

Ontario One Call

2022 Fee Schedule Revision – Explanatory Note

Effective Date

The effective date of the revised fee schedule would be January 1, 2022.

Background

In 2017, the Ontario One Call membership voted to replace the former per-notification billing model with an assessment-based model. In short, the Board would determine – and the membership would approve – the amount of money needed to run the organization for the upcoming year. That amount would then be divided among the membership based on their proportion of overall notifications received in the previous calendar year.

This proposal would change the following for 2022:

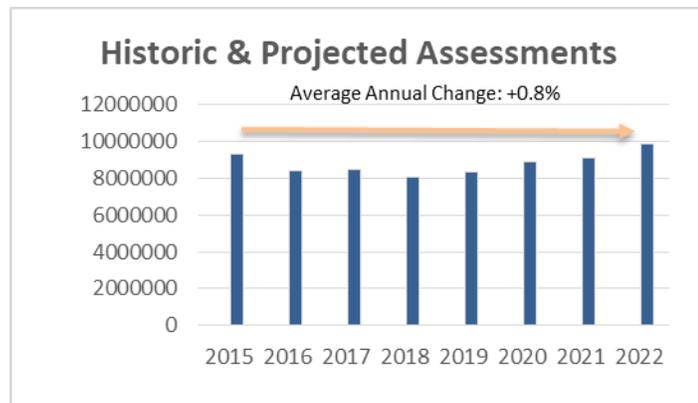
- Increase the 2021 assessment amount of \$9,078,000 million by 2.9%
- In addition, increase the member funding for compliance activities from \$100,000 to \$600,000

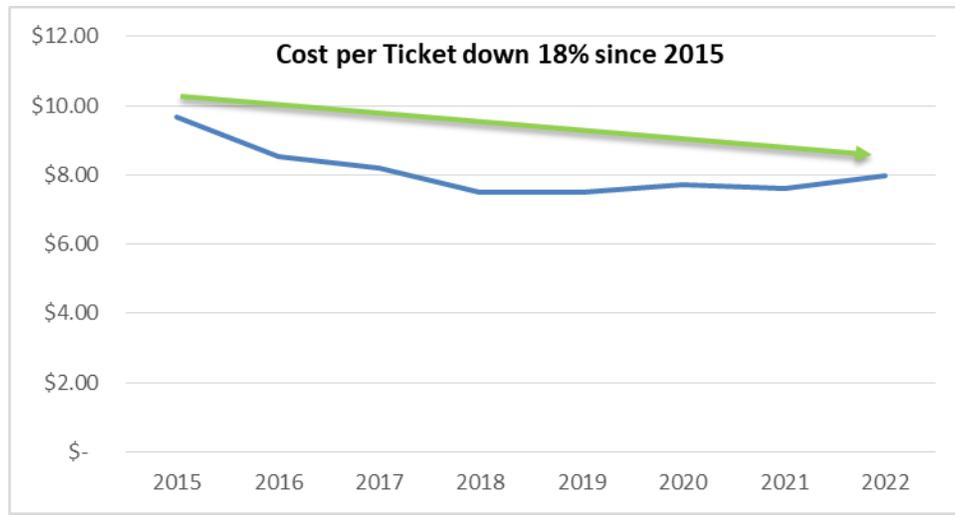
This would increase the overall assessment amount to \$9,841,262 for 2022.

Revenue from Members

Ontario One Call is an entirely member-funded organization. Revenues collected from the membership have declined from \$9.3 million in 2015 to under \$9.1 million for 2016-2021. Even with the proposed increase for 2022, the average annual change in revenues over the 2015-2022 period would constitute an increase of less than 1%. These figures do not include a \$2.0 million refund received by members in 2016.

Historic and Projected Assessments		
Year	Assessment (\$)	Assessment (\$)
2015	\$ 9,336,248	
2016	\$ 8,395,094	
2017	\$ 8,449,133	
2018	\$ 8,057,126	
2019	\$ 8,336,000	
2020	\$ 8,900,000	
2021	\$ 9,078,000	
2022	\$ 9,841,262	





Assessment Proposal

The proposed fee schedule endorsed by the Board and subject to approval by the membership includes the following change:

- That the assessment amount be set at \$9,841,262
- Changes to fees charged for other services. These amounts have not been changed for a number of years and are generally below the organization's costs of providing the service. Revenues from such services reduce the assessment amount that is divided among the membership

Explanatory Note for Assessment Amount

The request for increased funding is based on the following:

- Increased funding to support compliance activity, which is a legally-required mandate of Ontario One Call under the *Ontario Underground Infrastructure Notification System Act*. The proposed amount of \$600,000 is expected to be sufficient for 2022 activity, but higher levels of funding may be required in future years.
- Increased telecommunications costs related to the increased usage of the web ticket platform.
- Normal inflationary costs for compensation and services received by Ontario One Call. Any costs related to the ongoing Covid-19 pandemic are included in these items.



Proposed Ontario One Call Fee Schedule

Effective January 1, 2022

The Board of Directors shall determine the required annual income for the organization (the “revenue requirement”) and this amount shall be assessed upon each member based on their share of usage of the system, as measured by the percentage of overall notifications each member received in the previous calendar year. Members shall be billed in twelve equal monthly instalments.

The revenue requirement for 2022 is \$9,841,262. The Board may elect to maintain or lower the 2022 revenue requirement in future years, but any increase must be approved by the membership as outlined in the by-laws.

Other Services

Confirmation Phone Call (typically for emergencies)	\$2.75 \$5.75
Analytical reports (per hour)	\$55.00 \$85.00
Mapping consulting/GIS assistance (beyond members’ standard allowance)	\$85.00

Annual Credit

Members who did not receive 500 notifications in 2021 will receive no bills in 2022. Members above that threshold will have the \$500 credit applied against their 2022 fees at the start of the year, just as it was in previous years.