | |
|--------|--|--|-----|-------|----|-------|
| 6 - 10 | | | 517 | 6.24% | 32 | 0.39% |
|--------|--|--|-----|-------|----|-------|

| | | | | | | |
|---------|--|--|-----|-------|---|-------|
| 11 - 15 | | | 217 | 2.62% | 9 | 0.11% |
|---------|--|--|-----|-------|---|-------|

| | | | | | | |
|-----|--|--|-----|-------|-----|-------|
| 15+ | | | 153 | 1.85% | 626 | 7.55% |
|-----|--|--|-----|-------|-----|-------|

| | | | | | | |
|----------|------|--------|-----|--------|-----|-------|
| Subtotal | 6733 | 81.25% | 887 | 10.70% | 667 | 8.05% |
|----------|------|--------|-----|--------|-----|-------|

| | | | | | | |
|---------------------|------|--|--|--|--|--|
| Actionable Requests | 8287 | | | | | |
|---------------------|------|--|--|--|--|--|

Enbridge Gas Distribution

| | | | | | |
|------------------|-----------|---------------|--|---------------------------|--|
| Completed within | Compliant | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|---------------|--|---------------------------|--|

| | | | | | | |
|-----|-------|--------|--|--|--|--|
| 0-5 | 8,612 | 67.29% | | | | |
|-----|-------|--------|--|--|--|--|

| | | | | | | |
|--------|--|--|-----|-------|----|-------|
| 6 - 10 | | | 469 | 3.66% | 99 | 0.77% |
|--------|--|--|-----|-------|----|-------|

| | | | | | | |
|---------|--|--|-----|-------|-----|-------|
| 11 - 15 | | | 179 | 1.40% | 153 | 1.20% |
|---------|--|--|-----|-------|-----|-------|

| | | | | | | |
|-----|--|--|-----|-------|------|--------|
| 15+ | | | 166 | 1.30% | 3120 | 24.38% |
|-----|--|--|-----|-------|------|--------|

Member

| | | | | | | |
|----------|------|--------|-----|-------|------|--------|
| Subtotal | 8612 | 67.29% | 814 | 6.36% | 3372 | 26.35% |
|----------|------|--------|-----|-------|------|--------|

| | |
|---------------------|-------|
| Actionable Requests | 12798 |
|---------------------|-------|

Enbridge Gas Distribution - Vital Mains

| Completed within | Compliant | Non-Compliant | Non-Compliant No Response |
|------------------|-----------|---------------|---------------------------|
| 0-5 | 272 | 42.97% | |
| 6 - 10 | | | |
| 11 - 15 | | | |
| 15+ | | | |
| Subtotal | 272 | 42.97% | 34 |

| | |
|---------------------|-----|
| Actionable Requests | 633 |
|---------------------|-----|

Enbridge Gas Distribution (Gas Storage)

| Completed within | Compliant | Non-Compliant | Non-Compliant No Response |
|------------------|-----------|---------------|---------------------------|
| 0-5 | 15 | 100.00% | |
| Subtotal | 15 | 100.00% | 0 |

| | |
|---------------------|----|
| Actionable Requests | 15 |
|---------------------|----|

Enbridge Gas Storage and Transmission (Legacy Union Gas)

| Completed within | Compliant | Non-Compliant | Non-Compliant No Response |
|------------------|-----------|---------------|---------------------------|
| 0-5 | 134 | 99.26% | |
| 6 - 10 | | | |
| Subtotal | 134 | 99.26% | 1 |

| | |
|---------------------|-----|
| Actionable Requests | 135 |
|---------------------|-----|

Enbridge NEB Mains

| Completed within | Compliant | Non-Compliant | Non-Compliant No Response |
|------------------|-----------|---------------|---------------------------|
| 0-5 | 5 | 26.32% | |
| 6 - 10 | | | |
| 15+ | | | |
| Subtotal | 5 | 26.32% | 1 |

| | |
|---------------------|----|
| Actionable Requests | 19 |
|---------------------|----|

Enbridge Pipelines

| Completed within | Compliant | Non-Compliant | Non-Compliant No Response |
|------------------|-----------|---------------|---------------------------|
| 0-5 | 326 | 87.17% | |

Member

| | | | | | | |
|----------|-----|--------|----|-------|----|-------|
| 6 - 10 | | | 8 | 2.14% | | |
| 11 - 15 | | | 11 | 2.94% | | |
| 15+ | | | 12 | 3.21% | 17 | 4.55% |
| Subtotal | 326 | 87.17% | 31 | 8.29% | 17 | 4.55% |

Actionable Requests 374

Englehart, Town of

Completed within Compliant Non-Compliant Non-Compliant No Response

| | | | | | | |
|----------|---|--|---|---------|---|--|
| 6 - 10 | | | 1 | 100.00% | | |
| Subtotal | 0 | | 1 | 100.00% | 0 | |

Actionable Requests 1

Enniskillen, Township of

Completed within Compliant Non-Compliant Non-Compliant No Response

| | | | | | | |
|----------|----|---------|---|--|---|--|
| 0-5 | 31 | 100.00% | | | | |
| Subtotal | 31 | 100.00% | 0 | | 0 | |

Actionable Requests 31

Enova Power

Completed within Compliant Non-Compliant Non-Compliant No Response

| | | | | | | |
|----------|-----|--------|----|-------|---|-------|
| 0-5 | 232 | 93.93% | | | | |
| 6 - 10 | | | 9 | 3.64% | | |
| 11 - 15 | | | 4 | 1.62% | | |
| 15+ | | | 1 | 0.40% | 1 | 0.40% |
| Subtotal | 232 | 93.93% | 14 | 5.67% | 1 | 0.40% |

Actionable Requests 247

Entegrus

Completed within Compliant Non-Compliant Non-Compliant No Response

| | | | | | | |
|----------|-----|--------|----|-------|---|-------|
| 0-5 | 323 | 92.02% | | | | |
| 6 - 10 | | | 20 | 5.70% | | |
| 11 - 15 | | | 1 | 0.28% | | |
| 15+ | | | 4 | 1.14% | 3 | 0.85% |
| Subtotal | 323 | 92.02% | 25 | 7.12% | 3 | 0.85% |

Actionable Requests 351

Member

Entegrus Powerlines Inc – St. Thomas

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--------|---------------------------|-------|
| 0-5 | 34 | 79.07% | | | | |
| 6 - 10 | | | 5 | 11.63% | | |
| 11 - 15 | | | 3 | 6.98% | | |
| 15+ | | | | | 1 | 2.33% |
| Subtotal | 34 | 79.07% | 8 | 18.60% | 1 | 2.33% |
| Actionable Requests | 43 | | | | | |

ENVI Networks Ltd

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--------|---------------------------|--|
| 0-5 | 7 | 29.17% | | | | |
| 6 - 10 | | | 15 | 62.50% | | |
| 11 - 15 | | | 2 | 8.33% | | |
| Subtotal | 7 | 29.17% | 17 | 70.83% | 0 | |
| Actionable Requests | 24 | | | | | |

Enwave Energy Corporation

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--------|---------------------------|-------|
| 0-5 | 83 | 58.45% | | | | |
| 6 - 10 | | | 53 | 37.32% | | |
| 15+ | | | | | 6 | 4.23% |
| Subtotal | 83 | 58.45% | 53 | 37.32% | 6 | 4.23% |
| Actionable Requests | 142 | | | | | |

Enwave Windsor Holdings LP

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--|---------------|--|---------------------------|---------|
| 15+ | | | | | 4 | 100.00% |
| Subtotal | 0 | | 0 | | 4 | 100.00% |
| Actionable Requests | 4 | | | | | |

Enwin Utilities - Electrical

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|-------|---------------------------|--|
| 0-5 | 92 | 94.85% | | | | |
| 11 - 15 | | | 1 | 1.03% | | |

Member

| | | | | | | |
|----------|----|--------|---|-------|---|-------|
| 15+ | | | 2 | 2.06% | 2 | 2.06% |
| Subtotal | 92 | 94.85% | 3 | 3.09% | 2 | 2.06% |

Actionable Requests 97

Enwin Utilities - Hydro

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--------|---------------------------|--|
| 0-5 | 53 | 84.13% | | | | |
| 6 - 10 | | | 1 | 1.59% | | |
| 11 - 15 | | | 5 | 7.94% | | |
| 15+ | | | 4 | 6.35% | | |
| Subtotal | 53 | 84.13% | 10 | 15.87% | 0 | |

Actionable Requests 63

EPCOR Electricity Distribution Ontario Inc

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|---------|---------------|--|---------------------------|--|
| 0-5 | 111 | 100.00% | | | | |
| Subtotal | 111 | 100.00% | 0 | | 0 | |

Actionable Requests 111

Epcor Natural Gas LP

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|-------|---------------------------|-------|
| 0-5 | 136 | 87.18% | | | | |
| 6 - 10 | | | 8 | 5.13% | | |
| 11 - 15 | | | 2 | 1.28% | | |
| 15+ | | | 1 | 0.64% | 9 | 5.77% |
| Subtotal | 136 | 87.18% | 11 | 7.05% | 9 | 5.77% |

Actionable Requests 156

Erieau Wind Farm

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|---------|---------------|--|---------------------------|--|
| 0-5 | 12 | 100.00% | | | | |
| Subtotal | 12 | 100.00% | 0 | | 0 | |

Actionable Requests 12

Erin, Town of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--|---------------|--|---------------------------|--|
|------------------|-----------|--|---------------|--|---------------------------|--|

Member

| | | | | | | |
|----------|---|--|---|--|----|---------|
| 15+ | | | | | 14 | 100.00% |
| Subtotal | 0 | | 0 | | 14 | 100.00% |

Actionable Requests

14

ERTH Power Corporation

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--------|---------------------------|--|
| 0-5 | 118 | 81.38% | | | | |
| 6 - 10 | | | 14 | 9.66% | | |
| 11 - 15 | | | 6 | 4.14% | | |
| 15+ | | | 7 | 4.83% | | |
| Subtotal | 118 | 81.38% | 27 | 18.62% | 0 | |

Actionable Requests

145

Espanola Hydro

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|---------|---------------|--|---------------------------|--|
| 0-5 | 4 | 100.00% | | | | |
| Subtotal | 4 | 100.00% | 0 | | 0 | |

Actionable Requests

4

Espanola, Town of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|---------|---------------|--|---------------------------|--|
| 0-5 | 4 | 100.00% | | | | |
| Subtotal | 4 | 100.00% | 0 | | 0 | |

Actionable Requests

4

Essa, Township of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--------|---------------------------|--|
| 0-5 | 15 | 60.00% | | | | |
| 6 - 10 | | | 3 | 12.00% | | |
| 11 - 15 | | | 7 | 28.00% | | |
| Subtotal | 15 | 60.00% | 10 | 40.00% | 0 | |

Actionable Requests

25

Essex County Highways

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--|---------------------------|--|
| 0-5 | 7 | 63.64% | | | | |

Member

| | | | | | | |
|----------|---|--------|---|--------|---|-------|
| 6 - 10 | | | 1 | 9.09% | | |
| 11 - 15 | | | 2 | 18.18% | | |
| 15+ | | | | | 1 | 9.09% |
| Subtotal | 7 | 63.64% | 3 | 27.27% | 1 | 9.09% |

Actionable Requests 11

Essex Power

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--------|---------------------------|-------|
| 0-5 | 152 | 83.98% | | | | |
| 6 - 10 | | | 11 | 6.08% | | |
| 11 - 15 | | | 5 | 2.76% | 2 | 1.10% |
| 15+ | | | 8 | 4.42% | 3 | 1.66% |
| Subtotal | 152 | 83.98% | 24 | 13.26% | 5 | 2.76% |

Actionable Requests 181

Essex, Town of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--------|---------------------------|-------|
| 0-5 | 28 | 17.28% | | | | |
| 6 - 10 | | | 121 | 74.69% | | |
| 11 - 15 | | | 8 | 4.94% | | |
| 15+ | | | | | 5 | 3.09% |
| Subtotal | 28 | 17.28% | 129 | 79.63% | 5 | 3.09% |

Actionable Requests 162

Execulink Telecom

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--------|---------------------------|-------|
| 0-5 | 200 | 72.99% | | | | |
| 6 - 10 | | | 35 | 12.77% | | |
| 11 - 15 | | | 18 | 6.57% | | |
| 15+ | | | 16 | 5.84% | 5 | 1.82% |
| Subtotal | 200 | 72.99% | 69 | 25.18% | 5 | 1.82% |

Actionable Requests 274

F & M Resources LTD

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--|---------------|--|---------------------------|--|
|------------------|-----------|--|---------------|--|---------------------------|--|

Member

| | | | | | | |
|----------|---|--|---|--|---|---------|
| 15+ | | | | | 1 | 100.00% |
| Subtotal | 0 | | 0 | | 1 | 100.00% |

Actionable Requests 1

Faraday Resources Group Inc formerly Taqa North LTD (TAQA

| | | | | | | |
|------------------|-----------|--|---------------|--|---------------------------|---------|
| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
| 15+ | | | | | 2 | 100.00% |
| Subtotal | 0 | | 0 | | 2 | 100.00% |

Actionable Requests 2

Festival Hydro

| | | | | | | |
|------------------|-----------|--------|---------------|-------|---------------------------|--|
| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
| 0-5 | 70 | 97.22% | | | | |
| 6 - 10 | | | 2 | 2.78% | | |
| Subtotal | 70 | 97.22% | 2 | 2.78% | 0 | |

Actionable Requests 72

Fibre Noire Internet Inc

| | | | | | | |
|------------------|-----------|--------|---------------|-------|---------------------------|--------|
| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
| 0-5 | 5 | 15.63% | | | | |
| 11 - 15 | | | 1 | 3.13% | | |
| 15+ | | | | | 26 | 81.25% |
| Subtotal | 5 | 15.63% | 1 | 3.13% | 26 | 81.25% |

Actionable Requests 32

FibreSpeed Inc

| | | | | | | |
|------------------|-----------|--|---------------|--|---------------------------|---------|
| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
| 15+ | | | | | 5 | 100.00% |
| Subtotal | 0 | | 0 | | 5 | 100.00% |

Actionable Requests 5

First Nations Cable

| | | | | | | |
|------------------|-----------|--|---------------|--|---------------------------|---------|
| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
| 15+ | | | | | 8 | 100.00% |

Member

| | | | | | | |
|---------------------|---|--|---|--|---|---------|
| Subtotal | 0 | | 0 | | 8 | 100.00% |
| Actionable Requests | 8 | | | | | |

Fort Erie, City of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--------|---------------------------|--|
| 0-5 | 150 | 72.46% | | | | |
| 6 - 10 | | | 39 | 18.84% | | |
| 11 - 15 | | | 18 | 8.70% | | |
| Subtotal | 150 | 72.46% | 57 | 27.54% | 0 | |
| Actionable Requests | 207 | | | | | |

Fort Frances Power

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--|---------------|--|---------------------------|---------|
| 15+ | | | | | 2 | 100.00% |
| Subtotal | 0 | | 0 | | 2 | 100.00% |
| Actionable Requests | 2 | | | | | |

Fort Frances, The Town of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|---------|---------------|--|---------------------------|--|
| 0-5 | 3 | 100.00% | | | | |
| Subtotal | 3 | 100.00% | 0 | | 0 | |
| Actionable Requests | 3 | | | | | |

Gananoque, Town of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|---------|---------------|--|---------------------------|--|
| 0-5 | 10 | 100.00% | | | | |
| Subtotal | 10 | 100.00% | 0 | | 0 | |
| Actionable Requests | 10 | | | | | |

GBTEL Inc

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|-------|---------------------------|--------|
| 0-5 | 25 | 65.79% | | | | |
| 6 - 10 | | | | | 9 | 23.68% |
| 11 - 15 | | | 1 | 2.63% | | |
| 15+ | | | | | 3 | 7.89% |

Member

| | | | | | | |
|----------|----|--------|---|-------|----|--------|
| Subtotal | 25 | 65.79% | 1 | 2.63% | 12 | 31.58% |
|----------|----|--------|---|-------|----|--------|

| | | | | | | |
|---------------------|----|--|--|--|--|--|
| Actionable Requests | 38 | | | | | |
|---------------------|----|--|--|--|--|--|

Georgian Bay, Township of

| | | | | | |
|------------------|-----------|---------------|--|---------------------------|--|
| Completed within | Compliant | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|---------------|--|---------------------------|--|

| | | | | | | |
|-----|---|---------|--|--|--|--|
| 0-5 | 4 | 100.00% | | | | |
|-----|---|---------|--|--|--|--|

| | | | | | | |
|----------|---|---------|---|--|---|--|
| Subtotal | 4 | 100.00% | 0 | | 0 | |
|----------|---|---------|---|--|---|--|

| | | | | | | |
|---------------------|---|--|--|--|--|--|
| Actionable Requests | 4 | | | | | |
|---------------------|---|--|--|--|--|--|

Georgian Bluffs, Township of

| | | | | | |
|------------------|-----------|---------------|--|---------------------------|--|
| Completed within | Compliant | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|---------------|--|---------------------------|--|

| | | | | | | |
|-----|---|--------|--|--|--|--|
| 0-5 | 9 | 37.50% | | | | |
|-----|---|--------|--|--|--|--|

| | | | | | | |
|--------|--|--|---|--------|--|--|
| 6 - 10 | | | 8 | 33.33% | | |
|--------|--|--|---|--------|--|--|

| | | | | | | |
|---------|--|--|---|--------|--|--|
| 11 - 15 | | | 3 | 12.50% | | |
|---------|--|--|---|--------|--|--|

| | | | | | | |
|-----|--|--|---|--------|--|--|
| 15+ | | | 4 | 16.67% | | |
|-----|--|--|---|--------|--|--|

| | | | | | | |
|----------|---|--------|----|--------|---|--|
| Subtotal | 9 | 37.50% | 15 | 62.50% | 0 | |
|----------|---|--------|----|--------|---|--|

| | | | | | | |
|---------------------|----|--|--|--|--|--|
| Actionable Requests | 24 | | | | | |
|---------------------|----|--|--|--|--|--|

Georgian College

| | | | | | |
|------------------|-----------|---------------|--|---------------------------|--|
| Completed within | Compliant | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|---------------|--|---------------------------|--|

| | | | | | | |
|-----|--|--|--|--|---|---------|
| 15+ | | | | | 2 | 100.00% |
|-----|--|--|--|--|---|---------|

| | | | | | | |
|----------|---|--|---|--|---|---------|
| Subtotal | 0 | | 0 | | 2 | 100.00% |
|----------|---|--|---|--|---|---------|

| | | | | | | |
|---------------------|---|--|--|--|--|--|
| Actionable Requests | 2 | | | | | |
|---------------------|---|--|--|--|--|--|

Georgina, Town of

| | | | | | |
|------------------|-----------|---------------|--|---------------------------|--|
| Completed within | Compliant | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|---------------|--|---------------------------|--|

| | | | | | | |
|-----|----|--------|--|--|--|--|
| 0-5 | 99 | 93.40% | | | | |
|-----|----|--------|--|--|--|--|

| | | | | | | |
|--------|--|--|---|-------|--|--|
| 6 - 10 | | | 3 | 2.83% | | |
|--------|--|--|---|-------|--|--|

| | | | | | | |
|---------|--|--|---|-------|--|--|
| 11 - 15 | | | 3 | 2.83% | | |
|---------|--|--|---|-------|--|--|

| | | | | | | |
|-----|--|--|---|-------|--|--|
| 15+ | | | 1 | 0.94% | | |
|-----|--|--|---|-------|--|--|

| | | | | | | |
|----------|----|--------|---|-------|---|--|
| Subtotal | 99 | 93.40% | 7 | 6.60% | 0 | |
|----------|----|--------|---|-------|---|--|

| | | | | | | |
|---------------------|-----|--|--|--|--|--|
| Actionable Requests | 106 | | | | | |
|---------------------|-----|--|--|--|--|--|

Goderich, Town of

| | | | | | |
|------------------|-----------|---------------|--|---------------------------|--|
| Completed within | Compliant | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|---------------|--|---------------------------|--|

| | | | | | | |
|-----|----|--------|--|--|--|--|
| 0-5 | 15 | 46.88% | | | | |
|-----|----|--------|--|--|--|--|

Member

| | | | | | | |
|----------|----|--------|---|--------|----|--------|
| 6 - 10 | | | 1 | 3.13% | | |
| 11 - 15 | | | 4 | 12.50% | | |
| 15+ | | | | | 12 | 37.50% |
| Subtotal | 15 | 46.88% | 5 | 15.63% | 12 | 37.50% |

Actionable Requests 32

Gore Bay, Town of

Completed within Compliant Non-Compliant Non-Compliant No Response

| | | | | | | |
|----------|---|--|---|--|---|---------|
| 15+ | | | | | 1 | 100.00% |
| Subtotal | 0 | | 0 | | 1 | 100.00% |

Actionable Requests 1

Gosfield North Communications

Completed within Compliant Non-Compliant Non-Compliant No Response

| | | | | | | |
|----------|----|--------|----|--------|---|-------|
| 0-5 | 64 | 81.01% | | | | |
| 6 - 10 | | | 10 | 12.66% | | |
| 11 - 15 | | | 1 | 1.27% | | |
| 15+ | | | | | 4 | 5.06% |
| Subtotal | 64 | 81.01% | 11 | 13.92% | 4 | 5.06% |

Actionable Requests 79

Government of Canada

Completed within Compliant Non-Compliant Non-Compliant No Response

| | | | | | | |
|----------|---|---------|---|--|---|--|
| 0-5 | 6 | 100.00% | | | | |
| Subtotal | 6 | 100.00% | 0 | | 0 | |

Actionable Requests 6

Grand Bend Wind LP

Completed within Compliant Non-Compliant Non-Compliant No Response

| | | | | | | |
|----------|---|---------|---|--|---|--|
| 0-5 | 1 | 100.00% | | | | |
| Subtotal | 1 | 100.00% | 0 | | 0 | |

Actionable Requests 1

Grand Renewable Solar Project

Completed within Compliant Non-Compliant Non-Compliant No Response

| | | | | | | |
|-----|--|--|--|--|---|---------|
| 15+ | | | | | 1 | 100.00% |
|-----|--|--|--|--|---|---------|

Member

| | | | | | | |
|----------|---|--|---|--|---|---------|
| Subtotal | 0 | | 0 | | 1 | 100.00% |
|----------|---|--|---|--|---|---------|

| | | | | | | |
|---------------------|---|--|--|--|--|--|
| Actionable Requests | 1 | | | | | |
|---------------------|---|--|--|--|--|--|

Grand Renewable Wind Farm

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|-------|---------------------------|--|
| 0-5 | 14 | 93.33% | | | | |
| 6 - 10 | | | 1 | 6.67% | | |
| Subtotal | 14 | 93.33% | 1 | 6.67% | 0 | |

| | | | | | | |
|---------------------|----|--|--|--|--|--|
| Actionable Requests | 15 | | | | | |
|---------------------|----|--|--|--|--|--|

Grand River Hospital Corp. - KW Campus and Freeport Campus

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|---------|---------------|--|---------------------------|--|
| 0-5 | 1 | 100.00% | | | | |
| Subtotal | 1 | 100.00% | 0 | | 0 | |

| | | | | | | |
|---------------------|---|--|--|--|--|--|
| Actionable Requests | 1 | | | | | |
|---------------------|---|--|--|--|--|--|

Grand Valley Wind Farm

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--|---------------|--|---------------------------|---------|
| 15+ | | | | | 11 | 100.00% |
| Subtotal | 0 | | 0 | | 11 | 100.00% |

| | | | | | | |
|---------------------|----|--|--|--|--|--|
| Actionable Requests | 11 | | | | | |
|---------------------|----|--|--|--|--|--|

Grand Valley, Town of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--|---------------|---------|---------------------------|--|
| 15+ | | | 16 | 100.00% | | |
| Subtotal | 0 | | 16 | 100.00% | 0 | |

| | | | | | | |
|---------------------|----|--|--|--|--|--|
| Actionable Requests | 16 | | | | | |
|---------------------|----|--|--|--|--|--|

GrandBridge Energy (Legacy Brantford Power)

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|-------|---------------------------|--|
| 0-5 | 110 | 96.49% | | | | |
| 6 - 10 | | | 4 | 3.51% | | |
| Subtotal | 110 | 96.49% | 4 | 3.51% | 0 | |

| | | | | | | |
|---------------------|-----|--|--|--|--|--|
| Actionable Requests | 114 | | | | | |
|---------------------|-----|--|--|--|--|--|

Member

GrandBridge Energy (Legacy Energy Plus)

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|-------|---------------------------|--|
| 0-5 | 495 | 97.83% | | | | |
| 6 - 10 | | | 10 | 1.98% | | |
| 15+ | | | 1 | 0.20% | | |
| Subtotal | 495 | 97.83% | 11 | 2.17% | 0 | |
| Actionable Requests | 506 | | | | | |

Gravenhurst, Town of (SL)

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--------|---------------------------|--------|
| 0-5 | 2 | 12.50% | | | | |
| 6 - 10 | | | 2 | 12.50% | | |
| 15+ | | | | | 12 | 75.00% |
| Subtotal | 2 | 12.50% | 2 | 12.50% | 12 | 75.00% |
| Actionable Requests | 16 | | | | | |

Gravenhurst, Town of (SS)

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--|---------------------------|--------|
| 0-5 | 2 | 12.50% | | | | |
| 15+ | | | | | 14 | 87.50% |
| Subtotal | 2 | 12.50% | 0 | | 14 | 87.50% |
| Actionable Requests | 16 | | | | | |

Greater Madawaska, Township of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--|---------------|--|---------------------------|---------|
| 15+ | | | | | 1 | 100.00% |
| Subtotal | 0 | | 0 | | 1 | 100.00% |
| Actionable Requests | 1 | | | | | |

Greater Napanee, Town of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--------|---------------------------|--|
| 0-5 | 12 | 57.14% | | | | |
| 6 - 10 | | | 9 | 42.86% | | |
| Subtotal | 12 | 57.14% | 9 | 42.86% | 0 | |
| Actionable Requests | 21 | | | | | |

Member

Greater Sudbury Hydro (SH01)

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|-------|---------------------------|--|
| 0-5 | 100 | 96.15% | | | | |
| 6 - 10 | | | 3 | 2.88% | | |
| 15+ | | | 1 | 0.96% | | |
| Subtotal | 100 | 96.15% | 4 | 3.85% | 0 | |
| Actionable Requests | 104 | | | | | |

Greater Sudbury Hydro Inc. - Sturgeon Falls Cache Bay

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|---------|---------------|--|---------------------------|--|
| 0-5 | 8 | 100.00% | | | | |
| Subtotal | 8 | 100.00% | 0 | | 0 | |
| Actionable Requests | 8 | | | | | |

Greater Sudbury Hydro Plus Inc. - Street Lights - Sudbury

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|-------|---------------------------|--|
| 0-5 | 93 | 95.88% | | | | |
| 6 - 10 | | | 3 | 3.09% | | |
| 15+ | | | 1 | 1.03% | | |
| Subtotal | 93 | 95.88% | 4 | 4.12% | 0 | |
| Actionable Requests | 97 | | | | | |

Greater Sudbury Hydro Plus Inc. - Street Lights West Nippissin

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|---------|---------------|--|---------------------------|--|
| 0-5 | 4 | 100.00% | | | | |
| Subtotal | 4 | 100.00% | 0 | | 0 | |
| Actionable Requests | 4 | | | | | |

Greater Sudbury, City of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|-------|---------------------------|-------|
| 0-5 | 252 | 97.30% | | | | |
| 6 - 10 | | | 5 | 1.93% | | |
| 15+ | | | | | 2 | 0.77% |
| Subtotal | 252 | 97.30% | 5 | 1.93% | 2 | 0.77% |
| Actionable Requests | 259 | | | | | |

Member

Greater Toronto Airports Authority

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--------|---------------------------|--|
| 0-5 | 2 | 22.22% | | | | |
| 6 - 10 | | | 2 | 22.22% | | |
| 11 - 15 | | | 3 | 33.33% | | |
| 15+ | | | 2 | 22.22% | | |
| Subtotal | 2 | 22.22% | 7 | 77.78% | 0 | |
| Actionable Requests | 9 | | | | | |

Greenfield Energy

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|---------|---------------|--|---------------------------|--|
| 0-5 | 1 | 100.00% | | | | |
| Subtotal | 1 | 100.00% | 0 | | 0 | |
| Actionable Requests | 1 | | | | | |

Greenfield South Power Corporation

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--------|---------------------------|--|
| 0-5 | 1 | 50.00% | | | | |
| 11 - 15 | | | 1 | 50.00% | | |
| Subtotal | 1 | 50.00% | 1 | 50.00% | 0 | |
| Actionable Requests | 2 | | | | | |

Greenstone, Municipality of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--|---------------|--|---------------------------|---------|
| 15+ | | | | | 2 | 100.00% |
| Subtotal | 0 | | 0 | | 2 | 100.00% |
| Actionable Requests | 2 | | | | | |

Grey County

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--------|---------------------------|--|
| 0-5 | 4 | 80.00% | | | | |
| 6 - 10 | | | 1 | 20.00% | | |
| Subtotal | 4 | 80.00% | 1 | 20.00% | 0 | |
| Actionable Requests | 5 | | | | | |

Member

Grey Highlands, Municipality of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--------|---------------------------|--|
| 0-5 | 5 | 83.33% | | | | |
| 15+ | | | 1 | 16.67% | | |
| Subtotal | 5 | 83.33% | 1 | 16.67% | 0 | |
| Actionable Requests | 6 | | | | | |

Grimsby Power

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|---------|---------------|--|---------------------------|--|
| 0-5 | 92 | 100.00% | | | | |
| Subtotal | 92 | 100.00% | 0 | | 0 | |
| Actionable Requests | 92 | | | | | |

Grimsby, Town of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|---------|---------------|--|---------------------------|--|
| 0-5 | 73 | 100.00% | | | | |
| Subtotal | 73 | 100.00% | 0 | | 0 | |
| Actionable Requests | 73 | | | | | |

Guelph, City of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|-------|---------------------------|--|
| 0-5 | 246 | 99.19% | | | | |
| 11 - 15 | | | 2 | 0.81% | | |
| Subtotal | 246 | 99.19% | 2 | 0.81% | 0 | |
| Actionable Requests | 248 | | | | | |

Guelph, University of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--|---------------|--|---------------------------|---------|
| 15+ | | | | | 6 | 100.00% |
| Subtotal | 0 | | 0 | | 6 | 100.00% |
| Actionable Requests | 6 | | | | | |

Guelph-Eramosa Township

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|---------|---------------|--|---------------------------|--|
| 0-5 | 1 | 100.00% | | | | |

Member

| | | | | | | |
|----------|---|---------|---|--|---|--|
| Subtotal | 1 | 100.00% | 0 | | 0 | |
|----------|---|---------|---|--|---|--|

| | |
|---------------------|---|
| Actionable Requests | 1 |
|---------------------|---|

Gunns Hill LP

| | | | |
|------------------|-----------|---------------|---------------------------|
| Completed within | Compliant | Non-Compliant | Non-Compliant No Response |
|------------------|-----------|---------------|---------------------------|

| | | | | | | |
|-----|---|---------|--|--|--|--|
| 0-5 | 4 | 100.00% | | | | |
|-----|---|---------|--|--|--|--|

| | | | | | | |
|----------|---|---------|---|--|---|--|
| Subtotal | 4 | 100.00% | 0 | | 0 | |
|----------|---|---------|---|--|---|--|

| | |
|---------------------|---|
| Actionable Requests | 4 |
|---------------------|---|

Haldimand, County of

| | | | |
|------------------|-----------|---------------|---------------------------|
| Completed within | Compliant | Non-Compliant | Non-Compliant No Response |
|------------------|-----------|---------------|---------------------------|

| | | | | | | |
|-----|----|--------|--|--|--|--|
| 0-5 | 31 | 32.29% | | | | |
|-----|----|--------|--|--|--|--|

| | | | | | | |
|--------|--|--|---|-------|--|--|
| 6 - 10 | | | 6 | 6.25% | | |
|--------|--|--|---|-------|--|--|

| | | | | | | |
|---------|--|--|---|-------|--|--|
| 11 - 15 | | | 1 | 1.04% | | |
|---------|--|--|---|-------|--|--|

| | | | | | | |
|-----|--|--|--|--|----|--------|
| 15+ | | | | | 58 | 60.42% |
|-----|--|--|--|--|----|--------|

| | | | | | | |
|----------|----|--------|---|-------|----|--------|
| Subtotal | 31 | 32.29% | 7 | 7.29% | 58 | 60.42% |
|----------|----|--------|---|-------|----|--------|

| | |
|---------------------|----|
| Actionable Requests | 96 |
|---------------------|----|

Haliburton, County of

| | | | |
|------------------|-----------|---------------|---------------------------|
| Completed within | Compliant | Non-Compliant | Non-Compliant No Response |
|------------------|-----------|---------------|---------------------------|

| | | | | | | |
|-----|--|--|--|--|---|---------|
| 15+ | | | | | 2 | 100.00% |
|-----|--|--|--|--|---|---------|

| | | | | | | |
|----------|---|--|---|--|---|---------|
| Subtotal | 0 | | 0 | | 2 | 100.00% |
|----------|---|--|---|--|---|---------|

| | |
|---------------------|---|
| Actionable Requests | 2 |
|---------------------|---|

Halton Hills Hydro

| | | | |
|------------------|-----------|---------------|---------------------------|
| Completed within | Compliant | Non-Compliant | Non-Compliant No Response |
|------------------|-----------|---------------|---------------------------|

| | | | | | | |
|-----|-----|--------|--|--|--|--|
| 0-5 | 169 | 93.89% | | | | |
|-----|-----|--------|--|--|--|--|

| | | | | | | |
|--------|--|--|---|-------|--|--|
| 6 - 10 | | | 4 | 2.22% | | |
|--------|--|--|---|-------|--|--|

| | | | | | | |
|-----|--|--|--|--|---|-------|
| 15+ | | | | | 7 | 3.89% |
|-----|--|--|--|--|---|-------|

| | | | | | | |
|----------|-----|--------|---|-------|---|-------|
| Subtotal | 169 | 93.89% | 4 | 2.22% | 7 | 3.89% |
|----------|-----|--------|---|-------|---|-------|

| | |
|---------------------|-----|
| Actionable Requests | 180 |
|---------------------|-----|

Halton Hills, Town of

| | | | |
|------------------|-----------|---------------|---------------------------|
| Completed within | Compliant | Non-Compliant | Non-Compliant No Response |
|------------------|-----------|---------------|---------------------------|

| | | | | | | |
|-----|----|--------|--|--|--|--|
| 0-5 | 31 | 68.89% | | | | |
|-----|----|--------|--|--|--|--|

| | | | | | | |
|--------|--|--|---|--------|--|--|
| 6 - 10 | | | 6 | 13.33% | | |
|--------|--|--|---|--------|--|--|

Member

| | | | | | | |
|----------|----|--------|---|--------|---|--------|
| 15+ | | | | | 8 | 17.78% |
| Subtotal | 31 | 68.89% | 6 | 13.33% | 8 | 17.78% |

Actionable Requests

45

Halton Region

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--------|---------------------------|-------|
| 0-5 | 12 | 70.59% | | | | |
| 6 - 10 | | | 2 | 11.76% | | |
| 11 - 15 | | | 1 | 5.88% | | |
| 15+ | | | 1 | 5.88% | 1 | 5.88% |
| Subtotal | 12 | 70.59% | 4 | 23.53% | 1 | 5.88% |

Actionable Requests

17

Halton Region - Burlington

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--------|---------------------------|--|
| 0-5 | 33 | 60.00% | | | | |
| 6 - 10 | | | 18 | 32.73% | | |
| 11 - 15 | | | 4 | 7.27% | | |
| Subtotal | 33 | 60.00% | 22 | 40.00% | 0 | |

Actionable Requests

55

Halton Region - Milton

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|---------|---------------|--|---------------------------|--|
| 0-5 | 82 | 100.00% | | | | |
| Subtotal | 82 | 100.00% | 0 | | 0 | |

Actionable Requests

82

Halton Region - MTO

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--------|---------------------------|--|
| 0-5 | 2 | 66.67% | | | | |
| 11 - 15 | | | 1 | 33.33% | | |
| Subtotal | 2 | 66.67% | 1 | 33.33% | 0 | |

Actionable Requests

3

Halton Region - Oakville

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--|---------------|--|---------------------------|--|
|------------------|-----------|--|---------------|--|---------------------------|--|

Member

| | | | | | | |
|----------|----|--------|----|--------|----|-------|
| 0-5 | 51 | 45.95% | | | | |
| 6 - 10 | | | 38 | 34.23% | | |
| 11 - 15 | | | 11 | 9.91% | | |
| 15+ | | | | | 11 | 9.91% |
| Subtotal | 51 | 45.95% | 49 | 44.14% | 11 | 9.91% |

Actionable Requests

111

Halton Region (HaltonHills) Traffic Com

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

| | | | | | | |
|----------|---|--------|---|--------|---|--|
| 0-5 | 3 | 25.00% | | | | |
| 6 - 10 | | | 5 | 41.67% | | |
| 11 - 15 | | | 1 | 8.33% | | |
| 15+ | | | 3 | 25.00% | | |
| Subtotal | 3 | 25.00% | 9 | 75.00% | 0 | |

Actionable Requests

12

Halton Region Water

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

| | | | | | | |
|----------|-----|--------|----|-------|---|-------|
| 0-5 | 516 | 95.03% | | | | |
| 6 - 10 | | | 15 | 2.76% | | |
| 11 - 15 | | | 4 | 0.74% | | |
| 15+ | | | 7 | 1.29% | 1 | 0.18% |
| Subtotal | 516 | 95.03% | 26 | 4.79% | 1 | 0.18% |

Actionable Requests

543

Hamilton - P & C ROW

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

| | | | | | | |
|----------|-----|--------|---|--|----|--------|
| 0-5 | 139 | 87.42% | | | | |
| 15+ | | | | | 20 | 12.58% |
| Subtotal | 139 | 87.42% | 0 | | 20 | 12.58% |

Actionable Requests

159

Hamilton Community Energy

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

| | | | | | | |
|-----|---|--------|--|--|--|--|
| 0-5 | 2 | 18.18% | | | | |
|-----|---|--------|--|--|--|--|

Member

| | | | | | | |
|----------|---|--------|---|--|---|--------|
| 15+ | | | | | 9 | 81.82% |
| Subtotal | 2 | 18.18% | 0 | | 9 | 81.82% |

Actionable Requests

11

Hamilton Health Sciences

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--------|---------------------------|--|
| 0-5 | 3 | 75.00% | | | | |
| 6 - 10 | | | 1 | 25.00% | | |
| Subtotal | 3 | 75.00% | 1 | 25.00% | 0 | |

Actionable Requests

4

Hamilton, City of (Street Lighting)

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|---------|---------------|--|---------------------------|--|
| 0-5 | 690 | 100.00% | | | | |
| Subtotal | 690 | 100.00% | 0 | | 0 | |

Actionable Requests

690

Hamilton, City of (Traffic Ops)

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|---------|---------------|--|---------------------------|--|
| 0-5 | 160 | 100.00% | | | | |
| Subtotal | 160 | 100.00% | 0 | | 0 | |

Actionable Requests

160

Hamilton, City of (Water)

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--------|---------------------------|-------|
| 0-5 | 492 | 53.83% | | | | |
| 6 - 10 | | | 171 | 18.71% | 2 | 0.22% |
| 11 - 15 | | | 93 | 10.18% | | |
| 15+ | | | 76 | 8.32% | 80 | 8.75% |
| Subtotal | 492 | 53.83% | 340 | 37.20% | 82 | 8.97% |

Actionable Requests

914

Hamilton, Township of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|-------|---------------|--------|---------------------------|--|
| 0-5 | 1 | 5.00% | | | | |
| 6 - 10 | | | 2 | 10.00% | | |

Member

| | | | | | | |
|----------|---|-------|----|--------|---|--|
| 11 - 15 | | | 7 | 35.00% | | |
| 15+ | | | 10 | 50.00% | | |
| Subtotal | 1 | 5.00% | 19 | 95.00% | 0 | |

Actionable Requests 20

Hanover, Town of

Completed within Compliant Non-Compliant Non-Compliant No Response

| | | | | | | |
|----------|---|---------|---|--|---|--|
| 0-5 | 4 | 100.00% | | | | |
| Subtotal | 4 | 100.00% | 0 | | 0 | |

Actionable Requests 4

Havelock-Belmont-Methuen, Township of

Completed within Compliant Non-Compliant Non-Compliant No Response

| | | | | | | |
|----------|---|---------|---|--|---|--|
| 0-5 | 3 | 100.00% | | | | |
| Subtotal | 3 | 100.00% | 0 | | 0 | |

Actionable Requests 3

Hawkesbury, Town of

Completed within Compliant Non-Compliant Non-Compliant No Response

| | | | | | | |
|----------|---|--------|---|--------|---|--|
| 0-5 | 5 | 41.67% | | | | |
| 6 - 10 | | | 5 | 41.67% | | |
| 11 - 15 | | | 2 | 16.67% | | |
| Subtotal | 5 | 41.67% | 7 | 58.33% | 0 | |

Actionable Requests 12

Hay Communications

Completed within Compliant Non-Compliant Non-Compliant No Response

| | | | | | | |
|----------|----|--------|---|--------|---|--|
| 0-5 | 54 | 87.10% | | | | |
| 6 - 10 | | | 7 | 11.29% | | |
| 11 - 15 | | | 1 | 1.61% | | |
| Subtotal | 54 | 87.10% | 8 | 12.90% | 0 | |

Actionable Requests 62

HCE Telecom

Completed within Compliant Non-Compliant Non-Compliant No Response

| | | | | | | |
|-----|----|--------|--|--|--|--|
| 0-5 | 13 | 46.43% | | | | |
|-----|----|--------|--|--|--|--|

Member

| | | | | | | |
|----------|----|--------|----|--------|---|--------|
| 6 - 10 | | | 5 | 17.86% | 1 | 3.57% |
| 11 - 15 | | | 6 | 21.43% | | |
| 15+ | | | | | 3 | 10.71% |
| Subtotal | 13 | 46.43% | 11 | 39.29% | 4 | 14.29% |

Actionable Requests 28

Hearst Power

Completed within Compliant Non-Compliant Non-Compliant No Response

| | | | | | | |
|----------|---|---------|---|--|---|--|
| 0-5 | 3 | 100.00% | | | | |
| Subtotal | 3 | 100.00% | 0 | | 0 | |

Actionable Requests 3

Hearst, Town of

Completed within Compliant Non-Compliant Non-Compliant No Response

| | | | | | | |
|----------|---|--------|---|--------|---|--|
| 0-5 | 1 | 50.00% | | | | |
| 6 - 10 | | | 1 | 50.00% | | |
| Subtotal | 1 | 50.00% | 1 | 50.00% | 0 | |

Actionable Requests 2

Howick, Town of

Completed within Compliant Non-Compliant Non-Compliant No Response

| | | | | | | |
|----------|---|--|----|---------|---|--|
| 6 - 10 | | | 9 | 75.00% | | |
| 11 - 15 | | | 3 | 25.00% | | |
| Subtotal | 0 | | 12 | 100.00% | 0 | |

Actionable Requests 12

Huntsville, Town of

Completed within Compliant Non-Compliant Non-Compliant No Response

| | | | | | | |
|----------|---|--------|---|--|---|--------|
| 0-5 | 1 | 14.29% | | | | |
| 15+ | | | | | 6 | 85.71% |
| Subtotal | 1 | 14.29% | 0 | | 6 | 85.71% |

Actionable Requests 7

Huron East, Municipality of

Completed within Compliant Non-Compliant Non-Compliant No Response

| | | | | | | |
|-----|----|--------|--|--|--|--|
| 0-5 | 11 | 78.57% | | | | |
|-----|----|--------|--|--|--|--|

Member

| | | | | | | |
|----------|----|--------|---|--------|---|--|
| 6 - 10 | | | 3 | 21.43% | | |
| Subtotal | 11 | 78.57% | 3 | 21.43% | 0 | |

Actionable Requests 14

Huron Shores, Municipality of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|---------|---------------|--|---------------------------|--|
| 0-5 | 1 | 100.00% | | | | |
| Subtotal | 1 | 100.00% | 0 | | 0 | |

Actionable Requests 1

Huron, County of (Wroxeter)

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|---------|---------------|--|---------------------------|--|
| 0-5 | 1 | 100.00% | | | | |
| Subtotal | 1 | 100.00% | 0 | | 0 | |

Actionable Requests 1

Huron, County of (Zurich)

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|---------|---------------|--|---------------------------|--|
| 0-5 | 5 | 100.00% | | | | |
| Subtotal | 5 | 100.00% | 0 | | 0 | |

Actionable Requests 5

Huron-Kinloss, Township of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|-------|---------------------------|--------|
| 0-5 | 6 | 54.55% | | | | |
| 11 - 15 | | | 1 | 9.09% | | |
| 15+ | | | | | 4 | 36.36% |
| Subtotal | 6 | 54.55% | 1 | 9.09% | 4 | 36.36% |

Actionable Requests 11

Hurontel

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--------|---------------------------|-------|
| 0-5 | 64 | 77.11% | | | | |
| 6 - 10 | | | 12 | 14.46% | | |
| 11 - 15 | | | 2 | 2.41% | | |
| 15+ | | | 3 | 3.61% | 2 | 2.41% |

Member

| | | | | | | |
|----------|----|--------|----|--------|---|-------|
| Subtotal | 64 | 77.11% | 17 | 20.48% | 2 | 2.41% |
|----------|----|--------|----|--------|---|-------|

| | | | | | | |
|---------------------|----|--|--|--|--|--|
| Actionable Requests | 83 | | | | | |
|---------------------|----|--|--|--|--|--|

Hydro 2000

| | | | | | |
|------------------|-----------|---------------|--|---------------------------|--|
| Completed within | Compliant | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|---------------|--|---------------------------|--|

| | | | | | | |
|----------|---|--------|---|--------|---|--|
| 0-5 | 2 | 20.00% | | | | |
| 6 - 10 | | | 8 | 80.00% | | |
| Subtotal | 2 | 20.00% | 8 | 80.00% | 0 | |

| | | | | | | |
|---------------------|----|--|--|--|--|--|
| Actionable Requests | 10 | | | | | |
|---------------------|----|--|--|--|--|--|

Hydro Embrun

| | | | | | |
|------------------|-----------|---------------|--|---------------------------|--|
| Completed within | Compliant | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|---------------|--|---------------------------|--|

| | | | | | | |
|----------|----|--------|---|-------|----|--------|
| 0-5 | 20 | 62.50% | | | | |
| 6 - 10 | | | 1 | 3.13% | | |
| 15+ | | | | | 11 | 34.38% |
| Subtotal | 20 | 62.50% | 1 | 3.13% | 11 | 34.38% |

| | | | | | | |
|---------------------|----|--|--|--|--|--|
| Actionable Requests | 32 | | | | | |
|---------------------|----|--|--|--|--|--|

Hydro Hawkesbury

| | | | | | |
|------------------|-----------|---------------|--|---------------------------|--|
| Completed within | Compliant | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|---------------|--|---------------------------|--|

| | | | | | | |
|----------|---|---------|---|--|---|--|
| 0-5 | 6 | 100.00% | | | | |
| Subtotal | 6 | 100.00% | 0 | | 0 | |

| | | | | | | |
|---------------------|---|--|--|--|--|--|
| Actionable Requests | 6 | | | | | |
|---------------------|---|--|--|--|--|--|

Hydro One Networks Inc - Fibre

| | | | | | |
|------------------|-----------|---------------|--|---------------------------|--|
| Completed within | Compliant | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|---------------|--|---------------------------|--|

| | | | | | | |
|----------|----|--------|---|--|---|--------|
| 0-5 | 18 | 90.00% | | | | |
| 15+ | | | | | 2 | 10.00% |
| Subtotal | 18 | 90.00% | 0 | | 2 | 10.00% |

| | | | | | | |
|---------------------|----|--|--|--|--|--|
| Actionable Requests | 20 | | | | | |
|---------------------|----|--|--|--|--|--|

Hydro One Networks Inc (Distribution)

| | | | | | |
|------------------|-----------|---------------|--|---------------------------|--|
| Completed within | Compliant | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|---------------|--|---------------------------|--|

| | | | | | | |
|---------|-------|--------|-----|--------|---|-------|
| 0-5 | 5,276 | 73.92% | | | | |
| 6 - 10 | | | 958 | 13.42% | 6 | 0.08% |
| 11 - 15 | | | 325 | 4.55% | 3 | 0.04% |

Member

| | | | | | | |
|----------|------|--------|------|--------|-----|-------|
| 15+ | | | 314 | 4.40% | 255 | 3.57% |
| Subtotal | 5276 | 73.92% | 1597 | 22.38% | 264 | 3.70% |

Actionable Requests

7137

Hydro One Networks Inc (Haldimand)

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|-------|---------------------------|-------|
| 0-5 | 336 | 97.67% | | | | |
| 6 - 10 | | | 4 | 1.16% | | |
| 11 - 15 | | | 2 | 0.58% | | |
| 15+ | | | 1 | 0.29% | 1 | 0.29% |
| Subtotal | 336 | 97.67% | 7 | 2.03% | 1 | 0.29% |

Actionable Requests

344

Hydro One Networks Inc (Norfolk)

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--------|---------------------------|--|
| 0-5 | 40 | 62.50% | | | | |
| 6 - 10 | | | 16 | 25.00% | | |
| 11 - 15 | | | 4 | 6.25% | | |
| 15+ | | | 4 | 6.25% | | |
| Subtotal | 40 | 62.50% | 24 | 37.50% | 0 | |

Actionable Requests

64

Hydro One Networks Inc (Orillia)

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--------|---------------------------|--|
| 0-5 | 30 | 62.50% | | | | |
| 6 - 10 | | | 9 | 18.75% | | |
| 11 - 15 | | | 7 | 14.58% | | |
| 15+ | | | 2 | 4.17% | | |
| Subtotal | 30 | 62.50% | 18 | 37.50% | 0 | |

Actionable Requests

48

Hydro One Networks Inc (Peterborough)

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--------|---------------------------|--|
| 0-5 | 62 | 81.58% | | | | |
| 6 - 10 | | | 9 | 11.84% | | |

Member

| | | | | | | |
|----------|----|--------|----|--------|---|-------|
| 11 - 15 | | | 4 | 5.26% | | |
| 15+ | | | | | 1 | 1.32% |
| Subtotal | 62 | 81.58% | 13 | 17.11% | 1 | 1.32% |

Actionable Requests 76

Hydro One Networks Inc (Transmission)

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|-------|---------------------------|-------|
| 0-5 | 321 | 85.60% | | | | |
| 6 - 10 | | | 14 | 3.73% | | |
| 11 - 15 | | | 4 | 1.07% | | |
| 15+ | | | | | 36 | 9.60% |
| Subtotal | 321 | 85.60% | 18 | 4.80% | 36 | 9.60% |

Actionable Requests 375

Hydro One Networks Inc (Woodstock)

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--------|---------------------------|-------|
| 0-5 | 92 | 77.97% | | | | |
| 6 - 10 | | | 12 | 10.17% | | |
| 11 - 15 | | | 3 | 2.54% | | |
| 15+ | | | 6 | 5.08% | 5 | 4.24% |
| Subtotal | 92 | 77.97% | 21 | 17.80% | 5 | 4.24% |

Actionable Requests 118

Hydro One Remote Communities Inc

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--|---------------|--|---------------------------|---------|
| 15+ | | | | | 12 | 100.00% |
| Subtotal | 0 | | 0 | | 12 | 100.00% |

Actionable Requests 12

Hydro Ottawa

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|-------|---------------------------|-------|
| 0-5 | 1,189 | 88.40% | | | | |
| 6 - 10 | | | 91 | 6.77% | | |
| 11 - 15 | | | 29 | 2.16% | | |
| 15+ | | | 17 | 1.26% | 19 | 1.41% |

Member

| | | | | | | |
|----------|------|--------|-----|--------|----|-------|
| Subtotal | 1189 | 88.40% | 137 | 10.19% | 19 | 1.41% |
|----------|------|--------|-----|--------|----|-------|

| | |
|---------------------|------|
| Actionable Requests | 1345 |
|---------------------|------|

Imperial Oil Pipelines (I002)

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|-------|---------------------------|--------|
| 0-5 | 67 | 44.37% | | | | |
| 6 - 10 | | | 3 | 1.99% | | |
| 11 - 15 | | | 2 | 1.32% | | |
| 15+ | | | 3 | 1.99% | 76 | 50.33% |
| Subtotal | 67 | 44.37% | 8 | 5.30% | 76 | 50.33% |

| | |
|---------------------|-----|
| Actionable Requests | 151 |
|---------------------|-----|

Imperial Oil Pipelines (I003)

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|---------|---------------|--|---------------------------|--|
| 0-5 | 3 | 100.00% | | | | |
| Subtotal | 3 | 100.00% | 0 | | 0 | |

| | |
|---------------------|---|
| Actionable Requests | 3 |
|---------------------|---|

Imperial Oil Refinery and Chemicals (IM02)

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|-------|---------------------------|--|
| 0-5 | 10 | 90.91% | | | | |
| 11 - 15 | | | 1 | 9.09% | | |
| Subtotal | 10 | 90.91% | 1 | 9.09% | 0 | |

| | |
|---------------------|----|
| Actionable Requests | 11 |
|---------------------|----|

Index Energy Ajax Corporation

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|---------|---------------|--|---------------------------|--|
| 0-5 | 1 | 100.00% | | | | |
| Subtotal | 1 | 100.00% | 0 | | 0 | |

| | |
|---------------------|---|
| Actionable Requests | 1 |
|---------------------|---|

Ingersoll, Town of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|---------|---------------|--|---------------------------|--|
| 0-5 | 52 | 100.00% | | | | |

Member

| | | | | | | |
|----------|----|---------|---|--|---|--|
| Subtotal | 52 | 100.00% | 0 | | 0 | |
|----------|----|---------|---|--|---|--|

| | |
|---------------------|----|
| Actionable Requests | 52 |
|---------------------|----|

| InnPower | | | | | | |
|------------------|-----------|--|---------------|--|---------------------------|--|
| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |

| | | | | | | |
|----------|-----|--------|---|-------|----|--------|
| 0-5 | 144 | 73.10% | | | | |
| 6 - 10 | | | 8 | 4.06% | | |
| 15+ | | | | | 45 | 22.84% |
| Subtotal | 144 | 73.10% | 8 | 4.06% | 45 | 22.84% |

| | |
|---------------------|-----|
| Actionable Requests | 197 |
|---------------------|-----|

| InnServices Utilities Inc | | | | | | |
|---------------------------|-----------|--|---------------|--|---------------------------|--|
| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |

| | | | | | | |
|----------|----|--------|---|-------|----|--------|
| 0-5 | 81 | 67.50% | | | | |
| 6 - 10 | | | 2 | 1.67% | | |
| 15+ | | | | | 37 | 30.83% |
| Subtotal | 81 | 67.50% | 2 | 1.67% | 37 | 30.83% |

| | |
|---------------------|-----|
| Actionable Requests | 120 |
|---------------------|-----|

| Integrated Gas Recovery Services | | | | | | |
|----------------------------------|-----------|--|---------------|--|---------------------------|--|
| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |

| | | | | | | |
|----------|---|---------|---|--|---|--|
| 0-5 | 4 | 100.00% | | | | |
| Subtotal | 4 | 100.00% | 0 | | 0 | |

| | |
|---------------------|---|
| Actionable Requests | 4 |
|---------------------|---|

| Internet Access Solutions Ltd | | | | | | |
|-------------------------------|-----------|--|---------------|--|---------------------------|--|
| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |

| | | | | | | |
|----------|----|---------|---|--|---|--|
| 0-5 | 13 | 100.00% | | | | |
| Subtotal | 13 | 100.00% | 0 | | 0 | |

| | |
|---------------------|----|
| Actionable Requests | 13 |
|---------------------|----|

| Iroquois Falls, Town of | | | | | | |
|-------------------------|-----------|--|---------------|--|---------------------------|--|
| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |

| | | | | | | |
|-----|---|---------|--|--|--|--|
| 0-5 | 2 | 100.00% | | | | |
|-----|---|---------|--|--|--|--|

Member

| | | | | | | |
|----------|---|---------|---|--|---|--|
| Subtotal | 2 | 100.00% | 0 | | 0 | |
|----------|---|---------|---|--|---|--|

| | |
|---------------------|---|
| Actionable Requests | 2 |
|---------------------|---|

Johnson, Township of

| | | | |
|------------------|-----------|---------------|---------------------------|
| Completed within | Compliant | Non-Compliant | Non-Compliant No Response |
|------------------|-----------|---------------|---------------------------|

| | | | | | | |
|-----|--|--|--|--|---|---------|
| 15+ | | | | | 1 | 100.00% |
|-----|--|--|--|--|---|---------|

| | | | | | | |
|----------|---|--|---|--|---|---------|
| Subtotal | 0 | | 0 | | 1 | 100.00% |
|----------|---|--|---|--|---|---------|

| | |
|---------------------|---|
| Actionable Requests | 1 |
|---------------------|---|

K2 Wind Farm Ontario

| | | | |
|------------------|-----------|---------------|---------------------------|
| Completed within | Compliant | Non-Compliant | Non-Compliant No Response |
|------------------|-----------|---------------|---------------------------|

| | | | | | | |
|-----|---|---------|--|--|--|--|
| 0-5 | 1 | 100.00% | | | | |
|-----|---|---------|--|--|--|--|

| | | | | | | |
|----------|---|---------|---|--|---|--|
| Subtotal | 1 | 100.00% | 0 | | 0 | |
|----------|---|---------|---|--|---|--|

| | |
|---------------------|---|
| Actionable Requests | 1 |
|---------------------|---|

Kapuskasing, Town of

| | | | |
|------------------|-----------|---------------|---------------------------|
| Completed within | Compliant | Non-Compliant | Non-Compliant No Response |
|------------------|-----------|---------------|---------------------------|

| | | | | | | |
|-----|---|--------|--|--|--|--|
| 0-5 | 5 | 83.33% | | | | |
|-----|---|--------|--|--|--|--|

| | | | | | | |
|-----|--|--|--|--|---|--------|
| 15+ | | | | | 1 | 16.67% |
|-----|--|--|--|--|---|--------|

| | | | | | | |
|----------|---|--------|---|--|---|--------|
| Subtotal | 5 | 83.33% | 0 | | 1 | 16.67% |
|----------|---|--------|---|--|---|--------|

| | |
|---------------------|---|
| Actionable Requests | 6 |
|---------------------|---|

Kawartha Lakes, City of

| | | | |
|------------------|-----------|---------------|---------------------------|
| Completed within | Compliant | Non-Compliant | Non-Compliant No Response |
|------------------|-----------|---------------|---------------------------|

| | | | | | | |
|-----|-----|--------|--|--|--|--|
| 0-5 | 111 | 97.37% | | | | |
|-----|-----|--------|--|--|--|--|

| | | | | | | |
|-----|--|--|---|-------|--|--|
| 15+ | | | 3 | 2.63% | | |
|-----|--|--|---|-------|--|--|

| | | | | | | |
|----------|-----|--------|---|-------|---|--|
| Subtotal | 111 | 97.37% | 3 | 2.63% | 0 | |
|----------|-----|--------|---|-------|---|--|

| | |
|---------------------|-----|
| Actionable Requests | 114 |
|---------------------|-----|

Kawartha Pine Ridge District Schoolboard

| | | | |
|------------------|-----------|---------------|---------------------------|
| Completed within | Compliant | Non-Compliant | Non-Compliant No Response |
|------------------|-----------|---------------|---------------------------|

| | | | | | | |
|-----|--|--|--|--|---|---------|
| 15+ | | | | | 7 | 100.00% |
|-----|--|--|--|--|---|---------|

| | | | | | | |
|----------|---|--|---|--|---|---------|
| Subtotal | 0 | | 0 | | 7 | 100.00% |
|----------|---|--|---|--|---|---------|

| | |
|---------------------|---|
| Actionable Requests | 7 |
|---------------------|---|

Member

Kenora, City of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--------|---------------------------|--------|
| 0-5 | 5 | 62.50% | | | | |
| 11 - 15 | | | 1 | 12.50% | | |
| 15+ | | | | | 2 | 25.00% |
| Subtotal | 5 | 62.50% | 1 | 12.50% | 2 | 25.00% |
| Actionable Requests | 8 | | | | | |

Killaloe, Hagarty & Richards, Township of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--|---------------------------|--------|
| 0-5 | 3 | 75.00% | | | | |
| 15+ | | | | | 1 | 25.00% |
| Subtotal | 3 | 75.00% | 0 | | 1 | 25.00% |
| Actionable Requests | 4 | | | | | |

Kincardine, Municipality of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|---------|---------------|--|---------------------------|--|
| 0-5 | 14 | 100.00% | | | | |
| Subtotal | 14 | 100.00% | 0 | | 0 | |
| Actionable Requests | 14 | | | | | |

Kinder Morgan Pipeline

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--|---------------|--|---------------------------|---------|
| 15+ | | | | | 5 | 100.00% |
| Subtotal | 0 | | 0 | | 5 | 100.00% |
| Actionable Requests | 5 | | | | | |

King, Township of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|-------|---------------------------|-------|
| 0-5 | 109 | 92.37% | | | | |
| 6 - 10 | | | 5 | 4.24% | | |
| 15+ | | | 2 | 1.69% | 2 | 1.69% |
| Subtotal | 109 | 92.37% | 7 | 5.93% | 2 | 1.69% |
| Actionable Requests | 118 | | | | | |

Member

Kings University College

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--|---------------|--|---------------------------|---------|
| 15+ | | | | | 3 | 100.00% |
| Subtotal | 0 | | 0 | | 3 | 100.00% |
| Actionable Requests | 3 | | | | | |

Kingston, City of (Utilities Kingston)

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--------|---------------------------|-------|
| 0-5 | 128 | 80.50% | | | | |
| 6 - 10 | | | 26 | 16.35% | | |
| 11 - 15 | | | 2 | 1.26% | | |
| 15+ | | | 2 | 1.26% | 1 | 0.63% |
| Subtotal | 128 | 80.50% | 30 | 18.87% | 1 | 0.63% |
| Actionable Requests | 159 | | | | | |

Kingsville, Town of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--------|---------------------------|--|
| 0-5 | 44 | 63.77% | | | | |
| 6 - 10 | | | 10 | 14.49% | | |
| 11 - 15 | | | 5 | 7.25% | | |
| 15+ | | | 10 | 14.49% | | |
| Subtotal | 44 | 63.77% | 25 | 36.23% | 0 | |
| Actionable Requests | 69 | | | | | |

Kirkland Lake, Town of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|---------|---------------|--|---------------------------|--|
| 0-5 | 2 | 100.00% | | | | |
| Subtotal | 2 | 100.00% | 0 | | 0 | |
| Actionable Requests | 2 | | | | | |

Kitchener Utilities

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|-------|---------------------------|-------|
| 0-5 | 318 | 98.15% | | | | |
| 6 - 10 | | | 4 | 1.23% | 1 | 0.31% |
| 11 - 15 | | | 1 | 0.31% | | |

Member

| | | | | | | |
|----------|-----|--------|---|-------|---|-------|
| Subtotal | 318 | 98.15% | 5 | 1.54% | 1 | 0.31% |
|----------|-----|--------|---|-------|---|-------|

| | | | | | | |
|---------------------|-----|--|--|--|--|--|
| Actionable Requests | 324 | | | | | |
|---------------------|-----|--|--|--|--|--|

Kitchener Utilities - Gas and Water

| | | | | | | |
|------------------|-----------|--|---------------|--|---------------------------|--|
| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--|---------------|--|---------------------------|--|

| | | | | | | |
|-----|-----|---------|--|--|--|--|
| 0-5 | 116 | 100.00% | | | | |
|-----|-----|---------|--|--|--|--|

| | | | | | | |
|----------|-----|---------|---|--|---|--|
| Subtotal | 116 | 100.00% | 0 | | 0 | |
|----------|-----|---------|---|--|---|--|

| | | | | | | |
|---------------------|-----|--|--|--|--|--|
| Actionable Requests | 116 | | | | | |
|---------------------|-----|--|--|--|--|--|

Kitchener, City of

| | | | | | | |
|------------------|-----------|--|---------------|--|---------------------------|--|
| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--|---------------|--|---------------------------|--|

| | | | | | | |
|-----|----|--------|--|--|--|--|
| 0-5 | 54 | 17.14% | | | | |
|-----|----|--------|--|--|--|--|

| | | | | | | |
|--------|--|--|----|-------|--|--|
| 6 - 10 | | | 16 | 5.08% | | |
|--------|--|--|----|-------|--|--|

| | | | | | | |
|-----|--|--|--|--|-----|--------|
| 15+ | | | | | 245 | 77.78% |
|-----|--|--|--|--|-----|--------|

| | | | | | | |
|----------|----|--------|----|-------|-----|--------|
| Subtotal | 54 | 17.14% | 16 | 5.08% | 245 | 77.78% |
|----------|----|--------|----|-------|-----|--------|

| | | | | | | |
|---------------------|-----|--|--|--|--|--|
| Actionable Requests | 315 | | | | | |
|---------------------|-----|--|--|--|--|--|

Kitchener-Wilmot Hydro

| | | | | | | |
|------------------|-----------|--|---------------|--|---------------------------|--|
| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--|---------------|--|---------------------------|--|

| | | | | | | |
|-----|-----|--------|--|--|--|--|
| 0-5 | 356 | 95.44% | | | | |
|-----|-----|--------|--|--|--|--|

| | | | | | | |
|--------|--|--|----|-------|--|--|
| 6 - 10 | | | 15 | 4.02% | | |
|--------|--|--|----|-------|--|--|

| | | | | | | |
|---------|--|--|---|-------|--|--|
| 11 - 15 | | | 1 | 0.27% | | |
|---------|--|--|---|-------|--|--|

| | | | | | | |
|-----|--|--|---|-------|--|--|
| 15+ | | | 1 | 0.27% | | |
|-----|--|--|---|-------|--|--|

| | | | | | | |
|----------|-----|--------|----|-------|---|--|
| Subtotal | 356 | 95.44% | 17 | 4.56% | 0 | |
|----------|-----|--------|----|-------|---|--|

| | | | | | | |
|---------------------|-----|--|--|--|--|--|
| Actionable Requests | 373 | | | | | |
|---------------------|-----|--|--|--|--|--|

Kitchener-Wilmot Hydro (LSP)

| | | | | | | |
|------------------|-----------|--|---------------|--|---------------------------|--|
| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--|---------------|--|---------------------------|--|

| | | | | | | |
|-----|----|--------|--|--|--|--|
| 0-5 | 16 | 16.33% | | | | |
|-----|----|--------|--|--|--|--|

| | | | | | | |
|--------|--|--|----|--------|--|--|
| 6 - 10 | | | 12 | 12.24% | | |
|--------|--|--|----|--------|--|--|

| | | | | | | |
|---------|--|--|----|--------|--|--|
| 11 - 15 | | | 21 | 21.43% | | |
|---------|--|--|----|--------|--|--|

| | | | | | | |
|-----|--|--|---|-------|----|--------|
| 15+ | | | 5 | 5.10% | 44 | 44.90% |
|-----|--|--|---|-------|----|--------|

| | | | | | | |
|----------|----|--------|----|--------|----|--------|
| Subtotal | 16 | 16.33% | 38 | 38.78% | 44 | 44.90% |
|----------|----|--------|----|--------|----|--------|

| | | | | | | |
|---------------------|----|--|--|--|--|--|
| Actionable Requests | 98 | | | | | |
|---------------------|----|--|--|--|--|--|

Member

KWIC Internet

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|---------|---------------|--|---------------------------|--|
| 0-5 | 6 | 100.00% | | | | |
| Subtotal | 6 | 100.00% | 0 | | 0 | |
| Actionable Requests | 6 | | | | | |

Lagasco Inc

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--------|---------------------------|--------|
| 0-5 | 6 | 60.00% | | | | |
| 6 - 10 | | | 2 | 20.00% | | |
| 15+ | | | | | 2 | 20.00% |
| Subtotal | 6 | 60.00% | 2 | 20.00% | 2 | 20.00% |
| Actionable Requests | 10 | | | | | |

Lagasco Limited

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|---------|---------------|--|---------------------------|--|
| 0-5 | 11 | 100.00% | | | | |
| Subtotal | 11 | 100.00% | 0 | | 0 | |
| Actionable Requests | 11 | | | | | |

Lake Huron Primary Water Supply System

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|---------|---------------|--|---------------------------|--|
| 0-5 | 11 | 100.00% | | | | |
| Subtotal | 11 | 100.00% | 0 | | 0 | |
| Actionable Requests | 11 | | | | | |

Lakefront Utilities

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|-------|---------------------------|--|
| 0-5 | 39 | 97.50% | | | | |
| 6 - 10 | | | 1 | 2.50% | | |
| Subtotal | 39 | 97.50% | 1 | 2.50% | 0 | |
| Actionable Requests | 40 | | | | | |

Lakefront Utilities - Grafton Water

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|---------|---------------|--|---------------------------|--|
| 0-5 | 2 | 100.00% | | | | |

Member

| | | | | | | |
|----------|---|---------|---|--|---|--|
| Subtotal | 2 | 100.00% | 0 | | 0 | |
|----------|---|---------|---|--|---|--|

| | |
|---------------------|---|
| Actionable Requests | 2 |
|---------------------|---|

Lakefront Utilities - Town of Cobourg Water

| Completed within | Compliant | Non-Compliant | Non-Compliant No Response |
|------------------|-----------|---------------|---------------------------|
| 0-5 | 35 | 100.00% | |
| Subtotal | 35 | 100.00% | 0 |

| | |
|---------------------|----|
| Actionable Requests | 35 |
|---------------------|----|

Lakeland Networks

| Completed within | Compliant | Non-Compliant | Non-Compliant No Response |
|------------------|-----------|---------------|---------------------------|
| 0-5 | 24 | 72.73% | |
| 6 - 10 | | 6 | 18.18% |
| 11 - 15 | | 2 | 6.06% |
| 15+ | | 1 | 3.03% |
| Subtotal | 24 | 72.73% | 9 |

| | |
|---------------------|----|
| Actionable Requests | 33 |
|---------------------|----|

Lakeland Power

| Completed within | Compliant | Non-Compliant | Non-Compliant No Response |
|------------------|-----------|---------------|---------------------------|
| 0-5 | 45 | 81.82% | |
| 6 - 10 | | 7 | 12.73% |
| 11 - 15 | | 3 | 5.45% |
| Subtotal | 45 | 81.82% | 10 |

| | |
|---------------------|----|
| Actionable Requests | 55 |
|---------------------|----|

Lakeshore, Municipality of

| Completed within | Compliant | Non-Compliant | Non-Compliant No Response |
|------------------|-----------|---------------|---------------------------|
| 0-5 | 200 | 98.04% | |
| 6 - 10 | | 3 | 1.47% |
| 15+ | | | 1 |
| Subtotal | 200 | 98.04% | 3 |

| | |
|---------------------|-----|
| Actionable Requests | 204 |
|---------------------|-----|

Lakeview Water System

| Completed within | Compliant | Non-Compliant | Non-Compliant No Response |
|------------------|-----------|---------------|---------------------------|
|------------------|-----------|---------------|---------------------------|

Member

| | | | | | | |
|----------|---|---------|---|--|---|--|
| 0-5 | 2 | 100.00% | | | | |
| Subtotal | 2 | 100.00% | 0 | | 0 | |

Actionable Requests

2

Lambton Area Water Supply System

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--|---------------------------|-------|
| 0-5 | 40 | 97.56% | | | | |
| 15+ | | | | | 1 | 2.44% |
| Subtotal | 40 | 97.56% | 0 | | 1 | 2.44% |

Actionable Requests

41

Lambton County

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--------|---------------------------|--|
| 0-5 | 1 | 50.00% | | | | |
| 6 - 10 | | | 1 | 50.00% | | |
| Subtotal | 1 | 50.00% | 1 | 50.00% | 0 | |

Actionable Requests

2

Lambton Shores, Municipality of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--------|---------------------------|--|
| 0-5 | 44 | 74.58% | | | | |
| 6 - 10 | | | 15 | 25.42% | | |
| Subtotal | 44 | 74.58% | 15 | 25.42% | 0 | |

Actionable Requests

59

LamSar for SXL (Sunoco Logistics)

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--------|---------------------------|--|
| 0-5 | 1 | 50.00% | | | | |
| 6 - 10 | | | 1 | 50.00% | | |
| Subtotal | 1 | 50.00% | 1 | 50.00% | 0 | |

Actionable Requests

2

Lanark, County of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|---------|---------------|--|---------------------------|--|
| 0-5 | 3 | 100.00% | | | | |

Member

| | | | | | | |
|----------|---|---------|---|--|---|--|
| Subtotal | 3 | 100.00% | 0 | | 0 | |
|----------|---|---------|---|--|---|--|

| | |
|---------------------|---|
| Actionable Requests | 3 |
|---------------------|---|

Lanxess Canada

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--|---------------------------|--------|
| 0-5 | 1 | 33.33% | | | | |
| 15+ | | | | | 2 | 66.67% |
| Subtotal | 1 | 33.33% | 0 | | 2 | 66.67% |

| | |
|---------------------|---|
| Actionable Requests | 3 |
|---------------------|---|

Larder Lake, Township of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--|---------------|--|---------------------------|---------|
| 15+ | | | | | 4 | 100.00% |
| Subtotal | 0 | | 0 | | 4 | 100.00% |

| | |
|---------------------|---|
| Actionable Requests | 4 |
|---------------------|---|

LaSalle, Town of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|---------|---------------|--|---------------------------|--|
| 0-5 | 55 | 100.00% | | | | |
| Subtotal | 55 | 100.00% | 0 | | 0 | |

| | |
|---------------------|----|
| Actionable Requests | 55 |
|---------------------|----|

Laurentian Valley, Township of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|---------|---------------|--|---------------------------|--|
| 0-5 | 4 | 100.00% | | | | |
| Subtotal | 4 | 100.00% | 0 | | 0 | |

| | |
|---------------------|---|
| Actionable Requests | 4 |
|---------------------|---|

Leamington Area Drip Irrigation

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--------|---------------------------|--------|
| 0-5 | 1 | 11.11% | | | | |
| 6 - 10 | | | 7 | 77.78% | | |
| 15+ | | | | | 1 | 11.11% |
| Subtotal | 1 | 11.11% | 7 | 77.78% | 1 | 11.11% |

| | |
|---------------------|---|
| Actionable Requests | 9 |
|---------------------|---|

Member

Leamington Sewer and Traffic

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|-------|---------------------------|-------|
| 0-5 | 47 | 94.00% | | | | |
| 6 - 10 | | | 1 | 2.00% | | |
| 15+ | | | | | 2 | 4.00% |
| Subtotal | 47 | 94.00% | 1 | 2.00% | 2 | 4.00% |
| Actionable Requests | 50 | | | | | |

Leamington Water Services

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|-------|---------------------------|--------|
| 0-5 | 34 | 44.16% | | | | |
| 6 - 10 | | | 2 | 2.60% | | |
| 11 - 15 | | | 3 | 3.90% | | |
| 15+ | | | | | 38 | 49.35% |
| Subtotal | 34 | 44.16% | 5 | 6.49% | 38 | 49.35% |
| Actionable Requests | 77 | | | | | |

Leeds & Grenville, United Counties of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--|---------------|--|---------------------------|---------|
| 15+ | | | | | 24 | 100.00% |
| Subtotal | 0 | | 0 | | 24 | 100.00% |
| Actionable Requests | 24 | | | | | |

Lennox and Addington, County of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--|---------------------------|-------|
| 0-5 | 11 | 91.67% | | | | |
| 15+ | | | | | 1 | 8.33% |
| Subtotal | 11 | 91.67% | 0 | | 1 | 8.33% |
| Actionable Requests | 12 | | | | | |

Liberty Oil and Gas

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--|---------------|---------|---------------------------|--|
| 6 - 10 | | | 1 | 100.00% | | |
| Subtotal | 0 | | 1 | 100.00% | 0 | |
| Actionable Requests | 1 | | | | | |

Member

Lincoln, Town of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|-------|---------------------------|--|
| 0-5 | 55 | 94.83% | | | | |
| 6 - 10 | | | 3 | 5.17% | | |
| Subtotal | 55 | 94.83% | 3 | 5.17% | 0 | |
| Actionable Requests | 58 | | | | | |

Linde - Mississauga

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--|---------------|--|---------------------------|---------|
| 15+ | | | | | 2 | 100.00% |
| Subtotal | 0 | | 0 | | 2 | 100.00% |
| Actionable Requests | 2 | | | | | |

Linde Canada Inc

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--------|---------------------------|--|
| 0-5 | 6 | 85.71% | | | | |
| 11 - 15 | | | 1 | 14.29% | | |
| Subtotal | 6 | 85.71% | 1 | 14.29% | 0 | |
| Actionable Requests | 7 | | | | | |

Linde Canada Inc - Scarborough

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--|---------------|---------|---------------------------|--|
| 6 - 10 | | | 2 | 28.57% | | |
| 11 - 15 | | | 2 | 28.57% | | |
| 15+ | | | 3 | 42.86% | | |
| Subtotal | 0 | | 7 | 100.00% | 0 | |
| Actionable Requests | 7 | | | | | |

London District Energy

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--------|---------------------------|--|
| 0-5 | 32 | 88.89% | | | | |
| 6 - 10 | | | 3 | 8.33% | | |
| 11 - 15 | | | 1 | 2.78% | | |
| Subtotal | 32 | 88.89% | 4 | 11.11% | 0 | |
| Actionable Requests | 36 | | | | | |

Member

London Health Sciences

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|---------|---------------|--|---------------------------|--|
| 0-5 | 2 | 100.00% | | | | |
| Subtotal | 2 | 100.00% | 0 | | 0 | |
| Actionable Requests | 2 | | | | | |

London Hydro

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--------|---------------------------|-------|
| 0-5 | 490 | 75.15% | | | | |
| 6 - 10 | | | 72 | 11.04% | 19 | 2.91% |
| 11 - 15 | | | 29 | 4.45% | 2 | 0.31% |
| 15+ | | | 26 | 3.99% | 14 | 2.15% |
| Subtotal | 490 | 75.15% | 127 | 19.48% | 35 | 5.37% |
| Actionable Requests | 652 | | | | | |

London, City of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--------|---------------------------|-------|
| 0-5 | 499 | 73.38% | | | | |
| 6 - 10 | | | 77 | 11.32% | 19 | 2.79% |
| 11 - 15 | | | 31 | 4.56% | 2 | 0.29% |
| 15+ | | | 34 | 5.00% | 18 | 2.65% |
| Subtotal | 499 | 73.38% | 142 | 20.88% | 39 | 5.74% |
| Actionable Requests | 680 | | | | | |

Loyalist Township

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--------|---------------------------|--|
| 0-5 | 68 | 54.84% | | | | |
| 6 - 10 | | | 32 | 25.81% | | |
| 11 - 15 | | | 20 | 16.13% | | |
| 15+ | | | 4 | 3.23% | | |
| Subtotal | 68 | 54.84% | 56 | 45.16% | 0 | |
| Actionable Requests | 124 | | | | | |

Lucan-Biddulph, Township of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--|---------------|--|---------------------------|--|
|------------------|-----------|--|---------------|--|---------------------------|--|

Member

| | | | | | | |
|----------|----|--------|---|-------|---|-------|
| 0-5 | 22 | 91.67% | | | | |
| 6 - 10 | | | 1 | 4.17% | | |
| 15+ | | | | | 1 | 4.17% |
| Subtotal | 22 | 91.67% | 1 | 4.17% | 1 | 4.17% |

Actionable Requests

24

Madawaska Valley, Township of

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

| | | | | | | |
|----------|---|---------|---|--|---|--|
| 0-5 | 1 | 100.00% | | | | |
| Subtotal | 1 | 100.00% | 0 | | 0 | |

Actionable Requests

1

Malahide, Township of

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

| | | | | | | |
|----------|---|--------|---|--------|---|--|
| 0-5 | 5 | 62.50% | | | | |
| 6 - 10 | | | 2 | 25.00% | | |
| 11 - 15 | | | 1 | 12.50% | | |
| Subtotal | 5 | 62.50% | 3 | 37.50% | 0 | |

Actionable Requests

8

Manitouwadge, Township of

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

| | | | | | | |
|----------|---|--|---|--|---|---------|
| 15+ | | | | | 1 | 100.00% |
| Subtotal | 0 | | 0 | | 1 | 100.00% |

Actionable Requests

1

Mapleton, Township of

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

| | | | | | | |
|----------|---|--------|---|-------|---|--------|
| 0-5 | 7 | 63.64% | | | | |
| 6 - 10 | | | 1 | 9.09% | | |
| 15+ | | | | | 3 | 27.27% |
| Subtotal | 7 | 63.64% | 1 | 9.09% | 3 | 27.27% |

Actionable Requests

11

Marathon, Town of

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

Member

| | | | | | | |
|----------|---|---------|---|--|---|--|
| 0-5 | 2 | 100.00% | | | | |
| Subtotal | 2 | 100.00% | 0 | | 0 | |

Actionable Requests

2

Markham District Energy

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--|---------------------------|--------|
| 0-5 | 9 | 60.00% | | | | |
| 15+ | | | | | 6 | 40.00% |
| Subtotal | 9 | 60.00% | 0 | | 6 | 40.00% |

Actionable Requests

15

Markham, City of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|---------|---------------|--|---------------------------|--|
| 0-5 | 346 | 100.00% | | | | |
| Subtotal | 346 | 100.00% | 0 | | 0 | |

Actionable Requests

346

Markham, City of - Traffic Signals

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|---------|---------------|--|---------------------------|--|
| 0-5 | 44 | 100.00% | | | | |
| Subtotal | 44 | 100.00% | 0 | | 0 | |

Actionable Requests

44

Markham, City of - Water and Sewer

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--|---------------------------|--------|
| 0-5 | 421 | 85.40% | | | | |
| 15+ | | | | | 72 | 14.60% |
| Subtotal | 421 | 85.40% | 0 | | 72 | 14.60% |

Actionable Requests

493

Markstay-Warren, Municipality of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--|---------------|--|---------------------------|---------|
| 15+ | | | | | 2 | 100.00% |
| Subtotal | 0 | | 0 | | 2 | 100.00% |

Actionable Requests

2

Member

Marmora and Lake, Municipality of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|---------|---------------|--|---------------------------|--|
| 0-5 | 5 | 100.00% | | | | |
| Subtotal | 5 | 100.00% | 0 | | 0 | |
| Actionable Requests | 5 | | | | | |

Marwood Metals

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--|---------------|--|---------------------------|---------|
| 15+ | | | | | 1 | 100.00% |
| Subtotal | 0 | | 0 | | 1 | 100.00% |
| Actionable Requests | 1 | | | | | |

Mattawa, Town of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--|---------------|--|---------------------------|---------|
| 15+ | | | | | 1 | 100.00% |
| Subtotal | 0 | | 0 | | 1 | 100.00% |
| Actionable Requests | 1 | | | | | |

McNab Braeside, Township of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--|---------------|--|---------------------------|---------|
| 15+ | | | | | 19 | 100.00% |
| Subtotal | 0 | | 0 | | 19 | 100.00% |
| Actionable Requests | 19 | | | | | |

Meaford, Municipality of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--|---------------|---------|---------------------------|--|
| 11 - 15 | | | 5 | 62.50% | | |
| 15+ | | | 3 | 37.50% | | |
| Subtotal | 0 | | 8 | 100.00% | 0 | |
| Actionable Requests | 8 | | | | | |

Melancthon Windfarm

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|---------|---------------|--|---------------------------|--|
| 0-5 | 2 | 100.00% | | | | |

Member

| | | | | | | |
|----------|---|---------|---|--|---|--|
| Subtotal | 2 | 100.00% | 0 | | 0 | |
|----------|---|---------|---|--|---|--|

| | | | | | | |
|---------------------|---|--|--|--|--|--|
| Actionable Requests | 2 | | | | | |
|---------------------|---|--|--|--|--|--|

Melancthon Wolfe Wind LP

| | | | | | | |
|------------------|-----------|---------------|--|---------------------------|--|--|
| Completed within | Compliant | Non-Compliant | | Non-Compliant No Response | | |
|------------------|-----------|---------------|--|---------------------------|--|--|

| | | | | | | |
|-----|--|--|--|--|---|---------|
| 15+ | | | | | 1 | 100.00% |
|-----|--|--|--|--|---|---------|

| | | | | | | |
|----------|---|--|---|--|---|---------|
| Subtotal | 0 | | 0 | | 1 | 100.00% |
|----------|---|--|---|--|---|---------|

| | | | | | | |
|---------------------|---|--|--|--|--|--|
| Actionable Requests | 1 | | | | | |
|---------------------|---|--|--|--|--|--|

Merrickville-Wolford, Village of

| | | | | | | |
|------------------|-----------|---------------|--|---------------------------|--|--|
| Completed within | Compliant | Non-Compliant | | Non-Compliant No Response | | |
|------------------|-----------|---------------|--|---------------------------|--|--|

| | | | | | | |
|-----|--|--|--|--|---|---------|
| 15+ | | | | | 4 | 100.00% |
|-----|--|--|--|--|---|---------|

| | | | | | | |
|----------|---|--|---|--|---|---------|
| Subtotal | 0 | | 0 | | 4 | 100.00% |
|----------|---|--|---|--|---|---------|

| | | | | | | |
|---------------------|---|--|--|--|--|--|
| Actionable Requests | 4 | | | | | |
|---------------------|---|--|--|--|--|--|

Metalore Resources

| | | | | | | |
|------------------|-----------|---------------|--|---------------------------|--|--|
| Completed within | Compliant | Non-Compliant | | Non-Compliant No Response | | |
|------------------|-----------|---------------|--|---------------------------|--|--|

| | | | | | | |
|-----|--|--|--|--|---|---------|
| 15+ | | | | | 4 | 100.00% |
|-----|--|--|--|--|---|---------|

| | | | | | | |
|----------|---|--|---|--|---|---------|
| Subtotal | 0 | | 0 | | 4 | 100.00% |
|----------|---|--|---|--|---|---------|

| | | | | | | |
|---------------------|---|--|--|--|--|--|
| Actionable Requests | 4 | | | | | |
|---------------------|---|--|--|--|--|--|

Metro Fibrewerx

| | | | | | | |
|------------------|-----------|---------------|--|---------------------------|--|--|
| Completed within | Compliant | Non-Compliant | | Non-Compliant No Response | | |
|------------------|-----------|---------------|--|---------------------------|--|--|

| | | | | | | |
|-----|---|--------|--|--|--|--|
| 0-5 | 2 | 50.00% | | | | |
|-----|---|--------|--|--|--|--|

| | | | | | | |
|-----|--|--|--|--|---|--------|
| 15+ | | | | | 2 | 50.00% |
|-----|--|--|--|--|---|--------|

| | | | | | | |
|----------|---|--------|---|--|---|--------|
| Subtotal | 2 | 50.00% | 0 | | 2 | 50.00% |
|----------|---|--------|---|--|---|--------|

| | | | | | | |
|---------------------|---|--|--|--|--|--|
| Actionable Requests | 4 | | | | | |
|---------------------|---|--|--|--|--|--|

Metro Loop

| | | | | | | |
|------------------|-----------|---------------|--|---------------------------|--|--|
| Completed within | Compliant | Non-Compliant | | Non-Compliant No Response | | |
|------------------|-----------|---------------|--|---------------------------|--|--|

| | | | | | | |
|-----|-----|--------|--|--|--|--|
| 0-5 | 155 | 86.59% | | | | |
|-----|-----|--------|--|--|--|--|

| | | | | | | |
|--------|--|--|----|-------|--|--|
| 6 - 10 | | | 14 | 7.82% | | |
|--------|--|--|----|-------|--|--|

| | | | | | | |
|---------|--|--|---|-------|--|--|
| 11 - 15 | | | 2 | 1.12% | | |
|---------|--|--|---|-------|--|--|

| | | | | | | |
|-----|--|--|--|--|---|-------|
| 15+ | | | | | 8 | 4.47% |
|-----|--|--|--|--|---|-------|

Member

| | | | | | | |
|----------|-----|--------|----|-------|---|-------|
| Subtotal | 155 | 86.59% | 16 | 8.94% | 8 | 4.47% |
|----------|-----|--------|----|-------|---|-------|

Actionable Requests 179

Middlesex Centre, Municipality of

Completed within Compliant Non-Compliant Non-Compliant No Response

| | | | | | | |
|----------|----|--------|---|-------|---|--------|
| 0-5 | 20 | 76.92% | | | | |
| 6 - 10 | | | 1 | 3.85% | | |
| 15+ | | | | | 5 | 19.23% |
| Subtotal | 20 | 76.92% | 1 | 3.85% | 5 | 19.23% |

Actionable Requests 26

Middlesex County

Completed within Compliant Non-Compliant Non-Compliant No Response

| | | | | | | |
|----------|----|--------|---|--------|---|--------|
| 0-5 | 13 | 68.42% | | | | |
| 6 - 10 | | | 3 | 15.79% | | |
| 11 - 15 | | | 1 | 5.26% | | |
| 15+ | | | | | 2 | 10.53% |
| Subtotal | 13 | 68.42% | 4 | 21.05% | 2 | 10.53% |

Actionable Requests 19

Midland Water and Wastewater Services

Completed within Compliant Non-Compliant Non-Compliant No Response

| | | | | | | |
|----------|----|---------|---|--|---|--|
| 0-5 | 37 | 100.00% | | | | |
| Subtotal | 37 | 100.00% | 0 | | 0 | |

Actionable Requests 37

Midland, Town of - Street lights

Completed within Compliant Non-Compliant Non-Compliant No Response

| | | | | | | |
|----------|---|--|----|--------|---|-------|
| 6 - 10 | | | 1 | 8.33% | | |
| 11 - 15 | | | 4 | 33.33% | | |
| 15+ | | | 6 | 50.00% | 1 | 8.33% |
| Subtotal | 0 | | 11 | 91.67% | 1 | 8.33% |

Actionable Requests 12

Milton Hydro

Completed within Compliant Non-Compliant Non-Compliant No Response

Member

| | | | | | | |
|----------|-----|--------|----|--------|---|-------|
| 0-5 | 153 | 72.86% | | | | |
| 6 - 10 | | | 45 | 21.43% | | |
| 11 - 15 | | | 10 | 4.76% | | |
| 15+ | | | 1 | 0.48% | 1 | 0.48% |
| Subtotal | 153 | 72.86% | 56 | 26.67% | 1 | 0.48% |

Actionable Requests 210

Milton, Town of

Completed within Compliant Non-Compliant Non-Compliant No Response

| | | | | | | |
|----------|----|--------|----|--------|---|-------|
| 0-5 | 41 | 75.93% | | | | |
| 6 - 10 | | | 10 | 18.52% | | |
| 11 - 15 | | | 2 | 3.70% | | |
| 15+ | | | | | 1 | 1.85% |
| Subtotal | 41 | 75.93% | 12 | 22.22% | 1 | 1.85% |

Actionable Requests 54

Minden Hills, Township of - Water

Completed within Compliant Non-Compliant Non-Compliant No Response

| | | | | | | |
|----------|---|--|---|--|---|---------|
| 15+ | | | | | 1 | 100.00% |
| Subtotal | 0 | | 0 | | 1 | 100.00% |

Actionable Requests 1

Minto, Town of

Completed within Compliant Non-Compliant Non-Compliant No Response

| | | | | | | |
|----------|----|---------|---|--|---|--|
| 0-5 | 17 | 100.00% | | | | |
| Subtotal | 17 | 100.00% | 0 | | 0 | |

Actionable Requests 17

Mississauga, City of

Completed within Compliant Non-Compliant Non-Compliant No Response

| | | | | | | |
|----------|-----|---------|---|--|---|--|
| 0-5 | 647 | 100.00% | | | | |
| Subtotal | 647 | 100.00% | 0 | | 0 | |

Actionable Requests 647

Mississauga, City of - Traffic Signals

Completed within Compliant Non-Compliant Non-Compliant No Response

Member

| | | | | | | |
|----------|----|--------|---|-------|---|--|
| 0-5 | 93 | 95.88% | | | | |
| 6 - 10 | | | 4 | 4.12% | | |
| Subtotal | 93 | 95.88% | 4 | 4.12% | 0 | |

Actionable Requests 97

Mississippi Mills, Municipality of

| Completed within | Compliant | Non-Compliant | Non-Compliant No Response |
|------------------|-----------|---------------|---------------------------|
| 0-5 | 13 | 52.00% | |
| 15+ | | | 12 |
| Subtotal | 13 | 52.00% | 12 |

Actionable Requests 25

MNSI Managed Network Systems Inc

| Completed within | Compliant | Non-Compliant | Non-Compliant No Response |
|------------------|-----------|---------------|---------------------------|
| 0-5 | 391 | 95.13% | |
| 6 - 10 | | 11 | 2.68% |
| 15+ | | 1 | 0.24% |
| Subtotal | 391 | 95.13% | 12 |

Actionable Requests 411

Mohawk on the Bay of Quinte Fibre (7GEN01)

| Completed within | Compliant | Non-Compliant | Non-Compliant No Response |
|------------------|-----------|---------------|---------------------------|
| 0-5 | 10 | 62.50% | |
| 6 - 10 | | 5 | 31.25% |
| 11 - 15 | | 1 | 6.25% |
| Subtotal | 10 | 62.50% | 6 |

Actionable Requests 16

Mohawks of the Bay of Quinte - Water and Sewer

| Completed within | Compliant | Non-Compliant | Non-Compliant No Response |
|------------------|-----------|---------------|---------------------------|
| 0-5 | 6 | 54.55% | |
| 6 - 10 | | 2 | 18.18% |
| 15+ | | 3 | 27.27% |
| Subtotal | 6 | 54.55% | 5 |

Actionable Requests 11

Member

Mono, Town of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--------|---------------------------|-------|
| 0-5 | 34 | 73.91% | | | | |
| 6 - 10 | | | 5 | 10.87% | | |
| 11 - 15 | | | 2 | 4.35% | | |
| 15+ | | | 1 | 2.17% | 4 | 8.70% |
| Subtotal | 34 | 73.91% | 8 | 17.39% | 4 | 8.70% |
| Actionable Requests | 46 | | | | | |

Montez Office Fund II Limited Partnership

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--|---------------------------|--------|
| 0-5 | 1 | 50.00% | | | | |
| 15+ | | | | | 1 | 50.00% |
| Subtotal | 1 | 50.00% | 0 | | 1 | 50.00% |
| Actionable Requests | 2 | | | | | |

Mornington Communications

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--------|---------------------------|-------|
| 0-5 | 43 | 82.69% | | | | |
| 6 - 10 | | | 2 | 3.85% | | |
| 11 - 15 | | | 1 | 1.92% | | |
| 15+ | | | 4 | 7.69% | 2 | 3.85% |
| Subtotal | 43 | 82.69% | 7 | 13.46% | 2 | 3.85% |
| Actionable Requests | 52 | | | | | |

Morris-Turnberry, Municipality of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|---------|---------------|--|---------------------------|--|
| 0-5 | 6 | 100.00% | | | | |
| Subtotal | 6 | 100.00% | 0 | | 0 | |
| Actionable Requests | 6 | | | | | |

Mt Sinai Hospital

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--|---------------|--|---------------------------|---------|
| 15+ | | | | | 3 | 100.00% |

Member

| | | | | | | |
|---------------------|---|--|---|--|---|---------|
| Subtotal | 0 | | 0 | | 3 | 100.00% |
| Actionable Requests | 3 | | | | | |

Muskoka, District of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--------|---------------------------|-------|
| 0-5 | 40 | 64.52% | | | | |
| 6 - 10 | | | 8 | 12.90% | | |
| 11 - 15 | | | 5 | 8.06% | | |
| 15+ | | | 6 | 9.68% | 3 | 4.84% |
| Subtotal | 40 | 64.52% | 19 | 30.65% | 3 | 4.84% |
| Actionable Requests | 62 | | | | | |

Nation, Municipality of the

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--------|---------------------------|--------|
| 0-5 | 3 | 37.50% | | | | |
| 6 - 10 | | | 2 | 25.00% | | |
| 11 - 15 | | | 2 | 25.00% | | |
| 15+ | | | | | 1 | 12.50% |
| Subtotal | 3 | 37.50% | 4 | 50.00% | 1 | 12.50% |
| Actionable Requests | 8 | | | | | |

Net Optiks - Brantford Hydro

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--|---------------------------|--------|
| 0-5 | 2 | 28.57% | | | | |
| 15+ | | | | | 5 | 71.43% |
| Subtotal | 2 | 28.57% | 0 | | 5 | 71.43% |
| Actionable Requests | 7 | | | | | |

Netflash Internet Solutions

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--------|---------------------------|--|
| 0-5 | 17 | 58.62% | | | | |
| 6 - 10 | | | 12 | 41.38% | | |
| Subtotal | 17 | 58.62% | 12 | 41.38% | 0 | |
| Actionable Requests | 29 | | | | | |

Member

New Tecumseth, Town of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|-------|---------------------------|--|
| 0-5 | 65 | 98.48% | | | | |
| 6 - 10 | | | 1 | 1.52% | | |
| Subtotal | 65 | 98.48% | 1 | 1.52% | 0 | |
| Actionable Requests | 66 | | | | | |

Newbury, Village of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--|---------------|--|---------------------------|---------|
| 15+ | | | | | 1 | 100.00% |
| Subtotal | 0 | | 0 | | 1 | 100.00% |
| Actionable Requests | 1 | | | | | |

Newmarket, Town of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--------|---------------------------|--------|
| 0-5 | 31 | 67.39% | | | | |
| 6 - 10 | | | 3 | 6.52% | | |
| 11 - 15 | | | 1 | 2.17% | | |
| 15+ | | | 1 | 2.17% | 10 | 21.74% |
| Subtotal | 31 | 67.39% | 5 | 10.87% | 10 | 21.74% |
| Actionable Requests | 46 | | | | | |

Newmarket-Tay Power (Midland)

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--|---------------|--|---------------------------|---------|
| 15+ | | | | | 42 | 100.00% |
| Subtotal | 0 | | 0 | | 42 | 100.00% |
| Actionable Requests | 42 | | | | | |

Newmarket-Tay Power (Newmarket)

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--|---------------|--|---------------------------|---------|
| 15+ | | | | | 305 | 100.00% |
| Subtotal | 0 | | 0 | | 305 | 100.00% |
| Actionable Requests | 305 | | | | | |

Newmarket-Tay Power (Tay)

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--|---------------|--|---------------------------|--|
|------------------|-----------|--|---------------|--|---------------------------|--|

Member

| | | | | | | |
|---------------------|---|--|---|--|---|---------|
| 15+ | | | | | 9 | 100.00% |
| Subtotal | 0 | | 0 | | 9 | 100.00% |
| Actionable Requests | 9 | | | | | |

Nexicom Telecommunications

| Completed within | Compliant | Non-Compliant | | Non-Compliant No Response | | |
|---------------------|-----------|---------------|---|---------------------------|-----|---------|
| 15+ | | | | | 122 | 100.00% |
| Subtotal | 0 | | 0 | | 122 | 100.00% |
| Actionable Requests | 122 | | | | | |

Niagara Falls, City of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|-------|---------------------------|-------|
| 0-5 | 287 | 96.31% | | | | |
| 6 - 10 | | | 9 | 3.02% | | |
| 15+ | | | | | 2 | 0.67% |
| Subtotal | 287 | 96.31% | 9 | 3.02% | 2 | 0.67% |
| Actionable Requests | 298 | | | | | |

Niagara Parks Commission

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|---------|---------------|--|---------------------------|--|
| 0-5 | 14 | 100.00% | | | | |
| Subtotal | 14 | 100.00% | 0 | | 0 | |
| Actionable Requests | 14 | | | | | |

Niagara Peninsula Energy

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|-------|---------------------------|-------|
| 0-5 | 367 | 93.62% | | | | |
| 6 - 10 | | | 20 | 5.10% | | |
| 11 - 15 | | | 2 | 0.51% | | |
| 15+ | | | 2 | 0.51% | 1 | 0.26% |
| Subtotal | 367 | 93.62% | 24 | 6.12% | 1 | 0.26% |
| Actionable Requests | 392 | | | | | |

Niagara Region Water Sanitary Storm

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--|---------------------------|--|
| 0-5 | 628 | 99.52% | | | | |

Member

| | | | | | | |
|----------|-----|--------|---|-------|---|--|
| 6 - 10 | | | 3 | 0.48% | | |
| Subtotal | 628 | 99.52% | 3 | 0.48% | 0 | |

Actionable Requests

631

Niagara Region Wind Farm

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

| | | | | | | |
|----------|---|--|---|--------|----|--------|
| 6 - 10 | | | 5 | 23.81% | | |
| 15+ | | | | | 16 | 76.19% |
| Subtotal | 0 | | 5 | 23.81% | 16 | 76.19% |

Actionable Requests

21

Niagara Regional Broadband Network

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

| | | | | | | |
|----------|-----|--------|----|-------|---|-------|
| 0-5 | 310 | 91.99% | | | | |
| 6 - 10 | | | 21 | 6.23% | | |
| 15+ | | | 5 | 1.48% | 1 | 0.30% |
| Subtotal | 310 | 91.99% | 26 | 7.72% | 1 | 0.30% |

Actionable Requests

337

Niagara, Region of - Transportation Services

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

| | | | | | | |
|----------|-----|--------|----|-------|---|-------|
| 0-5 | 265 | 89.23% | | | | |
| 6 - 10 | | | 23 | 7.74% | | |
| 11 - 15 | | | 1 | 0.34% | | |
| 15+ | | | 5 | 1.68% | 3 | 1.01% |
| Subtotal | 265 | 89.23% | 29 | 9.76% | 3 | 1.01% |

Actionable Requests

297

Niagara-On-The-Lake Hydro

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

| | | | | | | |
|----------|-----|--------|----|-------|---|--|
| 0-5 | 119 | 90.84% | | | | |
| 6 - 10 | | | 8 | 6.11% | | |
| 11 - 15 | | | 4 | 3.05% | | |
| Subtotal | 119 | 90.84% | 12 | 9.16% | 0 | |

Actionable Requests

131

Member

Niagara-On-The-Lake, Town of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|-------|---------------------------|--|
| 0-5 | 78 | 90.70% | | | | |
| 6 - 10 | | | 5 | 5.81% | | |
| 11 - 15 | | | 3 | 3.49% | | |
| Subtotal | 78 | 90.70% | 8 | 9.30% | 0 | |
| Actionable Requests | 86 | | | | | |

Nor-Del

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|-------|---------------------------|-------|
| 0-5 | 46 | 92.00% | | | | |
| 6 - 10 | | | 3 | 6.00% | | |
| 15+ | | | | | 1 | 2.00% |
| Subtotal | 46 | 92.00% | 3 | 6.00% | 1 | 2.00% |
| Actionable Requests | 50 | | | | | |

Norfolk County

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--------|---------------------------|--|
| 0-5 | 176 | 89.34% | | | | |
| 6 - 10 | | | 14 | 7.11% | | |
| 11 - 15 | | | 4 | 2.03% | | |
| 15+ | | | 3 | 1.52% | | |
| Subtotal | 176 | 89.34% | 21 | 10.66% | 0 | |
| Actionable Requests | 197 | | | | | |

North Bay Hydro

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--------|---------------------------|-------|
| 0-5 | 28 | 73.68% | | | | |
| 6 - 10 | | | 9 | 23.68% | | |
| 15+ | | | | | 1 | 2.63% |
| Subtotal | 28 | 73.68% | 9 | 23.68% | 1 | 2.63% |
| Actionable Requests | 38 | | | | | |

North Bay, City of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--|---------------|--|---------------------------|--|
|------------------|-----------|--|---------------|--|---------------------------|--|

Member

| | | | | | | |
|----------|----|--------|---|--------|---|--|
| 0-5 | 17 | 85.00% | | | | |
| 6 - 10 | | | 2 | 10.00% | | |
| 11 - 15 | | | 1 | 5.00% | | |
| Subtotal | 17 | 85.00% | 3 | 15.00% | 0 | |

Actionable Requests 20

North Bay, City of - Private Hydro Lines

Completed within Compliant Non-Compliant Non-Compliant No Response

| | | | | | | |
|----------|---|---------|---|--|---|--|
| 0-5 | 2 | 100.00% | | | | |
| Subtotal | 2 | 100.00% | 0 | | 0 | |

Actionable Requests 2

North Dundas, Township of

Completed within Compliant Non-Compliant Non-Compliant No Response

| | | | | | | |
|----------|---|-------|----|--------|---|--|
| 0-5 | 1 | 9.09% | | | | |
| 11 - 15 | | | 5 | 45.45% | | |
| 15+ | | | 5 | 45.45% | | |
| Subtotal | 1 | 9.09% | 10 | 90.91% | 0 | |

Actionable Requests 11

North Frontenac Telephone Company

Completed within Compliant Non-Compliant Non-Compliant No Response

| | | | | | | |
|----------|----|--------|----|--------|----|--------|
| 0-5 | 89 | 43.00% | | | | |
| 6 - 10 | | | 6 | 2.90% | | |
| 11 - 15 | | | 20 | 9.66% | | |
| 15+ | | | 52 | 25.12% | 40 | 19.32% |
| Subtotal | 89 | 43.00% | 78 | 37.68% | 40 | 19.32% |

Actionable Requests 207

North Glengarry, Township of

Completed within Compliant Non-Compliant Non-Compliant No Response

| | | | | | | |
|--------|---|--------|---|--------|---|--------|
| 0-5 | 2 | 50.00% | | | | |
| 6 - 10 | | | 1 | 25.00% | | |
| 15+ | | | | | 1 | 25.00% |

Member

| | | | | | | |
|---------------------|---|--------|---|--------|---|--------|
| Subtotal | 2 | 50.00% | 1 | 25.00% | 1 | 25.00% |
| Actionable Requests | 4 | | | | | |

North Grenville, Municipality of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--|---------------|--|---------------------------|---------|
| 15+ | | | | | 35 | 100.00% |
| Subtotal | 0 | | 0 | | 35 | 100.00% |
| Actionable Requests | 35 | | | | | |

North Huron, Township of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--------|---------------------------|--|
| 0-5 | 6 | 60.00% | | | | |
| 6 - 10 | | | 4 | 40.00% | | |
| Subtotal | 6 | 60.00% | 4 | 40.00% | 0 | |
| Actionable Requests | 10 | | | | | |

North Kent Wind 1 LP

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|---------|---------------|--|---------------------------|--|
| 0-5 | 5 | 100.00% | | | | |
| Subtotal | 5 | 100.00% | 0 | | 0 | |
| Actionable Requests | 5 | | | | | |

North Middlesex, Municipality of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--|---------------|--|---------------------------|---------|
| 15+ | | | | | 67 | 100.00% |
| Subtotal | 0 | | 0 | | 67 | 100.00% |
| Actionable Requests | 67 | | | | | |

North Perth, Municipality of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--------|---------------------------|-------|
| 0-5 | 22 | 84.62% | | | | |
| 6 - 10 | | | 3 | 11.54% | | |
| 15+ | | | | | 1 | 3.85% |
| Subtotal | 22 | 84.62% | 3 | 11.54% | 1 | 3.85% |
| Actionable Requests | 26 | | | | | |

Member

North Renfrew Telecom Company (NRTC)

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|-------|---------------------------|--------|
| 0-5 | 31 | 63.27% | | | | |
| 6 - 10 | | | 3 | 6.12% | | |
| 15+ | | | 1 | 2.04% | 14 | 28.57% |
| Subtotal | 31 | 63.27% | 4 | 8.16% | 14 | 28.57% |
| Actionable Requests | 49 | | | | | |

North Stormont, Township of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--------|---------------------------|--------|
| 0-5 | 2 | 40.00% | | | | |
| 11 - 15 | | | 1 | 20.00% | | |
| 15+ | | | 1 | 20.00% | 1 | 20.00% |
| Subtotal | 2 | 40.00% | 2 | 40.00% | 1 | 20.00% |
| Actionable Requests | 5 | | | | | |

Northeastern Manitoulin and the Islands, Town

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--------|---------------------------|--|
| 0-5 | 2 | 66.67% | | | | |
| 15+ | | | 1 | 33.33% | | |
| Subtotal | 2 | 66.67% | 1 | 33.33% | 0 | |
| Actionable Requests | 3 | | | | | |

Northern Bruce Peninsula, Municipality of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--------|---------------------------|--|
| 0-5 | 1 | 50.00% | | | | |
| 15+ | | | 1 | 50.00% | | |
| Subtotal | 1 | 50.00% | 1 | 50.00% | 0 | |
| Actionable Requests | 2 | | | | | |

Northern Cross Energy

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|---------|---------------|--|---------------------------|--|
| 0-5 | 3 | 100.00% | | | | |
| Subtotal | 3 | 100.00% | 0 | | 0 | |
| Actionable Requests | 3 | | | | | |

Member

Northern Ontario Wires

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--|---------------------------|--------|
| 0-5 | 4 | 80.00% | | | | |
| 15+ | | | | | 1 | 20.00% |
| Subtotal | 4 | 80.00% | 0 | | 1 | 20.00% |
| Actionable Requests | 5 | | | | | |

Northern Tel Limited Partnership

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--------|---------------------------|--|
| 0-5 | 24 | 77.42% | | | | |
| 6 - 10 | | | 4 | 12.90% | | |
| 11 - 15 | | | 1 | 3.23% | | |
| 15+ | | | 2 | 6.45% | | |
| Subtotal | 24 | 77.42% | 7 | 22.58% | 0 | |
| Actionable Requests | 31 | | | | | |

Northumberland, County of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|-------|---------------------------|--|
| 0-5 | 14 | 93.33% | | | | |
| 11 - 15 | | | 1 | 6.67% | | |
| Subtotal | 14 | 93.33% | 1 | 6.67% | 0 | |
| Actionable Requests | 15 | | | | | |

Norwich, Township Of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|-------|---------------------------|-------|
| 0-5 | 52 | 91.23% | | | | |
| 6 - 10 | | | 3 | 5.26% | | |
| 15+ | | | | | 2 | 3.51% |
| Subtotal | 52 | 91.23% | 3 | 5.26% | 2 | 3.51% |
| Actionable Requests | 57 | | | | | |

Nova Chemicals Corporation

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|-------|---------------------------|--|
| 0-5 | 11 | 84.62% | | | | |
| 11 - 15 | | | 1 | 7.69% | | |

Member

| | | | | | | |
|----------|----|--------|---|-------|---|-------|
| 15+ | | | | | 1 | 7.69% |
| Subtotal | 11 | 84.62% | 1 | 7.69% | 1 | 7.69% |

Actionable Requests

13

Oakville Hydro

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--------|---------------------------|-------|
| 0-5 | 477 | 63.68% | | | | |
| 6 - 10 | | | 162 | 21.63% | 1 | 0.13% |
| 11 - 15 | | | 41 | 5.47% | 1 | 0.13% |
| 15+ | | | 19 | 2.54% | 48 | 6.41% |
| Subtotal | 477 | 63.68% | 222 | 29.64% | 50 | 6.68% |

Actionable Requests

749

Oakville, Town of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--------|---------------------------|-------|
| 0-5 | 451 | 66.23% | | | | |
| 6 - 10 | | | 123 | 18.06% | 1 | 0.15% |
| 11 - 15 | | | 31 | 4.55% | | |
| 15+ | | | 19 | 2.79% | 56 | 8.22% |
| Subtotal | 451 | 66.23% | 173 | 25.40% | 57 | 8.37% |

Actionable Requests

681

Oil Springs, Village of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--------|---------------------------|--------|
| 0-5 | 4 | 66.67% | | | | |
| 11 - 15 | | | 1 | 16.67% | | |
| 15+ | | | | | 1 | 16.67% |
| Subtotal | 4 | 66.67% | 1 | 16.67% | 1 | 16.67% |

Actionable Requests

6

Oliver Paipoonge, Municipality of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|---------|---------------|--|---------------------------|--|
| 0-5 | 1 | 100.00% | | | | |
| Subtotal | 1 | 100.00% | 0 | | 0 | |

Actionable Requests

1

Member

ON-Energy Corp

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--------|---------------------------|--------|
| 0-5 | 3 | 42.86% | | | | |
| 6 - 10 | | | 3 | 42.86% | | |
| 15+ | | | | | 1 | 14.29% |
| Subtotal | 3 | 42.86% | 3 | 42.86% | 1 | 14.29% |
| Actionable Requests | 7 | | | | | |

Ontario Power Generation - Lambton

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--|---------------------------|--------|
| 0-5 | 1 | 50.00% | | | | |
| 15+ | | | | | 1 | 50.00% |
| Subtotal | 1 | 50.00% | 0 | | 1 | 50.00% |
| Actionable Requests | 2 | | | | | |

Ontario Power Generation - Niagara

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--------|---------------------------|--------|
| 0-5 | 4 | 57.14% | | | | |
| 6 - 10 | | | 1 | 14.29% | | |
| 15+ | | | | | 2 | 28.57% |
| Subtotal | 4 | 57.14% | 1 | 14.29% | 2 | 28.57% |
| Actionable Requests | 7 | | | | | |

Ontera - A Division of NorthernTel

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|-------|---------------------------|-------|
| 0-5 | 42 | 82.35% | | | | |
| 6 - 10 | | | 4 | 7.84% | | |
| 11 - 15 | | | 1 | 1.96% | | |
| 15+ | | | | | 4 | 7.84% |
| Subtotal | 42 | 82.35% | 5 | 9.80% | 4 | 7.84% |
| Actionable Requests | 51 | | | | | |

Orangeville, Town of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--|---------------------------|--|
| 0-5 | 23 | 62.16% | | | | |

Member

| | | | | | | |
|----------|----|--------|----|--------|---|-------|
| 6 - 10 | | | 12 | 32.43% | | |
| 11 - 15 | | | 1 | 2.70% | | |
| 15+ | | | | | 1 | 2.70% |
| Subtotal | 23 | 62.16% | 13 | 35.14% | 1 | 2.70% |

Actionable Requests

37

Orillia, City of (EIS Dept)

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

| | | | | | | |
|----------|-----|--------|----|--------|----|-------|
| 0-5 | 104 | 77.04% | | | | |
| 6 - 10 | | | 11 | 8.15% | | |
| 11 - 15 | | | 4 | 2.96% | | |
| 15+ | | | 3 | 2.22% | 13 | 9.63% |
| Subtotal | 104 | 77.04% | 18 | 13.33% | 13 | 9.63% |

Actionable Requests

135

Oro-Medonte, Township of

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

| | | | | | | |
|----------|---|---------|---|--|---|--|
| 0-5 | 8 | 100.00% | | | | |
| Subtotal | 8 | 100.00% | 0 | | 0 | |

Actionable Requests

8

Oshawa Hydro

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

| | | | | | | |
|----------|-----|--------|----|--------|---|-------|
| 0-5 | 103 | 65.61% | | | | |
| 6 - 10 | | | 33 | 21.02% | | |
| 11 - 15 | | | 5 | 3.18% | | |
| 15+ | | | 13 | 8.28% | 3 | 1.91% |
| Subtotal | 103 | 65.61% | 51 | 32.48% | 3 | 1.91% |

Actionable Requests

157

Oshawa, City of

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

| | | | | | | |
|---------|-----|--------|----|--------|--|--|
| 0-5 | 101 | 82.11% | | | | |
| 6 - 10 | | | 14 | 11.38% | | |
| 11 - 15 | | | 3 | 2.44% | | |

Member

| | | | | | | |
|----------|-----|--------|----|--------|---|-------|
| 15+ | | | 4 | 3.25% | 1 | 0.81% |
| Subtotal | 101 | 82.11% | 21 | 17.07% | 1 | 0.81% |

Actionable Requests

123

Oshawa, City of - Catch Basins

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

| | | | | | | |
|----------|---|---------|---|--|---|--|
| 0-5 | 5 | 100.00% | | | | |
| Subtotal | 5 | 100.00% | 0 | | 0 | |

Actionable Requests

5

Otonabee-South Monaghan

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

| | | | | | | |
|----------|---|--|---|--------|---|--------|
| 15+ | | | 1 | 50.00% | 1 | 50.00% |
| Subtotal | 0 | | 1 | 50.00% | 1 | 50.00% |

Actionable Requests

2

Ottawa River Power

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

| | | | | | | |
|----------|----|--------|---|--------|---|--|
| 0-5 | 36 | 90.00% | | | | |
| 6 - 10 | | | 4 | 10.00% | | |
| Subtotal | 36 | 90.00% | 4 | 10.00% | 0 | |

Actionable Requests

40

Ottawa, City of - Street Lights

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

| | | | | | | |
|----------|-------|--------|-----|--------|---|--|
| 0-5 | 1,082 | 88.33% | | | | |
| 6 - 10 | | | 139 | 11.35% | | |
| 11 - 15 | | | 4 | 0.33% | | |
| Subtotal | 1082 | 88.33% | 143 | 11.67% | 0 | |

Actionable Requests

1225

Ottawa, City of - Traffic Signals -976

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

| | | | | | | |
|-----|-----|---------|--|--|--|--|
| 0-5 | 255 | 100.00% | | | | |
|-----|-----|---------|--|--|--|--|

Member

| | | | | | | |
|----------|-----|---------|---|--|---|--|
| Subtotal | 255 | 100.00% | 0 | | 0 | |
|----------|-----|---------|---|--|---|--|

| | |
|---------------------|-----|
| Actionable Requests | 255 |
|---------------------|-----|

Ottawa, City of - Water-Sewer - 975

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|-------|---------------------------|--|
| 0-5 | 1,232 | 96.78% | | | | |
| 6 - 10 | | | 26 | 2.04% | | |
| 11 - 15 | | | 15 | 1.18% | | |
| Subtotal | 1232 | 96.78% | 41 | 3.22% | 0 | |

| | |
|---------------------|------|
| Actionable Requests | 1273 |
|---------------------|------|

Ottawa, University of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--|---------------|--|---------------------------|---------|
| 15+ | | | | | 1 | 100.00% |
| Subtotal | 0 | | 0 | | 1 | 100.00% |

| | |
|---------------------|---|
| Actionable Requests | 1 |
|---------------------|---|

Owen Sound, City of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--------|---------------------------|--------|
| 0-5 | 20 | 54.05% | | | | |
| 6 - 10 | | | 5 | 13.51% | | |
| 11 - 15 | | | 1 | 2.70% | | |
| 15+ | | | 5 | 13.51% | 6 | 16.22% |
| Subtotal | 20 | 54.05% | 11 | 29.73% | 6 | 16.22% |

| | |
|---------------------|----|
| Actionable Requests | 37 |
|---------------------|----|

Oxford, County of - Fiber

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|---------|---------------|--|---------------------------|--|
| 0-5 | 3 | 100.00% | | | | |
| Subtotal | 3 | 100.00% | 0 | | 0 | |

| | |
|---------------------|---|
| Actionable Requests | 3 |
|---------------------|---|

Oxford, County of - Street Lights

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|---------|---------------|--|---------------------------|--|
| 0-5 | 1 | 100.00% | | | | |

Member

| | | | | | | |
|----------|---|---------|---|--|---|--|
| Subtotal | 1 | 100.00% | 0 | | 0 | |
|----------|---|---------|---|--|---|--|

| | | | | | | |
|---------------------|---|--|--|--|--|--|
| Actionable Requests | 1 | | | | | |
|---------------------|---|--|--|--|--|--|

Oxford, County of - Traffic

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--------|---------------------------|--|
| 0-5 | 1 | 33.33% | | | | |
| 6 - 10 | | | 1 | 33.33% | | |
| 15+ | | | 1 | 33.33% | | |
| Subtotal | 1 | 33.33% | 2 | 66.67% | 0 | |

| | | | | | | |
|---------------------|---|--|--|--|--|--|
| Actionable Requests | 3 | | | | | |
|---------------------|---|--|--|--|--|--|

Oxford, County of - Water & Sewer

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|-------|---------------------------|--|
| 0-5 | 140 | 97.90% | | | | |
| 6 - 10 | | | 3 | 2.10% | | |
| Subtotal | 140 | 97.90% | 3 | 2.10% | 0 | |

| | | | | | | |
|---------------------|-----|--|--|--|--|--|
| Actionable Requests | 143 | | | | | |
|---------------------|-----|--|--|--|--|--|

Packet Works

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|---------|---------------|--|---------------------------|--|
| 0-5 | 5 | 100.00% | | | | |
| Subtotal | 5 | 100.00% | 0 | | 0 | |

| | | | | | | |
|---------------------|---|--|--|--|--|--|
| Actionable Requests | 5 | | | | | |
|---------------------|---|--|--|--|--|--|

Parkhill Wind Farm (Nextera)

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--|---------------|--|---------------------------|---------|
| 15+ | | | | | 26 | 100.00% |
| Subtotal | 0 | | 0 | | 26 | 100.00% |

| | | | | | | |
|---------------------|----|--|--|--|--|--|
| Actionable Requests | 26 | | | | | |
|---------------------|----|--|--|--|--|--|

Parry Sound, Town of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--------|---------------------------|--|
| 0-5 | 9 | 81.82% | | | | |
| 6 - 10 | | | 2 | 18.18% | | |

Member

| | | | | | | |
|----------|---|--------|---|--------|---|--|
| Subtotal | 9 | 81.82% | 2 | 18.18% | 0 | |
|----------|---|--------|---|--------|---|--|

| | | | | | | |
|---------------------|----|--|--|--|--|--|
| Actionable Requests | 11 | | | | | |
|---------------------|----|--|--|--|--|--|

Pearson (PIFF) and GTAA

| | | | | | | |
|------------------|-----------|---------------|--|---------------------------|--|--|
| Completed within | Compliant | Non-Compliant | | Non-Compliant No Response | | |
|------------------|-----------|---------------|--|---------------------------|--|--|

| | | | | | | |
|----------|---|--------|---|--------|---|--|
| 0-5 | 2 | 50.00% | | | | |
| 6 - 10 | | | 2 | 50.00% | | |
| Subtotal | 2 | 50.00% | 2 | 50.00% | 0 | |

| | | | | | | |
|---------------------|---|--|--|--|--|--|
| Actionable Requests | 4 | | | | | |
|---------------------|---|--|--|--|--|--|

Peel Region - Monitored Sites

| | | | | | | |
|------------------|-----------|---------------|--|---------------------------|--|--|
| Completed within | Compliant | Non-Compliant | | Non-Compliant No Response | | |
|------------------|-----------|---------------|--|---------------------------|--|--|

| | | | | | | |
|----------|---|--------|---|--------|---|--|
| 0-5 | 8 | 72.73% | | | | |
| 6 - 10 | | | 1 | 9.09% | | |
| 11 - 15 | | | 2 | 18.18% | | |
| Subtotal | 8 | 72.73% | 3 | 27.27% | 0 | |

| | | | | | | |
|---------------------|----|--|--|--|--|--|
| Actionable Requests | 11 | | | | | |
|---------------------|----|--|--|--|--|--|

Peel, Region of - Brampton - Sanitary

| | | | | | | |
|------------------|-----------|---------------|--|---------------------------|--|--|
| Completed within | Compliant | Non-Compliant | | Non-Compliant No Response | | |
|------------------|-----------|---------------|--|---------------------------|--|--|

| | | | | | | |
|----------|-----|--------|----|--------|----|-------|
| 0-5 | 182 | 66.42% | | | | |
| 6 - 10 | | | 39 | 14.23% | | |
| 11 - 15 | | | 13 | 4.74% | 7 | 2.55% |
| 15+ | | | 23 | 8.39% | 10 | 3.65% |
| Subtotal | 182 | 66.42% | 75 | 27.37% | 17 | 6.20% |

| | | | | | | |
|---------------------|-----|--|--|--|--|--|
| Actionable Requests | 274 | | | | | |
|---------------------|-----|--|--|--|--|--|

Peel, Region of - Brampton - Storm

| | | | | | | |
|------------------|-----------|---------------|--|---------------------------|--|--|
| Completed within | Compliant | Non-Compliant | | Non-Compliant No Response | | |
|------------------|-----------|---------------|--|---------------------------|--|--|

| | | | | | | |
|----------|----|--------|----|--------|----|--------|
| 0-5 | 34 | 43.04% | | | | |
| 6 - 10 | | | 21 | 26.58% | | |
| 11 - 15 | | | 5 | 6.33% | 6 | 7.59% |
| 15+ | | | 5 | 6.33% | 8 | 10.13% |
| Subtotal | 34 | 43.04% | 31 | 39.24% | 14 | 17.72% |

| | | | | | | |
|---------------------|----|--|--|--|--|--|
| Actionable Requests | 79 | | | | | |
|---------------------|----|--|--|--|--|--|

Member

Peel, Region of - Brampton - Water

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--------|---------------------------|-------|
| 0-5 | 221 | 68.42% | | | | |
| 6 - 10 | | | 47 | 14.55% | | |
| 11 - 15 | | | 17 | 5.26% | 5 | 1.55% |
| 15+ | | | 24 | 7.43% | 9 | 2.79% |
| Subtotal | 221 | 68.42% | 88 | 27.24% | 14 | 4.33% |
| Actionable Requests | 323 | | | | | |

Peel, Region of - Caledon - Sanitary

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|-------|---------------|--------|---------------------------|--------|
| 0-5 | 2 | 6.25% | | | | |
| 6 - 10 | | | 7 | 21.88% | | |
| 11 - 15 | | | 6 | 18.75% | | |
| 15+ | | | 8 | 25.00% | 9 | 28.13% |
| Subtotal | 2 | 6.25% | 21 | 65.63% | 9 | 28.13% |
| Actionable Requests | 32 | | | | | |

Peel, Region of - Caledon - Storm

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|-------|---------------|--------|---------------------------|--------|
| 0-5 | 1 | 2.70% | | | | |
| 6 - 10 | | | 5 | 13.51% | | |
| 11 - 15 | | | 4 | 10.81% | | |
| 15+ | | | 13 | 35.14% | 14 | 37.84% |
| Subtotal | 1 | 2.70% | 22 | 59.46% | 14 | 37.84% |
| Actionable Requests | 37 | | | | | |

Peel, Region of - Caledon - Water

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--------|---------------------------|--------|
| 0-5 | 19 | 36.54% | | | | |
| 6 - 10 | | | 7 | 13.46% | | |
| 11 - 15 | | | 8 | 15.38% | | |
| 15+ | | | 10 | 19.23% | 8 | 15.38% |

Member

| | | | | | | |
|----------|----|--------|----|--------|---|--------|
| Subtotal | 19 | 36.54% | 25 | 48.08% | 8 | 15.38% |
|----------|----|--------|----|--------|---|--------|

| | | | | | | |
|---------------------|----|--|--|--|--|--|
| Actionable Requests | 52 | | | | | |
|---------------------|----|--|--|--|--|--|

Peel, Region of - Mississauga - Sanitary

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--|---------------|--|---------------------------|--|
|------------------|-----------|--|---------------|--|---------------------------|--|

| | | | | | | |
|----------|-----|--------|----|--------|----|--------|
| 0-5 | 210 | 66.04% | | | | |
| 6 - 10 | | | 44 | 13.84% | 1 | 0.31% |
| 11 - 15 | | | 13 | 4.09% | 8 | 2.52% |
| 15+ | | | 14 | 4.40% | 28 | 8.81% |
| Subtotal | 210 | 66.04% | 71 | 22.33% | 37 | 11.64% |

| | | | | | | |
|---------------------|-----|--|--|--|--|--|
| Actionable Requests | 318 | | | | | |
|---------------------|-----|--|--|--|--|--|

Peel, Region of - Mississauga - Storm

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--|---------------|--|---------------------------|--|
|------------------|-----------|--|---------------|--|---------------------------|--|

| | | | | | | |
|----------|----|--------|----|--------|---|-------|
| 0-5 | 40 | 71.43% | | | | |
| 6 - 10 | | | 4 | 7.14% | 1 | 1.79% |
| 11 - 15 | | | 7 | 12.50% | 2 | 3.57% |
| 15+ | | | 1 | 1.79% | 1 | 1.79% |
| Subtotal | 40 | 71.43% | 12 | 21.43% | 4 | 7.14% |

| | | | | | | |
|---------------------|----|--|--|--|--|--|
| Actionable Requests | 56 | | | | | |
|---------------------|----|--|--|--|--|--|

Peel, Region of - Mississauga - Water

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--|---------------|--|---------------------------|--|
|------------------|-----------|--|---------------|--|---------------------------|--|

| | | | | | | |
|----------|-----|--------|----|--------|----|--------|
| 0-5 | 264 | 69.47% | | | | |
| 6 - 10 | | | 47 | 12.37% | 1 | 0.26% |
| 11 - 15 | | | 12 | 3.16% | 8 | 2.11% |
| 15+ | | | 17 | 4.47% | 31 | 8.16% |
| Subtotal | 264 | 69.47% | 76 | 20.00% | 40 | 10.53% |

| | | | | | | |
|---------------------|-----|--|--|--|--|--|
| Actionable Requests | 380 | | | | | |
|---------------------|-----|--|--|--|--|--|

Peel, Region of - Traffic Signals

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--|---------------|--|---------------------------|--|
|------------------|-----------|--|---------------|--|---------------------------|--|

| | | | | | | |
|-----|-----|--------|---|-------|--|--|
| 0-5 | 124 | 97.64% | | | | |
| 15+ | | | 3 | 2.36% | | |

Member

| | | | | | | |
|----------|-----|--------|---|-------|---|--|
| Subtotal | 124 | 97.64% | 3 | 2.36% | 0 | |
|----------|-----|--------|---|-------|---|--|

| | |
|---------------------|-----|
| Actionable Requests | 127 |
|---------------------|-----|

Peel, Region of (Peel Fibre Optics)

| | | | |
|------------------|-----------|---------------|---------------------------|
| Completed within | Compliant | Non-Compliant | Non-Compliant No Response |
|------------------|-----------|---------------|---------------------------|

| | | | | | | |
|----------|-----|--------|----|-------|---|--|
| 0-5 | 283 | 94.65% | | | | |
| 6 - 10 | | | 8 | 2.68% | | |
| 11 - 15 | | | 3 | 1.00% | | |
| 15+ | | | 5 | 1.67% | | |
| Subtotal | 283 | 94.65% | 16 | 5.35% | 0 | |

| | |
|---------------------|-----|
| Actionable Requests | 299 |
|---------------------|-----|

Pelham, Town of

| | | | |
|------------------|-----------|---------------|---------------------------|
| Completed within | Compliant | Non-Compliant | Non-Compliant No Response |
|------------------|-----------|---------------|---------------------------|

| | | | | | | |
|----------|----|--------|---|-------|---|--|
| 0-5 | 39 | 92.86% | | | | |
| 6 - 10 | | | 2 | 4.76% | | |
| 11 - 15 | | | 1 | 2.38% | | |
| Subtotal | 39 | 92.86% | 3 | 7.14% | 0 | |

| | |
|---------------------|----|
| Actionable Requests | 42 |
|---------------------|----|

Pembina Pipeline

| | | | |
|------------------|-----------|---------------|---------------------------|
| Completed within | Compliant | Non-Compliant | Non-Compliant No Response |
|------------------|-----------|---------------|---------------------------|

| | | | | | | |
|----------|---|--------|---|--|---|--------|
| 0-5 | 3 | 37.50% | | | | |
| 15+ | | | | | 5 | 62.50% |
| Subtotal | 3 | 37.50% | 0 | | 5 | 62.50% |

| | |
|---------------------|---|
| Actionable Requests | 8 |
|---------------------|---|

Pembroke, City of

| | | | |
|------------------|-----------|---------------|---------------------------|
| Completed within | Compliant | Non-Compliant | Non-Compliant No Response |
|------------------|-----------|---------------|---------------------------|

| | | | | | | |
|----------|----|--------|---|--|---|-------|
| 0-5 | 22 | 95.65% | | | | |
| 15+ | | | | | 1 | 4.35% |
| Subtotal | 22 | 95.65% | 0 | | 1 | 4.35% |

| | |
|---------------------|----|
| Actionable Requests | 23 |
|---------------------|----|

Penetanguishene, Town of

| | | | |
|------------------|-----------|---------------|---------------------------|
| Completed within | Compliant | Non-Compliant | Non-Compliant No Response |
|------------------|-----------|---------------|---------------------------|

Member

| | | | | | | |
|---------------------|----|--------|---|--------|---|-------|
| 0-5 | 6 | 46.15% | | | | |
| 6 - 10 | | | 6 | 46.15% | | |
| 15+ | | | | | 1 | 7.69% |
| Subtotal | 6 | 46.15% | 6 | 46.15% | 1 | 7.69% |
| Actionable Requests | 13 | | | | | |

Pennytel Inc

| | | | | | | |
|---------------------|-----------|---------------|---|---------------------------|---|---------|
| Completed within | Compliant | Non-Compliant | | Non-Compliant No Response | | |
| 15+ | | | | | 2 | 100.00% |
| Subtotal | 0 | | 0 | | 2 | 100.00% |
| Actionable Requests | 2 | | | | | |

Perth East, Township of

| | | | | | | |
|---------------------|-----------|---------------|---|---------------------------|---|--|
| Completed within | Compliant | Non-Compliant | | Non-Compliant No Response | | |
| 0-5 | 5 | 83.33% | | | | |
| 6 - 10 | | | 1 | 16.67% | | |
| Subtotal | 5 | 83.33% | 1 | 16.67% | 0 | |
| Actionable Requests | 6 | | | | | |

Perth, Town of

| | | | | | | |
|---------------------|-----------|---------------|---|---------------------------|---|--|
| Completed within | Compliant | Non-Compliant | | Non-Compliant No Response | | |
| 0-5 | 4 | 80.00% | | | | |
| 11 - 15 | | | 1 | 20.00% | | |
| Subtotal | 4 | 80.00% | 1 | 20.00% | 0 | |
| Actionable Requests | 5 | | | | | |

Petawawa, Town of

| | | | | | | |
|---------------------|-----------|---------------|---|---------------------------|----|--------|
| Completed within | Compliant | Non-Compliant | | Non-Compliant No Response | | |
| 0-5 | 11 | 39.29% | | | | |
| 15+ | | | | | 17 | 60.71% |
| Subtotal | 11 | 39.29% | 0 | | 17 | 60.71% |
| Actionable Requests | 28 | | | | | |

Peterborough Utilities (water, wastewater)

| | | | | | | |
|------------------|-----------|---------------|--|---------------------------|--|--|
| Completed within | Compliant | Non-Compliant | | Non-Compliant No Response | | |
| 0-5 | 57 | 81.43% | | | | |

Member

| | | | | | | |
|----------|----|--------|----|--------|---|-------|
| 6 - 10 | | | 9 | 12.86% | | |
| 11 - 15 | | | 3 | 4.29% | | |
| 15+ | | | | | 1 | 1.43% |
| Subtotal | 57 | 81.43% | 12 | 17.14% | 1 | 1.43% |

Actionable Requests 70

Peterborough, City of

Completed within Compliant Non-Compliant Non-Compliant No Response

| | | | | | | |
|----------|----|---------|---|--|---|--|
| 0-5 | 80 | 100.00% | | | | |
| Subtotal | 80 | 100.00% | 0 | | 0 | |

Actionable Requests 80

Peterborough, County of

Completed within Compliant Non-Compliant Non-Compliant No Response

| | | | | | | |
|----------|----|--------|---|--|---|-------|
| 0-5 | 76 | 97.44% | | | | |
| 15+ | | | | | 2 | 2.56% |
| Subtotal | 76 | 97.44% | 0 | | 2 | 2.56% |

Actionable Requests 78

Petro-Canada Lubricants

Completed within Compliant Non-Compliant Non-Compliant No Response

| | | | | | | |
|----------|---|---------|---|--|---|--|
| 0-5 | 1 | 100.00% | | | | |
| Subtotal | 1 | 100.00% | 0 | | 0 | |

Actionable Requests 1

Petrolia, Town of

Completed within Compliant Non-Compliant Non-Compliant No Response

| | | | | | | |
|----------|----|---------|---|--|---|--|
| 0-5 | 17 | 100.00% | | | | |
| Subtotal | 17 | 100.00% | 0 | | 0 | |

Actionable Requests 17

Pickering, City of

Completed within Compliant Non-Compliant Non-Compliant No Response

| | | | | | | |
|-----|--|--|--|--|-----|---------|
| 15+ | | | | | 217 | 100.00% |
|-----|--|--|--|--|-----|---------|

Member

| | | | | | | | |
|-----------------------------------|---------------------|-----------|---------|---------------|--|---------------------------|---------|
| | Subtotal | 0 | | 0 | | 217 | 100.00% |
| | Actionable Requests | 217 | | | | | |
| Pickle Lake, Township of | | | | | | | |
| | Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
| | 15+ | | | | | 2 | 100.00% |
| | Subtotal | 0 | | 0 | | 2 | 100.00% |
| | Actionable Requests | 2 | | | | | |
| Pine Valley Drive - Private owner | | | | | | | |
| | Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
| | 15+ | | | | | 2 | 100.00% |
| | Subtotal | 0 | | 0 | | 2 | 100.00% |
| | Actionable Requests | 2 | | | | | |
| Plains Midstream Pipeline | | | | | | | |
| | Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
| | 0-5 | 48 | 100.00% | | | | |
| | Subtotal | 48 | 100.00% | 0 | | 0 | |
| | Actionable Requests | 48 | | | | | |
| Plateau Wind Farm | | | | | | | |
| | Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
| | 15+ | | | | | 1 | 100.00% |
| | Subtotal | 0 | | 0 | | 1 | 100.00% |
| | Actionable Requests | 1 | | | | | |
| Plympton-Wyoming, Town of | | | | | | | |
| | Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
| | 0-5 | 30 | 100.00% | | | | |
| | Subtotal | 30 | 100.00% | 0 | | 0 | |
| | Actionable Requests | 30 | | | | | |
| Point Edward, Village of | | | | | | | |
| | Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
| | 0-5 | 4 | 100.00% | | | | |

Member

| | | | | | | | |
|--|--------|-----------|---------|---------------|--------|---------------------------|--------|
| Subtotal | | 4 | 100.00% | 0 | | 0 | |
| Actionable Requests | | 4 | | | | | |
| Port Burwell Area Secondary Water Supply | | | | | | | |
| Completed within | | Compliant | | Non-Compliant | | Non-Compliant No Response | |
| | 0-5 | 2 | 100.00% | | | | |
| Subtotal | | 2 | 100.00% | 0 | | 0 | |
| Actionable Requests | | 2 | | | | | |
| Port Colborne, Municipality of | | | | | | | |
| Completed within | | Compliant | | Non-Compliant | | Non-Compliant No Response | |
| | 0-5 | 54 | 100.00% | | | | |
| Subtotal | | 54 | 100.00% | 0 | | 0 | |
| Actionable Requests | | 54 | | | | | |
| Port Hope, Municipality of | | | | | | | |
| Completed within | | Compliant | | Non-Compliant | | Non-Compliant No Response | |
| | 0-5 | 34 | 97.14% | | | | |
| | 6 - 10 | | | 1 | 2.86% | | |
| Subtotal | | 34 | 97.14% | 1 | 2.86% | 0 | |
| Actionable Requests | | 35 | | | | | |
| Powassan, Municipality of | | | | | | | |
| Completed within | | Compliant | | Non-Compliant | | Non-Compliant No Response | |
| | 0-5 | 1 | 50.00% | | | | |
| | 15+ | | | | | 1 | 50.00% |
| Subtotal | | 1 | 50.00% | 0 | | 1 | 50.00% |
| Actionable Requests | | 2 | | | | | |
| Prescott & Russell, United Counties of | | | | | | | |
| Completed within | | Compliant | | Non-Compliant | | Non-Compliant No Response | |
| | 15+ | | | 1 | 12.50% | 7 | 87.50% |
| Subtotal | | 0 | | 1 | 12.50% | 7 | 87.50% |
| Actionable Requests | | 8 | | | | | |

Member

Prescott, Town of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--|---------------------------|--------|
| 0-5 | 3 | 33.33% | | | | |
| 15+ | | | | | 6 | 66.67% |
| Subtotal | 3 | 33.33% | 0 | | 6 | 66.67% |
| Actionable Requests | 9 | | | | | |

Primus Management ULC

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--|---------------|--|---------------------------|---------|
| 15+ | | | | | 3 | 100.00% |
| Subtotal | 0 | | 0 | | 3 | 100.00% |
| Actionable Requests | 3 | | | | | |

Prince Edward, County of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--------|---------------------------|--------|
| 0-5 | 17 | 54.84% | | | | |
| 6 - 10 | | | 2 | 6.45% | | |
| 15+ | | | 5 | 16.13% | 7 | 22.58% |
| Subtotal | 17 | 54.84% | 7 | 22.58% | 7 | 22.58% |
| Actionable Requests | 31 | | | | | |

Public Services and Procurement Canada - Services publics et

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--|---------------------------|--------|
| 0-5 | 30 | 66.67% | | | | |
| 15+ | | | | | 15 | 33.33% |
| Subtotal | 30 | 66.67% | 0 | | 15 | 33.33% |
| Actionable Requests | 45 | | | | | |

Puslinch, Township of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|---------|---------------|--|---------------------------|--|
| 0-5 | 1 | 100.00% | | | | |
| Subtotal | 1 | 100.00% | 0 | | 0 | |
| Actionable Requests | 1 | | | | | |

Q9 Networks

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--|---------------|--|---------------------------|--|
|------------------|-----------|--|---------------|--|---------------------------|--|

Member

| | | | | | | |
|---------------------|----|-------|---|--|----|--------|
| 0-5 | 1 | 5.26% | | | | |
| 15+ | | | | | 18 | 94.74% |
| Subtotal | 1 | 5.26% | 0 | | 18 | 94.74% |
| Actionable Requests | 19 | | | | | |

Quadro Communications

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|-------|---------------------------|--|
| 0-5 | 104 | 99.05% | | | | |
| 6 - 10 | | | 1 | 0.95% | | |
| Subtotal | 104 | 99.05% | 1 | 0.95% | 0 | |
| Actionable Requests | 105 | | | | | |

Queen's University

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--|---------------------------|--------|
| 0-5 | 7 | 87.50% | | | | |
| 15+ | | | | | 1 | 12.50% |
| Subtotal | 7 | 87.50% | 0 | | 1 | 12.50% |
| Actionable Requests | 8 | | | | | |

Queens University Fibre

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--|---------------------------|--------|
| 0-5 | 5 | 71.43% | | | | |
| 15+ | | | | | 2 | 28.57% |
| Subtotal | 5 | 71.43% | 0 | | 2 | 28.57% |
| Actionable Requests | 7 | | | | | |

Quinte West, City of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--------|---------------------------|-------|
| 0-5 | 147 | 83.05% | | | | |
| 6 - 10 | | | 7 | 3.95% | | |
| 11 - 15 | | | 8 | 4.52% | | |
| 15+ | | | 10 | 5.65% | 5 | 2.82% |
| Subtotal | 147 | 83.05% | 25 | 14.12% | 5 | 2.82% |
| Actionable Requests | 177 | | | | | |

Member

Rainy River, Town of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|---------|---------------|--|---------------------------|--|
| 0-5 | 1 | 100.00% | | | | |
| Subtotal | 1 | 100.00% | 0 | | 0 | |
| Actionable Requests | 1 | | | | | |

Ramara, Township of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--|---------------|---------|---------------------------|--|
| 15+ | | | 5 | 100.00% | | |
| Subtotal | 0 | | 5 | 100.00% | 0 | |
| Actionable Requests | 5 | | | | | |

Red Lake, Municipality of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|---------|---------------|--|---------------------------|--|
| 0-5 | 1 | 100.00% | | | | |
| Subtotal | 1 | 100.00% | 0 | | 0 | |
| Actionable Requests | 1 | | | | | |

Red Rock, Township of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|---------|---------------|--|---------------------------|--|
| 0-5 | 1 | 100.00% | | | | |
| Subtotal | 1 | 100.00% | 0 | | 0 | |
| Actionable Requests | 1 | | | | | |

Region of Waterloo (North Dumfries Wellesley Sewer)

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--------|---------------------------|--|
| 0-5 | 23 | 82.14% | | | | |
| 6 - 10 | | | 3 | 10.71% | | |
| 11 - 15 | | | 1 | 3.57% | | |
| 15+ | | | 1 | 3.57% | | |
| Subtotal | 23 | 82.14% | 5 | 17.86% | 0 | |
| Actionable Requests | 28 | | | | | |

Region of Waterloo, Rapid Transit

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--|---------------------------|--|
| 0-5 | 27 | 93.10% | | | | |

Member

| | | | | | | |
|---------------------|----|--------|---|-------|---|--|
| 6 - 10 | | | 2 | 6.90% | | |
| Subtotal | 27 | 93.10% | 2 | 6.90% | 0 | |
| Actionable Requests | 29 | | | | | |

Renfrew Hydro

| | | | | | | |
|---------------------|-----------|---------------|---|---------------------------|---|--|
| Completed within | Compliant | Non-Compliant | | Non-Compliant No Response | | |
| 0-5 | 5 | 100.00% | | | | |
| Subtotal | 5 | 100.00% | 0 | | 0 | |
| Actionable Requests | 5 | | | | | |

Renfrew, County of

| | | | | | | |
|---------------------|-----------|---------------|---|---------------------------|---|--|
| Completed within | Compliant | Non-Compliant | | Non-Compliant No Response | | |
| 0-5 | 24 | 85.71% | | | | |
| 6 - 10 | | | 4 | 14.29% | | |
| Subtotal | 24 | 85.71% | 4 | 14.29% | 0 | |
| Actionable Requests | 28 | | | | | |

Renfrew, Town of

| | | | | | | |
|---------------------|-----------|---------------|---|---------------------------|---|--|
| Completed within | Compliant | Non-Compliant | | Non-Compliant No Response | | |
| 0-5 | 3 | 100.00% | | | | |
| Subtotal | 3 | 100.00% | 0 | | 0 | |
| Actionable Requests | 3 | | | | | |

Richmond Hill, Town of

| | | | | | | |
|---------------------|-----------|---------------|----|---------------------------|---|--|
| Completed within | Compliant | Non-Compliant | | Non-Compliant No Response | | |
| 0-5 | 374 | 87.59% | | | | |
| 6 - 10 | | | 53 | 12.41% | | |
| Subtotal | 374 | 87.59% | 53 | 12.41% | 0 | |
| Actionable Requests | 427 | | | | | |

Rideau Lakes, Township of

| | | | | | | |
|---------------------|-----------|---------------|---|---------------------------|---|---------|
| Completed within | Compliant | Non-Compliant | | Non-Compliant No Response | | |
| 15+ | | | | | 1 | 100.00% |
| Subtotal | 0 | | 0 | | 1 | 100.00% |
| Actionable Requests | 1 | | | | | |

Member

Rideau St Lawrence Utilities

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--|---------------|--|---------------------------|---------|
| 15+ | | | | | 20 | 100.00% |
| Subtotal | 0 | | 0 | | 20 | 100.00% |
| Actionable Requests | 20 | | | | | |

Rogers Communications

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--------|---------------------------|-------|
| 0-5 | 6,732 | 80.45% | | | | |
| 6 - 10 | | | 588 | 7.03% | 27 | 0.32% |
| 11 - 15 | | | 239 | 2.86% | 12 | 0.14% |
| 15+ | | | 183 | 2.19% | 587 | 7.01% |
| Subtotal | 6732 | 80.45% | 1010 | 12.07% | 626 | 7.48% |
| Actionable Requests | 8368 | | | | | |

Romney Wind Energy Centre LP

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--|---------------------------|--------|
| 0-5 | 2 | 66.67% | | | | |
| 15+ | | | | | 1 | 33.33% |
| Subtotal | 2 | 66.67% | 0 | | 1 | 33.33% |
| Actionable Requests | 3 | | | | | |

Roxborough Telephone Co Ltd

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|---------|---------------|--|---------------------------|--|
| 0-5 | 1 | 100.00% | | | | |
| Subtotal | 1 | 100.00% | 0 | | 0 | |
| Actionable Requests | 1 | | | | | |

Ruralwave

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--------|---------------------------|-------|
| 0-5 | 34 | 73.91% | | | | |
| 6 - 10 | | | 5 | 10.87% | | |
| 11 - 15 | | | 4 | 8.70% | | |
| 15+ | | | 1 | 2.17% | 2 | 4.35% |

Member

| | | | | | | |
|----------|----|--------|----|--------|---|-------|
| Subtotal | 34 | 73.91% | 10 | 21.74% | 2 | 4.35% |
|----------|----|--------|----|--------|---|-------|

| | | | | | | |
|---------------------|----|--|--|--|--|--|
| Actionable Requests | 46 | | | | | |
|---------------------|----|--|--|--|--|--|

Russell, Township of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|-------|---------------------------|-------|
| 0-5 | 59 | 83.10% | | | | |
| 6 - 10 | | | 2 | 2.82% | | |
| 11 - 15 | | | 4 | 5.63% | | |
| 15+ | | | 1 | 1.41% | 5 | 7.04% |
| Subtotal | 59 | 83.10% | 7 | 9.86% | 5 | 7.04% |

| | | | | | | |
|---------------------|----|--|--|--|--|--|
| Actionable Requests | 71 | | | | | |
|---------------------|----|--|--|--|--|--|

Ryerson University

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--------|---------------------------|--|
| 0-5 | 13 | 86.67% | | | | |
| 6 - 10 | | | 2 | 13.33% | | |
| Subtotal | 13 | 86.67% | 2 | 13.33% | 0 | |

| | | | | | | |
|---------------------|----|--|--|--|--|--|
| Actionable Requests | 15 | | | | | |
|---------------------|----|--|--|--|--|--|

Sables-Spanish Rivers, Township of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--|---------------|---------|---------------------------|--|
| 15+ | | | 1 | 100.00% | | |
| Subtotal | 0 | | 1 | 100.00% | 0 | |

| | | | | | | |
|---------------------|---|--|--|--|--|--|
| Actionable Requests | 1 | | | | | |
|---------------------|---|--|--|--|--|--|

Sarnia, City of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|-------|---------------------------|--|
| 0-5 | 129 | 99.23% | | | | |
| 6 - 10 | | | 1 | 0.77% | | |
| Subtotal | 129 | 99.23% | 1 | 0.77% | 0 | |

| | | | | | | |
|---------------------|-----|--|--|--|--|--|
| Actionable Requests | 130 | | | | | |
|---------------------|-----|--|--|--|--|--|

Saugeen First Nations Fibre

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--|---------------|--|---------------------------|---------|
| 15+ | | | | | 2 | 100.00% |

Member

| | | | | | | |
|---------------------|---|--|---|--|---|---------|
| Subtotal | 0 | | 0 | | 2 | 100.00% |
| Actionable Requests | 2 | | | | | |

Saugeen First Nations Water

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--|---------------|--|---------------------------|---------|
| 15+ | | | | | 2 | 100.00% |
| Subtotal | 0 | | 0 | | 2 | 100.00% |
| Actionable Requests | 2 | | | | | |

Saugeen Shores, Town of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|-------|---------------------------|-------|
| 0-5 | 64 | 92.75% | | | | |
| 6 - 10 | | | 3 | 4.35% | | |
| 15+ | | | 1 | 1.45% | 1 | 1.45% |
| Subtotal | 64 | 92.75% | 4 | 5.80% | 1 | 1.45% |
| Actionable Requests | 69 | | | | | |

Sault Ste Marie PUC

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|-------|---------------------------|--|
| 0-5 | 237 | 95.18% | | | | |
| 6 - 10 | | | 12 | 4.82% | | |
| Subtotal | 237 | 95.18% | 12 | 4.82% | 0 | |
| Actionable Requests | 249 | | | | | |

Sault Ste Marie, City of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|-------|---------------------------|-------|
| 0-5 | 41 | 95.35% | | | | |
| 11 - 15 | | | 1 | 2.33% | | |
| 15+ | | | | | 1 | 2.33% |
| Subtotal | 41 | 95.35% | 1 | 2.33% | 1 | 2.33% |
| Actionable Requests | 43 | | | | | |

Schreiber, Municipality of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--|---------------|--|---------------------------|---------|
| 15+ | | | | | 1 | 100.00% |

Member

| | | | | | | |
|---------------------|---|--|---|--|---|---------|
| Subtotal | 0 | | 0 | | 1 | 100.00% |
| Actionable Requests | 1 | | | | | |

Scugog, Township of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|-------|---------------------------|--|
| 0-5 | 29 | 96.67% | | | | |
| 6 - 10 | | | 1 | 3.33% | | |
| Subtotal | 29 | 96.67% | 1 | 3.33% | 0 | |
| Actionable Requests | 30 | | | | | |

Selwyn, Township of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--|---------------|---------|---------------------------|--|
| 11 - 15 | | | 2 | 100.00% | | |
| Subtotal | 0 | | 2 | 100.00% | 0 | |
| Actionable Requests | 2 | | | | | |

Severn, Township of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--------|---------------------------|--|
| 0-5 | 24 | 85.71% | | | | |
| 6 - 10 | | | 4 | 14.29% | | |
| Subtotal | 24 | 85.71% | 4 | 14.29% | 0 | |
| Actionable Requests | 28 | | | | | |

Shaw Cable Systems

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|-------|---------------------------|-------|
| 0-5 | 115 | 91.27% | | | | |
| 15+ | | | 1 | 0.79% | 10 | 7.94% |
| Subtotal | 115 | 91.27% | 1 | 0.79% | 10 | 7.94% |
| Actionable Requests | 126 | | | | | |

Shelburne, Town of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|---------|---------------|--|---------------------------|--|
| 0-5 | 10 | 100.00% | | | | |
| Subtotal | 10 | 100.00% | 0 | | 0 | |
| Actionable Requests | 10 | | | | | |

Member

Shell Canada

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--------|---------------------------|--------|
| 0-5 | 7 | 70.00% | | | | |
| 6 - 10 | | | 2 | 20.00% | | |
| 15+ | | | | | 1 | 10.00% |
| Subtotal | 7 | 70.00% | 2 | 20.00% | 1 | 10.00% |
| Actionable Requests | 10 | | | | | |

Shell Canada - Sault Ste. Marie

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--|---------------|--|---------------------------|---------|
| 15+ | | | | | 2 | 100.00% |
| Subtotal | 0 | | 0 | | 2 | 100.00% |
| Actionable Requests | 2 | | | | | |

Sick Kids Hospital

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--|---------------|--|---------------------------|---------|
| 15+ | | | | | 3 | 100.00% |
| Subtotal | 0 | | 0 | | 3 | 100.00% |
| Actionable Requests | 3 | | | | | |

Silver Bay Water

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|---------|---------------|--|---------------------------|--|
| 0-5 | 1 | 100.00% | | | | |
| Subtotal | 1 | 100.00% | 0 | | 0 | |
| Actionable Requests | 1 | | | | | |

Simcoe County District School Board

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--|---------------|--|---------------------------|---------|
| 15+ | | | | | 1 | 100.00% |
| Subtotal | 0 | | 0 | | 1 | 100.00% |
| Actionable Requests | 1 | | | | | |

Simcoe, County of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--|---------------------------|-------|
| 0-5 | 113 | 97.41% | | | | |
| 15+ | | | | | 3 | 2.59% |

Member

| | | | | | | |
|----------|-----|--------|---|--|---|-------|
| Subtotal | 113 | 97.41% | 0 | | 3 | 2.59% |
|----------|-----|--------|---|--|---|-------|

| | | | | | | |
|---------------------|-----|--|--|--|--|--|
| Actionable Requests | 116 | | | | | |
|---------------------|-----|--|--|--|--|--|

Sioux Lookout Hydro

| | | | | | |
|------------------|-----------|---------------|--|---------------------------|--|
| Completed within | Compliant | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|---------------|--|---------------------------|--|

| | | | | | | |
|-----|---|---------|--|--|--|--|
| 0-5 | 4 | 100.00% | | | | |
|-----|---|---------|--|--|--|--|

| | | | | | | |
|----------|---|---------|---|--|---|--|
| Subtotal | 4 | 100.00% | 0 | | 0 | |
|----------|---|---------|---|--|---|--|

| | | | | | | |
|---------------------|---|--|--|--|--|--|
| Actionable Requests | 4 | | | | | |
|---------------------|---|--|--|--|--|--|

Sioux Lookout, Municipality of

| | | | | | |
|------------------|-----------|---------------|--|---------------------------|--|
| Completed within | Compliant | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|---------------|--|---------------------------|--|

| | | | | | | |
|-----|---|--------|--|--|--|--|
| 0-5 | 1 | 50.00% | | | | |
|-----|---|--------|--|--|--|--|

| | | | | | | |
|-----|--|--|--|--|---|--------|
| 15+ | | | | | 1 | 50.00% |
|-----|--|--|--|--|---|--------|

| | | | | | | |
|----------|---|--------|---|--|---|--------|
| Subtotal | 1 | 50.00% | 0 | | 1 | 50.00% |
|----------|---|--------|---|--|---|--------|

| | | | | | | |
|---------------------|---|--|--|--|--|--|
| Actionable Requests | 2 | | | | | |
|---------------------|---|--|--|--|--|--|

Six Nations Gas

| | | | | | |
|------------------|-----------|---------------|--|---------------------------|--|
| Completed within | Compliant | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|---------------|--|---------------------------|--|

| | | | | | | |
|-----|----|--------|--|--|--|--|
| 0-5 | 16 | 26.23% | | | | |
|-----|----|--------|--|--|--|--|

| | | | | | | |
|--------|--|--|----|--------|--|--|
| 6 - 10 | | | 34 | 55.74% | | |
|--------|--|--|----|--------|--|--|

| | | | | | | |
|---------|--|--|---|-------|--|--|
| 11 - 15 | | | 2 | 3.28% | | |
|---------|--|--|---|-------|--|--|

| | | | | | | |
|-----|--|--|---|-------|---|-------|
| 15+ | | | 3 | 4.92% | 6 | 9.84% |
|-----|--|--|---|-------|---|-------|

| | | | | | | |
|----------|----|--------|----|--------|---|-------|
| Subtotal | 16 | 26.23% | 39 | 63.93% | 6 | 9.84% |
|----------|----|--------|----|--------|---|-------|

| | | | | | | |
|---------------------|----|--|--|--|--|--|
| Actionable Requests | 61 | | | | | |
|---------------------|----|--|--|--|--|--|

Sky Generation (Sprott Power)

| | | | | | |
|------------------|-----------|---------------|--|---------------------------|--|
| Completed within | Compliant | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|---------------|--|---------------------------|--|

| | | | | | | |
|-----|---|---------|--|--|--|--|
| 0-5 | 3 | 100.00% | | | | |
|-----|---|---------|--|--|--|--|

| | | | | | | |
|----------|---|---------|---|--|---|--|
| Subtotal | 3 | 100.00% | 0 | | 0 | |
|----------|---|---------|---|--|---|--|

| | | | | | | |
|---------------------|---|--|--|--|--|--|
| Actionable Requests | 3 | | | | | |
|---------------------|---|--|--|--|--|--|

Smiths Falls, Town of

| | | | | | |
|------------------|-----------|---------------|--|---------------------------|--|
| Completed within | Compliant | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|---------------|--|---------------------------|--|

| | | | | | | |
|-----|---|--------|--|--|--|--|
| 0-5 | 9 | 90.00% | | | | |
|-----|---|--------|--|--|--|--|

| | | | | | | |
|-----|--|--|--|--|---|--------|
| 15+ | | | | | 1 | 10.00% |
|-----|--|--|--|--|---|--------|

Member

| | | | | | | |
|--------------------------------|-----------|---------|---------------|--------|---------------------------|---------|
| Subtotal | 9 | 90.00% | 0 | | 1 | 10.00% |
| Actionable Requests | 10 | | | | | |
| Smooth Rock Falls, Town of | | | | | | |
| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
| 15+ | | | | | 1 | 100.00% |
| Subtotal | 0 | | 0 | | 1 | 100.00% |
| Actionable Requests | 1 | | | | | |
| South Bruce Peninsula, Town of | | | | | | |
| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
| 15+ | | | | | 53 | 100.00% |
| Subtotal | 0 | | 0 | | 53 | 100.00% |
| Actionable Requests | 53 | | | | | |
| South Bruce, Municipality of | | | | | | |
| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
| 0-5 | 3 | 60.00% | | | | |
| 15+ | | | 1 | 20.00% | 1 | 20.00% |
| Subtotal | 3 | 60.00% | 1 | 20.00% | 1 | 20.00% |
| Actionable Requests | 5 | | | | | |
| South Dundas, Municipality of | | | | | | |
| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
| 6 - 10 | | | 1 | 5.88% | | |
| 15+ | | | | | 16 | 94.12% |
| Subtotal | 0 | | 1 | 5.88% | 16 | 94.12% |
| Actionable Requests | 17 | | | | | |
| South Frontenac, Township of | | | | | | |
| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
| 0-5 | 6 | 100.00% | | | | |
| Subtotal | 6 | 100.00% | 0 | | 0 | |
| Actionable Requests | 6 | | | | | |

Member

South Glengarry, Township of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--|---------------------------|--------|
| 0-5 | 11 | 84.62% | | | | |
| 15+ | | | | | 2 | 15.38% |
| Subtotal | 11 | 84.62% | 0 | | 2 | 15.38% |
| Actionable Requests | 13 | | | | | |

South Huron, Municipality of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--------|---------------------------|-------|
| 0-5 | 15 | 71.43% | | | | |
| 6 - 10 | | | 3 | 14.29% | | |
| 15+ | | | 1 | 4.76% | 2 | 9.52% |
| Subtotal | 15 | 71.43% | 4 | 19.05% | 2 | 9.52% |
| Actionable Requests | 21 | | | | | |

South Kent Wind Project

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|-------|---------------------------|--|
| 0-5 | 11 | 91.67% | | | | |
| 6 - 10 | | | 1 | 8.33% | | |
| Subtotal | 11 | 91.67% | 1 | 8.33% | 0 | |
| Actionable Requests | 12 | | | | | |

South River, Village of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--|---------------|--|---------------------------|---------|
| 15+ | | | | | 2 | 100.00% |
| Subtotal | 0 | | 0 | | 2 | 100.00% |
| Actionable Requests | 2 | | | | | |

South Stormont, Township of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--|---------------|--|---------------------------|---------|
| 15+ | | | | | 23 | 100.00% |
| Subtotal | 0 | | 0 | | 23 | 100.00% |
| Actionable Requests | 23 | | | | | |

Southgate, Township

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--|---------------|--|---------------------------|--|
|------------------|-----------|--|---------------|--|---------------------------|--|

Member

| | | | | | | |
|----------|----|--------|---|--|---|--------|
| 0-5 | 10 | 58.82% | | | | |
| 15+ | | | | | 7 | 41.18% |
| Subtotal | 10 | 58.82% | 0 | | 7 | 41.18% |

Actionable Requests 17

Southwest Middlesex, Municipality of

Completed within Compliant Non-Compliant Non-Compliant No Response

| | | | | | | |
|----------|----|--------|----|--------|---|-------|
| 0-5 | 64 | 79.01% | | | | |
| 6 - 10 | | | 13 | 16.05% | | |
| 11 - 15 | | | 1 | 1.23% | | |
| 15+ | | | | | 3 | 3.70% |
| Subtotal | 64 | 79.01% | 14 | 17.28% | 3 | 3.70% |

Actionable Requests 81

South-West Oxford, Township of

Completed within Compliant Non-Compliant Non-Compliant No Response

| | | | | | | |
|----------|---|--|---|--|----|---------|
| 15+ | | | | | 17 | 100.00% |
| Subtotal | 0 | | 0 | | 17 | 100.00% |

Actionable Requests 17

Southwold, Township of

Completed within Compliant Non-Compliant Non-Compliant No Response

| | | | | | | |
|----------|---|--|---|--|----|---------|
| 15+ | | | | | 16 | 100.00% |
| Subtotal | 0 | | 0 | | 16 | 100.00% |

Actionable Requests 16

SP Belle River Wind LP

Completed within Compliant Non-Compliant Non-Compliant No Response

| | | | | | | |
|----------|---|--------|---|--|---|--------|
| 0-5 | 3 | 75.00% | | | | |
| 15+ | | | | | 1 | 25.00% |
| Subtotal | 3 | 75.00% | 0 | | 1 | 25.00% |

Actionable Requests 4

Spectrum Telecom Group Ltd

Completed within Compliant Non-Compliant Non-Compliant No Response

| | | | | | | |
|-----|--|--|---|---------|--|--|
| 15+ | | | 2 | 100.00% | | |
|-----|--|--|---|---------|--|--|

Member

| | | | | | | |
|----------|---|--|---|---------|---|--|
| Subtotal | 0 | | 2 | 100.00% | 0 | |
|----------|---|--|---|---------|---|--|

| | | | | | | |
|---------------------|---|--|--|--|--|--|
| Actionable Requests | 2 | | | | | |
|---------------------|---|--|--|--|--|--|

Springwater, Township of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--------|---------------------------|-------|
| 0-5 | 29 | 78.38% | | | | |
| 6 - 10 | | | 7 | 18.92% | | |
| 15+ | | | | | 1 | 2.70% |
| Subtotal | 29 | 78.38% | 7 | 18.92% | 1 | 2.70% |

| | | | | | | |
|---------------------|----|--|--|--|--|--|
| Actionable Requests | 37 | | | | | |
|---------------------|----|--|--|--|--|--|

St. Catharines, City of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|-------|---------------------------|--|
| 0-5 | 258 | 90.85% | | | | |
| 6 - 10 | | | 21 | 7.39% | | |
| 11 - 15 | | | 1 | 0.35% | | |
| 15+ | | | 4 | 1.41% | | |
| Subtotal | 258 | 90.85% | 26 | 9.15% | 0 | |

| | | | | | | |
|---------------------|-----|--|--|--|--|--|
| Actionable Requests | 284 | | | | | |
|---------------------|-----|--|--|--|--|--|

St. Charles, Municipality of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|---------|---------------|--|---------------------------|--|
| 0-5 | 2 | 100.00% | | | | |
| Subtotal | 2 | 100.00% | 0 | | 0 | |

| | | | | | | |
|---------------------|---|--|--|--|--|--|
| Actionable Requests | 2 | | | | | |
|---------------------|---|--|--|--|--|--|

St. Clair, Township of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|-------|---------------------------|--------|
| 0-5 | 52 | 68.42% | | | | |
| 6 - 10 | | | 1 | 1.32% | | |
| 15+ | | | | | 23 | 30.26% |
| Subtotal | 52 | 68.42% | 1 | 1.32% | 23 | 30.26% |

| | | | | | | |
|---------------------|----|--|--|--|--|--|
| Actionable Requests | 76 | | | | | |
|---------------------|----|--|--|--|--|--|

St. Josephs Healthcare (Hamilton)

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--|---------------|--|---------------------------|--|
|------------------|-----------|--|---------------|--|---------------------------|--|

Member

| | | | | | | |
|----------|---|--|---|--|---|---------|
| 15+ | | | | | 1 | 100.00% |
| Subtotal | 0 | | 0 | | 1 | 100.00% |

Actionable Requests

1

St. Marys, Separated Town of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--|---------------------------|-------|
| 0-5 | 12 | 92.31% | | | | |
| 15+ | | | | | 1 | 7.69% |
| Subtotal | 12 | 92.31% | 0 | | 1 | 7.69% |

Actionable Requests

13

St. Michael's Hospital

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--|---------------|--|---------------------------|---------|
| 15+ | | | | | 8 | 100.00% |
| Subtotal | 0 | | 0 | | 8 | 100.00% |

Actionable Requests

8

St. Thomas, City of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--------|---------------------------|-------|
| 0-5 | 120 | 85.11% | | | | |
| 6 - 10 | | | 5 | 3.55% | | |
| 11 - 15 | | | 10 | 7.09% | | |
| 15+ | | | 2 | 1.42% | 4 | 2.84% |
| Subtotal | 120 | 85.11% | 17 | 12.06% | 4 | 2.84% |

Actionable Requests

141

Start Communications

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--------|---------------------------|--------|
| 0-5 | 118 | 72.39% | | | | |
| 6 - 10 | | | 13 | 7.98% | 1 | 0.61% |
| 11 - 15 | | | 7 | 4.29% | | |
| 15+ | | | 2 | 1.23% | 22 | 13.50% |
| Subtotal | 118 | 72.39% | 22 | 13.50% | 23 | 14.11% |

Actionable Requests

163

Member

Stelco Steel Hamilton Works

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--|---------------|--|---------------------------|---------|
| 15+ | | | | | 1 | 100.00% |
| Subtotal | 0 | | 0 | | 1 | 100.00% |
| Actionable Requests | 1 | | | | | |

Stirling-Rawdon, Township of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|---------|---------------|--|---------------------------|--|
| 0-5 | 4 | 100.00% | | | | |
| Subtotal | 4 | 100.00% | 0 | | 0 | |
| Actionable Requests | 4 | | | | | |

Stonebridge Golf and Country Club

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--|---------------|--|---------------------------|---------|
| 15+ | | | | | 1 | 100.00% |
| Subtotal | 0 | | 0 | | 1 | 100.00% |
| Actionable Requests | 1 | | | | | |

Storm Internet

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--------|---------------------------|--------|
| 0-5 | 5 | 62.50% | | | | |
| 6 - 10 | | | 1 | 12.50% | | |
| 15+ | | | | | 2 | 25.00% |
| Subtotal | 5 | 62.50% | 1 | 12.50% | 2 | 25.00% |
| Actionable Requests | 8 | | | | | |

Stormont, Dundas & Glengarry, United Counties (SDG01)

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|---------|---------------|--|---------------------------|--|
| 0-5 | 1 | 100.00% | | | | |
| Subtotal | 1 | 100.00% | 0 | | 0 | |
| Actionable Requests | 1 | | | | | |

Stormont, Dundas & Glengarry, United Counties (SDG02)

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|---------|---------------|--|---------------------------|--|
| 0-5 | 3 | 100.00% | | | | |

Member

| | | | | | | |
|----------|---|---------|---|--|---|--|
| Subtotal | 3 | 100.00% | 0 | | 0 | |
|----------|---|---------|---|--|---|--|

| | |
|---------------------|---|
| Actionable Requests | 3 |
|---------------------|---|

Stratford, City of

| Completed within | Compliant | Non-Compliant | Non-Compliant No Response |
|------------------|-----------|---------------|---------------------------|
|------------------|-----------|---------------|---------------------------|

| | | | | | | |
|----------|----|--------|---|-------|---|-------|
| 0-5 | 46 | 90.20% | | | | |
| 6 - 10 | | | 2 | 3.92% | | |
| 15+ | | | | | 3 | 5.88% |
| Subtotal | 46 | 90.20% | 2 | 3.92% | 3 | 5.88% |

| | |
|---------------------|----|
| Actionable Requests | 51 |
|---------------------|----|

Strathroy-Caradoc, Municipality of

| Completed within | Compliant | Non-Compliant | Non-Compliant No Response |
|------------------|-----------|---------------|---------------------------|
|------------------|-----------|---------------|---------------------------|

| | | | | | | |
|----------|----|--------|---|-------|---|--|
| 0-5 | 19 | 95.00% | | | | |
| 6 - 10 | | | 1 | 5.00% | | |
| Subtotal | 19 | 95.00% | 1 | 5.00% | 0 | |

| | |
|---------------------|----|
| Actionable Requests | 20 |
|---------------------|----|

Sudbury District Energy

| Completed within | Compliant | Non-Compliant | Non-Compliant No Response |
|------------------|-----------|---------------|---------------------------|
|------------------|-----------|---------------|---------------------------|

| | | | | | | |
|----------|---|---------|---|--|---|--|
| 0-5 | 1 | 100.00% | | | | |
| Subtotal | 1 | 100.00% | 0 | | 0 | |

| | |
|---------------------|---|
| Actionable Requests | 1 |
|---------------------|---|

Summer Haven Wind

| Completed within | Compliant | Non-Compliant | Non-Compliant No Response |
|------------------|-----------|---------------|---------------------------|
|------------------|-----------|---------------|---------------------------|

| | | | | | | |
|----------|---|---------|---|--|---|--|
| 0-5 | 8 | 100.00% | | | | |
| Subtotal | 8 | 100.00% | 0 | | 0 | |

| | |
|---------------------|---|
| Actionable Requests | 8 |
|---------------------|---|

Sun Canadian Pipelines

| Completed within | Compliant | Non-Compliant | Non-Compliant No Response |
|------------------|-----------|---------------|---------------------------|
|------------------|-----------|---------------|---------------------------|

| | | | | | | |
|---------|-----|--------|---|-------|---|-------|
| 0-5 | 177 | 94.15% | | | | |
| 6 - 10 | | | 3 | 1.60% | | |
| 11 - 15 | | | 1 | 0.53% | | |
| 15+ | | | | | 7 | 3.72% |

Member

| | | | | | | |
|----------|-----|--------|---|-------|---|-------|
| Subtotal | 177 | 94.15% | 4 | 2.13% | 7 | 3.72% |
|----------|-----|--------|---|-------|---|-------|

| | |
|---------------------|-----|
| Actionable Requests | 188 |
|---------------------|-----|

Sun Canadian Pipelines - Sarnia Area

| | | | |
|------------------|-----------|---------------|---------------------------|
| Completed within | Compliant | Non-Compliant | Non-Compliant No Response |
|------------------|-----------|---------------|---------------------------|

| | | | | | | |
|-----|----|---------|--|--|--|--|
| 0-5 | 17 | 100.00% | | | | |
|-----|----|---------|--|--|--|--|

| | | | | | | |
|----------|----|---------|---|--|---|--|
| Subtotal | 17 | 100.00% | 0 | | 0 | |
|----------|----|---------|---|--|---|--|

| | |
|---------------------|----|
| Actionable Requests | 17 |
|---------------------|----|

Suncor Energy

| | | | |
|------------------|-----------|---------------|---------------------------|
| Completed within | Compliant | Non-Compliant | Non-Compliant No Response |
|------------------|-----------|---------------|---------------------------|

| | | | | | | |
|-----|---|--------|--|--|--|--|
| 0-5 | 2 | 50.00% | | | | |
|-----|---|--------|--|--|--|--|

| | | | | | | |
|--------|--|--|---|--------|--|--|
| 6 - 10 | | | 1 | 25.00% | | |
|--------|--|--|---|--------|--|--|

| | | | | | | |
|---------|--|--|---|--------|--|--|
| 11 - 15 | | | 1 | 25.00% | | |
|---------|--|--|---|--------|--|--|

| | | | | | | |
|----------|---|--------|---|--------|---|--|
| Subtotal | 2 | 50.00% | 2 | 50.00% | 0 | |
|----------|---|--------|---|--------|---|--|

| | |
|---------------------|---|
| Actionable Requests | 4 |
|---------------------|---|

Suncor Energy Products (SNCP03)

| | | | |
|------------------|-----------|---------------|---------------------------|
| Completed within | Compliant | Non-Compliant | Non-Compliant No Response |
|------------------|-----------|---------------|---------------------------|

| | | | | | | |
|-----|---|--------|--|--|--|--|
| 0-5 | 1 | 33.33% | | | | |
|-----|---|--------|--|--|--|--|

| | | | | | | |
|-----|--|--|--|--|---|--------|
| 15+ | | | | | 2 | 66.67% |
|-----|--|--|--|--|---|--------|

| | | | | | | |
|----------|---|--------|---|--|---|--------|
| Subtotal | 1 | 33.33% | 0 | | 2 | 66.67% |
|----------|---|--------|---|--|---|--------|

| | |
|---------------------|---|
| Actionable Requests | 3 |
|---------------------|---|

Suncor Energy Products (SNCP04)

| | | | |
|------------------|-----------|---------------|---------------------------|
| Completed within | Compliant | Non-Compliant | Non-Compliant No Response |
|------------------|-----------|---------------|---------------------------|

| | | | | | | |
|-----|---|---------|--|--|--|--|
| 0-5 | 2 | 100.00% | | | | |
|-----|---|---------|--|--|--|--|

| | | | | | | |
|----------|---|---------|---|--|---|--|
| Subtotal | 2 | 100.00% | 0 | | 0 | |
|----------|---|---------|---|--|---|--|

| | |
|---------------------|---|
| Actionable Requests | 2 |
|---------------------|---|

Sundridge, Village of

| | | | |
|------------------|-----------|---------------|---------------------------|
| Completed within | Compliant | Non-Compliant | Non-Compliant No Response |
|------------------|-----------|---------------|---------------------------|

| | | | | | | |
|--------|--|--|---|---------|--|--|
| 6 - 10 | | | 1 | 100.00% | | |
|--------|--|--|---|---------|--|--|

| | | | | | | |
|----------|---|--|---|---------|---|--|
| Subtotal | 0 | | 1 | 100.00% | 0 | |
|----------|---|--|---|---------|---|--|

| | |
|---------------------|---|
| Actionable Requests | 1 |
|---------------------|---|

Member

Superior View Gas Inc

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--|---------------------------|--------|
| 0-5 | 1 | 25.00% | | | | |
| 15+ | | | | | 3 | 75.00% |
| Subtotal | 1 | 25.00% | 0 | | 3 | 75.00% |
| Actionable Requests | 4 | | | | | |

Synergy North - Thunder Bay

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|---------|---------------|--|---------------------------|--|
| 0-5 | 73 | 100.00% | | | | |
| Subtotal | 73 | 100.00% | 0 | | 0 | |
| Actionable Requests | 73 | | | | | |

Talbot Windfarm

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|---------|---------------|--|---------------------------|--|
| 0-5 | 5 | 100.00% | | | | |
| Subtotal | 5 | 100.00% | 0 | | 0 | |
| Actionable Requests | 5 | | | | | |

Tay, Township of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--|---------------------------|--------|
| 0-5 | 9 | 90.00% | | | | |
| 15+ | | | | | 1 | 10.00% |
| Subtotal | 9 | 90.00% | 0 | | 1 | 10.00% |
| Actionable Requests | 10 | | | | | |

Tay, Township of - Street Lights

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--|---------------|--|---------------------------|---------|
| 15+ | | | | | 1 | 100.00% |
| Subtotal | 0 | | 0 | | 1 | 100.00% |
| Actionable Requests | 1 | | | | | |

TBayTel

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|-------|---------------------------|--|
| 0-5 | 88 | 89.80% | | | | |
| 6 - 10 | | | 4 | 4.08% | | |

Member

| | | | | | | |
|----------|----|--------|---|-------|---|-------|
| 15+ | | | | | 6 | 6.12% |
| Subtotal | 88 | 89.80% | 4 | 4.08% | 6 | 6.12% |

Actionable Requests

98

Tecumseh, Town of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--------|---------------------------|-------|
| 0-5 | 40 | 58.82% | | | | |
| 6 - 10 | | | 25 | 36.76% | | |
| 15+ | | | | | 3 | 4.41% |
| Subtotal | 40 | 58.82% | 25 | 36.76% | 3 | 4.41% |

Actionable Requests

68

TekSavvy Solutions Inc

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--------|---------------------------|-------|
| 0-5 | 111 | 80.43% | | | | |
| 6 - 10 | | | 16 | 11.59% | 1 | 0.72% |
| 11 - 15 | | | 2 | 1.45% | | |
| 15+ | | | 1 | 0.72% | 7 | 5.07% |
| Subtotal | 111 | 80.43% | 19 | 13.77% | 8 | 5.80% |

Actionable Requests

138

telMAX Inc

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--------|---------------------------|-------|
| 0-5 | 132 | 53.01% | | | | |
| 6 - 10 | | | 50 | 20.08% | | |
| 11 - 15 | | | 41 | 16.47% | | |
| 15+ | | | 2 | 0.80% | 24 | 9.64% |
| Subtotal | 132 | 53.01% | 93 | 37.35% | 24 | 9.64% |

Actionable Requests

249

Telus

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|-------|---------------------------|--|
| 0-5 | 1,358 | 86.55% | | | | |
| 6 - 10 | | | 144 | 9.18% | | |
| 11 - 15 | | | 40 | 2.55% | | |

Member

| | | | | | | |
|----------|------|--------|-----|--------|----|-------|
| 15+ | | | 17 | 1.08% | 10 | 0.64% |
| Subtotal | 1358 | 86.55% | 201 | 12.81% | 10 | 0.64% |

Actionable Requests

1569

Temiskaming Shores, City of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--|---------------------------|--------|
| 0-5 | 1 | 33.33% | | | | |
| 15+ | | | | | 2 | 66.67% |
| Subtotal | 1 | 33.33% | 0 | | 2 | 66.67% |

Actionable Requests

3

Teraspan Networks

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--|---------------------------|--------|
| 0-5 | 15 | 78.95% | | | | |
| 15+ | | | | | 4 | 21.05% |
| Subtotal | 15 | 78.95% | 0 | | 4 | 21.05% |

Actionable Requests

19

Thames Centre, Municipality of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--------|---------------------------|-------|
| 0-5 | 10 | 58.82% | | | | |
| 6 - 10 | | | 4 | 23.53% | | |
| 11 - 15 | | | 2 | 11.76% | | |
| 15+ | | | | | 1 | 5.88% |
| Subtotal | 10 | 58.82% | 6 | 35.29% | 1 | 5.88% |

Actionable Requests

17

Thames Centre, Municipality of – Storm Sewer, Drains, Streetli

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--------|---------------------------|-------|
| 0-5 | 32 | 71.11% | | | | |
| 6 - 10 | | | 10 | 22.22% | | |
| 15+ | | | | | 3 | 6.67% |
| Subtotal | 32 | 71.11% | 10 | 22.22% | 3 | 6.67% |

Actionable Requests

45

Member

| Thames Valley District Schoolboard | | | | | | | |
|---------------------------------------|---------------------|-----------|---------|---------------|--------|---------------------------|---------|
| Completed within | | Compliant | | Non-Compliant | | Non-Compliant No Response | |
| | 15+ | | | | | 1 | 100.00% |
| | Subtotal | 0 | | 0 | | 1 | 100.00% |
| | Actionable Requests | 1 | | | | | |
| Thorold, City of | | | | | | | |
| Completed within | | Compliant | | Non-Compliant | | Non-Compliant No Response | |
| | 0-5 | 105 | 100.00% | | | | |
| | Subtotal | 105 | 100.00% | 0 | | 0 | |
| | Actionable Requests | 105 | | | | | |
| Thunder Bay, City of | | | | | | | |
| Completed within | | Compliant | | Non-Compliant | | Non-Compliant No Response | |
| | 0-5 | 64 | 90.14% | | | | |
| | 15+ | | | | | 7 | 9.86% |
| | Subtotal | 64 | 90.14% | 0 | | 7 | 9.86% |
| | Actionable Requests | 71 | | | | | |
| Thunder Bay, City of - Parks Property | | | | | | | |
| Completed within | | Compliant | | Non-Compliant | | Non-Compliant No Response | |
| | 0-5 | 7 | 70.00% | | | | |
| | 6 - 10 | | | 2 | 20.00% | | |
| | 15+ | | | | | 1 | 10.00% |
| | Subtotal | 7 | 70.00% | 2 | 20.00% | 1 | 10.00% |
| | Actionable Requests | 10 | | | | | |
| Tillsonburg Hydro | | | | | | | |
| Completed within | | Compliant | | Non-Compliant | | Non-Compliant No Response | |
| | 0-5 | 100 | 100.00% | | | | |
| | Subtotal | 100 | 100.00% | 0 | | 0 | |
| | Actionable Requests | 100 | | | | | |
| Tillsonburg, Town of | | | | | | | |
| Completed within | | Compliant | | Non-Compliant | | Non-Compliant No Response | |
| | 0-5 | 88 | 97.78% | | | | |

Member

| | | | | | | |
|----------|----|--------|---|-------|---|--|
| 6 - 10 | | | 2 | 2.22% | | |
| Subtotal | 88 | 97.78% | 2 | 2.22% | 0 | |

Actionable Requests 90

Timmins, City of

| Completed within | Compliant | Non-Compliant | Non-Compliant No Response |
|------------------|-----------|---------------|---------------------------|
| 0-5 | 9 | 100.00% | |
| Subtotal | 9 | 100.00% | 0 |

Actionable Requests 9

Timmins, City of - Traffic and Street Lights

| Completed within | Compliant | Non-Compliant | Non-Compliant No Response |
|------------------|-----------|---------------|---------------------------|
| 0-5 | 2 | 100.00% | |
| Subtotal | 2 | 100.00% | 0 |

Actionable Requests 2

Tiny, Township of

| Completed within | Compliant | Non-Compliant | Non-Compliant No Response |
|------------------|-----------|---------------|---------------------------|
| 0-5 | 21 | 60.00% | |
| 6 - 10 | | 14 | 40.00% |
| Subtotal | 21 | 60.00% | 14 |

Actionable Requests 35

Toronto BIA Billing Code

| Completed within | Compliant | Non-Compliant | Non-Compliant No Response |
|------------------|-----------|---------------|---------------------------|
| 0-5 | 79 | 66.95% | |
| 6 - 10 | | 7 | 5.93% |
| 11 - 15 | | | 1 |
| 15+ | | 1 | 0.85% |
| Subtotal | 79 | 66.95% | 8 |

Actionable Requests 118

Toronto Community Housing

| Completed within | Compliant | Non-Compliant | Non-Compliant No Response |
|------------------|-----------|---------------|---------------------------|
| 15+ | | | 3 |

Member

| | | | | | | |
|---------------------|---|--|---|--|---|---------|
| Subtotal | 0 | | 0 | | 3 | 100.00% |
| Actionable Requests | 3 | | | | | |

Toronto Gas Extraction

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--|---------------|--|---------------------------|---------|
| 15+ | | | | | 2 | 100.00% |
| Subtotal | 0 | | 0 | | 2 | 100.00% |
| Actionable Requests | 2 | | | | | |

Toronto Hydro

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--------|---------------------------|-------|
| 0-5 | 2,319 | 73.55% | | | | |
| 6 - 10 | | | 359 | 11.39% | 26 | 0.82% |
| 11 - 15 | | | 122 | 3.87% | 70 | 2.22% |
| 15+ | | | 74 | 2.35% | 183 | 5.80% |
| Subtotal | 2319 | 73.55% | 555 | 17.60% | 279 | 8.85% |
| Actionable Requests | 3153 | | | | | |

Toronto Traffic Signals

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--------|---------------------------|-------|
| 0-5 | 717 | 76.93% | | | | |
| 6 - 10 | | | 84 | 9.01% | 7 | 0.75% |
| 11 - 15 | | | 26 | 2.79% | 10 | 1.07% |
| 15+ | | | 30 | 3.22% | 58 | 6.22% |
| Subtotal | 717 | 76.93% | 140 | 15.02% | 75 | 8.05% |
| Actionable Requests | 932 | | | | | |

Toronto Transit Commission (TTC) - Communications

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|-------|---------------------------|--------|
| 0-5 | 77 | 81.91% | | | | |
| 6 - 10 | | | 4 | 4.26% | | |
| 11 - 15 | | | 2 | 2.13% | | |
| 15+ | | | 1 | 1.06% | 10 | 10.64% |
| Subtotal | 77 | 81.91% | 7 | 7.45% | 10 | 10.64% |
| Actionable Requests | 94 | | | | | |

Member

Toronto Transit Commission (TTC) - Electrical Lines

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--------|---------------------------|--------|
| 0-5 | 294 | 73.50% | | | | |
| 6 - 10 | | | 34 | 8.50% | | |
| 11 - 15 | | | 25 | 6.25% | | |
| 15+ | | | 7 | 1.75% | 40 | 10.00% |
| Subtotal | 294 | 73.50% | 66 | 16.50% | 40 | 10.00% |
| Actionable Requests | 400 | | | | | |

Toronto Transit Commission (TTC) - Rail Structures

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|---------|---------------|--|---------------------------|--|
| 0-5 | 242 | 100.00% | | | | |
| Subtotal | 242 | 100.00% | 0 | | 0 | |
| Actionable Requests | 242 | | | | | |

Toronto, City of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--------|---------------------------|-------|
| 0-5 | 1,250 | 75.85% | | | | |
| 6 - 10 | | | 161 | 9.77% | 6 | 0.36% |
| 11 - 15 | | | 60 | 3.64% | 29 | 1.76% |
| 15+ | | | 31 | 1.88% | 111 | 6.74% |
| Subtotal | 1250 | 75.85% | 252 | 15.29% | 146 | 8.86% |
| Actionable Requests | 1648 | | | | | |

Toronto, University of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|-------|---------------------------|-------|
| 0-5 | 38 | 90.48% | | | | |
| 6 - 10 | | | 2 | 4.76% | | |
| 15+ | | | | | 2 | 4.76% |
| Subtotal | 38 | 90.48% | 2 | 4.76% | 2 | 4.76% |
| Actionable Requests | 42 | | | | | |

Town of Orangeville - Fibre

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|---------|---------------|--|---------------------------|--|
| 0-5 | 10 | 100.00% | | | | |

Member

| | | | | | | |
|----------|----|---------|---|--|---|--|
| Subtotal | 10 | 100.00% | 0 | | 0 | |
|----------|----|---------|---|--|---|--|

| | |
|---------------------|----|
| Actionable Requests | 10 |
|---------------------|----|

Trans Canada Utilities for York Region Fibre

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|-------|---------------------------|-------|
| 0-5 | 257 | 91.46% | | | | |
| 6 - 10 | | | 17 | 6.05% | | |
| 11 - 15 | | | 1 | 0.36% | | |
| 15+ | | | 1 | 0.36% | 5 | 1.78% |
| Subtotal | 257 | 91.46% | 19 | 6.76% | 5 | 1.78% |

| | |
|---------------------|-----|
| Actionable Requests | 281 |
|---------------------|-----|

TransCanada Pipelines - East

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|-------|---------------------------|--------|
| 0-5 | 297 | 73.70% | | | | |
| 6 - 10 | | | 13 | 3.23% | | |
| 11 - 15 | | | 13 | 3.23% | | |
| 15+ | | | 11 | 2.73% | 69 | 17.12% |
| Subtotal | 297 | 73.70% | 37 | 9.18% | 69 | 17.12% |

| | |
|---------------------|-----|
| Actionable Requests | 403 |
|---------------------|-----|

TransCanada Pipelines - North

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--------|---------------------------|--------|
| 0-5 | 12 | 46.15% | | | | |
| 6 - 10 | | | 3 | 11.54% | | |
| 11 - 15 | | | 2 | 7.69% | | |
| 15+ | | | 3 | 11.54% | 6 | 23.08% |
| Subtotal | 12 | 46.15% | 8 | 30.77% | 6 | 23.08% |

| | |
|---------------------|----|
| Actionable Requests | 26 |
|---------------------|----|

Trans-Northern Pipelines (TN01)

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|-------|---------------------------|--|
| 0-5 | 125 | 86.21% | | | | |
| 6 - 10 | | | 8 | 5.52% | | |
| 11 - 15 | | | 3 | 2.07% | | |

Member

| | | | | | | |
|----------|-----|--------|----|-------|---|-------|
| 15+ | | | 2 | 1.38% | 7 | 4.83% |
| Subtotal | 125 | 86.21% | 13 | 8.97% | 7 | 4.83% |

Actionable Requests

145

Trans-Northern Pipelines (TN02)

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|-------|---------------------------|--------|
| 0-5 | 14 | 77.78% | | | | |
| 15+ | | | 1 | 5.56% | 3 | 16.67% |
| Subtotal | 14 | 77.78% | 1 | 5.56% | 3 | 16.67% |

Actionable Requests

18

Trent Hills, Municipality of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|-------|---------------------------|--|
| 0-5 | 17 | 94.44% | | | | |
| 6 - 10 | | | 1 | 5.56% | | |
| Subtotal | 17 | 94.44% | 1 | 5.56% | 0 | |

Actionable Requests

18

Trent Lakes, Municipality of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--|---------------------------|--------|
| 0-5 | 3 | 75.00% | | | | |
| 15+ | | | | | 1 | 25.00% |
| Subtotal | 3 | 75.00% | 0 | | 1 | 25.00% |

Actionable Requests

4

Trent University

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--|---------------|--|---------------------------|---------|
| 15+ | | | | | 3 | 100.00% |
| Subtotal | 0 | | 0 | | 3 | 100.00% |

Actionable Requests

3

Tribute Gas

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--------|---------------------------|--------|
| 0-5 | 3 | 25.00% | | | | |
| 6 - 10 | | | 6 | 50.00% | | |
| 15+ | | | 1 | 8.33% | 2 | 16.67% |

Member

| | | | | | | |
|----------|---|--------|---|--------|---|--------|
| Subtotal | 3 | 25.00% | 7 | 58.33% | 2 | 16.67% |
|----------|---|--------|---|--------|---|--------|

Actionable Requests 12

Tuckersmith Communications

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|-------|---------------|--|---------------------------|--------|
| 0-5 | 3 | 3.90% | | | | |
| 15+ | | | | | 74 | 96.10% |
| Subtotal | 3 | 3.90% | 0 | | 74 | 96.10% |

Actionable Requests 77

Tweed, Municipality of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--|---------------|--|---------------------------|---------|
| 15+ | | | | | 5 | 100.00% |
| Subtotal | 0 | | 0 | | 5 | 100.00% |

Actionable Requests 5

University Health Network

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--------|---------------------------|--|
| 0-5 | 7 | 63.64% | | | | |
| 6 - 10 | | | 4 | 36.36% | | |
| Subtotal | 7 | 63.64% | 4 | 36.36% | 0 | |

Actionable Requests 11

University Health Network - Princess Margaret

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--|---------------|--|---------------------------|---------|
| 15+ | | | | | 2 | 100.00% |
| Subtotal | 0 | | 0 | | 2 | 100.00% |

Actionable Requests 2

University Health Network - Toronto Western

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--------|---------------------------|--|
| 0-5 | 4 | 80.00% | | | | |
| 6 - 10 | | | 1 | 20.00% | | |
| Subtotal | 4 | 80.00% | 1 | 20.00% | 0 | |

Actionable Requests 5

Member

University of Western Ontario

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--------|---------------------------|--------|
| 0-5 | 5 | 33.33% | | | | |
| 6 - 10 | | | 4 | 26.67% | | |
| 11 - 15 | | | 3 | 20.00% | | |
| 15+ | | | | | 3 | 20.00% |
| Subtotal | 5 | 33.33% | 7 | 46.67% | 3 | 20.00% |
| Actionable Requests | 15 | | | | | |

University of Windsor

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--|---------------|--|---------------------------|---------|
| 15+ | | | | | 3 | 100.00% |
| Subtotal | 0 | | 0 | | 3 | 100.00% |
| Actionable Requests | 3 | | | | | |

UpLink Communications Inc

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--|---------------|--|---------------------------|---------|
| 15+ | | | | | 1 | 100.00% |
| Subtotal | 0 | | 0 | | 1 | 100.00% |
| Actionable Requests | 1 | | | | | |

Upper Canada District School Board

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--|---------------|--|---------------------------|---------|
| 15+ | | | | | 3 | 100.00% |
| Subtotal | 0 | | 0 | | 3 | 100.00% |
| Actionable Requests | 3 | | | | | |

Uxbridge, Town of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--|---------------|-------|---------------------------|--------|
| 6 - 10 | | | 1 | 4.00% | | |
| 15+ | | | | | 24 | 96.00% |
| Subtotal | 0 | | 1 | 4.00% | 24 | 96.00% |
| Actionable Requests | 25 | | | | | |

Vale Canada

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--|---------------|--|---------------------------|--|
|------------------|-----------|--|---------------|--|---------------------------|--|

Member

| | | | | | | |
|----------|---|--------|---|--|---|--------|
| 0-5 | 9 | 90.00% | | | | |
| 15+ | | | | | 1 | 10.00% |
| Subtotal | 9 | 90.00% | 0 | | 1 | 10.00% |

Actionable Requests 10

Vaughan, City of (Street Lights)

Completed within Compliant Non-Compliant Non-Compliant No Response

| | | | | | | |
|----------|-----|--------|-----|--------|-----|--------|
| 0-5 | 269 | 42.50% | | | | |
| 6 - 10 | | | 18 | 2.84% | | |
| 11 - 15 | | | 29 | 4.58% | | |
| 15+ | | | 107 | 16.90% | 210 | 33.18% |
| Subtotal | 269 | 42.50% | 154 | 24.33% | 210 | 33.18% |

Actionable Requests 633

Vaughan, City of (Traffic Signals)

Completed within Compliant Non-Compliant Non-Compliant No Response

| | | | | | | |
|----------|----|--------|---|--------|---|--|
| 0-5 | 23 | 88.46% | | | | |
| 6 - 10 | | | 2 | 7.69% | | |
| 11 - 15 | | | 1 | 3.85% | | |
| Subtotal | 23 | 88.46% | 3 | 11.54% | 0 | |

Actionable Requests 26

Vaughan, City of (Water, Sewer)

Completed within Compliant Non-Compliant Non-Compliant No Response

| | | | | | | |
|----------|-----|--------|----|-------|---|--|
| 0-5 | 485 | 92.21% | | | | |
| 6 - 10 | | | 25 | 4.75% | | |
| 11 - 15 | | | 16 | 3.04% | | |
| Subtotal | 485 | 92.21% | 41 | 7.79% | 0 | |

Actionable Requests 526

Vianet (768812 Ontario Inc)

Completed within Compliant Non-Compliant Non-Compliant No Response

| | | | | | | |
|--------|-----|--------|---|-------|---|-------|
| 0-5 | 271 | 99.27% | | | | |
| 6 - 10 | | | 1 | 0.37% | | |
| 15+ | | | | | 1 | 0.37% |

Member

| | | | | | | |
|----------|-----|--------|---|-------|---|-------|
| Subtotal | 271 | 99.27% | 1 | 0.37% | 1 | 0.37% |
|----------|-----|--------|---|-------|---|-------|

| | | | | | | |
|---------------------|-----|--|--|--|--|--|
| Actionable Requests | 273 | | | | | |
|---------------------|-----|--|--|--|--|--|

Videotron Senc

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--------|---------------------------|--------|
| 0-5 | 37 | 35.92% | | | | |
| 6 - 10 | | | 10 | 9.71% | | |
| 11 - 15 | | | 2 | 1.94% | | |
| 15+ | | | 5 | 4.85% | 49 | 47.57% |
| Subtotal | 37 | 35.92% | 17 | 16.50% | 49 | 47.57% |

| | | | | | | |
|---------------------|-----|--|--|--|--|--|
| Actionable Requests | 103 | | | | | |
|---------------------|-----|--|--|--|--|--|

Vineland Power Inc

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|---------|---------------|--|---------------------------|--|
| 0-5 | 1 | 100.00% | | | | |
| Subtotal | 1 | 100.00% | 0 | | 0 | |

| | | | | | | |
|---------------------|---|--|--|--|--|--|
| Actionable Requests | 1 | | | | | |
|---------------------|---|--|--|--|--|--|

Warwick, Township of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--------|---------------------------|--------|
| 0-5 | 1 | 14.29% | | | | |
| 6 - 10 | | | 5 | 71.43% | | |
| 15+ | | | | | 1 | 14.29% |
| Subtotal | 1 | 14.29% | 5 | 71.43% | 1 | 14.29% |

| | | | | | | |
|---------------------|---|--|--|--|--|--|
| Actionable Requests | 7 | | | | | |
|---------------------|---|--|--|--|--|--|

Wasaga Beach Distribution

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--------|---------------------------|-------|
| 0-5 | 48 | 75.00% | | | | |
| 6 - 10 | | | 15 | 23.44% | | |
| 15+ | | | | | 1 | 1.56% |
| Subtotal | 48 | 75.00% | 15 | 23.44% | 1 | 1.56% |

| | | | | | | |
|---------------------|----|--|--|--|--|--|
| Actionable Requests | 64 | | | | | |
|---------------------|----|--|--|--|--|--|

Wasaga Beach, Town of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--|---------------|--|---------------------------|--|
|------------------|-----------|--|---------------|--|---------------------------|--|

Member

| | | | | | | |
|----------|----|--------|---|--|---|-------|
| 0-5 | 64 | 95.52% | | | | |
| 15+ | | | | | 3 | 4.48% |
| Subtotal | 64 | 95.52% | 0 | | 3 | 4.48% |

Actionable Requests 67

Wasdell Falls Power Line

Completed within Compliant Non-Compliant Non-Compliant No Response

| | | | | | | |
|----------|---|--|---|--|---|---------|
| 15+ | | | | | 2 | 100.00% |
| Subtotal | 0 | | 0 | | 2 | 100.00% |

Actionable Requests 2

Waste Connections of Canada

Completed within Compliant Non-Compliant Non-Compliant No Response

| | | | | | | |
|----------|---|--|---|--|---|---------|
| 15+ | | | | | 3 | 100.00% |
| Subtotal | 0 | | 0 | | 3 | 100.00% |

Actionable Requests 3

Waste Management Canada

Completed within Compliant Non-Compliant Non-Compliant No Response

| | | | | | | |
|----------|---|--|---|--|---|---------|
| 15+ | | | | | 1 | 100.00% |
| Subtotal | 0 | | 0 | | 1 | 100.00% |

Actionable Requests 1

Waterloo Fibre

Completed within Compliant Non-Compliant Non-Compliant No Response

| | | | | | | |
|----------|---|---------|---|--|---|--|
| 0-5 | 5 | 100.00% | | | | |
| Subtotal | 5 | 100.00% | 0 | | 0 | |

Actionable Requests 5

Waterloo Innovation Network 2 Inc

Completed within Compliant Non-Compliant Non-Compliant No Response

| | | | | | | |
|----------|---|--|---|--|---|---------|
| 15+ | | | | | 1 | 100.00% |
| Subtotal | 0 | | 0 | | 1 | 100.00% |

Actionable Requests 1

Member

Waterloo, City of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|-------|---------------------------|-------|
| 0-5 | 158 | 93.49% | | | | |
| 6 - 10 | | | 4 | 2.37% | | |
| 15+ | | | | | 7 | 4.14% |
| Subtotal | 158 | 93.49% | 4 | 2.37% | 7 | 4.14% |
| Actionable Requests | 169 | | | | | |

Waterloo, Region of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|---------|---------------|--|---------------------------|--|
| 0-5 | 103 | 100.00% | | | | |
| Subtotal | 103 | 100.00% | 0 | | 0 | |
| Actionable Requests | 103 | | | | | |

Waterloo, Region of - Rural Storm Sewers

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--------|---------------------------|--|
| 0-5 | 24 | 75.00% | | | | |
| 6 - 10 | | | 6 | 18.75% | | |
| 11 - 15 | | | 1 | 3.13% | | |
| 15+ | | | 1 | 3.13% | | |
| Subtotal | 24 | 75.00% | 8 | 25.00% | 0 | |
| Actionable Requests | 32 | | | | | |

Waterloo, Region of (North Dumfries Wellesley Water)

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--------|---------------------------|--|
| 0-5 | 80 | 85.11% | | | | |
| 6 - 10 | | | 9 | 9.57% | | |
| 11 - 15 | | | 3 | 3.19% | | |
| 15+ | | | 2 | 2.13% | | |
| Subtotal | 80 | 85.11% | 14 | 14.89% | 0 | |
| Actionable Requests | 94 | | | | | |

WaveDirect Telecommunications

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--|---------------|--|---------------------------|---------|
| 15+ | | | | | 2 | 100.00% |

Member

| | | | | | | |
|---------------------|---|--|---|--|---|---------|
| Subtotal | 0 | | 0 | | 2 | 100.00% |
| Actionable Requests | 2 | | | | | |

Wawa, Municipality of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--|---------------|--|---------------------------|---------|
| 15+ | | | | | 1 | 100.00% |
| Subtotal | 0 | | 0 | | 1 | 100.00% |
| Actionable Requests | 1 | | | | | |

Welland Hydro

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|-------|---------------------------|--|
| 0-5 | 162 | 94.19% | | | | |
| 6 - 10 | | | 9 | 5.23% | | |
| 15+ | | | 1 | 0.58% | | |
| Subtotal | 162 | 94.19% | 10 | 5.81% | 0 | |
| Actionable Requests | 172 | | | | | |

Welland, City of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|-------|---------------------------|--|
| 0-5 | 239 | 99.17% | | | | |
| 6 - 10 | | | 1 | 0.41% | | |
| 15+ | | | 1 | 0.41% | | |
| Subtotal | 239 | 99.17% | 2 | 0.83% | 0 | |
| Actionable Requests | 241 | | | | | |

Wellesley, Township of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|---------|---------------|--|---------------------------|--|
| 0-5 | 22 | 100.00% | | | | |
| Subtotal | 22 | 100.00% | 0 | | 0 | |
| Actionable Requests | 22 | | | | | |

Wellington North Power Inc

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|---------|---------------|--|---------------------------|--|
| 0-5 | 19 | 100.00% | | | | |

Member

| | | | | | | |
|----------|----|---------|---|--|---|--|
| Subtotal | 19 | 100.00% | 0 | | 0 | |
|----------|----|---------|---|--|---|--|

| | |
|---------------------|----|
| Actionable Requests | 19 |
|---------------------|----|

Wellington North, Township Of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|-------|---------------------------|--|
| 0-5 | 13 | 92.86% | | | | |
| 6 - 10 | | | 1 | 7.14% | | |
| Subtotal | 13 | 92.86% | 1 | 7.14% | 0 | |

| | |
|---------------------|----|
| Actionable Requests | 14 |
|---------------------|----|

Wellington, County of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--------|---------------------------|--|
| 0-5 | 4 | 50.00% | | | | |
| 6 - 10 | | | 3 | 37.50% | | |
| 15+ | | | 1 | 12.50% | | |
| Subtotal | 4 | 50.00% | 4 | 50.00% | 0 | |

| | |
|---------------------|---|
| Actionable Requests | 8 |
|---------------------|---|

West Elgin, Municipality of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--------|---------------------------|--------|
| 0-5 | 8 | 61.54% | | | | |
| 6 - 10 | | | 3 | 23.08% | | |
| 15+ | | | | | 2 | 15.38% |
| Subtotal | 8 | 61.54% | 3 | 23.08% | 2 | 15.38% |

| | |
|---------------------|----|
| Actionable Requests | 13 |
|---------------------|----|

West Grey, Municipality of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--------|---------------------------|--|
| 0-5 | 1 | 33.33% | | | | |
| 6 - 10 | | | 2 | 66.67% | | |
| Subtotal | 1 | 33.33% | 2 | 66.67% | 0 | |

| | |
|---------------------|---|
| Actionable Requests | 3 |
|---------------------|---|

West Lincoln, Township of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--|---------------------------|--|
| 0-5 | 13 | 92.86% | | | | |

Member

| | | | | | | |
|----------|----|--------|---|--|---|-------|
| 15+ | | | | | 1 | 7.14% |
| Subtotal | 13 | 92.86% | 0 | | 1 | 7.14% |

Actionable Requests

14

West Nipissing, Municipality of

| | | | | | |
|------------------|-----------|---------------|---|---------------------------|---|
| Completed within | Compliant | Non-Compliant | | Non-Compliant No Response | |
| 0-5 | 14 | 100.00% | | | |
| Subtotal | 14 | 100.00% | 0 | | 0 |

Actionable Requests

14

West Perth, Municipality of

| | | | | | |
|------------------|-----------|---------------|---|---------------------------|---|
| Completed within | Compliant | Non-Compliant | | Non-Compliant No Response | |
| 0-5 | 26 | 100.00% | | | |
| Subtotal | 26 | 100.00% | 0 | | 0 |

Actionable Requests

26

West Windsor Power

| | | | | | |
|------------------|-----------|---------------|---|---------------------------|---|
| Completed within | Compliant | Non-Compliant | | Non-Compliant No Response | |
| 0-5 | 7 | 100.00% | | | |
| Subtotal | 7 | 100.00% | 0 | | 0 |

Actionable Requests

7

Westario Power

| | | | | | |
|------------------|-----------|---------------|----|---------------------------|---|
| Completed within | Compliant | Non-Compliant | | Non-Compliant No Response | |
| 0-5 | 38 | 61.29% | | | |
| 6 - 10 | | | 9 | 14.52% | 1 |
| 11 - 15 | | | 2 | 3.23% | |
| 15+ | | | 7 | 11.29% | 5 |
| Subtotal | 38 | 61.29% | 18 | 29.03% | 6 |

Actionable Requests

62

Whitby, Town of

| | | | | | |
|------------------|-----------|---------------|---|---------------------------|--|
| Completed within | Compliant | Non-Compliant | | Non-Compliant No Response | |
| 0-5 | 360 | 88.02% | | | |
| 6 - 10 | | | 5 | 1.22% | |
| 11 - 15 | | | 3 | 0.73% | |

Member

| | | | | | | |
|----------|-----|--------|---|-------|----|--------|
| 15+ | | | | | 41 | 10.02% |
| Subtotal | 360 | 88.02% | 8 | 1.96% | 41 | 10.02% |

Actionable Requests

409

Whitchurch-Stouffville, Town of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|-------|---------------------------|-------|
| 0-5 | 206 | 92.79% | | | | |
| 6 - 10 | | | 15 | 6.76% | | |
| 15+ | | | | | 1 | 0.45% |
| Subtotal | 206 | 92.79% | 15 | 6.76% | 1 | 0.45% |

Actionable Requests

222

Whitewater Region, Township of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--|---------------------------|--------|
| 0-5 | 5 | 83.33% | | | | |
| 15+ | | | | | 1 | 16.67% |
| Subtotal | 5 | 83.33% | 0 | | 1 | 16.67% |

Actionable Requests

6

Wightman Telecom Fibre Ltd

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--------|---------------------------|-------|
| 0-5 | 261 | 81.06% | | | | |
| 6 - 10 | | | 49 | 15.22% | | |
| 11 - 15 | | | 1 | 0.31% | | |
| 15+ | | | 2 | 0.62% | 9 | 2.80% |
| Subtotal | 261 | 81.06% | 52 | 16.15% | 9 | 2.80% |

Actionable Requests

322

Wilfrid Laurier University

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--|---------------------------|--------|
| 0-5 | 4 | 66.67% | | | | |
| 15+ | | | | | 2 | 33.33% |
| Subtotal | 4 | 66.67% | 0 | | 2 | 33.33% |

Actionable Requests

6

Member

Wilmot, Township of

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|-------|---------------------------|-------|
| 0-5 | 25 | 89.29% | | | | |
| 6 - 10 | | | 2 | 7.14% | | |
| 15+ | | | | | 1 | 3.57% |
| Subtotal | 25 | 89.29% | 2 | 7.14% | 1 | 3.57% |
| Actionable Requests | 28 | | | | | |

Windsor Utilities Commission

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|--------|---------------------------|-------|
| 0-5 | 157 | 78.89% | | | | |
| 6 - 10 | | | 30 | 15.08% | | |
| 11 - 15 | | | 8 | 4.02% | | |
| 15+ | | | 3 | 1.51% | 1 | 0.50% |
| Subtotal | 157 | 78.89% | 41 | 20.60% | 1 | 0.50% |
| Actionable Requests | 199 | | | | | |

Windsor, City of - Sewer

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|-------|---------------------------|--|
| 0-5 | 253 | 98.83% | | | | |
| 6 - 10 | | | 3 | 1.17% | | |
| Subtotal | 253 | 98.83% | 3 | 1.17% | 0 | |
| Actionable Requests | 256 | | | | | |

Windsor, City of - Streetlights

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|---------------------|-----------|--------|---------------|-------|---------------------------|--|
| 0-5 | 291 | 94.17% | | | | |
| 6 - 10 | | | 16 | 5.18% | | |
| 11 - 15 | | | 2 | 0.65% | | |
| Subtotal | 291 | 94.17% | 18 | 5.83% | 0 | |
| Actionable Requests | 309 | | | | | |

Windsor, City of - Traffic

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--|---------------------------|--|
| 0-5 | 42 | 91.30% | | | | |

Member

| | | | | | | |
|----------|----|--------|---|-------|---|--|
| 6 - 10 | | | 2 | 4.35% | | |
| 11 - 15 | | | 2 | 4.35% | | |
| Subtotal | 42 | 91.30% | 4 | 8.70% | 0 | |

Actionable Requests 46

Wingham & Listowel Hospitals

Completed within Compliant Non-Compliant Non-Compliant No Response

| | | | | | | |
|----------|---|---------|---|--|---|--|
| 0-5 | 1 | 100.00% | | | | |
| Subtotal | 1 | 100.00% | 0 | | 0 | |

Actionable Requests 1

Woodstock, City of

Completed within Compliant Non-Compliant Non-Compliant No Response

| | | | | | | |
|----------|----|--------|----|--------|---|-------|
| 0-5 | 96 | 57.83% | | | | |
| 6 - 10 | | | 22 | 13.25% | | |
| 11 - 15 | | | 22 | 13.25% | | |
| 15+ | | | 24 | 14.46% | 2 | 1.20% |
| Subtotal | 96 | 57.83% | 68 | 40.96% | 2 | 1.20% |

Actionable Requests 166

Woodstock, City of (Sanitary & Storm Sewer)

Completed within Compliant Non-Compliant Non-Compliant No Response

| | | | | | | |
|----------|-----|--------|----|--------|---|-------|
| 0-5 | 104 | 59.43% | | | | |
| 6 - 10 | | | 21 | 12.00% | | |
| 11 - 15 | | | 22 | 12.57% | | |
| 15+ | | | 24 | 13.71% | 4 | 2.29% |
| Subtotal | 104 | 59.43% | 67 | 38.29% | 4 | 2.29% |

Actionable Requests 175

Woodstock, City of (Street lights)

Completed within Compliant Non-Compliant Non-Compliant No Response

| | | | | | | |
|---------|----|--------|---|--------|---|-------|
| 0-5 | 58 | 69.88% | | | | |
| 6 - 10 | | | 9 | 10.84% | | |
| 11 - 15 | | | 9 | 10.84% | | |
| 15+ | | | 5 | 6.02% | 2 | 2.41% |

Member

| | | | | | | |
|----------|----|--------|----|--------|---|-------|
| Subtotal | 58 | 69.88% | 23 | 27.71% | 2 | 2.41% |
|----------|----|--------|----|--------|---|-------|

| | | | | | | |
|---------------------|----|--|--|--|--|--|
| Actionable Requests | 83 | | | | | |
|---------------------|----|--|--|--|--|--|

Woolwich, township of

| | | | | | |
|------------------|-----------|---------------|--|---------------------------|--|
| Completed within | Compliant | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|---------------|--|---------------------------|--|

| | | | | | | |
|----------|----|--------|---|-------|---|--|
| 0-5 | 83 | 98.81% | | | | |
| 6 - 10 | | | 1 | 1.19% | | |
| Subtotal | 83 | 98.81% | 1 | 1.19% | 0 | |

| | | | | | | |
|---------------------|----|--|--|--|--|--|
| Actionable Requests | 84 | | | | | |
|---------------------|----|--|--|--|--|--|

WTC Communications

| | | | | | |
|------------------|-----------|---------------|--|---------------------------|--|
| Completed within | Compliant | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|---------------|--|---------------------------|--|

| | | | | | | |
|----------|----|--------|---|-------|---|--------|
| 0-5 | 11 | 52.38% | | | | |
| 6 - 10 | | | 2 | 9.52% | | |
| 15+ | | | | | 8 | 38.10% |
| Subtotal | 11 | 52.38% | 2 | 9.52% | 8 | 38.10% |

| | | | | | | |
|---------------------|----|--|--|--|--|--|
| Actionable Requests | 21 | | | | | |
|---------------------|----|--|--|--|--|--|

Xplore Inc

| | | | | | |
|------------------|-----------|---------------|--|---------------------------|--|
| Completed within | Compliant | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|---------------|--|---------------------------|--|

| | | | | | | |
|----------|-----|--------|---|-------|---|-------|
| 0-5 | 118 | 95.93% | | | | |
| 6 - 10 | | | 4 | 3.25% | | |
| 15+ | | | | | 1 | 0.81% |
| Subtotal | 118 | 95.93% | 4 | 3.25% | 1 | 0.81% |

| | | | | | | |
|---------------------|-----|--|--|--|--|--|
| Actionable Requests | 123 | | | | | |
|---------------------|-----|--|--|--|--|--|

York University

| | | | | | |
|------------------|-----------|---------------|--|---------------------------|--|
| Completed within | Compliant | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|---------------|--|---------------------------|--|

| | | | | | | |
|----------|---|--|---|--|---|---------|
| 15+ | | | | | 1 | 100.00% |
| Subtotal | 0 | | 0 | | 1 | 100.00% |

| | | | | | | |
|---------------------|---|--|--|--|--|--|
| Actionable Requests | 1 | | | | | |
|---------------------|---|--|--|--|--|--|

York, Region of

| | | | | | |
|------------------|-----------|---------------|--|---------------------------|--|
| Completed within | Compliant | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|---------------|--|---------------------------|--|

| | | | | | | |
|-----|-----|---------|--|--|--|--|
| 0-5 | 452 | 100.00% | | | | |
|-----|-----|---------|--|--|--|--|

Member

| | | | | | | |
|----------|-----|---------|---|--|---|--|
| Subtotal | 452 | 100.00% | 0 | | 0 | |
|----------|-----|---------|---|--|---|--|

| | |
|---------------------|-----|
| Actionable Requests | 452 |
|---------------------|-----|

York, Region of (Traffic, St Lights, Storm Sewer, Culverts)

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--------|---------------------------|-------|
| 0-5 | 390 | 46.32% | | | | |
| 6 - 10 | | | 229 | 27.20% | | |
| 11 - 15 | | | 103 | 12.23% | | |
| 15+ | | | 48 | 5.70% | 72 | 8.55% |
| Subtotal | 390 | 46.32% | 380 | 45.13% | 72 | 8.55% |

| | |
|---------------------|-----|
| Actionable Requests | 842 |
|---------------------|-----|

Zayo Canada Inc

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|--------|---------------------------|-------|
| 0-5 | 421 | 62.19% | | | | |
| 6 - 10 | | | 72 | 10.64% | | |
| 11 - 15 | | | 62 | 9.16% | | |
| 15+ | | | 62 | 9.16% | 60 | 8.86% |
| Subtotal | 421 | 62.19% | 196 | 28.95% | 60 | 8.86% |

| | |
|---------------------|-----|
| Actionable Requests | 677 |
|---------------------|-----|

Zayo Canada Inc (ZAYOON10)

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--------|---------------|-------|---------------------------|--------|
| 0-5 | 26 | 33.33% | | | | |
| 6 - 10 | | | 1 | 1.28% | | |
| 15+ | | | | | 51 | 65.38% |
| Subtotal | 26 | 33.33% | 1 | 1.28% | 51 | 65.38% |

| | |
|---------------------|----|
| Actionable Requests | 78 |
|---------------------|----|

Zibi Community Utility LP

| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
|------------------|-----------|--|---------------|--|---------------------------|---------|
| 15+ | | | | | 6 | 100.00% |
| Subtotal | 0 | | 0 | | 6 | 100.00% |

| | |
|---------------------|---|
| Actionable Requests | 6 |
|---------------------|---|

Member

| Zorra, Township of | | | | | | |
|---------------------|-----------|---------|---------------|--|---------------------------|--|
| Completed within | Compliant | | Non-Compliant | | Non-Compliant No Response | |
| 0-5 | 48 | 100.00% | | | | |
| Subtotal | 48 | 100.00% | 0 | | 0 | |
| Actionable Requests | 48 | | | | | |