

# Locate Delivery Performance by Region

## How to find and interpret your organization's data

This report shows performance data from an Underground Infrastructure Owner's (UIO) perspective, focusing on notifications by region.

- 1 **UIO Performance**  
Review how each region manages notifications sent by Ontario One Call (OOC).
- 2 **Notification Performance**
  - **On Time:** Notifications completed within the legislated timeframe (standard and advanced requests) presented in volume and percent by region;
  - **Late:** Notifications completed outside of the legislated timeframe (standard and advanced requests) presented in volume and percent by region;
  - **No 360 Feedback Response Provided:** Notifications that have not been updated with a status and closed date in 360 Feedback presented in volume and percent by region.
- 3 **Renegotiated Date**  
The number of notifications that have been renegotiated within the reporting period presented in volume and percent by region.
- 4 **Day to Close Breakdown**  
The volume and percentage of notifications completed and how many days it takes for the member (UIO) to complete the notification.
  - **0-5 Business Days:** Considered On Time for all requests;
  - **6-10 Business Days:** On Time for advanced requests but late for single-address requests (which must be completed within 5 days);
  - **11-15 & 16+ Business Days:** Late

## What's included in this report

The report is generated monthly and captures data from the previous reporting period (month prior). It's designed to provide a timely and accurate snapshot of the UIOs locate delivery performance by region.

### Included in this report

Includes data for standard requests, and advanced requests.

### Excluded in this report

Excludes data for planning, sewer lateral, emergency, cancel, test, priority 0, and void requests.

## Key Definitions

### Underground Infrastructure Owner (UIO) Name

Underground Infrastructure Owner is a Member of Ontario One Call. A person or entity described in one or more of the following paragraphs is a member of the Corporation if the person or entity owns or operates underground infrastructure:

1. Every municipality in Ontario;
2. Hydro One Inc., as defined in the Electricity Act, 1998;
3. Ontario Power Generation Inc., as defined in the Electricity Act, 1998;
4. Every gas distributor and every gas transmitter, as those terms are defined in the Ontario Energy Board Act, 1998;
5. Every Operator of a distribution system, as defined by the Electricity Act, 1998;
6. Every person or entity regulated under the Oil, Gas and Salt Resources Act;
7. Every person or entity that owns or operates underground infrastructure that crosses a public right of way or is in the vicinity of a public right of way.

### Renegotiated Data

When the Member (UIO) and the Excavator have mutually agreed in writing to a different due date for a standard or advanced locate request, where such renegotiated date:

- a. reflects an actual agreement between the Member (UIO) and the Excavator confirmed in writing during the first five (5) business days (for a standard locate request) or during the first ten (10) business days (for an advanced locate request) from when the Member (UIO) received notification of the locate request;
- b. is recorded by the Member (UIO) in 360 Feedback or in a manner otherwise expressly permitted by Ontario One Call, by, at a minimum:
  - i. Changing the locate status to "renegotiated"
  - ii. Entering the agreed-upon renegotiated date;
  - iii. Entering details about the renegotiation including, but not limited to, the Member's (UIOs) and the Excavator's representatives, by name, who agreed to the new date, and the actual date the agreement was made.

# Locate Delivery Performance by Region

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## Points to note

- Data shown on pages 1-3 displays performance data combining both standards and advanced requests.
- Data on pages 4-6 and 7-9 display the performance data for Advanced and Single requests respectively.
- The report template design has been updated to enhance reporting clarity and user experience. Changes include the addition of a cover page, improved layout and streamlined visualizations. These updates are intended to improve accessibility and provide a more comprehensive overview of the data.
- The new legislative change, Ontario Regulation 136/24, took effect on May 1, 2024. It would have impacted the data starting from the last week of April 2024. Consequently the numbers may not add due to rounding.

## When this report is run

The report is generated monthly and captures data from the previous reporting period. It's designed to provide a timely and accurate snapshot of compliance performance. The report was last run on:


2025-09-04 02:00:38

## What goes into creating the report

Data for this report is collected from Ontario One Call's 360 Feedback system housing locate information and UIOs self-reported locate delivery responses.

# Locate Delivery Performance by Region

## UIO Perspective - Single and Advanced Requests

01/07/2025 31/07/2025 

### Percentage of Notifications On Time

Region	On Time	On Time (%)	Late	Late (%)	No 360 Feedback Response Provided	No 360 Feedback Response Provided (%)
Toronto	89,231	95.35%	3,535	3.78%	820	0.88%
ON-West	39,005	95.71%	1,232	3.02%	515	1.26%
London-St. Thomas	16,302	94.22%	527	3.05%	473	2.73%
ON-East	41,788	96.66%	1,144	2.65%	302	0.70%
GTA-East	22,768	95.54%	790	3.32%	273	1.15%
ON-Southeast	9,149	94.52%	263	2.72%	267	2.76%
ON-North	16,927	95.14%	603	3.39%	262	1.47%
Grey-Bruce	11,214	93.42%	559	4.66%	231	1.92%
Chatham-Essex	19,523	92.41%	1,388	6.57%	216	1.02%
Hamilton-Niagara	50,360	93.04%	3,637	6.72%	131	0.24%
ON-Northwest	6,204	90.60%	514	7.51%	130	1.90%
ON-Central	18,650	96.10%	659	3.40%	98	0.50%
Sarnia	5,807	96.06%	173	2.86%	65	1.08%
<b>Total</b>	<b>346,928</b>	<b>94.86%</b>	<b>15,024</b>	<b>4.11%</b>	<b>3,783</b>	<b>1.03%</b>


### Notifications by Days to Close

Region	0-5	0-5 (%)	6-10	6-10 (%)	11-15	11-15 (%)	16+	16+ (%)	Total
Chatham-Essex	13,962	66.09%	5,993	28.37%	729	3.45%	443	2.10%	21,127
Grey-Bruce	9,115	75.93%	2,248	18.73%	231	1.92%	410	3.42%	12,004
GTA-East	17,747	74.47%	5,138	21.56%	323	1.36%	623	2.61%	23,831
Hamilton-Niagara	40,781	75.34%	10,557	19.50%	1,753	3.24%	1,037	1.92%	54,128
London-St. Thomas	12,164	70.30%	4,306	24.89%	254	1.47%	578	3.34%	17,302
ON-Central	15,543	80.09%	3,260	16.80%	266	1.37%	338	1.74%	19,407
ON-East	33,494	77.47%	8,574	19.83%	510	1.18%	656	1.52%	43,234
ON-North	14,672	82.46%	2,531	14.23%	209	1.17%	380	2.14%	17,792
ON-Northwest	4,911	71.71%	1,427	20.84%	161	2.35%	349	5.10%	6,848
ON-Southeast	7,150	73.87%	2,098	21.68%	102	1.05%	329	3.40%	9,679
ON-West	31,549	77.42%	7,944	19.49%	529	1.30%	730	1.79%	40,752
Sarnia	4,872	80.60%	992	16.41%	94	1.56%	87	1.44%	6,045
Toronto	63,874	68.25%	25,815	27.58%	2,001	2.14%	1,896	2.03%	93,586
<b>Total</b>	<b>269,834</b>	<b>73.78%</b>	<b>80,883</b>	<b>22.12%</b>	<b>7,162</b>	<b>1.96%</b>	<b>7,856</b>	<b>2.15%</b>	<b>365,735</b>

**Data Source:** The data is self-reported by Members of Ontario One Call (Underground Infrastructure Owners)

# Locate Delivery Performance by Region

## UIO Perspective - Single and Advanced Requests

01/07/2025 31/07/2025 



### Volume of Renegotiated Notifications

Region	Notifications	Renegotiated	Renegotiated (%)
Chatham-Essex	21,127	3,298	15.61%
Grey-Bruce	12,004	833	6.94%
GTA-East	23,831	1,781	7.47%
Hamilton-Niagara	54,128	12,816	23.68%
London-St. Thomas	17,302	1,346	7.78%
ON-Central	19,407	2,264	11.67%
ON-East	43,234	2,196	5.08%
ON-North	17,792	600	3.37%
ON-Northwest	6,848	40	0.58%
ON-Southeast	9,679	314	3.24%
ON-West	40,752	1,839	4.51%
Sarnia	6,045	106	1.75%
Toronto	93,586	17,080	18.25%
<b>Total</b>	<b>365,735</b>	<b>44,513</b>	<b>12.17%</b>

**Data Source:** The data is self-reported by Members of Ontario One Call (Underground Infrastructure Owners)

# Locate Delivery Performance by Region

## Excavator Perspective - Single and Advanced Requests

01/07/2025 31/07/2025 

### Requests On Time

Region	On Time	On Time (%)	Late	Late (%)	No 360 Feedback Response Provided	No 360 Feedback Response Provided (%)
Chatham-Essex	3,284	77.91%	725	17.20%	206	4.89%
Grey-Bruce	2,966	80.75%	477	12.99%	230	6.26%
GTA-East	5,407	87.55%	504	8.16%	265	4.29%
Hamilton-Niagara	10,862	83.66%	1,997	15.38%	124	0.96%
London-St. Thomas	3,489	82.42%	295	6.97%	449	10.61%
ON-Central	4,326	89.09%	433	8.92%	97	2.00%
ON-East	10,188	91.75%	638	5.75%	278	2.50%
ON-North	4,712	87.23%	441	8.16%	249	4.61%
ON-Northwest	1,568	74.67%	406	19.33%	126	6.00%
ON-Southeast	2,372	84.81%	170	6.08%	255	9.12%
ON-West	8,332	85.81%	878	9.04%	500	5.15%
Sarnia	1,262	88.25%	105	7.34%	63	4.41%
Toronto	19,731	88.01%	1,987	8.86%	700	3.12%
<b>Total</b>	<b>78,499</b>	<b>86.17%</b>	<b>9,056</b>	<b>9.94%</b>	<b>3,542</b>	<b>3.89%</b>

### Requests by Days to Close

Region	0 - 5	0 - 5 (%)	6 - 10	6 - 10 (%)	11 - 15	11 - 15 (%)	16+	16+ (%)	Total
Chatham-Essex	1,718	40.76%	2,202	52.24%	149	3.53%	146	3.46%	4,215
Grey-Bruce	2,071	56.38%	1,216	33.11%	100	2.72%	286	7.79%	3,673
GTA-East	3,592	58.16%	2,154	34.88%	100	1.62%	330	5.34%	6,176
Hamilton-Niagara	7,921	61.01%	4,230	32.58%	443	3.41%	389	3.00%	12,983
London-St. Thomas	2,286	54.00%	1,659	39.19%	44	1.04%	244	5.76%	4,233
ON-Central	3,004	61.86%	1,675	34.49%	48	0.99%	129	2.66%	4,856
ON-East	6,794	61.19%	3,846	34.64%	145	1.31%	319	2.87%	11,104
ON-North	3,513	65.03%	1,578	29.21%	87	1.61%	224	4.15%	5,402
ON-Northwest	1,111	52.90%	756	36.00%	32	1.52%	201	9.57%	2,100
ON-Southeast	1,601	57.24%	965	34.50%	40	1.43%	191	6.83%	2,797
ON-West	5,635	58.03%	3,562	36.68%	138	1.42%	375	3.86%	9,710
Sarnia	956	66.85%	413	28.88%	17	1.19%	44	3.08%	1,430
Toronto	12,252	54.65%	9,334	41.64%	356	1.59%	476	2.12%	22,418
<b>Total</b>	<b>52,454</b>	<b>57.58%</b>	<b>33,590</b>	<b>36.87%</b>	<b>1,699</b>	<b>1.87%</b>	<b>3,354</b>	<b>3.68%</b>	<b>91,097</b>

**Data Source:** The data is self-reported by Members of Ontario One Call (Underground Infrastructure Owners)

# Locate Delivery Performance by Region

## UIO Perspective - Advanced Requests

01/07/2025 31/07/2025 

### Percentage of Notifications On Time

Region	On Time	On Time (%)	Late	Late (%)	No 360 Feedback Response Provided	No 360 Feedback Response Provided (%)
Chatham-Essex	12,510	91.80%	915	6.71%	202	1.48%
Grey-Bruce	6,418	92.19%	371	5.33%	173	2.48%
GTA-East	12,544	94.45%	537	4.04%	200	1.51%
Hamilton-Niagara	25,075	91.29%	2,314	8.42%	79	0.29%
London-St. Thomas	8,958	93.41%	299	3.12%	333	3.47%
ON-Central	8,817	94.58%	445	4.77%	60	0.64%
ON-East	22,398	96.00%	738	3.16%	196	0.84%
ON-North	7,508	94.97%	249	3.15%	149	1.88%
ON-Northwest	2,565	86.89%	317	10.74%	70	2.37%
ON-Southeast	4,160	93.46%	130	2.92%	161	3.62%
ON-West	18,309	95.68%	591	3.09%	236	1.23%
Sarnia	2,264	94.81%	95	3.98%	29	1.21%
Toronto	60,555	94.40%	2,852	4.45%	740	1.15%
<b>Total</b>	<b>192,081</b>	<b>93.90%</b>	<b>9,853</b>	<b>4.82%</b>	<b>2,628</b>	<b>1.28%</b>



### Notifications by Days to Close

Region	0-5	0-5 (%)	6-10	6-10 (%)	11-15	11-15 (%)	16+	16+ (%)	Total
Chatham-Essex	6,949	50.99%	5,561	40.81%	701	5.14%	416	3.05%	13,627
Grey-Bruce	4,319	62.04%	2,099	30.15%	206	2.96%	338	4.85%	6,962
GTA-East	7,523	56.64%	5,021	37.81%	284	2.14%	453	3.41%	13,281
Hamilton-Niagara	15,496	56.41%	9,579	34.87%	1,644	5.99%	749	2.73%	27,468
London-St. Thomas	4,820	50.26%	4,138	43.15%	233	2.43%	399	4.16%	9,590
ON-Central	5,710	61.25%	3,107	33.33%	243	2.61%	262	2.81%	9,322
ON-East	14,104	60.45%	8,294	35.55%	484	2.07%	450	1.93%	23,332
ON-North	5,253	66.44%	2,255	28.52%	177	2.24%	221	2.80%	7,906
ON-Northwest	1,272	43.09%	1,293	43.80%	146	4.95%	241	8.16%	2,952
ON-Southeast	2,161	48.55%	1,999	44.91%	79	1.77%	212	4.76%	4,451
ON-West	10,853	56.72%	7,456	38.96%	454	2.37%	373	1.95%	19,136
Sarnia	1,329	55.65%	935	39.15%	79	3.31%	45	1.88%	2,388
Toronto	35,198	54.87%	25,357	39.53%	1,902	2.97%	1,690	2.63%	64,147
<b>Total</b>	<b>114,987</b>	<b>56.21%</b>	<b>77,094</b>	<b>37.69%</b>	<b>6,632</b>	<b>3.24%</b>	<b>5,849</b>	<b>2.86%</b>	<b>204,562</b>

**Data Source:** The data is self-reported by Members of Ontario One Call (Underground Infrastructure Owners)

# Locate Delivery Performance by Region

## UIO Perspective - Advanced Requests

01/07/2025 31/07/2025 


### Volume of Renegotiated Notifications

Region	Notifications	Renegotiated	Renegotiated (%)
Chatham-Essex	13,627	3,016	22.13%
Grey-Bruce	6,962	786	11.29%
GTA-East	13,281	1,429	10.76%
Hamilton-Niagara	27,468	11,735	42.72%
London-St. Thomas	9,590	1,200	12.51%
ON-Central	9,322	610	6.54%
ON-East	23,332	1,419	6.08%
ON-North	7,906	380	4.81%
ON-Northwest	2,952	29	0.98%
ON-Southeast	4,451	230	5.17%
ON-West	19,136	1,212	6.33%
Sarnia	2,388	67	2.81%
Toronto	64,147	13,330	20.78%
<b>Total</b>	<b>204,562</b>	<b>35,443</b>	<b>17.33%</b>

**Data Source:** The data is self-reported by Members of Ontario One Call (Underground Infrastructure Owners)

# Locate Delivery Performance by Region

## Excavator Perspective - Advanced Requests

01/07/2025 31/07/2025 

### Requests On Time

Region	On Time	On Time (%)	Late	Late (%)	No 360 Feedback Response Provided	No 360 Feedback Response Provided (%)
Chatham-Essex	2,000	74.71%	485	18.12%	192	7.17%
Grey-Bruce	1,805	78.82%	313	13.67%	172	7.51%
GTA-East	2,873	85.20%	307	9.10%	192	5.69%
Hamilton-Niagara	4,972	81.07%	1,087	17.72%	74	1.21%
London-St. Thomas	1,811	79.53%	153	6.72%	313	13.75%
ON-Central	1,937	86.71%	238	10.65%	59	2.64%
ON-East	5,312	90.57%	362	6.17%	191	3.26%
ON-North	2,189	87.63%	173	6.93%	136	5.44%
ON-Northwest	666	68.24%	243	24.90%	67	6.86%
ON-Southeast	1,098	83.56%	64	4.87%	152	11.57%
ON-West	3,663	85.93%	374	8.77%	226	5.30%
Sarnia	425	86.21%	40	8.11%	28	5.68%
Toronto	11,911	84.83%	1,505	10.72%	625	4.45%
<b>Total</b>	<b>40,662</b>	<b>83.96%</b>	<b>5,344</b>	<b>11.03%</b>	<b>2,427</b>	<b>5.01%</b>


### Requests by Days to Close


Region	0 - 5	0 - 5 (%)	6 - 10	6 - 10 (%)	11 - 15	11 - 15 (%)	16+	16+ (%)	Total
Chatham-Essex	434	16.21%	1,982	74.04%	136	5.08%	125	4.67%	2,677
Grey-Bruce	910	39.74%	1,077	47.03%	83	3.62%	220	9.61%	2,290
GTA-East	1,058	31.38%	2,069	61.36%	72	2.14%	173	5.13%	3,372
Hamilton-Niagara	2,031	33.12%	3,559	58.03%	367	5.98%	176	2.87%	6,133
London-St. Thomas	608	26.70%	1,534	67.37%	33	1.45%	102	4.48%	2,277
ON-Central	615	27.53%	1,531	68.53%	30	1.34%	58	2.60%	2,234
ON-East	1,918	32.70%	3,671	62.59%	126	2.15%	150	2.56%	5,865
ON-North	990	39.63%	1,364	54.60%	62	2.48%	82	3.28%	2,498
ON-Northwest	209	21.41%	633	64.86%	23	2.36%	111	11.37%	976
ON-Southeast	327	24.89%	885	67.35%	18	1.37%	84	6.39%	1,314
ON-West	966	22.66%	3,132	73.47%	80	1.88%	85	1.99%	4,263
Sarnia	119	24.14%	362	73.43%	4	0.81%	8	1.62%	493
Toronto	4,432	31.56%	9,005	64.13%	298	2.12%	306	2.18%	14,041
<b>Total</b>	<b>14,617</b>	<b>30.18%</b>	<b>30,804</b>	<b>63.60%</b>	<b>1,332</b>	<b>2.75%</b>	<b>1,680</b>	<b>3.47%</b>	<b>48,433</b>

**Data Source:** The data is self-reported by Members of Ontario One Call (Underground Infrastructure Owners)

# Locate Delivery Performance by Region

## UIO Perspective - Single Requests

01/07/2025 

31/07/2025 

### Percentage of Notifications On Time

Region	On Time	On Time (%)	Late	Late (%)	No 360 Feedback Response Provided	No 360 Feedback Response Provided (%)
Chatham-Essex	7,013	93.51%	473	6.31%	14	0.19%
Grey-Bruce	4,796	95.12%	188	3.73%	58	1.15%
GTA-East	10,224	96.91%	253	2.40%	73	0.69%
Hamilton-Niagara	25,285	94.84%	1,323	4.96%	52	0.20%
London-St. Thomas	7,344	95.23%	228	2.96%	140	1.82%
ON-Central	9,833	97.50%	214	2.12%	38	0.38%
ON-East	19,390	97.43%	406	2.04%	106	0.53%
ON-North	9,419	95.28%	354	3.58%	113	1.14%
ON-Northwest	3,639	93.40%	197	5.06%	60	1.54%
ON-Southeast	4,989	95.43%	133	2.54%	106	2.03%
ON-West	20,696	95.74%	641	2.97%	279	1.29%
Sarnia	3,543	96.88%	78	2.13%	36	0.98%
Toronto	28,676	97.41%	683	2.32%	80	0.27%
<b>Total</b>	<b>154,847</b>	<b>96.08%</b>	<b>5,171</b>	<b>3.21%</b>	<b>1,155</b>	<b>0.72%</b>


### Notifications by Days to Close

Region	0-5	0-5 (%)	6-10	6-10 (%)	11-15	11-15 (%)	16+	16+ (%)	Total
Chatham-Essex	7,013	93.51%	432	5.76%	28	0.37%	27	0.36%	7,500
Grey-Bruce	4,796	95.12%	149	2.96%	25	0.50%	72	1.43%	5,042
GTA-East	10,224	96.91%	117	1.11%	39	0.37%	170	1.61%	10,550
Hamilton-Niagara	25,285	94.84%	978	3.67%	109	0.41%	288	1.08%	26,660
London-St. Thomas	7,344	95.23%	168	2.18%	21	0.27%	179	2.32%	7,712
ON-Central	9,833	97.50%	153	1.52%	23	0.23%	76	0.75%	10,085
ON-East	19,390	97.43%	280	1.41%	26	0.13%	206	1.04%	19,902
ON-North	9,419	95.28%	276	2.79%	32	0.32%	159	1.61%	9,886
ON-Northwest	3,639	93.40%	134	3.44%	15	0.39%	108	2.77%	3,896
ON-Southeast	4,989	95.43%	99	1.89%	23	0.44%	117	2.24%	5,228
ON-West	20,696	95.74%	488	2.26%	75	0.35%	357	1.65%	21,616
Sarnia	3,543	96.88%	57	1.56%	15	0.41%	42	1.15%	3,657
Toronto	28,676	97.41%	458	1.56%	99	0.34%	206	0.70%	29,439
<b>Total</b>	<b>154,847</b>	<b>96.08%</b>	<b>3,789</b>	<b>2.35%</b>	<b>530</b>	<b>0.33%</b>	<b>2,007</b>	<b>1.25%</b>	<b>161,173</b>

**Data Source:** The data is self-reported by Members of Ontario One Call (Underground Infrastructure Owners)

# Locate Delivery Performance by Region

## UIO Perspective - Single Requests

01/07/2025 31/07/2025 


### Volume of Renegotiated Notifications

Region	Notifications	Renegotiated	Renegotiated (%)
Chatham-Essex	7,500	282	3.76%
Grey-Bruce	5,042	47	0.93%
GTA-East	10,550	352	3.34%
Hamilton-Niagara	26,660	1,081	4.05%
London-St. Thomas	7,712	146	1.89%
ON-Central	10,085	1,654	16.40%
ON-East	19,902	777	3.90%
ON-North	9,886	220	2.23%
ON-Northwest	3,896	11	0.28%
ON-Southeast	5,228	84	1.61%
ON-West	21,616	627	2.90%
Sarnia	3,657	39	1.07%
Toronto	29,439	3,750	12.74%
<b>Total</b>	<b>161,173</b>	<b>9,070</b>	<b>5.63%</b>

**Data Source:** The data is self-reported by Members of Ontario One Call (Underground Infrastructure Owners)

# Locate Delivery Performance by Region

## Excavator Perspective - Single Requests

01/07/2025 31/07/2025 

### Requests On Time

Region	On Time	On Time (%)	Late	Late (%)	No 360 Feedback Response Provided	No 360 Feedback Response Provided (%)
Chatham-Essex	1,284	83.49%	240	15.60%	14	0.91%
Grey-Bruce	1,161	83.95%	164	11.86%	58	4.19%
GTA-East	2,534	90.37%	197	7.03%	73	2.60%
Hamilton-Niagara	5,890	85.99%	910	13.28%	50	0.73%
London-St. Thomas	1,678	85.79%	142	7.26%	136	6.95%
ON-Central	2,389	91.11%	195	7.44%	38	1.45%
ON-East	4,876	93.07%	276	5.27%	87	1.66%
ON-North	2,523	86.88%	268	9.23%	113	3.89%
ON-Northwest	902	80.25%	163	14.50%	59	5.25%
ON-Southeast	1,274	85.91%	106	7.15%	103	6.95%
ON-West	4,669	85.72%	504	9.25%	274	5.03%
Sarnia	837	89.33%	65	6.94%	35	3.74%
Toronto	7,820	93.35%	482	5.75%	75	0.90%
<b>Total</b>	<b>37,837</b>	<b>88.69%</b>	<b>3,712</b>	<b>8.70%</b>	<b>1,115</b>	<b>2.61%</b>

### Requests by Days to Close

Region	0 - 5	0 - 5 (%)	6 - 10	6 - 10 (%)	11 - 15	11 - 15 (%)	16+	16+ (%)	Total
Chatham-Essex	1,284	83.49%	220	14.30%	13	0.85%	21	1.37%	1,538
Grey-Bruce	1,161	83.95%	139	10.05%	17	1.23%	66	4.77%	1,383
GTA-East	2,534	90.37%	85	3.03%	28	1.00%	157	5.60%	2,804
Hamilton-Niagara	5,890	85.99%	671	9.80%	76	1.11%	213	3.11%	6,850
London-St. Thomas	1,678	85.79%	125	6.39%	11	0.56%	142	7.26%	1,956
ON-Central	2,389	91.11%	144	5.49%	18	0.69%	71	2.71%	2,622
ON-East	4,876	93.07%	175	3.34%	19	0.36%	169	3.23%	5,239
ON-North	2,523	86.88%	214	7.37%	25	0.86%	142	4.89%	2,904
ON-Northwest	902	80.25%	123	10.94%	9	0.80%	90	8.01%	1,124
ON-Southeast	1,274	85.91%	80	5.39%	22	1.48%	107	7.22%	1,483
ON-West	4,669	85.72%	430	7.89%	58	1.06%	290	5.32%	5,447
Sarnia	837	89.33%	51	5.44%	13	1.39%	36	3.84%	937
Toronto	7,820	93.35%	329	3.93%	58	0.69%	170	2.03%	8,377
<b>Total</b>	<b>37,837</b>	<b>88.69%</b>	<b>2,786</b>	<b>6.53%</b>	<b>367</b>	<b>0.86%</b>	<b>1,674</b>	<b>3.92%</b>	<b>42,664</b>

**Data Source:** The data is self-reported by Members of Ontario One Call (Underground Infrastructure Owners)