

# Locate Delivery Performance by Region

## How to find and interpret your organization's data

This report shows performance data from an Underground Infrastructure Owner's (UIO) perspective, focusing on notifications by region.

- 1 **UIO Performance**  
Review how each region manages notifications sent by Ontario One Call (OOC).
- 2 **Notification Performance**
  - **On Time:** Notifications completed within the legislated timeframe (standard and advanced requests) presented in volume and percent by region;
  - **Late:** Notifications completed outside of the legislated timeframe (standard and advanced requests) presented in volume and percent by region;
  - **No 360 Feedback Response Provided:** Notifications that have not been updated with a status and closed date in 360 Feedback presented in volume and percent by region.
- 3 **Renegotiated Date**  
The number of notifications that have been renegotiated within the reporting period presented in volume and percent by region.
- 4 **Day to Close Breakdown**  
The volume and percentage of notifications completed and how many days it takes for the member (UIO) to complete the notification.
  - **0-5 Business Days:** Considered On Time for all requests;
  - **6-10 Business Days:** On Time for advanced requests but late for single-address requests (which must be completed within 5 days);
  - **11-15 & 16+ Business Days:** Late

## What's included in this report

The report is generated monthly and captures data from the previous reporting period (month prior). It's designed to provide a timely and accurate snapshot of the UIOs locate delivery performance by region.

### Included in this report

Includes data for standard requests, and advanced requests.

### Excluded in this report

Excludes data for planning, sewer lateral, emergency, cancel, test, priority 0, and void requests.

## Key Definitions

### Underground Infrastructure Owner (UIO) Name

Underground Infrastructure Owner is a Member of Ontario One Call. A person or entity described in one or more of the following paragraphs is a member of the Corporation if the person or entity owns or operates underground infrastructure:

1. Every municipality in Ontario;
2. Hydro One Inc., as defined in the Electricity Act, 1998;
3. Ontario Power Generation Inc., as defined in the Electricity Act, 1998;
4. Every gas distributor and every gas transmitter, as those terms are defined in the Ontario Energy Board Act, 1998;
5. Every Operator of a distribution system, as defined by the Electricity Act, 1998;
6. Every person or entity regulated under the Oil, Gas and Salt Resources Act;
7. Every person or entity that owns or operates underground infrastructure that crosses a public right of way or is in the vicinity of a public right of way.

### Renegotiated Data

When the Member (UIO) and the Excavator have mutually agreed in writing to a different due date for a standard or advanced locate request, where such renegotiated date:

- a. reflects an actual agreement between the Member (UIO) and the Excavator confirmed in writing during the first five (5) business days (for a standard locate request) or during the first ten (10) business days (for an advanced locate request) from when the Member (UIO) received notification of the locate request;
- b. is recorded by the Member (UIO) in 360 Feedback or in a manner otherwise expressly permitted by Ontario One Call, by, at a minimum:
  - i. Changing the locate status to "renegotiated"
  - ii. Entering the agreed-upon renegotiated date;
  - iii. Entering details about the renegotiation including, but not limited to, the Member's (UIOs) and the Excavator's representatives, by name, who agreed to the new date, and the actual date the agreement was made.

# Locate Delivery Performance by Region

---

## Points to note

- Data shown on pages 1-3 displays performance data combining both standards and advanced requests.
- Data on pages 4-6 and 7-9 display the performance data for Advanced and Single requests respectively.
- The report template design has been updated to enhance reporting clarity and user experience. Changes include the addition of a cover page, improved layout and streamlined visualizations. These updates are intended to improve accessibility and provide a more comprehensive overview of the data.
- The new legislative change, Ontario Regulation 136/24, took effect on May 1, 2024. It would have impacted the data starting from the last week of April 2024. Consequently the numbers may not add due to rounding.

## When this report is run

The report is generated monthly and captures data from the previous reporting period. It's designed to provide a timely and accurate snapshot of compliance performance. The report was last run on:

2025-10-02 02:00:40

## What goes into creating the report

Data for this report is collected from Ontario One Call's 360 Feedback system housing locate information and UIOs self-reported locate delivery responses.

# Locate Delivery Performance by Region

## UIO Perspective - Single and Advanced Requests

01/08/2025 31/08/2025 

### Percentage of Notifications On Time

Region	On Time	On Time (%)	Late	Late (%)	No 360 Feedback Response Provided	No 360 Feedback Response Provided (%)
Toronto	88,027	94.22%	4,558	4.88%	842	0.90%
ON-West	33,717	95.42%	1,001	2.83%	618	1.75%
London-St. Thomas	13,182	93.84%	505	3.59%	361	2.57%
Grey-Bruce	9,288	91.86%	487	4.82%	336	3.32%
GTA-East	21,264	93.93%	1,084	4.79%	290	1.28%
ON-East	37,486	96.29%	1,166	3.00%	277	0.71%
ON-Southeast	8,357	94.25%	316	3.56%	194	2.19%
Chatham-Essex	16,734	93.81%	924	5.18%	181	1.01%
ON-North	13,211	94.84%	542	3.89%	177	1.27%
Hamilton-Niagara	42,379	94.10%	2,508	5.57%	150	0.33%
ON-Northwest	5,131	92.15%	345	6.20%	92	1.65%
ON-Central	18,185	96.06%	689	3.64%	57	0.30%
Sarnia	5,116	96.22%	163	3.07%	38	0.71%
<b>Total</b>	<b>312,077</b>	<b>94.58%</b>	<b>14,288</b>	<b>4.33%</b>	<b>3,613</b>	<b>1.09%</b>


### Notifications by Days to Close

Region	0-5	0-5 (%)	6-10	6-10 (%)	11-15	11-15 (%)	16+	16+ (%)	Total
Chatham-Essex	11,737	65.79%	5,329	29.87%	503	2.82%	270	1.51%	17,839
Grey-Bruce	7,280	72.00%	2,154	21.30%	296	2.93%	381	3.77%	10,111
GTA-East	17,066	75.39%	4,394	19.41%	417	1.84%	761	3.36%	22,638
Hamilton-Niagara	34,337	76.24%	8,732	19.39%	1,258	2.79%	710	1.58%	45,037
London-St. Thomas	9,504	67.65%	3,812	27.14%	204	1.45%	528	3.76%	14,048
ON-Central	15,300	80.82%	3,069	16.21%	225	1.19%	337	1.78%	18,931
ON-East	29,521	75.83%	8,291	21.30%	585	1.50%	532	1.37%	38,929
ON-North	11,278	80.96%	2,127	15.27%	205	1.47%	319	2.29%	13,930
ON-Northwest	4,131	74.19%	1,102	19.79%	91	1.63%	244	4.38%	5,568
ON-Southeast	6,408	72.27%	2,026	22.85%	130	1.47%	303	3.42%	8,867
ON-West	26,410	74.74%	7,607	21.53%	523	1.48%	796	2.25%	35,336
Sarnia	4,280	80.50%	895	16.83%	75	1.41%	67	1.26%	5,317
Toronto	62,721	67.13%	25,971	27.80%	2,469	2.64%	2,266	2.43%	93,427
<b>Total</b>	<b>239,973</b>	<b>72.72%</b>	<b>75,509</b>	<b>22.88%</b>	<b>6,981</b>	<b>2.12%</b>	<b>7,514</b>	<b>2.28%</b>	<b>329,978</b>

**Data Source:** The data is self-reported by Members of Ontario One Call (Underground Infrastructure Owners)

# Locate Delivery Performance by Region

## UIO Perspective - Single and Advanced Requests

01/08/2025 31/08/2025 



### Volume of Renegotiated Notifications

Region	Notifications	Renegotiated	Renegotiated (%)
Chatham-Essex	17,839	4,686	26.27%
Grey-Bruce	10,111	2,200	21.76%
GTA-East	22,638	2,300	10.16%
Hamilton-Niagara	45,037	5,378	11.94%
London-St. Thomas	14,048	3,900	27.76%
ON-Central	18,931	2,440	12.89%
ON-East	38,929	1,766	4.54%
ON-North	13,930	1,730	12.42%
ON-Northwest	5,568	233	4.18%
ON-Southeast	8,867	282	3.18%
ON-West	35,336	6,152	17.41%
Sarnia	5,317	806	15.16%
Toronto	93,427	18,195	19.48%
<b>Total</b>	<b>329,978</b>	<b>50,068</b>	<b>15.17%</b>

**Data Source:** The data is self-reported by Members of Ontario One Call (Underground Infrastructure Owners)

# Locate Delivery Performance by Region

## Excavator Perspective - Single and Advanced Requests

01/08/2025 31/08/2025 

### Requests On Time

Region	On Time	On Time (%)	Late	Late (%)	No 360 Feedback Response Provided	No 360 Feedback Response Provided (%)
Chatham-Essex	2,871	80.78%	512	14.41%	171	4.81%
Grey-Bruce	2,441	75.95%	443	13.78%	330	10.27%
GTA-East	4,968	84.98%	601	10.28%	277	4.74%
Hamilton-Niagara	9,404	85.69%	1,435	13.08%	136	1.24%
London-St. Thomas	2,697	79.84%	344	10.18%	337	9.98%
ON-Central	4,190	87.86%	529	11.09%	50	1.05%
ON-East	8,952	91.19%	617	6.29%	248	2.53%
ON-North	3,585	86.45%	387	9.33%	175	4.22%
ON-Northwest	1,385	79.74%	269	15.49%	83	4.78%
ON-Southeast	2,282	86.05%	185	6.98%	185	6.98%
ON-West	7,184	84.43%	722	8.49%	603	7.09%
Sarnia	1,174	89.69%	98	7.49%	37	2.83%
Toronto	19,633	85.92%	2,486	10.88%	732	3.20%
<b>Total</b>	<b>70,766</b>	<b>85.51%</b>	<b>8,628</b>	<b>10.43%</b>	<b>3,364</b>	<b>4.06%</b>



### Requests by Days to Close

Region	0 - 5	0 - 5 (%)	6 - 10	6 - 10 (%)	11 - 15	11 - 15 (%)	16+	16+ (%)	Total
Chatham-Essex	1,464	41.19%	1,955	55.01%	77	2.17%	58	1.63%	3,554
Grey-Bruce	1,629	50.68%	1,155	35.94%	161	5.01%	269	8.37%	3,214
GTA-East	3,469	59.34%	1,882	32.19%	120	2.05%	375	6.41%	5,846
Hamilton-Niagara	6,886	62.74%	3,473	31.64%	347	3.16%	269	2.45%	10,975
London-St. Thomas	1,612	47.72%	1,452	42.98%	60	1.78%	254	7.52%	3,378
ON-Central	2,992	62.74%	1,577	33.07%	53	1.11%	147	3.08%	4,769
ON-East	5,783	58.91%	3,647	37.15%	167	1.70%	220	2.24%	9,817
ON-North	2,660	64.14%	1,242	29.95%	77	1.86%	168	4.05%	4,147
ON-Northwest	983	56.59%	596	34.31%	25	1.44%	133	7.66%	1,737
ON-Southeast	1,522	57.39%	929	35.03%	37	1.40%	164	6.18%	2,652
ON-West	4,645	54.59%	3,284	38.59%	189	2.22%	391	4.60%	8,509
Sarnia	866	66.16%	395	30.18%	16	1.22%	32	2.44%	1,309
Toronto	12,389	54.22%	9,503	41.59%	474	2.07%	485	2.12%	22,851
<b>Total</b>	<b>46,900</b>	<b>56.67%</b>	<b>31,090</b>	<b>37.57%</b>	<b>1,803</b>	<b>2.18%</b>	<b>2,965</b>	<b>3.58%</b>	<b>82,758</b>

**Data Source:** The data is self-reported by Members of Ontario One Call (Underground Infrastructure Owners)

# Locate Delivery Performance by Region

## UIO Perspective - Advanced Requests

01/08/2025 31/08/2025 

### Percentage of Notifications On Time

Region	On Time	On Time (%)	Late	Late (%)	No 360 Feedback Response Provided	No 360 Feedback Response Provided (%)
Chatham-Essex	10,290	93.49%	551	5.01%	165	1.50%
Grey-Bruce	5,267	90.31%	300	5.14%	265	4.54%
GTA-East	11,199	91.81%	811	6.65%	188	1.54%
Hamilton-Niagara	20,504	92.11%	1,632	7.33%	124	0.56%
London-St. Thomas	7,548	93.04%	315	3.88%	250	3.08%
ON-Central	8,193	94.78%	412	4.77%	39	0.45%
ON-East	20,007	95.56%	737	3.52%	193	0.92%
ON-North	6,150	94.12%	273	4.18%	111	1.70%
ON-Northwest	2,001	89.09%	199	8.86%	46	2.05%
ON-Southeast	3,879	92.20%	214	5.09%	114	2.71%
ON-West	16,802	94.87%	581	3.28%	328	1.85%
Sarnia	1,939	94.45%	90	4.38%	24	1.17%
Toronto	58,902	93.11%	3,595	5.68%	761	1.20%
<b>Total</b>	<b>172,681</b>	<b>93.34%</b>	<b>9,710</b>	<b>5.25%</b>	<b>2,608</b>	<b>1.41%</b>



### Notifications by Days to Close

Region	0-5	0-5 (%)	6-10	6-10 (%)	11-15	11-15 (%)	16+	16+ (%)	Total
Chatham-Essex	5,293	48.09%	4,997	45.40%	491	4.46%	225	2.04%	11,006
Grey-Bruce	3,259	55.88%	2,008	34.43%	266	4.56%	299	5.13%	5,832
GTA-East	7,001	57.39%	4,198	34.42%	397	3.25%	602	4.94%	12,198
Hamilton-Niagara	12,462	55.98%	8,042	36.13%	1,200	5.39%	556	2.50%	22,260
London-St. Thomas	3,870	47.70%	3,678	45.33%	155	1.91%	410	5.05%	8,113
ON-Central	5,308	61.41%	2,885	33.38%	207	2.39%	244	2.82%	8,644
ON-East	12,042	57.52%	7,965	38.04%	542	2.59%	388	1.85%	20,937
ON-North	4,217	64.54%	1,933	29.58%	187	2.86%	196	3.00%	6,534
ON-Northwest	1,001	44.57%	1,000	44.52%	88	3.92%	157	6.99%	2,246
ON-Southeast	1,930	45.88%	1,949	46.33%	118	2.80%	210	4.99%	4,207
ON-West	9,495	53.61%	7,307	41.26%	450	2.54%	459	2.59%	17,711
Sarnia	1,103	53.73%	836	40.72%	70	3.41%	44	2.14%	2,053
Toronto	33,596	53.11%	25,306	40.00%	2,315	3.66%	2,041	3.23%	63,258
<b>Total</b>	<b>100,577</b>	<b>54.37%</b>	<b>72,104</b>	<b>38.98%</b>	<b>6,486</b>	<b>3.51%</b>	<b>5,831</b>	<b>3.15%</b>	<b>184,999</b>

**Data Source:** The data is self-reported by Members of Ontario One Call (Underground Infrastructure Owners)

# Locate Delivery Performance by Region

## UIO Perspective - Advanced Requests

01/08/2025 31/08/2025 



### Volume of Renegotiated Notifications

Region	Notifications	Renegotiated	Renegotiated (%)
Chatham-Essex	11,006	3,361	30.54%
Grey-Bruce	5,832	1,643	28.17%
GTA-East	12,198	1,570	12.87%
Hamilton-Niagara	22,260	3,956	17.77%
London-St. Thomas	8,113	2,432	29.98%
ON-Central	8,644	1,227	14.19%
ON-East	20,937	1,171	5.59%
ON-North	6,534	725	11.10%
ON-Northwest	2,246	96	4.27%
ON-Southeast	4,207	215	5.11%
ON-West	17,711	3,536	19.96%
Sarnia	2,053	344	16.76%
Toronto	63,258	12,713	20.10%
<b>Total</b>	<b>184,999</b>	<b>32,989</b>	<b>17.83%</b>

**Data Source:** The data is self-reported by Members of Ontario One Call (Underground Infrastructure Owners)

# Locate Delivery Performance by Region

## Excavator Perspective - Advanced Requests

01/08/2025 31/08/2025 

### Requests On Time

Region	On Time	On Time (%)	Late	Late (%)	No 360 Feedback Response Provided	No 360 Feedback Response Provided (%)
Chatham-Essex	1,675	78.56%	302	14.17%	155	7.27%
Grey-Bruce	1,448	73.21%	269	13.60%	261	13.20%
GTA-East	2,439	80.44%	414	13.65%	179	5.90%
Hamilton-Niagara	4,199	81.76%	827	16.10%	110	2.14%
London-St. Thomas	1,428	76.00%	219	11.66%	232	12.35%
ON-Central	1,770	84.41%	294	14.02%	33	1.57%
ON-East	4,608	89.68%	349	6.79%	181	3.52%
ON-North	1,707	85.39%	183	9.15%	109	5.45%
ON-Northwest	578	74.87%	154	19.95%	40	5.18%
ON-Southeast	1,055	82.42%	116	9.06%	109	8.52%
ON-West	3,353	82.81%	381	9.41%	315	7.78%
Sarnia	419	85.86%	46	9.43%	23	4.71%
Toronto	10,980	81.78%	1,793	13.35%	653	4.86%
<b>Total</b>	<b>35,659</b>	<b>82.15%</b>	<b>5,347</b>	<b>12.32%</b>	<b>2,400</b>	<b>5.53%</b>


### Requests by Days to Close

Region	0 - 5	0 - 5 (%)	6 - 10	6 - 10 (%)	11 - 15	11 - 15 (%)	16+	16+ (%)	Total
Chatham-Essex	268	12.57%	1,765	82.79%	71	3.33%	28	1.31%	2,132
Grey-Bruce	636	32.15%	1,016	51.37%	133	6.72%	193	9.76%	1,978
GTA-East	940	31.00%	1,761	58.08%	103	3.40%	228	7.52%	3,032
Hamilton-Niagara	1,681	32.73%	3,009	58.59%	304	5.92%	142	2.76%	5,136
London-St. Thomas	343	18.25%	1,361	72.43%	18	0.96%	157	8.36%	1,879
ON-Central	572	27.28%	1,427	68.05%	36	1.72%	62	2.96%	2,097
ON-East	1,439	28.01%	3,450	67.15%	142	2.76%	107	2.08%	5,138
ON-North	782	39.12%	1,095	54.78%	64	3.20%	58	2.90%	1,999
ON-Northwest	176	22.80%	509	65.93%	23	2.98%	64	8.29%	772
ON-Southeast	295	23.05%	876	68.44%	27	2.11%	82	6.41%	1,280
ON-West	814	20.10%	3,029	74.81%	119	2.94%	87	2.15%	4,049
Sarnia	111	22.75%	355	72.75%	11	2.25%	11	2.25%	488
Toronto	3,736	27.83%	9,026	67.23%	346	2.58%	318	2.37%	13,426
<b>Total</b>	<b>11,793</b>	<b>27.17%</b>	<b>28,679</b>	<b>66.07%</b>	<b>1,397</b>	<b>3.22%</b>	<b>1,537</b>	<b>3.54%</b>	<b>43,406</b>

**Data Source:** The data is self-reported by Members of Ontario One Call (Underground Infrastructure Owners)

# Locate Delivery Performance by Region

## UIO Perspective - Single Requests

01/08/2025 

31/08/2025 

### Percentage of Notifications On Time

Region	On Time	On Time (%)	Late	Late (%)	No 360 Feedback Response Provided	No 360 Feedback Response Provided (%)
Chatham-Essex	6,444	94.31%	373	5.46%	16	0.23%
Grey-Bruce	4,021	93.97%	187	4.37%	71	1.66%
GTA-East	10,065	96.41%	273	2.61%	102	0.98%
Hamilton-Niagara	21,875	96.04%	876	3.85%	26	0.11%
London-St. Thomas	5,634	94.93%	190	3.20%	111	1.87%
ON-Central	9,992	97.13%	277	2.69%	18	0.17%
ON-East	17,479	97.15%	429	2.38%	84	0.47%
ON-North	7,061	95.47%	269	3.64%	66	0.89%
ON-Northwest	3,130	94.22%	146	4.39%	46	1.38%
ON-Southeast	4,478	96.09%	102	2.19%	80	1.72%
ON-West	16,915	95.97%	420	2.38%	290	1.65%
Sarnia	3,177	97.33%	73	2.24%	14	0.43%
Toronto	29,125	96.54%	963	3.19%	81	0.27%
<b>Total</b>	<b>139,396</b>	<b>96.15%</b>	<b>4,578</b>	<b>3.16%</b>	<b>1,005</b>	<b>0.69%</b>

### Notifications by Days to Close

Region	0-5	0-5 (%)	6-10	6-10 (%)	11-15	11-15 (%)	16+	16+ (%)	Total
Chatham-Essex	6,444	94.31%	332	4.86%	12	0.18%	45	0.66%	6,833
Grey-Bruce	4,021	93.97%	146	3.41%	30	0.70%	82	1.92%	4,279
GTA-East	10,065	96.41%	196	1.88%	20	0.19%	159	1.52%	10,440
Hamilton-Niagara	21,875	96.04%	690	3.03%	58	0.25%	154	0.68%	22,777
London-St. Thomas	5,634	94.93%	134	2.26%	49	0.83%	118	1.99%	5,935
ON-Central	9,992	97.13%	184	1.79%	18	0.17%	93	0.90%	10,287
ON-East	17,479	97.15%	326	1.81%	43	0.24%	144	0.80%	17,992
ON-North	7,061	95.47%	194	2.62%	18	0.24%	123	1.66%	7,396
ON-Northwest	3,130	94.22%	102	3.07%	3	0.09%	87	2.62%	3,322
ON-Southeast	4,478	96.09%	77	1.65%	12	0.26%	93	2.00%	4,660
ON-West	16,915	95.97%	300	1.70%	73	0.41%	337	1.91%	17,625
Sarnia	3,177	97.33%	59	1.81%	5	0.15%	23	0.70%	3,264
Toronto	29,125	96.54%	665	2.20%	154	0.51%	225	0.75%	30,169
<b>Total</b>	<b>139,396</b>	<b>96.15%</b>	<b>3,405</b>	<b>2.35%</b>	<b>495</b>	<b>0.34%</b>	<b>1,683</b>	<b>1.16%</b>	<b>144,979</b>

**Data Source:** The data is self-reported by Members of Ontario One Call (Underground Infrastructure Owners)

# Locate Delivery Performance by Region

## UIO Perspective - Single Requests

01/08/2025 31/08/2025 

### Volume of Renegotiated Notifications

Region	Notifications	Renegotiated	Renegotiated (%)
Chatham-Essex	6,833	1,325	19.39%
Grey-Bruce	4,279	557	13.02%
GTA-East	10,440	730	6.99%
Hamilton-Niagara	22,777	1,422	6.24%
London-St. Thomas	5,935	1,468	24.73%
ON-Central	10,287	1,213	11.79%
ON-East	17,992	595	3.31%
ON-North	7,396	1,005	13.59%
ON-Northwest	3,322	137	4.12%
ON-Southeast	4,660	67	1.44%
ON-West	17,625	2,616	14.84%
Sarnia	3,264	462	14.15%
Toronto	30,169	5,482	18.17%
<b>Total</b>	<b>144,979</b>	<b>17,079</b>	<b>11.78%</b>

**Data Source:** The data is self-reported by Members of Ontario One Call (Underground Infrastructure Owners)

# Locate Delivery Performance by Region



## Excavator Perspective - Single Requests

01/08/2025

31/08/2025

### Requests On Time

Region	On Time	On Time (%)	Late	Late (%)	No 360 Feedback Response Provided	No 360 Feedback Response Provided (%)
Chatham-Essex	1,196	84.11%	210	14.77%	16	1.13%
Grey-Bruce	993	80.34%	174	14.08%	69	5.58%
GTA-East	2,529	89.87%	187	6.65%	98	3.48%
Hamilton-Niagara	5,205	89.14%	608	10.41%	26	0.45%
London-St. Thomas	1,269	84.66%	125	8.34%	105	7.00%
ON-Central	2,420	90.57%	235	8.79%	17	0.64%
ON-East	4,344	92.84%	268	5.73%	67	1.43%
ON-North	1,878	87.43%	204	9.50%	66	3.07%
ON-Northwest	807	83.63%	115	11.92%	43	4.46%
ON-Southeast	1,227	89.43%	69	5.03%	76	5.54%
ON-West	3,831	85.90%	341	7.65%	288	6.46%
Sarnia	755	91.96%	52	6.33%	14	1.71%
Toronto	8,653	91.81%	693	7.35%	79	0.84%
<b>Total</b>	<b>35,107</b>	<b>89.21%</b>	<b>3,281</b>	<b>8.34%</b>	<b>964</b>	<b>2.45%</b>

### Requests by Days to Close

Region	0 - 5	0 - 5 (%)	6 - 10	6 - 10 (%)	11 - 15	11 - 15 (%)	16+	16+ (%)	Total
Chatham-Essex	1,196	84.11%	190	13.36%	6	0.42%	30	2.11%	1,422
Grey-Bruce	993	80.34%	139	11.25%	28	2.27%	76	6.15%	1,236
GTA-East	2,529	89.87%	121	4.30%	17	0.60%	147	5.22%	2,814
Hamilton-Niagara	5,205	89.14%	464	7.95%	43	0.74%	127	2.18%	5,839
London-St. Thomas	1,269	84.66%	91	6.07%	42	2.80%	97	6.47%	1,499
ON-Central	2,420	90.57%	150	5.61%	17	0.64%	85	3.18%	2,672
ON-East	4,344	92.84%	197	4.21%	25	0.53%	113	2.42%	4,679
ON-North	1,878	87.43%	147	6.84%	13	0.61%	110	5.12%	2,148
ON-Northwest	807	83.63%	87	9.02%	2	0.21%	69	7.15%	965
ON-Southeast	1,227	89.43%	53	3.86%	10	0.73%	82	5.98%	1,372
ON-West	3,831	85.90%	255	5.72%	70	1.57%	304	6.82%	4,460
Sarnia	755	91.96%	40	4.87%	5	0.61%	21	2.56%	821
Toronto	8,653	91.81%	477	5.06%	128	1.36%	167	1.77%	9,425
<b>Total</b>	<b>35,107</b>	<b>89.21%</b>	<b>2,411</b>	<b>6.13%</b>	<b>406</b>	<b>1.03%</b>	<b>1,428</b>	<b>3.63%</b>	<b>39,352</b>

**Data Source:** The data is self-reported by Members of Ontario One Call (Underground Infrastructure Owners)