



Ontario One Call Compliance Summary

Members Perspective

4/1/2023

4/30/2023



% of notifications compliant

Volume of notifications and Renegotiated due dates

% of notifications by days to close

Region	Compliant	Non-Compliant	Non-Compliant No Response
Toronto	83.34%	9.69%	6.97%
Sarnia	85.56%	8.99%	5.45%
ON-West	80.25%	12.59%	7.16%
ON-Southeast	92.00%	5.56%	2.44%
ON-Northwest	84.74%	9.40%	5.86%
ON-North	85.91%	7.87%	6.22%
ON-East	93.00%	4.91%	2.09%
ON-Central	79.11%	9.35%	11.54%
London-St. Thomas	74.84%	15.59%	9.56%
Hamilton-Niagara	82.47%	11.79%	5.75%
GTA-East	86.58%	5.95%	7.47%
Grey-Bruce	73.77%	16.34%	9.89%
Chatham-Essex	89.14%	8.94%	1.92%
Total	84.09%	9.72%	6.18%

Region	Notifications	Renegotiated
Toronto	100367	29626
Sarnia	7195	1625
ON-West	49496	12607
ON-Southeast	11307	1869
ON-Northwest	4181	672
ON-North	12877	2887
ON-East	54494	11786
ON-Central	20830	3941
London-St. Thomas	22296	7031
Hamilton-Niagara	71445	21336
GTA-East	29783	6949
Grey-Bruce	8898	2053
Chatham-Essex	19735	4745
Total	412904	107127

360_geographicRegion	A 0-5	B 6-10	C 11-15	D 16+
Toronto	83.34%	6.10%	2.31%	8.25%
Sarnia	85.56%	8.16%	1.25%	5.03%
ON-West	80.25%	9.45%	2.39%	7.91%
ON-Southeast	92.00%	4.48%	0.59%	2.94%
ON-Northwest	84.74%	8.54%	0.69%	6.03%
ON-North	85.91%	7.34%	1.16%	5.59%
ON-East	93.00%	3.90%	0.78%	2.33%
ON-Central	79.11%	6.43%	1.74%	12.72%
London-St. Thomas	74.84%	11.75%	3.49%	9.92%
Hamilton-Niagara	82.47%	7.79%	2.79%	6.96%
GTA-East	86.58%	4.66%	0.98%	7.78%
Grey-Bruce	73.77%	10.62%	3.38%	12.23%
Chatham-Essex	89.14%	6.96%	1.53%	2.38%
Total	84.09%	6.92%	2.01%	6.98%

This report excludes data for PLANNING,PRIORITY 0,SEWER LATERAL, EMERGENCY and cancel, test and void



Ontario One Call Compliance Summary

Excavators Perspective

4/1/2023

4/30/2023



% of requests compliant

360_geographicRegion	Compliant	Non-Compliant	Non-Compliant No Response
Toronto	69.11%	23.49%	7.40%
Sarnia	72.43%	24.14%	3.43%
ON-West	61.05%	30.29%	8.66%
ON-Southeast	85.69%	12.66%	1.65%
ON-Northwest	66.75%	27.84%	5.41%
ON-North	75.74%	17.97%	6.29%
ON-East	84.72%	13.05%	2.23%
ON-Central	66.32%	23.96%	9.72%
London-St. Thomas	61.81%	26.86%	11.33%
Hamilton-Niagara	71.50%	20.98%	7.52%
GTA-East	79.44%	13.28%	7.28%
Grey-Bruce	60.34%	35.94%	3.72%
Chatham-Essex	72.59%	26.51%	0.90%
Total	71.51%	21.91%	6.58%

% of requests by days to close

360_geographicRegion	A 0-5	B 6-10	C 11-15	D 16+
Toronto	69.11%	14.95%	5.12%	10.82%
Sarnia	72.43%	21.71%	2.25%	3.62%
ON-West	61.05%	23.91%	4.81%	10.23%
ON-Southeast	85.69%	10.28%	1.22%	2.81%
ON-Northwest	66.75%	24.74%	2.06%	6.44%
ON-North	75.74%	15.72%	2.22%	6.32%
ON-East	84.72%	10.65%	1.73%	2.90%
ON-Central	66.32%	17.61%	3.76%	12.31%
London-St. Thomas	61.81%	22.36%	4.42%	11.42%
Hamilton-Niagara	71.50%	15.70%	3.52%	9.28%
GTA-East	79.44%	10.64%	1.83%	8.09%
Grey-Bruce	60.34%	25.10%	6.23%	8.34%
Chatham-Essex	72.59%	21.81%	3.31%	2.29%
Total	71.51%	16.44%	3.66%	8.40%

This report excludes data for PLANNING,PRIORITY 0,SEWER LATERAL, EMERGENCY and cancel, test and void