



# Locate Delivery Performance

Start Date: 2023-09-01  
End Date: 2023-09-30

	Compliant	Non-Compliant	Non-Compliant No Response
Subtotal	325,818	20,816	9,510
	91.48%	5.84%	2.67%
Actionable Requests	356,144		

## Member

### 156 Columbia St Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					1	50.00%
C   11-15			1	50.00%		
Subtotal	0		1	50.00%	1	50.00%
Actionable Requests	2					

### 2825784 Ontario Inc.

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	1	50.00%				
B   6-10			1	50.00%		
Subtotal	1	50.00%	1	50.00%	0	
Actionable Requests	2					

### 407 ETR Concession Company Limited

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	69	69.70%				
B   6-10			4	4.04%		
D   16+					26	26.26%
Subtotal	69	69.70%	4	4.04%	26	26.26%
Actionable Requests	99					

### Acciona Energy North America

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

# Member

## Acronym Solutions Formerly Hydro One Telecom

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	282	95.92%				
B   6-10			6	2.04%	1	0.34%
D   16+					5	1.70%
Subtotal	282	95.92%	6	2.04%	6	2.04%
Actionable Requests	294					

## Adelaide Wind Limited Partnership

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					23	100.00%
Subtotal	0		0		23	100.00%
Actionable Requests	23					

## Adelaide-Metcalf, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			37	29.84%		
D   16+			1	0.81%	10	8.06%
A   0-5	76	61.29%				
Subtotal	76	61.29%	38	30.65%	10	8.06%
Actionable Requests	124					

## Adjala-Tosorontio, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	17	100.00%				
Subtotal	17	100.00%	0		0	
Actionable Requests	17					

## Admaston-Bromley, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					3	100.00%
Subtotal	0		0		3	100.00%
Actionable Requests	3					

## Agilis

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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## Member

A   0-5	87	77.68%				
B   6-10			11	9.82%		
C   11-15			2	1.79%		
D   16+					12	10.71%
Subtotal	87	77.68%	13	11.61%	12	10.71%

Actionable Requests 112

### Air Liquide Canada

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	9	100.00%	
Subtotal	9	100.00%	0

Actionable Requests 9

### Air Products Canada

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	3	100.00%	
Subtotal	3	100.00%	0

Actionable Requests 3

### Ajax, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	459	94.64%	
B   6-10			18
C   11-15			4
D   16+			1
Subtotal	459	94.64%	23

Actionable Requests 485

### Alectra Brampton

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	1,319	99.40%	
D   16+			2
C   11-15			1
B   6-10			5

# Member

Subtotal	1319	99.40%	8	0.60%	0	
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Actionable Requests	1327					
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## Alectra Mississauga (Formerly Enersource)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	2,483	92.65%				
B   6-10			100	3.73%	6	0.22%
C   11-15			29	1.08%	4	0.15%
D   16+			27	1.01%	31	1.16%
Subtotal	2483	92.65%	156	5.82%	41	1.53%

Actionable Requests	2680					
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## Alectra Utilities

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	688	93.10%				
B   6-10			36	4.87%	1	0.14%
C   11-15			3	0.41%	1	0.14%
D   16+			5	0.68%	5	0.68%
Subtotal	688	93.10%	44	5.95%	7	0.95%

Actionable Requests	739					
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## Alectra Utilities - Hamilton Hydro

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+			11	0.56%	4	0.21%
A   0-5	1,878	96.31%				
B   6-10			48	2.46%		
C   11-15			9	0.46%		
Subtotal	1878	96.31%	68	3.49%	4	0.21%

Actionable Requests	1950					
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## Alectra Utilities - St Catharines Hydro

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	694	98.72%				
B   6-10			9	1.28%		

# Member

Subtotal	694	98.72%	9	1.28%	0	
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Actionable Requests	703					
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## Alectra Utilities (Formerly Powerstream)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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A   0-5	5,185	97.90%				
B   6-10			87	1.64%		
C   11-15			8	0.15%	3	0.06%
D   16+			6	0.11%	7	0.13%
Subtotal	5185	97.90%	101	1.91%	10	0.19%

Actionable Requests	5296					
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## Alfred and Plantagenet, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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A   0-5	62	100.00%				
Subtotal	62	100.00%	0		0	

Actionable Requests	62					
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## Algoma Power

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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A   0-5	87	100.00%				
Subtotal	87	100.00%	0		0	

Actionable Requests	87					
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## Algonquin College

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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A   0-5	7	100.00%				
Subtotal	7	100.00%	0		0	

Actionable Requests	7					
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## Algonquin Fiber

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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A   0-5	3	18.75%				
D   16+					13	81.25%

# Member

Subtotal	3	18.75%	0		13	81.25%
Actionable Requests	16					

## Algonquin Highlands, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

## Algonquin Power - Long Sault Rapids

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

## Amaranth, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	7	87.50%				
B   6-10			1	12.50%		
Subtotal	7	87.50%	1	12.50%	0	
Actionable Requests	8					

## Amherstburg Solar

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	2	100.00%				
Subtotal	2	100.00%	0		0	
Actionable Requests	2					

## Amherstburg, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	171	84.65%				
B   6-10			31	15.35%		
Subtotal	171	84.65%	31	15.35%	0	
Actionable Requests	202					

# Member

## Amherstburg, Town of (Traffic Signals)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					5	100.00%
Subtotal	0		0		5	100.00%
Actionable Requests	5					

## Apotex

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	6	100.00%				
Subtotal	6	100.00%	0		0	
Actionable Requests	6					

## Arlanxeo Canada Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	3	100.00%				
Subtotal	3	100.00%	0		0	
Actionable Requests	3					

## Armow Wind Ontario LP

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	3	100.00%				
Subtotal	3	100.00%	0		0	
Actionable Requests	3					

## Armstrong LSB

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

## Armstrong, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					7	100.00%
Subtotal	0		0		7	100.00%
Actionable Requests	7					

# Member

## Arnprior, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	73	65.77%				
B   6-10			32	28.83%		
D   16+			1	0.90%	5	4.50%
Subtotal	73	65.77%	33	29.73%	5	4.50%
Actionable Requests	111					

## Arran-Elderslie, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			29	29.00%		
D   16+					7	7.00%
A   0-5	64	64.00%				
Subtotal	64	64.00%	29	29.00%	7	7.00%
Actionable Requests	100					

## Ashfield-Colborne-Wawanosh, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+			1	6.67%	6	40.00%
A   0-5	8	53.33%				
Subtotal	8	53.33%	1	6.67%	6	40.00%
Actionable Requests	15					

## Asphodel-Norwood, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	18	90.00%				
B   6-10			1	5.00%		
D   16+					1	5.00%
Subtotal	18	90.00%	1	5.00%	1	5.00%
Actionable Requests	20					

## Astrocom Cable

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	11	100.00%				



# Member

Subtotal	11	100.00%	0		0	
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Actionable Requests	11					
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## Athens, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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D   16+			2	100.00%
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Subtotal	0		0		2	100.00%
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Actionable Requests	2					
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## Atikokan Hydro

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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A   0-5	12	85.71%				
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D   16+				2	14.29%
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Subtotal	12	85.71%	0		2	14.29%
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Actionable Requests	14					
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## Atikokan, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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A   0-5	15	100.00%				
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Subtotal	15	100.00%	0		0	
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Actionable Requests	15					
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## Atlantic Power

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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D   16+				1	100.00%
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Subtotal	0		0		1	100.00%
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Actionable Requests	1					
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## Atura Power formerly TC Energy

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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A   0-5	3	100.00%				
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Subtotal	3	100.00%	0		0	
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Actionable Requests	3					
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## Augusta, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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# Member

D   16+					1	100.00%
Subtotal	0		0		1	100.00%

Actionable Requests: 1

## Aurora, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+			1	0.43%	3	1.30%
C   11-15			1	0.43%		
B   6-10			4	1.74%		
A   0-5	221	96.09%				
Subtotal	221	96.09%	6	2.61%	3	1.30%

Actionable Requests: 230

## Avetria Networks Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			1	2.56%		
D   16+					38	97.44%
Subtotal	0		1	2.56%	38	97.44%

Actionable Requests: 39

## Aylmer Area Secondary Water Supply

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	2	50.00%				
B   6-10			1	25.00%		
C   11-15			1	25.00%		
Subtotal	2	50.00%	2	50.00%	0	

Actionable Requests: 4

## Aylmer, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	30	88.24%				
D   16+					4	11.76%
Subtotal	30	88.24%	0		4	11.76%

Actionable Requests: 34

# Member

## Bancroft, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	22	91.67%				
B   6-10			2	8.33%		
Subtotal	22	91.67%	2	8.33%	0	
Actionable Requests	24					

## Barrie, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			21	1.75%	2	0.17%
C   11-15					1	0.08%
A   0-5	1,159	96.74%				
D   16+			2	0.17%	13	1.09%
Subtotal	1159	96.74%	23	1.92%	16	1.34%
Actionable Requests	1198					

## Bayham, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	11	91.67%				
D   16+			1	8.33%		
Subtotal	11	91.67%	1	8.33%	0	
Actionable Requests	12					

## Beanfield Technologies (Formerly Aptum)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	706	83.95%				
B   6-10			100	11.89%		
C   11-15			18	2.14%		
D   16+			3	0.36%	14	1.66%
Subtotal	706	83.95%	121	14.39%	14	1.66%
Actionable Requests	841					

## Beanfield Technologies Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+			1	0.21%	3	0.62%

## Member

A   0-5	427	88.04%				
B   6-10			48	9.90%		
C   11-15			6	1.24%		
Subtotal	427	88.04%	55	11.34%	3	0.62%
Actionable Requests	485					

## Bell Aliant

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+		71	0.61%
C   11-15		99	0.85%
A   0-5	11,041	94.64%	
B   6-10		372	3.19%
Subtotal	11041	94.64%	542
Actionable Requests	11666		

## Bell Canada (Southern & Central Ontario)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	53,054	93.69%	
B   6-10		1491	2.63%
C   11-15		534	0.94%
D   16+		464	0.82%
Subtotal	53054	93.69%	2489
Actionable Requests	56630		

## Belleville, City of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	198	100.00%	
Subtotal	198	100.00%	0
Actionable Requests	198		

## Birch Hill Telecom

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	66	98.51%	
B   6-10		1	1.49%

# Member

Subtotal	66	98.51%	1	1.49%	0	
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Actionable Requests	67					
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## Blackriver-Matheson, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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A   0-5	3	37.50%				
B   6-10			3	37.50%		
D   16+					2	25.00%
Subtotal	3	37.50%	3	37.50%	2	25.00%

Actionable Requests	8					
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## Blandford-Blenheim, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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A   0-5	18	100.00%				
Subtotal	18	100.00%	0		0	

Actionable Requests	18					
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## Blind River, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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A   0-5	26	89.66%				
C   11-15			2	6.90%		
D   16+					1	3.45%
Subtotal	26	89.66%	2	6.90%	1	3.45%

Actionable Requests	29					
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## Blue Mountain Resorts LP

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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A   0-5	5	100.00%				
Subtotal	5	100.00%	0		0	

Actionable Requests	5					
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## Blue Mountains, The Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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A   0-5	141	100.00%				
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# Member

Subtotal	141	100.00%	0		0	
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Actionable Requests	141					
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## Bluewater Power

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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A   0-5	568	99.30%				
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B   6-10			4	0.70%		
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Subtotal	568	99.30%	4	0.70%	0	
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Actionable Requests	572					
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## Bluewater Regional Networks Fibre

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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A   0-5	36	97.30%				
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B   6-10			1	2.70%		
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Subtotal	36	97.30%	1	2.70%	0	
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Actionable Requests	37					
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## BlueWater Wind Farm - Varna (NEE)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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A   0-5	4	100.00%				
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Subtotal	4	100.00%	0		0	
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Actionable Requests	4					
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## Bluewater, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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A   0-5	70	90.91%				
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D   16+					7	9.09%
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Subtotal	70	90.91%	0		7	9.09%
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Actionable Requests	77					
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## Boem Berry Farms Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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A   0-5	4	100.00%				
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Subtotal	4	100.00%	0		0	
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Actionable Requests	4					
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# Member

## Bonnechere Valley, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	10	83.33%	
D   16+			2
Subtotal	10	83.33%	2
Actionable Requests		12	

## Boralex Wind Farm

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	2	100.00%	
Subtotal	2	100.00%	0
Actionable Requests		2	

## Bracebridge, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+			1
A   0-5	44	97.78%	
Subtotal	44	97.78%	1
Actionable Requests		45	

## Bradford West Gwillimbury

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	485	97.59%	
B   6-10			12
Subtotal	485	97.59%	12
Actionable Requests		497	

## Brampton, City of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	944	92.37%	
B   6-10			68
C   11-15			4
D   16+			6
Subtotal	944	92.37%	78
Actionable Requests		1022	

# Member

## Brampton, City of (Storm Sewer)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	270	94.41%				
B   6-10			10	3.50%		
C   11-15			2	0.70%		
D   16+			4	1.40%		
Subtotal	270	94.41%	16	5.59%	0	
Actionable Requests	286					

## Brant County

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			37	14.40%		
C   11-15			14	5.45%		
A   0-5	190	73.93%				
D   16+			6	2.33%	10	3.89%
Subtotal	190	73.93%	57	22.18%	10	3.89%
Actionable Requests	257					

## Brant, County of - Fibre

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	1	11.11%				
D   16+					8	88.89%
Subtotal	1	11.11%	0		8	88.89%
Actionable Requests	9					

## Brantford, City of - Sewer Water Storm

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	214	97.27%				
B   6-10			4	1.82%		
C   11-15			2	0.91%		
Subtotal	214	97.27%	6	2.73%	0	
Actionable Requests	220					

## Brantford, City of - Streetlights

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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# Member

A   0-5	336	98.25%				
B   6-10			2	0.58%		
C   11-15			4	1.17%		
Subtotal	336	98.25%	6	1.75%	0	

Actionable Requests

342

## Brantford, City of - Traffic Lights

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

C   11-15			3	5.88%		
A   0-5	46	90.20%				
B   6-10			2	3.92%		
Subtotal	46	90.20%	5	9.80%	0	

Actionable Requests

51

## Brighton, Municipality of (Public Works)

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

D   16+			24	15.00%	11	6.88%
C   11-15			56	35.00%		
B   6-10			64	40.00%		
A   0-5	5	3.13%				
Subtotal	5	3.13%	144	90.00%	11	6.88%

Actionable Requests

160

## Brighton, Municipality of (Water & Sewer)

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

A   0-5	5	3.97%				
B   6-10			52	41.27%		
C   11-15			39	30.95%		
D   16+			24	19.05%	6	4.76%
Subtotal	5	3.97%	115	91.27%	6	4.76%

Actionable Requests

126

## Brock University

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

A   0-5	8	100.00%				
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# Member

Subtotal	8	100.00%	0		0	
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Actionable Requests	8					
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## Brock, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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A   0-5	18	78.26%				
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D   16+					5	21.74%
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Subtotal	18	78.26%	0		5	21.74%
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Actionable Requests	23					
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## Brockton, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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A   0-5	36	94.74%				
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D   16+					2	5.26%
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Subtotal	36	94.74%	0		2	5.26%
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Actionable Requests	38					
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## Brockville, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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B   6-10			3	1.69%		
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C   11-15			1	0.56%		
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A   0-5	150	84.27%				
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D   16+					24	13.48%
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Subtotal	150	84.27%	4	2.25%	24	13.48%
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Actionable Requests	178					
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## Brooke Alvinston

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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A   0-5	28	90.32%				
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D   16+					3	9.68%
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Subtotal	28	90.32%	0		3	9.68%
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Actionable Requests	31					
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## Brooke Telecom

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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A   0-5	184	88.89%				
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# Member

B   6-10			14	6.76%		
C   11-15			3	1.45%	3	1.45%
D   16+					3	1.45%
Subtotal	184	88.89%	17	8.21%	6	2.90%
Actionable Requests	207					

## Bruce County Transportation

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	183	100.00%				
Subtotal	183	100.00%	0		0	
Actionable Requests	183					

## Bruce Mines, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	1	100.00%				
Subtotal	1	100.00%	0		0	
Actionable Requests	1					

## Bruce Street Technologies Limited

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	4	80.00%				
B   6-10			1	20.00%		
Subtotal	4	80.00%	1	20.00%	0	
Actionable Requests	5					

## Bruce Telecom

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			45	11.42%		
C   11-15			14	3.55%		
D   16+			4	1.02%		
A   0-5	331	84.01%				
Subtotal	331	84.01%	63	15.99%	0	
Actionable Requests	394					

## Burk's Falls, Village of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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# Member

A   0-5	13	100.00%				
Subtotal	13	100.00%	0		0	

Actionable Requests 13

## Burlington Hydro

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	1,187	96.19%	
B   6-10			25 2.03%
C   11-15			6 0.49%
D   16+			1 0.08%
Subtotal	1187	96.19%	32 2.59%

Actionable Requests 1234

## Burlington, City of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	850	98.72%	
B   6-10			3 0.35%
C   11-15			8 0.93%
Subtotal	850	98.72%	11 1.28%

Actionable Requests 861

## Cable Cable

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+			146 67.59%
A   0-5	57	26.39%	
B   6-10			13 6.02%
Subtotal	57	26.39%	13 6.02%

Actionable Requests 216

## Caledon, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	274	100.00%	
Subtotal	274	100.00%	0

Actionable Requests 274

# Member

## Callander, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			3	23.08%		
A   0-5	10	76.92%				
Subtotal	10	76.92%	3	23.08%	0	
Actionable Requests	13					

## Cambridge, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	710	98.89%				
B   6-10			5	0.70%		
C   11-15			2	0.28%		
D   16+					1	0.14%
Subtotal	710	98.89%	7	0.97%	1	0.14%
Actionable Requests	718					

## Cameron Petroleum

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	2	25.00%				
B   6-10			1	12.50%		
D   16+					5	62.50%
Subtotal	2	25.00%	1	12.50%	5	62.50%
Actionable Requests	8					

## Canadian Niagara Power

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	560	100.00%				
Subtotal	560	100.00%	0		0	
Actionable Requests	560					

## Canadian Nuclear Laboratories

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					164	100.00%
Subtotal	0		0		164	100.00%
Actionable Requests	164					

# Member

Canderel Management Inc						
Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					
Cardinal Power						
Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	5	100.00%				
Subtotal	5	100.00%	0		0	
Actionable Requests	5					
Carleton Place, Town of						
Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	105	99.06%				
B   6-10			1	0.94%		
Subtotal	105	99.06%	1	0.94%	0	
Actionable Requests	106					
Cascara Energy - Formerly Guelph Municipal Holdings						
Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	6	85.71%				
B   6-10			1	14.29%		
Subtotal	6	85.71%	1	14.29%	0	
Actionable Requests	7					
Casselman, Village of						
Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	23	71.88%				
B   6-10			9	28.13%		
Subtotal	23	71.88%	9	28.13%	0	
Actionable Requests	32					
Cavan Monaghan, Township of						
Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	3	60.00%				

# Member

B   6-10			1	20.00%		
D   16+					1	20.00%
Subtotal	3	60.00%	1	20.00%	1	20.00%

Actionable Requests 5

## Cedar Point II Wind Farm

Completed within Compliant Non-Compliant Non-Compliant No Response

A   0-5	6	100.00%				
Subtotal	6	100.00%	0		0	

Actionable Requests 6

## Celerity Telecom Inc

Completed within Compliant Non-Compliant Non-Compliant No Response

A   0-5	1	50.00%				
D   16+					1	50.00%
Subtotal	1	50.00%	0		1	50.00%

Actionable Requests 2

## Centra Transmission Holdings Inc

Completed within Compliant Non-Compliant Non-Compliant No Response

D   16+			2	14.29%		
A   0-5	12	85.71%				
Subtotal	12	85.71%	2	14.29%	0	

Actionable Requests 14

## Central Elgin, Municipality of

Completed within Compliant Non-Compliant Non-Compliant No Response

D   16+					6	6.67%
A   0-5	83	92.22%				
B   6-10			1	1.11%		
Subtotal	83	92.22%	1	1.11%	6	6.67%

Actionable Requests 90

## Central Huron, Municipality of

Completed within Compliant Non-Compliant Non-Compliant No Response

A   0-5	30	81.08%				
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# Member

B   6-10			6	16.22%		
D   16+					1	2.70%
Subtotal	30	81.08%	6	16.22%	1	2.70%

Actionable Requests 37

## Central Manitoulin, Municipality of

Completed within Compliant Non-Compliant Non-Compliant No Response

B   6-10			1	100.00%		
Subtotal	0		1	100.00%	0	

Actionable Requests 1

## Centre Hastings, Municipality of

Completed within Compliant Non-Compliant Non-Compliant No Response

A   0-5	3	60.00%				
D   16+					2	40.00%
Subtotal	3	60.00%	0		2	40.00%

Actionable Requests 5

## Centre Wellington Communications

Completed within Compliant Non-Compliant Non-Compliant No Response

A   0-5	16	100.00%				
Subtotal	16	100.00%	0		0	

Actionable Requests 16

## Centre Wellington Hydro

Completed within Compliant Non-Compliant Non-Compliant No Response

A   0-5	115	100.00%				
Subtotal	115	100.00%	0		0	

Actionable Requests 115

## Centre Wellington Township

Completed within Compliant Non-Compliant Non-Compliant No Response

A   0-5	147	72.41%				
B   6-10			56	27.59%		



# Member

Subtotal	147	72.41%	56	27.59%	0	
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Actionable Requests	203					
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## Century Link

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	487	96.82%				
D   16+			6	1.19%	7	1.39%
C   11-15			2	0.40%		
B   6-10			1	0.20%		
Subtotal	487	96.82%	9	1.79%	7	1.39%

Actionable Requests	503					
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## Champion Pipeline Corp

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	2	100.00%				
Subtotal	2	100.00%	0		0	

Actionable Requests	2					
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## Champlain, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	20	46.51%				
B   6-10			2	4.65%		
D   16+			1	2.33%	20	46.51%
Subtotal	20	46.51%	3	6.98%	20	46.51%

Actionable Requests	43					
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## Chapleau Public Utilities

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	6	100.00%				
Subtotal	6	100.00%	0		0	

Actionable Requests	6					
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## Chapleau, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	4	80.00%				
D   16+					1	20.00%

# Member

Subtotal	4	80.00%	0		1	20.00%
Actionable Requests	5					

## Chapple, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

## Charlton and Dack

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	6	46.15%				
B   6-10			7	53.85%		
Subtotal	6	46.15%	7	53.85%	0	
Actionable Requests	13					

## Chatham Kent PUC

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			22	3.09%		
A   0-5	691	96.91%				
Subtotal	691	96.91%	22	3.09%	0	
Actionable Requests	713					

## Chatham Kent Ridgetown Division

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	31	88.57%				
B   6-10			4	11.43%		
Subtotal	31	88.57%	4	11.43%	0	
Actionable Requests	35					

## Chatham Resources

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	32	94.12%				
D   16+					2	5.88%

# Member

Subtotal	32	94.12%	0		2	5.88%
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Actionable Requests	34					
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## Chatham-Kent Engineering and Transportation

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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A   0-5	5	25.00%				
D   16+					15	75.00%
Subtotal	5	25.00%	0		15	75.00%

Actionable Requests	20					
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## Chatsworth, Township of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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A   0-5	10	62.50%				
B   6-10			4	25.00%		
C   11-15			1	6.25%		
D   16+					1	6.25%
Subtotal	10	62.50%	5	31.25%	1	6.25%

Actionable Requests	16					
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## Chippewas of Kettle & Stony Point

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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D   16+					17	100.00%
Subtotal	0		0		17	100.00%

Actionable Requests	17					
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## Chippewas of Rama

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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D   16+					2	100.00%
Subtotal	0		0		2	100.00%

Actionable Requests	2					
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## Chrysler Canada

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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D   16+					1	100.00%
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# Member

Subtotal	0		0		1	100.00%
Actionable Requests	1					

## CIK Telecom Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	133	99.25%				
D   16+					1	0.75%
Subtotal	133	99.25%	0		1	0.75%
Actionable Requests	134					

## CKPW Chatham Township Garage

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	33	84.62%				
B   6-10			6	15.38%		
Subtotal	33	84.62%	6	15.38%	0	
Actionable Requests	39					

## CKPW Chatham Water Garage

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	86	96.63%				
B   6-10			3	3.37%		
Subtotal	86	96.63%	3	3.37%	0	
Actionable Requests	89					

## CKPW Dover Township Garage

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	25	96.15%				
B   6-10			1	3.85%		
Subtotal	25	96.15%	1	3.85%	0	
Actionable Requests	26					

## CKPW Kent Centre Garage

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	53	94.64%				
B   6-10			3	5.36%		

# Member

Subtotal	53	94.64%	3	5.36%	0	
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Actionable Requests	56					
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## CKPW Raleigh Garage

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	48	85.71%				
B   6-10			7	12.50%		
D   16+					1	1.79%
Subtotal	48	85.71%	7	12.50%	1	1.79%

Actionable Requests	56					
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## CKPW Thamesville Garage

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	11	100.00%				
Subtotal	11	100.00%	0		0	

Actionable Requests	11					
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## CKPW Tilbury East Garage

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	96	78.05%				
B   6-10			26	21.14%		
D   16+					1	0.81%
Subtotal	96	78.05%	26	21.14%	1	0.81%

Actionable Requests	123					
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## CKPW Wallaceburg Garage

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	22	62.86%				
B   6-10			13	37.14%		
Subtotal	22	62.86%	13	37.14%	0	

Actionable Requests	35					
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## Clarence-Rockland, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	167	99.40%				
B   6-10			1	0.60%		

# Member

Subtotal	167	99.40%	1	0.60%	0	
Actionable Requests	168					

## Clarington, Municipality of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response	
A   0-5	188	100.00%		
Subtotal	188	100.00%	0	0
Actionable Requests	188			

## Clearbeach Resources Inc

Completed within	Compliant	Non-Compliant	Non-Compliant No Response	
A   0-5	11	91.67%		
B   6-10			1	8.33%
Subtotal	11	91.67%	1	8.33%
Actionable Requests	12			

## Clearford

Completed within	Compliant	Non-Compliant	Non-Compliant No Response	
A   0-5	12	100.00%		
Subtotal	12	100.00%	0	0
Actionable Requests	12			

## Clearview, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response			
A   0-5	82	84.54%				
B   6-10			12	12.37%		
D   16+				3	3.09%	
Subtotal	82	84.54%	12	12.37%	3	3.09%
Actionable Requests	97					

## Cobalt, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response	
A   0-5	4	80.00%		
B   6-10			1	20.00%

# Member

Subtotal	4	80.00%	1	20.00%	0	
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Actionable Requests	5					
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## Cobourg, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	96	64.00%				
B   6-10			38	25.33%		
D   16+					16	10.67%
Subtotal	96	64.00%	38	25.33%	16	10.67%

Actionable Requests	150					
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## Cochrane Telecom Services

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	126	75.45%				
B   6-10			17	10.18%		
C   11-15			4	2.40%		
D   16+			1	0.60%	19	11.38%
Subtotal	126	75.45%	22	13.17%	19	11.38%

Actionable Requests	167					
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## Cochrane, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	8	23.53%				
B   6-10			3	8.82%		
C   11-15			11	32.35%		
D   16+			10	29.41%	2	5.88%
Subtotal	8	23.53%	24	70.59%	2	5.88%

Actionable Requests	34					
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## Cogeco Connexion (CBT1)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			105	4.96%	1	0.05%
C   11-15			8	0.38%		
A   0-5	2,002	94.48%				
D   16+			1	0.05%	2	0.09%

# Member

Subtotal	2002	94.48%	114	5.38%	3	0.14%
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Actionable Requests	2119					
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## Cogeco Connexion (COGOW01)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	206	96.71%				
B   6-10			6	2.82%		
C   11-15			1	0.47%		
Subtotal	206	96.71%	7	3.29%	0	

Actionable Requests	213					
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## Cogeco Connexion (COGOW02)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	1	100.00%				
Subtotal	1	100.00%	0		0	

Actionable Requests	1					
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## Cogeco Connexion (CPVS1)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	2,257	98.09%				
B   6-10			36	1.56%		
C   11-15			2	0.09%		
D   16+			4	0.17%	2	0.09%
Subtotal	2257	98.09%	42	1.83%	2	0.09%

Actionable Requests	2301					
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## Cogeco Connexion (CPVS2)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+			7	0.45%	6	0.39%
A   0-5	1,440	92.72%				
B   6-10			92	5.92%	1	0.06%
C   11-15			7	0.45%		
Subtotal	1440	92.72%	106	6.83%	7	0.45%

Actionable Requests	1553					
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# Member

## Cogeco Connexion (Eastern & Northern)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
C   11-15			1	0.04%		
B   6-10			26	0.97%		
A   0-5	2,650	98.99%				
Subtotal	2650	98.99%	27	1.01%	0	
Actionable Requests	2677					

## Cogeco Connexion (Windsor & Sarnia)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	2,114	94.97%				
B   6-10			92	4.13%		
C   11-15			15	0.67%		
D   16+			4	0.18%	1	0.04%
Subtotal	2114	94.97%	111	4.99%	1	0.04%
Actionable Requests	2226					

## Collingwood Public Utilities

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	317	89.30%				
B   6-10			20	5.63%		
D   16+			2	0.56%	16	4.51%
Subtotal	317	89.30%	22	6.20%	16	4.51%
Actionable Requests	355					

## Comber Wind Farm

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					6	100.00%
Subtotal	0		0		6	100.00%
Actionable Requests	6					

## Communicate Freely

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	63	90.00%				
B   6-10			7	10.00%		

# Member

Subtotal	63	90.00%	7	10.00%	0	
Actionable Requests	70					

## Conestogo Wind Farm (Nextera Energy)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	2	100.00%	
Subtotal	2	100.00%	0
Actionable Requests	2		

## Connect The Dots Fibre Communications Inc

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	11	13.41%	
D   16+			28
B   6-10			27
C   11-15			14
Subtotal	11	13.41%	69
Actionable Requests	82		

## Cornwall Electric

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	373	100.00%	
Subtotal	373	100.00%	0
Actionable Requests	373		

## Cornwall, City of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	94	96.91%	
B   6-10			3
Subtotal	94	96.91%	3
Actionable Requests	97		

## Cornwall, City of (Water & Sewer)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	222	88.10%	
B   6-10			2
C   11-15			2

# Member

D   16+			1	0.40%	25	9.92%
Subtotal	222	88.10%	5	1.98%	25	9.92%

Actionable Requests 252

## Cramahe Township - Colborne Water

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+			24
Subtotal	0	0	24

Actionable Requests 24

## Cramahe, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	14	37.84%	
D   16+			23
Subtotal	14	37.84%	23

Actionable Requests 37

## CTV

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	1	100.00%	
Subtotal	1	0	0

Actionable Requests 1

## Dacoll Resources

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+			1
Subtotal	0	0	1

Actionable Requests 1

## Dawn-Euphemia, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	42	79.25%	
B   6-10		2	3.77%
D   16+			9

# Member

Subtotal	42	79.25%	2	3.77%	9	16.98%
Actionable Requests	53					

## DBI Services

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	12	92.31%				
B   6-10			1	7.69%		
Subtotal	12	92.31%	1	7.69%	0	
Actionable Requests	13					

## Deep River, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	1	3.70%				
D   16+					26	96.30%
Subtotal	1	3.70%	0		26	96.30%
Actionable Requests	27					

## Deseronto, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					5	100.00%
Subtotal	0		0		5	100.00%
Actionable Requests	5					

## Dofasco (ArcelorMittal)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	3	60.00%				
B   6-10			2	40.00%		
Subtotal	3	60.00%	2	40.00%	0	
Actionable Requests	5					

## Douro-Dummer, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	1	50.00%				
D   16+					1	50.00%

# Member

Subtotal	1	50.00%	0		1	50.00%
Actionable Requests	2					

## Dow Chemical Canada

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	2	100.00%				
Subtotal	2	100.00%	0		0	
Actionable Requests	2					

## Dowser Gas Company Ltd (Pipeline)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					2	100.00%
Subtotal	0		0		2	100.00%
Actionable Requests	2					

## Dryden, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					2	2.74%
A   0-5	71	97.26%				
Subtotal	71	97.26%	0		2	2.74%
Actionable Requests	73					

## Dubreuilville, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					5	100.00%
Subtotal	0		0		5	100.00%
Actionable Requests	5					

## Dufferin County

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	32	96.97%				
B   6-10			1	3.03%		
Subtotal	32	96.97%	1	3.03%	0	
Actionable Requests	33					

# Member

## Dufferin Wind Power Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	2	18.18%				
D   16+					9	81.82%
Subtotal	2	18.18%	0		9	81.82%
Actionable Requests	11					

## Dufferin-Peel Catholic District School Board

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					3	100.00%
Subtotal	0		0		3	100.00%
Actionable Requests	3					

## Durham, Region of - Traffic Signals

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	435	96.67%				
B   6-10			14	3.11%		
D   16+					1	0.22%
Subtotal	435	96.67%	14	3.11%	1	0.22%
Actionable Requests	450					

## Durham, Region of (Water & Sewer)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			63	5.88%		
C   11-15			1	0.09%		
D   16+					2	0.19%
A   0-5	1,006	93.84%				
Subtotal	1006	93.84%	64	5.97%	2	0.19%
Actionable Requests	1072					

## Dutton-Dunwich, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	32	71.11%				
B   6-10			13	28.89%		

# Member

Subtotal	32	71.11%	13	28.89%	0	
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Actionable Requests	45					
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## Dysart et al, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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D   16+					1	100.00%
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Subtotal	0		0		1	100.00%
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Actionable Requests	1					
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## E L K Energy Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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A   0-5	9	4.41%				
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B   6-10			40	19.61%		
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C   11-15			81	39.71%		
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D   16+			73	35.78%	1	0.49%
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Subtotal	9	4.41%	194	95.10%	1	0.49%
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Actionable Requests	204					
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## Ear Falls, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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A   0-5	6	50.00%				
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D   16+					6	50.00%
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Subtotal	6	50.00%	0		6	50.00%
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Actionable Requests	12					
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## East Durham Wind Energy Centre

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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A   0-5	4	100.00%				
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Subtotal	4	100.00%	0		0	
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Actionable Requests	4					
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## East Garafraxa, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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A   0-5	1	100.00%				
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# Member

Subtotal	1	100.00%	0		0	
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Actionable Requests	1					
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## East Gwillimbury, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	124	41.20%				
B   6-10			18	5.98%		
D   16+					159	52.82%
Subtotal	124	41.20%	18	5.98%	159	52.82%

Actionable Requests	301					
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## East Hawkesbury, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					2	100.00%
Subtotal	0		0		2	100.00%

Actionable Requests	2					
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## East Lake St Clair Wind Farm LP

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	2	100.00%				
Subtotal	2	100.00%	0		0	

Actionable Requests	2					
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## East Zorra Tavistock, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	65	100.00%				
Subtotal	65	100.00%	0		0	

Actionable Requests	65					
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## Eastern Ontario Power

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	46	88.46%				
B   6-10			6	11.54%		
Subtotal	46	88.46%	6	11.54%	0	

Actionable Requests	52					
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# Member

## Eastern Power Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	2	100.00%				
Subtotal	2	100.00%	0		0	
Actionable Requests	2					

## Eastlink

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	1,913	76.43%				
B   6-10			251	10.03%		
C   11-15			42	1.68%		
D   16+			24	0.96%	273	10.91%
Subtotal	1913	76.43%	317	12.66%	273	10.91%
Actionable Requests	2503					

## ED Smith Foods

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	2	100.00%				
Subtotal	2	100.00%	0		0	
Actionable Requests	2					

## Edwardsburgh-Cardinal, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	10	71.43%				
D   16+					4	28.57%
Subtotal	10	71.43%	0		4	28.57%
Actionable Requests	14					

## EHtel Networks Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	112	94.12%				
B   6-10			1	0.84%		
D   16+					6	5.04%
Subtotal	112	94.12%	1	0.84%	6	5.04%
Actionable Requests	119					

# Member

## Ellexicon Energy Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	1,749	93.43%				
B   6-10			107	5.72%		
C   11-15			10	0.53%		
D   16+			2	0.11%	4	0.21%
Subtotal	1749	93.43%	119	6.36%	4	0.21%
Actionable Requests	1872					

## Elgin Area Primary Water Supply

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	9	81.82%				
B   6-10			1	9.09%		
D   16+					1	9.09%
Subtotal	9	81.82%	1	9.09%	1	9.09%
Actionable Requests	11					

## Elgin, County of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	8	88.89%				
C   11-15			1	11.11%		
Subtotal	8	88.89%	1	11.11%	0	
Actionable Requests	9					

## Elliot Lake, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	8	16.33%				
C   11-15			3	6.12%		
D   16+			5	10.20%	33	67.35%
Subtotal	8	16.33%	8	16.33%	33	67.35%
Actionable Requests	49					

## Emerald Energy from Waste Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					2	100.00%

# Member

Subtotal	0		0		2	100.00%
Actionable Requests	2					

## Emo, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	2	66.67%				
B   6-10			1	33.33%		
Subtotal	2	66.67%	1	33.33%	0	
Actionable Requests	3					

## Enbridge Gas (Legacy Union Gas)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	25,830	97.51%				
B   6-10			333	1.26%	51	0.19%
C   11-15			115	0.43%	4	0.02%
D   16+			75	0.28%	81	0.31%
Subtotal	25830	97.51%	523	1.97%	136	0.51%
Actionable Requests	26489					

## Enbridge Gas Distribution

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	34,932	95.79%				
B   6-10			984	2.70%	27	0.07%
C   11-15			106	0.29%	6	0.02%
D   16+			56	0.15%	356	0.98%
Subtotal	34932	95.79%	1146	3.14%	389	1.07%
Actionable Requests	36467					

## Enbridge Gas Distribution - Vital Mains

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
C   11-15			7	0.63%	1	0.09%
B   6-10			39	3.53%	1	0.09%
A   0-5	1,047	94.67%				
D   16+			3	0.27%	8	0.72%

# Member

Subtotal	1047	94.67%	49	4.43%	10	0.90%
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Actionable Requests	1106					
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## Enbridge Gas Distribution (Gas Storage)

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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A   0-5	31	100.00%				
Subtotal	31	100.00%	0		0	

Actionable Requests	31					
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## Enbridge Gas Storage and Transmission (Legacy Union Gas)

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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A   0-5	217	98.19%				
B   6-10			2	0.90%		
C   11-15			1	0.45%		
D   16+			1	0.45%		
Subtotal	217	98.19%	4	1.81%	0	

Actionable Requests	221					
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## Enbridge NEB Mains

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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A   0-5	61	93.85%				
B   6-10			3	4.62%		
D   16+			1	1.54%		
Subtotal	61	93.85%	4	6.15%	0	

Actionable Requests	65					
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## Enbridge Pipelines

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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D   16+			1	0.13%	11	1.44%
A   0-5	716	93.84%				
B   6-10			23	3.01%		
C   11-15			10	1.31%	2	0.26%
Subtotal	716	93.84%	34	4.46%	13	1.70%

Actionable Requests	763					
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# Member

## Enbridge Wind Power

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	2	100.00%				
Subtotal	2	100.00%	0		0	
Actionable Requests	2					

## Englehart, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			3	33.33%		
D   16+					1	11.11%
A   0-5	5	55.56%				
Subtotal	5	55.56%	3	33.33%	1	11.11%
Actionable Requests	9					

## Enniskillen, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	122	99.19%				
B   6-10			1	0.81%		
Subtotal	122	99.19%	1	0.81%	0	
Actionable Requests	123					

## Enova Power

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	2,084	88.83%				
B   6-10			222	9.46%		
C   11-15			30	1.28%		
D   16+			6	0.26%	4	0.17%
Subtotal	2084	88.83%	258	11.00%	4	0.17%
Actionable Requests	2346					

## Entegrus

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+			3	0.34%		
A   0-5	860	98.85%				
B   6-10			4	0.46%		

# Member

C   11-15			3	0.34%		
Subtotal	860	98.85%	10	1.15%	0	

Actionable Requests 870

## Entegrus Powerlines Inc – St. Thomas

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
C   11-15			1	0.47%		
B   6-10			5	2.33%		
A   0-5	209	97.21%				
Subtotal	209	97.21%	6	2.79%	0	

Actionable Requests 215

## ENVI Networks Ltd

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	17	47.22%				
B   6-10			13	36.11%		
C   11-15			4	11.11%		
D   16+					2	5.56%
Subtotal	17	47.22%	17	47.22%	2	5.56%

Actionable Requests 36

## Enwave Energy Corporation

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	209	98.58%				
B   6-10			1	0.47%	2	0.94%
Subtotal	209	98.58%	1	0.47%	2	0.94%

Actionable Requests 212

## Enwin Utilities - Electrical

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	264	87.42%				
B   6-10			28	9.27%		
C   11-15			8	2.65%		
D   16+			2	0.66%		

# Member

Subtotal	264	87.42%	38	12.58%	0	
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Actionable Requests	302					
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## Enwin Utilities - Hydro

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	315	95.17%				
B   6-10			14	4.23%		
C   11-15			2	0.60%		
Subtotal	315	95.17%	16	4.83%	0	

Actionable Requests	331					
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## EPCOR Electricity Distribution Ontario Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	323	100.00%				
Subtotal	323	100.00%	0		0	

Actionable Requests	323					
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## Epcor Natural Gas LP

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	322	73.68%				
B   6-10			72	16.48%	1	0.23%
C   11-15			31	7.09%		
D   16+			8	1.83%	3	0.69%
Subtotal	322	73.68%	111	25.40%	4	0.92%

Actionable Requests	437					
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## Erieau Wind Farm

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	10	83.33%				
B   6-10			1	8.33%		
D   16+					1	8.33%
Subtotal	10	83.33%	1	8.33%	1	8.33%

Actionable Requests	12					
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## Erin, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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# Member

D   16+					43	39.45%
A   0-5	50	45.87%				
B   6-10			14	12.84%		
C   11-15			2	1.83%		
Subtotal	50	45.87%	16	14.68%	43	39.45%

Actionable Requests 109

## ERTH Power Corporation

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
B   6-10		16	3.70%
A   0-5	417	96.30%	
Subtotal	417	96.30%	16 3.70% 0

Actionable Requests 433

## Espanola Hydro

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	42	100.00%	
Subtotal	42	100.00%	0

Actionable Requests 42

## Espanola, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	32	96.97%	
B   6-10		1	3.03%
Subtotal	32	96.97%	1 3.03% 0

Actionable Requests 33

## Essa, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	12	46.15%	
C   11-15		3	11.54%
D   16+			11
Subtotal	12	46.15%	3 11.54% 11 42.31%

Actionable Requests 26



# Member

## Essex County Highways

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	8	26.67%				
D   16+					22	73.33%
Subtotal	8	26.67%	0		22	73.33%
Actionable Requests	30					

## Essex Power

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	437	94.38%				
B   6-10			22	4.75%		
C   11-15			4	0.86%		
Subtotal	437	94.38%	26	5.62%	0	
Actionable Requests	463					

## Essex, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	66	56.41%				
B   6-10			3	2.56%		
D   16+					48	41.03%
Subtotal	66	56.41%	3	2.56%	48	41.03%
Actionable Requests	117					

## Execulink Telecom

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	655	92.12%				
B   6-10			42	5.91%		
C   11-15			5	0.70%		
D   16+			5	0.70%	4	0.56%
Subtotal	655	92.12%	52	7.31%	4	0.56%
Actionable Requests	711					

## Fanshawe College

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	6	66.67%				

# Member

D   16+					3	33.33%
Subtotal	6	66.67%	0		3	33.33%

Actionable Requests 9

## Fanshawe College - Private Property

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	4	100.00%	
Subtotal	4	100.00%	0

Actionable Requests 4

## Faraday Resources Group Inc formerly Taqa North LTD (TAQA

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	7	100.00%	
Subtotal	7	100.00%	0

Actionable Requests 7

## Fauquier-Strickland, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+		5	100.00%
Subtotal	0	5	100.00%

Actionable Requests 5

## FBO Summerhaven Wind LP

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	6	100.00%	
Subtotal	6	100.00%	0

Actionable Requests 6

## Festival Hydro

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
B   6-10		3	0.86%
A   0-5	347	99.14%	
Subtotal	347	99.14%	3

Actionable Requests 350

# Member

## FibreSpeed Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					10	100.00%
Subtotal	0		0		10	100.00%
Actionable Requests	10					

## Fisher Wavy Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	1	50.00%				
D   16+					1	50.00%
Subtotal	1	50.00%	0		1	50.00%
Actionable Requests	2					

## Forest Estates 394075 Ontario Ltd.

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

## Fort Erie, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	432	99.77%				
B   6-10			1	0.23%		
Subtotal	432	99.77%	1	0.23%	0	
Actionable Requests	433					

## Fort Frances Power

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	18	54.55%				
D   16+					15	45.45%
Subtotal	18	54.55%	0		15	45.45%
Actionable Requests	33					

## Fort Frances, The Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	33	100.00%				

# Member

Subtotal	33	100.00%	0		0	
Actionable Requests	33					

## French River, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

## FU Fiber Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	6	75.00%				
D   16+					2	25.00%
Subtotal	6	75.00%	0		2	25.00%
Actionable Requests	8					

## Gananoque, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			9	20.93%		
A   0-5	34	79.07%				
Subtotal	34	79.07%	9	20.93%	0	
Actionable Requests	43					

## GBTEL Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	38	97.44%				
B   6-10			1	2.56%		
Subtotal	38	97.44%	1	2.56%	0	
Actionable Requests	39					

## GEL Explorations

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	1	100.00%				
Subtotal	1	100.00%	0		0	
Actionable Requests	1					

# Member

## Georgian Bay, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	11	91.67%				
D   16+					1	8.33%
Subtotal	11	91.67%	0		1	8.33%
Actionable Requests	12					

## Georgian Bluffs, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	7	21.21%				
D   16+					26	78.79%
Subtotal	7	21.21%	0		26	78.79%
Actionable Requests	33					

## Georgian College

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					4	100.00%
Subtotal	0		0		4	100.00%
Actionable Requests	4					

## Georgian Peaks Ski Club

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	1	100.00%				
Subtotal	1	100.00%	0		0	
Actionable Requests	1					

## Georgina, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	298	95.51%				
B   6-10			13	4.17%		
C   11-15			1	0.32%		
Subtotal	298	95.51%	14	4.49%	0	
Actionable Requests	312					

## Glenfred Gas Wells

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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# Member

D   16+					2	100.00%
Subtotal	0		0		2	100.00%

Actionable Requests 2

## Goderich, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+			1
A   0-5	189	99.47%	
Subtotal	189	99.47%	1

Actionable Requests 190

## Gore Bay, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
B   6-10		1	50.00%
A   0-5	1	50.00%	
Subtotal	1	50.00%	1

Actionable Requests 2

## Gosfield North Communications

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	47	38.52%	
B   6-10		45	36.89%
C   11-15		6	4.92%
D   16+		2	1.64%
Subtotal	47	38.52%	53

Actionable Requests 122

## Government of Canada

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	12	100.00%	
Subtotal	12	100.00%	0

Actionable Requests 12

## Grand Bend Wind LP

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	2	66.67%	

# Member

D   16+					1	33.33%
Subtotal	2	66.67%	0		1	33.33%

Actionable Requests 3

## Grand Renewable Wind Farm

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	3	25.00%	
B   6-10			8
D   16+			1
Subtotal	3	25.00%	9

Actionable Requests 12

## Grand River Hospital Corp. - KW Campus and Freeport Campus

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	2	100.00%	
Subtotal	2	100.00%	0

Actionable Requests 2

## Grand Valley Wind Farm

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+			5
Subtotal	0	0	5

Actionable Requests 5

## Grand Valley, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+			9
A   0-5	19	63.33%	
B   6-10			2
Subtotal	19	63.33%	2

Actionable Requests 30

## GrandBridge Energy (Legacy Brantford Power)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	721	99.45%	
B   6-10			3

# Member

D   16+					1	0.14%
Subtotal	721	99.45%	3	0.41%	1	0.14%

Actionable Requests 725

## GrandBridge Energy (Legacy Energy Plus)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	1,208	96.03%	
B   6-10			46
C   11-15			1
D   16+			3
Subtotal	1208	96.03%	50

Actionable Requests 1258

## Gravenhurst, Town of (SL)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	67	100.00%	
Subtotal	67	100.00%	0

Actionable Requests 67

## Gravenhurst, Town of (SS)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	67	100.00%	
Subtotal	67	100.00%	0

Actionable Requests 67

## Greater Essex County District School Board - Facility

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	1	100.00%	
Subtotal	1	100.00%	0

Actionable Requests 1

## Greater Madawaska, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+			2
			100.00%



# Member

Subtotal	0		0		2	100.00%
Actionable Requests	2					

## Greater Napanee, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					3	7.14%
A   0-5	23	54.76%				
B   6-10			16	38.10%		
Subtotal	23	54.76%	16	38.10%	3	7.14%
Actionable Requests	42					

## Greater Sudbury Hydro (SH01)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	583	99.49%				
B   6-10			1	0.17%		
D   16+					2	0.34%
Subtotal	583	99.49%	1	0.17%	2	0.34%
Actionable Requests	586					

## Greater Sudbury Hydro Inc. - Sturgeon Falls Cache Bay

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	48	100.00%				
Subtotal	48	100.00%	0		0	
Actionable Requests	48					

## Greater Sudbury Hydro Plus Inc. - Street Lights - Sudbury

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	445	99.55%				
D   16+					2	0.45%
Subtotal	445	99.55%	0		2	0.45%
Actionable Requests	447					

## Greater Sudbury Hydro Plus Inc. - Street Lights West Nippissin

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	12	100.00%				

# Member

Subtotal	12	100.00%	0		0	
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Actionable Requests	12					
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## Greater Sudbury, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					3	0.31%
A   0-5	925	95.36%				
B   6-10			41	4.23%		
C   11-15			1	0.10%		
Subtotal	925	95.36%	42	4.33%	3	0.31%

Actionable Requests	970					
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## Greater Toronto Airports Authority

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+			1	6.25%		
C   11-15			1	6.25%		
A   0-5	11	68.75%				
B   6-10			3	18.75%		
Subtotal	11	68.75%	5	31.25%	0	

Actionable Requests	16					
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## Greenfield Energy

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	2	100.00%				
Subtotal	2	100.00%	0		0	

Actionable Requests	2					
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## Greenfield South Power Corporation

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					5	100.00%
Subtotal	0		0		5	100.00%

Actionable Requests	5					
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## Greenstone, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					11	100.00%

# Member

Subtotal	0		0		11	100.00%
Actionable Requests	11					

## Grey County

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	11	91.67%				
D   16+			1	8.33%		
Subtotal	11	91.67%	1	8.33%	0	
Actionable Requests	12					

## Grey Highlands, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	17	62.96%				
B   6-10			6	22.22%		
C   11-15			2	7.41%		
D   16+					2	7.41%
Subtotal	17	62.96%	8	29.63%	2	7.41%
Actionable Requests	27					

## Grimsby Power

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	190	99.48%				
B   6-10			1	0.52%		
Subtotal	190	99.48%	1	0.52%	0	
Actionable Requests	191					

## Grimsby, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	173	100.00%				
Subtotal	173	100.00%	0		0	
Actionable Requests	173					

## Guelph, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	826	97.64%				
B   6-10			16	1.89%		

# Member

C   11-15			3	0.35%		
D   16+			1	0.12%		
Subtotal	826	97.64%	20	2.36%	0	

Actionable Requests 846

## Guelph, University of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+			7
Subtotal	0	0	7

Actionable Requests 7

## Guelph-Eramosa Township

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	24	52.17%	
B   6-10		22	47.83%
Subtotal	24	22	0

Actionable Requests 46

## Haldimand, County of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	175	73.84%	
B   6-10		17	7.17%
D   16+			45
Subtotal	175	17	45

Actionable Requests 237

## Haliburton, County of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+			3
Subtotal	0	0	3

Actionable Requests 3

## Halton Hills Hydro

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	476	98.76%	
B   6-10		6	1.24%

# Member

Subtotal	476	98.76%	6	1.24%	0	
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Actionable Requests	482					
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## Halton Hills, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	124	62.31%				
B   6-10			63	31.66%		
C   11-15			8	4.02%		
D   16+			4	2.01%		
Subtotal	124	62.31%	75	37.69%	0	

Actionable Requests	199					
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## Halton Region - Burlington

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	18	25.00%				
B   6-10			20	27.78%		
C   11-15			21	29.17%		
D   16+			13	18.06%		
Subtotal	18	25.00%	54	75.00%	0	

Actionable Requests	72					
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## Halton Region - Halton Hills - Traffic

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	12	85.71%				
B   6-10			2	14.29%		
Subtotal	12	85.71%	2	14.29%	0	

Actionable Requests	14					
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## Halton Region - Milton

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
C   11-15			38	37.62%		
D   16+			6	5.94%		
A   0-5	10	9.90%				
B   6-10			47	46.53%		

# Member

Subtotal	10	9.90%	91	90.10%	0	
Actionable Requests	101					

## Halton Region - Oakville

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	115	87.12%				
B   6-10			17	12.88%		
Subtotal	115	87.12%	17	12.88%	0	
Actionable Requests	132					

## Halton Region Water

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	654	59.56%				
B   6-10			296	26.96%		
C   11-15			110	10.02%		
D   16+			31	2.82%	7	0.64%
Subtotal	654	59.56%	437	39.80%	7	0.64%
Actionable Requests	1098					

## Halton, Region of - Fibre

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	7	100.00%				
Subtotal	7	100.00%	0		0	
Actionable Requests	7					

## Halton, Region of - MTO - Burlington Milton

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	1	33.33%				
B   6-10			2	66.67%		
Subtotal	1	33.33%	2	66.67%	0	
Actionable Requests	3					

## Halton, Region of - MTO - Oakville Halton Hills

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	2	66.67%				
B   6-10			1	33.33%		

# Member

Subtotal	2	66.67%	1	33.33%	0	
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Actionable Requests	3					
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## Halton, Region of - Storm Sewer - Halton Hills

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			5	26.32%		
C   11-15			2	10.53%		
A   0-5	12	63.16%				
Subtotal	12	63.16%	7	36.84%	0	

Actionable Requests	19					
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## Hamilton - P & C ROW

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			1	0.50%		
D   16+					32	15.84%
A   0-5	169	83.66%				
Subtotal	169	83.66%	1	0.50%	32	15.84%

Actionable Requests	202					
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## Hamilton Community Energy

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	3	42.86%				
D   16+					4	57.14%
Subtotal	3	42.86%	0		4	57.14%

Actionable Requests	7					
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## Hamilton Health Sciences

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	9	81.82%				
B   6-10			2	18.18%		
Subtotal	9	81.82%	2	18.18%	0	

Actionable Requests	11					
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## Hamilton, City of (Street Lighting)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	1,344	100.00%				

# Member

Subtotal	1344	100.00%	0		0	
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Actionable Requests	1344					
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## Hamilton, City of (Traffic Ops)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	246	96.47%				
B   6-10			7	2.75%		
C   11-15			1	0.39%		
D   16+					1	0.39%
Subtotal	246	96.47%	8	3.14%	1	0.39%

Actionable Requests	255					
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## Hamilton, City of (Water)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+			17	0.85%	2	0.10%
C   11-15			17	0.85%		
B   6-10			183	9.15%	1	0.05%
A   0-5	1,779	88.99%				
Subtotal	1779	88.99%	217	10.86%	3	0.15%

Actionable Requests	1999					
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## Hamilton, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			2	2.41%		
D   16+					4	4.82%
A   0-5	77	92.77%				
Subtotal	77	92.77%	2	2.41%	4	4.82%

Actionable Requests	83					
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## Hanover, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	31	83.78%				
B   6-10			1	2.70%		
D   16+					5	13.51%



# Member

Subtotal	31	83.78%	1	2.70%	5	13.51%
Actionable Requests	37					

## Harold and Grace Baker Centre

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

## Havelock-Belmont-Methuen, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	9	100.00%				
Subtotal	9	100.00%	0		0	
Actionable Requests	9					

## Hawkesbury, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	47	83.93%				
B   6-10			9	16.07%		
Subtotal	47	83.93%	9	16.07%	0	
Actionable Requests	56					

## Hay Communications

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			40	16.88%		
C   11-15			10	4.22%		
A   0-5	168	70.89%				
D   16+			12	5.06%	7	2.95%
Subtotal	168	70.89%	62	26.16%	7	2.95%
Actionable Requests	237					

## HCE Telecom

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	51	83.61%				
B   6-10			8	13.11%		
C   11-15			1	1.64%		

# Member

D   16+					1	1.64%
Subtotal	51	83.61%	9	14.75%	1	1.64%

Actionable Requests 61

## Hearst Connect Corporation

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	7	100.00%	
Subtotal	7	100.00%	0

Actionable Requests 7

## Hearst Power

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	29	80.56%	
B   6-10			7
Subtotal	29	80.56%	7

Actionable Requests 36

## Hearst, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	22	100.00%	
Subtotal	22	100.00%	0

Actionable Requests 22

## Highbury Canco Corp

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+			10
Subtotal	0	0	10

Actionable Requests 10

## Highlands East, Municipality of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	3	100.00%	
Subtotal	3	100.00%	0

Actionable Requests 3

# Member

## Hilton Beach, Village of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					3	100.00%
Subtotal	0		0		3	100.00%
Actionable Requests	3					

## Home Hardware Stores Ltd

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

## Hornepayne, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	2	28.57%				
D   16+					5	71.43%
Subtotal	2	28.57%	0		5	71.43%
Actionable Requests	7					

## Horton, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

## Howick, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	30	46.88%				
B   6-10			5	7.81%		
C   11-15			11	17.19%		
D   16+			18	28.13%		
Subtotal	30	46.88%	34	53.13%	0	
Actionable Requests	64					

## Humber College

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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# Member

A   0-5	1	50.00%				
B   6-10			1	50.00%		
Subtotal	1	50.00%	1	50.00%	0	
Actionable Requests	2					

## Huntsville, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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A   0-5	27	96.43%				
D   16+					1	3.57%
Subtotal	27	96.43%	0		1	3.57%
Actionable Requests	28					

## Huron East, Municipality of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
------------------	-----------	---------------	---------------------------

A   0-5	42	97.67%				
B   6-10			1	2.33%		
Subtotal	42	97.67%	1	2.33%	0	
Actionable Requests	43					

## Huron Perth Healthcare Alliance

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
------------------	-----------	---------------	---------------------------

D   16+					3	100.00%
Subtotal	0		0		3	100.00%
Actionable Requests	3					

## Huron Shores, Municipality of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
------------------	-----------	---------------	---------------------------

B   6-10			2	66.67%		
D   16+					1	33.33%
Subtotal	0		2	66.67%	1	33.33%
Actionable Requests	3					

## Huron, County of (Auburn)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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D   16+					10	100.00%
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# Member

Subtotal	0		0		10	100.00%
Actionable Requests	10					

## Huron, County of (Traffic Signals)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

## Huron, County of (Wroxeter)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	7	100.00%				
Subtotal	7	100.00%	0		0	
Actionable Requests	7					

## Huron, County of (Zurich)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	17	89.47%				
D   16+					2	10.53%
Subtotal	17	89.47%	0		2	10.53%
Actionable Requests	19					

## Huron-Kinloss, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	25	64.10%				
B   6-10			9	23.08%		
C   11-15			3	7.69%		
D   16+			1	2.56%	1	2.56%
Subtotal	25	64.10%	13	33.33%	1	2.56%
Actionable Requests	39					

## Hurontel

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	323	92.02%				
B   6-10			16	4.56%		
D   16+					12	3.42%

# Member

Subtotal	323	92.02%	16	4.56%	12	3.42%
Actionable Requests	351					

## Hydro 2000

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	8	100.00%				
Subtotal	8	100.00%	0		0	
Actionable Requests	8					

## Hydro Embrun

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					12	18.46%
B   6-10			6	9.23%		
A   0-5	47	72.31%				
Subtotal	47	72.31%	6	9.23%	12	18.46%
Actionable Requests	65					

## Hydro Hawkesbury

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	23	82.14%				
B   6-10			2	7.14%		
C   11-15			1	3.57%		
D   16+					2	7.14%
Subtotal	23	82.14%	3	10.71%	2	7.14%
Actionable Requests	28					

## Hydro One Networks Inc - Fibre

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	47	97.92%				
C   11-15			1	2.08%		
Subtotal	47	97.92%	1	2.08%	0	
Actionable Requests	48					

## Hydro One Networks Inc (Distribution)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	19,519	90.59%				

# Member

B   6-10			1400	6.50%	54	0.25%
C   11-15			276	1.28%	4	0.02%
D   16+			170	0.79%	124	0.58%
Subtotal	19519	90.59%	1846	8.57%	182	0.84%

Actionable Requests

21547

## Hydro One Networks Inc (Haldimand)

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

B   6-10			33	3.69%		
C   11-15			1	0.11%		
A   0-5	841	94.07%				
D   16+			4	0.45%	15	1.68%
Subtotal	841	94.07%	38	4.25%	15	1.68%

Actionable Requests

894

## Hydro One Networks Inc (Norfolk)

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

A   0-5	272	92.83%				
B   6-10			16	5.46%	5	1.71%
Subtotal	272	92.83%	16	5.46%	5	1.71%

Actionable Requests

293

## Hydro One Networks Inc (Orillia)

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

A   0-5	143	87.73%				
B   6-10			17	10.43%		
C   11-15			3	1.84%		
Subtotal	143	87.73%	20	12.27%	0	

Actionable Requests

163

## Hydro One Networks Inc (Peterborough)

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

A   0-5	362	98.10%				
B   6-10			7	1.90%		

# Member

Subtotal	362	98.10%	7	1.90%	0	
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Actionable Requests	369					
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## Hydro One Networks Inc (Transmission)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	744	89.96%				
B   6-10			7	0.85%	9	1.09%
C   11-15			9	1.09%	3	0.36%
D   16+			6	0.73%	49	5.93%
Subtotal	744	89.96%	22	2.66%	61	7.38%

Actionable Requests	827					
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## Hydro One Networks Inc (Woodstock)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	257	97.72%				
D   16+					1	0.38%
B   6-10			3	1.14%	2	0.76%
Subtotal	257	97.72%	3	1.14%	3	1.14%

Actionable Requests	263					
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## Hydro One Remote Communities Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					2	100.00%
Subtotal	0		0		2	100.00%

Actionable Requests	2					
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## Hydro Ottawa

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	4,877	95.38%				
B   6-10			205	4.01%	2	0.04%
C   11-15			12	0.23%		
D   16+			7	0.14%	10	0.20%
Subtotal	4877	95.38%	224	4.38%	12	0.23%

Actionable Requests	5113					
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# Member

## Ignace, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					21	100.00%
Subtotal	0		0		21	100.00%
Actionable Requests	21					

## Imperial Oil Pipelines (I002)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	184	73.90%				
B   6-10			8	3.21%		
C   11-15			5	2.01%		
D   16+			4	1.61%	48	19.28%
Subtotal	184	73.90%	17	6.83%	48	19.28%
Actionable Requests	249					

## Imperial Oil Pipelines (I003)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	2	100.00%				
Subtotal	2	100.00%	0		0	
Actionable Requests	2					

## Imperial Oil Pipelines (I004)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					2	100.00%
Subtotal	0		0		2	100.00%
Actionable Requests	2					

## Imperial Oil Refinery and Chemicals (IM02)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	8	100.00%				
Subtotal	8	100.00%	0		0	
Actionable Requests	8					

## Index Energy Ajax Corporation

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			1	2.78%		

# Member

A   0-5	35	97.22%				
Subtotal	35	97.22%	1	2.78%	0	

Actionable Requests 36

## Ingersoll, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	61	100.00%	
Subtotal	61	100.00%	0

Actionable Requests 61

## InnPower

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	670	99.41%	
B   6-10			4
Subtotal	670	99.41%	4

Actionable Requests 674

## InnServices Utilities Inc

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	410	99.76%	
B   6-10			1
Subtotal	410	99.76%	1

Actionable Requests 411

## Internet Access Solutions Ltd

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	93	95.88%	
B   6-10			4
Subtotal	93	95.88%	4

Actionable Requests 97

## Iroquois Falls, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+		1	2.27%
A   0-5	31	70.45%	
B   6-10		4	9.09%

# Member

C   11-15			5	11.36%	1	2.27%
Subtotal	31	70.45%	10	22.73%	3	6.82%

Actionable Requests 44

## Johnson, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					1	50.00%
A   0-5	1	50.00%				
Subtotal	1	50.00%	0		1	50.00%

Actionable Requests 2

## K2 Wind Farm Ontario

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	3	100.00%				
Subtotal	3	100.00%	0		0	

Actionable Requests 3

## Kap Power Corp

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					1	100.00%
Subtotal	0		0		1	100.00%

Actionable Requests 1

## Kapuskasing, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					59	100.00%
Subtotal	0		0		59	100.00%

Actionable Requests 59

## Kawartha Lakes, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	422	88.66%				
B   6-10			53	11.13%		
D   16+			1	0.21%		

# Member

Subtotal	422	88.66%	54	11.34%	0	
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Actionable Requests	476					
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## Kawartha Pine Ridge District Schoolboard

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	20	95.24%				
B   6-10			1	4.76%		
Subtotal	20	95.24%	1	4.76%	0	

Actionable Requests	21					
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## Kearney, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					1	100.00%
Subtotal	0		0		1	100.00%

Actionable Requests	1					
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## Kenora, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+			3	1.96%	3	1.96%
A   0-5	109	71.24%				
B   6-10			36	23.53%		
C   11-15			2	1.31%		
Subtotal	109	71.24%	41	26.80%	3	1.96%

Actionable Requests	153					
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## Kent Breeze Wind Farm

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	1	100.00%				
Subtotal	1	100.00%	0		0	

Actionable Requests	1					
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## Killaloe, Hagarty & Richards, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	6	100.00%				

# Member

Subtotal	6	100.00%	0		0	
Actionable Requests	6					

## Killarney, Municipality of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	1	100.00%	
Subtotal	1	100.00%	0
Actionable Requests	1		

## Kincardine, Municipality of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	148	99.33%	
D   16+			1
Subtotal	148	99.33%	1
Actionable Requests	149		

## Kinder Morgan Pipeline

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+			11
Subtotal	0	0	11
Actionable Requests	11		

## King, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	308	99.68%	
D   16+		1	0.32%
Subtotal	308	99.68%	1
Actionable Requests	309		

## Kings University College

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	1	12.50%	
D   16+			7
Subtotal	1	12.50%	7
Actionable Requests	8		

# Member

## Kingsbridge Wind Farm

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	2	66.67%				
D   16+			1	33.33%		
Subtotal	2	66.67%	1	33.33%	0	
Actionable Requests	3					

## Kingston General Hospital

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	3	100.00%				
Subtotal	3	100.00%	0		0	
Actionable Requests	3					

## Kingston, City of (Utilities Kingston)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+			4	0.48%	5	0.60%
C   11-15			9	1.08%		
A   0-5	565	67.91%				
B   6-10			249	29.93%		
Subtotal	565	67.91%	262	31.49%	5	0.60%
Actionable Requests	832					

## Kingsville, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	4	2.92%				
B   6-10			16	11.68%		
C   11-15			73	53.28%		
D   16+			40	29.20%	4	2.92%
Subtotal	4	2.92%	129	94.16%	4	2.92%
Actionable Requests	137					

## Kirkland Lake, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	19	67.86%				
B   6-10			4	14.29%		

# Member

D   16+					5	17.86%
Subtotal	19	67.86%	4	14.29%	5	17.86%

Actionable Requests

28

## Kitchener Utilities

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	1,007	99.31%	
B   6-10			7
			0.69%
Subtotal	1007	99.31%	7
			0.69%
			0

Actionable Requests

1014

## Kitchener Utilities - Gas and Water

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
B   6-10		2	0.76%
A   0-5	260	99.24%	
Subtotal	260	99.24%	2
			0.76%
			0

Actionable Requests

262

## Kitchener, City of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+		10	1.42%
C   11-15		26	3.70%
A   0-5	190	27.07%	
B   6-10		475	67.66%
Subtotal	190	27.07%	511
			72.79%
			1
			0.14%

Actionable Requests

702

## Kruger Energy

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	1	50.00%	
D   16+			1
			50.00%
Subtotal	1	50.00%	0
			0
			1
			50.00%

Actionable Requests

2

## KWIC Internet

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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# Member

A   0-5	5	100.00%				
Subtotal	5	100.00%	0		0	

Actionable Requests 5

## Lagasco Inc

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	6	14.63%	
B   6-10		32	78.05%
C   11-15		1	2.44%
D   16+		1	2.44%
Subtotal	6	14.63%	34 82.93% 1 2.44%

Actionable Requests 41

## Lagasco Limited

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	10	100.00%	
Subtotal	10	100.00%	0

Actionable Requests 10

## Lake Huron Primary Water Supply System

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
B   6-10		7	10.77%
C   11-15		1	1.54%
D   16+			9 13.85%
A   0-5	48	73.85%	
Subtotal	48	73.85%	8 12.31% 9 13.85%

Actionable Requests 65

## Lake of Bays, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	2	100.00%	
Subtotal	2	100.00%	0

Actionable Requests 2

## Lake of the Woods Hospital

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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# Member

D   16+					1	100.00%
Subtotal	0		0		1	100.00%

Actionable Requests 1

## Lakefront Utilities

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	159	95.21%				
B   6-10			5	2.99%		
C   11-15			1	0.60%		
D   16+			2	1.20%		
Subtotal	159	95.21%	8	4.79%	0	

Actionable Requests 167

## Lakefront Utilities - Grafton Water

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	4	100.00%				
Subtotal	4	100.00%	0		0	

Actionable Requests 4

## Lakefront Utilities - Town of Cobourg Water

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	142	95.30%				
B   6-10			4	2.68%		
C   11-15			1	0.67%		
D   16+			2	1.34%		
Subtotal	142	95.30%	7	4.70%	0	

Actionable Requests 149

## Lakeland Networks

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	127	88.19%				
B   6-10			17	11.81%		
Subtotal	127	88.19%	17	11.81%	0	

Actionable Requests 144

# Member

## Lakeland Power

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			7	3.74%		
C   11-15			1	0.53%		
A   0-5	179	95.72%				
Subtotal	179	95.72%	8	4.28%	0	
Actionable Requests	187					

## Lakeshore, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	342	98.84%				
D   16+					4	1.16%
Subtotal	342	98.84%	0		4	1.16%
Actionable Requests	346					

## Lakeview Water System

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					3	100.00%
Subtotal	0		0		3	100.00%
Actionable Requests	3					

## Lambton Area Water Supply System

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	97	100.00%				
Subtotal	97	100.00%	0		0	
Actionable Requests	97					

## Lambton County

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	16	100.00%				
Subtotal	16	100.00%	0		0	
Actionable Requests	16					

## Lambton Shores, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	107	83.59%				

# Member

B   6-10			21	16.41%		
Subtotal	107	83.59%	21	16.41%	0	

Actionable Requests 128

## LamSar for SXL (Sunoco Logistics)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	5	83.33%	
B   6-10			1
Subtotal	5	83.33%	1

Actionable Requests 6

## Lanark Highlands, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+			1
Subtotal	0	0	1

Actionable Requests 1

## Lanark, County of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	5	100.00%	
Subtotal	5	100.00%	0

Actionable Requests 5

## Lansdowne Rural Telephone

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+			1
Subtotal	0	0	1

Actionable Requests 1

## Lanxess Canada

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
C   11-15		1	100.00%
Subtotal	0	1	100.00%

Actionable Requests 1

# Member

## Larder Lake, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					4	100.00%
Subtotal	0		0		4	100.00%
Actionable Requests	4					

## LaSalle, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	127	99.22%				
B   6-10			1	0.78%		
Subtotal	127	99.22%	1	0.78%	0	
Actionable Requests	128					

## Latchford, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	2	66.67%				
D   16+					1	33.33%
Subtotal	2	66.67%	0		1	33.33%
Actionable Requests	3					

## Laurentian Hills, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					7	100.00%
Subtotal	0		0		7	100.00%
Actionable Requests	7					

## Laurentian University

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	4	80.00%				
B   6-10			1	20.00%		
Subtotal	4	80.00%	1	20.00%	0	
Actionable Requests	5					

## Laurentian Valley, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					1	3.85%

# Member

A   0-5	23	88.46%				
B   6-10			2	7.69%		
Subtotal	23	88.46%	2	7.69%	1	3.85%

Actionable Requests 26

## Leamington Area Drip Irrigation

Completed within Compliant Non-Compliant Non-Compliant No Response

A   0-5	2	100.00%				
Subtotal	2	100.00%	0		0	

Actionable Requests 2

## Leamington District Memorial Hospital

Completed within Compliant Non-Compliant Non-Compliant No Response

D   16+					1	100.00%
Subtotal	0		0		1	100.00%

Actionable Requests 1

## Leamington Sewer and Traffic

Completed within Compliant Non-Compliant Non-Compliant No Response

A   0-5	83	60.58%				
D   16+					54	39.42%
Subtotal	83	60.58%	0		54	39.42%

Actionable Requests 137

## Leamington Water Services

Completed within Compliant Non-Compliant Non-Compliant No Response

A   0-5	137	98.56%				
D   16+					2	1.44%
Subtotal	137	98.56%	0		2	1.44%

Actionable Requests 139

## Leeds & Grenville, United Counties of

Completed within Compliant Non-Compliant Non-Compliant No Response

A   0-5	56	93.33%				
B   6-10			3	5.00%		
D   16+					1	1.67%

# Member

Subtotal	56	93.33%	3	5.00%	1	1.67%
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Actionable Requests	60					
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## Leeds & Thousand Islands, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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D   16+					2	100.00%
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Subtotal	0		0		2	100.00%
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Actionable Requests	2					
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## Lennox and Addington, County of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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D   16+					20	100.00%
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Subtotal	0		0		20	100.00%
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Actionable Requests	20					
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## Lincoln, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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A   0-5	109	98.20%				
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B   6-10			2	1.80%		
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Subtotal	109	98.20%	2	1.80%	0	
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Actionable Requests	111					
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## Linde Canada Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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A   0-5	6	100.00%				
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Subtotal	6	100.00%	0		0	
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Actionable Requests	6					
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## Linde Canada Inc - Scarborough

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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D   16+					3	50.00%
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A   0-5	3	50.00%				
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Subtotal	3	50.00%	0		3	50.00%
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Actionable Requests	6					
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# Member

London District Energy						
Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	127	98.45%				
B   6-10			2	1.55%		
Subtotal	127	98.45%	2	1.55%	0	
Actionable Requests	129					

London Health Sciences						
Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	7	100.00%				
Subtotal	7	100.00%	0		0	
Actionable Requests	7					

London Hydro						
Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	1,968	92.48%				
B   6-10			116	5.45%	3	0.14%
C   11-15			24	1.13%		
D   16+			15	0.70%	2	0.09%
Subtotal	1968	92.48%	155	7.28%	5	0.23%
Actionable Requests	2128					

London, City of						
Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	1,865	92.05%				
B   6-10			116	5.73%	3	0.15%
C   11-15			25	1.23%		
D   16+			14	0.69%	3	0.15%
Subtotal	1865	92.05%	155	7.65%	6	0.30%
Actionable Requests	2026					

Long Point Provincial Park						
Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					3	100.00%

# Member

Subtotal	0		0		3	100.00%
Actionable Requests	3					

## Loyalist Township

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	365	99.73%				
D   16+					1	0.27%
Subtotal	365	99.73%	0		1	0.27%
Actionable Requests	366					

## Lucan-Biddulph, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			4	7.14%		
D   16+					2	3.57%
A   0-5	50	89.29%				
Subtotal	50	89.29%	4	7.14%	2	3.57%
Actionable Requests	56					

## MacDonald, Meredith, and Aberdeen, Mun. of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	2	66.67%				
D   16+					1	33.33%
Subtotal	2	66.67%	0		1	33.33%
Actionable Requests	3					

## Machin, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					4	100.00%
Subtotal	0		0		4	100.00%
Actionable Requests	4					

## Madawaska Valley, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	5	100.00%				



# Member

Subtotal	5	100.00%	0		0	
Actionable Requests	5					

## Malahide, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	13	100.00%	
Subtotal	13	100.00%	0
Actionable Requests	13		

## Manitouwadge, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+			5
Subtotal	0	0	5
Actionable Requests	5		

## Mapleton, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	22	95.65%	
B   6-10			1
Subtotal	22	95.65%	1
Actionable Requests	23		

## Marathon, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
B   6-10		1	5.00%
A   0-5	19	95.00%	
Subtotal	19	95.00%	1
Actionable Requests	20		

## Markham District Energy

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+			3
A   0-5	48	94.12%	
Subtotal	48	94.12%	3
Actionable Requests	51		

# Member

## Markham Stouffville Hospital

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

## Markham, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	1,672	99.52%				
B   6-10			6	0.36%		
C   11-15					2	0.12%
Subtotal	1672	99.52%	6	0.36%	2	0.12%
Actionable Requests	1680					

## Markham, City of - Traffic Signals

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	130	98.48%				
B   6-10			2	1.52%		
Subtotal	130	98.48%	2	1.52%	0	
Actionable Requests	132					

## Markham, City of - Water and Sewer

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	990	100.00%				
Subtotal	990	100.00%	0		0	
Actionable Requests	990					

## Markstay-Warren, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					9	100.00%
Subtotal	0		0		9	100.00%
Actionable Requests	9					

## Marmora and Lake, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	1	33.33%				

# Member

D   16+			1	33.33%	1	33.33%
Subtotal	1	33.33%	1	33.33%	1	33.33%

Actionable Requests 3

## Marwood Metals

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					1	50.00%
A   0-5	1	50.00%				
Subtotal	1	50.00%	0		1	50.00%

Actionable Requests 2

## Mattawa, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					10	100.00%
Subtotal	0		0		10	100.00%

Actionable Requests 10

## Mattice-Val Cote, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	2	100.00%				
Subtotal	2	100.00%	0		0	

Actionable Requests 2

## McDougall, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	1	50.00%				
D   16+					1	50.00%
Subtotal	1	50.00%	0		1	50.00%

Actionable Requests 2

## McGarry Township

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					4	100.00%
Subtotal	0		0		4	100.00%

Actionable Requests 4

# Member

McNab Braeside, Township of						
Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					66	100.00%
Subtotal	0		0		66	100.00%
Actionable Requests	66					
Meaford, Municipality of						
Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+			1	2.00%	49	98.00%
Subtotal	0		1	2.00%	49	98.00%
Actionable Requests	50					
Melancthon Windfarm						
Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	4	66.67%				
B   6-10			2	33.33%		
Subtotal	4	66.67%	2	33.33%	0	
Actionable Requests	6					
Melancthon Wolfe Wind LP						
Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					
Merrickville-Wolford, Village of						
Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+			11	84.62%	2	15.38%
Subtotal	0		11	84.62%	2	15.38%
Actionable Requests	13					
Metalore Resources						
Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	5	100.00%				

# Member

Subtotal	5	100.00%	0		0	
Actionable Requests	5					

## Metro Fibrewerx

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	15	100.00%	
Subtotal	15	100.00%	0
Actionable Requests	15		

## Middlesex Centre, Municipality of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	105	98.13%	
B   6-10			2
Subtotal	105	98.13%	2
Actionable Requests	107		

## Middlesex County

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+			4
A   0-5	35	89.74%	
Subtotal	35	89.74%	4
Actionable Requests	39		

## Midland Water and Wastewater Services

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	72	96.00%	
D   16+			3
Subtotal	72	96.00%	3
Actionable Requests	75		

## Midland, Town of - Street lights

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	4	10.81%	
B   6-10			4
C   11-15			1
D   16+			6
			22

# Member

Subtotal	4	10.81%	11	29.73%	22	59.46%
Actionable Requests	37					

## Milton Hydro

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	607	85.25%				
B   6-10			91	12.78%		
C   11-15			10	1.40%		
D   16+			2	0.28%	2	0.28%
Subtotal	607	85.25%	103	14.47%	2	0.28%
Actionable Requests	712					

## Milton, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			49	21.78%		
C   11-15			5	2.22%		
A   0-5	170	75.56%				
D   16+			1	0.44%		
Subtotal	170	75.56%	55	24.44%	0	
Actionable Requests	225					

## Minden Hills, Township of - Water

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	2	50.00%				
D   16+					2	50.00%
Subtotal	2	50.00%	0		2	50.00%
Actionable Requests	4					

## Minto, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	35	97.22%				
D   16+					1	2.78%
Subtotal	35	97.22%	0		1	2.78%
Actionable Requests	36					

# Member

## Mississauga, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	1,046	100.00%				
Subtotal	1046	100.00%	0		0	
Actionable Requests	1046					

## Mississauga, City of - Traffic Signals

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	300	97.09%				
B   6-10			7	2.27%		
C   11-15			1	0.32%		
D   16+					1	0.32%
Subtotal	300	97.09%	8	2.59%	1	0.32%
Actionable Requests	309					

## Mississaugas of Scugog Island First Nation

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			6	100.00%		
Subtotal	0		6	100.00%	0	
Actionable Requests	6					

## Mississippi Mills, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	53	100.00%				
Subtotal	53	100.00%	0		0	
Actionable Requests	53					

## MNSI Managed Network Systems Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+			2	0.20%	21	2.08%
C   11-15			25	2.48%		
B   6-10			96	9.50%		
A   0-5	866	85.74%				
Subtotal	866	85.74%	123	12.18%	21	2.08%
Actionable Requests	1010					

# Member

## Mohawk on the Bay of Quinte Fibre (7GEN01)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	21	35.00%				
B   6-10			5	8.33%		
C   11-15			1	1.67%		
D   16+					33	55.00%
Subtotal	21	35.00%	6	10.00%	33	55.00%
Actionable Requests	60					

## Mohawks of the Bay of Quinte - Water and Sewer

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	1	1.69%				
D   16+			57	96.61%	1	1.69%
Subtotal	1	1.69%	57	96.61%	1	1.69%
Actionable Requests	59					

## Mono, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	32	69.57%				
B   6-10			6	13.04%		
D   16+					8	17.39%
Subtotal	32	69.57%	6	13.04%	8	17.39%
Actionable Requests	46					

## Montague, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					2	100.00%
Subtotal	0		0		2	100.00%
Actionable Requests	2					

## Montez Office Fund II Limited Partnership

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					



# Member

## Moonbeam, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	2	66.67%				
D   16+					1	33.33%
Subtotal	2	66.67%	0		1	33.33%
Actionable Requests	3					

## Moosonee, Corporation of the Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					2	100.00%
Subtotal	0		0		2	100.00%
Actionable Requests	2					

## Mornington Communications

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	175	43.86%				
B   6-10			51	12.78%	1	0.25%
C   11-15			20	5.01%		
D   16+			17	4.26%	135	33.83%
Subtotal	175	43.86%	88	22.06%	136	34.09%
Actionable Requests	399					

## Morris-Turnberry, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	12	100.00%				
Subtotal	12	100.00%	0		0	
Actionable Requests	12					

## Mt Sinai Hospital

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					3	100.00%
Subtotal	0		0		3	100.00%
Actionable Requests	3					

## Muskoka Algonquin Healthcare

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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# Member

A   0-5	1	100.00%				
Subtotal	1	100.00%	0		0	

Actionable Requests 1

## Muskoka Lakes, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	6	100.00%	
Subtotal	6	100.00%	0

Actionable Requests 6

## Muskoka, District of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+		3	0.94%
C   11-15		18	5.66%
B   6-10		69	21.70%
A   0-5	195	61.32%	
Subtotal	195	61.32%	90

Actionable Requests 318

## Muskoka, District of (Traffic)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+			5
Subtotal	0	0	5

Actionable Requests 5

## Nairn and Hyman, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	1	100.00%	
Subtotal	1	100.00%	0

Actionable Requests 1

## Nation Rise Wind Farm Limited Partnership

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	1	100.00%	

# Member

Subtotal	1	100.00%	0		0	
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Actionable Requests	1					
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## Nation, Municipality of the

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	11	32.35%				
B   6-10			16	47.06%		
C   11-15			4	11.76%		
D   16+					3	8.82%
Subtotal	11	32.35%	20	58.82%	3	8.82%

Actionable Requests	34					
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## Net Optiks - Brantford Hydro

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	40	100.00%				
Subtotal	40	100.00%	0		0	

Actionable Requests	40					
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## Netflash Internet Solutions

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	24	100.00%				
Subtotal	24	100.00%	0		0	

Actionable Requests	24					
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## New Tecumseth, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+			1	0.75%		
A   0-5	132	98.51%				
B   6-10			1	0.75%		
Subtotal	132	98.51%	2	1.49%	0	

Actionable Requests	134					
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## Newbury, Village of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					1	100.00%

# Member

Subtotal	0		0		1	100.00%
Actionable Requests	1					

## Newmarket, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	172	100.00%	
Subtotal	172	100.00%	0
Actionable Requests	172		

## Newmarket-Tay Power (Midland)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	87	100.00%	
Subtotal	87	100.00%	0
Actionable Requests	87		

## Newmarket-Tay Power (Newmarket)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	653	98.79%	
B   6-10			8
Subtotal	653	98.79%	8
Actionable Requests	661		

## Newmarket-Tay Power (Tay)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	56	100.00%	
Subtotal	56	100.00%	0
Actionable Requests	56		

## Nexicom Telecommunications

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	224	98.25%	
B   6-10			4
Subtotal	224	98.25%	4
Actionable Requests	228		

# Member

## Niagara Falls, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	569	92.52%				
B   6-10			42	6.83%		
C   11-15			1	0.16%		
D   16+					3	0.49%
Subtotal	569	92.52%	43	6.99%	3	0.49%
Actionable Requests	615					

## Niagara Parks Commission

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	48	100.00%				
Subtotal	48	100.00%	0		0	
Actionable Requests	48					

## Niagara Peninsula Energy

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
C   11-15			2	0.33%		
B   6-10			8	1.32%		
A   0-5	593	97.85%				
D   16+			2	0.33%	1	0.17%
Subtotal	593	97.85%	12	1.98%	1	0.17%
Actionable Requests	606					

## Niagara Region Water Sanitary Storm

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	934	100.00%				
Subtotal	934	100.00%	0		0	
Actionable Requests	934					

## Niagara Region Wind Farm

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					40	100.00%
Subtotal	0		0		40	100.00%
Actionable Requests	40					

# Member

## Niagara Regional Broadband Network

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	542	95.93%				
B   6-10			19	3.36%		
C   11-15			4	0.71%		
Subtotal	542	95.93%	23	4.07%	0	
Actionable Requests	565					

## Niagara, Region of - Transportation Services

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	461	98.09%				
B   6-10			8	1.70%		
D   16+			1	0.21%		
Subtotal	461	98.09%	9	1.91%	0	
Actionable Requests	470					

## Niagara-On-The-Lake Hydro

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	341	99.71%				
D   16+					1	0.29%
Subtotal	341	99.71%	0		1	0.29%
Actionable Requests	342					

## Niagara-On-The-Lake, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					1	0.36%
A   0-5	280	99.64%				
Subtotal	280	99.64%	0		1	0.36%
Actionable Requests	281					

## Nipigon, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					10	100.00%
Subtotal	0		0		10	100.00%
Actionable Requests	10					

# Member

Nor-Del						
Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			4	1.90%		
D   16+					5	2.37%
A   0-5	202	95.73%				
Subtotal	202	95.73%	4	1.90%	5	2.37%
Actionable Requests	211					

Norfolk County						
Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	474	95.56%				
B   6-10			17	3.43%	5	1.01%
Subtotal	474	95.56%	17	3.43%	5	1.01%
Actionable Requests	496					

Norfolk Oil & Gas Ltd						
Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	6	85.71%				
B   6-10			1	14.29%		
Subtotal	6	85.71%	1	14.29%	0	
Actionable Requests	7					

North Bay Hydro						
Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	226	88.98%				
B   6-10			28	11.02%		
Subtotal	226	88.98%	28	11.02%	0	
Actionable Requests	254					

North Bay, City of						
Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+			12	9.60%	2	1.60%
A   0-5	47	37.60%				
B   6-10			37	29.60%		
C   11-15			27	21.60%		

# Member

Subtotal	47	37.60%	76	60.80%	2	1.60%
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Actionable Requests	125					
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## North Bay, City of - Private Hydro Lines

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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D   16+			1	4.76%	5	23.81%
A   0-5	14	66.67%				
B   6-10			1	4.76%		
Subtotal	14	66.67%	2	9.52%	5	23.81%

Actionable Requests	21					
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## North Dundas, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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A   0-5	19	40.43%				
B   6-10			20	42.55%		
C   11-15			4	8.51%		
D   16+			2	4.26%	2	4.26%
Subtotal	19	40.43%	26	55.32%	2	4.26%

Actionable Requests	47					
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## North Frontenac Telephone Company

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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A   0-5	357	95.97%				
B   6-10			8	2.15%		
C   11-15			7	1.88%		
Subtotal	357	95.97%	15	4.03%	0	

Actionable Requests	372					
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## North Glengarry, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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A   0-5	18	81.82%				
B   6-10			2	9.09%		
D   16+					2	9.09%
Subtotal	18	81.82%	2	9.09%	2	9.09%

Actionable Requests	22					
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# Member

## North Grenville, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			4	5.13%		
A   0-5	74	94.87%				
Subtotal	74	94.87%	4	5.13%	0	
Actionable Requests	78					

## North Huron, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					1	3.57%
A   0-5	19	67.86%				
B   6-10			8	28.57%		
Subtotal	19	67.86%	8	28.57%	1	3.57%
Actionable Requests	28					

## North Kent Wind 1 LP

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	4	100.00%				
Subtotal	4	100.00%	0		0	
Actionable Requests	4					

## North Middlesex, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					294	100.00%
Subtotal	0		0		294	100.00%
Actionable Requests	294					

## North Perth, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	71	76.34%				
B   6-10			13	13.98%		
C   11-15			5	5.38%		
D   16+					4	4.30%
Subtotal	71	76.34%	18	19.35%	4	4.30%
Actionable Requests	93					

# Member

## North Renfrew Telecom Company (NRTC)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	205	81.03%				
B   6-10			20	7.91%		
D   16+					28	11.07%
Subtotal	205	81.03%	20	7.91%	28	11.07%
Actionable Requests	253					

## North Shore, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					2	100.00%
Subtotal	0		0		2	100.00%
Actionable Requests	2					

## North Stormont, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	5	26.32%				
D   16+			1	5.26%	4	21.05%
C   11-15			4	21.05%		
B   6-10			5	26.32%		
Subtotal	5	26.32%	10	52.63%	4	21.05%
Actionable Requests	19					

## North York General Hospital

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					2	100.00%
Subtotal	0		0		2	100.00%
Actionable Requests	2					

## Northeastern Manitoulin and the Islands, Town

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	1	50.00%				
B   6-10			1	50.00%		
Subtotal	1	50.00%	1	50.00%	0	
Actionable Requests	2					

# Member

## Northern Bruce Peninsula, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					25	100.00%
Subtotal	0		0		25	100.00%
Actionable Requests	25					

## Northern Cross Energy

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	1	100.00%				
Subtotal	1	100.00%	0		0	
Actionable Requests	1					

## Northern Ontario Wires

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	71	97.26%				
D   16+					2	2.74%
Subtotal	71	97.26%	0		2	2.74%
Actionable Requests	73					

## Northern Rural Networks

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					10	100.00%
Subtotal	0		0		10	100.00%
Actionable Requests	10					

## Northern Tel Limited Partnership

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+			20	4.85%	2	0.49%
A   0-5	361	87.62%				
B   6-10			14	3.40%		
C   11-15			14	3.40%	1	0.24%
Subtotal	361	87.62%	48	11.65%	3	0.73%
Actionable Requests	412					

## Northumberland, County of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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# Member

A   0-5	50	98.04%				
B   6-10			1	1.96%		
Subtotal	50	98.04%	1	1.96%	0	

Actionable Requests 51

## Norwich, Township Of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	97	93.27%	
B   6-10			7
Subtotal	97	93.27%	7

Actionable Requests 104

## Nova Chemicals Corporation

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	21	100.00%	
Subtotal	21	100.00%	0

Actionable Requests 21

## Oakville Hydro

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	1,524	97.01%	
B   6-10			42
C   11-15			5
Subtotal	1524	97.01%	47

Actionable Requests 1571

## Oakville, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	1,792	97.82%	
B   6-10			38
C   11-15			2
Subtotal	1792	97.82%	40

Actionable Requests 1832

## Oil Springs, Village of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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# Member

D   16+					48	96.00%
A   0-5	1	2.00%				
B   6-10			1	2.00%		
Subtotal	1	2.00%	1	2.00%	48	96.00%

Actionable Requests 50

## Oliver Paipoonge, Municipality of

Completed within Compliant Non-Compliant Non-Compliant No Response

A   0-5	5	100.00%				
Subtotal	5	100.00%	0		0	

Actionable Requests 5

## ON-Energy Corp

Completed within Compliant Non-Compliant Non-Compliant No Response

B   6-10			1	20.00%		
A   0-5	4	80.00%				
Subtotal	4	80.00%	1	20.00%	0	

Actionable Requests 5

## Ontario Power Generation - Lambton

Completed within Compliant Non-Compliant Non-Compliant No Response

A   0-5	1	100.00%				
Subtotal	1	100.00%	0		0	

Actionable Requests 1

## Ontario Power Generation - Niagara

Completed within Compliant Non-Compliant Non-Compliant No Response

A   0-5	7	87.50%				
C   11-15			1	12.50%		
Subtotal	7	87.50%	1	12.50%	0	

Actionable Requests 8

## Ontera - A Division of NorthernTel

Completed within Compliant Non-Compliant Non-Compliant No Response

A   0-5	229	89.11%				
B   6-10			12	4.67%		

# Member

C   11-15			2	0.78%		
D   16+			3	1.17%	11	4.28%
Subtotal	229	89.11%	17	6.61%	11	4.28%

Actionable Requests 257

## Opasatika, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+			4
Subtotal	0	0	4

Actionable Requests 4

## Orangeville Hydro

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
B   6-10		16	14.41%
D   16+		1	0.90%
A   0-5	92	82.88%	
Subtotal	92	82.88%	17

Actionable Requests 111

## Orangeville, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
B   6-10		28	21.21%
C   11-15		23	17.42%
D   16+		14	10.61%
A   0-5	64	48.48%	
Subtotal	64	48.48%	65

Actionable Requests 132

## Orangeville, Town of - Fibre

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	40	83.33%	
B   6-10		8	16.67%
Subtotal	40	83.33%	8

Actionable Requests 48

# Member

## Orillia, City of (EIS Dept)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	317	91.09%				
B   6-10			26	7.47%		
C   11-15			4	1.15%		
D   16+					1	0.29%
Subtotal	317	91.09%	30	8.62%	1	0.29%
Actionable Requests	348					

## Oro-Medonte, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	18	100.00%				
Subtotal	18	100.00%	0		0	
Actionable Requests	18					

## Oshawa PUC Networks Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
C   11-15			2	0.41%		
D   16+			1	0.20%		
B   6-10			22	4.49%	5	1.02%
A   0-5	460	93.88%				
Subtotal	460	93.88%	25	5.10%	5	1.02%
Actionable Requests	490					

## Oshawa, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			15	5.28%		
C   11-15			1	0.35%		
D   16+			1	0.35%		
A   0-5	267	94.01%				
Subtotal	267	94.01%	17	5.99%	0	
Actionable Requests	284					

## Oshawa, City of - Catch Basins

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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# Member

B   6-10			2	14.29%		
A   0-5	12	85.71%				
Subtotal	12	85.71%	2	14.29%	0	

Actionable Requests 14

## Osler Bluff Ski-Club

Completed within Compliant Non-Compliant Non-Compliant No Response

D   16+					1	100.00%
Subtotal	0		0		1	100.00%

Actionable Requests 1

## Otonabee-South Monaghan

Completed within Compliant Non-Compliant Non-Compliant No Response

B   6-10			3	30.00%		
D   16+			2	20.00%	3	30.00%
A   0-5	2	20.00%				
Subtotal	2	20.00%	5	50.00%	3	30.00%

Actionable Requests 10

## Ottawa River Power

Completed within Compliant Non-Compliant Non-Compliant No Response

A   0-5	155	99.36%				
B   6-10			1	0.64%		
Subtotal	155	99.36%	1	0.64%	0	

Actionable Requests 156

## Ottawa, City of - Street Lights

Completed within Compliant Non-Compliant Non-Compliant No Response

A   0-5	3,359	98.22%				
D   16+					10	0.29%
B   6-10			50	1.46%		
C   11-15			1	0.03%		
Subtotal	3359	98.22%	51	1.49%	10	0.29%

Actionable Requests 3420



# Member

## Ottawa, City of - Traffic Signals -976

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	714	100.00%				
Subtotal	714	100.00%	0		0	
Actionable Requests	714					

## Ottawa, City of - Water-Sewer - 975

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	4,235	99.34%				
B   6-10			27	0.63%		
D   16+					1	0.02%
Subtotal	4235	99.34%	27	0.63%	1	0.02%
Actionable Requests	4263					

## Ottawa, University of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					4	100.00%
Subtotal	0		0		4	100.00%
Actionable Requests	4					

## Owen Sound, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	99	89.19%				
B   6-10			10	9.01%		
C   11-15			2	1.80%		
Subtotal	99	89.19%	12	10.81%	0	
Actionable Requests	111					

## Oxford, County of - Fiber

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	3	100.00%				
Subtotal	3	100.00%	0		0	
Actionable Requests	3					

## Oxford, County of - Street Lights

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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# Member

A   0-5	6	100.00%				
Subtotal	6	100.00%	0		0	

Actionable Requests 6

## Oxford, County of - Traffic

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			3	23.08%	1	7.69%
C   11-15			1	7.69%		
A   0-5	8	61.54%				
Subtotal	8	61.54%	4	30.77%	1	7.69%

Actionable Requests 13

## Oxford, County of - Water & Sewer

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
C   11-15			4	1.24%		
A   0-5	319	98.76%				
Subtotal	319	98.76%	4	1.24%	0	

Actionable Requests 323

## Packet Works

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	2	66.67%				
B   6-10			1	33.33%		
Subtotal	2	66.67%	1	33.33%	0	

Actionable Requests 3

## Parkhill Wind Farm (Nextera)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	105	95.45%				
B   6-10			3	2.73%		
D   16+					2	1.82%
Subtotal	105	95.45%	3	2.73%	2	1.82%

Actionable Requests 110

## Parry Sound, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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# Member

A   0-5	21	95.45%				
B   6-10			1	4.55%		
Subtotal	21	95.45%	1	4.55%	0	

Actionable Requests 22

## Pearson (PIFF) and GTAA

Completed within Compliant Non-Compliant Non-Compliant No Response

A   0-5	5	100.00%				
Subtotal	5	100.00%	0		0	

Actionable Requests 5

## Peel Region - Monitored Sites

Completed within Compliant Non-Compliant Non-Compliant No Response

A   0-5	13	52.00%				
D   16+					12	48.00%
Subtotal	13	52.00%	0		12	48.00%

Actionable Requests 25

## Peel, Region of - Brampton - Sanitary

Completed within Compliant Non-Compliant Non-Compliant No Response

B   6-10			13	5.08%		
C   11-15			5	1.95%		
A   0-5	234	91.41%				
D   16+			1	0.39%	3	1.17%
Subtotal	234	91.41%	19	7.42%	3	1.17%

Actionable Requests 256

## Peel, Region of - Brampton - Storm

Completed within Compliant Non-Compliant Non-Compliant No Response

A   0-5	52	92.86%				
B   6-10			1	1.79%		
D   16+			1	1.79%	2	3.57%
Subtotal	52	92.86%	2	3.57%	2	3.57%

Actionable Requests 56

# Member

## Peel, Region of - Brampton - Water

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	382	90.31%				
B   6-10			18	4.26%	1	0.24%
C   11-15			4	0.95%	1	0.24%
D   16+			2	0.47%	15	3.55%
Subtotal	382	90.31%	24	5.67%	17	4.02%
Actionable Requests	423					

## Peel, Region of - Caledon - Sanitary

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	51	51.52%				
B   6-10			24	24.24%		
C   11-15			14	14.14%		
D   16+			9	9.09%	1	1.01%
Subtotal	51	51.52%	47	47.47%	1	1.01%
Actionable Requests	99					

## Peel, Region of - Caledon - Storm

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	47	67.14%				
D   16+			5	7.14%	1	1.43%
B   6-10			13	18.57%		
C   11-15			4	5.71%		
Subtotal	47	67.14%	22	31.43%	1	1.43%
Actionable Requests	70					

## Peel, Region of - Caledon - Water

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	541	75.03%				
B   6-10			122	16.92%		
C   11-15			27	3.74%		
D   16+			16	2.22%	15	2.08%

# Member

Subtotal	541	75.03%	165	22.88%	15	2.08%
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Actionable Requests	721					
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## Peel, Region of - Mississauga - Sanitary

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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A   0-5	458	88.08%				
B   6-10			22	4.23%	5	0.96%
C   11-15			8	1.54%	2	0.38%
D   16+			14	2.69%	11	2.12%
Subtotal	458	88.08%	44	8.46%	18	3.46%

Actionable Requests	520					
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## Peel, Region of - Mississauga - Storm

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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A   0-5	65	94.20%				
B   6-10			2	2.90%		
D   16+			1	1.45%	1	1.45%
Subtotal	65	94.20%	3	4.35%	1	1.45%

Actionable Requests	69					
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## Peel, Region of - Mississauga - Water

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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A   0-5	833	89.76%				
D   16+			12	1.29%	45	4.85%
B   6-10			28	3.02%	5	0.54%
C   11-15			4	0.43%	1	0.11%
Subtotal	833	89.76%	44	4.74%	51	5.50%

Actionable Requests	928					
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## Peel, Region of - Traffic Signals

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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A   0-5	170	97.70%				
B   6-10			4	2.30%		
Subtotal	170	97.70%	4	2.30%	0	

Actionable Requests	174					
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# Member

## Peel, Region of (Peel Fibre Optics)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	309	47.25%				
B   6-10			158	24.16%		
C   11-15			53	8.10%		
D   16+			53	8.10%	81	12.39%
Subtotal	309	47.25%	264	40.37%	81	12.39%
Actionable Requests	654					

## Pelee, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					1	33.33%
A   0-5	1	33.33%				
B   6-10			1	33.33%		
Subtotal	1	33.33%	1	33.33%	1	33.33%
Actionable Requests	3					

## Pelham, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+			1	0.43%		
C   11-15			1	0.43%		
B   6-10			12	5.15%		
A   0-5	219	93.99%				
Subtotal	219	93.99%	14	6.01%	0	
Actionable Requests	233					

## Pembina Pipeline

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	5	83.33%				
B   6-10			1	16.67%		
Subtotal	5	83.33%	1	16.67%	0	
Actionable Requests	6					

## Pembroke, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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## Member

A   0-5	95	96.94%				
D   16+					3	3.06%
Subtotal	95	96.94%	0		3	3.06%

Actionable Requests 98

### Penetanguishene, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	38	97.44%	
D   16+			1
Subtotal	38	97.44%	1

Actionable Requests 39

### Perth East, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	63	98.44%	
B   6-10			1
Subtotal	63	98.44%	1

Actionable Requests 64

### Perth South, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	5	100.00%	
Subtotal	5	100.00%	0

Actionable Requests 5

### Perth, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
C   11-15		4	17.39%
D   16+		1	4.35%
B   6-10		7	30.43%
A   0-5	11	47.83%	
Subtotal	11	47.83%	12

Actionable Requests 23

### Petawawa, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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# Member

B   6-10			12	6.59%		
D   16+					9	4.95%
A   0-5	161	88.46%				
Subtotal	161	88.46%	12	6.59%	9	4.95%

Actionable Requests 182

## Peterborough Utilities (water, wastewater)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	393	97.28%	
B   6-10			9
Subtotal	393	97.28%	9

Actionable Requests 404

## Peterborough, City of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	416	100.00%	
Subtotal	416	100.00%	0

Actionable Requests 416

## Peterborough, County of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	143	95.97%	
D   16+			6
Subtotal	143	95.97%	6

Actionable Requests 149

## Petro-Canada Lubricants

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+			1
Subtotal	0	0	1

Actionable Requests 1

## Petrolia, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+		1	6
A   0-5	29	63.04%	



# Member

B   6-10			7	15.22%		
C   11-15			3	6.52%		
Subtotal	29	63.04%	11	23.91%	6	13.04%

Actionable Requests 46

## Pickering, City of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+			274
Subtotal	0	0	274

Actionable Requests 274

## Pickle Lake, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+			2
Subtotal	0	0	2

Actionable Requests 2

## Plains Midstream Pipeline

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	54	100.00%	
Subtotal	54	100.00%	0

Actionable Requests 54

## Plympton-Wyoming, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	63	94.03%	
B   6-10		1	1.49%
D   16+			3
Subtotal	63	94.03%	1

Actionable Requests 67

## Point Edward, Village of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	7	30.43%	
C   11-15		9	39.13%
D   16+		6	26.09%
			1
			4.35%

# Member

Subtotal	7	30.43%	15	65.22%	1	4.35%
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Actionable Requests	23					
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## Port Burwell Area Secondary Water Supply

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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A   0-5	2	100.00%				
Subtotal	2	100.00%	0		0	

Actionable Requests	2					
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## Port Colborne, Municipality of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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A   0-5	102	100.00%				
Subtotal	102	100.00%	0		0	

Actionable Requests	102					
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## Port Dover and Nanticoke Wind Project

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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A   0-5	4	100.00%				
Subtotal	4	100.00%	0		0	

Actionable Requests	4					
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## Port Hope, Municipality of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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A   0-5	119	100.00%				
Subtotal	119	100.00%	0		0	

Actionable Requests	119					
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## Powassan, Municipality of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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D   16+					7	100.00%
Subtotal	0		0		7	100.00%

Actionable Requests	7					
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## Prescott & Russell, United Counties of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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D   16+					10	100.00%
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# Member

Subtotal	0		0		10	100.00%
Actionable Requests	10					

## Prescott, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					23	95.83%
A   0-5	1	4.17%				
Subtotal	1	4.17%	0		23	95.83%
Actionable Requests	24					

## Primus Management ULC

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					8	100.00%
Subtotal	0		0		8	100.00%
Actionable Requests	8					

## Prince Edward, County of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	198	100.00%				
Subtotal	198	100.00%	0		0	
Actionable Requests	198					

## Public Services and Procurement Canada - Services publics et

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	31	48.44%				
B   6-10			5	7.81%		
D   16+					28	43.75%
Subtotal	31	48.44%	5	7.81%	28	43.75%
Actionable Requests	64					

## Puslinch, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	4	100.00%				
Subtotal	4	100.00%	0		0	
Actionable Requests	4					

# Member

## Q9 Networks

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	2	11.76%				
B   6-10			1	5.88%		
D   16+					14	82.35%
Subtotal	2	11.76%	1	5.88%	14	82.35%
Actionable Requests	17					

## Quadro Communications

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			1	0.24%		
D   16+			15	3.66%		
A   0-5	394	96.10%				
Subtotal	394	96.10%	16	3.90%	0	
Actionable Requests	410					

## Queens University

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	30	96.77%				
D   16+					1	3.23%
Subtotal	30	96.77%	0		1	3.23%
Actionable Requests	31					

## Queens University Fibre

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	30	83.33%				
D   16+					6	16.67%
Subtotal	30	83.33%	0		6	16.67%
Actionable Requests	36					

## Quinte West, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	495	93.40%				
B   6-10			20	3.77%		
D   16+					15	2.83%

# Member

Subtotal	495	93.40%	20	3.77%	15	2.83%
Actionable Requests	530					

## Rainy River, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	4	100.00%	
Subtotal	4	100.00%	0
Actionable Requests	4		

## Ramara, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	17	70.83%	
B   6-10			7
Subtotal	17	70.83%	7
Actionable Requests	24		

## Red Lake, Municipality of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	15	93.75%	
D   16+			1
Subtotal	15	93.75%	1
Actionable Requests	16		

## Red Rock, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
B   6-10		1	14.29%
D   16+			6
Subtotal	0	1	14.29%
Actionable Requests	7		

## Region of Waterloo (North Dumfries Wellesley Sewer)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
B   6-10		2	6.06%
D   16+		1	3.03%
A   0-5	30	90.91%	

# Member

Subtotal	30	90.91%	3	9.09%	0	
Actionable Requests	33					

## Region of Waterloo, Rapid Transit

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	54	100.00%	
Subtotal	54	100.00%	0
Actionable Requests	54		

## Renfrew Hydro

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	49	100.00%	
Subtotal	49	100.00%	0
Actionable Requests	49		

## Renfrew, County of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	86	96.63%	
B   6-10			3
Subtotal	86	96.63%	3
Actionable Requests	89		

## Renfrew, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	44	91.67%	
B   6-10			4
Subtotal	44	91.67%	4
Actionable Requests	48		

## Richmond Hill, City of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	408	99.76%	
B   6-10			1
Subtotal	408	99.76%	1
Actionable Requests	409		

# Member

## Richmond Hill, City of - Traffic Signals

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	12	100.00%				
Subtotal	12	100.00%	0		0	
Actionable Requests	12					

## Rideau Lakes, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	1	33.33%				
C   11-15			2	66.67%		
Subtotal	1	33.33%	2	66.67%	0	
Actionable Requests	3					

## Rideau St Lawrence Utilities

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			6	8.11%		
A   0-5	68	91.89%				
Subtotal	68	91.89%	6	8.11%	0	
Actionable Requests	74					

## Rogers Communications

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	20,556	92.36%				
B   6-10			1133	5.09%	11	0.05%
C   11-15			269	1.21%		
D   16+			160	0.72%	128	0.58%
Subtotal	20556	92.36%	1562	7.02%	139	0.62%
Actionable Requests	22257					

## Romney Wind Energy Centre LP

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	37	59.68%				
B   6-10			18	29.03%		
C   11-15			3	4.84%		
D   16+					4	6.45%

# Member

Subtotal	37	59.68%	21	33.87%	4	6.45%
Actionable Requests	62					

## Rosspport LSB

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

## Rowe Energy Corporation

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					1	25.00%
A   0-5	3	75.00%				
Subtotal	3	75.00%	0		1	25.00%
Actionable Requests	4					

## Roxborough Telephone Co Ltd

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					10	43.48%
A   0-5	11	47.83%				
B   6-10			2	8.70%		
Subtotal	11	47.83%	2	8.70%	10	43.48%
Actionable Requests	23					

## Ruralwave

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	123	96.09%				
B   6-10			5	3.91%		
Subtotal	123	96.09%	5	3.91%	0	
Actionable Requests	128					

## Russell, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	86	81.90%				
B   6-10			17	16.19%		
D   16+					2	1.90%



# Member

Subtotal	86	81.90%	17	16.19%	2	1.90%
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Actionable Requests	105					
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## Sables-Spanish Rivers, Township of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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A   0-5	9	100.00%				
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Subtotal	9	100.00%	0		0	
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Actionable Requests	9					
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## Sarnia, City of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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A   0-5	413	99.28%				
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B   6-10			3	0.72%		
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Subtotal	413	99.28%	3	0.72%	0	
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Actionable Requests	416					
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## Saugeen First Nations Water

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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D   16+					6	100.00%
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Subtotal	0		0		6	100.00%
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Actionable Requests	6					
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## Saugeen Shores, Town of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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B   6-10			80	26.40%		
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C   11-15			1	0.33%		
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D   16+			2	0.66%		
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A   0-5	220	72.61%				
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Subtotal	220	72.61%	83	27.39%	0	
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Actionable Requests	303					
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## Sault Ste Marie PUC

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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A   0-5	858	97.72%				
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B   6-10			18	2.05%		
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C   11-15			2	0.23%		
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# Member

Subtotal	858	97.72%	20	2.28%	0	
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Actionable Requests	878					
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## Sault Ste Marie, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	97	97.00%				
B   6-10			1	1.00%		
D   16+					2	2.00%
Subtotal	97	97.00%	1	1.00%	2	2.00%

Actionable Requests	100					
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## Schreiber, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	2	100.00%				
Subtotal	2	100.00%	0		0	

Actionable Requests	2					
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## Scugog, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	89	92.71%				
B   6-10			4	4.17%		
D   16+					3	3.13%
Subtotal	89	92.71%	4	4.17%	3	3.13%

Actionable Requests	96					
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## Seguin, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					2	100.00%
Subtotal	0		0		2	100.00%

Actionable Requests	2					
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## Selwyn, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	20	83.33%				
B   6-10			1	4.17%		
D   16+					3	12.50%

# Member

Subtotal	20	83.33%	1	4.17%	3	12.50%
Actionable Requests	24					

## Settlers Landing Wind Farm

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	1	100.00%	
Subtotal	1	100.00%	0
Actionable Requests	1		

## Severn, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	78	100.00%	
Subtotal	78	100.00%	0
Actionable Requests	78		

## Shaw Cable Systems

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	806	88.77%	
B   6-10			54
C   11-15			11
D   16+			5
Subtotal	806	88.77%	70
Actionable Requests	908		

## Shelburne, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	33	89.19%	
D   16+			4
Subtotal	33	89.19%	4
Actionable Requests	37		

## Shell Canada

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
C   11-15		1	50.00%
D   16+			1

# Member

Subtotal	0		1	50.00%	1	50.00%
Actionable Requests	2					

## Shuniah, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

## Sick Kids Hospital

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					8	100.00%
Subtotal	0		0		8	100.00%
Actionable Requests	8					

## Silver Bay Water

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

## Silvercreek Nominee Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	8	100.00%				
Subtotal	8	100.00%	0		0	
Actionable Requests	8					

## Simcoe County District School Board

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

## Simcoe, County of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	24	100.00%				

# Member

Subtotal	24	100.00%	0		0	
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Actionable Requests	24					
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## Sioux Lookout Hydro

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	13	81.25%				
B   6-10			2	12.50%		
D   16+					1	6.25%
Subtotal	13	81.25%	2	12.50%	1	6.25%

Actionable Requests	16					
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## Sioux Lookout, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	6	66.67%				
D   16+					3	33.33%
Subtotal	6	66.67%	0		3	33.33%

Actionable Requests	9					
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## Six Nations Gas

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	36	26.67%				
B   6-10			26	19.26%		
C   11-15			14	10.37%		
D   16+			21	15.56%	38	28.15%
Subtotal	36	26.67%	61	45.19%	38	28.15%

Actionable Requests	135					
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## Sky Generation (Sprott Power)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	2	66.67%				
D   16+					1	33.33%
Subtotal	2	66.67%	0		1	33.33%

Actionable Requests	3					
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## Skyway 8

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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# Member

B   6-10			1	50.00%		
A   0-5	1	50.00%				
Subtotal	1	50.00%	1	50.00%	0	

Actionable Requests 2

## Smiths Falls, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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A   0-5	56	74.67%				
B   6-10			19	25.33%		
Subtotal	56	74.67%	19	25.33%	0	

Actionable Requests 75

## Smooth Rock Falls, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
------------------	-----------	---------------	---------------------------

D   16+					19	100.00%
Subtotal	0		0		19	100.00%

Actionable Requests 19

## South Bruce Peninsula, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
------------------	-----------	---------------	---------------------------

A   0-5	17	23.29%				
B   6-10			12	16.44%		
C   11-15			35	47.95%		
D   16+			8	10.96%	1	1.37%
Subtotal	17	23.29%	55	75.34%	1	1.37%

Actionable Requests 73

## South Bruce, Municipality of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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A   0-5	24	34.29%				
B   6-10			11	15.71%		
C   11-15			30	42.86%		
D   16+			5	7.14%		
Subtotal	24	34.29%	46	65.71%	0	

Actionable Requests 70

# Member

## South Dundas, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	38	92.68%				
D   16+					1	2.44%
B   6-10			2	4.88%		
Subtotal	38	92.68%	2	4.88%	1	2.44%
Actionable Requests	41					

## South Frontenac, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	24	77.42%				
B   6-10			4	12.90%		
D   16+					3	9.68%
Subtotal	24	77.42%	4	12.90%	3	9.68%
Actionable Requests	31					

## South Glengarry, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	46	97.87%				
D   16+					1	2.13%
Subtotal	46	97.87%	0		1	2.13%
Actionable Requests	47					

## South Huron Hospital

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					2	100.00%
Subtotal	0		0		2	100.00%
Actionable Requests	2					

## South Huron, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	87	76.99%				
B   6-10			17	15.04%		
C   11-15			2	1.77%		
D   16+					7	6.19%

# Member

Subtotal	87	76.99%	19	16.81%	7	6.19%
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Actionable Requests	113					
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## South Kent Wind Project

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
C   11-15			1	5.00%		
A   0-5	19	95.00%				
Subtotal	19	95.00%	1	5.00%	0	

Actionable Requests	20					
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## South River, Village of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	17	89.47%				
D   16+					2	10.53%
Subtotal	17	89.47%	0		2	10.53%

Actionable Requests	19					
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## South Stormont, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	77	90.59%				
B   6-10			5	5.88%		
D   16+					3	3.53%
Subtotal	77	90.59%	5	5.88%	3	3.53%

Actionable Requests	85					
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## Southgate, Township

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	42	76.36%				
B   6-10			5	9.09%		
D   16+					8	14.55%
Subtotal	42	76.36%	5	9.09%	8	14.55%

Actionable Requests	55					
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## Southwest Middlesex, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	74	94.87%				



# Member

B   6-10			2	2.56%		
D   16+			1	1.28%	1	1.28%
Subtotal	74	94.87%	3	3.85%	1	1.28%

Actionable Requests 78

## South-West Oxford, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	2	4.00%	
C   11-15			1
D   16+			47
Subtotal	2	4.00%	1

Actionable Requests 50

## Southwold, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+			46
Subtotal	0	0	46

Actionable Requests 46

## SP Belle River Wind LP

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+			1
A   0-5	2	66.67%	
Subtotal	2	66.67%	0

Actionable Requests 3

## Spanish, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	1	25.00%	
D   16+			3
Subtotal	1	25.00%	0

Actionable Requests 4

## Spectrum Telecom Group Ltd

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	1	33.33%	

# Member

D   16+					2	66.67%
Subtotal	1	33.33%	0		2	66.67%

Actionable Requests 3

## Springwater, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	17	62.96%	
B   6-10			5
C   11-15			2
D   16+			3
Subtotal	17	62.96%	7

Actionable Requests 27

## Sprucedale Youth Centre

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+			1
Subtotal	0	0	1

Actionable Requests 1

## St. Catharines, City of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	623	97.80%	
B   6-10			14
Subtotal	623	97.80%	14

Actionable Requests 637

## St. Charles, Municipality of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	2	40.00%	
B   6-10			2
D   16+			1
Subtotal	2	40.00%	3

Actionable Requests 5

## St. Clair, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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# Member

A   0-5	140	71.79%				
D   16+					55	28.21%
Subtotal	140	71.79%	0		55	28.21%

Actionable Requests 195

## St. Columban Wind Farms LP

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	4	50.00%	
D   16+			4
Subtotal	4	50.00%	4

Actionable Requests 8

## St. Joseph, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	1	100.00%	
Subtotal	1	100.00%	0

Actionable Requests 1

## St. Josephs Health Care (London)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+			1
Subtotal	0	0	1

Actionable Requests 1

## St. Josephs Healthcare (Hamilton)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	1	100.00%	
Subtotal	1	100.00%	0

Actionable Requests 1

## St. Marys General Hospital

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+		3	100.00%
Subtotal	0	3	100.00%

Actionable Requests 3

# Member

## St. Marys, Separated Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	69	98.57%				
D   16+					1	1.43%
Subtotal	69	98.57%	0		1	1.43%
Actionable Requests	70					

## St. Michael's Hospital

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					7	100.00%
Subtotal	0		0		7	100.00%
Actionable Requests	7					

## St. Thomas, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+			12	1.92%		
C   11-15			16	2.56%		
B   6-10			30	4.81%		
A   0-5	566	90.71%				
Subtotal	566	90.71%	58	9.29%	0	
Actionable Requests	624					

## Start Communications

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	368	83.45%				
B   6-10			27	6.12%	5	1.13%
C   11-15			11	2.49%		
D   16+			6	1.36%	24	5.44%
Subtotal	368	83.45%	44	9.98%	29	6.58%
Actionable Requests	441					

## Stirling-Rawdon, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	17	100.00%				

# Member

Subtotal	17	100.00%	0		0	
Actionable Requests	17					

## Stonebridge Golf and Country Club

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

## Storm Internet

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	16	57.14%				
B   6-10			1	3.57%		
D   16+					11	39.29%
Subtotal	16	57.14%	1	3.57%	11	39.29%
Actionable Requests	28					

## Stormont, Dundas & Glengarry, United Counties ( SDG01)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	3	100.00%				
Subtotal	3	100.00%	0		0	
Actionable Requests	3					

## Stormont, Dundas & Glengarry, United Counties ( SDG02)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			1	6.25%		
A   0-5	15	93.75%				
Subtotal	15	93.75%	1	6.25%	0	
Actionable Requests	16					

## Stratford, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					247	100.00%
Subtotal	0		0		247	100.00%
Actionable Requests	247					

# Member

Strathroy-Caradoc, Municipality of						
Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	110	100.00%				
Subtotal	110	100.00%	0		0	
Actionable Requests	110					
Stubbs Communications						
Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					
Sudbury District Energy						
Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	6	100.00%				
Subtotal	6	100.00%	0		0	
Actionable Requests	6					
Sun Canadian Pipelines						
Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	355	99.44%				
D   16+					2	0.56%
Subtotal	355	99.44%	0		2	0.56%
Actionable Requests	357					
Sun Canadian Pipelines - Sarnia Area						
Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	31	100.00%				
Subtotal	31	100.00%	0		0	
Actionable Requests	31					
Suncor Energy						
Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	3	100.00%				

# Member

Subtotal	3	100.00%	0		0	
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Actionable Requests	3					
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## Suncor Energy Products (SNCP02)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	1	50.00%				
B   6-10			1	50.00%		
Subtotal	1	50.00%	1	50.00%	0	

Actionable Requests	2					
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## Suncor Energy Products (SNCP03)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	2	28.57%				
B   6-10			1	14.29%		
D   16+					4	57.14%
Subtotal	2	28.57%	1	14.29%	4	57.14%

Actionable Requests	7					
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## Suncor Energy Products (SNCP04)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	1	50.00%				
B   6-10			1	50.00%		
Subtotal	1	50.00%	1	50.00%	0	

Actionable Requests	2					
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## Suncor Energy Products (SNCP05)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	1	16.67%				
B   6-10			1	16.67%		
D   16+					4	66.67%
Subtotal	1	16.67%	1	16.67%	4	66.67%

Actionable Requests	6					
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## Suncor Pipelines

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			1	100.00%		

# Member

Subtotal	0		1	100.00%	0	
Actionable Requests	1					

## Sundridge, Village of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	7	100.00%	
Subtotal	7	100.00%	0
Actionable Requests	7		

## Superior View Gas Inc

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	12	36.36%	
B   6-10			8
C   11-15			2
D   16+			2
Subtotal	12	36.36%	12
Actionable Requests	33		

## SWNS LP - Sumac Ridge Wind Farm

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	1	100.00%	
Subtotal	1	100.00%	0
Actionable Requests	1		

## Synergy North - Kenora

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	40	100.00%	
Subtotal	40	100.00%	0
Actionable Requests	40		

## Synergy North - Thunder Bay

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
B   6-10		190	24.80%
C   11-15		4	0.52%
A   0-5	568	74.15%	
D   16+		3	0.39%
			1
			0.13%



# Member

Subtotal	568	74.15%	197	25.72%	1	0.13%
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Actionable Requests	766					
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## Talbot Windfarm

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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A   0-5	4	100.00%				
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Subtotal	4	100.00%	0		0	
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Actionable Requests	4					
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## Tay, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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A   0-5	51	85.00%				
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B   6-10			3	5.00%		
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D   16+			1	1.67%	5	8.33%
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Subtotal	51	85.00%	4	6.67%	5	8.33%
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Actionable Requests	60					
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## Tay, Township of - Street Lights

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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A   0-5	1	50.00%				
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B   6-10			1	50.00%		
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Subtotal	1	50.00%	1	50.00%	0	
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Actionable Requests	2					
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## TBayTel

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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A   0-5	535	72.59%				
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B   6-10			187	25.37%		
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C   11-15			4	0.54%		
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D   16+					11	1.49%
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Subtotal	535	72.59%	191	25.92%	11	1.49%
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Actionable Requests	737					
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## Techform, a Division of Magna Mechatronics

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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D   16+					1	100.00%
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# Member

Subtotal	0		0		1	100.00%
Actionable Requests	1					

## Tecumseh, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	65	53.72%				
B   6-10			56	46.28%		
Subtotal	65	53.72%	56	46.28%	0	
Actionable Requests	121					

## TekSavvy Solutions Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	246	69.49%				
B   6-10			30	8.47%		
C   11-15			18	5.08%		
D   16+			21	5.93%	39	11.02%
Subtotal	246	69.49%	69	19.49%	39	11.02%
Actionable Requests	354					

## telMAX Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	336	94.65%				
B   6-10			6	1.69%		
C   11-15			1	0.28%		
D   16+			1	0.28%	11	3.10%
Subtotal	336	94.65%	8	2.25%	11	3.10%
Actionable Requests	355					

## Telus

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	2,584	91.50%				
B   6-10			206	7.29%		
C   11-15			10	0.35%		
D   16+			10	0.35%	14	0.50%

# Member

Subtotal	2584	91.50%	226	8.00%	14	0.50%
Actionable Requests	2824					

## Temagami, Municipality of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	1	100.00%	
Subtotal	1	100.00%	0
Actionable Requests	1		

## Temiskaming Shores, City of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	63	100.00%	
Subtotal	63	100.00%	0
Actionable Requests	63		

## TeraGo Networks Inc

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+			4
Subtotal	0	0	4
Actionable Requests	4		

## Teraspan Networks

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	35	97.22%	
D   16+			1
Subtotal	35	97.22%	1
Actionable Requests	36		

## Terrace Bay, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	7	100.00%	
Subtotal	7	100.00%	0
Actionable Requests	7		

## Thames Centre, Municipality of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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# Member

A   0-5	34	60.71%				
B   6-10			18	32.14%		
C   11-15			1	1.79%		
D   16+					3	5.36%
Subtotal	34	60.71%	19	33.93%	3	5.36%

Actionable Requests 56

## Thames Centre, Municipality of – Storm Sewer, Drains, Streetli

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	163	93.14%	
D   16+			9
Subtotal	163	93.14%	9

Actionable Requests 175

## Thames Valley District Schoolboard

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+			1
Subtotal	0	0	1

Actionable Requests 1

## Thessalon, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	2	100.00%	
Subtotal	2	100.00%	0

Actionable Requests 2

## Thorold, City of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	222	92.89%	
B   6-10			16
C   11-15			1
Subtotal	222	92.89%	17

Actionable Requests 239

## Thunder Bay, City of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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# Member

A   0-5	594	82.61%				
B   6-10			100	13.91%		
C   11-15			1	0.14%		
D   16+					24	3.34%
Subtotal	594	82.61%	101	14.05%	24	3.34%

Actionable Requests 719

## Thunder Bay, City of - Parks Property

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	110	97.35%	
B   6-10			2
C   11-15			1
Subtotal	110	97.35%	3

Actionable Requests 113

## Tillsonburg Hydro

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	169	98.83%	
B   6-10			2
Subtotal	169	98.83%	2

Actionable Requests 171

## Tillsonburg, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	162	99.39%	
B   6-10			1
Subtotal	162	99.39%	1

Actionable Requests 163

## Timmins, City of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	153	100.00%	
Subtotal	153	100.00%	0

Actionable Requests 153

# Member

## Timmins, City of - Traffic and Street Lights

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					6	10.91%
A   0-5	47	85.45%				
B   6-10			2	3.64%		
Subtotal	47	85.45%	2	3.64%	6	10.91%
Actionable Requests	55					

## Tiny, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	64	91.43%				
B   6-10			4	5.71%		
D   16+					2	2.86%
Subtotal	64	91.43%	4	5.71%	2	2.86%
Actionable Requests	70					

## Toronto Community Housing

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					2	100.00%
Subtotal	0		0		2	100.00%
Actionable Requests	2					

## Toronto East Health Network

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

## Toronto Gas Extraction

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	8	100.00%				
Subtotal	8	100.00%	0		0	
Actionable Requests	8					

## Toronto Hydro

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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# Member

A   0-5	7,631	95.33%				
B   6-10			272	3.40%	7	0.09%
C   11-15			35	0.44%	3	0.04%
D   16+			17	0.21%	40	0.50%
Subtotal	7631	95.33%	324	4.05%	50	0.62%

Actionable Requests 8005

## Toronto Metropolitan University

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	4	80.00%	
B   6-10			1
Subtotal	4	80.00%	1

Actionable Requests 5

## Toronto Transit Commission (TTC) - Communications

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	243	95.29%	
B   6-10			4
D   16+			8
Subtotal	243	95.29%	4

Actionable Requests 255

## Toronto Transit Commission (TTC) - Electrical Lines

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	478	77.72%	
B   6-10			30
C   11-15			3
D   16+			1
Subtotal	478	77.72%	34

Actionable Requests 615

## Toronto Transit Commission (TTC) - Rail Structures

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	511	100.00%	

# Member

Subtotal	511	100.00%	0		0	
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Actionable Requests	511					
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## Toronto, City of - BIA

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	246	82.27%				
B   6-10			8	2.68%		
C   11-15			1	0.33%		
D   16+			1	0.33%	43	14.38%
Subtotal	246	82.27%	10	3.34%	43	14.38%

Actionable Requests	299					
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## Toronto, City of - Traffic

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	1,440	94.18%				
D   16+			10	0.65%	5	0.33%
B   6-10			59	3.86%	5	0.33%
C   11-15			10	0.65%		
Subtotal	1440	94.18%	79	5.17%	10	0.65%

Actionable Requests	1529					
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## Toronto, City of - Water and Sewer

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	2,419	95.39%				
B   6-10			85	3.35%	6	0.24%
C   11-15			16	0.63%		
D   16+			7	0.28%	3	0.12%
Subtotal	2419	95.39%	108	4.26%	9	0.35%

Actionable Requests	2536					
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## Toronto, University of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	44	100.00%				
Subtotal	44	100.00%	0		0	

Actionable Requests	44					
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# Member

## Trans Canada Utilities for York Region Fibre

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	641	88.29%				
B   6-10			75	10.33%		
C   11-15			3	0.41%		
D   16+			6	0.83%	1	0.14%
Subtotal	641	88.29%	84	11.57%	1	0.14%
Actionable Requests	726					

## TransCanada Pipelines - East

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
C   11-15			23	2.30%	2	0.20%
B   6-10			35	3.49%		
A   0-5	848	84.63%				
D   16+			24	2.40%	70	6.99%
Subtotal	848	84.63%	82	8.18%	72	7.19%
Actionable Requests	1002					

## TransCanada Pipelines - North

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	47	64.38%				
B   6-10			7	9.59%		
C   11-15			4	5.48%		
D   16+			6	8.22%	9	12.33%
Subtotal	47	64.38%	17	23.29%	9	12.33%
Actionable Requests	73					

## Trans-Northern Pipelines (TN01)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	518	97.92%				
B   6-10			1	0.19%	4	0.76%
D   16+			1	0.19%	5	0.95%
Subtotal	518	97.92%	2	0.38%	9	1.70%
Actionable Requests	529					

# Member

## Trans-Northern Pipelines (TN02)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	70	94.59%				
B   6-10			2	2.70%		
C   11-15					1	1.35%
D   16+			1	1.35%		
Subtotal	70	94.59%	3	4.05%	1	1.35%
Actionable Requests	74					

## Trent Hills, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	45	95.74%				
B   6-10			2	4.26%		
Subtotal	45	95.74%	2	4.26%	0	
Actionable Requests	47					

## Trent Lakes, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			1	25.00%		
D   16+					1	25.00%
A   0-5	2	50.00%				
Subtotal	2	50.00%	1	25.00%	1	25.00%
Actionable Requests	4					

## Trent University

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	1	33.33%				
D   16+					2	66.67%
Subtotal	1	33.33%	0		2	66.67%
Actionable Requests	3					

## Tribute Gas

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	4	44.44%				
B   6-10			4	44.44%		

# Member

C   11-15			1	11.11%		
Subtotal	4	44.44%	5	55.56%	0	

Actionable Requests 9

## Tuckersmith Communications

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	250	98.43%				
D   16+			1	0.39%	3	1.18%
Subtotal	250	98.43%	1	0.39%	3	1.18%

Actionable Requests 254

## Tweed, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					9	100.00%
Subtotal	0		0		9	100.00%

Actionable Requests 9

## University Health Network

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	9	100.00%				
Subtotal	9	100.00%	0		0	

Actionable Requests 9

## University Health Network - Princess Margaret

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					3	100.00%
Subtotal	0		0		3	100.00%

Actionable Requests 3

## University Health Network - Toronto General

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					6	100.00%
Subtotal	0		0		6	100.00%

Actionable Requests 6

# Member

## University Health Network - Toronto Western

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	5	100.00%	
Subtotal	5	100.00%	0
Actionable Requests	5		

## University of Western Ontario

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	9	16.67%	
D   16+			45
Subtotal	9	16.67%	45
Actionable Requests	54		

## University of Windsor

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+			2
Subtotal	0	0	2
Actionable Requests	2		

## UpLink Communications Inc

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	1	11.11%	
B   6-10		1	11.11%
D   16+		5	55.56%
Subtotal	1	6	66.67%
Actionable Requests	9		

## Upper Canada District School Board

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+			4
Subtotal	0	0	4
Actionable Requests	4		

## Uxbridge, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	118	86.76%	

## Member

B   6-10			13	9.56%		
C   11-15			2	1.47%		
D   16+					3	2.21%
Subtotal	118	86.76%	15	11.03%	3	2.21%

Actionable Requests 136

### Vale Canada

Completed within Compliant Non-Compliant Non-Compliant No Response

A   0-5	28	100.00%				
Subtotal	28	100.00%	0		0	

Actionable Requests 28

### Vaughan, City of (Street Lights)

Completed within Compliant Non-Compliant Non-Compliant No Response

A   0-5	443	44.52%				
D   16+			69	6.93%	400	40.20%
B   6-10			40	4.02%		
C   11-15			43	4.32%		
Subtotal	443	44.52%	152	15.28%	400	40.20%

Actionable Requests 995

### Vaughan, City of (Traffic Signals)

Completed within Compliant Non-Compliant Non-Compliant No Response

A   0-5	32	74.42%				
B   6-10			10	23.26%		
D   16+			1	2.33%		
Subtotal	32	74.42%	11	25.58%	0	

Actionable Requests 43

### Vaughan, City of (Water, Sewer)

Completed within Compliant Non-Compliant Non-Compliant No Response

A   0-5	427	99.30%				
B   6-10			2	0.47%		
D   16+					1	0.23%

# Member

Subtotal	427	99.30%	2	0.47%	1	0.23%
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Actionable Requests	430					
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## Vianet (768812 Ontario Inc)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	684	99.71%				
B   6-10			1	0.15%		
D   16+					1	0.15%
Subtotal	684	99.71%	1	0.15%	1	0.15%

Actionable Requests	686					
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## Videotron Senc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			10	2.83%		
C   11-15			2	0.57%		
D   16+					164	46.46%
A   0-5	177	50.14%				
Subtotal	177	50.14%	12	3.40%	164	46.46%

Actionable Requests	353					
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## Wainfleet Wind Power

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	1	100.00%				
Subtotal	1	100.00%	0		0	

Actionable Requests	1					
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## Walker Environmental Group Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	2	100.00%				
Subtotal	2	100.00%	0		0	

Actionable Requests	2					
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## Warwick, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	4	14.81%				
D   16+					23	85.19%

# Member

Subtotal	4	14.81%	0		23	85.19%
Actionable Requests	27					

## Wasaga Beach Distribution

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	203	100.00%	
Subtotal	203	100.00%	0
Actionable Requests	203		

## Wasaga Beach, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	196	95.61%	
B   6-10			4
D   16+			5
Subtotal	196	95.61%	4
Actionable Requests	205		

## Waste Connections of Canada

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+			4
Subtotal	0	0	4
Actionable Requests	4		

## Waste Management Canada

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	6	85.71%	
D   16+			1
Subtotal	6	85.71%	0
Actionable Requests	7		

## Waterloo Fibre

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	31	93.94%	
B   6-10			2

# Member

Subtotal	31	93.94%	2	6.06%	0	
Actionable Requests	33					

## Waterloo, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			121	17.59%		
C   11-15			2	0.29%		
D   16+			1	0.15%	64	9.30%
A   0-5	500	72.67%				
Subtotal	500	72.67%	124	18.02%	64	9.30%
Actionable Requests	688					

## Waterloo, Region of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	204	97.61%				
B   6-10			5	2.39%		
Subtotal	204	97.61%	5	2.39%	0	
Actionable Requests	209					

## Waterloo, Region of - Rural Storm Sewers

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	67	88.16%				
B   6-10			5	6.58%		
C   11-15			3	3.95%		
D   16+			1	1.32%		
Subtotal	67	88.16%	9	11.84%	0	
Actionable Requests	76					

## Waterloo, Region of (North Dumfries Wellesley Water)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+			1	0.47%		
A   0-5	206	96.26%				
B   6-10			6	2.80%		
C   11-15			1	0.47%		



# Member

Subtotal	206	96.26%	8	3.74%	0	
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Actionable Requests	214					
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## Waterloo, University of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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B   6-10			1	100.00%		
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Subtotal	0		1	100.00%	0	
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Actionable Requests	1					
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## WaveDirect Telecommunications

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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D   16+					1	100.00%
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Subtotal	0		0		1	100.00%
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Actionable Requests	1					
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## Wawa, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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A   0-5	6	75.00%				
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D   16+					2	25.00%
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Subtotal	6	75.00%	0		2	25.00%
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Actionable Requests	8					
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## Welland Hydro

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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A   0-5	279	98.24%				
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B   6-10			5	1.76%		
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Subtotal	279	98.24%	5	1.76%	0	
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Actionable Requests	284					
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## Welland, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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A   0-5	452	98.26%				
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B   6-10			7	1.52%		
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D   16+			1	0.22%		
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# Member

Subtotal	452	98.26%	8	1.74%	0	
Actionable Requests	460					

## Welland, City of - Streetlights

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	449	98.25%				
B   6-10			5	1.09%		
C   11-15			2	0.44%		
D   16+			1	0.22%		
Subtotal	449	98.25%	8	1.75%	0	
Actionable Requests	457					

## Wellesley, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	45	93.75%				
D   16+					3	6.25%
Subtotal	45	93.75%	0		3	6.25%
Actionable Requests	48					

## Wellington North Power Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	74	100.00%				
Subtotal	74	100.00%	0		0	
Actionable Requests	74					

## Wellington North, Township Of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	68	98.55%				
D   16+					1	1.45%
Subtotal	68	98.55%	0		1	1.45%
Actionable Requests	69					

## Wellington, County of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	20	100.00%				

# Member

Subtotal	20	100.00%	0		0	
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Actionable Requests	20					
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## West Elgin, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	30	76.92%				
B   6-10			5	12.82%		
D   16+					4	10.26%
Subtotal	30	76.92%	5	12.82%	4	10.26%

Actionable Requests	39					
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## West Grey, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	23	95.83%				
D   16+					1	4.17%
Subtotal	23	95.83%	0		1	4.17%

Actionable Requests	24					
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## West Lincoln, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	26	96.30%				
B   6-10			1	3.70%		
Subtotal	26	96.30%	1	3.70%	0	

Actionable Requests	27					
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## West Nipissing, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+			4	5.13%	2	2.56%
B   6-10			2	2.56%		
A   0-5	70	89.74%				
Subtotal	70	89.74%	6	7.69%	2	2.56%

Actionable Requests	78					
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## West Perth, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			3	6.00%		

# Member

D   16+					3	6.00%
A   0-5	44	88.00%				
Subtotal	44	88.00%	3	6.00%	3	6.00%

Actionable Requests 50

## West Windsor Power

Completed within Compliant Non-Compliant Non-Compliant No Response

A   0-5	6	100.00%				
Subtotal	6	100.00%	0		0	

Actionable Requests 6

## Westario Power

Completed within Compliant Non-Compliant Non-Compliant No Response

A   0-5	292	92.41%				
B   6-10			19	6.01%		
C   11-15			2	0.63%		
D   16+			2	0.63%	1	0.32%
Subtotal	292	92.41%	23	7.28%	1	0.32%

Actionable Requests 316

## Westover Express Pipeline Ltd

Completed within Compliant Non-Compliant Non-Compliant No Response

A   0-5	47	68.12%				
B   6-10			19	27.54%		
C   11-15			2	2.90%		
D   16+			1	1.45%		
Subtotal	47	68.12%	22	31.88%	0	

Actionable Requests 69

## Westport, Village of

Completed within Compliant Non-Compliant Non-Compliant No Response

A   0-5	1	25.00%				
B   6-10			1	25.00%		
D   16+					2	50.00%

# Member

Subtotal	1	25.00%	1	25.00%	2	50.00%
Actionable Requests	4					

## Whitby, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	223	96.12%				
B   6-10			2	0.86%		
D   16+					7	3.02%
Subtotal	223	96.12%	2	0.86%	7	3.02%
Actionable Requests	232					

## Whitchurch-Stouffville, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	559	84.44%				
B   6-10			102	15.41%		
D   16+					1	0.15%
Subtotal	559	84.44%	102	15.41%	1	0.15%
Actionable Requests	662					

## White River, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	20	28.57%				
B   6-10			39	55.71%		
D   16+					11	15.71%
Subtotal	20	28.57%	39	55.71%	11	15.71%
Actionable Requests	70					

## Whitewater Region, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	12	57.14%				
D   16+					9	42.86%
Subtotal	12	57.14%	0		9	42.86%
Actionable Requests	21					

## Wightman Telecom Fibre Ltd

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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# Member

B   6-10			205	17.73%		
C   11-15			31	2.68%		
D   16+			34	2.94%	9	0.78%
A   0-5	877	75.87%				
Subtotal	877	75.87%	270	23.36%	9	0.78%

Actionable Requests 1156

## Wilfrid Laurier University

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	3	75.00%				
D   16+					1	25.00%
Subtotal	3	75.00%	0		1	25.00%

Actionable Requests 4

## Wilmot, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	46	97.87%				
C   11-15			1	2.13%		
Subtotal	46	97.87%	1	2.13%	0	

Actionable Requests 47

## Windlectric Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					1	100.00%
Subtotal	0		0		1	100.00%

Actionable Requests 1

## Windsor Utilities Commission

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	420	86.60%				
B   6-10			50	10.31%		
C   11-15			12	2.47%		
D   16+			3	0.62%		
Subtotal	420	86.60%	65	13.40%	0	

Actionable Requests 485

# Member

## Windsor, City of - Sewer

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	867	99.09%				
B   6-10			8	0.91%		
Subtotal	867	99.09%	8	0.91%	0	
Actionable Requests	875					

## Windsor, City of - Streetlights

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	1,090	97.41%				
B   6-10			29	2.59%		
Subtotal	1090	97.41%	29	2.59%	0	
Actionable Requests	1119					

## Windsor, City of - Traffic

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			1	0.53%		
A   0-5	188	99.47%				
Subtotal	188	99.47%	1	0.53%	0	
Actionable Requests	189					

## Wingham & Listowel Hospitals

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	2	100.00%				
Subtotal	2	100.00%	0		0	
Actionable Requests	2					

## Wireless Farm Inc.

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					9	100.00%
Subtotal	0		0		9	100.00%
Actionable Requests	9					

## Wollaston, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
D   16+					1	100.00%

# Member

Subtotal	0		0		1	100.00%
Actionable Requests	1					

## Woodstock, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	348	90.86%				
B   6-10			11	2.87%		
D   16+					24	6.27%
Subtotal	348	90.86%	11	2.87%	24	6.27%
Actionable Requests	383					

## Woodstock, City of (Sanitary & Storm Sewer)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	305	88.66%				
B   6-10			9	2.62%		
D   16+					30	8.72%
Subtotal	305	88.66%	9	2.62%	30	8.72%
Actionable Requests	344					

## Woodstock, City of (Street lights)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
B   6-10			9	3.86%		
D   16+					16	6.87%
A   0-5	208	89.27%				
Subtotal	208	89.27%	9	3.86%	16	6.87%
Actionable Requests	233					

## Woolwich, township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
A   0-5	284	99.65%				
B   6-10			1	0.35%		
Subtotal	284	99.65%	1	0.35%	0	
Actionable Requests	285					

## WTC Communications

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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## Member

A   0-5	42	82.35%				
B   6-10			7	13.73%		
D   16+					2	3.92%
Subtotal	42	82.35%	7	13.73%	2	3.92%
Actionable Requests	51					

## Xplore Inc

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	184	90.64%	
B   6-10			5
C   11-15			1
D   16+			1
Subtotal	184	90.64%	7
Actionable Requests	203		

## Xplore Inc - formerly Metroloop

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+		2	0.41%
A   0-5	413	85.51%	
B   6-10		53	10.97%
C   11-15		15	3.11%
Subtotal	413	85.51%	70
Actionable Requests	483		

## Xstrata

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	3	100.00%	
Subtotal	3	100.00%	0
Actionable Requests	3		

## York University

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+			1
Subtotal	0	0	1
Actionable Requests	1		

# Member

## York, Region of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	534	99.26%	
D   16+			4 0.74%
Subtotal	534	99.26%	0 4 0.74%
Actionable Requests	538		

## York, Region of (Traffic, St Lights, Storm Sewer, Culverts)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	1,064	70.65%	
B   6-10			379 25.17%
C   11-15			44 2.92%
D   16+			14 0.93%
Subtotal	1064	70.65%	437 29.02%
Actionable Requests	1506		

## Zayo Canada Inc

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	2	0.15%	
B   6-10			1 0.08%
D   16+			1319 99.77%
Subtotal	2	0.15%	1 1319 99.77%
Actionable Requests	1322		

## Zayo Canada Inc (ZAYOON10)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
A   0-5	1	0.62%	
D   16+			161 99.38%
Subtotal	1	0.62%	0 161 99.38%
Actionable Requests	162		

## Zibi Community Utility LP

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
D   16+			4 100.00%

# Member

Subtotal	0		0		4	100.00%
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Actionable Requests	4					
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**Zorra, Township of**

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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A   0-5	151	100.00%				
Subtotal	151	100.00%	0		0	

Actionable Requests	151					
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