

# Locate Delivery Performance by Region

## How to find and interpret your organization's data

This report shows performance data from an Underground Infrastructure Owner's (UIO) perspective, focusing on notifications by region.

- 1
- UIO Performance**  
Review how each region manages notifications sent by Ontario One Call (OOC).
- 2
- Notification Performance**
  - **On Time:** Notifications completed within the legislated timeframe (standard and advanced requests) presented in volume and percent by region;
  - **Late:** Notifications completed outside of the legislated timeframe (standard and advanced requests) presented in volume and percent by region;
  - **No 360 Feedback Response Provided:** Notifications that have not been updated with a status and closed date in 360 Feedback presented in volume and percent by region.
- 3
- Renegotiated Date**  
The number of notifications that have been renegotiated within the reporting period presented in volume and percent by region.
- 4
- Day to Close Breakdown**  
The volume and percentage of notifications completed and how many days it takes for the member (UIO) to complete the notification.
  - **0-5 Business Days:** Considered On Time for all requests;
  - **6-10 Business Days:** On Time for advanced requests but late for single-address requests (which must be completed within 5 days);
  - **11-15 & 16+ Business Days:** Late

## What's included in this report

The report is generated monthly and captures data from the previous reporting period (month prior). It's designed to provide a timely and accurate snapshot of the UIOs locate delivery performance by region.

<b>Included in this report</b> Includes data for standard requests , and advanced requests.	<b>Excluded in this report</b> Excludes data for planning, sewer lateral, emergency, cancel, test, priority 0, and void requests.
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## Key Definitions

### Underground Infrastructure Owner (UIO) Name

Underground Infrastructure Owner is a Member of Ontario One Call. A person or entity described in one or more of the following paragraphs is a member of the Corporation if the person or entity owns or operates underground infrastructure:

1. Every municipality in Ontario;
2. Hydro One Inc., as defined in the Electricity Act, 1998;
3. Ontario Power Generation Inc., as defined in the Electricity Act, 1998;
4. Every gas distributor and every gas transmitter, as those terms are defined in the Ontario Energy Board Act, 1998;
5. Every Operator of a distribution system, as defined by the Electricity Act, 1998;
6. Every person or entity regulated under the Oil, Gas and Salt Resources Act;
7. Every person or entity that owns or operates underground infrastructure that crosses a public right of way or is in the vicinity of a public right of way.

### Renegotiated Data

When the Member (UIO) and the Excavator have mutually agreed in writing to a different due date for a standard or advanced locate request, where such renegotiated date:

- a. reflects an actual agreement between the Member (UIO) and the Excavator confirmed in writing during the first five (5) business days (for a standard locate request) or during the first ten (10) business days (for an advanced locate request) from when the Member (UIO) received notification of the locate request;
- b. is recorded by the Member (UIO) in 360 Feedback or in a manner otherwise expressly permitted by Ontario One Call, by, at a minimum:
  - i. Changing the locate status to "renegotiated"
  - ii. Entering the agreed-upon renegotiated date;
  - iii. Entering details about the renegotiation including, but not limited to, the Member's (UIOs) and the Excavator's representatives, by name, who agreed to the new date, and the actual date the agreement was made.

# Locate Delivery Performance by Region

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## Points to note

- Data shown on pages 1-3 displays performance data combining both standards and advanced requests.
- Data on pages 4-6 and 7-9 display the performance data for Advanced and Single requests respectively.
- The report template design has been updated to enhance reporting clarity and user experience. Changes include the addition of a cover page, improved layout and streamlined visualizations. These updates are intended to improve accessibility and provide a more comprehensive overview of the data.
- The new legislative change, Ontario Regulation 136/24, took effect on May 1, 2024. It would have impacted the data starting from the last week of April 2024. Consequently the numbers may not add due to rounding.

## When this report is run

The report is generated monthly and captures data from the previous reporting period. It's designed to provide a timely and accurate snapshot of compliance performance. The report was last run on:



2025-05-23 02:00:28

## When goes into creating the report

Data for this report is collected from Ontario One Call's 360 Feedback system housing locate information and UIOs self-reported locate delivery responses.

# Locate Delivery Performance by Region

## UIO Perspective - Single and Advanced Requests

01/04/2025 30/04/2025 

### Percentage of Notifications On Time

Region	On Time	On Time (%)	Late	Late (%)	No 360 Feedback Response Provided	No 360 Feedback Response Provided (%)
ON-West	40,979	95.36%	1,084	2.52%	911	2.12%
Chatham-Essex	22,689	92.33%	1,362	5.54%	522	2.12%
Hamilton-Niagara	57,775	95.16%	2,427	4.00%	512	0.84%
London-St. Thomas	16,550	95.71%	361	2.09%	380	2.20%
GTA-East	21,747	96.80%	399	1.78%	321	1.43%
ON-East	44,997	95.99%	1,582	3.37%	296	0.63%
Toronto	95,850	97.46%	2,206	2.24%	296	0.30%
ON-North	11,588	89.28%	1,157	8.91%	235	1.81%
ON-Southeast	9,208	95.30%	262	2.71%	192	1.99%
Grey-Bruce	8,475	91.22%	679	7.31%	137	1.47%
ON-Northwest	3,789	94.37%	101	2.52%	125	3.11%
ON-Central	17,181	93.75%	1,058	5.77%	88	0.48%
Sarnia	6,287	95.53%	234	3.56%	60	0.91%
<b>Total</b>	<b>357,115</b>	<b>95.46%</b>	<b>12,912</b>	<b>3.45%</b>	<b>4,075</b>	<b>1.09%</b>


### Notifications by Days to Close

Region	0-5	0-5 (%)	6-10	6-10 (%)	11-15	11-15 (%)	16+	16+ (%)	Total
Chatham-Essex	17,556	71.44%	5,761	23.44%	692	2.82%	564	2.30%	24,573
Grey-Bruce	6,307	67.88%	2,497	26.88%	344	3.70%	143	1.54%	9,291
GTA-East	17,753	79.02%	4,077	18.15%	213	0.95%	424	1.89%	22,467
Hamilton-Niagara	46,939	77.31%	11,758	19.37%	1,143	1.88%	874	1.44%	60,714
London-St. Thomas	12,673	73.29%	3,989	23.07%	327	1.89%	302	1.75%	17,291
ON-Central	14,362	78.37%	3,036	16.57%	471	2.57%	458	2.50%	18,327
ON-East	36,434	77.73%	8,877	18.94%	811	1.73%	753	1.61%	46,875
ON-North	9,839	75.80%	2,073	15.97%	621	4.78%	447	3.44%	12,980
ON-Northwest	3,106	77.36%	701	17.46%	50	1.25%	158	3.94%	4,015
ON-Southeast	7,687	79.56%	1,619	16.76%	131	1.36%	225	2.33%	9,662
ON-West	32,567	75.78%	8,813	20.51%	738	1.72%	856	1.99%	42,974
Sarnia	5,126	77.89%	1,226	18.63%	104	1.58%	125	1.90%	6,581
Toronto	72,194	73.40%	24,019	24.42%	1,094	1.11%	1,045	1.06%	98,352
<b>Total</b>	<b>282,543</b>	<b>75.53%</b>	<b>78,446</b>	<b>20.97%</b>	<b>6,739</b>	<b>1.80%</b>	<b>6,374</b>	<b>1.70%</b>	<b>374,102</b>

**Data Source:** The data is self-reported by Members of Ontario One Call (Underground Infrastructure Owners)

# Locate Delivery Performance by Region

## UIO Perspective - Single and Advanced Requests

01/04/2025 

30/04/2025 


### Volume of Renegotiated Notifications

Region	Notifications	Renegotiated	Renegotiated (%)
Chatham-Essex	24,573	2,898	11.79%
Grey-Bruce	9,291	637	6.86%
GTA-East	22,467	2,109	9.39%
Hamilton-Niagara	60,714	14,548	23.96%
London-St. Thomas	17,291	1,649	9.54%
ON-Central	18,327	1,381	7.54%
ON-East	46,875	4,506	9.61%
ON-North	12,980	477	3.67%
ON-Northwest	4,015	17	0.42%
ON-Southeast	9,662	295	3.05%
ON-West	42,974	2,112	4.91%
Sarnia	6,581	141	2.14%
Toronto	98,352	21,895	22.26%
Total	374,102	52,665	14.08%

**Data Source:** The data is self-reported by Members of Ontario One Call (Underground Infrastructure Owners)

# Locate Delivery Performance by Region

## Excavator Perspective - Single and Advanced Requests

01/04/2025 30/04/2025 

### Requests On Time

Region	On Time	On Time (%)	Late	Late (%)	No 360 Feedback Response Provided	No 360 Feedback Response Provided (%)
Chatham-Essex	4,394	78.94%	692	12.43%	480	8.62%
Grey-Bruce	1,663	69.55%	593	24.80%	135	5.65%
GTA-East	5,462	90.21%	276	4.56%	317	5.24%
Hamilton-Niagara	13,609	88.87%	1,199	7.83%	506	3.30%
London-St. Thomas	3,667	86.53%	246	5.80%	325	7.67%
ON-Central	3,800	79.80%	880	18.48%	82	1.72%
ON-East	10,640	90.22%	887	7.52%	266	2.26%
ON-North	2,927	74.33%	788	20.01%	223	5.66%
ON-Northwest	1,013	85.20%	67	5.63%	109	9.17%
ON-Southeast	2,528	86.99%	188	6.47%	190	6.54%
ON-West	8,614	84.51%	685	6.72%	894	8.77%
Sarnia	1,379	87.83%	133	8.47%	58	3.69%
Toronto	22,609	93.89%	1,197	4.97%	275	1.14%
<b>Total</b>	<b>82,305</b>	<b>87.56%</b>	<b>7,831</b>	<b>8.33%</b>	<b>3,860</b>	<b>4.11%</b>



### Requests by Days to Close

Region	0 - 5	0 - 5 (%)	6 - 10	6 - 10 (%)	11 - 15	11 - 15 (%)	16+	16+ (%)	Total
Chatham-Essex	2,886	51.85%	2,259	40.59%	192	3.45%	229	4.11%	5,566
Grey-Bruce	1,002	41.91%	1,255	52.49%	83	3.47%	51	2.13%	2,391
GTA-East	3,938	65.04%	1,792	29.60%	88	1.45%	237	3.91%	6,055
Hamilton-Niagara	10,009	65.36%	4,675	30.53%	283	1.85%	347	2.27%	15,314
London-St. Thomas	2,437	57.50%	1,556	36.72%	102	2.41%	143	3.37%	4,238
ON-Central	2,745	57.64%	1,701	35.72%	162	3.40%	154	3.23%	4,762
ON-East	7,349	62.32%	3,841	32.57%	264	2.24%	339	2.87%	11,793
ON-North	2,233	56.70%	1,264	32.10%	246	6.25%	195	4.95%	3,938
ON-Northwest	726	61.06%	334	28.09%	20	1.68%	109	9.17%	1,189
ON-Southeast	1,911	65.76%	779	26.81%	68	2.34%	148	5.09%	2,906
ON-West	5,745	56.36%	3,707	36.37%	289	2.84%	452	4.43%	10,193
Sarnia	971	61.85%	532	33.89%	16	1.02%	51	3.25%	1,570
Toronto	15,058	62.53%	8,542	35.47%	177	0.74%	304	1.26%	24,081
<b>Total</b>	<b>57,010</b>	<b>60.65%</b>	<b>32,237</b>	<b>34.30%</b>	<b>1,990</b>	<b>2.12%</b>	<b>2,759</b>	<b>2.94%</b>	<b>93,996</b>

**Data Source:** The data is self-reported by Members of Ontario One Call (Underground Infrastructure Owners)

# Locate Delivery Performance by Region

## UIO Perspective - Advanced Requests

01/04/2025 30/04/2025 

### Percentage of Notifications On Time

Region	On Time	On Time (%)	Late	Late (%)	No 360 Feedback Response Provided	No 360 Feedback Response Provided (%)
Chatham-Essex	11,773	91.31%	712	5.52%	408	3.16%
Grey-Bruce	4,455	91.65%	302	6.21%	104	2.14%
GTA-East	11,730	96.01%	256	2.10%	232	1.90%
Hamilton-Niagara	25,495	94.02%	1,335	4.92%	286	1.05%
London-St. Thomas	8,499	94.30%	214	2.37%	300	3.33%
ON-Central	10,179	92.86%	731	6.67%	52	0.47%
ON-East	24,234	94.73%	1,144	4.47%	204	0.80%
ON-North	5,473	86.94%	655	10.41%	167	2.65%
ON-Northwest	1,604	92.88%	62	3.59%	61	3.53%
ON-Southeast	3,680	94.12%	137	3.50%	93	2.38%
ON-West	18,141	95.33%	557	2.93%	332	1.74%
Sarnia	2,340	93.38%	135	5.39%	31	1.24%
Toronto	56,980	96.64%	1,727	2.93%	255	0.43%
<b>Total</b>	<b>184,583</b>	<b>94.62%</b>	<b>7,967</b>	<b>4.08%</b>	<b>2,525</b>	<b>1.29%</b>

### Notifications by Days to Close

Region	0-5	0-5 (%)	6-10	6-10 (%)	11-15	11-15 (%)	16+	16+ (%)	Total
Chatham-Essex	6,640	51.50%	5,133	39.81%	668	5.18%	452	3.51%	12,893
Grey-Bruce	2,287	47.05%	2,168	44.60%	303	6.23%	103	2.12%	4,861
GTA-East	7,736	63.32%	3,994	32.69%	181	1.48%	307	2.51%	12,218
Hamilton-Niagara	14,659	54.06%	10,836	39.96%	1,019	3.76%	602	2.22%	27,116
London-St. Thomas	4,622	51.28%	3,877	43.02%	290	3.22%	224	2.49%	9,013
ON-Central	7,360	67.14%	2,819	25.72%	399	3.64%	384	3.50%	10,962
ON-East	15,671	61.26%	8,563	33.47%	755	2.95%	593	2.32%	25,582
ON-North	3,724	59.16%	1,749	27.78%	472	7.50%	350	5.56%	6,295
ON-Northwest	921	53.33%	683	39.55%	37	2.14%	86	4.98%	1,727
ON-Southeast	2,159	55.22%	1,521	38.90%	111	2.84%	119	3.04%	3,910
ON-West	9,729	51.12%	8,412	44.20%	477	2.51%	412	2.17%	19,030
Sarnia	1,179	47.05%	1,161	46.33%	91	3.63%	75	2.99%	2,506
Toronto	33,324	56.52%	23,656	40.12%	1,056	1.79%	926	1.57%	58,962
<b>Total</b>	<b>110,011</b>	<b>56.39%</b>	<b>74,572</b>	<b>38.23%</b>	<b>5,859</b>	<b>3.00%</b>	<b>4,633</b>	<b>2.37%</b>	<b>195,075</b>

**Data Source:** The data is self-reported by Members of Ontario One Call (Underground Infrastructure Owners)

# Locate Delivery Performance by Region



## UIO Perspective - Advanced Requests

01/04/2025

30/04/2025


### Volume of Renegotiated Notifications

Region	Notifications	Renegotiated	Renegotiated (%)
Chatham-Essex	12,893	2,255	17.49%
Grey-Bruce	4,861	561	11.54%
GTA-East	12,218	1,575	12.89%
Hamilton-Niagara	27,116	11,396	42.03%
London-St. Thomas	9,013	1,507	16.72%
ON-Central	10,962	707	6.45%
ON-East	25,582	2,817	11.01%
ON-North	6,295	366	5.81%
ON-Northwest	1,727	8	0.46%
ON-Southeast	3,910	180	4.60%
ON-West	19,030	1,587	8.34%
Sarnia	2,506	109	4.35%
Toronto	58,962	13,894	23.56%
Total	195,075	36,962	18.95%

**Data Source:** The data is self-reported by Members of Ontario One Call (Underground Infrastructure Owners)

# Locate Delivery Performance by Region

## Excavator Perspective - Advanced Requests

01/04/2025 30/04/2025 

### Requests On Time

Region	On Time	On Time (%)	Late	Late (%)	No 360 Feedback Response Provided	No 360 Feedback Response Provided (%)
Chatham-Essex	1,874	72.38%	348	13.44%	367	14.18%
Grey-Bruce	970	72.12%	273	20.30%	102	7.58%
GTA-East	2,836	87.80%	166	5.14%	228	7.06%
Hamilton-Niagara	5,569	86.81%	564	8.79%	282	4.40%
London-St. Thomas	1,800	82.27%	135	6.17%	253	11.56%
ON-Central	2,243	77.88%	588	20.42%	49	1.70%
ON-East	5,676	88.04%	586	9.09%	185	2.87%
ON-North	1,444	72.45%	394	19.77%	155	7.78%
ON-Northwest	458	83.73%	44	8.04%	45	8.23%
ON-Southeast	1,064	85.88%	84	6.78%	91	7.34%
ON-West	3,695	85.33%	311	7.18%	324	7.48%
Sarnia	463	83.12%	64	11.49%	30	5.39%
Toronto	11,619	91.30%	872	6.85%	235	1.85%
<b>Total</b>	<b>39,711</b>	<b>85.43%</b>	<b>4,429</b>	<b>9.53%</b>	<b>2,346</b>	<b>5.05%</b>

### Requests by Days to Close


Region	0 - 5	0 - 5 (%)	6 - 10	6 - 10 (%)	11 - 15	11 - 15 (%)	16+	16+ (%)	Total
Chatham-Essex	366	14.14%	1,909	73.74%	175	6.76%	139	5.37%	2,589
Grey-Bruce	309	22.97%	970	72.12%	52	3.87%	14	1.04%	1,345
GTA-East	1,312	40.62%	1,732	53.62%	57	1.76%	129	3.99%	3,230
Hamilton-Niagara	1,969	30.69%	4,120	64.22%	216	3.37%	110	1.71%	6,415
London-St. Thomas	570	26.05%	1,464	66.91%	78	3.56%	76	3.47%	2,188
ON-Central	1,188	41.25%	1,500	52.08%	96	3.33%	96	3.33%	2,880
ON-East	2,385	36.99%	3,637	56.41%	222	3.44%	203	3.15%	6,447
ON-North	750	37.63%	1,006	50.48%	127	6.37%	110	5.52%	1,993
ON-Northwest	171	31.26%	318	58.14%	14	2.56%	44	8.04%	547
ON-Southeast	447	36.08%	694	56.01%	49	3.95%	49	3.95%	1,239
ON-West	826	19.08%	3,376	77.97%	65	1.50%	63	1.45%	4,330
Sarnia	55	9.87%	492	88.33%	4	0.72%	6	1.08%	557
Toronto	4,068	31.97%	8,300	65.22%	154	1.21%	204	1.60%	12,726
<b>Total</b>	<b>14,416</b>	<b>31.01%</b>	<b>29,518</b>	<b>63.50%</b>	<b>1,309</b>	<b>2.82%</b>	<b>1,243</b>	<b>2.67%</b>	<b>46,486</b>

**Data Source:** The data is self-reported by Members of Ontario One Call (Underground Infrastructure Owners)



# Locate Delivery Performance by Region

## UIO Perspective - Single Requests

01/04/2025 30/04/2025 

### Percentage of Notifications On Time

Region	On Time	On Time (%)	Late	Late (%)	No 360 Feedback Response Provided	No 360 Feedback Response Provided (%)
Chatham-Essex	10,916	93.46%	650	5.57%	114	0.98%
Grey-Bruce	4,020	90.74%	377	8.51%	33	0.74%
GTA-East	10,017	97.74%	143	1.40%	89	0.87%
Hamilton-Niagara	32,280	96.08%	1,092	3.25%	226	0.67%
London-St. Thomas	8,051	97.26%	147	1.78%	80	0.97%
ON-Central	7,002	95.07%	327	4.44%	36	0.49%
ON-East	20,763	97.51%	438	2.06%	92	0.43%
ON-North	6,115	91.47%	502	7.51%	68	1.02%
ON-Northwest	2,185	95.50%	39	1.70%	64	2.80%
ON-Southeast	5,528	96.11%	125	2.17%	99	1.72%
ON-West	22,838	95.38%	527	2.20%	579	2.42%
Sarnia	3,947	96.86%	99	2.43%	29	0.71%
Toronto	38,870	98.68%	479	1.22%	41	0.10%
<b>Total</b>	<b>172,532</b>	<b>96.37%</b>	<b>4,945</b>	<b>2.76%</b>	<b>1,550</b>	<b>0.87%</b>

### Notifications by Days to Close

Region	0-5	0-5 (%)	6-10	6-10 (%)	11-15	11-15 (%)	16+	16+ (%)	Total
Chatham-Essex	10,916	93.46%	628	5.38%	24	0.21%	112	0.96%	11,680
Grey-Bruce	4,020	90.74%	329	7.43%	41	0.93%	40	0.90%	4,430
GTA-East	10,017	97.74%	83	0.81%	32	0.31%	117	1.14%	10,249
Hamilton-Niagara	32,280	96.08%	922	2.74%	124	0.37%	272	0.81%	33,598
London-St. Thomas	8,051	97.26%	112	1.35%	37	0.45%	78	0.94%	8,278
ON-Central	7,002	95.07%	217	2.95%	72	0.98%	74	1.00%	7,365
ON-East	20,763	97.51%	314	1.47%	56	0.26%	160	0.75%	21,293
ON-North	6,115	91.47%	324	4.85%	149	2.23%	97	1.45%	6,685
ON-Northwest	2,185	95.50%	18	0.79%	13	0.57%	72	3.15%	2,288
ON-Southeast	5,528	96.11%	98	1.70%	20	0.35%	106	1.84%	5,752
ON-West	22,838	95.38%	401	1.67%	261	1.09%	444	1.85%	23,944
Sarnia	3,947	96.86%	65	1.60%	13	0.32%	50	1.23%	4,075
Toronto	38,870	98.68%	363	0.92%	38	0.10%	119	0.30%	39,390
<b>Total</b>	<b>172,532</b>	<b>96.37%</b>	<b>3,874</b>	<b>2.16%</b>	<b>880</b>	<b>0.49%</b>	<b>1,741</b>	<b>0.97%</b>	<b>179,027</b>

**Data Source:** The data is self-reported by Members of Ontario One Call (Underground Infrastructure Owners)

# Locate Delivery Performance by Region

## UIO Perspective - Single Requests

01/04/2025



30/04/2025




### Volume of Renegotiated Notifications

Region	Notifications	Renegotiated	Renegotiated (%)
Chatham-Essex	11,680	643	5.51%
Grey-Bruce	4,430	76	1.72%
GTA-East	10,249	534	5.21%
Hamilton-Niagara	33,598	3,152	9.38%
London-St. Thomas	8,278	142	1.72%
ON-Central	7,365	674	9.15%
ON-East	21,293	1,689	7.93%
ON-North	6,685	111	1.66%
ON-Northwest	2,288	9	0.39%
ON-Southeast	5,752	115	2.00%
ON-West	23,944	525	2.19%
Sarnia	4,075	32	0.79%
Toronto	39,390	8,001	20.31%
Total	179,027	15,703	8.77%

**Data Source:** The data is self-reported by Members of Ontario One Call (Underground Infrastructure Owners)

# Locate Delivery Performance by Region

## Excavator Perspective - Single Requests

01/04/2025 30/04/2025 

### Requests On Time

Region	On Time	On Time (%)	Late	Late (%)	No 360 Feedback Response Provided	No 360 Feedback Response Provided (%)
Chatham-Essex	2,520	84.65%	344	11.56%	113	3.80%
Grey-Bruce	693	66.25%	320	30.59%	33	3.15%
GTA-East	2,626	92.96%	110	3.89%	89	3.15%
Hamilton-Niagara	8,040	90.35%	635	7.14%	224	2.52%
London-St. Thomas	1,867	91.07%	111	5.41%	72	3.51%
ON-Central	1,557	82.73%	292	15.52%	33	1.75%
ON-East	4,964	92.85%	301	5.63%	81	1.52%
ON-North	1,483	76.25%	394	20.26%	68	3.50%
ON-Northwest	555	86.45%	23	3.58%	64	9.97%
ON-Southeast	1,464	87.82%	104	6.24%	99	5.94%
ON-West	4,919	83.90%	374	6.38%	570	9.72%
Sarnia	916	90.42%	69	6.81%	28	2.76%
Toronto	10,990	96.79%	325	2.86%	40	0.35%
<b>Total</b>	<b>42,594</b>	<b>89.65%</b>	<b>3,402</b>	<b>7.16%</b>	<b>1,514</b>	<b>3.19%</b>

### Requests by Days to Close

Region	0 - 5	0 - 5 (%)	6 - 10	6 - 10 (%)	11 - 15	11 - 15 (%)	16+	16+ (%)	Total
Chatham-Essex	2,520	84.65%	350	11.76%	17	0.57%	90	3.02%	2,977
Grey-Bruce	693	66.25%	285	27.25%	31	2.96%	37	3.54%	1,046
GTA-East	2,626	92.96%	60	2.12%	31	1.10%	108	3.82%	2,825
Hamilton-Niagara	8,040	90.35%	555	6.24%	67	0.75%	237	2.66%	8,899
London-St. Thomas	1,867	91.07%	92	4.49%	24	1.17%	67	3.27%	2,050
ON-Central	1,557	82.73%	201	10.68%	66	3.51%	58	3.08%	1,882
ON-East	4,964	92.85%	204	3.82%	42	0.79%	136	2.54%	5,346
ON-North	1,483	76.25%	258	13.26%	119	6.12%	85	4.37%	1,945
ON-Northwest	555	86.45%	16	2.49%	6	0.93%	65	10.12%	642
ON-Southeast	1,464	87.82%	85	5.10%	19	1.14%	99	5.94%	1,667
ON-West	4,919	83.90%	331	5.65%	224	3.82%	389	6.63%	5,863
Sarnia	916	90.42%	40	3.95%	12	1.18%	45	4.44%	1,013
Toronto	10,990	96.79%	242	2.13%	23	0.20%	100	0.88%	11,355
<b>Total</b>	<b>42,594</b>	<b>89.65%</b>	<b>2,719</b>	<b>5.72%</b>	<b>681</b>	<b>1.43%</b>	<b>1,516</b>	<b>3.19%</b>	<b>47,510</b>

**Data Source:** The data is self-reported by Members of Ontario One Call (Underground Infrastructure Owners)